

From:
Sent: 18 June 2013 12:33
To: Enquiry Enquiry (Other Government Departments)
Subject: Punch franchise tenancy

Dear mr cable,

I emailed you a week or so ago at the request of my PDM from punch. I was not overly keen to do this, but the phrase "shotgun to the head" springs to mind. I have only been a tenant for [redacted] and as everyday passes feel I am being pressured into things I am totally opposed to. I feel I am constantly being watched and policed and bullied into things I do not agree with. I am told it is my business, yet do not feel that way or think that. I am charged extortionate prices vastly reducing my gpm. Since I took over this pub all the locals are saying what a good job I am doing, new clientele are coming here to eat, we are getting great reviews on trip advisor, yet from the punch hierarchy who I feel are more like the Gestapo, are backing me into a corner. If things continue I would be inclined to ask for my investment back (approx £ 0000) and tell them to get a manager to run this place who they could tell and bully them into doing whatever they were told to do.

Please do whatever you can to help myself and no doubt many others in my position. I firmly believe that the vast majority of any e-mails you have received from tenants have also been at the instruction of their personal development manager.

Yours sincerely,

Sent from my iPhone

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