

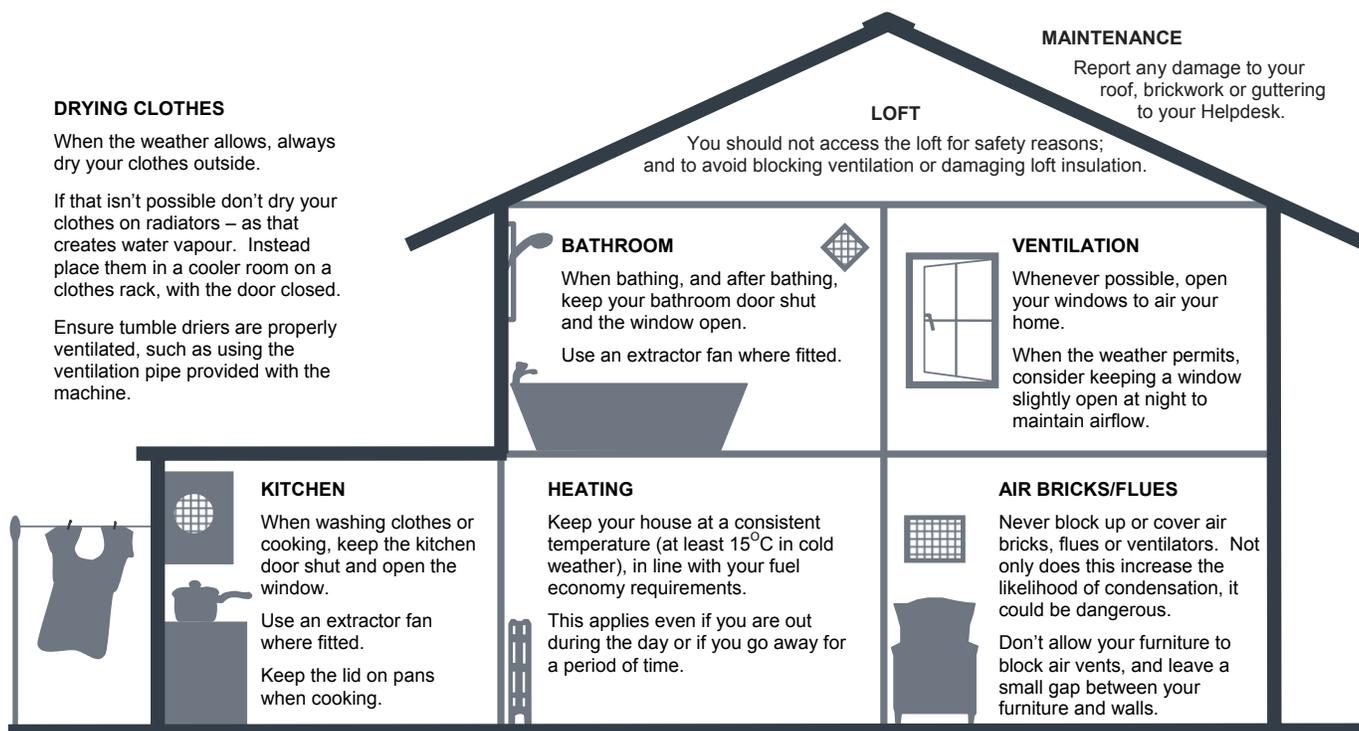


Defence
Infrastructure
Organisation

Your Service Family Accommodation

Combating condensation

Condensation is the water produced when warm moist air or steam meets a cold surface such as windows, walls or floors. Householders may think they have leaking windows or damp, but condensation can often be a problem in new/refurbished houses – with draught free windows and efficient central heating. To control condensation and associated mould, sources of water vapour need to be reduced to a minimum, whilst establishing the right balance between heating and ventilation. There is a lot you can do to you reduce the effects of condensation in your home, but if you believe the cause is due to a maintenance issue, such as a damaged roof or guttering, please call your maintenance Helpdesk.



Dealing with condensation and mould

Even if you observe these measures, condensation may still occur to a lesser degree.

If this happens, you should take immediate action to prevent further problems:

- Always mop up condensation (such as on window sills) as soon as you notice it.
- Carefully wash off any mould that appears on walls and ceilings, using a domestic 'Mould and Mildew Remover' - in accordance with the manufacturer's instructions. Pay particular attention to walls behind furniture and sofas – and allow to dry.
- Brush off any mould that appears on clothes or furnishings, and air thoroughly.

If you have applied all this advice, and you continue to have problems, please call your relevant maintenance Helpdesk for guidance.

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