



National Offender
Management Service

**Annex to North West
Service Level Agreement
for Prison Services Commissioned
by the National Offender
Management Service from the
Public Sector Provider**

Between

**The National Offender Management
Service as Commissioner and**

Her Majesty's Prison Service

for

Risley

Local Establishment Annex 2014-15

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This document is the Local Establishment Annex 2014-15 to the North West Regional SLA 2014-17. The Regional SLA, including this Annex, has been agreed between NOMS commissioners and the Deputy Director of Custody and signed by both parties confirming the agreement.

Section 1: Service Overview

From the **Commencement Date**, **HMPS** will deliver offender services as set out in this **SLA** and applicable **NOMS service specifications**. Additional commissioning arrangements with the YJB will be described within the National YJB SLA.

1. Establishment Details

Table 1: Establishment Details	
Establishment name	HMP Risley
Establishment type	Trainer resettlement and Sex Offender Treatment
Specialist function	SO Treatment and Foreign National Hub
Security Category / Categories:	Category C or lower
Annual Operating Price	16,179,411

2. Establishment Population

HMPS shall provide the Operational Capacity and Certified Normal Accommodation (CNA) at the **Establishment**, as recorded in the table below. There is a legal requirement for any variations to Operational Capacity or CNA to be approved through the cell certification process set out in PSI 17/2012 Certified Prisoner Accommodation. Where there is a material difference between the commissioned Operational Capacity and CNA recorded in the table below and the certified levels, the **Notice of Change** process must be followed.

Table 2a: Capacity Specification	
Certified Normal Accommodation	1050
Operational Capacity	1095

Any restrictions in the establishment's allocation criteria must be recorded in the Population Specification in the table below. Material changes to the Population Specification must be agreed between the **Commissioner** and **HMPS** in advance of the change in population, using the **Notice of Change** process.

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Table 2b: Population Allocation Specification	
Gender:	Male prisoners only
Age:	Adults (21 and over) and starred up Young Adults (18-21) (subject to agreement with DDC)
Security Category:	Category C or lower
Sentence Status:	Sentenced prisoners
Sentence Length / Type:	No restrictions 25% resettlement
Offence Type:	No restrictions
Nationality:	No restrictions

The assumptions of the **Commissioner** regarding the origins of the **Establishment's** population, the estimated numbers comprising each population segment and any specialist function are as recorded in the tables below. Some variance is always to be expected in the Population Assumptions, but where there is a material change between the assumptions recorded in the table below and the actual population held at the **Establishment**, the **Notice of Change** process must be followed.

Table 2c: Population Assumptions – Origin of the Population
<p><i>HMP Risley is a Category C training prison holding male prisoners aged 21 and over. The population is mainly comprised of longer sentenced determinate prisoners. This establishment mostly holds prisoners sentenced at courts in the North West regions and receives most of its prisoners from local prisons, particularly Birmingham and Hewell. This establishment is a Home Office Hub (with HO team on site) and will hold FNOs that have identified by the HO as meeting deportation criteria.</i></p>

Table 2d: Population Assumptions – Estimated Background of the Population							
OCTOBER 2014							
	Cat A	Cat B	Cat C	Cat D	Male YO	Other	Total
Prisoners on remand, convicted unsentenced, or sentenced uncategorised	0	0	0	0	0	0	0
Prisoners sentenced to less than 12 months	0	0	0	N/A	0	0	0
Determinate prisoners serving 12 months or more but less than 4 years	0	0	513	N/A	N/A	0	513
Determinate prisoners serving more than 4 years	0	0	190	N/A	N/A	0	190
Indeterminate prisoners	N/A	N/A	N/A	N/A	N/A	N/A	0
Determinate and indeterminate Recallees	0	0	32	3	N/A	0	35

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Non-criminals	0	0	0	N/A	0	0	0
Resettlement	N/A	N/A	199	20	N/A	N/A	219
Discretionary	N/A	N/A	99	11	N/A	N/A	110
Total	0	0	1033	34	0	0	1067
Resettlement	Yes	Reset %		0.25	Reset No.		274
Specialist Function	SO Treatment and Foreign National Hub						

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SECTION 2: ESTABLISHMENT DELIVERY

Table 3: Local Response to Commissioning Intentions	
CI Title & No.	Response to Commissioning Intention
THEME 1 – ENHANCE PUBLIC PROTECTION AND ENSURE A SAFE, DECENT ENVIRONMENT AND REHABILITATIVE CULTURE.	
<p>1(a) There is a sense of purpose in relation to rehabilitation, desistance, and progression through a sentence which is shared and understood by all who work with offenders.</p>	<ul style="list-style-type: none"> Given that we have a strong record in the delivery of Living Skills accredited Offending Behaviour Programmes we will continue to deliver these (specifically 'Resolve' and Thinking Skills Programmes) in order to promote prisoner progression and rehabilitation. Our suite of interventions will also include personal development educational courses, targeted in terms of prisoner need, which are designed to address criminal thinking, attitudes and behaviour and to promote desistance and pro-social behaviour. We will also continue to build upon a key strength in broadening the scope of prisoner mentoring and support schemes. We will look to introduce accredited coaching for prisoners, utilising the OLASS 4 Personal and Social Development funding allocation. Whilst the curriculum offer and ETE partnership arrangements provide some motivational support for prisoners in this area, significant development is required. We will promote rehabilitation by facilitating the delivery of a range of resettlement and training services, e.g. Shelter (delivering accommodation, finance and debt), NW Achieve (delivering employment and training services) and National Careers Service (delivering careers information and advice), linked to identified need and effective in terms of securing relevant outcomes for prisoners on release. We will ensure that the necessary infrastructure and support is in place to enhance delivery of Resettlement Through the Gate provision when operating as a Category C resettlement prison. For example, we recognise that current delivery and outcomes are satisfactory but these can be further strengthened by improved integration. This will be in part achieved by the co-location of relevant partnership staff. We will promote a safe, decent and secure environment by delivery of an effective Safer Custody strategy (see 1c below). We will strengthen the use of IEP in promoting prisoner engagement in aspects of the regime linked to rehabilitation, e.g. employment, learning and skills. This will be embedded by the daily reporting of prisoner regime attendance data to the Governor's morning meeting and the provision of an additional report which details that appropriate IEP action has been taken in each relevant case. We will continue to promote a safe and decent environment and rehabilitative culture by incorporating the

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	<p>findings of HMIP/Ofsted, MQPL, Learner Voice into the establishment's Reducing Reoffending Needs Analysis and associated delivery plan. This is a key 'strategic strength' but ensuring the quality of associated delivery requires improvement. This will be developed via quarterly Quality Improvement reviews of progress against improvement objectives. A RAGG report format will be utilised with quarterly updates submitted to the Governor and wider SMT.</p> <ul style="list-style-type: none"> • Delivery of relevant staff training on a bi-monthly basis (e.g. OBP awareness, faith awareness, offender management training). • We will promote prisoner engagement and progression through sentence by implementing quality assured sentence plans, thereby ensuring that interventions are evidently linked to identified need. We will conduct quarterly curriculum reviews to ensure relevance and progression opportunity. Further we will develop allocation procedures in order to improve prisoner engagement in learning and skills (currently undersubscribed), e.g. requirements to achieve Level 2 in functional skills, literacy as a pre-requisite for certain preferred employment activities. • We will introduce Reducing Reoffending "roadshows" to all operational staff groups by which to communicate key messages in relation to their input to rehabilitation and reducing reoffending. • Having established a more professional induction process (i.e. refurbished offices and official signage, and joint agency delivery), we will further develop a rehabilitative culture, in terms of prisoner engagement, by the provision of monthly management quality assurance checks. • We will develop a rehabilitative culture by the provision of effective sentence planning arrangements with particular emphasis on correct sequencing in order to support engagement with and progression through sentence.
<p>1(b) All who work with offenders consistently demonstrate behaviours and attitudes that support rehabilitation and desistance.</p>	<p>We will promote staff behaviours and attitudes that support rehabilitation and desistance in the following ways:-</p> <ul style="list-style-type: none"> • Delivery of relevant staff training on a bi-monthly basis (e.g. OBP awareness, faith awareness, offender management training). • We will further endorse the Behavioural and Values Charter for all staff. We will endorse this through the establishment communications strategy and in particular via full staff briefings, functional staff meetings, team briefings and bilateral meetings. Staff will be held accountable through annual staff appraisals and also by developing a culture where staff are encouraged and supported in challenging and reporting behaviour which is inconsistent with the Charter. • We will further endorse the centrality of "Every Contact Matters" in terms of the quality of staff/prisoner relationships, decency, motivation of prisoners to desist and progress through sentence via the operations of the Establishment Delivery Team. "Every Contact Matters" will be a standing agenda item on the monthly EDT meetings. • We will look to improve a culture of decency, safety and rehabilitation through the Staff Engagement process and consequent functional staff meetings. • We will continue to strengthen a culture of decency by maintaining a sharp focus on a current area of strength, namely ensuring swift and courteous responses to prisoner complaints and by the continuation of

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	<p>the monthly analysis of prisoner complaints, designed to identify and quickly address any common themes. Similarly, we will respond swiftly to prisoner applications and requests since, whilst currently an area of satisfactory performance, this requires some improvement.</p> <ul style="list-style-type: none"> • We will re-introduce formal prisoner recognition events, informed by referrals from all staff groups. • We will continue to afford priority to prisoner consultation which is an area of major strength. We will consult with prisoners on their issues of concern and act upon them swiftly through existing forums, such as the monthly prisoner Community Action Team (CAT) which has been recognised nationally, wing rep meetings, Race Equality Action Team.
<p>1(c) Efforts are made to ensure offenders experience the environment as safe.</p>	<ul style="list-style-type: none"> • <u>TAB / IEP Procedures</u> ; Risley operates a robust TAB/IEP scheme as part of its management of prisoners demonstrating anti social behaviour – in particular prisoners involved in fights, assaults, threats etc can lead to prisoners immediately placed on Basic level of the IEP. Anti Social behaviour is also addressed by prisoners being subject to TAB Suspect and Support Documents and procedures. As such the TAB/IEP scheme contributes to the safe, decent and secure environment and is designed not purely as a punitive measure but as a means of support in promoting a safe environment. Risley has also recently published a local IEP guidance based on the revised national IEP scheme as outlined in PSI 30/2013. This also included a revised Facilities List and this was undertaken in consultation with the prisoner Community Action Team. The revised local IEP guidance places emphasis on prisoner progression and case management and outlines to prisoners the expectations and assistance afforded to them by the prison in order to progress on sentence generally, and to Enhanced status of the IEP scheme in particular. In particular, there is great emphasis placed on staff / prisoner relations as a key part of this process and the roles of Personal Officers and Offender Supervisors in this. • <u>Safer Custody / Community Action Team (CAT) Meetings</u> ; Prisoners attend both meetings and both place a big emphasis on safety in agenda, reports and minutes. All aspects of safety are discussed openly. Meetings are multi disciplinary and help to inform the prisons SMT with an indication as to how safe the prison is or perceived to be. Monthly Safer Custody Reports and Meetings discuss all aspects of Violence Reduction (VR) indicators, including VR related Adjudications, TABs, IRs, LIRs, HUB information etc and in particular there is a thorough analysis of all fights, assaults etc that occur through formal VR Investigations that managers complete to investigate all such incidents and make recommendations etc to highlight measures to help prevent future VR incidents. These VR Investigations are also feedback and discussed with prisoners at monthly CAT Meetings. • <u>Safer Custody Reports</u> ; As highlighted above Risley's Safer Custody Dept produces monthly reports that outline and monitor all indicators, risks, trends etc of every aspect that measures overall safety throughout the prison. These include information on the number and trends of assaults, fights, injuries, IEP, adjudications etc and any "spike" or trend is investigated and reported on with actions to help further improve Risley's safe, decent and secure environment. These reports help to contribute to the safe and secure environment of the Prison and help to inform and improve this.

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<p>1(d) Good quality risk assessments, risk management systems and information-sharing between partner agencies (where relevant) result in the application of appropriate public protection and security measures, and these ensure the needs of victims are appropriately addressed.</p> <p>1(e) Intelligence is gathered, developed and shared in a safe and timely manner.</p> <p>1(f) The availability of drugs and mobile phones in prisons is tackled.</p> <p>1(g) Prisoners are prevented from continuing criminality from within prisons.</p>	<p>HMP Risley commits to comply with the instructions set out in the National Security Framework and the Public Protection Manual and provides assurance that Risley's Local Security and Public Protection Strategies will be kept up to date in line with current policy.</p>
<p style="text-align: center;">THEME 2 – STRENGTHEN INTEGRATION OF SERVICE DELIVERY BETWEEN DIRECTLY FUNDED, CO-COMMISSIONED PROVIDERS AND WIDER PARTNERS</p>	
<p>2(a) There is evidence of effective coordination of delivery of services and integration of providers locally, regionally and nationally to maximise outcomes for offenders.</p>	<ul style="list-style-type: none"> • The co-ordination and integration of services delivered by partnership providers will continue to be managed by the establishment's Head of Reducing Reoffending. • The transition in-year from Cat C Training to Cat C Resettlement prison is acknowledged. Governance of partnership service delivery, including services delivered Through the Gate by the appointed CRC, will be ensured by SLA and contract review meetings, at such frequency as required or agreed by the parties concerned. Such meetings will be outcome focussed, with consideration given to how services might be better integrated/aligned to those provided by other partner agencies. • The sequencing of interventions by partner agencies is an area that requires improvement in order to facilitate the Offender experience / Journey. We will streamline provision by <ul style="list-style-type: none"> - Improving communication and information flow between partners / stakeholders and offenders at key stages in the offender's sentence. For example we will ensure that OLASS providers (Learning and Skills and CIAS) and the establishment's Activity Control Unit work in partnership on the Induction assessment of offenders, thereby offering clarity and appropriateness of choice and progression to offenders engaging in either Education or employment activities. - We will issue partnership booklets to prisoners and staff which detail the respective roles of partner agencies and specific services provided. - We will establish clear protocols for information sharing, joint case working where appropriate and the sharing of activity outcomes between providers who offer the same services but for different offender groups (e.g. Pathways to Recovery offer Housing and Employment advice for their beneficiaries and Shelter offer Housing advice for the whole population. Similarly Achieve North West offer employment advice). - We will manage these improvements through the Quality Improvement Group meetings held quarterly.

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	<ul style="list-style-type: none"> • We will continue to ensure the strategic integration of partnership services and service alignment by the following:- <ul style="list-style-type: none"> - Each reducing reoffending pathway within the establishment's Reducing Reoffending Delivery Plan will be led by a relevant partner agency in conjunction with a designated Band 5/6 manager, thereby taking lead responsibility for service delivery. Pathway leads will also comprise membership of the Reducing Reoffending Policy Committee and therefore partnership agencies will have direct input into policy formulation. - Delivery of quarterly Partnership Forum meetings which provide for communication, information sharing and networking. - Joint working on induction between Learning & Skills and CIAS providers. - CIAS provider input to the curriculum, offender management unit and contract service workshops. - Allocation of prisoners to education and activities is carried out jointly between the establishment Activity Control Unit and the OLASS 4 provider. - Planning and delivery of a partnerships open day for staff and prisoners. - Continue to integrate partnership agencies with OMU by the co-location of provider staff and offender supervisors. - The implementation of resettlement surgeries delivered by partnership agencies and offender supervisors. - The implementation of multi-agency resettlement boards three months prior to a prisoner's release. - Continue to promote the voice of partnership agency staff via functional staff meetings and staff engagement events.
<p>2(b) Facilitate the ongoing operation of mandating day one entry of prison leavers onto the DWP Work Programme and any future changes through the introduction of Universal Credit.</p>	<p>We will continue to facilitate the operation of "day one mandation" by the provision of appropriate accommodation including broadband and telephony.</p>
<p>2(c) In England - work together with NHS England and Public Health England in line with the National Partnership and Co-commissioning Agreement to ensure that NHS commissioned health services (including clinical and non-clinical substance misuse services) in custody support both health and justice outcomes and:</p> <ul style="list-style-type: none"> • Are informed by an up to date Health Needs Assessment taking account of the reconfiguration of the custodial estate including the creation of Resettlement Prisons; 	<ul style="list-style-type: none"> • Both health and substance misuse services are commissioned by NHS England. Delivery is monitored via partnership and contract meetings at which all providers, commissioners and the prison attend. • We are in receipt of the final draft Health Needs Analysis (HNA) and are proactively involved in the "Through the Gate" Substance Misuse Test in partnership with Public Health England. • Continuity of care from custody to community for alcohol and substance misusers is managed by the CRI (Pathways to Recovery) Bridging Co-ordinator. • CRI (Pathways to Recovery) work in partnership with the establishment's security department in the provision of information which informs the establishment Supply/Reduction Strategy.

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<ul style="list-style-type: none"> • Support sustainable recovery from addiction to drugs and alcohol and improved mental health including dual diagnosis; • Promote continuity of care from community to custody, between establishments and through the prison gate in partnership with new providers of probation services; • Are implemented alongside efforts to reduce the supply of drugs and alcohol into prisons and the diversion of prescribed medication. 	
<p>2(d) In England - Work together with local authorities to ensure that adult offenders and defendants with care and support needs are appropriately identified, their needs are assessed and they are supported to live with decency and as independently as possible; and that arrangements are made for continuity of care when an individual moves.</p>	<ul style="list-style-type: none"> • A HNA has been completed that acknowledges our ageing population and the potential for the increased need for social care provision. We have an embedded care planning process that identifies prisoners upon reception and if they present with a need at a later stage, either to the health or wing staff. • The care planning process produces an individual care plan for each prisoner that requires an additional support with daily living. This has included individuals being assessed by an external Falls team, Equipment assessment team that are part of the Commissioned health service providers team, and we have had assistance from RIVO a Local Authority team that provided assessments and support for the visually impaired. • The prison pays for assessments (this is undertaken by appropriately trained people) and the service of a private care company to provide social care to help individuals who require support with daily living needs. • An LD specialist works full time as part of the wider commissioned mental health team; this allows us to assess and provide appropriate support to those recognised as having LD needs. • Health care ensure that any relevant health and social care needs are handed over to the prisoners GP if one is identified. • We will continue to engage with Warrington Local Authority and other commissioned services to ensure that we identify and provide the relevant care and support identified.
<p>2(e) In England - Work with local authorities to promote inclusion of, and maximise benefits to, offenders' families.</p>	<p>We will work with local authorities and other key stakeholders to promote the inclusion of offenders' families and thus maximise benefits to offenders and their families by the following:-</p> <ul style="list-style-type: none"> • The designation of a lead senior manager to the Children & Families Pathway, namely Head of OMU. • Identifying and responding to needs arising from the different population groups, e.g. BME prisoners, sex offenders, IPPs, older prisoners through the Reducing Reoffending Needs Analysis and Children and Families pathway plan. • The continued designation of an OMU children and families pathway lead with responsibility for partnership working with the Visitors Centre provider (POPS). • The delivery of monthly Family Days. • The provision of a separate facility adjacent to the Visitors Centre for family engagement work to be undertaken by POPS. • Provision for partners/family members to attend end of course reviews in respect of prisoners who have

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	completed offending behaviour programmes.
<p>2(f) In England - Continue to improve access to a pathway of new and existing services for offenders with severe personality disorders. Services are primarily targeted at men who present a high risk of serious harm to others and women who present a high risk of committing further violent, sexual or serious criminal damage offences. Services are co-commissioned with NHS England Specialised Commissioning to support health and justice outcomes.</p>	N/A
<p>2(g) In England - Align services with Offender Learning and Skills Service (OLASS 4) providers in prisons. Put in place local partnership working arrangements and determine what learning opportunities will be offered in each prison. Support initiatives to make prisons places of work and strengthen the focus on employability. Enhance access to mainstream learning and employment services for offenders on return to the community.</p>	<p>We align OLASS 4 service provision and strengthen our focus on prisoner employability by the following:-</p> <ul style="list-style-type: none"> • Working in collaboration with our OLASS provider, we are closely monitoring recruitment, attendance and punctuality and we are planning and maximising our resources to ensure that prisoner achievement is optimised, using our OLASS budget to the full. Data is collected and a report submitted to the Governor, cluster lead Governor and DDC. • Quarterly Curriculum reviews, incorporating Labour Market and prisoner functional skills needs information, in order to implement the OLASS 4 Curriculum Mix prescribed for a Category C establishment. We will thereby ensure 50% Vocational Training, 25% Functional Skills, 14% Employability provision and 10% IT. Governance of this process will rest with the quarterly Quality Improvement Group and Head of Reducing Reoffending. (See Table 4a for provision). • We analyse Labour Market Information in the prisoners' release areas to determine the most effective match between demand and Learning and Skills provision outlined above. • We ensure flexible and responsive learning and skills delivery by making use of both mainstream and ad hoc funding streams e.g. the Cluster level PSD funding allocation held by the OLASS provider to deliver additional provision to targeted groups of prisoners e.g. Employment Coaching for the least motivated/experienced. (See development objective in Table 6). • We will implement and develop a clear allocation and progression process for prisoners from their Induction throughout sentence in order to improve sequencing and employability. • We will implement and progress an Employer Engagement Strategy, modelled on the NW Regional strategy, which will entail the active participation of employers, building upon current links with employers linked to the OLASS provider, Timpsons, De Vere Hotels and IKEA. • We are appointing 2 x Band 6 Industries managers and 1 x Band 6 Learning and Skills manager to take forward the requirements of the Quality Improvement Action Plan and the Employer Engagement Strategy. • We will continue to embed Functional Skills into non-OLASS Contract service workshops to enhance learning and employability.

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	<ul style="list-style-type: none"> • We will improve the role of Offender Supervisors as key agents in progressing prisoner employability. We will do this by improving the quality of initial learning and skills and employment needs assessments undertaken by Offender Supervisors at the reception stage and link them to assessments and ensuing ILPs determined by the OLASS Learning and Skills and CIAS providers. Prisoners assessed as requiring improved levels of functional skills will be notified to the OLASS 4 provider, who will then sequence functional skills and employability interventions. We will introduce SMART sentence plan objectives for prisoners linked to Learning, Skills and Employment to support progression and employability. • We will introduce pre-discharge Boards 3 months prior to the prisoner's release date which will focus upon employment as part of a wider Resettlement focus. Information will be shared with ETE providers for final action.
2(h) In England - Strengthen partnership working to ensure that offenders have access to support and services to both prepare for and enable access to employment.	<p>We will strengthen partnership working to ensure that offenders have support for and access to employment opportunities by:-</p> <ul style="list-style-type: none"> • Continuing to provide "working out" opportunities for prisoners released on temporary licence, e.g. Timpsons. • Supporting North West Achieve project in developing links with employers, e.g. Salford Foundation. • Preparing offenders for employment by facilitating access to NCS and North West Achieve services. • The provision of a record of work skills being issued to all prisoners exiting workshops.
	THEME 3 – DELIVER AN EFFICIENT, QUALITY SERVICE
3(a) Target resources on evidence-informed interventions and services which are likely to deliver the best outcomes for the investment. This includes targeting factors shown to be related to NOMS intended outcomes and using a service design which will be effective with the groups which receive it.	<p>We will deliver efficient, quality assured and well targeted interventions by:-</p> <ul style="list-style-type: none"> • Compliance with NOMS Commissioning Intentions Policy 2014/15 and as such... • Delivery of accredited interventions, linked to segmentation data and OVP, which are evidentially assessed as effective in delivering desired outcomes for offenders and the public. Specifically we will deliver the Thinking Skills programme for offenders with OGRS scores of 50+; Resolve for offenders with OVP scores as per the selection criteria from OSIG; SOTP Core for offenders with RM2000 of Medium, High or Very High; SOTP Extended for offenders with RM2000 of High or Very High; HSP for sexual offenders with RM2000 of High or Very High. • Quality assurance of the above suite of programmes to audit ratings of Excellent. • Continuing to carry out impact evaluations on prisoners who have completed the Belief in Change programme and have been released. • Continued support for the delivery of "Pathways to Recovery" and IDTS (clinical and psycho-social interventions) for substance misusers on C Wing.
3(b) Have robust quality assurance processes in place to ensure offender services are (i) delivered as they are intended (i.e. with integrity and as planned and designed) and (ii) that they are effective.	<p>We will continue to ensure quality of service delivery to offenders in order to ensure that they are delivered with integrity and are effective, by the following:-</p> <ul style="list-style-type: none"> • We will continue to seek full accreditation for the partially accredited Belief In Change programme and as part of this process will further develop the current evaluation framework. • For learning and skills provision (OLASS 4), we will drive quality strategically through a bi-monthly Quality

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	<p>Improvement Group (QIG) comprised of the OLASS 4 provider and other key stakeholders.</p> <ul style="list-style-type: none"> • Ensure quality of learning and skills provision per se by such quality assurance systems as observations of teaching and learning (OTL), self assessment reporting, peer observations ("Teaching Triangles"), inter-prison visits to share best practice and implementation of actions arising from MQPL, Student Perceptions of Courses (SPOC) and the Learner Voice survey. • For non-OLASS provision, we will ensure delivery of NVQ Level 2 qualifications relevant to labour market requirements, with delivery quality assured by the Head of Reducing Reoffending via sample checks of learner records/portfolios of work. We will also ensure quality improvement within workshops via the self assessment report process and learner feedback. • Regarding the delivery of accredited offending behaviour programmes, we will ensure quality/integrity of delivery by exceeding the quality baselines identified within the audit process for each programme. • In relation to drug services delivery, quality assurance and integrity will be ensured by compliance with Care Quality Commission and HMIP quality standards. • Regarding resettlement service provision, we will ensure quality of delivery through formal contract review meetings and relevant reducing reoffending pathway plan meetings by continuous review of measures such as customer feedback, timeliness of response to applications and referrals where appropriate to other departments/supportive services.
THEME 4 – ENSURE	DELIVERY IS MATCHED TO POPULATION, PURPOSE AND NOMS OUTCOMES
<p>4(a) Use segmentation and local data sources to target resources for rehabilitation services, case management and risk management where they deliver the greatest outcomes for investment.</p>	<p>Summary of key segments:</p> <ul style="list-style-type: none"> • 296 or 28% of the population are assessed as Low Risk of reoffending given OGRS scores of 0 – 24. • 227 or 21% of the population are assessed as Medium Risk of reoffending given OGRS scores of 25 -49. • 342 or 32% of the population are assessed as High Risk of reoffending given OGRS scores of 50 – 74. • 187 or 17% of the population are assessed as Very High Risk of reoffending given OGRS scores of 75 – 89. • 19 or 2% of the population are assessed as 'Prolific' given OGRS scores of 90 – 100. • The most prevalent Offence type is Violence at 329 or 31% of the population, followed by Acquisitive crime at 200 or 19% of the population with Sexual offence and Drug related offence types at 184 or 17% and 178 or 17% of the population respectively. Robbery offence is 138 or 13% of the population. <p>In addition to the segmentation data underpinning this profile we will continue to ensure appropriate targeting of 'resource to risk' by the management of local data in the form of programme referral / waiting lists. We will develop the OMU database, currently detailing all prisoners by risk level, to include index offence in order to support segmentation data and targeting of interventions.</p> <p>Risk of Reoffending and of Harm: (Core Delivery)</p>

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Consistent with NOMS Commissioning Intentions we will manage risk by :

- **Sentence type** - priority given to IPP/Life sentenced prisoners
- **Risk** - priority given to those at higher end of risk scale (parameters determined by individual programme)
- **Time left to serve** - priority given to those with a nearer release date.

Analysis of segmentation data by Offence Type, Length of sentence and Risk:

Sexual Offenders

- Comprise 187 or 17% of the population.
- At 126, or 12% of the population, the greater proportion of sexual offenders are assessed as Low Risk, with the majority of this category, at 79 or 7%, serving determinate sentences of 4 years and over.
- The numbers of sexual offenders assessed as Medium Risk are 37 or 3% of the population. These are comprised of 4 x 1- 4 years, 13 x determinate 4 years and over, 14 x Indeterminate and 6 x Recall.
- The numbers of High and Very High Risk sexual offenders are relatively low at 21 or 2% of the population (H = 6 x determinate 4 years and over; 8 x Indeterminate and 2 x Recall. VH = 2 x determinate 4years and over; 2 x Indeterminate and 1 x Recall).
- The total number of sexual offenders with a High or Very High OSP score with 1 year or more of sentence to serve is 19.

Issues:

- With 58 sexual offenders assessed as Medium or High/Very High Risk of reoffending on OGRS and 69 with Medium to Very High RM2000 scores, there is limited scope/rationale for continued delivery of Sex Offender Treatment Programmes. The segmentation data supports the NW Regional strategy for the transition of SOTP resource to HMP Wymott where, it is assumed, the need for such interventions will be. There is sufficient need however to commence delivery of SOTP Core x 2, Extended x 1 and 10 x HSP but it is the case that this resource will transition to HMP Wymott during the SLA year.

Violence Offenders

- Comprise 329 or 31% of the population.
- The number of Low Risk offenders with this offence type is 47 or 4% of the population.
- The number of Medium Risk offenders is 75 or 7% of the population.
- The number of High Risk offenders is 140 or 13% of the population.
- The number of Very High Risk offenders is 66 or 6%.
- The number of Prolific Offenders is 1.

OVP and OGRS Scores

- The number of offenders with Medium OVP and OGRS scores is 77 with a further 2 having Very High

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	<p>OGRS scores.</p> <ul style="list-style-type: none"> • The number of offenders with High OVP and OGRS scores is 26 with a further 29 with Very High OGRS scores. • The number of offenders with Very High OVP and OGRS scores is 4 with a further 1 assessed as Prolific. <p>Issues:</p> <ul style="list-style-type: none"> • Whilst the total number of offenders with Violence convictions scoring High to Prolific on OGRS and High to Very High on OVP is 60, the actual number potentially eligible for SCP, including Indeterminate sentenced offenders, reduces when considering 'time left to serve'. Based on a minimum 1 year and over left to serve this number reduces to 25. On the basis of this figure it is not appropriate to consider SCP for this establishment but to consider transfer of this need to another provider where need justifies the resource. • The number of offenders with a minimum 6 months and over of sentence left to serve and with Medium OVP and Medium to Very High OGRS scores totals 108. There are also 36 Indeterminate sentenced prisoners in this offender sub group raising the total to 144 offenders in need of targeted intervention. There is sufficient need, on this basis therefore, to deliver an appropriate number (5) of 'Resolve' Accredited Offending Behaviour courses. • Given that 'Resolve' eligibility extends to Life sentenced offenders assessed as High or Very High Risk of Serious Harm, with an OVP of less than 30, and also allows for offenders who exhibit violent behaviour, but who do not have an index offence of violence, there is scope for additional 'Resolve' delivery. The profile of these potentially eligible offender sub groups will be determined in year. (The segmentation and OVP data illustrates that Indeterminate offenders with an OVP score of less than 30 but who may be assessed as High or Very High Risk of Serious Harm number is 38.) <p>Drug Offenders</p> <ul style="list-style-type: none"> • Comprise 178 or 17% of the population. • The establishment delivers Intensive Drug Treatment Services (IDTS) and a variety of Psycho-Social interventions to this population sub-group within a dedicated Recovery Unit based on C Wing. • Psycho-Social and clinical intervention services are provided by CRI / 'Pathways To Recovery' and are co-commissioned via Public Health England and the Warrington DAAT. <p>Acquisitive Offenders</p> <ul style="list-style-type: none"> • Comprise 200 or 19% of the population. • The number of acquisitive offenders with 1 year or more of sentence left to serve and with Medium to High, Very High and Prolific OGRS scores is 38. This sub group does not therefore warrant specific targeted intervention. Need will be addressed via OLASS and Resettlement service provision. <p>Risk of Reoffending</p>
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	<p>Non Sexual and Acquisitive Offenders</p> <p>Whilst the above information provides an analysis of targeted intervention need based on Risk of Reoffending and of Harm (OVP and OSP as well as OGRS), this section addresses the needs of the prison population (with the exception of sexual and acquisitive offenders) by Medium to Very High and Prolific OGRS scores and Reducing Reoffending Pathway need (e.g. Employment, Accommodation, Finance and Debt, Children and Families, Attitudes, Thinking and Behaviour etc).</p> <ul style="list-style-type: none"> The number of prisoners with 6 months and more of sentence left to serve, with Medium to High, Very High and Prolific OGRS scores, who do not have a sexual or acquisitive index offence, number 307. As a precursor to interventions targeted on the basis of Risk of Reoffending and Risk of Harm, there is significant need for a generic cognitive skills intervention, notably the Thinking Skills Programme. 12 TSP programmes would address the volume of need identified. <p>Commissioned 'Risk Targeted' Delivery Profile: SOTP – Core x 2 programmes and Extended x 1 programme (part year) Resolve – 5 programmes Thinking Skills Programme – 12 programmes</p> <p>Commissioned Case Management Activity Delivery Profile: Offender Management, (including MAPPA, sentence planning) – 100% population. Accommodation, Debt and Finance (SHELTER) – 100% population. Family Support (POPS) (including Visits and Family Days) - 100% population. Physical Education (including Remedial activity) – 100% population.</p> <p>Co-Commissioned Case Management Activity Delivery Profile: Employment (ESF / NOMS CFO) North West Achieve – 100% population Learning and Skills (OLASS 4) – 100% population. Careers, Information and Advice (OLASS 4) – 100% population. Physical and Mental Health (Bridgewater Trust) – 100% population. Substance Misuse / Recovery (Pathways To Recovery) – 100% population.</p> <ul style="list-style-type: none"> Low intensity case management is the core level of service, to enable the following to take place: <ul style="list-style-type: none"> Assessment Sentence planning Referral to rehabilitative services provided under the 'core offer' Keeping in touch – this should be part of a whole prison approach (Our New Way) so that any contact, e.g. when supervising a wing, is used to check in with offenders and is
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	<p>fed back to the Offender Supervisor. Other approaches might include offering a 'surgery' or drop-in session whereby low risk offenders are offered brief appointments to check on progress.</p> <ul style="list-style-type: none"> • Low intensity case management will be aimed at those with low OGRS scores and is expected to be all a local prison can offer • Medium intensity case management involves one to one supervision, based on a pro-social approach and focuses on: <ul style="list-style-type: none"> - recognising achievement - motivation to maintain or make progress - reflecting on setbacks and planning for positive change - consolidating learning from interventions - observing changes in behaviour or attitudes - encouraging the offender to own their change • Medium intensity case management will be aimed at those with medium or high OGRS, OVP or RM2000 scores, and indeterminate sentence prisoners • Highest intensity case management is: <ul style="list-style-type: none"> - As above, with more frequent/longer supervision sessions - Active advocating for offenders where they may need help in accessing services to reduce reoffending • Highest intensity case management will be reserved for those with the highest OGRS scores (75+ where resources allow) and ISPs who are approaching a key stage such as tariff date, Parole review, or move to open conditions • Risk management activity will vary, informed by security considerations and offender's risk of serious harm rating • A minimum risk management approach will be based on partnership between the OMU, Security Department and others as required, so that all risk information is shared • More intensive risk management will be targeted according to OASys Risk of Serious Harm ratings, including observing and recording behaviour, and restricting/monitoring visits where necessary. • Highest levels of risk management, which includes monitoring of communications and discussion at inter-departmental risk management meetings in cases of greatest concern, will be prioritised from those with the highest OASys Risk of Serious Harm ratings.
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THEME 5 – ENSURE THAT DELIVERY OF SERVICES IS RESPONSIVE TO INDIVIDUAL NEEDS AND CHARACTERISTICS TO MAXIMISE OUTCOMES

<p>5(a) Relevant individual needs and characteristics are effectively identified, assessed and monitored. This information is shared appropriately, proactively and sensitively across the organisation, and with delivery partners.</p>	<p>We will ensure that all offenders are assessed by offender supervisors within 5 days of reception and any special needs and / or protective characteristics issues arising are recorded on P-NOMIS and shared with relevant departments.</p> <p>Special needs prisoners, and our processes for ensuring that services are responsive, are defined as follows</p> <ul style="list-style-type: none"> <p>• Learning Disability and Difficulty</p> <p>We will continue to deploy an LDD Nurse in Healthcare for LDD screening and to maintain a data base of prisoners assessed as having a Learning Disability. Similarly, the OLASS 4 provider will maintain their data base of prisoners with LDD, communicating with Healthcare following prisoner assessment at the Induction stage to ensure consistency and accuracy of information. Prisoners who have LDD will be notified to the Activity Control Unit and OMU to ensure that allocation to activities are appropriate and that activity area managers are aware and can support the individual appropriately. Relevant issues and support necessary will be recorded on the prisoner's ILP and Sentence Plan as well as recorded within the OLASS 4 provider 'Data Book' which is made available to the Head of Reducing Reoffending. Adapted materials to support learning and progression will be made available by the OLASS provider and the establishment.</p> <p>• Physical Health and Disability</p> <p>All allocations to interventions are cross referenced with P-NOMIS records. Prisoners with physical health needs are referred by Healthcare for remedial PE activity. The establishment delivers tailored support work, driven by a Care Plan, for Older Adults and operates a 'Buddy system' for prisoners who are wheelchair users or who have mobility issues. Activity area managers refer to P-NOMIS records and to Offender Supervisors and Healthcare for advice and support. Relevant issues and support necessary will be recorded on the prisoner's ILP and Sentence Plan.</p> <p>• Mental Health</p> <p>Although direct services are commissioned by NHS England we will continue to provide 'enabling' services (escort and supervision) and ensure responsiveness of service provision by ensuring interdepartmental liaison with Healthcare e.g. all allocations to interventions are cross referenced with P-NOMIS records; all prisoners assessed as eligible for Offending Behaviour Programmes are referred to Healthcare for approval; prisoners assessed as suitable for the Listeners initiative are similarly Healthcare screened. Relevant issues and support necessary will be recorded on the prisoner's ILP and Sentence Plan.</p> <p>• Maturity / capacity</p> <p>As with the above categories of special need, prisoners within this category will have relevant information recorded on P-NOMIS following initial assessments undertaken by OMU. OLASS provider assessments, carried out on Induction, will be recorded on the ILP and support provided by a 'Student</p>
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	<p>Support Worker'.</p> <p>All Reducing Reoffending Pathway Plans, applicable to direct and partner agency providers, will contain objectives which relate to the need to improve the monitoring of service provision for special needs prisoner groups and prisoners who have needs arising from protective characteristics.</p> <p>As with the special needs categories above, prisoners with protective characteristics needs will be identified by staff engaged in various Induction assessments, as well as by routine data collection e.g Ethnicity. All staff will complete annual CBT Equality and Diversity training and will, in accordance with the establishment Values and Behaviour Charter, demonstrate support for individuals with identified need. The protective characteristics and associated provision for monitoring and support are:</p> <ul style="list-style-type: none"> • Gender • Gender Reassignment <p>Protocol in place for the management of gender reassignment, supported by Healthcare providers.</p> <ul style="list-style-type: none"> • Sexual Orientation <p>Designated staff member to respond to prisoner requests for support / assistance in relation to Gay, Bi-sexual and Transgender issues.</p> <ul style="list-style-type: none"> • Race <p>Overarching 'Diversity Equality and Inclusion' team which meets bi-monthly and is comprised of staff and prisoners and chaired by a designated Senior Manager. DEAIT addresses SMART data collated regarding race equality.</p> <ul style="list-style-type: none"> • Age <p>Older Adults forum attended by relevant support organisations and managed by a member of the Establishment Delivery Team. Care Planning system in place to manage / progress prisoner needs and facilitate equality of access to services provided.</p> <ul style="list-style-type: none"> • Faith <p>The Chaplaincy Team will ensure access to worship for all recognised world faiths and, as far as resources permit, make available appropriate religious texts in prisoners' preferred languages. The Chaplaincy Team will continue to make available cultural events for the festivals of minority faiths. The Chaplaincy Team will work to promote inclusion and acceptance, and will at all times, regardless of the faith demands of individual team members, support and uphold the diversity policy of the establishment.</p> <ul style="list-style-type: none"> • Pregnancy and Maternity – N/A • Disability <p>Lead manager appointed to work in partnership with the Local Authority 'Warrington Disability Partnership' to ensure that service provision is compliant with legal requirements and responsive to identified need. Care Planning system in place to manage / progress prisoner needs and facilitate equality of access to services provided.</p> <ul style="list-style-type: none"> • Marriage and Civil Partnerships <p>The Chaplaincy Team will offer support and advice in relation to marriage and civil partnerships and will</p>
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	facilitate these for prisoners according to relevant PSIs.
5(b) Information regarding individual needs and characteristics is used to adapt and sequence services to meet individual needs and maximise their benefit, and offenders are supported and encouraged to access appropriate services.	<p>We will ensure that The Reducing Reoffending Policy Committee and specifically the Pathway Leads will regularly review service provision against identified needs of particular prisoner groups and shape provision accordingly. Specifically,</p> <ul style="list-style-type: none"> • Offenders identified on Reception and Induction as having particular needs arising from protective characteristics, will be noted on P-NOMIS and information will be shared across key departments. • We will continue to designate a Diversity manager whose role will be to Chair the establishment DEIAT meetings, analyse and report on complaints and to support managers and staff in shaping appropriate provision. • The OLASS provider will share information on offenders with needs relating to LDD with the Healthcare LDD nurse and with OMU. • Offenders with mobility needs will be notified to the Health and Safety advisor and all staff informed to enable access / egress to and from all areas in the establishment via the 'PEEP' list. • 'Buddy systems' are in place for wheelchair users. • Offenders will be supported by Offender Supervisors and Key Workers and encouraged to access relevant services by formal scheduled meetings and sentence plan reviews.
THEME 6 – DELIVER PRIORITY NATIONAL OR SPECIALIST SERVICES	
6(a) Continue to identify, assess and manage extremist offenders by engaging with existing local structures and ensuring that training and awareness is embedded among key staff groups. Ensure referral, where appropriate, to interventions, structured assessment and structured interventions and faith-based programmes according to offender risk and need.	In relation to NOMS' approach to the identification, assessment and management of extremist offenders, HMP Risley will ensure delivery in the key thematic areas of Intelligence Gathering & Management; Offender Management and Public Protection; and Interventions & Resettlement, as assessed by NOMS HQ. HMP Risley will also ensure that any recommendations related to the identification, assessment and management of extremist offenders which are identified in year through the NOMS assessment process are implemented within reasonable timescale.
6(b) Deliver victim-offender conferences (Restorative Justice) where capacity exists and develop partnerships and a supportive environment to enable delivery where it does not.	<ul style="list-style-type: none"> • We will deliver victim offender conferencing (RJ), targeted at violent or acquisitive offenders where there is a clear victim and where the offender is Medium – High risk of reconviction. • We will deliver 5 conferences during this SLA year in conjunction with established partners, namely NPS/ relevant Probation Trusts and Police forces.
6(c) Ensure the efficient use of prison places through development and implementation of local bail strategies and use of HDC for appropriate offenders, including making full use of Bail Accommodation and Support Service.	<p>We will continue to deliver a HDC strategy which ensures that all prisoners eligible for HDC who cannot provide an accommodation address will be offered accommodation through BASS - in accordance with PSI 25/2013 and Annex I of PSO 6700 (Home Detention Curfew).</p> <p>BASS support-only will be considered for those with their own accommodation who could be released with additional support. We will also ensure that BASS is considered as an option when non-BASS HDC</p>

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	<p>placements fail.</p> <p>The HDC strategy will stress the importance of liaison with the license supervisor (offender manager) and ensure that releases to BASS are credited as 'suitable and settled' for the purpose of delivery levels</p> <p>HDC referrals to BASS will be delivered from within existing resources.</p>
<p>6(d) Increase the amount of commercial and economically beneficial work in prisons undertaken by prisoners.</p>	<p>We are appointing 2 x Band 6 Industries Managers to improve focus and leadership in this area.</p> <p>The Industries department will look to maximise spaces in the existing workshops, as well as increasing them to 344 prisoner work placements for 2014.</p> <p>Timpsons are in place already and are looking to expand in 2014 (an additional dry cleaning machine 'on site'). Timpsons already employ 12 prisoners in Risley, with real opportunities for work on release. <i>(NB Timpsons are not included in Table 8A; the contract is currently being reviewed and updated by One 3 One. Once this is finalised, we will include within Table 8A.)</i></p> <p>Monies have been secured to open the old mess as a 50 prisoner placement workshop. The actual work to change the building is planned to start in the first half of 2014. The figures for the new shop and Timpsons will be on top of the 344 already planned.</p> <p>The Coffee Shop is being developed for a 2014 opening; this will employ 8 prisoners on a rolling programme with accreditation in-built.</p> <p>Work has begun already with Calbert Chocolate company (packing chocolate). This is a new contract which has the potential to expand in 2014; the estimate is too early to say but it looks very promising.</p>
<p>6(e) Support the delivery of efficiencies across the criminal justice system by increasing the use of prison video links.</p>	<p>HMP Risley will develop a strategy for extending use of video conference facilities by 30 September 2014 consistent with the NOMS Video Action Plan, ensuring that use is consistent with type of establishment and makes maximum usage of existing/planned facilities. Head of Offender Management has been appointed as the establishment lead for the NOMS video action plan and will establish and maintain relationships with the relevant stakeholders.</p>

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Tables 4a – Core Rehabilitation Offer

This table should reflect the core offer delivered within the Establishment as of 1st April 2014 with the understanding these services may change post October 2014 as a result of the Through The Gate competition and tendering process. Any changes to this table will be managed through existing NoC mechanisms.

4a: Core Offer – All NOMS Commissioned and NOMS Co-Commissioned services delivered as part of the Core Offer described in the Rehabilitation Services In Custody Specification.

It is assumed all the services described below are available to **all prisoners** with an identified need; therefore targeting information is not applicable to this section.

Rehabilitation Services in Custody Core Offer Outputs	Name of Service Service Description	Commissioning Arrangements (NOMS Locally, Regionally or Co-Commissioned)
Staff support and encourage prisoners to participate fully in rehabilitation services	<ul style="list-style-type: none"> Outstanding rehabilitative need is identified and discussed with prisoners at induction and pre-release stages. Information on this is shared with all who work with the prisoner so that they can be encouraged and supported to engage with appropriate services. 	NOMS Locally
	<ul style="list-style-type: none"> Risk management – all staff will make effective use of information sharing (such as P-NOMIS case notes, the observation book, handover / daily briefing sheets) and monitoring mechanisms as part of their core tasks that contribute to a safe and secure, decent rehabilitative environment. This will also include ensuring that all information on the range of available rehabilitative services is maintained and up to date 	NOMS Locally
	<ul style="list-style-type: none"> We will operate an IEP system that ensures all staff and prisoners have the ability to influence attainment levels through engagement with rehabilitative activity. This will be monitored and embedded by the daily reporting of prisoner regime attendance data to the Governor's morning meeting and the provision of an additional report which details that appropriate IEP action has been taken in each relevant case. 	NOMS Locally
	<ul style="list-style-type: none"> We will introduce Reducing Reoffending "Roadshows" to all operational staff groups by which to communicate key messages in relation to their input to rehabilitation and reducing reoffending. 	NOMS Locally
	<ul style="list-style-type: none"> We will deliver relevant staff training on a bi-monthly basis (e.g. OBP awareness, faith awareness, offender management training). 	NOMS Locally
	<ul style="list-style-type: none"> We will further endorse the centrality of "Every Contact Matters" in terms of the quality of staff/prisoner relationships, decency, motivation of prisoners to desist and progress through sentence via the operations of the Establishment Delivery Team. "Every Contact Matters" will be a standing agenda item on the monthly EDT meetings 	NOMS Locally
	<ul style="list-style-type: none"> We will look to improve a culture of decency, safety and rehabilitation through the Staff Engagement 	NOMS Locally

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	<p>process and consequent functional staff meetings.</p> <ul style="list-style-type: none"> We will continue to strengthen a culture of decency by ensuring swift and courteous responses to prisoner complaints and by the continuation of the monthly analysis of prisoner complaints, designed to identify and quickly address any common themes. Similarly, we will respond swiftly to prisoner applications and requests. We will re-introduce formal prisoner recognition events, informed by referrals from all staff groups. We will continue to consult with prisoners on their issues of concern and act upon them swiftly through existing forums, such as the monthly prisoner Community Action Team (CAT), wing rep meetings, Race Equality Action Team. We will work with our regional HRBP and OD lead to explore how we might embed coaching principles into every day staff interactions. We have a Charter of Behaviour and Values which will be shared with all staff, including delivery partners, which embody our rehabilitative ethos. 	<p>NOMS Locally</p> <p>NOMS Locally in partnership with OLASS 4 provider</p> <p>Commissioned in partnership with region</p>
<p>Prisoners are made aware of their responsibilities in engaging with and accessing services</p>	<ul style="list-style-type: none"> All staff (including permanent staff, those on fixed term contracts and partner providers) will be made aware of the prison's Statement of Purpose and of our rehabilitative ethos. This will be reflected in their contracts, job descriptions and via the SPDR process. Staff will be issued with pocket sized cards which will reiterate the Behaviour and Values Charter and provide a list of positive behaviours which will promote prisoner engagement and responsibility. We will promote prisoner engagement and progression through sentence by implementing quality assured sentence plans, thereby ensuring that interventions are evidently linked to identified need. We will develop allocation procedures in order to promote prisoner engagement in learning and skills, e.g. requirements to achieve Level 2 in functional skills, literacy as a pre-requisite for certain preferred employment activities. We will measure the impact we are having by monitoring sentence planning objectives including progress against sentence plan and completions, and take up of rehabilitative activities including numbers and types of qualifications and skills achieved. Improvement actions arising will be recorded at the bi-monthly QIG meetings and progressed through the relevant Reducing Reoffending pathway plans. We will endorse our 'Next Steps' strategy as part of the Every Contact Matters agenda whereby all staff are effectively Offender Managers. Staff will be reminded of our vision and rehabilitation priorities, including some key staff behaviours that are likely to generate positive change in prisoners such as listening to what the key priority issues are, giving practical assistance in problem solving rather than 	

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	<p>solving the problem for them, encouraging prisoners that they can change and promoting a sense of personal responsibility.</p> <ul style="list-style-type: none"> All communication with prisoners is accessible and responsive to their diverse needs. All staff are supported to ensure their engagement with prisoners is effective through our mandatory equality and diversity awareness training. 	
Prisoners anti social attitudes, thinking and behaviours are addressed by staff through pro social interaction and engagement	<ul style="list-style-type: none"> Our Statement of Purpose reflects our commitment to building a rehabilitative culture. This will be publicised in key places across the establishment to act as a reminder for all staff and prisoners of what is expected. All our internal correspondence, including staff and prisoner notices, will carry this Statement which helps to ensure that it becomes embedded into fabric of the prison We will take active measures to promote and improve understanding of the importance of demonstrating pro-social behaviours and attitudes at all levels, and use existing internal communication and line management arrangements to help embed effective practice and encourage a culture of continuous improvement. We will ensure that there are clear links between the new Competency Framework, the prison, departmental and individual action plans as well as the more formal annual staff reporting mechanism to ensure there is consistency in the way we engage and support offenders. We will measure the impact we are having through assessing trends in adjudications, violence management and MDT data and longer term through the findings from external scrutiny such as MQPL and HMIP visits. We will develop pocket sized cards for all staff that serve as a reminder of their key pro social behaviours such as; taking time to listen, treat prisoners fairly and with respect, avoid labelling, and expressing and encouraging motivation and hope. This will ensure we embed the right staff behaviours as part of our 'Every Contact Matters' agenda. . The prisoner 'Community Action Team' will continue as a consultation forum in which prisoners concerns can be addressed, their behaviours challenged and feedback recorded and actioned (via a 'You said, We did' report) with regard to staff behaviour. Our New Way",- In collaboration with the regional HRBP we are currently exploring how we might embed coaching principles into every day staff and staff/prisoner interactions to create a pro-social culture which values growth and learning in both staff and prisoners. 	
Prisoners can access appropriate services that enable them to	<ul style="list-style-type: none"> Employment and Benefit Advisors – prisoners are given access for assistance re future job prospects or for support onto the DWP work programme and in applying for job seekers allowance. 	Co-commissioned national contract - DWP

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seek suitable employment and/or training for release.	<ul style="list-style-type: none"> • OLASS provision of basic skills (level 1) training which enables prisoners to engage with the regime as well as providers of rehabilitative services • National Reading Plan (formerly Toe by Toe) – peer mentoring reading scheme • National Careers Service (Merseyside Connexions) provision of information on disclosure to future employers • Employment Support – (NW Achieve Project) Advice and training TTG. • Contact details for existing community based services are maintained and accessible to all prisoners 	<p>Co-commissioned National SFA NOMS nationally</p> <p>Co-commissioned SFA</p> <p>Co-commissioned regional</p> <p>NOMS Locally.</p>
Prisoners can access services that enable them to manage housing needs created as a result of their custody.	<ul style="list-style-type: none"> • Shelter– housing benefit advice and Accommodation referrals; maintaining tenancy agreements (continuation of this service provision will occur as the establishment transitions to Resettlement Prison status by the designated CRC). • ‘Pathways To Recovery’ – Housing advice and Accommodation referrals. • Prisoners have access to the contact details for existing housing services providers. 	<p>NOMS Regionally commissioned Contract</p> <p>Co-commissioned Public Health England / Local Authority</p> <p>NOMS Locally</p>
Prisoners can access services that enable them to seek settled and suitable housing for release.	<ul style="list-style-type: none"> • Shelter– Housing advice and Accommodation referrals • ‘Pathways To Recovery’ – Housing advice and Accommodation referrals. 	<p>Regional contract co-commissioned</p> <p>Co-commissioned Public Health England / Local Authority</p>
Prisoners can access services to enable them to address personal financial management issues created as a result of their custody.	<ul style="list-style-type: none"> • Shelter - Prisoners are provided the contact details for existing community based debt management services • DWP - Assistance to close down and reinstate benefit claims 	<p>NOMS Regionally</p> <p>National contract</p> <p>NOMS Regionally</p>

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	<ul style="list-style-type: none"> Shelter - Enable prisoners to address any outstanding financial debts. Shelter - Enables prisoners to make contact and arrangements with creditors or dependents where payment schedules are likely to be affected. 	NOMS Regionally
Prisoners can access available services which enable them to address their family welfare and family support needs.	<ul style="list-style-type: none"> Social Visits Prisoners' immediate families are invited and encouraged to contribute to sentence and resettlement planning objectives Prisoners are signposted to community based services that support prisoners families Family Days are held monthly, with 4 Family Days per annum delivered by POPS (Regionally commissioned Visitor Centre provider). These will be thematic and designed to promote access to Family support services and to promote Family welfare. 	<p>NOMS Locally</p> <p>NOMS Regionally</p>
Prisoners have equivalence of access to health services in custody as in the community.	<ul style="list-style-type: none"> On reception, prisoners current health needs assessment is reviewed, prisoners are subsequently signposted and supported in tackling any additionally identified needs Prisoners are provided the contact details for existing community health related services Prisoners have access to Primary and Secondary health services, including mental health services, commissioned through Health including: Doctor-GP service, Dentist, Nursing care, Optician, Physiotherapy 	<p>National Co-commissioned NHS England</p> <p>Local Authority Director Public Health Co-commissioned</p> <p>Locally Co-commissioned</p>
Prisoners can access treatment, services, advice and support around drug and alcohol needs.	<ul style="list-style-type: none"> Bridgewater Trust - On reception, all prisoners have an individual health assessment. Essential immediate clinical needs are met. Stabilisation, detoxification and observation are undertaken as appropriate. CRI / 'Pathways To Recovery' - Ongoing clinical and psychosocial support is provided based upon the needs of the prisoner. 	<p>National Co-commissioned NHS England</p> <p>Local Authority Director Public Health Co-commissioned</p> <p>Co-commissioned</p>

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	<ul style="list-style-type: none"> The prison is engaged with Public Health England in order to ensure that prisoner needs are understood and the commissioning strategy is suitable. The HNA is currently in final draft format for 2014-15. Prisoners have access to the contact details for services that can support them with their drug and alcohol needs 	as appropriate local Commissioned / Co-commissioned
Prisoners who have experienced domestic violence, rape or abuse can access services that offer them advice and support.	<ul style="list-style-type: none"> Prisoners can access the Counselling and Bereavement Support Service 	
Prisoners who have been sex workers can access services that offer them advice and support.	<ul style="list-style-type: none"> Prisoners can access the Counselling and Bereavement Support Service 	

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4b: Rehabilitation Services – Additional Services Offer

Using segmentation and local data sources to target resources where they will deliver the greatest outcomes for investment - this table should reflect the case management activity, risk management activity and rehabilitative services and interventions, delivered within the establishment which are **additional** to the core offer

Segment	Total no. of Prisoners within Segment <ul style="list-style-type: none"> Use the segmentation data tool on the NOMS Performance HUB to get the numerical data you need to populate this column 	Strategic approach to meeting the needs of the segment. <p>Title and description of rehabilitative services/interventions and case management activities:</p> <ul style="list-style-type: none"> Give the title and a brief description of the case management activities offered to offenders in each segment Give a brief description of the range of rehabilitative services and interventions offered to offenders by segment. Include any accredited programmes on offer. Use the guidance on targeting in Commissioning Intention 4a If a service or intervention is available across more than one segment (for example – TSP may be available to both sex offenders and violent offenders) then state it in each applicable box, making clear in the next column the number of completions relating to each segment. 	Indicate whether the service or intervention is commissioned or co-commissioned and the number of offenders who will be able to access the intervention or service annually <ul style="list-style-type: none"> For accredited programmes give the number of completions It is not necessary to record volumes for case management activities
All Offenders – where service targeted by need rather than risk	1080	<p>Alcoholics Anonymous Groups – to maintain abstinence from alcohol</p> <p>Narcotics Anonymous Groups – to maintain abstinence from narcotics</p> <p>Smoking Cessation Clinics– to provide support and develop abstinence from smoking</p> <p>Level 1and 2 RSPH – Diet, Nutrition and Understanding Health Improvement</p> <p>Finance and Debt Advice and Support</p> <p>Housing Advice and Support</p>	<p>AA: 1 group each week to all interested offenders</p> <p>NA: 1 group once a week – accessible to all interested offenders</p> <p>3 sessions per week for 12 weeks (rolling) in healthcare for all prisoners</p> <p>NOMS Locally all prisoners</p> <p>NOMS Regionally Information and advice packs issued as well as 1:1 support to all prisoners with need.</p>

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		<p>OLASS 4 CIAS</p> <p>Recalls: Core rehabilitation services will be available to all fixed term and standard recallees. For those subject to a standard recall, we will also ensure that they have access to appropriate case management to support their ability to make representations to the parole board, irrespective of their OGRS score. We will ensure this group can engage with rehabilitation services as listed in table 4a to enable their earliest and safe re-release.</p>	Co-commissioned national
Sexual Offenders	<p>All sex offenders: 185</p> <p>Of whom:</p> <p>57 (31%) are low OSP with Low OGRS;</p> <p>1 (0.5%) is Low OSP with Medium OGRS</p> <p>40 (21%) are Medium OSP with Low OGRS</p> <p>10 (19%) are Medium OSP with Medium OGRS</p>	<p>Sex Offender Treatment Programme – Core (Medium, High and Very High RM2000) Sex Offender Treatment Programme – Extended (High and Very High RM2000) Healthy Sex Programme -</p> <p>Note: The total number of sexual offenders assessed as Medium or High / Very High OSP, with 1 year and over of sentence left to serve, is 44. The number of sexual offenders with Medium to Very High RM2000 scores is 69 (35 Medium; 26 High and 8 Very High). There is therefore scope / rationale for delivery of Sex Offender Treatment Programmes, but the scope is comparatively limited. The segmentation data supports the NW Regional strategy for the transition of SOTP resource to HMP Wymott where, it is assumed, the greater need for such interventions will be.</p> <p>There is sufficient need to commence delivery of SOTP Core x2 and Extended x1 but it is planned that this resource will transition to HMP Wymott during the SLA year.</p> <p>Where OASys has not already been completed, we will prioritise sexual offenders for early OASys completion and subsequent reviews, (as well as violent offenders, and ensuring OASys is completed for those with no PSR first or shortest time left to serve).</p>	<p>Noms Commissioned . SOTP Core x 2 = 16 completions</p> <p>SOTP Extended x 1 = 8 completions.</p> <p>10 x HSP</p> <p>Total = 34 completions to transition in-year with amendment by way of a formal 'Notice Of Change'.</p>

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	<p>4 (2%)are Medium OSP with High OGRS</p> <p>1(0.5%) is Medium OSP with Very High OGRS.</p> <p>23 (12%) are High OSP but Low OGRS</p> <p>17 are High OSP with Medium OGRS</p> <p>5 (2.7%) are High OSP with High OGRS</p> <p>3 (1.6%) are High OSP with Very High OGRS</p> <p>6 (3%)are Very High OSP with Low OGRS</p> <p>10 (19%) are Very High OSP with Medium OGRS</p> <p>7 (3.7%) are Very High OSP with High OGRS</p>		
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	1 (0.5%) is Very High OSP with Very High OGRS		
Violent offenders	<p>All violent offenders: 329</p> <p>Low OGRS/ Low OVP = 41</p> <p>Med OGRS/ Low OVP = 48</p> <p>High OGRS/ Low OVP = 36</p> <p>V High OGRS/ Low OVP = 4</p> <p>Low OGRS/ Med OVP = 6</p> <p>Med OGRS/ Med OVP = 26</p> <p>High OGRS/ Med OVP = 77</p> <p>V High OGRS/ Med OVP = 29</p> <p>Med OGRS/ High OVP = 1</p> <p>High OGRS/ High OVP = 26</p>	<p>OASys</p> <p>Where OASys has not already been completed, we will prioritise violent offenders for early OASys completion and subsequent reviews (as well as sexual offenders, and ensuring OASys is completed for those with no PSR first or shortest time left to serve).</p> <p>We will take OVP into consideration when targeting activities and services for violent offenders.</p> <p>SCP:</p> <p>Whilst the total number of offenders with Violence convictions scoring High to Prolific on OGRS and High to Very High on OVP is 60, the actual number potentially eligible for SCP, including Indeterminate sentenced offenders, reduces when considering 'time left to serve'. Based on a minimum 1 year and over left to serve this number reduces to 25. On the basis of this figure it is not appropriate to consider SCP for this establishment but to consider transfer of this need to another provider where need justifies the resource.</p> <p>Resolve: (A moderate intensity cognitive behavioural intervention designed to reduce the use of aggression and violence).</p> <p>The number of offenders with a minimum 6 months and over of sentence left to serve and with Medium OVP and Medium to Very High OGRS scores totals 108. There are also 36 Indeterminate sentenced prisoners in this offender sub group raising the total to 144 offenders in need of targeted intervention.</p> <p>Given that 'Resolve' eligibility extends to Life sentenced offenders assessed as High or Very High Risk of Serious Harm, with an OVP of less than 30, and also allows for offenders who exhibit violent behaviour, but who do not have an index offence of violence, there is scope for additional 'Resolve' delivery. The profile of these potentially eligible offender sub groups will be determined in year. (The segmentation and OVP data illustrates that Indeterminate offenders with an OVP score of less than 30 but who may be assessed as High or Very High Risk of Serious Harm number is 38.)</p>	<p>RESOLVE 45 completions</p>

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	<p>V High OGRS/ High OVP = 29</p> <p>High OGRS/ V High OVP = 1</p> <p>V High OGRS/ V High OVP = 4</p> <p>Prolific OGRS/ V High OVP = 1</p>	<p>TSP: We will also include OGRS 25 – 49% violent offenders as we have enough places on TSP to cover their need, though first priority will be given to the 50+ OGRS violent offenders</p> <p>DV offenders: We will further assess all offenders with a DV flag on OASys, using SARA. Where their risk is above 'low' we will assess their suitability for a DV intervention and transfer them to an appropriate delivery site.</p> <p>For those DV offenders that are high risk on the SARA assessment, we will also prioritise offenders from this group for higher intensity risk management including monitoring of visits, effective sharing of intelligence with external partners, and, where necessary monitoring of correspondence.</p> <p>Victim/offender conferencing We will deliver 5 conferences during this SLA year in conjunction with established partners, namely NPS/relevant Probation Trusts and Police forces, targeting violent and acquisitive offenders who are assessed as Medium or High risk of reconviction.</p>	26 of the 108 TSP completions
Indeterminate Sentenced Prisoners (ISPs)	<p>168</p> <p>Of whom 93 are convicted of violent offences and 21 are convicted of robbery</p>	<p>The intensity of case management for ISPs will range from medium to high and will vary over the course of their sentence, with highest levels of intensity around key events such as preparing for moves to open conditions. Intensity of case management for ISPs will also vary according to the level of risk the offender presents (including risk of reoffending, violence, sex offending etc).</p> <p>Bi-annual one to one case management sessions will be staged around key events in their sentence and will focus on preparing for/consolidating learning from a programme, reviewing progress, addressing any setbacks, and helping the offender plan next steps.</p> <p>Offenders who are approaching earliest release date will be prioritised for access to interventions although consideration on a case by case basis will be necessary to ensure that a determinate prisoner isn't released without treatment.</p>	
Low likelihood of any reconviction OGRS 0- 24%	<p>296</p> <p>Of whom 47 have a violence index offence and 32</p>	<p>Low intensity case management for offenders in this OGRS band except for violent offenders with OVP of 30%+, sexual offenders assessed as medium risk or higher under RM2000, or indeterminate sentenced prisoners.</p> <p>Low intensity case management includes: Offender Supervisor review of sentence plan, to check on progress in engaging with rehabilitation and resettlement services. We</p>	

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	<p>of these are also low on OVP</p> <p>Of whom 20 are convicted of acquisitive offences</p> <p>And 73 are convicted of drugs offences</p> <p>151 of the 200 acquisitive offenders have less than 1 year to serve.</p> <p>99 of the 178 Drug Offenders have less than 1 year to serve.</p>	<p>have developed an approach based on 'Every Contact Matters' ,to ensure that all staff (in particular partner providers) who have contact with offenders understand their role in contributing to rehabilitation, and feed back on any relevant contact to the OMU and Offender Supervisors.</p> <p>Risk management – security considerations inform decisions about the targeting of risk management activities as does the offender's risk of serious harm rating (regardless of their OGRS band).</p> <ul style="list-style-type: none"> • Our minimum risk management approach for all offenders is based on partnership between the OMU, Security Department and others as required, so that all risk information is shared. • Medium ROSH ratings prompt a pro-active approach to observing and recording behaviour, and sharing information across the prison, and restricting/monitoring visits and referral to Public Protection Unit where necessary. • High/Very high ROSH ratings are prioritised for highest levels of risk management, which includes monitoring of communications and discussion at inter-departmental risk management meetings in cases of greatest concern. <p>Offenders within this OGRS band will have access to the core rehabilitative offer as per table 4a. In general, no additional rehabilitation services are offered to offenders in this OGRS band (see specific approaches above for violent offenders, sexual offenders and indeterminate sentence prisoners).</p>	
<p>Medium likelihood of any reconviction OGRS 25-49%</p>	<p>227 of which 133 do not have a sexual or acquisitive index offence.</p>	<p>Low Intensity case management will be provided (as described in 0-24% above) for offenders in this OGRS band, except for violent offenders with OVP 30%+, sexual offenders assessed as medium risk or higher under RM2000, or indeterminate sentenced prisoners.</p> <p>Additional Accommodation, Employment, Families and FBD services (as listed in OGRS band 50-74% box) – Offered to offenders within this OGRS band where spaces are not taken by higher OGRS offenders.</p> <p>TSP: (a moderate intensity cognitive behavioural programme for non-acquisitive offenders with Medium to High OGRS).</p> <p>Offenders in this risk band will be considered for TSP and Resolve but will not secure a</p>	<p>(133 to be assessed for 120 TSP and 60 Resolve start places)</p>

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		place above someone with a higher OGRS score.	
High likelihood of any reconviction OGRS 50- 74%	342 Of whom 65 are Indeterminates and 26 are recalls 33 are Acquisitive offenders with 6 months or more to serve.	<p>Medium Intensity case management will be made available to as many offenders in this OGRS band as resources will allow. We will begin by prioritising violent offenders with OVP 30%+, sex offenders with a RM2000 above 'low' and all indeterminate sentenced offenders for this level of service.</p> <p>Medium intensity case management includes: one to one supervision, recognising achievements / reflecting on setbacks and planning for positive change, motivation to maintain or make progress, consolidate learning, observe changes in behaviour or attitudes etc. This is a large group so we will schedule one to one sessions in response to events in each case, with the frequency and length of appointments increasing for those closest to release date, where key work/activity is still required.</p> <p>Short sentence prisoners and those in the last 12 months of their sentence in this OGRS band who are nearing the end of their sentence, will be prioritised to access rehabilitative services to support their resettlement needs. Contact will be made with public protection agencies, as required, in preparation for release.</p> <p>TSP: Non-acquisitive offenders in this OGRS band are offered assessment for and a place on TSP.</p> <p>Acquisitive offenders: Acquisitive offenders who need drug treatment are able to access it. Offender supervisors will work to motivate and encourage acquisitive offenders to take part in drug treatment.</p> <p>Victim/offender conferencing We will deliver 5 conferences during this SLA year in conjunction with established partners, namely NPS/relevant Probation Trusts and Police forces, targeting violent and acquisitive offenders who are assessed as Medium or High risk of reconviction.</p> <p>Accommodation (Shelter - as in Table 4a)</p> <p>Employment (NW Achieve and Merseyside Connexions – as in Table 4a)</p> <ul style="list-style-type: none"> OLASS provision of Employability skills including CV writing and interview techniques <p>Families</p>	<p>108 TSP completions</p> <p>Pathways to Recovery Co-commissioned</p> <p>600 places per year (Roll on Roll off 50 x 12)</p>

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		<ul style="list-style-type: none"> • Family days/child centred visits – (all offence types) to develop and maintain family contact and enable consolidation of learning from parenting and relationship skills courses. • Prisoners participating in the Belief In Change programme can access the 'Survivors' group. 	12 x 16 families - 192 places per year
Very high likelihood of any reconviction OGRS 75-89%	187 of which 85 are Acquisitive offenders and 66 Violent	<p>Highest intensity case management will be made available to as many offenders in this OGRS band as resources will allow. We will begin by prioritising violent offenders with OVP over 60%, sex offenders with a RM2000 above 'medium' and indeterminate sentenced offenders approaching tariff or a move to open conditions.</p> <p>Highest intensity case management is as medium intensity but with more frequent / longer supervision sessions (with a clear purpose linked to the aims of the sentence plan), and active advocating for offenders where they may need help in accessing services to reduce re-offending..</p> <p>Acquisitive offenders: The prison is engaged with Public Health England in order to ensure that prisoner needs around drug misuse are understood and the right services are available through the Pathways To Recovery provision. Offender supervisors will work to motivate and encourage acquisitive offenders to take part in drug treatment.</p> <p>Victim/offender conferencing We will deliver 5 conferences during this SLA year in conjunction with established partners, namely NPS/relevant Probation Trusts and Police forces, targeting violent and acquisitive offenders who are assessed as Medium or High risk of reconviction.</p> <p>Short sentence prisoners: those that are nearing the end of their sentence, will be prioritised to access rehabilitative services to support their resettlement needs.</p> <p>TSP: Non-acquisitive offenders in this OGRS band are offered assessment for and a place on TSP.</p> <p>Accommodation, Employment and Families services (as listed in all OGRS bands</p> <p>Prisoners participating in the Belief In Change programme can access the 'Survivors' group.</p>	
Extremely high likelihood of any reconviction (prolific) OGRS 90-100%	19 of which 17 are convicted of acquisitive offences, and	<p>Over 12m - Highest Intensity case management – as medium intensity but with frequent / longer supervision sessions (but with a clear purpose linked to the aims of the sentence), including commissioning specialist one to one interventions as required, active advocating for offenders where they may need help in accessing services to reduce re-offending. Where resources allow, we will particularly prioritise the highest</p>	

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	<p>1 of Violence (1 x Other) 18 of this segment have less than 6 months to serve.</p>	<p>OGRS, OVP and RM2000 groups, and indeterminate sentenced offenders approaching a key stage in their sentence. As part of our case management approach for this risk group, offenders are referred to IOM services in the community for post release supervision and support.</p> <p>Short sentence prisoners: those that are nearing the end of their sentence, will be prioritised for IOM and to access rehabilitative services that support safe resettlement.</p> <p>Accommodation, Employment and Families services (as listed in all OGRS bands)</p> <p>Prisoners participating in the Belief In Change programme can access the 'Survivors' group.</p>	
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Table 5: Accredited Programmes provided in the establishment		
Does this establishment deliver NOMs Commissioned accredited programmes?		Yes
Name of accredited programme	Number of agreed starts (expected for 2014-15)	Number of agreed completions (planned total for 2014-15)
Living Skills Programmes		
Thinking Skills Programme (TSP)	120	108
RESOLVE	50	45
Belief In Change	48	40
Total	218	193
Sex Offender Treatment Programme (nationally commissioned)		
Core Sex Offender Treatment Programme (C-SOTP)	18	16
Extended Sex Offender Treatment Programme (E-SOTP)	9	8
Healthy Sexual Functioning (HSF) Programme	10	10
Total	37	34
Grand Total	255	227

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Table 6: Development Objective

CI Title & No.	Objective: Describe a SMART objective including what you want to achieve how you will measure your success and key milestones	Does this contribute to a regional objective (yes/no)
<p>1(a) There is a sense of purpose in relation to rehabilitation, desistance, and progression through a sentence which is shared and understood by all who work with offenders.</p>	<p>We will improve employability outcomes for 20 of the “hardest to help” prisoners by the introduction of accredited coaching, utilising the OLASS 4 Personal and Social Development funding allocation. Target date: 31 August 2014, Lead Manager: Head of Reducing Reoffending</p> <p>We will strengthen the use of IEP in promoting prisoner engagement in aspects of the regime linked to rehabilitation, e.g. employment, learning and skills. This will be embedded by the daily reporting of prisoner regime attendance data to the Governor’s morning meeting and the provision of an additional report which details that appropriate IEP action has been taken in each relevant case. Target date: 30 April 2014, Lead Manager: Activities Custodial Manager / Activities Hub Manager</p> <p>We will introduce Reducing Reoffending “roadshows” to all operational staff groups by which to communicate key messages in relation to their input to rehabilitation and reducing reoffending. Target date: 30 June 2014, Lead manager: Head of Reducing Reoffending</p>	
<p>1(b) All who work with offenders consistently demonstrate behaviours and attitudes that support rehabilitation and desistance.</p>	<p>We will further endorse a Behavioural and Values Charter for all staff. Target date: 30 June 2014, Lead Manager: Governor</p> <p>We will re-introduce formal prisoner recognition events, informed by referrals from all staff groups. Target date: 31 August 2014, Lead Manager: Head of Reducing Reoffending</p>	
<p>2(a) There is evidence of effective coordination of delivery of services and integration of providers locally, regionally and nationally to maximise outcomes for offenders.</p>	<p>We will plan and deliver a partnerships open day for staff and prisoners. Target date: 31 July 2014, Lead Manager: Activities Hub Manager</p> <p>To co-locate CRC and ETE providers with OMU staff. Target date: 30 June 2014, Lead Manager: Head of Reducing Reoffending</p> <p>To implement multi-agency resettlement boards three months prior to a prisoner’s release. Target: 30 June 2014, Lead Manager: Head of OMU</p>	
<p>2(e) In England - Work with local authorities to</p>	<p>To continue to liaise with POPS regarding future NOMS funding for a Family Engagement worker (as per current funding arrangements for female and YOI establishments). Target date: 31 August 2014, Lead Manager: Head</p>	

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promote inclusion of, and maximise benefits to, offenders' families.	of Reducing Reoffending POPS, as Children and Families Pathway Lead, to schedule quarterly meetings with Warrington Borough Council in order to agree and implement an outcome-focused strategy for the inclusion of, and benefits for, local families identified under the Government's 'Troubled Families' initiative. Target date: 31 August 2014, Lead Manager: Head of Reducing Reoffending	
2(g) In England - Align services with Offender Learning and Skills Service (OLASS 4) providers in prisons. Put in place local partnership working arrangements and determine what learning opportunities will be offered in each prison. Support initiatives to make prisons places of work and strengthen the focus on employability. Enhance access to mainstream learning and employment services for offenders on return to the community.	<p>Introduce pre-discharge Resettlement Boards, focusing upon employability as part of a wider resettlement focus. Target date: 30 June 2014, Lead Manager: Head of OMU.</p> <p>We will implement and progress an Employee Engagement Strategy, modelled on the North West Regional Strategy, which will entail the active participation of employers. Target date: 31 August 2014, Lead Manager: Head of Reducing Reoffending</p> <p>We will implement and develop a clear allocation and progression process for prisoners from their Induction throughout sentence in order to improve sequencing and employability. Target date: 30 June 2014, Lead Manager: Activities Hub Manager</p> <p>We will introduce SMART sentence plan objectives for prisoners linked to learning, skills and employment, in order to support progression and employability. Target date: 31 August 2014, Lead Manager: Head of OMU</p>	
2(h) In England - Strengthen partnership working to ensure that offenders have access to support and services to both prepare for and enable access to employment.	We will secure sponsorship of vocational workshops to assist in course design and delivery and achieve required sector outcomes and employment opportunities for prisoners by formalising links with local employers who will be proactive. Target date: 31 August 2014, Lead Manager: Industries Manager	
6(b) Deliver victim-offender conferences (Restorative Justice) where capacity exists and develop partnerships and a supportive environment to	One Band 4 Offender Supervisor has been trained in RJ Conferencing Level 2. Further training is arranged in January and March 2014. The Head of Offender Management is trained to Level 1. When this training programme is completed, we will seek capacity to commence delivery of conferencing. Target date: 30 September 2014, Lead Manager: Head of OMU	Yes

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enable delivery where it does not.		
6(c) Ensure the efficient use of prison places through development and implementation of local bail strategies and use of HDC for appropriate offenders, including making full use of Bail Accommodation and Support Service.	<p>To ensure the efficient use of prison places through development and implementation of a local bail strategy and use of HDC HMP Risley will:</p> <ul style="list-style-type: none"> - monitor BASS Referral and Placement trends and will investigate when these are outside the expected range for the prison HDC releases. - agree improvement objectives with the DDC where outcomes are substantially below the expected or historic level for the institution. <p>Lead Manager: Head of OMU</p>	<p>Yes</p> <p style="text-align: right;">Quarterly Quarterly</p>
6(d) Increase the amount of commercial and economically beneficial work in prisons undertaken by prisoners.	<p>The Coffee Shop will be developed for a 2014 opening; this will employ 8 prisoners on a rolling programme with accreditation in-built. Target date: 30 April 2014, Lead Manager: Industries Manager</p> <p>Monies have been secured to open the old mess as a 50 prisoner placement workshop. The actual work to change the building is planned to start in the first half of 2014. The figures for the new shop and Timpsons will be on top of the 344 already planned. Target date: 31 August 2014, Lead Manager: Industries Manager/Head of Works</p>	
6(e) Support the delivery of efficiencies across the criminal justice system by increasing the use of prison video links	<p>We will develop a strategy for extending use of video conference facilities by 30 September 2014 consistent with the NOMS Video Action Plan, ensuring that use is consistent with type of establishment and makes maximum usage of existing/planned facilities. Target date: 30 September, Lead Manager: Head of OMU</p>	

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Table 7a: Mandatory Service specifications applicable under this Local Annex

The following specifications are mandatory for all establishments.
For the full list of NOMS Service Specifications, please refer to the Ministry of Justice website:
<http://www.justice.gov.uk/about/noms/noms-directory-of-services-and-specifications.htm>

	Service Specification	Implementation detail	Notes
1	Early Days & Discharge – First Night in Custody	Existing service specification which remains in force	
2	Early Days & Discharge – Induction to Custody	Existing service specification which remains in force	
3	Early Days & Discharge – Reception In	Existing service specification which remains in force	
4	Early Days & Discharge – Discharge	Existing service specification which remains in force	
5	Cell and Area Searching	Existing service specification which remains in force	
6	Catering	Existing service specification which remains in force	
7	Visits – Services for Visitors	Existing service specification which remains in force	
8	Visits – Visits Booking	Existing service specification which remains in force	
9	Visits – Conduct Visits	Existing service specification which remains in force	
10	Prisoner Property Services	Existing service specification which remains in force	
11	POSOE – Communication & Control Rooms	Existing service specification which remains in force	
12	POSOE – Gate Services	Existing service specification which remains in force	
13	POSOE – Internal Prisoner Movements	Existing service specification which remains in force	
14	Residential Services	Existing service specification which remains in force	
15	Nights	Existing service specification which remains in force	
16	Prisoner Discipline and Segregation – Prisoner Discipline Procedures	Existing service specification which remains in force	
17	Prisoner Discipline and Segregation – Segregation of Prisoners	Existing service specification which remains in force	
18	Immigration, Repatriation and Removal Services	Existing service specification which remains in force	
19	Faith and Pastoral Care for Prisoners	Existing service specification which remains in force	
20	Physical Education	Existing service specification which remains in force	
21	Mandatory Drug Testing	Existing service specification which remains in force	
22	Prisoner Communications Services	Existing service specification which remains in force	
23	Management of Prisoners at Risk of Harm to Self or Others	Existing service specification which remains in force	
24	Security Management	Existing service specification which remains in force	
25	Activity Allocation	Existing service specification which remains in force	
26	External Movements and Appearances	Existing service specification which remains in force	

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27	Manage Prisoner Finance	Existing service specification which remains in force	
28	Prisoner Retail	Existing service specification which remains in force	
29	Enablers of national co-commissioned services in prisons	Existing service specification which remains in force	
30	Processing and Resolution of Prisoner Complaints	Existing service specification which remains in force	
31	Manage the Custodial Sentence - Categorisation & Allocation for Custody	Existing service specification which remains in force	
32	Manage the Custodial Sentence - Manage the Sentence Pre & Post Release from Custody	Remains in force until all outputs in new specification (Manage the Custodial and Post Release Periods) go live	
33	Manage the Custodial & Post Release Periods *	Some provisions go live April/May 2014, others from contract award	Outputs 22, 22a and 23 (relating to the new risk escalation process), output 8 (which covers the resettlement needs screening of prisoners and for remand prisoners was previously an output in the Rehabilitation in Custody Specification) and outputs 53/54 (jurisdiction is transferred in/out) will go live April/May 2014. The remainder of the specification will go live at the date of CRC contract award.
34	Rehabilitation Services - In custody	Go live April/May 2014	
35	Bail Accommodation Services (BASS)	Go live April/May 2014	
36	Prisoner Employment, Training & Skills	Existing service specification which remains in force	

* Note: 'Manage the Custodial & Post Release Periods' will replace 'Manage the custodial sentence - Manage the sentence pre & post release from custody', once new legislation in force and CRC contracts awarded.

Table 7b: Service specifications applicable under this Local Annex

For the following specifications, indicate which are applicable to the establishment by confirming Yes or No			
37	Specialist Units (HSE)	No	Existing service specification which remains in force
38	Bail Services	No	Go live April/May 2014
39	Deliver Accredited Programmes	Yes	Go live April/May 2014
40	Mother & Baby Unit	No	Existing service specification which remains in force
41	Deliver Victim Offender Conferencing (Restorative Justice)	Yes	Go live April/May 2014

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Table 7c: Service Options, above the national minimum		
(which are commissioned under this SLA)		
Service specification	Output(s) commissioned	Service Option Commissioned [YES / NO]
Cell & Area Searching	Assurance is sought through a risk assessed programme of covert testing. Non HSE	Yes
Early Days & Discharge - First Night in Custody	One-to-one welfare support is provided within courts/custody suites to address immediate needs of the prisoner.	Yes
Visits - Conduct Visits	There are facilities for children to participate in supervised play whilst visiting a prisoner	Yes
Visits - Services for Visitors	Visitors are able to purchase snacks and hot/cold drinks prior to the visits period.	Yes
Visits - Services for Visitors	Visitors are able to purchase a meal and hot/cold drinks prior to the visits period.	No
Visits - Services for Visitors	Private meetings can be facilitated between visitors and Partner Agencies.	Yes
Visits - Services for Visitors	There are facilities for children to play whilst waiting to visit a prisoner.	Yes
Visits - Services for Visitors	Visitors receive information through a variety of media regarding relevant support services.	Yes
Visits - Services for Visitors	A Family Support Worker is available to support families.	Yes
Faith and Pastoral Care	Prisoners have access to a Resettlement Chaplaincy Scheme.	No
Mandatory Drug Testing	Prisoners found guilty of misuse of Class B and/or Class C drugs or who frequently refuse to comply with MDT testing may be subject to a Frequent Testing Programme.	Yes
Mandatory Drug Testing	Prisoners may be subject to Reception testing.	Yes
Prisoner Employment, Training & Skills	Prisoners have the opportunity to gain industry recognised and accredited qualifications through employment, training and skills according to risk and need.	Yes
Prisoner Employment, Training & Skills	Qualifications gained are aligned with market needs and within the Qualifications and Credit Framework	Yes
Deliver Accredited Programmes	Competent staff are contributed to the national training provision as agreed by the commissioner. Output wording subject to revision	Yes

Table 7d: Agreed delivery hours for specified services			
Service Specification	Output	Agreed hours	Rationale (where hours are agreed above the minimum set within specifications)
Residential Services	Daily time in open air [minimum 30 minutes] (row 21 of the specification)	30 minutes daily	
Physical Education	Minimum number of PE Hours [per week] (row 1 of the specification) (as calculated using the SBC published spreadsheet product)	2.5 hours weekly	

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8. Activity Places (Work and Prison Services)

Table 8a: Agreed Activity Allocation places

Table 8a: CU095a (Hours Worked in Industry) activity places allocation

The content of this table 8a removes the need for an establishment to complete a separate Annual Capacity Forecast (ACF) by documenting the workshop activity details and predicted outputs.

INDUSTRIES (ONE3ONE)										
INDUSTRY SERVICE CODE	WORKSHOP NAME	Maximum number of prisoner places per activity (planned per week total for 2014-15)	TOTAL STAFF NUMBERS	CORE HOURS PER WEEK	Annual Internal Soft Charged Sales Predictions	Annual Internal Hard Charged Sales Predictions	Annual External Sales Predictions	Annual Internal Soft Charged Materials Predictions	Annual Internal Hard Charged Materials Predictions	Annual External Materials Predictions
Industries – Braille	Workshop 5	12	0.5	29.5	0	0	0	0	0	0
Industries – Enterprise/ Contracts Services	Contract Services Polymer Workshop 9	24	1	29.5	0	0	£10,500	0	0	0
Industries – Enterprise/ Contracts Services	Workshop 4	24	1	29.5	0	0	£32,000	0	0	0
Industries – Enterprise/ Contracts Services	Workshop 10 Crest Medical	40	2	29.5	0	0	£22,270	0	0	0
Industries – Enterprise/ Contracts Services	Contract Service SPS Workshop 12	40	2	29.5	0	0	£28,000	0	0	0
Industries – Desk Top Publishing	Workshop 5A	12	0.5	29.5	0	0	0	0	0	0
Industries – Laundry	Laundry	28	4	29.5	0	0	£1,800	0	0	0
Industries – Land Based Activities	Land Based Activities	50	3	29.5	0	0	0	0	0	0
Industries – Other Workshop	Single Portion Packing (Internal)	10	1	29.5	0	0	£500	0	0	0
Industries – PICTA	Workshop 6	12	1	29.5	0	0	0	0	0	0
Industries – Textiles	Textiles	24	1	29.5	0	£98,413	0	0	£88,572	0
Industries – Textiles	Workshop 7 (Textiles 2)	32	2	29.5	0	£32,251	0	0	£29,026	0
Total		308								

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Table 8b: Services (not industries)

Table 8b CU095b (Hours Worked in Services) – this should contain services that are measured under this specific metric			
Activity Service Code	Service Description	Maximum number of prisoner places per activity (planned per week total for 2014-15)	CORE HOURS PER WEEK
HU1 Wing Activities	Wing orderly	33	965.25
HU2 Wing Activities	Wing servery	48	2184
HU3 Wing Activities	Wing painter	25	731.25
HU4 Wing Activities	Wing labourer	30	877.5
HU5 Wing Activities			
HU6 Wing Activities			
Kitchen	Kitchen workers	13	591.5
Orderly Cleaners	Reception, CSU, Admin, OMU, Education, Chapel, Library, Gym	31 (27 other are Mon-Fri, 4 Chapel are 7 days) 27	971.75
Recycling Activity	<i>Estab. Recycling carried out under LBA Waste above.</i>		
Weekend Activity	<i>Captured elsewhere</i>		
Works Department	<i>Captured elsewhere</i>		
Wing Cleaning	Cleaners	73	3321.5
Other Occupations	POPs Tea Bar, Coffee Shop	4 8	N/A 234
Sub total		265	

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Table 8c- other permanent activity places

This will include other permanent weekly activities including OLASS activity places, ROTL places

Table 8c: Other Activities			
This should contain activities that are not in scope of either CU095a (Hours Worked in Industry) or CU095b (Hours Worked in Services) metrics.			
Activity Service Code	Activity Description	Maximum number of FTE prisoner places per activity (planned per week total for 2014-15)	CORE HOURS PER WEEK
Basic Key Skills up to level 2	FSM – Entry,	5	146.25
	L1,	12	351
	L2	6	175.5
	G Wing	6	175.5
	FSE – L1,	12	351
	L2	6	175.5
	G Wing	6	175.5
Core Education Classes	ITQ 1,	12	351
	ITQ 2,	12	351
	ITQ 3,	12	351
	Apple	8	234
	Art & Design,	11	321.75
	PSHE 1,	12	351
	Business Venture,	6	175.5
	Magazine	6	175.5
	Food Hygiene	4.2	122.85
Education Induction Assessment	Employability,	12	351
	PLS,	12	351
	Health & Safety	6	175.5
Education leading to accreditation	ESOL 1,	10	292.5
	ESOL 2,	10	292.5
PE Leading to QCA Qualifications	Focus Course L1 and L2,	4	117
	First Aid,	4	117
	RSPH UHI L2,	4	117
	RSPH HFSD L2,	4	117

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	D of E	4	117
Skills training leading to Accreditation	P&D, Plastering, Bricklaying, Industrial Cleaning, Interior Fittings Embedded VT Infit Industrial Cleaning	12 12 12 12 24 12 12	351 351 351 351 702 351 351
ROTL	<i>Captured elsewhere</i>		
Prison Induction Courses/Interviews	Induction	30	
Other	Wing tasters OU Support Non OLASS	N/A	
Sub total		332.2	
Total		905.2	

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Section 3: Regime Outline

The master record of the establishment's regime is on the NOMS Performance Hub and is subject to appropriate governance and change control. This table will document a "snapshot" of the agreed regime set following negotiations between HMPS and the Commissioner and effective at the commencement date of the SLA.

Guidance and Technical Notes relating to the Commissioned Regime Return will be available on the NOMS Performance Hub.

Out of cell session time summary by day

Day	Activity	Association	Domestics	Meal	Movement	Total Time Out of Cell
Mon	4h 31m	0h 04m	0h 00m	1h 00m	1h 32m	7h 07m
Tue	4h 31m	0h 04m	0h 00m	1h 00m	1h 32m	7h 07m
Wed	4h 31m	0h 04m	0h 00m	1h 00m	1h 32m	7h 07m
Thu	4h 31m	0h 04m	0h 00m	1h 00m	1h 32m	7h 07m
Fri	2h 30m	3h 45m	0h 53m	0h 00m	0h 33m	7h 42m
Sat	1h 31m	4h 12m	0h 00m	0h 00m	0h 49m	6h 33m
Sun	0h 18m	6h 00m	0h 00m	0h 00m	0h 45m	7h 03m

5 day average time out of cell

Type	Activity	Association	Domestics	Meal	Movement	Total Time Out of Cell
5-day	4h 07m	0h 48m	0h 10m	0h 48m	1h 20m	7h 14m

7 day average time out of cell

Type	Activity	Association	Domestics	Meal	Movement	Total Time Out of Cell
7-day	3h 12m	2h 02m	0h 07m	0h 34m	1h 10m	7h 07m

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Section 4: SLA Delivery Requirements and Levels at Commencement Date

The master record of the Delivery Requirements and Levels for this SLA is on the NOMS Performance Hub and is subject to appropriate governance and change control. This template will document a “snapshot” of the SLA Delivery Requirements and Levels set following negotiations between HMPS and the Commissioner and effective at the commencement date of the SLA.

Guidance and Technical Notes relating to the SLA Delivery Requirements will be available on the NOMS Performance Hub.

Secure and Decent Custody

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU001	Discharge to Court	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	100.00 %
CU003	Absconds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
CU006	CAT A Escapes													0	0	0	0	0	0
CU007	Escapes	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CU016	Mandatory Drug Testing (MDT)	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	
CU031	Control & Restraint (C&R) Training	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	
CU060	Tornado Commitment																		17.00
CU074	MQPL BME Score	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50
CU056a	Security Audit - & Corporate Assurance (A&CA)	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	3.56
CU057a	Self Harm Audit (A&CA)	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.40
CU067	HMIP	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.95

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	Resettlement	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU075	HMIP Respect	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.79
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU077	HMIP Safety	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.92
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU078	HMIP Purposeful Activity	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.58
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU076	MQPL Safety	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.86
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU079	MQPL Decency	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.83
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU088	Violence Management																		

Offender Management

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU002	Release on Temporary Licence (ROTL)	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	100.00 %
CU043	Generic Parole Process (GPP)	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU083	OASys Quality	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU086A	Return of MAPPAs	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU089	ViSOR Effectiveness (Prison)	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %

Interventions

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU019	Sex Offender Treatment Programme (SOTP) Completions													34	34				942

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CU021	Offending Behaviour Programme (OBP) Completions																		
														193.00	193.00				6,456.00

Regimes

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU013	Settled Accommodation on Discharge	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	
CU014	Training / Education on Discharge	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	
CU015	Employment on Discharge	35.00 %	35.00 %	35.00 %	35.00 %	35.00 %	35.00 %	35.00 %	35.00 %	35.00 %	35.00 %	35.00 %	35.00 %	35.00 %	35.00 %	35.00 %	35.00 %	35.00 %	
CU095a	Hours Worked In Industry																		

General

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CR003	Staff Sickness Absence																		
CU036	Correspondence Response Times	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	94.44 %
CU063	Water Consumption																		
CU094	Energy Efficiency (CO2e)																		
CU081	Prison Cost Analysis (PCA)	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3