



Foreign &
Commonwealth
Office

List of medical facilities/practitioners in Bandar Seri Begawan

Prepared by British High Commission in Bandar Seri Begawan

www.gov.uk

The following list of medical facilities/practitioners has been prepared by the British High Commission, Bandar Seri Begawan for the convenience of British Nationals who may require these services and assistance in **Brunei Darussalam**. It is provided on the understanding that we, the British High Commission do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take it into account when instructing a medical facility or practitioner.

Further and alternatively, we cannot accept any liability to any person or company for any financial loss or damage arising from the use of this information or from any failure to give information.

Our aim is to provide our customers with as much relevant information to enable them to make better informed decisions but our lists **are not recommendations and should not be treated as such.**

List of medical facilities/practitioners in Bandar Seri Begawan

Updated: 29 January 2015

This list is in alphabetical order.

Jerudong Park Medical Centre
Jerudong Park BG3122
Bandar Seri Begawan, Brunei Darussalam
Tel: 261 1433
Fax: 261 2461
Email: feedback@jpmc.com.bn
Website: <http://www.jpmc.com.bn>

This company has told us the following things:

- their staff members are able to converse in English
- it is a private facility
- it is not affiliated with any local authority
- Our services include Cardiology, Dentistry, Dermatology, Diagnostic Imaging Services, Dietetics, Ear, Nose & Throat (ENT), Endocrinologist, Gastroenterology, General Outpatient Services, General Surgery, Haematology, Internal Medicine, Laboratory Services, Obstetrics and Gynaecology, Ophthalmology, Oral & Maxillofacial, Orthopaedic, Paediatrics, Pharmacy, Psychology, Rehabilitation Services, Reproductive Medicine Unit, Thoracic and Vascular and Urology
- they have experience in treating British patients
- patients coming to JPMC must pay for treatment unless covered by Companies or Embassies supported by authorization letter
- EHC Cards are not accepted; repayment plans aren't available (European Economic Area (EEA) or Switzerland only)
- JPMC only provides services in Brunei only.

Pengiran Muda Mahkota Pengiran Muda Haji Al-Muhtadee Billah
Jalan
Tutong, Brunei Darussalam
Tel: 426 0721
Email: prohealth@moh.gov.bn
Website: <http://www.moh.gov.bn/medhealthservices/pmmphambh.htm>

This company has told us the following things:

- they have have English speaking staff
- it's a public facility
- they are affiliated to Ministry of Health
- specialisations are in Pediatrics, Obstetrics and gynecology, physiotherapy, psychiatry, General surgery, Dental, Pharmacy, Ear, nose and throat clinic, Eye clinic and Occupational therapy
- they have experience of representing British nationals
- you will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren't available (European Economic Area (EEA) or Switzerland only)
- Tutong area only and any complicated cases will be transferred to RIPAS.

**Pengiran Isteri Hajjah Mariam Hospital
Bangar**

Temburong, Brunei Darussalam

Tel: 522 1526

Email: prohealth@moh.gov.bn

Website: <http://www.moh.gov.bn/medhealthservices/pihmh.htm>

This company has told us the following things:

- they have English speaking staff
- it's a public facility
- they are affiliated to Ministry of Health
- specialisations are in Medical, Pediatric, Obstetrics and gynaecological and dental services.
- they have experience of representing British nationals
- you will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren't available (European Economic Area (EEA) or Switzerland only)
- Temburong only and any complicated cases will be transferred to RIPAS.

Raja Isteri Pangiran Anak Saleha Hospital (RIPAS)
Jalan Putera Al-Muhtadee Billah
Bandar Seri Begawan, Brunei Darussalam
Tel: 2242424
Email: prohealth@moh.gov.bn
Website: <http://www.moh.gov.bn/medhealthservices/ripas.htm>

This company has told us the following things:

- they have English speaking staff
- it's a public facility
- they are affiliated to Ministry of Health
- specialisations are in **{please refer to the website}**
- they have experience of representing British nationals
- you will need to pay for treatment
- EHC Cards are not accepted; repayment plans aren't available (European Economic Area (EEA) or Switzerland only)
- Bandar Seri Begawan and received patients for treatment from other district hospitals.

Suri Seri Begawan Hospital
Kampung Melayu Baru
Kuala Belait, Brunei Darussalam
Tel: 333 5331
Email: prohealth@moh.gov.bn
Website: <http://www.moh.gov.bn/medhealthservices/ssbh.htm>

This company has told us the following things:

- they have English speaking staff
- it's a public facility
- they are affiliated to Ministry of Health
- specialisations are in internal medicine, General surgery, Pediatrics, Obstetrics and gynaecology, Ophthalmology, Oral and maxilla-facial surgery, Anaesthesia, Dentistry, Ear, nose and throat, Dermatology, Psychiatry, Intensive care unit, Physiotherapy, Occupational therapy and other support services, Renal.
- they have experience of representing British nationals
- you will need to pay for treatment
- EHC Cards are not accepted; repayment plans aren't available (European Economic Area (EEA) or Switzerland only)
- Kuala Belait and Seria area only. Any complicated cases will be transferred to RIPAS.

Feedback Form for Customers

If you do decide to use any of the medical facilities/practitioners on this list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, **any feedback you can give us is helpful.**

Once completed, please return the form to the [Embassy/Consulate] by post to [ADDRESS] or by email to [EMAIL ADDRESS]. An electronic version of the form is available at [WEB ADDRESS]. Thank you for your help.

1. Name of firm:

Name of medical practitioner:

2. Date of contact:

Are any of the details on our list regarding this provider wrong? (e.g. address, telephone number, etc.)

3. What service did you need?

4. Why did you need this service?

Please circle the appropriate boxes below:

(a) If the service provided English speaking services, how would you rate the standard of English?

Excellent

Good

Average

Poor

Very Poor

(b) How would you rate the professionalism of the staff?

Excellent

Good

Average

Poor

Very Poor

(c) How would you rate the overall service received?

Excellent Good Average Poor Very Poor

(d) How would you rate the value for money?

Excellent Good Average Poor Very Poor

5. Do you have any other comments?

We would like to share this information with other customers but if you would prefer it not to be seen by others please tick the box

Feedback provider's name:

Tel. No.:

Email:

Date: