The following list of medical facilities/practitioners has been prepared by the British High Commission Suva for the convenience of British Nationals who may require these services and assistance in Fiji. It is provided on the understanding that we (the British High Commission) do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take it into account when instructing a medical facility or practitioner.

Further and alternatively, we cannot accept any liability to any person or company for any financial loss or damage arising from the use of this information or from any failure to give information.

Our aim is to provide our customers with as much relevant information to enable them to make better informed decisions but our lists are not recommendations and should not be treated as such.
List of medical facilities/practitioners in Fiji
Updated: 21 May 2015

This list is in alphabetical order.

Colonial War Memorial Hospital
GPO Box 115, Suva, Fiji
Telephone: +679 3313444
Fax: +679 3303232
Email: info@health.gov.fj
Website: www.health.gov.fj

Lautoka Hospital: Lot 65, Lautoka. Telephone: +679 6660399
Labasa Hospital: PO Box 577, Hospital Road, Labasa. Telephone: +679 8811444

This company has told us the following things:

- they have English speaking staff
- it’s a public facility and have 3 main Divisional Hospitals (Central – Suva, Western – Lautoka Hospital & Eastern – Labasa Hospital), 18 sub-divisional hospitals, over 80 Health Centres and 99 Nursing stations.
- they are affiliated to Ministry of Health
- specialisations are in all services; Accident & Emergency Services, ICU, General Outpatient, Operating Theatres, Paediatric Hospital, Special Outpatients Dept, Children’s Wards, Paying Ward, Surgical Wards, X-ray dept, Biomedical Engineering, Wellness centres, NCDs, Dental dept, Eye dept, Pharmacy, Mortuary and so forth
- they have experience of representing British nationals
- you will need to pay for treatment, Only cash payment is available
- EHIC Cards are not accepted; repayment plans aren’t available
This company has told us the following things:

- they have English speaking staff
- it’s a private facility
- specialisations are in Family (General) Practice, Medical examinations, Immigrations Medical, Womens & Reproductive Health and Minor Surgical Procedures
- they have experience of representing British nationals
- you will need to pay for treatment, Only cash payment is available
- EHIC Cards are not accepted; repayment plans aren’t available

Suva Private Hospital
120 Amy Street, Private Mail Bag, Suva, Fiji Islands
Telephone: +679 3303404
Fax: +679 3303456
Email: info@sph.com.fj
Website: www.sph.com.fj

This company has told us the following things:

- they have English speaking staff
- it’s a private facility
- specialisations are in Medical, Surgical, Obstetrics and Gynecology, Pediatrics, Acute and Chronic Pain, Medicines, Respiratory Medicine, Pathology, Dermatology, Anesthesia & Intensive Care, Ophthalmology, Medical Evacuation Services, referrals Guide,
Diagnostic Imaging, Pharmacy and Mortuary.

- they have experience of representing British nationals
- you will need to pay for treatment however if you have travel insurance, they will liaise directly with your insurer
- EHIC Cards are not accepted; repayment plans aren't available

Zens Medical Centres

- Nadi Town – 40 Lodhias Street, Nadi. Telephone: +679 6703533
- Namaka Zens Medical Centre – Namaka Lane, Namaka, Nadi: Telephone: +679 672228
- Lautoka Diagnostic & Specialist – 10 Mana Street, Lautoka: Telephone: +679 6663028

Email: zenlowfj@yahoo.com

This company has told us the following things:

- they have English speaking staff
- it's a private facility
- specialisations are in 24 hour Medical Clinic, 24 hour Ambulance Services, Child Care Clinic, Womens Clinic, Digital X-ray & 4D Ultrasound Scans, Acupuncture, Hemodialysis, Dental Clinic & Laboratory, Heart Stress Treadmill, Echo Cardiogram(Heart Scan), Eye Clinic, Spectacle shop & Laboratory, Blood test Laboratory, Pharmacy, Dietitian.
- they have experience of representing British nationals
- you will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren't available
Feedback Form for Customers

If you do decide to use any of the medical facilities/practitioners on this list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, **any feedback you can give us is helpful.**

Once completed, please return the form to the [Embassy/Consulate] by post to [ADDRESS] or by email to [EMAIL ADDRESS]. Thank you for your help.

1. Name of firm: ____________________________ Name of medical practitioner: ____________________________

2. Date of contact: ____________________________

Are any of the details on our list regarding this provider wrong? (e.g. address, telephone number, etc.)

3. What service did you need?

4. Why did you need this service?

Please circle the appropriate boxes below:

(a) If the service provided English speaking services, how would you rate the standard of English?
(b) How would you rate the professionalism of the staff?
Excellent    Good    Average    Poor    Very Poor

(c) How would you rate the overall service received?
Excellent    Good    Average    Poor    Very Poor

(d) How would you rate the value for money?
Excellent    Good    Average    Poor    Very Poor

5. Do you have any other comments?

We would like to share this information with other customers but if you would prefer it not to be seen by others please tick the box □

Feedback provider’s name:                         Tel. No.:
Email:                                               Date: