



Foreign &  
Commonwealth  
Office

## List of medical facilities in Bangladesh

Prepared by the British High Commission, Dhaka

[www.gov.uk](http://www.gov.uk)

The following list of medical facilities/practitioners has been prepared by the British High Commission, Dhaka, for the convenience of British Nationals who may require these services and assistance in Bangladesh. It is provided on the understanding that we (the British High Commission) do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take it into account when instructing a medical facility or practitioner. Further and alternatively, we cannot accept any liability to any person or company for any financial loss or damage arising from the use of this information or from any failure to give information. Our aim is to provide our customers with as much relevant information to enable them to make better informed decisions but our lists **are not recommendations and should not be treated as such.**

### **Medical Facilities in Bangladesh:**

Medical care in Bangladesh is provided by a combination of hospitals, clinics and specialist centres. At the smallest administrative level, the Ward, the Bangladeshi government aims to provide a community clinic. This provision is supplemented by a rural health centre and/or family health centre in some Unions (the administrative level above the Ward). There is a medical facility (a 31 - 50 bed hospital) in every Upazila (sub-district), and a larger District hospital at the District centre, sometimes alongside a medical college hospital and/or general hospital. At the Divisional level, at least one general hospital and medical college hospital can be found at the Divisional capital. These government facilities exist alongside a range of private institutions. Costs vary from facility to facility depending on the care required. There is a significant difference in charges between the government and private facilities. For this reason, the private and government hospitals have been separated in the list below.

### **List of medical facilities in Bangladesh**

**Updated: 23rd February 2015**

**This list is in alphabetical order.**

# DHAKA

## Private Facilities

### Apollo Hospitals Dhaka

<u>Medical Facility Name</u>	<u>Address</u>	<u>Contact Details</u>	<u>British National Required to pay? Costs?</u>		<u>Services Provided</u>	<u>Specialist Areas</u>
Apollo Hospitals Dhaka	Plot-81,Block-E,Bashundhara,Dhaka-1229	<u>+88-02-8401661, Ext-1113</u> <u>Hotline-10678</u>	Yes  MOU between British High Commission & Apollo Hospitals Dhaka: no need to pay cash. Credit Facility is available.		<u>Please visit our website:-</u> <u>www.apollodhaka.com</u>	All the specialist areas,. Please visit the website.
<u>Languages Spoken</u>	<u>Opening Hours</u>	<u>Experience with British Nationals?</u>	<u>Accepts EHIC (European Health Insurance Card) cards?</u>	<u>Accepts repayment plans?</u>	<u>Coverage</u>	<u>Affiliations: Regulatory Bodies</u>
Specialty in English & Bengali. Also, Urdu, Japanese, Arabic & Chinese.	24/7	Yes.	Not accepting at this moment. MOU required.	Only with the partners with MOU.  Credit Facility is available.	-----	Under direct accreditation of DG Health Bangladesh and also accreditation of JCI which is an international standard.

# Family Health Practice

<u>Medical Facility Name</u>	<u>Address</u>	<u>Contact Details</u>	<u>British National Required to pay? Costs?</u>	<u>Services Provided</u>	<u>Specialist Areas</u>
<p>Family Health Practice</p> <p>(Dr. Anna Tate, MBBS MSc MRCGP DFSRH DCCM, British Family Physician)</p> <p>(Dr. Megan Doherty, MD FRCPC (Pediatrics) Canadian Pediatrician)</p>	<p>On campus of AISD (Gate 2),</p> <p>Road 3, Baridhara,</p> <p>Dhaka 1212</p> <p>Bangladesh</p>	<p>0171 339 6770 / 6771</p> <p>fhpappointments@aisdh aka.org</p>	<p>Yes</p> <p>BDT 9,500 for consultation with Family Physician or Pediatrician</p> <p>BDT 4,500 for consultation with British Nurse/Health Visitor</p>	<p>Clinical consultations (Family Physician)</p> <p>Specialist Pediatric consultations</p> <p>Travel medicine &amp; vaccinations</p> <p>Antenatal &amp; postnatal care</p> <p>Well-baby clinic, Childhood developmental checks, Childhood immunisations, Baby massage courses.</p> <p>Gynecological/cervical screening</p> <p>Sexual health services</p> <p>Pre-employment medical examinations &amp; certification</p> <p>Seasonal flu vaccinations</p> <p>Laboratory investigations</p> <p>Referral to auxiliary healthcare providers &amp; secondary care services</p>	<p>General Practice</p> <p>Paediatrics</p> <p>Travel medicine</p> <p>Routine antenatal care</p>

<u>Languages Spoken</u>	<u>Opening Hours</u>	<u>Experience with British Nationals?</u>	<u>Accepts EHIC (European Health Insurance Card) cards?</u>	<u>Accepts repayment plans?</u>	<u>Coverage</u>	<u>Affiliations; Regulatory Bodies</u>
English French Basic Portuguese (Bengali via nurse translator)	Sunday to Thursday 08.30 – 12.30 14.00 – 16.45	Yes (Family Physician worked previously at the BHC)	No	No Direct billing to insurance companies available on case-by-case basis.	Dhaka	BMDC (Bangladesh Medical & Dental Council) BNC (Bangladesh Nursing Council) GMC (General Medical Council, UK) College of Physicians & Surgeons of Ontario (Canada)

# International Centre for Diarrhoeal Disease Research, Bangladesh

<u>Medical Facility Name</u>	<u>Address</u>	<u>Contact Details</u>	<u>British National Required to pay? Costs?</u>	<u>Services Provided</u>	<u>Specialist Areas</u>	
ICDDR	68, Shaheed Tajuddin Ahmed Sarani, Mohakali, Dhaka 1212	Dr. Bardhan: 01713093848	Yes	Consultation Vaccination Infectious Diseases Gastro-Intestinal Diseases	Infectious Diseases Gastro-Intestinal Diseases	
<u>Languages Spoken</u>	<u>Opening Hours</u>	<u>Experience with British Nationals?</u>	<u>Accepts EHIC (European Health Insurance Card) cards?</u>	<u>Accepts repayment plans?</u>	<u>Coverage</u>	<u>Affiliations: Regulatory Bodies</u>
English, Bengali (Sylheti Dialect as well).	9am - 5pm	Yes	Yes	Yes	Dhaka	Bangladesh Medical Council

# LABAID

<u>Medical Facility Name</u>		<u>Address</u>	<u>Contact Details</u>	<u>British National Required to pay? Costs?</u>	<u>Services Provided</u>	<u>Specialist Areas</u>
LabAid		Road #4, House #1, Dhanmondi Dhaka - 1205	Md. Jahidur Rahman, Asst. Manager  Mob: 01766660333  LabAid: +88028617066	Yes  Depends on the care you receive	Hospital, Diagnostics, Corporate Health, Check Up & Vaccination Program.  1) Corporate Discount on all kinds of investigation 2) Annual Health Check- Up 3) Pre Employment Check-Up 4) Corporate Customised Health Check-Up Package	Cardiac and Specialised General Hospital Services
<u>Languages Spoken</u>	<u>Opening Hours</u>	<u>Experience with British Nationals?</u>	<u>Accepts EHIC (European Health Insurance Card) cards?</u>	<u>Accepts repayment plans?</u>	<u>Coverage</u>	<u>Affiliations; Regulatory Bodies</u>
English and Bengali	From 8:00 am  24 hr emergency	No	No	No	All Branches of LabAid	DG Health

# Square Hospitals Ltd.

<u>Medical Facility Name</u>	<u>Address</u>	<u>Contact Details</u>	<u>British National Required to pay? Costs?</u>	<u>Services Provided</u>	<u>Specialist Areas</u>	
Square Hospitals Ltd.	18/F Bir Uttam Qazi Nuruzzaman Sarak, West Panthapath, Dhaka-1205	PABX: 8142431, 8141522, 8142333, 8144400. Mobile: 01713141447 Fax: (880-2) 9118921 Email: <a href="mailto:info@squarehospital.com">info@squarehospital.com</a> Web: <a href="http://www.squarehospital.com">www.squarehospital.com</a>	Yes unless they are insured with a panelled International or Local Insurance Provider. Cost varies but same as that of local patients.	Tertiary Level services.	Medicine & sub- specialties, Surgery & sub-specialties, OBGYN, Paediatrics & Neonatology, Critical Care services, Cardiology & Cardiac Surgery, 24/7 ER services	
<u>Languages Spoken</u>	<u>Opening Hours</u>	<u>Experience with British Nationals?</u>	<u>Accepts EHIC (European Health Insurance Card) cards?</u>	<u>Accepts repayment plans?</u>	<u>Coverage</u>	<u>Affiliations; Regulatory Bodies</u>
Bengali & English	IPD & Emergency: 24/7 OPD: 10 am – 1 pm & 4 pm – 8 pm on all weekdays except Friday	Yes	No	No		

# United Hospitals Limited

<u>Medical Facility Name</u>	<u>Address</u>	<u>Contact Details</u>	<u>British National Required to pay? Costs?</u>	<u>Services Provided</u>	<u>Specialist Areas</u>
United Hospital Limited	Plot # 15 Road # 71 Gulshan -2 Dhaka-1212	<p>Doctors Appointment &amp; Admission:</p> <p>Md Ashiqur Rahman- Supervisor –Customer Relation Cell -0191 400 1366</p> <p>Mohammed Hossain Supervisor –Customer Relation, Cell -0191 400 1244</p> <p>Emergency – 0191400 1234</p> <p>Hotline : 10666</p>	As per the hospital policy, for any payment process, you need to sign an MOU with United Hospital where the payment details are mentioned. It is a formality. If you are interested, United can send you the draft MOU.	<p>OPD IPD Emergency Ambulance Vaccination All Pathological, Radiological &amp; Imaging Investigations All kinds of Surgery</p>	<p>Cardiology Cardiac Surgery Nephrology Neuro Medicine Neuro Surgery Oncology Critical care Internal Medicine Obs. &amp; Gynae Paediatrics Neonatology General Surgery Urology Dentistry Ophthalmology ENT &amp; Head Neck Surgery &amp; Others</p>



<u>Languages Spoken</u>	<u>Opening Hours</u>	<u>Experience with British Nationals?</u>	<u>Accepts EHIC (European Health Insurance Card) cards?</u>	<u>Accepts repayment plans?</u>	<u>Coverage</u>	<u>Affiliations; Regulatory Bodies</u>
<ul style="list-style-type: none"> <li>English</li> <li>Bengali</li> </ul>	<b>OPD</b> – 9.00 am to 6.00 pm (Saturday to Thursday) <b>IPD</b> – 24 Hours <b>Emergency</b> 24/ 7	Yes	Enlisted hospital of some European Insurance Companies like BUPA, Allianz Worldwide Care – Ireland, GMC Mednet service, European Group (CMN Inc.), Beside those, CIGNA International, USA, Aetna International etc.	Accepts the direct billing process of Insurance Companies for bill settlement.	Only in Dhaka	

# Zainul Haque Sikder Cardiac Care & Research Centre

<u>Medical Facility Name</u>	<u>Address</u>	<u>Contact Details</u>	<u>British National Required to pay? Costs?</u>	<u>Services Provided</u>	<u>Specialist Areas</u>	
Zainul Haque Sikder Women's Medical College & Hospital and Zainul Haque Sikder Cardiac Care & Research Centre.	Zainul Haque Sikder Women's Medical College & Hospital, House # 5, Road # 104, Gulshan-2, Dhaka-1212.	Zainul Haque Sikder Women's Medical College & Hospital, House # 5, Road # 104, Gulshan-2, Dhaka-1212. Tel : 9887458, 8815363, 9862606. Web : <a href="http://www.sikderhospital.org">www.sikderhospital.org</a> Email : zhsmch@gmail.com	Yes	Almost all medical services: Cardiac surgery & Cardiac Medicine, General Surgery, Gynaecology, Gastroenterology, Clinical Medicine, Urology etc as well a broad range of investigative medicine	Cardiac Surgery, Clinical Medicine, Urology & General Surgery	
<u>Languages Spoken</u>	<u>Opening Hours</u>	<u>Experience with British Nationals?</u>	<u>Accepts EHIC (European Health Insurance Card) cards?</u>	<u>Accepts repayment plans?</u>	<u>Coverage</u>	<u>Affiliations; Regulatory Bodies</u>
Bengali and English	24/7	Yes	No	No	Dhaka	

## Government Facilities

### Bangabandhu Sheikh Mujib Medical University

<u>Medical Facility Name</u>	<u>Address</u>	<u>Contact Details</u>	<u>British National Required to pay? Costs?</u>	<u>Services Provided</u>	<u>Specialist Areas</u>	
Bangabandhu Sheikh Mujib Medical University	Shahbag, Dhaka, Bangladesh	www.bsmmu.edu.bd  Email: registrar@bsmmu.edu.bd  Tel: 029661051-56, 9661058-60  Fax: 029661063, 8624817		-Clinical services Medicine including all subspecialties.  - Surgery including all subspecialties.  - Intensive Care Unit - Coronary Care Unit - Laboratory Services - Diagnostic Imaging	General Hospital	
<u>Languages Spoken</u>	<u>Opening Hours</u>	<u>Experience with British Nationals?</u>	<u>Accepts EHIC (European Health Insurance Card) cards?</u>	<u>Accepts repayment plans?</u>	<u>Coverage</u>	<u>Affiliations: Regulatory Bodies</u>
Bengali and English	Out-patient services start at 8 AM every day except Friday. Emergency service is open 24/7	Not on a regular basis.	Not unless there is any special agreement between	Not ordinarily but depends on the situation	Dhaka	

# Kurmitola General Hospital

<u>Medical Facility Name</u>	<u>Address</u>	<u>Contact Details</u>		<u>British National Required to pay? Costs?</u>	<u>Services Provided</u>	<u>Specialist Areas</u>
Kurmitola General Hospital, Dhaka	Kurmitola, New Airport road (Opposite Radisson Hotel), Dhaka	<u>Director</u> Mobile - 01769 010200 Telephone- 02 8872113 Fax - 02 8871898  <u>Emergency</u> Mobile - 01769 010202  E-mail : kurmitola500bed@hospi.dghs.gov.bd		Yes (As per govt rate) (Example - OPD- BDT 10/-, Admission - BDT 15 )	♦ OPD ♦ Indoor ♦ OT ♦ 24 Hours Emergency ♦ Pathology ♦ Radiology ♦ Pharmacy ♦ Vaccination ♦ Family Planning	♦ Medicine ♦ Surgery ♦ Gynae & Obs ♦ Orthopedics ♦ Eye ♦ ENT ♦ Paediatrics ♦ Skin & VD ♦ Dental
<u>Languages Spoken</u>	<u>Opening Hours</u>	<u>Experience with British Nationals?</u>	<u>Accepts EHIC (European Health Insurance Card) cards?</u>	<u>Accepts repayment plans?</u>	<u>Coverage</u>	<u>Affiliations: Regulatory Bodies</u>
♦ Bengali ♦ English (Partial)	Every day 0800 to 1430 (except Friday & other govt holiday)  24/7 Emergency	No	No	No	No (Except Referred to other hospital)	♦ MoH & FW, GOB ♦ DGHS

# Sir Salimullah Medical College Mitford Hospital

<u>Medical Facility Name</u>		<u>Address</u>	<u>Contact Details</u>		<u>British National Required to pay? Costs?</u>		<u>Services Provided</u>	<u>Specialist Areas</u>
Sir Salimullah Medical College Mitford Hospital (SSMC Mitford Hospital)		Sir Salimullah Medical College Mitford Hospital Dhaka 1100	Tel: 02-7317466 Fax: 02-7319006 Email: <a href="mailto:mitford@hospi.dghs.gov.bd">mitford@hospi.dghs.gov.bd</a>		As per Government System - depends on care received		Emergency, Out-patients & In-patients, Medicine and General Surgery, Orthopaedic, Ophthalmology, ENT, Urology, Paediatric surgery, Gynaecology & Obstetrics, Internal Medicine, Cardiology, Gastroenterology, Respiratory Medicine, Nephrology, Neurology, Endocrinology Paediatric & Dermatology.	General Hospital
<u>Languages Spoken</u>	<u>Opening Hours</u>	<u>Experience with British Nationals?</u>	<u>Accepts EHIC (European Health Insurance Card) cards?</u>	<u>Accepts repayment plans?</u>	<u>Coverage</u>	<u>Affiliations: Regulatory Bodies</u>		
Mainly Bengali but Doctors can speak English.	Out-patients- 0800 to 2.30 PM; In-patients  24/7 Emergency	No	No		Dhaka	Directorate General of Health Services & Ministry of Health & Family		

# **CHITTAGONG**

## **Government**

### **Chittagong Medical College Hospital**

<u>Medical Facility Name</u>	<u>Address</u>	<u>Contact Details</u>	<u>British National Required to pay? Costs?</u>	<u>Services Provided</u>	<u>Specialist Areas</u>	
Chittagong Medical College Hospital	K. B. Fazlul Kader Road , Panchlaish , Chittagong	Tel:031-630179.  Fax: 031-610022.  Email: cmch@hospi.dghs.gov.bd.com	Yes, depending on the care received.	Emergency and Routine: Respiratory Medicine, Cardiology (CCU), Paediatric Cardiology, Nephrology, Dermatology, Psychiatry, Paediatrics, Neonatology, Paediatric Haematology & Oncology, Paediatric Nephrology, Neurology, Physical Medicine, Gastroenterology, Endocrinology, Haematology, Hepatology, Blood Transfusion, Pathology, Virology, Microbiology, Forensic Medicine, Community Medicine, General Surgery, Thoracic surgery, Orthopedic Surgery, Neurosurgery, Plastic surgery, Paediatric surgery, Cardiothoracic surgery, Cardiac surgery, Paediatric Cardiac surgery, Vascular surgery, Gastro hepatic biliary surgery, ENT( Ear, Nose, Throat), Radiology & Imaging, Radiotherapy, Urology, Eye, Anaesthesiology, ( ICU), Cardiac Anaesthesiology, Obstetrics & Gynaecology, Dentistry.	Obstetrics & Gynaecology	
<u>Languages Spoken</u>	<u>Opening Hours</u>	<u>Experience with British Nationals?</u>	<u>Accepts EHIC (European Health Insurance Card) cards?</u>	<u>Accepts repayment plans?</u>	<u>Coverage</u>	<u>Affiliations: Regulatory Bodies</u>
English, Bengali	8 am Emergency 24 hrs	No	No	No	Chittagong	BMDC ( Bangladesh Medical & Dental Council )

## Private

## LABAID

<u>Medical Facility Name</u>		<u>Address</u>	<u>Contact Details</u>	<u>British National Required to pay? Costs?</u>	<u>Services Provided</u>	<u>Specialist Areas</u>
LabAid		Forum Central, 787/863, M. M. Ali Road Gole Pahar More, Mehedigab, Chittagong	LabAid: 01766662829  Mr. Md. Nayemur Rahman, Manager: 01766660137	Yes  Depends on the care you receive	Diagnostics and Consultations	Diagnostics and Consultations
<u>Languages Spoken</u>	<u>Opening Hours</u>	<u>Experience with British Nationals?</u>	<u>Accepts EHIC (European Health Insurance Card) cards?</u>	<u>Accepts repayment plans?</u>	<u>Coverage</u>	<u>Affiliations: Regulatory Bodies</u>
English and Bengali	From 7:30 - 11:00 pm	Yes	Yes	Yes	All Branches of LabAid	DG Health

# **COX'S BAZAR**

## **Government**

### **Cox's Bazar Sadar Hospital (District Hospital)**

<u>Medical Facility Name</u>	<u>Address</u>	<u>Contact Details</u>	<u>British National Required to pay ? Costs ?</u>	<u>Services Provided</u>	<u>Specialist Areas</u>	
Cox's Bazar Sadar Hospital	Sadar Hospital Road Cox's Bazar, 4700, Bangladesh	Email: coxsbazar@hospi.dgh s.gov.bd  Tel: 034163884  Dr. Ratan Chowdhury: 01715 729217	Yes. Depending on care required	General Hospital	General Hospital	
<u>Languages Spoken</u>	<u>Opening Hours</u>	<u>Experience with British Nationals?</u>	<u>Accepts EHIC cards?</u>	<u>Accept repayment plans?</u>	<u>Coverage: Other Offices</u>	<u>Affiliation to Regulatory Bodies</u>
Bengali Some English	24 hr Emergency		No		Cox's Bazar	DGHS



## Private

### New Chevron

<u>Medical Facility Name</u>	<u>Address</u>	<u>Contact Details</u>	<u>British National Required to pay ? Costs ?</u>	<u>Services Provided</u>	<u>Specialist Areas</u>	
New Chevron (Chevron Clinical Laboratory)	2 <sup>nd</sup> Floor Room-109, Hospital Road, Cox's Bazar	Dr. Abdus Salam 01818029291 <a href="mailto:abdussalamdr34@gmail.com">abdussalamdr34@gmail.com</a>	Yes	Consultation Medicine, cardiology Laboratory Minor surgery	Medicine cardiology	
<u>Languages Spoken</u>	<u>Opening Hours</u>	<u>Experience with British Nationals?</u>	<u>Accepts EHIC cards?</u>	<u>Accept repayment plans?</u>	<u>Coverage; Other Offices</u>	<u>Affiliation to Regulatory Bodies</u>
English Bengali	9.a.m To 10.p.m	Yes	No	Yes	Yes	DGHS

# **SYLHET**

## **Private**

### **Jalalabad Ragib-Rabeya Medical College Hospital**

<b><u>Medical Facility Name</u></b>	<b><u>Address</u></b>	<b><u>Contact Details</u></b>	<b><u>British National Required to pay? Costs?</u></b>	<b><u>Services Provided</u></b>	<b><u>Specialist Areas</u></b>
Jalalabad Ragib-Rabeya Medical College Hospital	Ragib-Rabeya Medical College Road, Pathantula, Sylhet, Bangladesh	Phone: (+88) 0821719094  Mob: 01675775050  Fax: (+88) 0821719069  Email: jrrmcinfo@gmail.com  Website: www.jrrmc.edu.bd	Yes. Costs depend on services required.	<ul style="list-style-type: none"><li>- 24 hours emergency service</li><li>- 24 hours ambulance service</li><li>- Diagnostic services</li><li>- Pharmacy services</li><li>- Speciality services</li></ul>	<ul style="list-style-type: none"><li>- Medicine</li><li>- Surgery</li><li>- Obs &amp; Gynae</li><li>- Cardiology</li><li>- Paediatrics</li><li>- Dermatology</li><li>- Gastroenterology</li><li>- Physical Medicine</li><li>- Nephrology</li><li>- Psychiatry</li><li>- Orthopaedic Surgery</li><li>- Neurosurgery</li><li>- Paediatric Surgery</li><li>- Ophthalmology</li><li>- ENT</li><li>- Dental Surgery</li><li>- Radiology &amp; Imaging</li><li>- Anaesthesiology</li></ul>

<u>Languages Spoken</u>	<u>Opening Hours</u>	<u>Experience with British Nationals?</u>	<u>Accepts EHIC (European Health Insurance Card) cards?</u>	<u>Accepts repayment plans?</u>	<u>Coverage</u>	<u>Affiliations; Regulatory Bodies</u>
Bengali English	24/7	Yes	No	No	Nil	<ul style="list-style-type: none"> <li>- Permanent Permission from the Government of the People's Republic of Bangladesh</li> <li>- Affiliated with Shahjalal University of Science and Technology, Sylhet.</li> <li>- Recognised by Bangladesh Medical and Dental Council</li> <li>- Enlisted in the World Directory of Medical Schools published by WHO (<a href="http://www.avicenna.ku.dk/database/medecine">www.avicenna.ku.dk/database/medecine</a>)</li> </ul>

## Government

### Sylhet MAG Osmani Medical College Hospital

<u>Medical Facility Name</u>	<u>Address</u>	<u>Contact Details</u>		<u>British National Required to pay? Costs?</u>	<u>Services Provided</u>	<u>Specialist Areas</u>
Sylhet MAG Osmani Medical College Hospital	P.O & P.S- Sylhet,  District-Sylhet, Bangladesh	Phone# 0821-717055, 726242  Hot # 01730700800  email: magomch@hospi.dghs.gov.bd  Web: <a href="http://www.somch.net">www.somch.net</a>		Yes	Out-patients, In-patients, Emergency, Specialized services operation, ICU, Dialysis	Medicine, Surgery, Gynae & Obs, Eye, ENT, Dental, Cardiology, Paedriatic, Nephorology, Orthopaedics
<u>Languages Spoken</u>	<u>Opening Hours</u>	<u>Experience with British Nationals?</u>	<u>Accepts EHC cards?</u>	<u>Accepts repayment plans?</u>	<u>Coverage; Other Offices</u>	<u>Affiliation; Regulatory Bodies</u>
Bengali (Bangla and Sylheti dialect speakers available), English	Out-Patients 8.00 AM to 2.30 PM  24/7 Emergency	Yes	No	No	Yes - linked with Sadar Hospital Sylhet.	Government Hospital

## Feedback Form for Customers

If you do decide to use any of the medical facilities/practitioners on this list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, **any feedback you can give us is helpful.**

Once completed, please return the form to the British High Commission by post to:

### Consular Section

United Nations Road  
Baridhara, Dhaka

Postal Address: P.O. Box 6079  
Dhaka-1212

or by email to **consular.bangladesh@fco.gov.uk**. An electronic version of the form is available at :

**<https://www.gov.uk/government/world/organisations/british-high-commission-dhaka>.**

Thank you for your help.

1. Name of firm:

Name of medical practitioner:

2. Date of contact:

Are any of the details on our list regarding this provider wrong? (e.g. address, telephone number, etc.)

3. What service did you need?

4. Why did you need this service?

Please circle the appropriate boxes below:

**(a) If the service provided English speaking services, how would you rate the standard of English?**

Excellent      Good      Average      Poor      Very Poor

**(b) How would you rate the professionalism of the staff?**

Excellent      Good      Average      Poor      Very Poor

**(c) How would you rate the overall service received?**

Excellent      Good      Average      Poor      Very Poor

**(d) How would you rate the value for money?**

Excellent      Good      Average      Poor      Very Poor

5. Do you have any other comments?

We would like to share this information with other customers but if you would prefer it not to be seen by others please tick the box ☐

Feedback provider's name:

Tel. No.:

Email:

Date: