



National Offender
Management Service

**Annex to North West Region
Service Level Agreement
for Prison Services Commissioned
by the National Offender
Management Service from the
Public Sector Provider**

Between

**The National Offender Management
Service as Commissioner and**

Her Majesty's Prison Service

for

HMP Wymott

Local Establishment Annex 2014-15

OFFICIAL

Version Control Table		
Version No.	Reason for Issue / Changes	Date Issued / Amended
P1.0	Published for Commissioning Round from 2014	1 April 2014

Table of Contents

	Page
SECTION 1: SERVICE OVERVIEW	4
1. Establishment Details	4
Table 1: Establishment Details.....	4
2. Establishment Population	4
Table 2a: Capacity Specification.....	4
Table 2b: Population Allocation Specification	5
Table 2c: Population Assumptions – Origin of the Population	5
Table 2d: Population Assumptions – Estimated Background of the Population	5
SECTION 2: ESTABLISHMENT DELIVERY.....	6
Table 3: Local Response to Commissioning Intentions.....	6
Table 4a: Rehabilitation Services – Core Offer	26
Table 4b: Rehabilitation Services - Additional Services Offer.....	30
Table 5: Accredited Programmes provided in the establishment	35
Table 6: Development Objective	36
Table 7a: Mandatory Service specifications applicable under this Local Annex	40
Table 7b: Service specifications applicable under this Local Annex	41
Table 7c: Service Options, above the national minimum.....	42
Table 7d: Agreed delivery hours for specified services.....	42
Table 8a: Agreed Activity Allocations Places.....	43
Table 8b: Services (not industries).....	45
Table 8c: Other Activities	46
SECTION 3: REGIME OUTLINE.....	47
SECTION 4: SLA DELIVERY REQUIREMENTS AND LEVELS AT COMMENCEMENT DATE.....	48

OFFICIAL

This document is the Local Establishment Annex 2014-15 to the North West Regional SLA 2014-17. The Regional SLA, including this Annex, has been agreed between NOMS commissioners and the Deputy Director of Custody and signed by both parties confirming the agreement.

Section 1: Service Overview

From the **Commencement Date**, **HMPS** will deliver offender services as set out in this **SLA** and applicable **NOMS service specifications**. Additional commissioning arrangements with the YJB will be described within the National YJB SLA.

1. Establishment Details

Table 1: Establishment Details	
Establishment name	HMP Wymott
Establishment type	Trainer + 628 Sex Offenders with TC and PIPE unit
Specialist function	TC 70 beds and PIPE 40-60 beds
Security Category / Categories:	Category C or lower
Annual Operating Price	18,811,910

2. Establishment Population

HMPS shall provide the Operational Capacity and Certified Normal Accommodation (CNA) at the **Establishment**, as recorded in the table below. There is a legal requirement for any variations to Operational Capacity or CNA to be approved through the cell certification process set out in PSI 17/2012 Certified Prisoner Accommodation. Where there is a material difference between the commissioned Operational Capacity and CNA recorded in the table below and the certified levels, the **Notice of Change** process must be followed.

Table 2a: Capacity Specification	
Certified Normal Accommodation	1038
Operational Capacity	1111

Any restrictions in the establishment's allocation criteria must be recorded in the Population Specification in the table below. Material changes to the Population Specification must be agreed between the **Commissioner** and **HMPS** in advance of the change in population, using the **Notice of Change** process.

OFFICIAL

Table 2b: Population Allocation Specification	
Gender:	Male prisoners only
Age:	Adults (21 and over) and starred up Young Adults (18-21) (subject to agreement with DDC)
Security Category:	Category C or lower
Sentence Status:	Sentenced prisoners
Sentence Length / Type:	No restrictions 4 yrs +
Offence Type:	No restrictions
Nationality:	No restrictions

The assumptions of the **Commissioner** regarding the origins of the **Establishment's** population, the estimated numbers comprising each population segment and any specialist function are as recorded in the tables below. Some variance is always to be expected in the Population Assumptions, but where there is a material change between the assumptions recorded in the table below and the actual population held at the **Establishment**, the **Notice of Change** process must be followed.

Table 2c: Population Assumptions – Origin of the Population
<i>HMP Wymott is a Category C training prison holding male prisoners aged 21 and over. The population is mainly comprised of longer sentenced determinate prisoners. This establishment mostly holds prisoners sentenced at courts in the North West regions and receives most of its prisoners from local prisons, particularly Preston and Manchester. This establishment effectively operates as a split site, with 548 ordinary Category C Places and 628 Category C sex offender places.</i>

Table 2d: Population Assumptions – Estimated Background of the Population							
OCTOBER 2014							
	Cat A	Cat B	Cat C	Cat D	Male YO	Other	Total
Prisoners on remand, convicted unsentenced, or sentenced uncategorised	0	N/A	N/A	N/A	N/A	N/A	0
Prisoners sentenced to less than 12 months	N/A	N/A	N/A	N/A	N/A	N/A	0
Determinate prisoners serving 12 months or more but less than 4 years	N/A	N/A	N/A	N/A	0	N/A	0
Determinate prisoners serving more than 4 years	N/A	N/A	827	N/A	0	N/A	827
Indeterminate prisoners	N/A	N/A	168	11	0	N/A	179
Determinate and indeterminate Recallees	N/A	N/A	103	0	N/A	N/A	103
Non-criminals	N/A	N/A	2	0	N/A	N/A	2
Resettlement	N/A	N/A	N/A	N/A	N/A	N/A	0
Discretionary	N/A	N/A	N/A	N/A	N/A	N/A	0
Total	0	0	1100	11	0	0	1111
Resettlement	No	Reset %		N/A	Reset No.		NA
Specialist Function	TC 70 beds and PIPE 40-60 beds						

OFFICIAL

SECTION 2: ESTABLISHMENT DELIVERY

Table 3: Local Response to Commissioning Intentions	
CI Title & No.	Response to Commissioning Intention
1. Enabling rehabilitation and desistance	
1a There is a sense of purpose in relation to rehabilitation, desistance, and progression through a sentence which is shared and understood by all who work with offenders.	<p>At HMP Wymott there is a shared vision and clear structure to ensure a coordinated approach to rehabilitation and progression through the sentence. This process is considered a shared responsibility between HMP staff and the numerous partner agencies that are commissioned to work towards reducing reoffending.</p> <p>The process starts at Induction when each offender is told about all the employment and training options that are available to him whilst at Wymott. They are tested by OLASS Student Services Staff to establish their Literacy and Numeracy Advisors and this information is passed to National Careers Service Advisors who carry out an in depth interview to formulate an Action Plan for their stay at Wymott.</p> <p>As part of the Induction process offenders will meet with other agencies providing interventions (Discover Drug and Alcohol Services, Shelter, Programmes Staff, Chaplaincy) to enable them to be fully advised about the services available. On the Thursday of Induction Week, each offender takes part in the Resettlement and Interventions Board (RIB). The Board is chaired by the Learning, Skills and Activity Manager and attended by an Offender Supervisor and an advisor from The Manchester College. The OS will come prepared with all the OASys targets that have been set and ensure that the offender knows what is expected of him. This information, along with his Literacy, Numeracy and Vocational targets, will be written down and noted on a form, which will be agreed and signed by the offender and a copy given to him to take away.</p> <p>The offender will have the opportunity to discuss his activity and discuss any particular concerns he might have about his sentence. It offers an importance chance for him to resolve any issues whilst important links are present. A copy of any targets agreed is kept by OMU and referred to throughout the sentence to ensure he is on track in addressing these. A further meeting is held three months after induction to check that the offender has settled and is starting to address his targets.</p>

OFFICIAL

	<p>Whilst being about 25% of our regime, the Education Provision via OLASS is a very important intervention to address reoffending. It is acknowledged that offenders with poor levels of literacy and numeracy and no vocational skills are over 70% more likely to reoffend. Therefore all offenders who arrive with literacy and numeracy below Level 1 will be set a Sentence Plan target to improve by at least one level, and allocated directly to classes. They will also have the opportunity to select a Vocational Pathway from the wide range of accredited courses available, and their workplace will be allocated with this in mind.</p> <p>An important aspect of the sentence is to address any issues surrounding drugs and alcohol so that offenders are substance free on release. We will work closely with Discover Drug and Alcohol Services and Lancashire Care Foundation Trust to ensure that every help is available, both in counselling and group work and by offering any necessary prescription support. Wymott has a 70 bed Therapeutic Community which offers a holistic lifestyle change approach over the twelve month programme. Often offenders will be transferred to Wymott to participate in the TC, but opportunities are also offered to those already at Wymott who are committed to changing their lives by becoming drug free.</p> <p>At Wymott we have a large provision of Offending Behaviour Programmes and over the coming year we will be working with our partners at HMP Garth and Risley to move towards a Treatment Hub as part of our role in the Transforming Rehabilitation agenda. We will be reviewing the way we carry out initial assessments and manage waiting lists, so that we can ensure timely commencements on programmes</p> <p>During the coming year, it is our aim to increase the involvement of Personal Officers in the monitoring of Sentence Plan Targets. In the past this has been seen as the responsibility of Offender Supervisors, but we feel that a Personal Officer, who has daily contact with the offender, is ideally placed to motivate and encourage his group of offenders to work toward the targets that have been set. We are placing great emphasis on the Every Contact Matters agenda and staff in every department is encouraged to integrate with offenders in a way that models positive behaviour and attitudes.</p>
<p>1b</p> <p>All who work with offenders consistently demonstrate behaviours and attitudes that support rehabilitation and desistance.</p>	<p>All staff are appropriately trained in their particular field and are skilled in motivational techniques which allow them to interactive with offenders in a positive manner.</p> <p>Over the last four months we have reviewed and updated all our policy documents and these clearly emphasize our commitment to modelling positive staff/prisoner relationships in all our interactions with offenders.</p> <p>We provide all new receptions with a comprehensive First Night and Induction process which supports the prisoner, identifying urgent and pressing needs and helping with early integration into life at HMP Wymott. We acknowledge that the first time in custody or the first night in a new establishment is a time when some prisoners will feel vulnerable, frustrated and in some cases frightened. Staff in these particularly vital roles are skilled in identifying vulnerable individuals and putting steps in place to support them.</p> <p>We are particularly careful to check on any health or social care needs that might affect an offender and we also assess for mental health issues and learning difficulties. This information is routinely passed to the relevant departments so that the necessary actions can be taken.</p>

OFFICIAL

	<p>A detailed booklet entitled 'Living at Wymott' gives offenders detailed information about the regime and the range of interventions available. This is in a particularly easy-to-read format and is also available in our ten most common foreign languages and also in Braille format.</p> <p>We have developed an excellent Insiders Scheme which empowers prisoners to help staff in the first night and induction processes by establishing supportive relationships and by disseminating relevant and accurate information regarding HMP Wymott and its regimes.</p> <p>We believe that rehabilitation starts from the day the offender arrives at Wymott and our whole Induction regime focuses heavily on putting in place a detailed plan of acquiring a range of skills and positive behaviours that will lay the foundations of this plan and start on this journey. We work closely with our partner agencies, particularly the National Careers Service and The Manchester College, to ensure that each offender selects a vocational Pathway and engages with the necessary courses that will facilitate this. We recognize that secure sustainable employment is one of the most important ways to reduce reoffending and our staff are committed to encouraging offenders to work towards this goal.</p> <p>Our vision for positive staff/prisoner relationships is outlined in our Personal Officer Policy. This is intended to influence prisoners' behaviour through the positive, pro-social behaviour exhibited by all staff. We aim to encourage prisoners to accept, understand and address their offending behaviour and other identified risk factors by effective engagement with available interventions.</p> <p>Personal Officers have to balance authority with care, making complex judgements as they are presented by a wide range of people with complex needs. They do this by maintaining professional relationships, getting to know individual people and understanding the type of relationship that person wants – and in some cases doesn't want but needs to have to be able to cope with their time in custody.</p> <p>Care for prisoners and interaction between staff and prisoners impacts positively on the incidence of suicide and self-harm and on pro-social behaviour. Good staff/prisoner relationships are essential to the successful management of a decent prison, to the reduction of self-harm and violence and to the engagement of prisoners in activities designed to reduce re-offending. Residential staff are the first point of contact for prisoners on all these issues and have a key part to play as positive role models.</p> <p>Personal officers will do their best to deal with any complaints without resorting to formal processes and over the last six months we have seen the number of request complaints from the wings decreasing significantly.</p> <p>Our Incentives and Earned Privileges Scheme has been reviewed in the light of the national changes. In the coming year we will be looking to align our IEP breakdown to the requirements and this will involve reducing the number of Enhanced prisoners.</p> <p>In all our activity and employment areas, staff are committed to training and encouraging offenders to engage with nationally</p>
--	---

OFFICIAL

	<p>accredited qualifications which will model a work ethic which is vital for them to find employment on release.</p> <p>Wymott is set to become the SOTP Treatment Hub for the North West and over the next year we will be reviewing our services and resources to ensure we are ideally placed to fulfil this role. Offending Behaviour Programmes are themselves designed to equip offenders with the right strategies to prevent them from reoffending. The staff who delivers these programmes are highly qualified and specifically trained to ensure that offenders gain the maximum benefit from courses, therefore ensuring value for money and maximum return for the offenders themselves.</p> <p>In the next three months, Wymott will be opening a PIPE for Cat C offenders and this environment will underpin the positive behaviours learned during a programme and again staff will be specially selected for their appropriate characteristics to continue the good work started during OBPs.</p> <p>At Wymott we are committed to providing residential communities where prisoners live in a spirit of mutual tolerance, regardless of any irrelevant factors. Age is one of the nine protected characteristics covered by the Equality Act and at Wymott we house a cohort of over 100 elderly prisoners who have special issues of their own. For this group, a regime designed for younger, fitter prisoners may not suit those who are older and less active. Education and training for employment will have limited relevance. Older prisoner may have fewer visitors because of the length of time they have been in prison or due to the nature of their offence. Relatives and friends are likely to be a similar age and find it difficult to visit or have limited funds.</p> <p>To support and stretch this group of prisoners we have partnered with the Salvation Army and Age UK who come into the prison each week. We have set up a Day Care Centre where a wide range of appropriate activities are on offer and the staff are specially trained to work with the elderly and feel this to be a particular vocation. Their caring attitudes and supportive, motivational styles give these men a focus of their day and means they do not stagnate, both physically and mentally, in their cells.</p> <p>The PE Department is developing its services to ensure that we offer not only Recreational PE activities, but also that we range of activities for those who might not traditionally access PE, but who need to address fitness issues. We offer specially designed sessions for drug users whose fitness levels are very low. Similarly we work with elderly offenders to offer armchair gym and a more low key approach to fitness based around social activities. There is a full remedial programme with staff who are fully trained in a range of rehabilitative therapies. In conjunction with Healthcare we have also introduced a Lifestyle Improvement Programme where those with various medical conditions can learn about healthy living, diet and nutrition and exercise routines. We also run a range of fitness instructor qualifications for those who want to use this route as an employment pathway on release. In the coming year we are also adding Smoking Cessation to the list of activities we offer.</p> <p>A Reducing Reoffending Strategy outlines the activities we offer to support the Pathways. We carry out a bi-annual whole prison Needs Analysis and the findings of this are used to inform our Reducing Reoffending Action Plan. We produce a comprehensive Interventions Directory which is available on the internet, with hard copies available on all the wings and particularly in the Offender Management Unit. A pictorial version of this is available and displayed widely across the prison in the form of a road map of the North West, with each of the north west motorways representing a Reducing Reoffending</p>
--	---

OFFICIAL

	<p>Pathway and each junction an intervention.</p> <p>We work closely with our partners in the community, both contracted and voluntary (The Manchester College, Shelter, Achieve North West, National Careers Service, The Hope Centre, Leyland Methodist Church, Lancashire Care, Greater Manchester West, Phoenix Futures, Discover Drug and Alcohol Services, UCLAN) to offer a range of high quality services and interventions and this cohort of staff are similarly motivated and model positive attitudes and behaviours</p> <p>The SMT is committed to constantly improving staff/prisoner relationships and over the coming year we will be working hard to train staff in pro social modelling and further embed a positive culture for the benefit of all who live or work within the establishment.</p>
<p>1c</p> <p>Efforts are made to ensure offenders experience the environment as safe.</p>	<p>Wymott ensure offenders live in a safe, secure and well ordered environment. by ensuring we deliver Prison Service policies for example;</p> <ul style="list-style-type: none"> • Safer Custody, Violence Reduction, Decency and Diversity strategies • Security Intelligence strategies incorporate effective , Procedural, Physical and Dynamic processes • Effecting collaboration with partner agencies for example; Law enforcement, Drug intervention, Public Protection and Offender management, MAPPA and relevant commissioning services. • Internal Risk management meeting focusing on individual case management • Effective IEP , TAB and ACCT systems • Offender consultation meeting facilitating offender feedback, Staff focus groups listening to improve. <p>This is measured through the following processes</p> <ul style="list-style-type: none"> • Applying dynamic security • Analysis of safer custody data • Inter-departmental information sharing • Measuring and Recording of Assaults/ACCTs/TABs/Numbers on Basic • Prisoner Consultation Meetings • Motivational and remedial PE • A wide range of healthcare services • High quality substance misuse provision • Safer Custody and Violence Reduction Meetings • Personal Officer and Offender Supervisor contact and reviews • Flexible catering department offering provision for all dietary needs and religious/cultural factors • Use of closed visits where necessary

OFFICIAL

	<ul style="list-style-type: none"> • Emphasis on modelling pro-social behaviour • Offering a wide range of high quality employment, learning and qualifications <p>As an establishment we endeavour to ensure all functions are aware other functions key deliverables and by engaging a Prison wide delivery ethos, work in partnership to ensure offenders live and work in a positive and encouraging environment where they feel safe.</p>
<p>1d</p> <p>Good quality risk assessments, risk management systems and information-sharing between partner agencies (where relevant) result in the application of appropriate public protection and security measures, and these ensure the needs of victims are appropriately addressed.</p>	<p>Risk based assessments take account of information and intelligence supplied from stakeholder parties. For example; as with 1c. Partnership collaboration with appropriate partner agencies, Law enforcement, Drug intervention, Public Protection and Offender Management, MAPPA all contribute towards Wymotts risk assessments. Where there is a perceived raised risk There would be case conference and the issues discussed as apart of Wymott Internal Risk Management Team meeting, again all relevant partners attend to provide a holistic assessment of risk and appropriate action plan.</p> <p>In line with the North West Regional SLA, HMP Wymott is committed to comply with the instructions set out in the National Security Framework and the Public Protection Manual and provides assurance that individual establishments' Local Security and Public Protection Strategies will be kept up to date in line with current policy."</p>
<p>1e</p> <p>Intelligence is gathered, developed and shared in a safe and timely manner</p>	<p>In line with the North West Regional SLA, HMP Wymott is committed to comply with the instructions set out in the National Security Framework and the Public Protection Manual and provides assurance that individual establishments' Local Security and Public Protection Strategies will be kept up to date in line with current policy.</p>
<p>1f</p> <p>The availability of drugs and mobile phones in prisons is tackled.</p>	<p>In line with the North West Regional SLA, HMP Wymott is committed to comply with the instructions set out in the National Security Framework and the Public Protection Manual and provides assurance that individual establishments' Local Security and Public Protection Strategies will be kept up to date in line with current policy.</p>
<p>1g</p> <p>Prisoners are prevented from continuing criminality from within prisons</p>	<p>In line with the North West Regional SLA, HMP Wymott is committed to comply with the instructions set out in the National Security Framework and the Public Protection Manual and provides assurance that individual establishments' Local Security and Public Protection Strategies will be kept up to date in line with current policy.</p>

OFFICIAL

2. Strengthen integration of	service delivery between directly funded, co-commissioned providers and wider partners
<p>2a</p> <p>There is evidence of effective coordination of delivery of services and integration of providers locally, regionally and nationally to maximise outcomes for offenders.</p>	<p>We will maximize investment of all partners and providers delivering services for offenders at HMP Wymott and maximize outcomes for offenders by ensuring they experience a seamless and joined up service. By September 2014 we will review who we work with and how we work with them and ensure that all contracts and service level agreements demonstrate how each service fits within the overall strategic context of the establishment. This review will include all statutory and non statutory, existing and new partners and providers (including by anticipating any changes as a result of Through the Gate). We will develop a plan which describes how, within twelve months we will deliver:</p> <ul style="list-style-type: none"> • A clear shared strategic vision for how services align to maximize outcomes and create an integrated, seamless offender management service (including a shared understanding of outcomes and priorities) • A clear agreed plan of how services sequence and compliment each other, providing continuity of services to offenders both within and across prisons (facilitating the needs of all providers and contractual partners to allow them to effectively deliver) • Leadership which actively enables and integrates services, where partnership working arrangements improve performance and aid resolution of issues • An understanding of resource allocation, and how delivery and choices impact on the investment and activity of others • An agreement on how to safely use and share data and information <p>Progress will be monitored against the plan at quarterly SMT meetings and at quarterly meetings at regional level with the DDC.</p>
<p>2b</p> <p>Facilitate the ongoing operation of mandating day one entry of prison leavers onto the DWP Work Programme and any future changes through the introduction of Universal Credit.</p>	<p>All prisoners are interviewed by Job Centre Plus benefits advisor in order to commence the day one mandation to the work programme.</p> <p>At HMP Wymott we have a full time on site Employment Benefits Advisor provided by Jobcentre+. The advisor is located in the HELP Centre which is part of the Library and Education complex, therefore facilitating easy access for offenders. The main work of the advisor is now to facilitate the Day One Mandation to the Work Programme Scheme. This ensures that every offender who leaves prison without appropriate education, training or employment is already registered to attend the work programme.</p> <p>This process of registration is a lengthy one, involving filling in a complex case file and then contacting the appropriate Work Programme provider in the offender's release area. Ideally this is done via a Broadband connection and although at Wymott, this connection has been installed, in practice it does not provide a strong enough signals to keep the connection live</p>

OFFICIAL

	<p>throughout the process. Consequently, a dial-up service is used, which is slower, but does at least remove the frustration of repeated loss of signal.</p> <p>We are receiving regular updates from DWP to ensure that we are aware of the progress of the Universal Credit agenda and our EBS is a part of the Reducing Reoffending Policy Committee and gives updates at this meeting to ensure that other agencies and departments are aware of how this will be implemented.</p>
<p>2c</p> <p>In England - work together with NHS England and Public Health England in line with the National Partnership and Co-commissioning Agreement to ensure that NHS commissioned health services (including clinical and non-clinical substance misuse services) in custody support both health and justice outcomes and: Are informed by an up to date Health Needs Assessment taking account of the reconfiguration of the custodial estate including the creation of Resettlement Prisons Support sustainable recovery from addiction to drugs and alcohol and improved mental health including dual diagnosis; Promote continuity of care from community to custody, between establishments and through the prison gate in partnership with new providers of probation</p>	<p>We are currently in the process of reviewing our Drug & Alcohol needs analysis with a completion date of Feb 2014. The Recovery Model of 2012 will be reviewed to reflect this latest needs analysis.</p> <p>As a Prison we are working closely with Lancashire Care Foundation Trust (LCFT) offering support to them in order to limit the opportunities for abuse of Prescription Medication. An agreed LCFT Meds check guideline/policy is in place and the monthly findings of which I hope to include as a standing agenda item at the quarterly Prison Health contract meeting.</p> <p>New partners (Oct 2013) Discover Drug & Alcohol Recovery Service have created a number of new posts within Central Lancs and once established to foster through the gate opportunities for those coming through Wymott recovery model but with consideration given to the reconfiguration of the Estate and Haverigg as the Resettlement Prison for Lancashire Prisoners .</p> <p>HMP Wymott is working closely with providers of healthcare and substance misuse services through internal; and prison health operational and partnership meetings. The Drug Strategy and Healthcare provision lead attends the quarterly contract meetings chaired by the commissioners. Healthcare Manager forms part of the establishments SMT and informs and supports local priorities. This governance structure provides a mechanism for exception reporting and also supports strategic issues. Areas discussed recently within these meetings include, the provision of social care for the increasing ageing population and the forthcoming impacts of changes to the estate from the Transforming Rehabilitation Programme. The Prison Health Partnership board and Health Operational Group inform the development of the Local Delivery Agreement in line with the National Partnership Agreement between NOMS, NHS England and Public Health England. Public Health England are currently updating the Health Needs Assessment, which forms the basis of the Establishments Health improvement plan. The Health improvement plan is a multi agency action plan which is shared with all stakeholders within the Establishment.</p> <p>We are also working closely with health and substance misuse providers to promote recovery from addiction by working to reduce the supply of drugs and alcohol into prisons and the diversion of prescribed medication through appropriately sharing of information and intelligence.</p>

OFFICIAL

<p>services; Are implemented alongside efforts to reduce the supply of drugs and alcohol in to prisons and the diversion of prescribed medication.</p>	
<p>2d</p> <p>In England - Work together with local authorities to ensure that adult offenders and defendants with care and support needs are appropriately identified, their needs are assessed and they are supported to live with decency and as independently as possible; and that arrangements are made for continuity of care when an individual moves.</p>	<p>Offenders with social care needs are identified across the prison through wing staff and if necessary, they are moved to I wing, which houses sex offenders and mainstream offenders, on a unit described as an Elderly and Disabled Care unit.</p> <p>Offenders are assessed by two qualified Social Carers and also by our Older Person's healthcare lead or the deputy lead in her absence. These two assessments are collated and a care plan is drawn up outlining whether or not somebody requires social carer intervention.</p> <p>There are currently 2 carers with at least one of them in everyday, Mon to Sun. On the days they are both in, they provide care which would require two people, for example bathing.</p> <p>Offenders generally remain on I wing, unless it was a case of a person recovering from an illness, which meant they could return to general accommodation. If a person was moved to another wing, a handover would be provided by the discipline wing staff (normally the personal officer), the carers &/or the older person healthcare lead.</p> <p>Certain adaptations have been made to I wing over recent years, to enable offenders to live more independently, in that there is a chair lift on the stairs, there handrails along all the corridors on the wing and there are chairs outside the medical hatch for people to wait on.</p> <p>There are also activities to support mental wellbeing, by the Salvation Army in terms of their CAMEO centre which has daily activities for both cognitive function and physical health. There is also a library on the wing and a small supervised CV gym.</p> <p>I wing also has a very small number of carefully selected younger, or just more physically able, offenders, who support those less able, with small but important tasks, such as carrying a meal on a tray to the table in the dining hall. During the day, for those who want to work, we also have a small workforce who works from the dining hall.</p> <p>For other offenders throughout the prison, we have three Disability Liaison Officers (all based on I wing primarily for obvious reasons) but staff from other wings regularly refer offenders to these DLO's who will meet with those referred to discuss any necessary adaptations they may need, and to ensure they have a PEEP and their location on the wing is clearly identified as a person requiring assistance should there be a fire.</p> <p>Where our local hospital tried to include Local Authority Social Workers recently with a very high dependency prisoner, for whom we wanted a social care assessment completing whilst he was in hospital - they declined to assist because he would be returning to prison after discharge from hospital, rather than go into the care of the local authority in the community. The assessment was kindly completed by his nursing case manager in order to inform the adaptations we had to do in the prison to enable him to return. In the end, we have actually refurbished a wing office into cellular accommodation for him, with the equipment he needs.</p> <p>We are currently starting some engagement with NOMS commissioners in relation to suitable adaptations for the prison to increase peoples' independence.</p>

OFFICIAL

<p>2e</p> <p>In England - Work with local authorities to promote inclusion of, and maximise benefits to, offenders' families.</p>	<p>Staff at Wymott recognise the importance of building and maintaining positive links and relationships between offenders and their Families, friends and organisations who together, constructively contribute towards the offender's successful reintegration into the community upon release.</p> <p>The main way that an offender maintains contact with his Family is through visits. Wymott provides the opportunity to receive Visits 6 days per week. We have our own Visitors centre based just outside the Gate which is operated by POPS. A POPS crèche worker is provided during each visiting session who promotes father/child interaction wherever possible.</p> <p>A well attended Family Forum operates chaired by a prison Governor. This group meets bi-monthly and provides the opportunity for problems to be discussed and new initiatives to be considered and developed.</p> <p>The Manchester College facilitate a Family Learning course for suitable offenders which culminate in a Visit on a Family Visits Day. During this event offenders are encouraged to invite their children into the prison where a full day of activities are organised based heavily on offender/child interaction.</p> <p>The Public Protection Department regularly liaise with local Social Service offices who subsequently supervise the attendance of the children of a small number of offenders who's Fathers have, for whatever reason, restrictions placed upon them in relation to maintaining visual contact with their children.</p> <p>On completion of all Offending Behaviour Programmes, the Resettlement Manager arranges Post Programme reviews to assess the effects of the treatment and family members are routinely invited to these meetings. This is an excellent vehicle for involving family and thereby maximizing the benefits of interventions.</p> <p>Over the last two years we have made contact with all local authorities in our local area and spoken to the relevant departments concerning the Troubled Families Agenda. We have appointed a contact person (Head of Reducing Re-offending) to be emailed if any prisoners at Wymott become highlighted as part of a Troubled Families case.</p>
<p>2f</p> <p>In England - Continue to improve access to a pathway of new and existing services for offenders with severe personality disorders. Services are primarily targeted at men who present a high risk of serious harm to others and women who</p>	<p>In collaboration with NOMS PD Strategy team and NHS colleagues HMP Wymott will continue to develop plans to implement a designated 60 bed Psychologically Informed Planned Environment (PIPE) which aims to:</p> <ul style="list-style-type: none"> • Reduce the likelihood of re-offending • Improve the psychological health of offenders • Develop a workforce, confident and capable of working with complex needs • Improve offenders' quality of relationships and relationship skills • Improve (or sustained improved) institutional behaviour

OFFICIAL

<p>present a high risk of committing further violent, sexual or serious criminal damage offences. Services are co-commissioned with NHS England Specialised Commissioning to support health and justice outcomes.</p>	<p>The Project Steering Group will be responsible for ensuring that the key milestones described in Table 6 (Development Objectives) are monitored and delivered as per the requirements of the local specification.</p>
<p>2g</p> <p>In England - Align services with Offender Learning and Skills Service (OLASS 4) providers in prisons. Put in place local partnership working arrangements and determine what learning opportunities will be offered in each prison. Support initiatives to make prisons places of work and strengthen the focus on employability. Enhance access to mainstream learning and employment services for offenders on return to the community.</p>	<p>Offenders are actively encouraged to participate in some form of education or training and we have sufficient employment places to facilitate this. A recent curriculum review has been carried out to closely align our education provision with the needs of our offenders and the local labour market information. We work closely with our partner's to offer a wide range of interventions at the appropriate time. Nationally accredited qualifications are available in all our Non OLASS work areas. At HMP Wymott we have a large and vibrant Education Department provided by The Manchester College. This consists of 120 places available in our classroom areas each morning and afternoon plus a growing outreach provision to support offenders in Non OLASS provision in the wide range of Workshops. This provision in particular provides an excellent partnership between the prison and the OLASS provider. We are working closely with The Manchester College to closely monitor recruitment, attendance and punctuality and this data is specifically screened during each delivery session and data reported to the SMT and Residential Managers. We will maximise resources to ensure prisoner achievement is optimised and the OLASS budget is used appropriately and to the full.</p> <p>Over the duration of OLASS 4 we have been taking steps to align our provision to the new requirements. A full curriculum review has taken place and this has highlighted a number of courses that did not meet the new requirements. These have now been withdrawn and a greater focus has been placed on increasing literacy and numeracy provision and improving work related skills.</p> <p>The strong focus is on gaining skills for employment and above all taking on a work ethic which is the thing most employers mention when discussing the qualities they most require in their work force. At Wymott there is a great emphasis on regular employment as a way of preparing for release and we are fortunate to have an excellent regime where full time work or education is available for all those under retirement age. In addition we have a range of 'Longer Working Hours' workshops, with one workshop operating on evenings and weekends with a four shift system. This wide range of options offers valuable opportunities for our offenders, many of whom have never had sustainable employment, and give them a taste of the pressures and deadlines that are part of working in the community.</p> <p>For many offenders there is the opportunity to combine education with employment, or even to study on a sessional release basis, so that all levels of need are catered for.</p> <p>When approaching the last few months of their sentence, offenders are supported by advisors from The Manchester College, National Careers Service and particularly by Achieve NW and a specially commissioned Employment advisor via Shelter. Good links have been developed with a number of local employers and schemes which are prepared to offer opportunities to</p>

OFFICIAL

	<p>prisoners. Whilst most opportunities for employment are still procured via contact with family and friends, the work that is done whilst in custody is vital to ensure that offenders understand what demands will be placed on them.</p> <p>The National Careers Service regularly provides us with Labour Market Information but in reality it is extremely difficult for us to respond quickly to these changes. Workshops take large amounts of money, time and negotiations to resource and set up and in the current climate; we are reluctant to change our provision for something that could be transitory. We have instead concentrated on generic skills that are transferable from one field of employment to another and particularly on instilling positive attitudes and the 'work ethic' which is what employers require the most.</p>
<p>2h</p> <p>In England - Strengthen partnership working to ensure that offenders have access to support and services to both prepare for and enable access to employment.</p>	<p>We are working closely with Manchester College's Job Broker to identify areas where there is a skills shortage and concentrating our efforts in this area. We are also taking advice from local Partners to better understand the requirements of employers in terms of soft skills and work ethic.</p> <p>We are working closely with Manchester College's Job Broker to identify areas where there is a skills shortage and concentrating our efforts in this area. We are also taking advice from local Partners to better understand the requirements of employers in terms of soft skills and work ethic.</p> <p>We are using Labour Market Information to keep up to date with job vacancies that are relevant to our offender population. We are concentrating on sustainable work streams where skills can be transferred from one area of employment to another.</p> <p>As part of the OLASS curriculum we are offering a range of courses that concentrate on employability, such as CV writing and interview skills.</p> <p>Although we have had problems with our Virtual Campus so far, these have now been resolved and we are now developing the content of the VC to include various job sites where applications can be made, and to offer a variety of resources to help offenders to prepare for interviews.</p> <p>All this work is being done although under Wymott's new identity under the Transforming Justice agenda, we will not be releasing prisoners at the end of their sentences. We will still prepare them for work and concentrate firmly on delivering qualifications and encouraging a work ethic, but there will be no actual job brokering work to be done</p>
	<p>3. Deliver an efficient, quality service</p>
<p>3a</p> <p>Target resources on evidence-informed interventions and services which are likely to deliver the best outcomes for the investment. This includes</p>	<p>We keep a detailed database of each offender OBP targets and when selecting candidates for a programme great care is taken to ensure that the right offenders are grouped together for maximum effectiveness. This ensures that those with the greatest need receive the intervention thus offering maximum value for money. All staff are trained to an extremely high standard and are competent at delivering the appropriate interventions.</p> <p>.</p>

OFFICIAL

<p>targeting factors shown to be related to NOMS intended outcomes and using a service design which will be effective with the groups which receive it.</p>	<p>For all programmes we prioritize offenders by risk, need and sentence length to ensure best use of resources and funding. This means that if two offenders are assessed and have the same risk and need scores, priority would be given to the one closest to his release date in order to reduce risk to the public on release.</p> <p>In the current reporting year we are on track to meet all the targets set for our suite of Offending Behaviour Programmes.</p> <p>In addition to our three accredited interventions (SOTP, HRP and TSP) we also have a 70 bed Therapeutic Community run by Phoenix Futures. This is a non accredited intervention designed for substance misusers to address their offending behaviour needs in an intensive programme of groups and individual therapy. To date there have been 31 completions of the full TC programme, with a target of 42 and we are anticipating meeting this target by the end of March 2014.</p>
<p>3b</p> <p>Have robust quality assurance processes in place to ensure offender services are (i) delivered as they are intended (i.e. with integrity and as planned and designed) and (ii) that they are effective.</p>	<p>There is a quality manual for each accredited programme and this is followed explicitly. Post programme reviews are carried out with each participant to gauge effectiveness and the results are fed into programme reports. All sessions are recorded and a sample of the recordings are monitored by the Course Supervisor to ensure compliance and high standards of delivery.</p> <p>We complete a self audit of all groups delivered in order to ensure they were delivered as intended. Documentation is sent off to OSIG as part of the national assurance process for accredited programmes. Following this we receive a report detailing areas of compliance and non compliance. The attached action plan allows us to address any areas for improvement.</p> <p>Psychometric questionnaires are completed pre and post treatment on site and then sent to a national programmes centre to be included in research regarding programme effectiveness.</p> <p>In connection with the TC, when this was overseen by OSIG, they carried out research on the effectiveness of the programme from beginning to end but did not follow this up post release. Phoenix Futures are currently carrying out a piece of research in conjunction with the local university to track a number of prisoners up to twelve months after release to assess their progress in terms of remaining substance free and not returning to a life of crime.</p>
	<p style="text-align: center;">4. Ensure delivery is matched to population, purpose and NOMS outcomes</p>
<p>4a</p> <p>Use segmentation and local data sources to target resources for rehabilitation services, case management and risk management where they deliver the greatest outcomes for investment.</p>	<p>CORE OFFER</p> <p>All offenders at Wymott are allocated an Offender Supervisor who will manage their case on a one to one supervision level. Regular contact is maintained and progress through sentence planning is monitored and encouraged. High risk offenders are allocated to a high risk pod for the highest intensity case management. High risk cases at Wymott are those who are MAPPA level 2 and 3 or those who are referred to the multi-disciplinary Internal Risk Management Team.</p> <p>All offenders will be encouraged by Offender Supervisors, Personal Officers and all staff working for the Prison Service and other Contracted Partner Agencies to participate in the range of activities that are available</p>

OFFICIAL

	<p>All offenders are seen during their Induction Week by the Resettlement and Interventions Board which is made up of Offender Management Unit Staff, National Careers Service Advisors, Education Provider and Activities Staff. Targets are explained, discussed and agreed and a suitable action plan is achieved and shared with the offender so that he is aware of targets set and deadlines for achievement.</p> <p>Offenders who have Literacy and Numeracy Levels lower than Level 1 will be set a local Sentence Plan target to engage with education in order to improve by at least one level.</p> <p>A wide range of educational courses is available to suit the needs of our population from Entry Level to Open University.</p> <p>A programme of Vocational Training is also available covering Bricklaying, Joinery, Painting and Decorating, Industrial Cleaning and Landscaping</p> <p>The education department also offers a range of courses to prepare offenders for employment and the world of work</p> <p>Careers guidance is available at all times during the sentence. Offenders are encouraged to select an 'Employment Pathway' and their activities will follow the direction of this pathway.</p> <p>A range of Non-OLASS Workshops is available and all offenders must engage with some form of purposeful activity.</p> <p>At six months prior to release all offenders are seen jointly by OMU and National Careers Service staff that look at the targets set and assesses engagement with these. Any problematic issues are then addressed.</p> <p>Offenders are then seen again two weeks prior to release to ensure that a proper plan for release is in place.</p> <p>Accommodation support is provided by Shelter staff that sees all offenders on induction and will help with any tenancy issues. In the last three months of the sentence they will work with offenders who do not have a release address to find suitable secure accommodation. Trained Shelter reps are on each wing to support this.</p> <p>Finance, Benefit and Debt Advice is also provided by Shelter. Support will be given to address existing debt issues, help to clear debts by setting up payment plans and courses to help offenders become more financially aware are also offered.</p> <p>All offenders are offered the opportunity of opening a bank account for their release as it is recognised that banking provision is essential, not just for payment of benefits, but for salaries and living expenses. This service is in partnership with Co-op Bank. The Department of Work and Pensions also provide help to set up claims in advance for those who are leaving prison and will be claiming Pensions or Disability Living Allowance.</p> <p>A Shelter Employment Advisor is in place to work with offenders to find suitable employment on release.</p>
--	--

OFFICIAL

Support is also provided by the Achieve NW Project (ESF Funded). This takes the form of referrals to a range of employers, but can also finance a range of training courses, such as the CSCS Card, and pay for tools and work wear.

Discover Drug and Alcohol Services (via Phoenix Futures) provides a range of support activities to offenders who have drug issues.

Two Salvation Army Resettlement Specialists are on site to give particular support to Elderly and Disabled offenders who face particularly difficult health and social care issues when leaving custody. This is supplemented by an advisor from Age UK

HMP Wymott is committed to completing a regular Needs Analysis taking into consideration Segmentation Data. It will be the results of this that will determine the type and volume of services delivered here.

We are also in the process of updating the SOTP Database in order to ensure that all offenders in the establishment have an RM2000 completed. This will enable us to highlight potential group members much quicker based on their risk and need for particular programmes.

SOTP is available to offenders in all OGRS Bands

SOTP (core and adapted) is offered to all men in any OGRS band. Men who have an RM2000 score of 'Low' are referred back to their Offender Manager and Offender Supervisor to discuss how any outstanding work can be addressed. 10.2% of the current SOTP database has been assessed as low. The remainder have either been assessed or are waiting to be assessed for SOTPs delivered at this establishment.

HRP (High and Moderate) is available to offenders in all OGRS bands

HRP (moderate and high) is available to all men in this group. 60% of the current HRP database are screened or assessed as requiring the high intensity and therefore we currently offer one group of each intensity per year

OGR'S 0-24% Offenders in this group make up 33% of the population

We will offer the following in addition to the core offer outlined above

OFFICIAL

Thinking Skills Programme

TSP is not available to men in this group unless they are serving an indeterminate sentence or have an RM2000 score of medium or above. In this case a clinical override is possible. 35% of men currently on the TSP database are in this OGRS group and are able to have an RM2000 completed or can be looked at for a clinical override due to being on an indeterminate sentence.

OGR'S 25-49% Offenders in this group make up 23% of the population

We will offer the following in addition to the core offer outlined above

Thinking Skills Programme

TSP is available to men in this group if they are serving an indeterminate sentence or have an RM2000 score of medium or above. In this case a clinical override is possible. 17% of men currently on the TSP database are in this OGRS group and are able to have an RM2000 completed or can be looked at for a clinical override due to being on an indeterminate sentence.

Non ISP's/Sex Offenders with an OGRS 25-49, can access TSP providing they are not taking up places for offenders whose risk is higher."

In addition men in this group can access TSP if they do not meet the above criteria, providing they are not taking up places that would be offered to men with greater risk and need.

Restorative Justice Initiative is also available for offenders in this group

OGRS 50-74% Offenders in this group make up 28% of the population.

We will offer the following in addition to the core offer outlined above

OFFICIAL

	<p>Thinking Skills Programme TSP is available to all men in this group who have the appropriate need score on OASys. 28% of men currently on the TSP database are in this OGRS group. However it will not be offered to those with acquisitive & robbery offences</p> <p>Restorative Justice Initiative is also available for offenders in this group</p> <p>OGRS 75-89% Offenders in this group make up 15% of the population.</p> <p>We will offer the following in addition to the core offer outlined above</p> <p>Thinking Skills Programme</p> <p>Men in this group will be prioritised for TSP if they have the appropriate need score on OASys. 17% of men currently on the TSP database are in this OGRS group. However it will not be offered to those with acquisitive & robbery offences.</p> <p>OGRS 90-100% Offenders in this group make up 1% of the population.</p> <p>We will offer the following in addition to the core offer outlined above</p> <p>Thinking Skills Programme</p> <p>Men in this group will be prioritised for TSP if they have the appropriate need score on OASys. 3% of men currently on the TSP database are in this OGRS group. However it will not be offered to those with acquisitive & robbery offence.</p>
	<p>5. Ensure that delivery of services is responsive to individual needs and characteristics to maximise outcomes</p>
<p>5a</p> <p>Relevant individual needs and characteristics are</p>	<p>The SMT recognises and promotes the importance of understanding the needs and characteristics of individual offenders, including in relation to the nine characteristics covered by the 2010 Equalities Act.</p>

OFFICIAL

<p>effectively identified, assessed, and monitored. This information is shared appropriately, proactively and sensitively across the organisation, and with delivery partners.</p>	<p>Individual needs and characteristics (gender, sexual orientation, age, race, faith, gender re-assignment) are identified at Reception and monitored throughout the formal Induction process to ensure a full picture has been built. This information is then recorded on NOMIS and shared with the relevant department's eg healthcare, education, chaplaincy and the residential units.</p> <p>Statistics are maintained and monitored at the bi-monthly DEAT meeting. Any issues and trends are then carefully investigated by our Head of Safer Prisons and Equalities.</p> <p>We have clear processes in place for addressing the needs of those with these characteristics</p> <ul style="list-style-type: none"> • Learning Disabilities – any offender who identifies these needs will be given an in-depth assessment from a Learning Disabilities specialist employed by The Manchester College. This information is shared with the Healthcare Dept and any resulting needs will be monitored by them. • Physical Health and Disability – All offenders with specific healthcare needs have Care Plans which identify their needs and ensures that they are monitored and reviewed as frequently as necessary. • Mental Health – We have a full Mental Health Care Team on site who work closely with any offender who is identified to be at risk. The ACCT process is an integral part of the care provided by staff in all departments, who constantly monitor signs of stress and triggering factors. • We have a range of specialist facilities to address the needs of our Elderly offenders. This includes Health and Social Care specialists and a bespoke Community Centre which provides a range of activities to stimulate engagement and mirror what is offered in the Community. • We have a Families Emergency Helpline which is promoted through our Visitors Centre. If family members or friends are particularly concerned about an offender (perhaps following a phone call in the evening) they can be put in contact with the duty manager who will investigate their concerns. • Our induction booklet, 'Living at Wymott', which includes all information needed by new arrivals at Wymott, is available in our ten most popular languages and also in Braille format. • All religious faiths are welcomed in our Multi Faith Centre and chaplains of all denominations visit the establishment each week to ensure that their faith needs are fulfilled and to assist with any religious concerns. Faith Awareness Training is delivered to staff to ensure that they are aware of the impact of cultural issues.
<p>5b</p> <p>Information regarding individual needs and characteristics is used to adapt and sequence services to meet individual</p>	<p>As part of or induction process we carry out assessments designed to identify specific learning needs and any of the above mentioned protected characteristics relevant to Wymott (gender, sexual orientation, age, race, faith, gender re-assignment). Offenders who are below level one in literacy and numeracy would be set a sentence plan target to improve by at least one level. This will be jointly monitored by Offender Supervisor and National Careers Service Advisors. Any learning difficulties highlighted will be addressed by specially trained advisors from the Manchester College.</p>

OFFICIAL

<p>needs and maximise their benefit, and offenders are supported and encouraged to access appropriate services.</p>	<p>Any issues and needs highlighted will be recorded on OASys and will form part of his Sentence Plan document. This is monitored at regular intervals by each Offender Supervisor. All interventions identified will be prioritized according to risk and need. Educational targets are set at the beginning of the sentence as these facilitate all other targets. Work on a vocational pathway will then run throughout the sentence with offending behaviour work being done when an appropriate place is available.</p> <p>National Careers Service advisors will monitor progress and will review their action plans each time a significant change to the original plan is highlighted. All achievements are logged on the Learner Records Service national database.</p>
	<p>6. Deliver priority national or specialist services</p>
<p>6a</p> <p>Continue to identify, assess and manage extremist offenders by engaging with existing local structures and ensuring that training and awareness is embedded among key staff groups. Ensure referral, where appropriate, to interventions, structured assessment and structured interventions and faith-based programmes according to offender risk and need.</p>	<p>In relation to NOMS approach to the identification, assessment and management of extremist offenders, HMP Wymott will ensure delivery in the key thematic areas of Intelligence Gathering & Management; Offender Management and Public Protection; and Interventions & Resettlement</p> <p>HMP Wymott will ensure any recommendations related to the identification, assessment and management of extremist offenders which are identified in year are implemented within reasonable timescale.</p>
<p>6b</p> <p>Deliver victim-offender conferences (Restorative Justice) where capacity exists and develop partnerships and a supportive environment to enable delivery where it</p>	<p>Wymott will maintain the number of trained facilitators within the OMU department and look to increase whenever possible. Wymott will deliver 6 Restorative Justice conferences over 2014/2015. This intervention will be available to offenders in OGRs Bands Medium (25-49) and High (50-74). We will ensure that if a face to face conference is not appropriate that other means of indirect contact are available such as letters. Wymott will continue to host restorative Justice Conferences and develop links with other partners to increase victim initiated conferencing. We will increase awareness for existing Offender Management staff to target those offenders who meet the criteria.</p>

OFFICIAL

does not.	
6(c) Ensure the efficient use of prison places through development and implementation of local bail strategies and use of HDC for appropriate offenders, including making full use of Bail Accommodation and Support Service.	<p>We will continue to deliver an HDC strategy which ensures that all prisoners eligible for HDC who cannot provide an accommodation address will be offered accommodation through BASS - in accordance with PSI 25/2013 and Annex I of PSO 6700 (Home Detention Curfew).</p> <p>BASS support-only will be considered for those with their own accommodation who could be released with additional support. We will also ensure that BASS is considered as an option when non-BASS HDC placements fail.</p> <p>The HDC strategy will stress the importance of liaison with the license supervisor (offender manager) and ensure that releases to BASS are credited as 'suitable and settled' for the purpose of delivery levels</p> <p>HDC referrals to BASS will be delivered from within existing resources.</p>
6d Increase the amount of commercial and economically beneficial work in prisons undertaken by prisoners.	<p>HMP Wymott is working closely with ONE3ONE Solutions in collaboration with new external customers which have been identified in the Laundry, textiles, printing, and the engineering powder coating plant. Locally reviewed contracts have led to an expansion in commercial horticulture land based activities throughout 2014/2015. We have identified and ordered new machinery to allow the expansion of textile manufacturing throughout 2014/2015.</p>
6e Support the delivery of efficiencies across the criminal justice system by increasing the use of prison video links.	<p>The NOMS Video Conferencing Action Plan will be implemented to increase the use of video links with courts where possible ensuring that it is consistent with the type of establishment and equipment available.</p> <p>HMP Wymott will continue a strategy for extending use of video conferencing facilities for Parole Hearings. X will be the establishment lead for the NOMS Video Action Plan and will establish and maintain relationships with the relevant stakeholders. Work is ongoing with the PPCS regarding increasing the use of video links for the parole process at Wymott</p>

OFFICIAL

Table 4a: Rehabilitation Services – Core Offer

This table should reflect all NOMS Commissioned and NOMS Co-Commissioned services delivered as part of the Core Rehabilitation Offer. It is assumed all the services described below are available to all prisoners with an identified need: therefore targeting information is not applicable to this section. It is understood that these services may change in year as a result of the Through The Gate competition and tendering process. Changes to this table will be managed through existing NoC mechanisms.

Rehabilitation Services in Custody Core Offer Outputs	Name of Service Service Description	Commissioning Arrangements (NOMS Locally, Regionally or Co-Commissioned)
Staff support and encourage prisoners to participate fully in rehabilitation services	<p>National Careers Service will interview each offender on reception and draw up a detailed action plan. The Action Plan will take into account an offender's Functional Skills levels, his past employment history and his educational qualifications. If an offender has skills in a particular area, we will make every effort to ensure he is able to use these skills in his employment and ensure that they remain fresh. Each offender will select a 'Pathway' and will be encouraged to follow this Pathway for the duration of his sentence. If an offender selects the 'Engineering Pathway' he will be allocated to the Engineering Workshop where he will firstly gain experience in a range of different skills, then he will be enrolled on the NVQ at Level 2 or 3 depending on his aptitude. He will be supported by OLASS provision who will work with him to increase his functional literacy and numeracy which are embedded into his NVQ training. He will also undertake Health and Safety Training. All these targets will be discussed with the offender at the outset and targets communicated to other relevant departments (listed below). These will be regularly monitored throughout their sentence. As part of the Induction process, we ensure that each offender has the opportunity to discuss and agree his targets and he will be advised about his role in engaging with these over the duration of his sentence.</p> <p>OLASS 4 staff will encourage and support offenders when they engage with learning activities and ensure that they work towards the targets set. If an offender needs to improve his Functional Skills we will make every attempt to allocate a place to him directly from Induction so that he can use his skills to support his ongoing vocational learning.</p> <p>Vocational Training Courses - At Wymott we offer a wide range of vocational training courses which are run by both OLASS and Non OLASS instructors. The OLASS provision offers Industrial Cleaning, Bricklaying, Joinery, Painting and Decorating and Horticulture/groundwork. In addition TMC also offer a Level 3 IT Course which is specifically focused at a range of skills that are closely linked to employment. Our Non-OLASS provision, in partnership with One3One Solutions, is extensive and provides employment for over 60% of the population. Workshops cover such skills as Welding, Milling, CNC Machining, Aluminium Windows Fabrication, Tailoring, Print Production, Finishing and Graphics, Laundry Skills, Networking via PICTA, Horticulture and Waste Management and Catering.</p> <p>Offender Supervisors regularly meet with offenders and will monitor their progress against the targets set. They will actively motivate them to work towards their targets and participate in Offending Behaviour Courses and classes. Offender Supervisors have been trained in the use of Learner Records Service system so that they can download copies of an offender's achievements and action plan and review these at each interview.</p> <p>Personal Officers will more informally check on offenders' progress and provide encouragement to any who are finding courses difficult.</p> <p>HMP Wymott operates an integrated IEP system that ensures all staff and prisoners have the ability to influence attainment levels through engagement with rehabilitative activity.</p> <p>Starting in March 2014 we will be holding a series of Staff Forums, Listen to Improve exercises and a 'World Café' event which will focus on improving staff/prisoner relationships and embedding Every Contact Matters.</p> <p>Our HRBP will be rolling out training for line managers to outline the process for including Every Contact Matters in the new SPDRs in order to raise the profile of this agenda.</p>	<p>Commissioned</p> <p>Commissioned</p> <p>HMP Staff</p> <p>HMP Staff</p>

OFFICIAL

<p>Prisoners are made aware of their responsibilities in engaging with and accessing services</p>	<p>National Careers Service will ensure that offenders are fully aware that it is their responsibility to apply for and engage with courses which have been set as targets on their Action Plan. They will be advised on the procedures for applying for courses. We explain to prisoners that they need to take responsibility for their own progression and to pro actively take steps to apply for activities and courses that are advertised around the establishment. It is not sufficient for them to be passive and wait for someone to contact them. This mirrors what happens in the community, where it is each person's responsibility to take control of their future.</p> <p>Offender Supervisors will meet regularly with offenders and check their progress, including encouraging them to participate in courses and to be pro-active in enrolling.</p> <p>Outstanding rehabilitative need is identified and discussed with prisoners at induction when they meet with their Offender Supervisors. Information on this is shared with all who work with the prisoner so that they can be encouraged and supported to engage with appropriate services.</p> <p>Risk Management. All staff will make effective use of information sharing (such as the observation book, handover, daily briefing sheets) and monitoring mechanisms as part of their core tasks that contribute to a safe and secure environment. This will also include ensuring that all information on the range of available rehabilitative services is maintained and up to date.</p>	<p>Commissioned</p> <p>HMP Staff</p>
<p>Prisoners anti social attitudes, thinking and behaviours are addressed by staff through pro social interaction and engagement</p>	<p>HMP Staff will ensure that they observe the 'Every Contact Matters' agenda and will model positive behaviour and attitudes in all their interactions with offenders.</p> <p>Partner Agency Staff are aware of their responsibilities in this area and are particularly diligent in their engagement with offenders, ensuring that their interactions are positive and pro social. We have very positive relations with our partner agency staff who are seen as a vital part of the workforce at Wymott. All partner agency staff attends the quarterly Reducing Reoffending Policy Meetings where they have the opportunity to discuss any issues and to share good practice. In addition those offering learning activities are an integral part of our Quality Improvement Group and emphasis is placed on offering suitable training opportunities and raising standards year on year.</p> <p>National Careers Service OLASS 4 (The Manchester College) Jobcentre Plus Achieve North West Salvation Army Age UK Shelter Department of Work and Pensions Lancashire Libraries</p>	<p>HMP Staff</p> <p>Commissioned Commissioned Commissioned Regional Local Agreement Local Agreement Regional Commissioned Commissioned</p>

OFFICIAL

Prisoners can access appropriate services that enable them to seek suitable employment and/or training for release.	<p>Shelter ETE Advisor will work with offenders who request help to find work on release. These referrals will come from a variety of sources (self referral or six month pre release interviews). Whilst it is true that many offers of employment still come from an offender's own contacts through family and friends, we can still do much to help in terms of preparing an offender for the world of work and setting realistic expectations in terms of salaries. The Shelter Advisor will also contact an offender's ex employer as often they are willing to re-engage a former employee, particularly if they have had a long a previously unblemished record.</p> <p>Achieve North West Advisors will seek out those who are more difficult to engage and work with them to find training opportunities and employment placements and interviews. They have funding to help with things like the CSCS Card and helping them obtain a driving licence and pass a test.</p> <p>National Careers Service advisors will provide guidance and support to enable prisoners to select suitable career pathways and engage with courses that will enable them to prepare themselves for employment on release.</p> <p>The Manchester College We have recently started to make links with the College's Job Broker whose remit is to make links with large employers in the North West and make them aware of what an ex-offender can offer. His prime intention is to break down barriers and misconceptions which lead employers to quickly write off ex offenders without giving them an interview or considering their applications.</p>	<p>Regional Agreement</p> <p>Regional Agreement</p> <p>Commissioned</p>
Prisoners can access services that enable them to manage housing needs created as a result of their custody.	Shelter advisors will offer a service to any offender who has not been at their previous establishment long enough to close down any tenancy agreements or put steps into place to address any arrears. They will also help offenders to maintain tenancy agreements which fall within the appropriate timescales. Advisors are highly knowledgeable and will take on cases on behalf of offenders who would otherwise not been in a position to address these issues and then found themselves with substantial arrears.	Regional Agreement
Prisoners can access services that enable them to seek settled and suitable housing for release.	Shelter advisors meet with offenders as part of the Induction process and inform them of what services are available and how to access them at the appropriate time. At three months prior to their release date, advisors will start to work intensively with offenders to secure sustainable accommodation on release. They will work in conjunction with Offender Supervisors to ensure that this accommodation is appropriate with any license conditions.	<p>Regional Agreement</p> <p>HMP Staff</p>
Prisoners can access services to enable them to address personal financial management issues created as a result of their custody.	<p>Shelter advisors will work closely with offenders to help them address debt issues, produce payment plans and provide financial awareness training.</p> <p>Shelter will work closely with The Co-Operative Bank to set up Bank Accounts for prisoners to use on release.</p> <p>OLASS 4 – The Manchester College tutors will regularly offer training in Financial Literacy to encourage offenders to become better able to manage their budgets and remain debt free.</p> <p>We have an arrangement with DWP who come in on a monthly basis to initiate the paperwork of Retirement Benefit claims for those offenders who are eligible for this benefit when they are released.</p>	<p>Regional Agreement</p> <p>Commissioned</p>

OFFICIAL

Prisoners can access available services which enable them to address their family welfare and family support needs.	<p>OLASS 4 – The Manchester College offer regular Parenting courses to help them establish and maintain family ties and continue to provide support to their partners and children whilst they are in custody.</p> <p>HMP Staff facilitate a range of Family Visits where offenders are encouraged to interact with their families and particularly their children to maintain relationships.</p> <p>POPS provide support to prisoners' families to access a range of service that could be of help whilst their families are in custody and this in turn provides assurance to prisoners that their families are not alone. The Family Forums allow families to raise concerns with prison staff and clarify any issues they are unsure of about prison life.</p>	<p>Commissioned</p> <p>HMP Staff</p> <p>Regional Agreement</p>
Prisoners have equivalence of access to health services in custody as in the community.	Prisoners at Wymott have access to the same level of health care as that afforded those in the community. Performance against access to GP services, Dentist, Optician, Podiatry and IMHT is monitored through quarterly contract meetings with Healthcare Commissioners and quarterly healthcare service user meetings.	Co-Commissioned
Prisoners can access treatment, services, advice and support around drug and alcohol needs.	<p>Our recent partners (Oct 2013) Discover see all Prisoners during their induction period. With that advice comes access to IDTS, Psychosocial group work, and the T.C where required .Building Futures group work is due to commence in early 2014.</p> <p>Commissioned by Public Health England</p>	Co-Commissioned
Prisoners who have experienced domestic violence, rape or abuse can access services that offer them advice and support.	HMP Staff – Limited counselling services are available via the Chaplaincy Department	HMP Staff
Prisoners who have been sex workers can access services that offer them advice and support.	<p>HMP Staff – Limited counselling services are available via the Chaplaincy Department</p> <p>Lancashire Care Foundation Trust also provides Counselling Services as part of their contractual obligations when these are referred by the GP.</p>	HMP Staff

OFFICIAL

Table 4b: Rehabilitation Services - Additional Services Offer

Using segmentation and local data sources to target resources where they will deliver the greatest outcomes for investment - this table should reflect the case management activity, risk management activity and rehabilitative services and interventions, delivered within the establishment which are **additional** to the core offer

Segment	Total no. of Prisoners within Segment <ul style="list-style-type: none">Use the segmentation data tool on the NOMS Performance HUB to get the numerical data you need to populate this column	Strategic approach to meeting the needs of the segment Title and description of rehabilitative services/interventions and case management activities <ul style="list-style-type: none">Give the title and a brief description of the case management activities offered to offenders in each segmentGive a brief description of the range of rehabilitative services and interventions offered to offenders by segment. Include any accredited programmes on offer.Use the guidance on targeting in Commissioning Intention 4aIf a service or intervention is available across more than one segment (for example – TSP may be available to both sex offenders and violent offenders) then state in each applicable box, making clear in the next column the number of completions relating to each segment.	Indicate whether the service or intervention is commissioned or co-commissioned and the number of offenders who will be able to access the intervention or service annually <ul style="list-style-type: none">For accredited programmes give the number of completionsIt is not necessary to record volumes for case management activities						
All Offenders – where service targeted by need rather than risk	All Offenders currently at Wymott	<p>All offenders have access to the Core Service as described above in Table 4a.</p> <p>Recalls – Core rehabilitation services will be available to all fixed term and standard recallees. For those subject to a standard recall, we will also ensure that they have access to appropriate case management to support their ability to make representations to the Parole Board, irrespective of their OGRs score. We will ensure that this group can engage with rehabilitation services as listed in Table 4a, to enable their earliest and safe re-release.</p> <p>Support for elderly and disabled offenders by on site Salvation Army and Age UK Advisors.</p> <p>Smoking Cessation, Weight Management and Well Man clinics offered by the Healthcare Department in addition to a wide range of healthcare clinics and interventions.</p> <p>Healthy Eating and Lifestyle Improvement Courses offered by the PE Department in conjunction with the Education Department.</p> <p>POPS workers support families and facilitate regular contact with offenders.</p>	All Offenders						
Sexual Offenders	<p>453 of which 361 have an identified OSP (Likelihood of Sexual Reoffending)</p> <table><tr><td>Low, score 0-11</td><td>107</td><td>22%</td></tr><tr><td>Medium,</td><td>110</td><td>23%</td></tr></table>	Low, score 0-11	107	22%	Medium,	110	23%	<p>All sex offenders will be assessed using RM2000 to establish their risk of sexual reconviction, where this has not already been done.</p> <p>Low RM2000: not referred for assessment for SOTP unless they are indeterminate sentence, mandatory or discretionary life sentenced prisoners or are identified to be intellectually disabled (e.g. an IQ between 60 and 80 and adaptive functioning deficits)</p>	<p>41 completions</p> <p>72 completions</p> <p>7 Completions</p>
Low, score 0-11	107	22%							
Medium,	110	23%							

OFFICIAL

	<div> <div>score 12-14</div> <div> <div>High,</div> <div>score 15-17</div> <div>Very High,</div> <div>score 18-32</div> <div>Total</div> </div> <div> <div>114</div> <div>30</div> <div>361</div> </div> <div> <div>24%</div> <div>6%</div> <div>75%</div> </div> </div>	<p>Medium RM2000 or above:</p> <p>Sex Offender Treatment Programme (Core and Adapted)</p> <p>Sex Offenders will also access TSP and HRP where appropriate.</p>																																		
Violent offenders	<p>293</p>	<p>Where OASys has not already been completed, we will prioritise violent offenders for early OASys completion and subsequent reviews (as well as sexual offenders, and ensuring OASys is completed for those with no PSR first or shortest time left to serve).</p> <p>We will take OVP into consideration when targeting activities and services for violent offenders.</p> <p>For TSP, we will also include OGRS 25 – 49% violent offenders as we have enough places on TSP to cover their need, though first priority will be given to the 50+ OGRS violent offenders</p> <p>Where we have violent Offenders with an OVP score above 60% (and long enough left to serve), we will assess them, with assistance from the regional Psychology team, for SCP and transfer them to an appropriate delivery site when they are suitable. Where they do not have sufficient time left to serve, or where SCP places are not available, they will be prioritised for RESOLVE.</p> <p>DV offenders: we will further assess all offenders with a DV flag on OASys, using SARA. Where their risk is above 'low' we will assess their suitability for a DV intervention. Healthy Relationships Programme (Moderate and High Intensity)</p> <p>For those DV offenders that are high risk on the SARA assessment, we will also prioritise offenders from this group for higher intensity risk management including monitoring of visits, effective sharing of intelligence with external partners, and, where necessary monitoring of correspondence.</p>	<p>35 completions</p> <p>7 completions</p>																																	
Indeterminate Sentenced Prisoners (ISPs)	<p>177</p> <table> <tr> <td rowspan="4">OGRS 0-24, Low</td><td>Sexual</td><td>36</td><td>3%</td></tr> <tr> <td>Violent</td><td>22</td><td>2%</td></tr> <tr> <td>Robbery</td><td>4</td><td>0%</td></tr> <tr> <td>Total</td><td>62</td><td>6%</td></tr> <tr> <td rowspan="5">OGRS 25-49, Medium</td><td>Sexual</td><td>20</td><td>2%</td></tr> <tr> <td>Violent</td><td>19</td><td>2%</td></tr> <tr> <td>Robbery</td><td>9</td><td>1%</td></tr> <tr> <td>Other</td><td>1</td><td>0%</td></tr> <tr> <td>Total</td><td>49</td><td>4%</td></tr> <tr> <td>OGRS 50-74</td><td>Sexual</td><td>13</td><td>1%</td></tr> </table>	OGRS 0-24, Low	Sexual	36	3%	Violent	22	2%	Robbery	4	0%	Total	62	6%	OGRS 25-49, Medium	Sexual	20	2%	Violent	19	2%	Robbery	9	1%	Other	1	0%	Total	49	4%	OGRS 50-74	Sexual	13	1%	<p>The intensity of case management for ISPs will range from medium to high and will vary over the course of their sentence, with highest levels of intensity around key events such as preparing for moves to open conditions. Intensity of case management for ISPs will also vary according to the level of risk the offender presents (including risk of reoffending, violence, sex offending etc). Bi-annual one to one case management sessions will be staged around key events in their sentence will focus on preparing for/consolidating learning from a programme, reviewing progress, addressing any setbacks, and helping the offender plan next steps.</p> <p>Offenders who are approaching earliest release date offenders will be prioritised for access to interventions although consideration on a case by case basis where this means that a determinate prisoner could be released without treatment.</p> <p>ISPs will be offered the following programmes depending on their offending history and taking tariff dates into consideration:</p> <p>Sex Offender Treatment Programme (Core and Adapted)</p> <p>Thinking Skills Programme</p>	<p>Included in above completion figures</p>
OGRS 0-24, Low	Sexual		36	3%																																
	Violent		22	2%																																
	Robbery		4	0%																																
	Total	62	6%																																	
OGRS 25-49, Medium	Sexual	20	2%																																	
	Violent	19	2%																																	
	Robbery	9	1%																																	
	Other	1	0%																																	
	Total	49	4%																																	
OGRS 50-74	Sexual	13	1%																																	

OFFICIAL

	<table> <tr> <td>High</td><td>Robbery</td><td>7</td><td>1%</td></tr> <tr> <td></td><td>Other</td><td>1</td><td>0%</td></tr> <tr> <td></td><td>Total</td><td>53</td><td>5%</td></tr> <tr> <td>OGRS 75-89, Very High</td><td>Sexual</td><td>3</td><td>0%</td></tr> <tr> <td></td><td>Violent</td><td>7</td><td>1%</td></tr> <tr> <td></td><td>Robbery</td><td>1</td><td>0%</td></tr> <tr> <td></td><td>Total</td><td>11</td><td>1%</td></tr> <tr> <td>OGRS 90-100, Prolific</td><td>Violent</td><td>1</td><td>0%</td></tr> <tr> <td></td><td>Total</td><td>1</td><td>0%</td></tr> <tr> <td>Whole population Total</td><td></td><td>176</td><td>16%</td></tr> </table>	High	Robbery	7	1%		Other	1	0%		Total	53	5%	OGRS 75-89, Very High	Sexual	3	0%		Violent	7	1%		Robbery	1	0%		Total	11	1%	OGRS 90-100, Prolific	Violent	1	0%		Total	1	0%	Whole population Total		176	16%	<p>Healthy Relationships Programme (Moderate and High Intensity) (if they have history of Domestic Violence)</p>	
High	Robbery	7	1%																																								
	Other	1	0%																																								
	Total	53	5%																																								
OGRS 75-89, Very High	Sexual	3	0%																																								
	Violent	7	1%																																								
	Robbery	1	0%																																								
	Total	11	1%																																								
OGRS 90-100, Prolific	Violent	1	0%																																								
	Total	1	0%																																								
Whole population Total		176	16%																																								
Low likelihood of any reconviction OGRS 0-24%	<p>376 Of which Sexual 26% Violent 4% Robbery 1% Acquisitive 0% Drugs 1% Motoring 0% Other 1%</p>	<p>Low intensity case management for offenders in this OGRS band except for violent offenders with OVP of 30%+, sexual offenders assessed as medium risk or higher under RM2000, or indeterminate sentenced prisoners.</p> <p>Low intensity case management includes: Offender Supervisor review of sentence plan, a drop-in surgery for offenders to attend brief appointments/check on progress in engaging with rehabilitation services. Offender Supervisors will make use of their time on wing supervision duty to "catch-up" with some of their caseload. We will put in place an approach based on 'Every Contact Matters' to ensure that all staff who have contact with offenders understand their role in contributing to rehabilitation, and feed back on any relevant contact to the OMU and Offender Supervisors.</p> <p>Risk management – security considerations inform decisions about the targeting of risk management activities as does the offender's risk of serious harm rating (regardless of their OGRS band).</p> <ul style="list-style-type: none"> • Our minimum risk management approach for all offenders is based on partnership between the OMU, Security Department and others as required, so that all risk information is shared. • Medium ROSH ratings prompt a pro-active approach to observing and recording behaviour, and sharing information across the prison, and restricting/monitoring visits where necessary. • High/Very high ROSH ratings are prioritised for highest levels of risk management, which includes monitoring of communications and discussion at inter-departmental risk management meetings in cases of greatest concern. <p>Offenders within this OGRS band will have access to the core rehabilitative offer as per table 4a. In general, no additional rehabilitation services are offered to offenders in this OGRS band (see specific approaches above for violent offenders, sexual offenders and indeterminate sentence prisoners).</p>	<p>See Note* 38 Completions</p>																																								
Medium likelihood of any reconviction OGRS 25-49%	<p>267 Of which Sexual 8% Violent 7%</p>	<p>Low Intensity case management will be provided (as described in 0-24% above) for offenders in this OGRS band, except for violent offenders with OVP 30%+, sexual offenders assessed as medium risk or higher under RM2000, or indeterminate sentenced prisoners.</p>	<p>See Note* 27 Completions</p>																																								

OFFICIAL

	Robbery 3% Acquisitive 1% Drugs 3% Motoring 0% Other 0%	<p>Offenders in this risk band will be considered for TSP and Resolve but will not secure a place above someone with a higher OGRS score.</p> <p>Restorative Justice Case Conferencing</p>	
High likelihood of any reconviction OGRS 50- 74%	321 Of which Sexual 5% Violent 9% Robbery 5% Acquisitive 4% Drugs 4% Motoring 0% Other 1%	<p>Medium Intensity case management will be made available to as many offenders in this OGRS band as resources will allow. We will begin by prioritising violent offenders with OVP 30%+, sex offenders with a RM2000 above 'low' and all indeterminate sentenced offenders for this level of service.</p> <p>Medium intensity case management includes: one to one supervision, recognising achievements / reflecting on setbacks and planning for positive change, motivation to maintain or make progress, consolidate learning, observe changes in behaviour or attitudes etc. This is a large group so we will schedule one to one sessions in response to events in each case, with the frequency and length of appointments increasing for those closest to release date, where key work/activity is still required.</p> <p>Short sentence prisoners and those in the last 12 months of their sentence in this OGRS band who are nearing the end of their sentence, will be prioritised to access rehabilitative services to support their resettlement needs. Contact will be made with public protection agencies, as required, in preparation for release.</p> <p>TSP: Non-acquisitive offenders in this OGRS band are offered assessment for and a place on TSP.</p> <p>Acquisitive offenders: We are working with co-commissioning partners to ensure that acquisitive offenders who need drug treatment are able to access it. Offender supervisors will work to motivate and encourage acquisitive offenders to take part in drug treatment.</p> <p>Sex Offender Treatment Programme</p> <p>Healthy Relationships Programme</p> <p>Restorative Justice Case Conferencing</p>	See Note* 33 Completions
Very high likelihood of any reconviction OGRS 75-89%	173 Of which Sexual 1% Violent 5% Robbery 1% Acquisitive 6% Drugs 1% Motoring 0% Other 1%	<p>Highest intensity case management will be made available to as many offenders in this OGRS band as resources will allow. We will begin by prioritising violent offenders with OVP over 60%, sex offenders with a RM2000 above 'medium' and indeterminate sentenced offenders approaching tariff or a move to open conditions.</p> <p>Highest intensity case management is as medium intensity but with more frequent / longer supervision sessions (with a clear purpose linked to the aims of the sentence plan), and active advocating for offenders where they may need help in accessing services to reduce re-offending..</p> <p>Acquisitive offenders: The prison is engaged with Public Health England in order to ensure that prisoner needs around drug misuse are understood and the right services are available at HMP xxxx. Offender supervisors will work to motivate and encourage acquisitive offenders to take part in drug treatment.</p> <p>Short sentence prisoners: those that are nearing the end of their sentence, will be prioritised to access rehabilitative services to support their resettlement needs.</p>	See Note* 18 Completions

OFFICIAL

		<p>TSP: Non-acquisitive offenders in this OGRS band are offered assessment for and a place on TSP.</p> <p>Sex Offender Treatment Programme</p> <p>Healthy Relationships Programme</p>	
Extremely high likelihood of any reconviction (prolific) OGRS 90-100%	<p>6</p> <p>Of which</p> <p>Sexual 0%</p> <p>Violent 1%</p> <p>Robbery 0%</p> <p>Acquisitive 0%</p> <p>Drugs 0%</p> <p>Motoring 0%</p> <p>Other 0%</p>	<p>Over 12m - Highest Intensity case management – as medium intensity but with frequent / longer supervision sessions (but with a clear purpose linked to the aims of the sentence), including commissioning specialist one to one interventions as required, active advocating for offenders where they may need help in accessing services to reduce re-offending. Where resources allow, we will particularly prioritise the highest OGRS, OVP and RM2000 groups, and indeterminate sentenced offenders approaching a key stage in their sentence. As part of our case management approach for this risk group, offenders are referred to IOM services in the community for post release supervision and support.</p> <p>Short sentence prisoners: those that are nearing the end of their sentence, will be prioritised for IOM and to access rehabilitative services that support safe resettlement.</p> <p>Sex Offender Treatment Programme</p> <p>Healthy Relationships Programme</p>	<p>See Note*</p> <p>1 Completions</p>

- For TSP the information shown above is based on this year's completions and how they equate to the OGRs Scores ONLY. Further assessment would be needed using RM2000 as basing only on OGRs scores 0-49; these offenders would not be suitable for the programme.
- SOTP and HRP do not use OGRs scores to assess for suitability, therefore it is not possible to break this data down accurately. The expected numbers of completions are stated in the previous rows.

OFFICIAL

Table 5: Accredited Programmes provided in the establishment		
Does this establishment deliver NOMs Commissioned accredited programmes?		Yes
Name of accredited programme	Number of agreed starts (expected for 2014-15)	Number of agreed completions (planned total for 2014-15)
Living Skills Programmes		
Thinking Skills Programme (TSP)	110	99
Healthy Relationships Programme -High Intensity (HRP-HI)	8	7
Healthy Relationships Programme - Moderate Intensity (HRP-MI)	16	14
Total	134	120
Sex Offender Treatment Programme (nationally commissioned)		
Core Sex Offender Treatment Programme (C-SOTP)	36	34
Total	36	34
Grand Total	170	154

OFFICIAL

Table 6: Development Objective

CI Title & No.	Objective: Describe a SMART objective including what you want to achieve how you will measure your success and key milestones	Does this contribute to a regional objective (yes/no)
<p>6d</p> <p>Increase the amount of commercial and economically beneficial work in prisons undertaken by prisoners</p>	<p>A review of CAT C industries will be completed by January 2014. and an action plan will be in place by the 28th February 2014. This will address the changes identified from the 2014 industries review which incorporates the impact of the North West reconfiguration of the prison estate, the introduction of the PIPE and changes to engineering product lines following the installation of a Powder Coating Plant.</p> <p>The action plan will cover:</p> <ul style="list-style-type: none"> • The installation and commissioning of the powder coat plant Engineering by 30th April 2014. • The removal of the Engineering cell door and Training section from Engineers 2 to Engineers 1 By 30th July 2014. • The expansion and set up of 20 contract service places in CATC Contracts Engineers 2 by 30th July 2014. • The purchase and Installation of three air compressors by 30th March 2014 in Cat C Industries. • To review engineering product lines with One 3 One Solutions to incorporate external work into powder coating by 30th July 2014 • Explore the possibility of a partnership with the Education provider and Engineering to develop CAD training on site for engineering prisoners by 30th September 2014. • To incorporate 12 hectares of estate land at present on external lease back into the estate by 31st May 2014. <p>The lead of this development objective will be the Business Development & Enterprise Manager.</p>	<p>No</p>
<p>2f</p> <p>Strengthen integration of service delivery between directly funded, co-commissioned providers and wider partners.</p>	<p>HMP Wymott will implement a 60 bed PIPE which supports offenders in maintaining developments that have previously been achieved, focussing on transition at the post-treatment phase and personal development at significant stages of their pathway.</p> <p>Building on initial developmental work commenced during 2013/14 HMP Wymott will:</p> <ul style="list-style-type: none"> • Develop and implement the PIPE environment and principals by end June 2014 • Ensure appropriately targeted offenders are resident on the PIPE by end October 2014 	<p>Yes</p>

OFFICIAL

	<ul style="list-style-type: none"> Ensure the PIPE is fully operational by end November 2014 <p>All work streams supporting these key milestones will be monitored through the agreed project plan by the Project Steering Group.</p> <p>The lead for this development objective will be Head of Drug Strategy & Healthcare.</p>	
6b Deliver victim-offender conferences (Restorative Justice) where capacity exists and develop partnerships and a supportive environment to enable delivery where it does not.	Throughout 2014/2015 HMP Wymott's Offender Management Unit department will continue to liaise with Lancashire Probation Trust and other partner agencies to effectively deliver Restorative Justice (RJ) as defined within Phase 1 of the project. This will be achieved by maintaining the number of trained facilitators and look to increase whenever possible. Wymott will deliver 6 conferences within 2014/2015 ensuring that if a face to face conference is not appropriate that other means of indirect contact are available, such as letters. Wymott will continue to host restorative justice conferences and develop links with other parties to increase victim initiated conferencing. We will increase awareness for existing Offender Management Staff to target those offenders who meet the criteria. The Head of Offender Management will be the lead on this development objective.	Yes
1a and 1b Enhance Public Protection and ensure a safe, decent environment and rehabilitative culture	Throughout 2014-15 we will focus on developing pro social attitudes amongst all staff at Wymott, with particular, but not exclusive emphasis on those who meet prisoners on their first days in custody and who are in direct contact with them on the wings. In order to fully implement our plans for all staff to play their part in motivating and monitoring progress, we need each member of staff to buy in to the 'Every Contact Matters' and reducing re-offending agendas and see this work as a vitally important part of their role. This will be measured in the 3 rd quarter of 2014 when we next have MQPL for prisoners.	No
2a There is evidence of effective coordination of delivery of services and integration of providers locally, regionally and nationally to maximize outcomes for offenders.	<p>We will maximize investment of all partners and providers delivering services for offenders at HMP Wymott and maximize outcomes for offenders by ensuring they experience a seamless and joined up service. By September 2014 we will review who we work with and how we work with them and ensure that all contracts and service level agreements demonstrate how each service fits within the overall strategic context of the establishment. This review will include all statutory and non statutory, existing and new partners and providers (including by anticipating any changes as a result of Through the Gate). We will develop a plan which describes how, within twelve months we will deliver:</p> <ul style="list-style-type: none"> A clear shared strategic vision for how services align to maximize outcomes and create an integrated, seamless offender management service (including a shared understanding of 	Yes

OFFICIAL

	<p>outcomes and priorities)</p> <ul style="list-style-type: none"> • A clear agreed plan of how services sequence and compliment each other, providing continuity of services to offenders both within and across prisons (facilitating the needs of all providers and contractual partners to allow them to effectively deliver) • Leadership which actively enables and integrates services, where partnership working arrangements improve performance and aid resolution of issues • An understanding of resource allocation, and how delivery and choices impact on the investment and activity of others • An agreement on how to safely use and share data and information <p>Progress will be monitored against the plan at quarterly SMT meetings and at quarterly meetings at regional level with the DDC.</p>	
<p>1b</p> <p>All who work with offenders consistently demonstrate behaviours and attitudes that support rehabilitation and desistance.</p>	<p>Over the next 12 months we will be working in close partnership with teams at Area Psychology and at HMP Risley and HMP Garth to develop a regional approach to delivery of programmes. We have already held a number of development meetings and are looking at options for allowing staff to operate across all sites in order to maximise delivery and offer best value for money. Over the next 12 months HMP Wymott will prepare to take over the Extended SOTP from Risley, including the six staff who currently deliver this. We will also take on the HSP and are developing our facilities for delivery. From April 2015 HMP Wymott will take over the increased case load of Programmes targets as agreed with Commissioners. This Objective will be driven by the Head of Reducing Re-offending, in conjunction with colleagues in Risley and Garth and with Cluster Managers from the Area Psychology Team.</p>	
<p>3a</p> <p>Target resources on evidence-informed interventions and services which are likely to deliver the best outcomes for the investment. This includes targeting factors shown to be related to NOMS intended outcomes and using a service design which will be effective with the groups which receive it.</p>	<p>We will deliver efficient, quality assured and well targeted interventions by:-</p> <ul style="list-style-type: none"> • Compliance with NOMS Commissioning Intentions Policy 2014/15 and as such... • Delivery of accredited interventions, linked to segmentation data and OVP, which are evidentially assessed as effective in delivering desired outcomes for offenders and the public. Specifically we will deliver the Thinking Skills programme for offenders with OGRS scores of 50+; SOTP Core for offenders with RM2000 of Medium, High or Very High; SOTP Extended for offenders with RM2000 of High or Very High (from April 2015); HSP for sexual offenders with RM2000 of High or Very High (from April 2015, and HRP Moderate and High Intensity for offenders with OGRs over 50 and a history of Domestic Violence.. • Quality assurance of the above suite of programmes to audit ratings of Excellent. • Continuing to carry out impact evaluations on prisoners who have completed the TC programme 	

OFFICIAL

	<p>and have been released.</p> <p>Continued support for the delivery of “Pathways to Recovery” and IDTS (clinical and psycho-social interventions) for substance misusers on C and D Wings.</p> <p>This objective will be driven and monitored by the Programmes Manager</p>	
<p>3b</p> <p>Have robust quality assurance processes in place to ensure offender services are (i) delivered as they are intended (i.e. with integrity and as planned and designed) and (ii) that they are effective.</p>	<p>Over the next 12 months HMP Wymott we will continue to embed robust quality assurance processes to ensure offender services are (i) delivered as they are intended (i.e. with integrity and as planned and designed) and (ii) that they are effective.</p> <ul style="list-style-type: none"> · · For learning and skills provision (OLASS 4), we will drive quality strategically through a quarterly Quality Improvement Group (QIG) comprised of the OLASS 4 provider and other key stakeholders. · Ensure quality of learning and skills provision per se by such quality assurance systems as observations of teaching and learning (OTL), self assessment reporting, peer observations (“Teaching Triangles”), inter-prison visits to share best practice and implementation of actions arising from MQPL, Student Perceptions of Courses (SPOC) and the Learner Voice survey. · For non-OLASS provision, we will ensure delivery of NVQ Level 2 qualifications relevant to labour market requirements, with delivery quality assured by the Head of Reducing Reoffending via sample checks of learner records/portfolios of work. We will also ensure quality improvement within workshops via the self assessment report process and learner feedback. · Regarding the delivery of accredited offending behaviour programmes, we will ensure quality/integrity of delivery by exceeding the quality baselines identified within the audit process for each programme. · In relation to drug services delivery, quality assurance and integrity will be ensured by compliance with Care Quality Commission and HMIP quality standards. <p>Regarding resettlement service provision, we will ensure quality of delivery through formal contract review meetings and relevant reducing reoffending pathway plan meetings by continuous review of measures such as customer feedback, timeliness of response to applications and referrals where appropriate to other departments/supportive services. Whilst this will be an important part of our work for the first half of the year, as Wymott takes on the role of a Training Prison, the needs of our offenders will change and we will have a smaller resettlement service provision as these facilities and partners transfer to the Resettlement Prisons.</p> <p>This objective will be driven and monitored by the Head of Reducing Reoffending and the Learning Skills and Employment Manager.</p>	

OFFICIAL

Table 7a: Mandatory Service specifications applicable under this Local Annex

The following specifications are mandatory for all establishments.
For the full list of NOMS Service Specifications, please refer to the Ministry of Justice website:
<http://www.justice.gov.uk/about/noms/noms-directory-of-services-and-specifications.htm>

	Service Specification	Implementation detail	Notes
1	Early Days & Discharge – First Night in Custody	Existing service specification which remains in force	
2	Early Days & Discharge – Induction to Custody	Existing service specification which remains in force	
3	Early Days & Discharge – Reception In	Existing service specification which remains in force	
4	Early Days & Discharge – Discharge	Existing service specification which remains in force	
5	Cell and Area Searching	Existing service specification which remains in force	
6	Catering	Existing service specification which remains in force	
7	Visits – Services for Visitors	Existing service specification which remains in force	
8	Visits – Visits Booking	Existing service specification which remains in force	
9	Visits – Conduct Visits	Existing service specification which remains in force	
10	Prisoner Property Services	Existing service specification which remains in force	
11	POSOE – Communication & Control Rooms	Existing service specification which remains in force	
12	POSOE – Gate Services	Existing service specification which remains in force	
13	POSOE – Internal Prisoner Movements	Existing service specification which remains in force	
14	Residential Services	Existing service specification which remains in force	
15	Nights	Existing service specification which remains in force	
16	Prisoner Discipline and Segregation – Prisoner Discipline Procedures	Existing service specification which remains in force	
17	Prisoner Discipline and Segregation – Segregation of Prisoners	Existing service specification which remains in force	
18	Immigration, Repatriation and Removal Services	Existing service specification which remains in force	
19	Faith and Pastoral Care for Prisoners	Existing service specification which remains in force	
20	Physical Education	Existing service specification which remains in force	
21	Mandatory Drug Testing	Existing service specification which remains in force	
22	Prisoner Communications Services	Existing service specification which remains in force	
23	Management of Prisoners at Risk of Harm to Self or Others	Existing service specification which remains in force	
24	Security Management	Existing service specification which remains in force	
25	Activity Allocation	Existing service specification which remains in force	
26	External Movements and Appearances	Existing service specification which remains in force	

OFFICIAL

27	Manage Prisoner Finance	Existing service specification which remains in force	
28	Prisoner Retail	Existing service specification which remains in force	
29	Enablers of national co-commissioned services in prisons	Existing service specification which remains in force	
30	Processing and Resolution of Prisoner Complaints	Existing service specification which remains in force	
31	Manage the Custodial Sentence - Categorisation & Allocation for Custody	Existing service specification which remains in force	
32	Manage the Custodial Sentence - Manage the Sentence Pre & Post Release from Custody	Remains in force until all outputs in new specification (Manage the Custodial and Post Release Periods) go live	
33	Manage the Custodial & Post Release Periods *	Some provisions go live April/May 2014, others from contract award	Outputs 22, 22a and 23 (relating to the new risk escalation process), output 8 (which covers the resettlement needs screening of prisoners and for remand prisoners was previously an output in the Rehabilitation in Custody Specification) and outputs 53/54 (jurisdiction is transferred in/out) will go live April/May 2014. The remainder of the specification will go live at the date of CRC contract award.
34	Rehabilitation Services - In custody	Go live April/May 2014	
35	Bail Accommodation Services (BASS)	Go live April/May 2014	
36	Prisoner Employment, Training & Skills	Existing service specification which remains in force	

* Note: 'Manage the Custodial & Post Release Periods' will replace 'Manage the custodial sentence - Manage the sentence pre & post release from custody', once new legislation in force and CRC contracts awarded.

Table 7b: Service specifications applicable under this Local Annex

For the following specifications, indicate which are applicable to the establishment by confirming Yes or No

37	Specialist Units (HSE)	No	Existing service specification which remains in force
38	Bail Services	No	Go live April/May 2014
39	Deliver Accredited Programmes	Yes	Go live April/May 2014
40	Mother & Baby Unit	No	Existing service specification which remains in force
41	Deliver Victim Offender Conferencing (Restorative Justice)	Yes	Go live April/May 2014

OFFICIAL

Table 7c: Service Options, above the national minimum		
(which are commissioned under this SLA)		
Service specification	Output(s) commissioned	Service Option Commissioned [YES / NO]
Cell & Area Searching	A risk assessed programme of routine area searching is agreed, documented and completed correctly. HSE only	No
Cell & Area Searching	Assurance is sought through a risk assessed programme of covert testing. Non HSE	Yes
Early Days & Discharge - First Night in Custody	One-to-one welfare support is provided within courts/custody suites to address immediate needs of the prisoner.	No
Visits - Conduct Visits	There are facilities for children to participate in supervised play whilst visiting a prisoner	Yes
Visits - Services for Visitors	Visitors are able to purchase snacks and hot/cold drinks prior to the visits period.	Yes
Visits - Services for Visitors	Visitors are able to purchase a meal and hot/cold drinks prior to the visits period.	Yes
Visits - Services for Visitors	Private meetings can be facilitated between visitors and Partner Agencies.	Yes
Visits - Services for Visitors	There are facilities for children to play whilst waiting to visit a prisoner.	Yes
Visits - Services for Visitors	Visitors receive information through a variety of media regarding relevant support services.	Yes
Visits - Services for Visitors	A Family Support Worker is available to support families.	Yes
Faith and Pastoral Care	Prisoners have access to a Resettlement Chaplaincy Scheme.	Yes
Mandatory Drug Testing	Prisoners found guilty of misuse of Class B and/or Class C drugs or who frequently refuse to comply with MDT testing may be subject to a Frequent Testing Programme.	Yes
Mandatory Drug Testing	Prisoners may be subject to Reception testing.	Yes
Prisoner Employment, Training & Skills	Prisoners have the opportunity to gain industry recognised and accredited qualifications through employment, training and skills according to risk and need.	Yes
Prisoner Employment, Training & Skills	Qualifications gained are aligned with market needs and within the Qualifications and Credit Framework	Yes
Deliver Accredited Programmes	Competent staff are contributed to the national training provision as agreed by the commissioner. Output wording subject to revision	Yes

Table 7d: Agreed delivery hours for specified services			
Service Specification	Output	Agreed hours	Rationale (where hours are agreed above the minimum set within specifications)
Residential Services	Daily time in open air [minimum 30 minutes] (row 21 of the specification)	30 minutes daily	
Physical Education	Minimum number of PE Hours [per week] (row 1 of the specification) (as calculated using the SBC published spreadsheet product)	2.5 hours weekly	

OFFICIAL

Table 8a: Agreed Activity Allocations Places

INDUSTRIES (ONE3ONE)											
INDUSTRY SERVICE CODE		WORKSHOP NAME	Maximum number of prisoner places per activity (planned per week total for 2014-15)	TOTAL STAFF NUMBERS	CORE HOURS PER WEEK	Annual Internal Soft Charged Sales Predictions	Annual Internal Hard Charged Sales Predictions	Annual External Sales Predictions	Annual Internal Soft Charged Materials Predictions	Annual Internal Hard Charged Materials Predictions	Annual External Materials Predictions
Industries - Enterprise/Contracts Services		Contract Services 'A' Wing Contracts	0	0	0	£0	£0	£0	£0	£0	£0
Industries - Enterprise/Contracts Services		CAT C contract services	40	2	28	£0	£0	£45,600	£0	£0	£0
Industries -		Contract Services VP Contracts	40	2	28	£0	£0	£42,750	£0	£0	£0

OFFICIAL

Enterprise/Contracts Services											
Industries - Engineering		Engineering	79	8	28	£400,000	£20,000	£31,000	£250,000	£6,000	£90
Industries - Engineering		Aluminium Windows Shop 1	24	2	28	£500,000	£0	£10,000	£375,000	£0	£0
Industries - Laundry		Laundry	84	10	40 (shift work over a month)	£216,320	£0	£650,000	£15,000	£0	£70,000
Industries - Land Based Activities		Gardens	50	4	28	£0	£0	£26,000	£0	£0	£4,000
PICTA		PICTA vp	15	1	28	£0	£0	£0	£0	£0	£0
Industries - Printing		Printing	40	3	32	£0	£300,000	£138,000	£0	£225,000	£100,000
Industries - Retail		DHL Retail	50	13	28	£0	£0	£0	£0	£0	£0
Industries - Textiles		Tailors	84	6	32	£0	£281,000	£15,000	£0	£220,000	£0
Total			506								

OFFICIAL

Table 8b: Services (not industries)

Table 8b CU095b (Hours Worked in Services) – this should contain services that are measured under this specific metric			
Activity Service Code	Service Description	Maximum number of prisoner places per activity (planned per week total for 2014-15)	CORE HOURS PER WEEK
HU1 Wing Activities			
HU2 Wing Activities			
HU3 Wing Activities			
HU4 Wing Activities			
HU5 Wing Activities			
HU6 Wing Activities			
Kitchen		36x35	1260
Orderly Cleaners	Library Healthcare Gym Reception Care & Separation Unit Education	26x28	728
Recycling Activity	Waste Management	14x28	392
Weekend Activity	Visits cleaner	2x3hours	6hours
Works Department			
Wing Cleaning	Cleaners painters & servery workers	126x37	4662
Other Occupations	CES stores	8x28	224
Sub total		212	7272

OFFICIAL

Table 8c- other permanent activity places

This will include other permanent weekly activities including OLASS activity places, ROTL places

Table 8c: Other Activities			
This should contain activities that are not in scope of either CU095a (Hours Worked in Industry) or CU095b (Hours Worked in Services) metrics.			
Activity Service Code	Activity Description	Maximum number of FTE prisoner places per activity (planned per week total for 2014-15)	CORE HOURS PER WEEK
Basic Key Skills up to level 2			
Core Education Classes			
Education Induction Assessment			
Education leading to accreditation	Various OLASS courses	120 x 28	3360
PE Leading to QCA Qualifications	Focus level 1 & 2, Life improvement	36x28	1008
Skills training leading to Accreditation	Various VTC courses OLASS	103 x28	2884
ROTL			
Prison Induction Courses/Interviews	Induction course	18x28	504
Other	Addressing substance misuse TC	70x30	2100
Sub total		347	9856
Total employed = 1065 + unfit 40 + retired 20 + unemployed/jobseeker 31 = 1176			
Table 8 Total		1065	17128

OFFICIAL

Section 3: Regime Outline

The master record of the establishment's regime is on the NOMS Performance Hub and is subject to appropriate governance and change control. This table will document a "snapshot" of the agreed regime set following negotiations between HMPS and the Commissioner and effective at the commencement date of the SLA.

Guidance and Technical Notes relating to the Commissioned Regime Return will be available on the NOMS Performance Hub.

Out of cell session time summary by day

Day	Activity	Association	Domestics	Meal	Movement	Total Time Out of Cell
Mon	6h 14m	1h 10m	0h 39m	1h 01m	0h 51m	9h 57m
Tue	6h 14m	1h 10m	0h 39m	1h 01m	0h 51m	9h 57m
Wed	6h 14m	1h 10m	0h 39m	1h 01m	0h 51m	9h 57m
Thu	6h 14m	1h 10m	0h 39m	1h 01m	0h 51m	9h 57m
Fri	3h 19m	4h 57m	0h 17m	1h 00m	0h 16m	9h 51m
Sat	0h 13m	6h 20m	0h 00m	1h 04m	0h 01m	7h 39m
Sun	0h 13m	6h 20m	0h 00m	1h 04m	0h 01m	7h 39m

5 day average time out of cell

Type	Activity	Association	Domestics	Meal	Movement	Total Time Out of Cell
5-day	5h 39m	1h 55m	0h 35m	1h 00m	0h 44m	9h 56m

7 day average time out of cell

Type	Activity	Association	Domestics	Meal	Movement	Total Time Out of Cell
7-day	4h 06m	3h 11m	0h 25m	1h 01m	0h 32m	9h 17m

OFFICIAL

Section 4: SLA Delivery Requirements and Levels at Commencement Date

The master record of the Delivery Requirements and Levels for this SLA is on the NOMS Performance Hub and is subject to appropriate governance and change control. This template will document a “snapshot” of the SLA Delivery Requirements and Levels set following negotiations between HMPS and the Commissioner and effective at the commencement date of the SLA.

Guidance and Technical Notes relating to the SLA Delivery Requirements will be available on the NOMS Performance Hub.

Secure and Decent Custody

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU001	Discharge to Court	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	100.00 %
CU003	Absconds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
CU006	CAT A Escapes													0	0	0	0	0	0
CU007	Escapes	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CU016	Mandatory Drug Testing (MDT)	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	
CU031	Control & Restraint (C&R) Training	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	
CU060	Tornado Commitment																		17.00
CU074	MQPL BME Score	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50
CU056a	Security Audit - Audit & Corporate Assurance (A&CA)	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.56
CU057a	Self Harm Audit (A&CA)	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	3.40
CU067	HMIP Resettlement	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.95
CU075	HMIP Respect	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.79

OFFICIAL

		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU077	HMIP Safety	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.92
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU078	HMIP Purposeful Activity	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	2.58
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU076	MQPL Safety	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.86
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU079	MQPL Decency	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.83
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU088	Violence Management																		

Offender Management

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU002	Release on Temporary Licence (ROTL)	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	100.00 %
CU043	Generic Parole Process (GPP)	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU083	OASys Quality	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU086A	Return of MAPPA Forms	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU089	ViSOR Effectiveness (Prison)	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %

Interventions

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU019	Sex Offender Treatment Programme (SOTP) Completions												41	41					942
CU021	Offending Behaviour Programme (OBP) Completions													120.00	120.00				6,456.00

OFFICIAL

Regimes

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU013	Settled Accommodation on Discharge	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	
CU014	Training / Education on Discharge	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	
CU015	Employment on Discharge	38.00 %	38.00 %	38.00 %	38.00 %	38.00 %	38.00 %	38.00 %	38.00 %	38.00 %	38.00 %	38.00 %	38.00 %	38.00 %	38.00 %	38.00 %	38.00 %	38.00 %	
CU095a	Hours Worked In Industry																		

General

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CR003	Staff Sickness Absence																		
CU036	Correspondence Response Times	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	94.44 %
CU063	Water Consumption																		
CU094	Energy Efficiency (CO2e)																		
CU081	Prison Cost Analysis (PCA)	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3