



Department
for Business
Innovation & Skills

**BLOWING THE WHISTLE TO A
PRESCRIBED PERSON**

List of prescribed persons and
bodies

JUNE 2015

Blowing the whistle to a prescribed person

Introduction

The prescribed persons list.

If you decide to blow the whistle to a prescribed person rather than your employer, you must make sure that you have chosen the correct person or body for your issue. For example, if you are blowing the whistle on broadcasting malpractice you should contact the Office of Communications.

Below is a list of the prescribed persons and bodies who you can make a disclosure to. There is also a brief description about the matters you can report to each prescribed person.

In addition, you could also blow the whistle to your legal adviser, in the course of obtaining legal advice, or to a member of the House of Commons about any matter specified in the Public Interest Disclosure (Prescribed Persons) Order 2014. You can get the contact details for any Member of Parliament at the following link: <http://www.parliament.uk/mps-lords-and-offices/>

More information on whistleblowing can be found on the GOV.UK website: www.gov.uk/whistleblowing

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Broadcasting and communication

The Office of Communications (known as Ofcom)

about the provision of electronic communications networks and services, broadcasting and the provision of radio and TV services; media ownership and control, and competition in communication markets.

Chairman

The Office of Communications

Riverside House

2a Southwark Bridge Road

London SE1 9HA

Tel: 020 7981 3000

Fax: 020 7981 3333

www.ofcom.org.uk

Business, finance or fraud

Accounts Commission for Scotland

about the proper conduct of public business, value for money, fraud and corruption in local government bodies in Scotland.

The Secretary to the Accounts Commission
Accounts Commission for Scotland
18 George Street
Edinburgh EH2 2QU
Tel: 0131 625 1500
Email: correspondence@audit-scotland.gov.uk
www.audit-scotland.gov.uk

The Auditor General for Wales

about the proper conduct of public business; value for money, fraud and corruption in public bodies in Wales.

PIDA Officer
The Auditor General for Wales
24 Cathedral Road
Cardiff CF11 9LJ
Tel: 01244 525980
E-mail: whistleblowing@wao.gov.uk
www.wao.gov.uk/whistleblowers-hotline

The Auditor General for Scotland

about the proper conduct of public businesses in Scotland, including value for money, fraud and corruption in relation to the provision of public services in Scotland.

The Auditor General for Scotland
Audit Scotland
110 George Street
Edinburgh EH2 4LH
Tel: 0131 625 1500
Email: correspondence@audit-scotland.gov.uk
www.audit-scotland.gov.uk

Audit Scotland

about the proper conduct of public businesses in Scotland, including value for money, fraud and corruption in public bodies in Scotland.

The Chief Operating Officer
Audit Scotland
110 George Street
Edinburgh EH2 4LH
Tel: 0131 625 1500
Email: correspondence@audit-scotland.gov.uk
www.audit-scotland.gov.uk

The Bank of England

about functioning of clearing houses (including central-counterparties); inter-bank payment systems and securities settlement systems; and the treatment, holding and issuing of banknotes by the Scottish and Northern Ireland banks authorised to issue banknotes (and their agents).

Bank of England (IAWB)
20 Moorgate
London EC2R 6DA
Tel: 020 3461 8703
Email: BOEwhistleblowing@bankofengland.co.uk

Commissioners for Her Majesty's Revenue & Customs (HMRC)

about the administration of UK taxes; the administration of national insurance and tax credits systems; Customs and border-related functions and criminal investigations.

HM Revenue and Customs
Freepost NAT22785
Cardiff CF14 5GX
Tel: Freephone 0800 788 887
Tax evasion hotline
Fax: free fax 0800 783 0879
Textphone: 0845 915 3296
www.hmrc.gov.uk

The Comptroller and Auditor General

about the proper conduct of public business, value for money, fraud and corruption in relation to the provision of public services.

The Comptroller and Auditor General
National Audit Office
157-197 Buckingham Palace Road
London SW1W 9SP
Tel: 020 7798 7999
www.nao.org.uk/contact-us/

The Director of the Serious Fraud Office

about serious or complex fraud in England or Wales and civil recovery of the proceeds of unlawful conduct.

The Director of the Serious Fraud Office
2-4 Cockspur Street
London SW1Y 5BS
Tel: 020 7239 7272
Email: confidential@sfo.gsi.gov.uk
www.sfo.gov.uk

The Financial Conduct Authority (FCA)

about the conduct of funds, markets, firms and individuals subject to Financial Services and Markets Act 2000, including banks, building societies, investment or insurance businesses and about the operation of mutual societies registered by the FCA under relevant legislation.

Intelligence Department (Ref PIDA)
The Financial Conduct Authority
25 The North Colonnade
Canary Wharf, London E14 5HS
Tel: 020 7066 9200
Fax: 020 7676 9727
Email: whistle@fca.org.uk
www.fca.org.uk/site-info/contact/whistleblowing

Financial Reporting Council Limited and its conduct committee

about matters related to the independent oversight of the accountancy, auditing and actuarial professions; the monitoring of statutory audit functions in respect of major audits; compliance with the requirements of legislation relating to accounting and reporting; and the investigation of the conduct of auditors, accountants and actuaries in public interest cases.

PIDA Officer
Financial Reporting Council
8th Floor
125 London Wall
London EC2Y 5AS
Tel: 020 7492 2358
Email: whistleblowing@frc.org.uk
www.frc.org.uk

The Lord Advocate, Scotland

about serious or complex fraud in Scotland.

The Head of the International and Financial Crime Unit
Crown Office
25 Chambers Street
Edinburgh EH1 1LA
Tel: 0131 226 2626
Fax: 0131 226 6861
Email: ps_copfs@scotland.gsi.gov.ukwww.crownoffice.gov.uk

Prudential Regulation Authority

about matters relating to the carrying on of deposit-taking business, insurance business, or investment business and the safety and soundness of persons authorised for such purposes.

Prudential Regulation Authority (IAWB)
20 Moorgate
London, EC2R 6DA
Tel: 020 3461 8703
Email: PRAwistleblowing@bankofengland.co.uk

Payment Systems Regulator

about payment systems and the services provided by them.

Intelligence Department (Ref PIDA)
The Financial Conduct Authority
25 The North Colonnade
Canary Wharf
London E14 5HS
Tel: 020 7066 9200
Email: whistle@fca.org.uk

Revenue Scotland

about the administration of the devolved taxes in Scotland, (Land and Buildings Transaction Tax, and Scottish Landfill Tax)

Revenue Scotland
Victoria Quay
Edinburgh
EH6 6QQ
Email: info@revenue.scot
www.revenue.scot

The Secretary of State for Business, Innovation and Skills

about fraud and other misconduct in relation to companies.

Intelligence Hub
Insolvency Service
3rd Floor, Cannon House
18 Priory Queensway
Birmingham B4 6FD
Tel: 0300 678 0017
Email: Intelligence.Live@insolvency.gsi.gov.uk
www.gov.uk/insolvency-service

Charities

The Charity Commission for England and Wales

about the proper administration of charities in England and Wales and of funds given or held for charitable purposes in England and Wales.

Charity Commission

Tel: 0300 066 9197

www.charitycommission.gov.uk

Office of the Scottish Charity Regulator

about the proper administration of charities and of funds given or held for charitable purposes in Scotland.

Office of the Scottish Charity Regulator (OSCR)

2nd Floor

Quadrant House

9 Riverside Drive

Dundee DD1 4NY

Tel: 01382 220 446

Fax: 01382 220 314

Email: C&I@oscr.org.uk

Children's Interest

Children's Commissioner

about matters relating to the rights, welfare and interests of children in England.

The Office of the Children's Commissioner
Sanctuary Buildings
20 Great Smith Street
London SW1P 3BT
Tel: 020 7783 8330
Email: info.request@childrenscommissioner.gsi.gov.uk
www.childrenscommissioner.gov.uk

Children's Commissioner for Wales

about matters relating to the rights, welfare and interests of children in Wales.

Children's Commissioner for Wales
Oystermouth House
Phoenix Way
Llansamlet
Swansea SA7 9FS
Tel: 01792 765600
Fax: 01792 765601
Email: post@childcomwales.org.uk
www.childcomwales.org.uk

Commissioner for Children and Young People in Scotland

about matters relating to promoting and safeguarding the rights of children and young people in Scotland.

Scotland's Commissioner for Children and Young People
85 Holyrood Road
Edinburgh EH8 8AU
Tel: 0131 558 3373
Email: inbox@sccyp.org.uk
www.sccyp.org.uk

Her Majesty's Chief Inspector of Education, Children's Services and Skills ("the Chief Inspector")

about matters relating to regulation and inspection of establishment and agencies for children's social care services.

Ofsted
Piccadilly Gate
Store Street
Manchester M1 2WD
Tel: 0300 123 3155
Email: whistleblowing@ofsted.gov.uk

The National Society for the Prevention of Cruelty to Children (NSPCC)

about matters relating to child welfare and protection.

NSPCC

Weston House

42 Curtain Road

London

EC2A 3NH

Tel: 020 7825 2500

Fax: 020 7825 2525

Email: help@nspcc.org.uk

Consumer Protection

Competition and Markets Authority

about matters concerning the sale of goods or the supply of services, which adversely affect the interests of consumers; competition affecting markets in the United Kingdom.

Competition and Markets Authority
Victoria House
37 Southampton Row
London WC1B 4AD
Tel: 020 3738 6000

Your local authority

about compliance with the requirement of consumer protection legislation. You can find the contact details of the relevant local authority here: <https://www.gov.uk/find-your-local-council>

Data Protection and Freedom of Information

The Information Commissioner

about compliance with the requirement of legislation relating to data protection and to freedom of information.

The Office of the Information Commissioner
Wycliffe House
Water Lane
Wilmslow, SK9 5AF
Tel: 0303 123 1113
Email: casework@ico.gsi.gov.uk
www.ico.gov.uk

The Scottish Information Commissioner

about compliance with the requirement of legislation relating to freedom of information in Scotland.

Office of the Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
KY16 9DS
Tel: 01344 464610
Email: enquiries@itspublicknowledge.info
www.itspublicknowledge.info

Education

Her Majesty's Chief Inspector of Education, Children's Services and Skills ("the Chief Inspector")

about matters relating to the regulation and inspection of establishment and agencies for children's social care services.

Ofsted
Piccadilly Gate
Store Street
Manchester M1 2WD
Tel: 0300 123 3155
Email: whistleblowing@ofsted.gov.uk

Office of Qualifications and Examinations Regulation

about matters in relation to which the Office of Qualifications and Examinations Regulation exercise functions under the Apprenticeships, Skills, Children and Learning Act 2009.

Casework Manager
Ofqual
Spring Place
Coventry Business Park
Herald Avenue
Coventry CV5 6UB
Tel: 0300 303 3346
Email: Public.Enquiries@ofqual.gov.uk
Online reform form: www.ofqual.gov.uk/complaints-and-appeals/whistleblowing/.

Environment and Pollution

The Environment Agency

about acts and omissions which have an actual or potential effect on the environment or the management or regulation of the environment including those relating to pollution, abstraction of water, flooding, the flow in rivers, inland fisheries and migratory salmon or trout.

National Customer Contact Centre
P O Box 544
Rotherham S60 1BY
Tel: 03708 506 506
www.environment-agency.gov.uk

The Scottish Environment Protection Agency

about acts or omissions which have an actual or potential effect on the environment or the management or regulation of the environment, including those relating to flood warning systems and systems and pollution in Scotland.

Customer Service
Scottish Environment Protection Agency
Erskine Court Castle Business Park
Stirling FK9 4TR
Tel: 08456 124 124
Email: CustomerServices@sepa.org.uk
www.sepa.org.uk

Food standards

The Food Standards Agency (FSA)

about matters which affect the health of any member of the public in relation to consumption of food and matters which concern the protection of consumers.

Food Standards Agency
Aviation House
125 Kingsway
London WC2B 6NH
Tel: 020 7276 8829
Email: helpline@foodstandards.gsi.gov.uk
www.food.gov.uk

Your local authority

about compliance with the requirements of food safety legislation. You can find the contact details for the relevant local authority here: <https://www.gov.uk/find-your-local-council>

Health and Safety

The Health and Safety Executive

about health or safety of individuals at work or the health and safety of the public that is work-related, in connection with those industries and work activities for which HSE is the enforcing authority.

Health and Safety Executive

Tel: 0300 003 1647

Online form: <http://www.hse.gov.uk/contact/raising-your-concern.htm>

www.hse.gov.uk

Office for Nuclear Regulation

about matters which may affect the health and safety of individuals on a GB nuclear site; an authorised defence site; a new nuclear build site; and the health and safety of any member of the public in connection with the activities of persons at work on premises which are, or are on, such sites.

Office for Nuclear Regulation

Building 4 Redgrave Court

Merton Road

Bootle L20 7HS

Email: ONRenquiries@onr.gsi.gov.uk

Your local authority

about matters which may affect the health or safety of any individual at work or matters which may affect the health and safety of any member of the public arising out of or in connection with the activities of persons at work. You can find the contact details for the relevant local authority

here: <https://www.gov.uk/find-your-local-council>

Healthcare

Care Quality Commission

about matters relating to the provision of health and social care.

CQC National Customer Service Centre
Citygate
Gallowgate
Newcastle upon Tyne NE1 4PA
Tel: 03000 616161
www.cqc.org.uk

General Chiropractic Council

about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Chiropractic Council.

General Chiropractic Council
44 Wicklow Street
London WC1X 9HL
Tel: 020 7713 5155
Fax: 020 7713 5844
Email: regulation@gcc-uk.org
Online complaint form: <https://www.gcc-uk.org/concerns/online-complaint-form/>

General Dental Council

about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Dental Council.

Fitness to Practise Team
General Dental Council
44 Baker Street
London W1U 7AL
Tel: 0845 222 4141
Fax: 020 7009 2751
Email: fitnesstopractise@gdc-uk.org
www.gdc-uk.org

General Medical Council

about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Medical Council.

General Medical Council
Fitness to Practise Directorate
3 Hardman Street
Manchester M3 3AW
Tel: 0161 923 6602
Email: practise@gmc-uk.org
www.gmc-uk.org

General Optical Council

about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Optical Council.

Fitness to Practise Team
General Optical Council
41 Harley Street
London W1G 8DJ
Tel: 020 7580 3898
www.optical.org

General Osteopathic Council

about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Osteopathic Council.

Osteopathy House
176 Tower Bridge Road
London SE1 3LU
Tel: 020 7357 6655
Fax: 020 7357 0011
Email: regulation@osteopathy.org.uk

General Pharmaceutical Council

about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Pharmaceutical Council.

Investigating Team
General Pharmaceutical Council
25 Canada Square
London E14 5LQ
Tel: 020 3365 3603
Email: concerns@pharmacyregulation.org

Healthcare Improvement Scotland

about matters relating to furthering the improvement in the quality of health care in Scotland.

Executive Office Business Manager
Healthcare Improvement Scotland
Gyle Square
1 South Gyle Crescent
Edinburgh EH12 9EB
Tel: 0131 623 4300
www.healthcareimprovementscotland.org

Health and Care Professions Council

about matters relating to the registration and fitness to practise of health and care professional.

Health and Care Professions Council
Park House
184 Kennington Park Road
London SE11 8BU
Tel: 0845 300 6184
www.hpc-uk.org

Monitor

about the regulation and performance of NHS foundation trusts.

Monitor
Wellington House
133-135 Waterloo Road
London SE1 8UG
Tel: 020 3747 0000
Email: enquiries@monitor.gov.uk
www.gov.uk/monitor

NHS Trust Development Authority

about the performance of English NHS trusts, including clinical quality, governance and management of risk.

The Contact Centre
NHS Trust Development Authority
Southside
Victoria Road
London SW1E 6QT
Tel: 020 7932 1980
Email: ntda.enquiries@nhs.net

Nursing and Midwifery Council

about matters relating to the registration and fitness to practise of a registered nurse or midwife and any other activities in relation to which the Council has functions.

Nursing and Midwifery Council
23 Portland Place
London W1B 1PZ
Tel: 020 7637 7181
Email: whistleblowing@nmc-uk.org
www.nmc-uk.org

Welsh Ministers

about the review of, and investigation into the provision of health care by and for Welsh NHS bodies.

Healthcare Inspectorate Wales

Welsh Government

Rhydycar Business Park

Merthyr Tydfil CF48 1UZ

Tel: 0300 062 8163

Fax: 0300 062 8387

Email: hiw@wales.gsi.gov.uk

www.hiw.org.uk

Landlords

Homes and Communities Agency

about the regulation of registered providers of social housing in England.

Fry Building
2 Marsham Street
London SW1P 4DF
Tel: 0300 1234 500
Email: mail@homesandcommunities.co.uk

Registers of Scotland

about matters relating to the registration of land or property in Scotland.

The Chair of the Audit Committee,
Non-Executive Director
RoS Secretariat
Meadowbank House
153 London Road,
Edinburgh EH7 8AU
Tel: 0131 659-6111
Email: rossecretariat@ros.gov.uk

Scottish Housing Regulator

about social landlords' performance of housing activities; the registration of registered social landlords; and the financial well-being and standards of governance in Scotland.

Scottish Housing Regulator
Highlander House
58 Waterloo Street
Glasgow G2 7DA
Tel: 0141 242 5642
Email: shr@scottishhousingregulator.gsi.gov.uk

Welsh Ministers

about the regulation of registered social landlords in Wales.

Housing Directorate
Welsh Government
Cathay Park
Cardiff CF10 3NQ
Tel: 0300 0603300
Email: customerHelp@Wales.GSI.Gov.UK
www.wales.gov.uk

Local authorities

The Audit Commission was closed on 31 March 2015 and no longer exists. To make a disclosure relating to local authorities, please contact the **National Audit Office (see Comptroller and Auditor General below)** or your local authority, who will have a record of their auditor. An alternative would be to ask Public Sector Audit Appointments Limited (PSAA), the company now responsible for appointing auditors to local government, police and local NHS bodies (<http://www.psa.co.uk>) for the name of the auditor of the relevant local authority. It should be noted that PSAA is not a prescribed persons under the PIDA Order and their role in this is only to signpost individuals to the external auditor appointed to the local authority in question.

The Comptroller and Auditor General

about the proper conduct of public business, value for money, fraud and corruption in relation to the provision of public services.

The Comptroller and Auditor General
National Audit Office
157-197 Buckingham Palace Road
London SW1W 9SP
Tel: 020 7798 7999
www.nao.org.uk/contact-us/

Public Services Ombudsman for Wales

about breaches by a member or co-opted member of a relevant authority's code of conduct in Wales.

Public Services Ombudsman
1 Ffordd yr Hen Gae
Pencoed CF35 5LJ
Tel: 0300 790 0203
Fax: 01656 641199
Email: ask@ombudsman-wales.org.uk
www.ombudsman-wales.org.uk

The Standards Commission for Scotland and the Chief Investigating Officer

about breaches by a councillor or a member of a devolved public body of the code of conduct applicable to that councillor or member in Scotland.

The Standards Commission for Scotland
Room T2.21 Scottish Parliament
Edinburgh EH99 1SP
Tel: 0131 348 6666
Email: enquiries@standardscommission.org.uk
www.standardscommissionscotland.org.uk

Pensions

The Pensions Regulator

about occupational and private pensions.

The Pensions Regulator

Napier House

Trafalgar Place

Brighton BN1 4DW

Tel: 0845 600 7060

Email: wb@tpr.gov.uk

www.thepensionsregulator.gov.uk

Police and justice

Chief Executive of the Criminal Cases Review Commission

about actual or potential miscarriages of justice in England and Wales.

Criminal Cases Review Commission
5 St Philip's Place
Birmingham B3 2PW
Tel: 0121 233 1473
Fax: 0121 232 0899
Email: complaints@ccrc.x.gsi.gov.uk
www.ccrc.gov.uk

The Chief Executive of the Scottish Criminal Cases Review Commission

about actual or potential miscarriages of justice in Scotland.

Scottish Criminal Cases Review Commission
5th Floor, Portland House
17 Renfield Street
Glasgow G2 5AH
Tel: 0141 270 7030
Fax: 0141 270 7040
Email: info@sccrc.org.uk
www.sccrc.org.uk

The Independent Police Complaints Commission

about matters relating to the conduct of a person serving with the police.

Independent Police Complaints Commission
P O Box 473
Sale M33 0BW
Tel: 0300 020 0096
Email: enquiries@ipcc.gsi.gov.uk
www.ipcc.gov.uk

National Crime Agency

about matters relating to corrupt individuals or companies offering or receiving bribes to secure a benefit for themselves or others.

National Crime Agency,
PO Box 58396
London
NW1W 9SB
Tel. 020 7238 2626
Email: public.complaints@nca.x.gsi.gov.uk

Social care

Care Council for Wales

about matters relating to the registration of social care workers in Wales.

Care Council for Wales
South Gate House
Wood Street
Cardiff CF10 1EW
Tel: 0300 303 3444
ftp@ccwales.org.uk

Care Inspectorate

about matters relating to the provision of care services in Scotland.

Compass House
11 Riverside Drive
Dundee DD1 4NY
Tel: 0345 600 9527
Email: enquiries@careinspectorate.com

Care Quality Commission

about the provision of adult social care services in England.

CQC National Customer Service Centre
Citygate
Gallowgate
Newcastle upon Tyne NE1 4PA
Tel: 03000 616161
www.cqc.org.uk

Health and Care Professions Council

about matters relating to the registration and fitness to practise of health and care professional.

Health and Care Professions Council
Park House
184 Kennington Park Road
London SE11 8BU
Tel: 0845 300 6184
www.hpc-uk.org

Healthcare Improvement Scotland

about matters relating to furthering the improvement in quality of health care in Scotland.

Healthcare Improvement Scotland
Gyle Square
1 South Gyle Crescent
Edinburgh EH12 9EB
Tel: 0131 623 4300
Email: comments.his@nhs.net
www.healthcareimprovementscotland.org

Her Majesty's Chief Inspector of Education, Children's Services and Skills ("the Chief Inspector")

about matters relating to regulation and inspection of establishment and agencies for children's social care services.

Ofsted
Piccadilly Gate
Store Street
Manchester M1 2WD
Tel: 0300 123 3155
Email: whistleblowing@ofsted.gov.uk

Scottish Social Services Council

about matters relating to the registration of the social services workforce in Scotland.

Scottish Social Services Council
Compass House
11 Riverside Drive
Dundee DD1 4NY
Tel: 01382 207101
Email: registration@sssc.uk.com
www.sssc.uk.com

Social services and child welfare

Her Majesty's Chief Inspector of Education, Children's Services and Skills ("the Chief Inspector")

about matters relating to regulation and inspection of establishment and agencies for children's social care services.

Ofsted
Piccadilly Gate
Store Street
Manchester M1 2WD
Tel: 0300 123 3155
Email: whistleblowing@ofsted.gov.uk

Scottish Social Services Council

about matters relating to the registration of the social services workforce in Scotland.

Compass House
11 Riverside Drive
Dundee DD1 4NY
Tel: 01382 207 101
Email: registration@sssc.uk.com
www.sssc.uk.com

Welsh Ministers

about the inspection and performance assessment of Welsh local authority social services.

Welsh Government
Cathays Park
Cardiff CF10 3NQ
Tel: English: 0300 060 3300
Tel: Welsh: 0300 060 4400

Tax

Commissioners for Her Majesty's Revenue & Customs (HMRC)

about the administration of UK taxes; the administration of national insurance and tax credits systems; Customs and border-related functions and criminal investigations.

HM Revenue and Customs
Freepost NAT22785
Cardiff CF14 5GX
Tax evasion hotline
Tel: Freephone 0800 788 887
Fax: free fax 0800 783 0879
Textphone: 0845 915 3296
www.hmrc.gov.uk

Revenue Scotland

about the administration of the devolved taxes in Scotland, (Land and Buildings Transaction Tax, and Scottish Landfill Tax)

Revenue Scotland
Victoria Quay
Edinburgh
EH6 6QQ
Email: info@revenue.scot
www.revenue.scot

Trade Unions

The Certification Officer

about fraud and other irregularities, relating to the financial affairs of trade unions and employers' associations.

Certification Officer
22nd Floor, Euston Tower
286 Euston Road
London NW1 3JJ
Tel: 020 7210 3734/3735
Fax: 020 7210 3612
Email: info@certoffice.org www.gov.uk/certificationofficer

Transport

Civil Aviation Authority

about compliance with the requirements of civil aviation legislation, including aviation safety and aviation security.

Civil Aviation Authority
Aviation House
Gatwick Airport South
West Sussex
RH6 0YR
Tel: 01293 573190
www.caa.co.uk

Office of Rail Regulation

about (a) the provision and supply of railway services and any activities not covered by (a) in relation to which the Office of Rail Regulation has functions..

Office of Rail Regulation
One Kemble Street
London WC2B 4AN
Tel: 020 7282 2000
Fax: 020 7282 2040
www.rail-reg.gov.uk

The Secretary of State for Transport

about consumer safety, compliance with requirement of merchant shipping law, including maritime safety and maritime security.

Chief Executive
Maritime and Coastguard Agency
Bay 3/30
Spring Place
105 Commercial Road
Southampton SO15 1EG
Tel: 023 8032 9277
Fax: 023 8032 9122

Utilities

The Gas and Electricity Markets Authority (Known as Ofgem)

about the generation, transmission, distribution and supply of electricity or the transportation, shipping and supply of gas through pipes, and the renewable generation of heat.

Whistleblowing Desk
Ofgem Research and Information Centre
9 Millbank
London SW1P 3GE
Tel: 020 7901 7011
Fax: 020 7901 7378
Email: whistle@ofgem.gov.uk
www.ofgem.gov.uk

Water Services Regulation Authority (known as Ofwat)

about the supply of water and the provision of sewerage services in England or Wales.

Case Management Office
Ofwat
Centre City Tower
7 Hill Street
Birmingham B5 4UA
Tel: 0121 644 7725
Email: casemanagementoffice@ofwat.gsi.gov.uk
www.ofwat.gov.uk

The Water Industry Commission for Scotland

about the supply of water and the provision of sewerage services in Scotland.

Water Industry Commissioner for Scotland
First Floor Moray House
Forthside Way
Stirling FK8 1QZ
Tel: 01786 430200
Email: enquiries@watercommission.co.uk
www.watercommission.co.uk



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Contact us if you have any enquiries about this publication, including requests for alternative formats, at:

Department for Business, Innovation and Skills
1 Victoria Street
London SW1H 0ET
Tel: 020 7215 5000
Email: enquiries@bis.gsi.gov.uk

BIS/15/289