

Annex 1

Name	Brief Description, Number of users & What is it used for.	Suppliers Responsible for Maintaining the System	Software Platform	Approximate Yearly Cost of Maintaining the System	Any Current Plans to Replace the System.
CID	The Caseworker Information Database (CID) application is used by UK Visa Immigration and Border Force to support the administration of all Asylum, General Settlement and Nationality applications. It also contains details of all non-British Nationals that come to the attention of the Immigration Service. The system is used by approximately 15,000 users.	ATOS	Oracle forms, VB6, Oracle DB, MS Office Automation, FaceVACS, VB.Net, COM+,	c£4.7m per annum	Consideration of replacement will be considered at some point in the future.
PBS	The Points Based System (PBS) enables UK Sponsors (approximately 27,000) to be licensed by the Home Office so that they may sponsor / employ non EU nationals or place an overseas student at a UK sponsoring institution in compliance with immigration policy. There are approximately 600 caseworkers and sponsors also have access to certain aspects of the system.	ATOS	Metastorm, Java	c£2.1m per annum	Consideration of replacement will be considered at some point in the future.
I-Decide	I-Decide is used by Immigration staff to process / view in-country applications made by Students (Tier 4) via the i-Apply on line application system. The system allows case-workers to consider an application and either refuse or grant leave to remain in the UK. There are approximately 2,500 users of the system.	ATOS	Java, BPM, Siebel, OSB, OPA, VRD	Unable to identify the specific cost as it is included as part of an overall service charge.	Consideration of replacement will be considered at some point in the future.
Proviso	Proviso is a distributed Visa Case Working application hosted in approximately 95 overseas Posts and the UK. It is used by approximately 2,200 users to process visa applications made overseas.	Foreign and Commonwealth Office Services (FCOS)	MS SQL, MS Visual Basic	Unable to identify the specific cost as it is included as part of an overall service charge.	None currently
CIDRE	The Crime Directorate Case Management System is a single harmonized case management system capable of the digital exchange of evidence essential for investigators to carry out their core responsibility of investigating crime and bringing those responsible for crime to justice, in partnership with CPS. There are approximately 460 users of this system.	Blackthorn Technologies Ltd	Microsoft Casenotes	c£0.5m per annum.	None currently

AMS	HM Passport Office Application Management System (AMS) is used to manage the c5.5m passport applications made each year. Examination staff use the system to make decisions on the validity of each application. There are approximately 2,000 users of the system.	CSC	Oracle DB Tibco	The overall service charge is c£10.9m per annum.	None currently
PACS	HM Passport Office complaints handling management system	CSC	MS Access	Breakdown of cost not available as it forms part of a managed service cost.	Potential replacement in 2015/16