

Commissioning better community services for NHS patients



Community services are an important part of many people's NHS care



They're provided outside of hospitals, in people's homes and in community locations

The NHS spent c. **£9.7 billion**¹ on community services in 2012/13

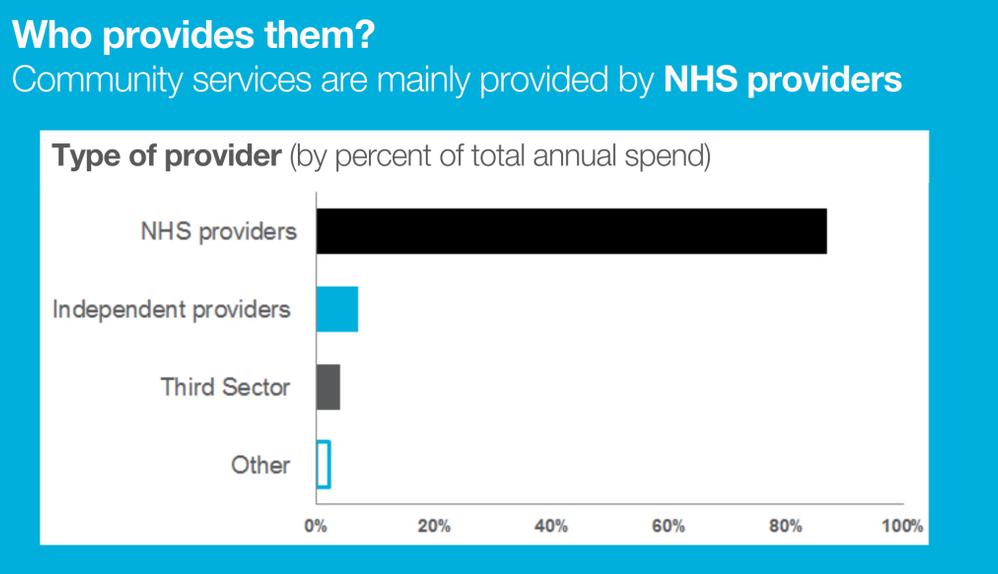
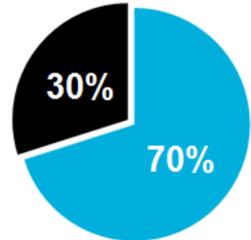
Nearly **100 clinical commissioning groups** (CCGs) we surveyed said they're in the process of reviewing and redesigning services that include community services with an aim to **commission more integrated models of care for patients**

Our findings

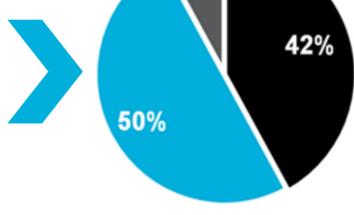
70% of CCGs responded to our questionnaire



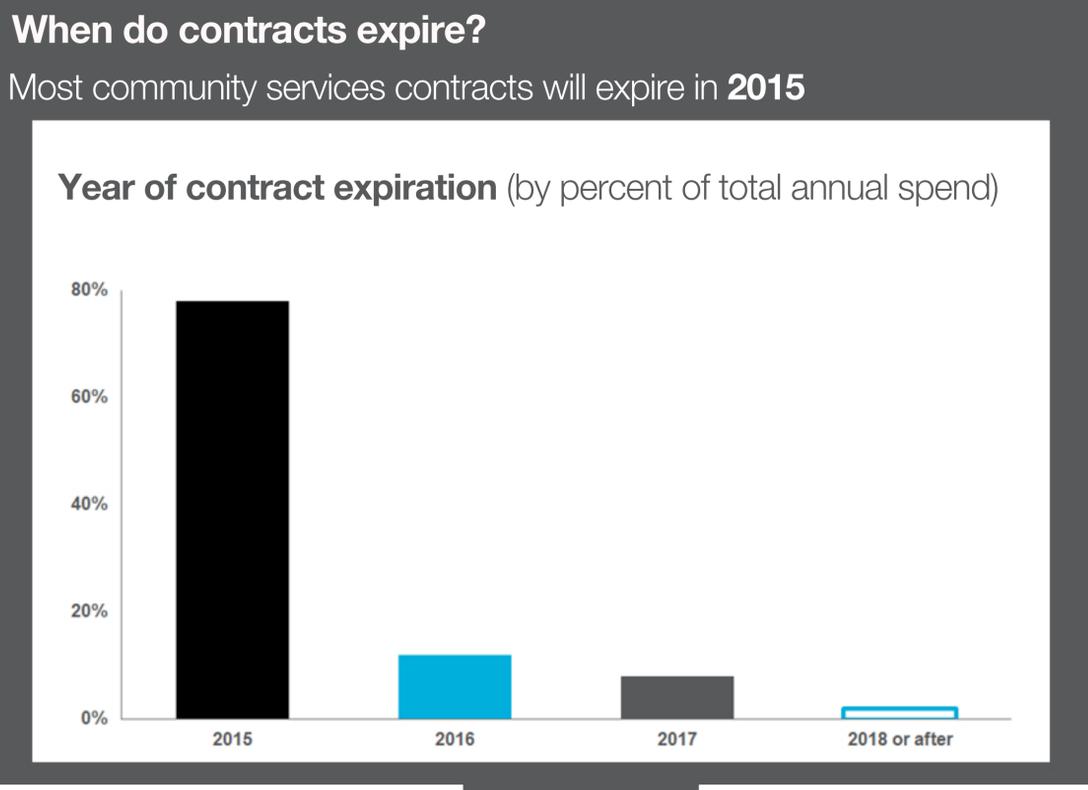
- The majority of clinical commissioning groups responded to our survey (**147** out of **211**)
- The data below is based on their responses



One provider typically provides all or most of the services in area



- 1 provider for entire block of community services
- 1 provider for large block of community services and 1 or more provider(s) of service lines with relatively low contract value
- Value of community services evenly spread among 2 or more providers



Many commissioners are likely to extend their contracts for at least **1 year**

1 in 2 CCGs said they will extend or renew at least 1 contract with their current provider in 2015

£ This represents **62%** of CCGs' spending on community services expiring in 2015

To make the best decisions for patients, commissioners will need to **take the opportunity** to improve services as current contracts expire. This means considering **new models of care** and testing whether current providers are the best to deliver the changes that patients need.

Sources

¹ 2012/13 Department of Health annual accounts