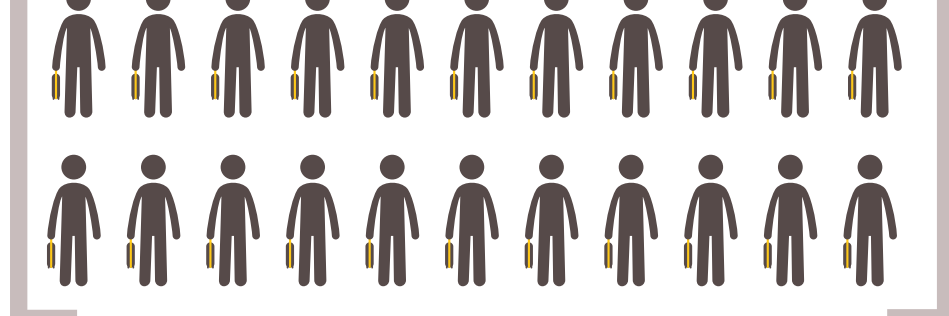


Logistics Sector

Logistics includes air, land and water transport, postal and courier activities, and warehouses.



Logistics is a key sector for the UK Economy, contributing over **£90 billion**. All aspects of the UK economy rely on logistics.



Logistics employs **2.2 million** individuals. That's **8%** of the UK workforce.

Unqualified or qualified below level 2 workforce



Machine operatives and elementary roles



The sector has a high concentration of low level occupational roles and a poorly qualified workforce



Skills shortages and gaps and a lack of training are affecting the ability of the sector to grow and develop as quickly as it might.

Technologies



Sales moving from in-store to online

+17%

Online sales forecasted to grow (2014)



Tracking vehicles and cargo is now common

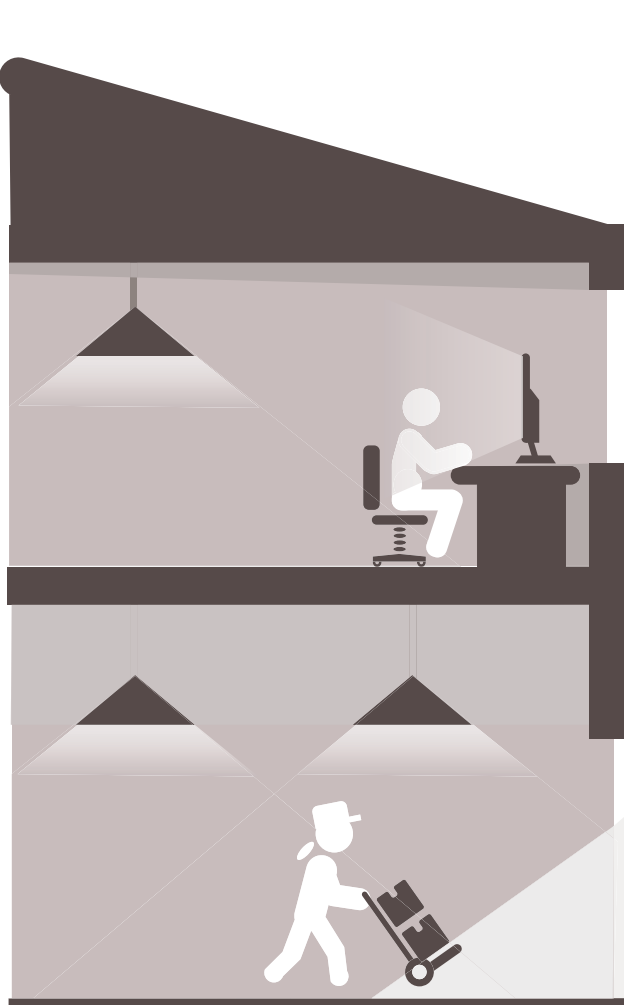
Vehicles capture data on location, speed, route and fuel usage



Automated storage and retrieval systems are common in large warehouses

Data is also collected automatically using 2D barcodes, voice technology, and RFID devices which store and transmit data

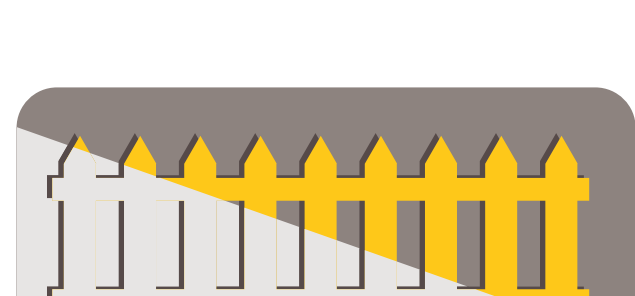
Recruitment and Skills



- IT skills
- Engineering and mechanical knowledge
- Planning
- Data analysis skills
- Problem Solving
- Promotional skills and marketing
- Contract Management
- Customer service and communication
- Compliance Awareness
- Management Skills



Employers struggle to attract talent because of poor perception of the sector, particularly among young people



Employers face barriers to training such as time, cost and availability.

What next?

Technology is improving the services offered, but brings new skills challenges.

- Like: Improve careers information and employer engagement with schools to improve the perception of the sector among young people
- Graduation: Collaboration between industry and academia to develop recognised vocational qualifications
- Succession: Awareness of the importance of succession planning
- Training: More employer involvement in developing training provision to suit their needs