

Meeting minutes

Title: Insurance Fraud Taskforce – tenth meeting

Time: 2pm-3.30pm, Thursday 2nd July 2015

Attendees: David Hertzell (Chair), Mark Allen (ABI), Ben Fletcher (IFB), Graeme Trudgill (BIBA), Adam Scorer (Citizens Advice), Caroline Mitchell (FOS), MoJ, HMT

Apologies: Liz Barclay (FSCP)

1. Actions from previous meeting

- Agreement was reached on the minutes for the 19 June Taskforce meeting.

2. Feedback from stakeholder meetings about nuisance calls

- It was noted that the link between nuisance calls and insurance fraud came up consistently in the consultation process but that it is a larger issue than just insurance fraud.
- It was noted that OFCOM and DCMS are also conducting work in this area
- It was noted that any recommendations in this area would need to be coordinated with consumer organisations.

3. Discussion of potential Taskforce recommendations

- There was discussion of potential Taskforce recommendations that came out of the consultation process in the areas of data-sharing, fraud deterrents and policyholder behaviour.

4. AOB

- There was discussion about the Ordnance Survey and the possible fraud detection/prevention benefit from using unique property reference numbers (UPRN) to prevent false addresses being used.