

# MEETING OF THE MONITOR BOARD

WEDNESDAY 30 APRIL 2014 at 9.30am

BARNARD AND BLACKWELL  
WELLINGTON HOUSE, 133-155 WATERLOO ROAD  
LONDON SE1 8UG

**Membership of the Monitor Board:**

Baroness Joan Hanham, Chairman  
Stephen Thornton, Deputy Chairman, Non Executive Director  
David Bennett, Chief Executive  
Stephen Hay, Managing Director of Provider Regulation  
Heather Lawrence, Non Executive Director  
Adrian Masters, Managing Director of Sector Development  
Keith Palmer, Non Executive Director  
Sigurd Reinton, Non Executive Director

Enquiries to Philippa Harding  
Telephone: 020 3747 0288  
Email: [Philippa.Harding@monitor.gov.uk](mailto:Philippa.Harding@monitor.gov.uk)

**Issue date:** 25 April 2014

## PUBLIC SESSION

	Approx timing		Presenter	Reason	Paper ref
1.	9.30	<b>Welcome and Apologies</b>			(oral item)
2.		<b>Declarations of interest</b>			(oral item)
3.	9.35	<b>Minutes and matters arising from the meetings held on 26 March 2014</b> (attached)	Joan Hanham	Decision	BM/14/36
4.	9.40	<b>Co-operation and Competition Update</b> (attached)	Catherine Davies	Information	BM/14/37
5.	9.55	<b>Provider Appraisal Update</b> (attached)	Miranda Carter	Information	BM/14/38
6.	10.10	<b>Executive Report</b> (attached)	David Bennett	Information	BM/14/39
7.	10.35	<b>How Monitor handles complaints</b> (attached)	Tom Grimes	Information	BM/14/40
8.	10.55	<b>Remuneration Committee Report</b> (attached)	Stephen Thornton	Information	BM/14/41
9	11.05	<b>Governance Review</b> (attached)	Philippa Harding	Decision	BM/14/42
10.	11.25	<b>Questions and comments from the public</b>	Joan Hanham	Discussion	(oral item)
		The Chairman will invite questions and comments on the issues discussed by the Board from members of the press and public.			
11.	11.40	<b>PRIVATE SESSION – RESOLUTION</b>	Joan Hanham	Decision	(oral item)
		The Chairman will move to request the Board to pass the following resolution and move into private session to consider private items of business:  <b>“that representatives of the press and other members of the public be excluded from the remainder of this meeting having regard to the confidential nature of the business to</b>			

be transacted, publicity on which would be prejudicial to the public interest”.

## PRIVATE SESSION

	<b>Approx timing</b>		<b>Presenter</b>	<b>Reason</b>	<b>Paper ref</b>
12.	11.55	<b>Chief Executive’s Update</b>	David Bennett	Information	Oral Item
LUNCH 12.25-12.55pm					
13.	12.55	<b>Special Measures Guidance</b> (attached)	Paul Streat	Information	BM/14/43(P)
14.	1.10	<b>Provider Regulation Update</b> (attached)	Stephen Hay	Information	BM/14/44(P)
15.	1.40	<b>Pricing Update</b> (attached)	Ric Marshall	Information	BM/14/45(P)
16.	1.55	<b>Any other business</b>			
	2.00	<b>Close</b>			