

Vehicle manufacturers' non-code actions

July 2014 to December 2014

Safety Standards Service

What is a non-code action?

This is a proactive and proportionate action registered with DVSA, which falls outside the scope of a safety recall. The issue may affect the long term safety of the product or its ability to satisfy legislative requirements. In simple terms it is;

• an issue which if not attended to could result in a safety issue occurring in the future. DVSA supports manufacturers in locating the user of that product so that they can attend to the issue.

For example; the owner manual has incorrect tyre pressure recommendations for the vehicle when towing a trailer. The non-code action will involve the manufacturer writing to the user to inform them of the error and providing them with an insert to correct the error.

• an issue with the vehicle that is likely to affect the legality of an aspect of the vehicle.

For example; the incorrect Vehicle Identification number (VIN) has been placed on to the vehicles chassis. This would provide issues when the vehicle is submitted for MOT or if the vehicle is checked to verify its identity. The non-code action will involve the manufacturer writing to the user to inform them of the issue and request that they visit their local dealership for remedial work to be completed.

What will happen during a non-code action?

The process is broadly the same as a safety recall. The manufacturer will normally contact the DVLA to obtain data in order to write to users to inform them of the issue with their vehicle. Instructions will be contained in the letter which will advise the user of the next steps to take to rectify the issue. This should normally be free to the user.

What is contained in this bulletin?

This bulletin contains brief information about the non code actions that have been registered with DVSA in the last six months. The bulletin is issued on a bi-annual basis for information.

How can I find out if my vehicle is affected?

You can find out more information about the action from your local dealership or from the manufacturers customer helpline. Please have your vehicle registration and your vehicle identification number (VIN) to hand.

DVSA Reference number	Manufacturer Reference Number	Make and Model	Vin range/ build dates (if provided) & number of vehicles	Defect	Remedy
NCA/2014/020	14-N-035	Vauxhall, Vivaro	BV624198 - CV614212 14.1.11 – 16.12.11 290 vehicles	A certain number of vehicles have been manufactured with a possibility of the weight values on the VIN label situated on the B-Pillar being incorrect. Therefore the vehicle fails to conform to regulations	Letters will be sent to the owners of the vehicles likely to be affected requesting that they present their vehicles at the dealership to have the VIN label replaced. Dealers will replace VIN label on right B-pillar according to the service instruction
NCA/2014/021	MBKMRM1402	Yamaha, XT660Z	DM0410006356, DM0410006383, DM0410006431 3 vehicles	A small number of cylinder heads supplied have been over machined, allowing the spark plug to protrude further into the combustion chamber than design. This can cause detonation and ultimately engine damage	Invite the owners of the machines that could be affected to present their machines to their preferred dealership and check the cylinder head. Where necessary the cylinder head will be replaced
NCA/2014/022	Q393	Land Rover, Discovery 3, Discovery 4 & Range Rover Sport	SALLAAA545A000002 to SALLAAA549A510177 SALLAAAD4AA510178 to SALLAAAG5FA744273 26/11/2002 – 25/07/2014 SALLSFB845A000500 to SALLSAA137A999983 08/09/2003 to 03/05/2013	Owners have unknowingly exceeded the trailer hitch nose weight specification or are not removing the quick release tow ball from their vehicle when not in use. This either causes prematurely wear of the quick release tow ball system or increases the risk of the self- adjusting mechanism not operating correctly. This can result in the tow ball rattling and becoming loose. In extreme cases, the trailers could detach from the vehicle and cause a collision	Recall the affected vehicles to check the tow bar and identify the type of use. If found to be damaged or the wrong type of tow bar then it will be replaced with the correct type

			165,243 vehicles		
NCA/2014/023		Continental tyres, 120/70 ZR 17 (58W) TL - ContiSportAttack & ContiSportAttack 2, RaceAttack (Med, Endurance and Soft Comp) and RoadAttack 2 Gran Turismo W	Dates from week 19/2007 – week 26/2014 3595 tyres	A very small number of the subject tyres have exhibited a condition in the tread and/ or belt which may lead to separation. In the worst cases the concern can lead to a loss of inflation pressure which can affect driving stability.	Replace the tyres through an exchange program managed by continentals sole supplier Cambrian Tyres
NCA/2014/024	36.32.90.48.00	BMW, S1000RR, K1300S & K1300R	WB105070XAZV30316 to WB1050708BZ074401 WB1052401CZ028538 to WB1052400EZ043132 WB10508099ZV65939 to WB1050806EZ498002 WB10518099ZV77935 to WB1051802EZV88365 16/12/2008 to 25/07/2014 5984 vehicles	It has been identified that there is a possibility that the tyre tread can separate from the casing. This could cause the tyre to deflate	Recall all affected machines and replace the subject tyre
NCA/2014/025		Pilote, A-Class	Built between 9/2009 – 8/2010 5 vehicles	Due to an error in production, the front indicator side repeaters have been positioned in the incorrect position. This not only contravenes	Recall all affected vehicles to fit additional front indicator side repeater lamps

NCA/2014/026	OPS TSB 14004	Optare, Versa	320002 – 320614 5/8/08 – 19/6/13 612 vehicles	Type approval legislation but in a very extreme situation, it could result in the intention of the driver to turn left or right not being communicated to other drivers It has been identified that cracking/fractures can occur on the underframe structure at the front suspension panhard rod mounting. If not rectified, the cracks may extend into the front floorpan on the vehicle underframe, therefore, weakening the structure	Inspect all affected vehicles at next scheduled service and if required repair any cracks found, then reinforce the area with a strengthening plate or plates
NCA/2014/027		Continental tyres, 120/70 ZR17 M/C (58W) TL ContiSport Attack and ContiSport Attack 2 & 120/70 R17 M/C 58H TL ContiAttack SM	Dates from week 10/2008 to week 26/ 2014 Week 48/2011 to week 26/2014 Week 10/2011 to week 26/2014	It has been identified that on a small number of tyres there is the potential for the tread and/or belt area to become separated	Recall all affected tyres and replace them with a quality assured item
NCA/2014/028		Suzuki Motorcycles, LT- Z50 & LT-Z90	LM4AZ413_A1104888- LM4AD41A_E1100829 1/1/2013 - 1/12/2014 196 vehicles	The CE label affixed to the ATV frame has the wrong manufacture date on it. All were built in 2013 and 2014 but the factory used an older CE label with built in 2012 on. This is against the machinery directive 2006/42/EC	The CE label will be replaced with one which bears the correct date of manufacture
NCA/2014/029		Mitsubishi Truck, Fuso Canter TF1	29 vehicles	The retaining bolts for the Tipper body to chassis may have the incorrect washers fitted from production. The strength of the washer does not meet the required strength and over a period of time	Recall the affected vehicles and replace the washers

			it may distort and fracture allowing the tipper body securing bolts to become loose. The possibility can exist that the Tipper body may become insecure or in very extreme cases detached.	
NCA/2014/030	Yamaha, XC125 Majesty S	SE811001165- SE811003965 1/2/14 – 1/9/14 108 vehicles	The speedometer may cease to function correctly	Request that owners present their machine at a dealership where the speedometer sensor will be replaced with a new part