



National Offender
Management Service

**Annex to East Midlands (HMPS)
Service Level Agreement
for Prison Services Commissioned
by the National Offender
Management Service from the
Public Sector Provider**

Between

**The National Offender Management
Service as Commissioner and**

Her Majesty's Prison Service

for

HMP Nottingham

Local Establishment Annex 2014-15

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This document is the Local Establishment Annex 2014-15 to the East Midlands SLA 2014-17. The Regional SLA, including this Annex, has been agreed between NOMS commissioners and the Deputy Director of Custody and signed by both parties confirming the agreement.

Section 1: Service Overview

From the **Commencement Date**, **HMPS** will deliver offender services as set out in this **SLA** and applicable **NOMS service specifications**. Additional commissioning arrangements with the YJB will be described within the National YJB SLA.

1. Establishment Details

Table 1: Establishment Details	
Establishment name	HMP & YOI Nottingham
Establishment type	Local resettlement
Specialist function	
Security Category / Categories:	Category B or lower/ Young Adults suitable for closed conditions or lower
Annual Operating Price	16,059,929

2. Establishment Population

HMPS shall provide the Operational Capacity and Certified Normal Accommodation (CNA) at the **Establishment**, as recorded in the table below. There is a legal requirement for any variations to Operational Capacity or CNA to be approved through the cell certification process set out in PSI 17/2012 Certified Prisoner Accommodation. Where there is a material difference between the commissioned Operational Capacity and CNA recorded in the table below and the certified levels, the **Notice of Change** process must be followed.

Table 2a: Capacity Specification	
Certified Normal Accommodation	723
Operational Capacity	1060

Any restrictions in the establishment's allocation criteria must be recorded in the Population Specification in the table below. Material changes to the Population Specification must be agreed between the **Commissioner** and **HMPS** in advance of the change in population, using the **Notice of Change** process.

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Table 2b: Population Allocation Specification	
Gender:	Male prisoners only
Age:	Adults (21 and over) and Young Adults (18-21)
Security Category:	Category B or lower/ Young Adults suitable for closed conditions or lower
Sentence Status:	Remand and Sentenced prisoners
Sentence Length / Type:	No restrictions 35% unsentenced, 33% resettlement
Offence Type:	No restrictions
Nationality:	No restrictions

The assumptions of the **Commissioner** regarding the origins of the **Establishment's** population, the estimated numbers comprising each population segment and any specialist function are as recorded in the tables below. Some variance is always to be expected in the Population Assumptions, but where there is a material change between the assumptions recorded in the table below and the actual population held at the **Establishment**, the **Notice of Change** process must be followed.

Table 2c: Population Assumptions – Origin of the Population
<i>HMP & YOI Nottingham is a local prison holding male prisoners aged 18 and over. The population is mainly comprised of remand prisoners and newly sentenced prisoners. This establishment mostly holds prisoners remanded or sentenced by courts in the East Midlands and the West Midlands regions and receives most of its prisoners from courts in the area, particularly Nottingham and Derby. This establishment holds offenders aged 18-20 sentenced to detention in a young offender institution for a maximum of seven days before transfer to Glen Parva YOI.</i>

Table 2d: Population Assumptions – Estimated Background of the Population

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	Cat A	Cat B	Cat C	Cat D	Male YO	Other	Total
Prisoners on remand, convicted unsentenced, or sentenced uncategorised	NA	N/A	N/A	N/A	28	300	328
Prisoners sentenced to less than 12 months	N/A	N/A	242	N/A	6	N/A	248
Determinate prisoners serving 12 months or more but less than 4 years	N/A	N/A	0	N/A	9	N/A	9
Determinate prisoners serving more than 4 years	N/A	10	N/A	N/A	2	N/A	12
Indeterminate prisoners	N/A	N/A	N/A	N/A	1	N/A	1
Determinate and indeterminate Recallees	N/A	N/A	N/A	N/A	6	N/A	6
Non-criminals	N/A	N/A	N/A	N/A	N/A	N/A	0
Resettlement	N/A	0	339	N/A	11	N/A	350
Discretionary	N/A	15	55	36	N/A	N/A	106
Total	0	25	636	36	630	3000	1060
Resettlement	yes	Reset %		32 +1%	Reset No.		339 +11YO
Specialist Function							

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SECTION 2: ESTABLISHMENT DELIVERY

Table 3: Local Response to Commissioning Intentions	
CI Title & No.	Response to Commissioning Intention
1. Enhance public protection and ensure a safe, decent environment and rehabilitative culture.	
1(a) There is a sense of purpose in relation to rehabilitation, desistance, and progression through a sentence which is shared and understood by all who work with offenders.	HMP Nottingham prioritises offender rehabilitation as core, everyday business. We do this by ensuring there is a visible, shared focus on positive change and progression through business planning, briefings, written communication, prison systems, and staff roles and responsibilities. As part of our annual assurance framework we will undertake an assessment of the prison's current strengths and weaknesses in terms of rehabilitative culture and support for desistance, including information identified through MQPL and SQL. This will include prisoner perspectives as well as staff. As part of Our New Way we have developed an engagement strategy in terms of rehabilitative culture to support understanding and address factors which impact on reoffending and desistance, including effective use of IEP, adjudications and OASys. This sense of purpose is developed and monitored through a range of relevant and credible information sources including but not limited to MQPL indicators, Reportable Incidents, Adjudications, Use of Force statistics, SQPL indicators, IMB reports, HMIP reports, MDT data, Violence management data and PPO reports. Where there is a need, new data is collected from internal or external sources. See also Table 4a: Rehabilitation Services - Core Offer, Table 4b: Rehabilitation Services - Additional Services Offer and Table 6: Development Objective
1(b) All who work with offenders consistently demonstrate behaviours and attitudes that support rehabilitation and desistance.	The primary role of every member of staff in HMP Nottingham is to reduce re-offending. As part of Our New Way we are developing staff to understand this and see the prison as a whole team. We are promoting joint working and a shared commitment to resolving problems. We are developing a culture of openness, transparency and reliability and building on our collaborative engagement with offenders, for example through a prison council forum, and throughout all other aspects of prison life. Attention will be given to identifying and building on offender's personal strengths in addition to targeting risk factors. We will continue to develop staff to demonstrate and teach thinking and behavioural skills to offenders, such as goal setting, communication skills, conflict resolution, emotional management and problem solving. Our programmes for staff engagement, resilience and communications will be developed to encourage and motivate staff and inform business improvements and behaviours that support rehabilitation and desistance. By developing a more effective rehabilitative culture we will improve prisoners' wellbeing, and improve staff wellbeing too. Good staff-prisoner relations, effective

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	communication, and modelling the right behaviours will improve safety and reduce violence, as well as supporting rehabilitation. These behaviours will be developed and monitored through a range of relevant and credible information sources including but not limited to MQPL indicators, Reportable Incidents, Adjudications, Use of Force statistics, SQPL indicators, IMB reports, HMIP reports, MDT data, Violence management data and PPO reports. Where there is a need, new data is collected from internal or external sources. See also Table 4a: Rehabilitation Services - Core Offer, Table 4b: Rehabilitation Services - Additional Services Offer and Table 6: Development Objective
1(c) Efforts are made to ensure offenders experience the environment as safe.	HMP Nottingham is committed to understanding and reducing violence, bullying, intimidation and victimisation within the prison and is committed to improving its performance in terms of safety. This will be measured in MQPL, HMIP and Staff Engagement measures of both staff and prisoners perspectives of how safe they feel. Violence Management data and Self Harm audit outcomes will be used to develop a culture which deals with victims of bullying and violence, and prisoners subject to self-harm, consistently and constructively. We will enhance feelings of safety for staff and prisoners through written material, briefings and meetings, structures and staff responsibilities, responses to incidents and responses to relevant data or management information. Our commitment will be developed and monitored through a range of relevant and credible information sources including but not limited to Data quality on the violence management hub, Safer Custody Audit Reports, PPO reports and learning bulletins; Pulse Survey results, MQPL indicators, Reportable Incidents, Adjudications (and follow up activity), Use of Force statistics, Rule 45 applications, SQPL indicators and ACCT data. Where there is a need, new data is collected from internal or external sources. During years 2 and 3 of this SLA we will continue to implement identified best practice, where relevant, and new policies resulting from the Violence Management project. We are committed to a zero tolerance approach to violence of any kind: towards staff, prisoners or visitors. See also Table 6: Development Objective
1(d) Good quality risk assessments, risk management systems and information-sharing between partner agencies (where relevant) result in the application of appropriate public protection and security measures, and these ensure the needs of victims are appropriately addressed.	HMP Nottingham will fulfil a commitment to comply with the instructions set out in the National Security Framework and the Public Protection Manual and provide assurance that individual establishments' Local Security and Public Protection Strategies will be kept up to date in line with current policy.
1(e) Intelligence is gathered, developed, and shared in a timely and effective manner. 1(f) The availability of drugs and	HMP Nottingham will fulfil a commitment to comply with the instructions set out in the National Security Framework and the Public Protection Manual and provide assurance that individual establishments' Local Security and Public Protection Strategies will be kept up to date in line with current policy.

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mobile phones in prisons is tackled. 1(g) Prisoners are prevented from continuing criminality from within prisons.	
2. Strengthen integration of service delivery between directly funded, co-commissioned providers and wider partners.	
2(a) There is evidence of effective coordination of delivery of services and integration of providers locally, regionally and nationally to maximise outcomes for offenders.	For HMP Nottingham, the focus is on driving cost-effectiveness so that we can maintain strong, viable public sector provision. This means we will work alongside a wide range of private, voluntary and third sector providers commissioned to meet our needs and demands within agreed budgets. We are matching the prison population and the services we provide so we have the right prisoners in the right place at the right time and have the correct level of offender services in place to support a prison environment and culture that supports effective rehabilitation and desistance. We will review who we work with and how we work with them and ensure that all contracts and service level agreements demonstrate how each service fits within the overall strategic context of the establishment. This review will anticipate the changes as a result of future delivery of Through the Gate services. We are aligning our priorities with key co-commissioning partners in other government departments, their agencies and public sector commissioners and funders of Offender Services. For example, by supporting the re-tendering of offender health services and adult social care needs with NHS England/Local Authorities at the establishment, working collaboratively with the Department for Work and Pensions (and Job Centre Plus, as an Agency of DWP) for providing employment and benefits advice surgeries for offenders in custody and prioritising Offender Learning and Skills Service (OLASS) skills and education programmes commissioned by the Skills Funding Agency. We work in partnership with ONE3ONE Solutions in order to attract externally sourced commercial contracts within prison industries. We also prioritise wider statutory and non-statutory partnership activity that supports public protection and reducing reoffending outcomes such as MAPPA, Community Safety Partnerships, and Safeguarding. The Senior Management Team is structured to incorporate external providers (for example Healthcare, Probation and Education) and multi-agency forums are utilised to underpin relationships and take account of local structures, processes and business planning activities. Service Level Agreements, Memorandums of Understanding and other Partnership agreements contain well established governance (including data sharing agreements), risk management and issue resolution processes that enable and integrate services to improve performance. See also Table 6: Development Objective
2(b) Facilitate the ongoing operation of mandating day one entry of prison leavers onto the DWP Work Programme and any future changes through the	DWP staff based at the prison (Employment Benefit Advisers) have access to accommodation suitable for private interviews with prisoners and adequate access to broadband lines and telephones to enable them to take advance claims for Jobseeker's Allowance and to make referrals to the Work Programme. Activity is monitored to ensure that appointments booked with prisoners do take place. If significant number of cancellations were to take place, we would investigate this and take appropriate action. The roll out of both Transforming Rehabilitation and Universal Credit is likely to increase the

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introduction of Universal Credit.	number of DWP staff. We will facilitate any corresponding increase to accommodation and/or other requirements as part of our move to a resettlement core local prison.
2(c) Work together with NHS England and Public Health England in line with the National partnership and Co-commissioning Agreement to ensure that NHS commissioned health services (including clinical and non-clinical substance misuse services) in custody support both health and justice outcomes.	HMP Nottingham worked together with NOMS Co-commissioners and NHS England/Local Authorities to inform and support the re-tendering of health and substance misuse services at the establishment. Nottinghamshire Healthcare NHS Trust was chosen to run offender health services at the establishment, to develop the services offered to prisoners and improve outcomes and reduce waiting times. Nottinghamshire Healthcare took responsibility for the delivery of GP-services and primary care, mental health, pharmacy, physiotherapy, optometry and podiatry services. The Trust also offer prisoners physical injury and substance misuse treatments. Local arrangements are in place to implement and enable effective health and substance misuse services. The Security and Intelligence group works jointly with health and substance misuse providers to align activity to promote recovery from addiction with efforts to reduce the supply of drugs and alcohol into prisons and the diversion of prescribed medication through appropriately sharing of information and intelligence. This is evidenced by local protocols and evidence of intelligence being shared and acted upon. We are the lead establishment within the East Midlands region to enable prisoners to be transferred from Rampton Secure Hospital back into a prison custodial environment and we will continue to promote continuity of care from community to custody, between establishments and with new providers of Through The Gate services. See also Table 4a: Rehabilitation Services - Core Offer
2(d) Work together with local authorities to ensure that the adult offenders and defendants with care and support needs are appropriately identified, their needs are assessed and they are supported to live with decency and as independently as possible; and that arrangements are made for continuity of care when an individual moves.	The prison population has an identified level of social care need, and regular arrangements for social care services are to be developed. Although this intention is dependent upon the passage of the Care Bill in Parliament, HMP Nottingham will approach the Local Authority and develop a joint prison/Local Authority action plan to prepare for April 2015. The Local Authority will sit on the Prison Health Partnership Board/Local Delivery Board to ensure an integrated approach to health and social care at the establishment. A prison action plan will be in place to prepare for April 2015 and we will commence with its implementation during years 2 and 3 of this SLA. The action plan will consider the requirement for: needs assessment; information sharing agreements and local referral protocols for individuals with a high level of need; the physical environment for service delivery; and the role of the prison in informing the design of any local authority service specifications. The establishment will have interim arrangements for suitably qualified staff to assess prisoners social care needs. We have identified a specific residential unit to accommodate older prisoners and prisoners with social care needs. Nottinghamshire Healthcare NHS Trust, working in partnership with the establishment equalities team, will provide clinics for these prisoners. Prisoners with identified social care needs will be referred to social care services. We will have a suitably robust arrangement in place with the Local Authority to ensure that social care needs assessment can be routinely undertaken and that social care services, equivalent to those in the community, can be accessed by prisoners who are eligible for such services. As further mandatory service specifications are developed and issued (in 2014-15) we will implement these arrangements within our existing work stream. See also Table 6: Development Objective.

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<p>2(e) Work with local authorities to promote inclusion of, and maximise benefits to, offenders' families.</p>	<p>HMP Nottingham recognises that lack of supportive and pro-social family / marital relationships is one of the key factors linked to reoffending and desistance. We facilitate the 'Email a Prisoner' and 'Assisted Prison Visits' schemes and will continue to develop our core rehabilitation services around families and visits, and ensure that these services take account of individual needs and characteristics. Our intention is to enable offenders to reduce conflict in close relationships, develop positive relationships, enhance warmth and caring for others, develop strong and supportive family ties, improve family and intimate relationship, and develop confident and responsible parenting behaviours. We will do this by identifying needs during the early days in custody to help minimise the impact of imprisonment. This will inform resettlement and sentence planning to target family and relationship resources (including family visits and family days) on offenders who will benefit the most, delivering it at the point in sentence that it will make the most difference. We will ensure that a good level of contact is maintained with the local authority, sharing data where appropriate and using the opportunity to share good practice and establish new or improved family support interventions with partners (for example the Troubled Families programme). See also Table 4a: Rehabilitation Services - Core Offer.</p>
<p>2(f) Continue to improve access to a pathway of new and existing services for offenders with severe personality disorders.</p>	<p>HMP Nottingham does not provide a PD service. However, we will continue to develop existing PD pathways to ensure that offenders are identified and supported to access the specialist capacity as it becomes available. We assess offender needs at induction and throughout their sentence (as and when required) and refer offenders to the Integrated Mental Health Team. We continue to develop our links with healthcare providers and continue to be the lead prison for prisoners returning from Rampton Secure Hospital.</p>
<p>2(g) Align services with Offender Learning and Skills Service (OLASS 4) providers in prisons. Put in place local partnership working arrangements and determine what learning opportunities will be offered in each prison. Support initiatives to make prisons places of work and strengthen the focus on employability. Enhance access to mainstream learning and employment services for offenders on return to the community.</p>	<p>HMP Nottingham work closely with Deputy Directors of Custody and Heads of Learning and Skills to improve regime planning, recruitment onto courses and classroom attendance at the establishment. We actively manage the learning and skills delivery in partnership with its OLASS 4 providers, Milton Keynes College and Futures Advice, Skills and Employment LTD, through well embedded and clear governance procedures to ensure that it meets identified individual and employer needs. The college curriculum is reviewed regularly with learning needs analysed and aligned where possible to the local labour market analysis received from the National Careers Service. We assess offender's needs in the early days of their custody and address literacy and numeracy skills deficits as a priority. Performance is monitored and driven at quarterly Quality Improvement Group meetings and classroom attendance (and other immediate operational issues) are reported and discussed daily at operational morning meetings. The Incentives and Earned Privileges scheme is used to promote prisoner engagement with education (and other purposeful activities) and non-attendance without good cause is investigated and managed through the scheme. These arrangements ensure funding allocations deliver value for money and meets the need of the local population. We will work with new providers of Through The Gate services to support and strengthen employability and build on the positive engagement, and successful outcomes, we have had with employers working in the local hospitality sector. See also Table 4a: Rehabilitation Services - Core Offer</p>
<p>2(h) Strengthen partnership working to ensure that offenders have access to support and</p>	<p>HMP Nottingham have made an assessment of the local labour market and where there are likely to be opportunity for prisoners. OLASS provision is commissioned with this local need in mind. The Nottingham Cluster has the highest use of Virtual Campus in the UK and the National Careers Service has been successful in achieving college enrolments. We are</p>

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services to both prepare for and enable access to employment.	working in partnership with two well-known hotel chains, helping prisoners find full-time employment in the Catering and Hospitality Industry. We have had ex-serving prisoners receive national awards within the sector. We will supply appropriate support and resources to Job Deal in order that they can maximise appropriate employment outcomes on release. We will work with new providers of Through The Gate services to support and strengthen employability, and build on the positive engagement and successful outcomes we have had. In order to attract significant new work into HMP Nottingham we are working in partnership with, and under the brand of, ONE3ONE Solutions. We look forward to a regional model of commercial work being fully developed, with a regional contracts and commercial manager linking into the establishment, that provides the resources tools and expertise to develop and expand local commercial business opportunities and help win and deliver new commercial contracts.
3. Deliver an efficient, quality service	
3(a) Target resources on evidence-informed interventions and services which are likely to deliver the best outcomes for the investment. This includes targeting factors shown to be related to NOMS intended outcomes and using a service design which will be effective with the groups which receive it.	In order to ensure public money is well spent HMP Nottingham targets factors shown to be related to reducing reoffending, and supporting desistance, to select services that deliver the right outcomes for offenders and the public. We use impact evaluations to examine the extent to which a service is achieving a reduction in reoffending or other intermediate outcomes. The services and interventions are targeted at offenders in terms of risk, offence type or needs addressed. HMP Nottingham is not funded to deliver accredited offending behaviour programmes. In our prospective role as a resettlement core local prison we will assess offenders in the early days of custody, identifying their specific needs and where appropriate allocating offenders to appropriate accredited offending behaviour programmes at establishments funded to deliver these services. Our policies for targeting of interventions are described in Table 4a: Rehabilitation Services - Core Offer, Table 4b: Rehabilitation Services - Additional Services Offer, Table 6: Development Objective and Tables 8a, 8b and 8c: Agreed Activity Allocation places.
3(b) Have robust quality assurance processes in place to ensure offender services are (i) delivered as they are intended (i.e with integrity and as planned and designed) and (ii) that they are effective.	HMP Nottingham will provide verifiable assurance to the Commissioner that commissioned services are delivering the outcomes required, are being delivered in a way that meets minimum standards and are legal, safe and decent. We will convene meetings with the Commissioner (at a frequency determined by the Commissioner) to review delivery against the SLA, largely relying on our internal assurance information and processes. We are responsible for self-audit, assurance statements and internal management and governance checks to verify that services are being delivered in accordance with the requirements of the SLA. We will fully co-operate with any audits or reviews initiated by the Commissioner and provide evidence those external and internal reviews, inspections and processes are used to understand and improve the quality of services. We will maintain a risk management process for dealing with uncertain events which could impact on quality. We will negotiate and agree delivery requirements with the Commissioner which ensure appropriate stretch in delivery and efficiencies. Following good practice, and in line with the Prison Service strategic framework for working with the voluntary and community sector, we will work with current and potential partner agencies to ensure that they understand the requirements of PSO 4350 Effective Regime Interventions. Where possible this will be supported using evidence from data

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	supplied by NOMS Planning and Analysis Group. See also Section 4: SLA Delivery Requirements and Levels.
4. Ensure delivery is matched to population, purpose and NOMS outcomes	
4(a) Use segmentation and local data sources to target resources for rehabilitation services, case management and risk management where they will deliver the greatest outcomes for investment.	We will match our delivery to our population, purpose and outcomes. Our core targeting approach for case management and rehabilitation interventions and services is to target resources based on the 'likelihood of any reconviction'. The amount of case management and rehabilitative interventions and services will be proportionate to the 'likelihood of any reconviction' (as defined by OGRS score band). For violent offenders the amount of risk and case management is proportionate to the level of violence risk posed by the individual. MAPPA guidance is followed in managing risk for violent offenders. HMP Nottingham is not an SOTP site, so we need to move sex offenders on if they are eligible for an accredited programme. Where OASys has not already been completed, we will prioritise sexual offenders for early OASys completion and subsequent reviews, (as well as violent offenders, and ensuring OASys is completed for those with no PSR first or shortest time left to serve). Table 4a: Rehabilitation Services - Core Offer and Table 4b: Rehabilitation Services - Additional Services Offer give a clear and internally consistent account of services and their targeting in line with the targeting principles set out in the NOMS Evidence and Segmentation companion document to NOMS Commissioning Intentions from 2014.
4(b) Ensure the use of custodial capacity delivers the most cost-effective configuration of places and meets the MOJ's strategic requirements and the needs of cocommissioning and delivery partners whilst reducing cost.	The SLA Population Annex illustrates the custodial capacity of HMP Nottingham.
5. Ensure that delivery of services is responsive to individual needs and characteristics to maximise outcomes.	
5(a) Relevant individual needs and characteristics are effectively identified, assessed and monitored. This information is shared appropriately, proactively and sensitively across the	HMP Nottingham have a number of standard processes for identification and assessment of individual needs within first days in custody which include healthcare screening, education assessments, equalities questionnaires, safer custody and cell sharing risk assessments. In addition we recognise that a number of offenders may have possible unidentified learning disabilities and mental health problems. To meet this need we have additional screening and assessment arrangements in place for these areas of need and strategies for sharing assessment information across partners. These processes are monitored to ensure they are of a good standard and delivered as expected. The results are used to develop individual

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organisation, and with delivery partners.	plans where offender needs are identified. Individual needs may arise from enduring characteristics such as age, ethnicity or disabilities or could be more temporary, for example bereavement or depression. We will ensure that our staff have adequate training so that they are able to identify offenders who may need additional support and can take appropriate action. Data on all protected characteristics is collected from all prisoners and recorded on Prison-Nomis.
5(b) Information regarding individual needs and characteristics is used to adapt and sequence services to meet individual needs and maximise their benefit, and offenders are supported and encouraged to access appropriate services.	HMP Nottingham uses the Information gained to develop an individualised plan which adapts and sequences services to maximise the benefit to the offender, using OASys which is monitored annually or when a significant change occurs. Additional reviews will occur if necessary. Staff receive information and training to support them in recognising barriers to engagement that may arise owing to factors such as age, sexuality, disability, intellectual function, etc.
6. Deliver priority, National or specialist services	
6(a) Continue to identify, assess and manage extremist offenders by engaging with local structures and ensuring that training and awareness is embedded among key staff groups. Ensure referral, where appropriate, to interventions, structured assessment and structured interventions and faith-based programmes according to offender risk and need.	In relation to NOMS' approach to the identification, assessment and management of extremist offenders, HMP Nottingham will ensure delivery in the key thematic areas of Intelligence Gathering and Management; Offender Management and Public Protection; and Interventions and Resettlement, as assessed by NOMS HQ. HMP Nottingham will also ensure that any recommendations related to the identification, assessment and management of extremist offenders which are identified in year through the NOMS assessment process are implemented within reasonable timescale.
6(b) Deliver victim-offender conferences (Restorative Justice) where capacity exists and develop partnerships and a supportive environment to enable delivery where it does not.	<p>HMP Nottingham is not funded to deliver Restorative Justice programmes however we have shared our capacity to enable partners to deliver Restorative Justice conferences.</p> <p>HMP Nottingham has created a supportive environment which enables delivery of victim-offender conferencing (RJ). We have developed:</p> <ul style="list-style-type: none"> • Awareness and training of RJ amongst relevant staff • Partnerships with the local Criminal Justice Board and a local restorative justice group

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	<p>Our Infrastructure to support delivery of RJ, includes:</p> <ul style="list-style-type: none"> • a single point of contact for RJ (The Head of Reducing Reoffending) • an agreed referral processes with partners • processes which contribute to suitability and risk assessments • appropriate gate procedures for entry into the prison of victims and other participants; and • appropriate rooms for conferencing to take place
6(c) Ensure the efficient use of prison places through development and implementation of local bail strategies and use of HDC for appropriate offenders, including making full use of Bail Accommodation and Support Service.	<p>HMP Nottingham will continue its bail strategy which ensures that the majority of new remand prisoners are screened for and provided with bail services (BASS does not accept Sex Offenders) and conduct targeted bail information enquiries and communicate effectively with court based bail services' staff in accordance with the Bail Services and BASS Specifications. We will develop our HDC strategy which ensures that all prisoners eligible for HDC who cannot provide an accommodation address are routinely offered accommodation through BASS and ensure that releases to BASS are credited as 'suitable and settled' for the purpose of delivery levels. BASS will be considered as an option when non-BASS HDC placements fail. BASS will be promoted within the establishment, making use of BASS posters, leaflets and DVD available from the contractor, Stonham. BASS referral and placement trends will be monitored and investigated when these are outside the expected range and establish improvement objectives where outcomes are substantially below the expected or historic level for the institution.</p>
6(d) Increase the amount of commercial and economically beneficial work in prisons undertaken by prisoners.	<p>HMP Nottingham has implemented the new 'core day' and is focusing on providing prisoners with meaningful work that replicates a normal working week. The establishment will maintain agreed activity places and support the intention of increasing the amount of commercially and economically beneficial work in HMP Nottingham undertaken by prisoners. In order to attract significant new work into the establishment we are working in partnership with, and under the brand of, ONE3ONE Solutions. We look forward to a regional model of commercial work being fully developed, with a regional contracts and commercial manager linking into the establishment, that provides the resources tools and expertise to develop and expand local commercial business opportunities and help win and deliver new commercial contracts. We currently offer the following workshops: charity bike shop; single portions (tea packing); contract services; 3 textile workshops; recycling/waste management and industrial cleaning. See also Table 8a for our Agreed Activity Allocation places for Industries One3One Workshops.</p>
6(e) Support the delivery of efficiencies across the criminal justice system by increasing the use of prison video links.	<p>HMP Nottingham will continue to develop its strategy for extending use of video conference facilities by May 2014, consistent with the NOMS Video Action Plan, ensuring that use is consistent with type of establishment and makes maximum usage of existing/planned facilities. The Head of Offender Management will be the establishment lead for the NOMS video action plan and will establish and maintain relationships with the relevant stakeholders.</p>

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Table 4a: Rehabilitation Services

This table should reflect all NOMS Commissioned and NOMS Co-Commissioned services delivered as part of the Core Rehabilitation Offer. It is assumed all the services described below are available to all prisoners with an identified need: therefore targeting information is not applicable to this section. It is understood that these services may change in year as a result of the Through The Gate competition and tendering process.

Changes to this table will be managed through existing NoC mechanisms.

Rehabilitation Services in Custody	Name of Service Service Description	Commissioning Arrangements (NOMS Locally, Regionally or Co-Commissioned)
Staff support and encourage prisoners to participate fully in rehabilitation services	<p>Staff and individuals working in the prison:</p> <ul style="list-style-type: none"> • identify outstanding rehabilitative need and discuss this with prisoners • have good knowledge of available rehabilitative services, interventions and activities and share this with prisoners • encourage participation in those services, interventions and activities • recognise and reward achievements that contribute to reduction in risk and likelihood of offending • recognise offenders' strengths and resources; building on these and on their existing sources of support • make effective use of information sharing (such as the observation book, handover / daily briefing sheets) and monitoring mechanisms as part of their core tasks that contribute to a safe and secure, decent rehabilitative environment • operate an integrated IEP system that ensures all staff and prisoners have the ability to influence attainment levels through engagement with rehabilitative activity • embed the concept of "Every Contact Matters" • embed coaching principles into every day staff interactions 	NOMS Commissioned services
Prisoners are made aware of their responsibilities in engaging with and accessing services	<p>Staff and individuals working in the prison:</p> <ul style="list-style-type: none"> • encourage prisoners to realise that they can change their lives • promote a sense of personal responsibility • give practical assistance in problem solving • listen to what the priority issues for the prisoner are • set sentence planning goals collaboratively • set sentence planning targets that reach beyond the prison gate • monitor sentence planning objectives including progress against sentence plans • aim to ensure prisoners receive consistent messages through our Every Contact Matters agenda • encourage prisoners that they can change and promote a sense of personal responsibility • ensure all communication with prisoners is accessible and responsive to their diverse needs 	NOMS Commissioned services

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Prisoners anti-social attitudes, thinking and behaviours are addressed by staff through pro social interaction and engagement	<p>Staff and individuals working in the prison:</p> <ul style="list-style-type: none"> • take time to listen • treat offenders fairly and with respect • act as positive role models and encourage and reward pro-social statements and actions • give strong optimistic messages about the potential for desistence from crime • avoid labelling • give focus to practical and social problems as well as attitudes, thinking and behaviour • express and encourage motivation and hope • support and consolidate learned outcomes of Offending Behaviour Programmes • engage with the prison council to identify and encourage good practice and where we may need to develop further, positive staff interaction with prisoners • embed coaching principles into every day staff/prisoner interactions 	NOMS Commissioned services
Prisoners can access appropriate services that enable them to seek suitable employment and/or training for release.	<ul style="list-style-type: none"> • All prisoners, including those on remand, are screened for learning needs and are enabled to access the Offender Learning and Skills Service (OLASS) arrangements that operate at HMP Nottingham • Prisoners are enabled to access Jobcentre Plus facilities within the establishment and engage with the Employment and Benefit Advisor (EBA) for assistance regarding their future employment prospects • Every prisoner who intends to make a claim for Jobseeker's Allowance (JSA) prior to release is mandated to the DWP Work Programme (WP) from "day one" of their release. Referral to the WP will occur prior to release by Jobcentre Plus EBA staff in prisons • Prisoners will be enabled to access suitable employment and/or training for release support services delivered by other organisations. This is because it is anticipated prisoners will be released from designated resettlement prisons, located closer to home, with the right support for their ongoing rehabilitation on release <p>A number of enhanced and specialist education, training and employment services available under the NOMS Co-Financing arrangements and European Social Fund project are commissioned and delivered by:</p> <ul style="list-style-type: none"> • Job Centre Plus • Futures • National Careers Service Local Authority Library 	NOMS Co-Commissioned services
Prisoners can access services that enable them to manage housing needs created as a result of their custody.	<ul style="list-style-type: none"> • Prisoners, including those on remand, are screened for housing need within the early days of custody • Prisoners are assisted to close down or sustain tenancies which are at risk, and to make arrangement to inform landlords, mortgage and insurance companies where appropriate of their current circumstances • Appropriate forms are available to prisoners who need to sustain or close down housing benefits in custody 	NOMS Commissioned and NOMS Co-Commissioned services
Prisoners can access services that enable them	<ul style="list-style-type: none"> • Housing information and advice service offers assistance in seeking suitable accommodation for release to prisoners without a home 	NOMS Commissioned and NOMS Co-

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to seek settled and suitable housing for release.	<ul style="list-style-type: none"> Partnerships with Probation Trusts, other NOMS providers, local authorities and providers of housing and housing related support in the community Protocols with partners to provide clarity over responsibilities and the handling of individual cases BASS housing is available for those prisoners being release on either Bail or HDC and meets the set criteria of low risk of harm and reoffending. 	Commissioned services
Prisoners can access services to enable them to address personal financial management issues created as a result of their custody.	<p>Staff and individuals working in the prison:</p> <ul style="list-style-type: none"> do this in the course of their daily interactions with prisoners provide written information on personal finance and debt management display the contact details for existing services encourage prisoners to proactively manage their finances assist prisoners to make contact and arrangements with creditors or dependents where payment schedules are likely to be affected <p>Enhanced and specialist services, providing individualised assistance to prisoners with complex need:</p> <ul style="list-style-type: none"> Job Centre Plus (Benefit provision only) Barclays bank account 	NOMS Commissioned and NOMS Co-Commissioned services
Prisoners can access available services which enable them to address their family welfare and family support needs.	<p>Staff and individuals working in the prison:</p> <ul style="list-style-type: none"> ensure systems are in place for provision of advice, support, signposting and referral of prisoners to services that can assist them in addressing family welfare issues recognise the impact of imprisonment on prisoners' families and support prisoners in maintaining family relationships where appropriate help prisoners to understand the potential impact of their imprisonment on their families help prisoners maintain and strengthen family relationships where appropriate seek appropriate involvement and support from families in sentence planning where appropriate invite families to share in the recognition of personal achievements and to provide personal support when needed and where appropriate <p>Enhanced and specialist services, delivering activities that support individuals in maintaining or improving their relationships and parenting capacity/skills:</p> <ul style="list-style-type: none"> Volunteers (Visits Centre) Family days Prisoners Visitors Scheme volunteers Story Books Dads Shannon Trust Toe by Toe Peer Mentoring Scheme 	NOMS Commissioned services

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Prisoners have equivalence of access to health services in custody as in the community.	<p>Healthcare screening, assessment, and intervention arrangements are in place that meet the responsibilities for prisoners' health and health services:</p> <ul style="list-style-type: none"> • GP services • primary care • mental health • Pharmacy • Physiotherapy • Optometry • podiatry <p>Enhanced and specialist services, delivering activities that support individuals in maintaining or improving their physical and/ or mental health.</p> <ul style="list-style-type: none"> • Gym based activities 	NOMS Co-Commissioned services
Prisoners can access treatment, services, advice and support around drug and alcohol needs.	<ul style="list-style-type: none"> • Prisoners with an identified need have access to services which address substance misuse as mandated • Substance misuse needs of prisoners are taken into account in local commissioning strategies 	NOMS Co-Commissioned services
Prisoners who have experienced domestic violence, rape or abuse can access services that offer them advice and support.	<p>Systems are in place so that offenders who disclose this kind of information receive a professional response and are quickly directed to speak to someone with knowledge and experience. Staff and individuals working in the prison create an environment where offenders:</p> <ul style="list-style-type: none"> • feel able to disclose in confidence • always receive a sensitive response • have access to appropriate and relevant information • are referred to appropriate services if required 	NOMS Commissioned services
Prisoners who have been sex workers can access services that offer them advice and support.	<p>Systems are in place so that offenders who disclose this kind of information receive a professional response and are signposted to appropriate services. Staff and individuals working in the prison create an environment where offenders:</p> <ul style="list-style-type: none"> • are able to disclose in confidence; • receive a sensitive and safe response; and • are referred to appropriate service if required. 	NOMS Commissioned services

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Table 4b: Rehabilitation Services - Additional Services Offer

Using segmentation and local data sources to target resources where they will deliver the greatest outcomes for investment - this table should reflect the case management activity, risk management activity and rehabilitative services and interventions, delivered within the establishment which are **additional** to the core offer

Segment	Total no. of Prisoners within Segment <ul style="list-style-type: none"> Use the segmentation data tool on the NOMS Performance HUB to get the numerical data you need to populate this column 	Strategic approach to meeting the needs of the segment Title and description of rehabilitative services/interventions and case management activities <ul style="list-style-type: none"> Give the title and a brief description of the case management activities offered to offenders in each segment Give a brief description of the range of rehabilitative services and interventions offered to offenders by segment. Include any accredited programmes on offer. Use the guidance on targeting in Commissioning Intention 4a If a service or intervention is available across more than one segment (for example – TSP may be available to both sex offenders and violent offenders) then state in each applicable box, making clear in the next column the number of completions relating to each segment. 	Indicate whether the service or intervention is commissioned or co-commissioned and the number of offenders who will be able to access the intervention or service annually <ul style="list-style-type: none"> For accredited programmes give the number of completions It is not necessary to record volumes for case management activities
All Offenders – where service targeted by need rather than risk	<u>Reoffending Risk Level (OGRS)</u> Low 106 (17%) Medium 111 (17%) High 217 (34%) Very High 173 (27%) Prolific 30 (5%) Total 637 (100%) <u>Offence Type</u> Sexual 55 (9%) Violent 211 (33%) Robbery 39 (6%) Acquisitive 209 (33%) Drugs 75 (12%) Motoring 16 (3%) Other 32 (5%) Total 637 (100%)	All offenders, regardless of OGRS band have access to the core rehabilitative offer (see table 4a).	NOMS Commissioned and NOMS Co-Commissioned services

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	<p><u>Sentence Length</u></p> <p>< 12 months 170 (27%) 1-4 years 213 (33%) 4 years+ Determinate 123 (19%) Indeterminate 46 (7%) Recall 85 (13%) Total 637 (100%)</p> <p><u>Notes</u></p> <p>(1) The data presented above excludes unsentenced offenders, non-criminal prisoners and juveniles.</p> <p>(2) Data extracted 31 March 2013</p>		
Sexual Offenders	<p><u>Likelihood of sexual reoffending (Custody OSP)</u></p> <p>Low 12 (20%) Medium 22 (37%) High 21 (35%) Very High 5 (8%) Total 60 (100%)</p> <p><u>Notes</u></p> <p>(1) The data presented above excludes unsentenced offenders, non-criminal prisoners and juveniles.</p> <p>(2) Data extracted 31 March 2013</p> <p>(3) OSP will provide commissioners and providers with information for volume commissioning however practitioners will continue to</p>	<p>HMP Nottingham is not an SOTP site so we need to move sex offenders on if they are eligible for an accredited programme. We are expected to conduct an initial assessment and sentence plan, and referrals to core services as needed. Responsibility for ongoing management of the sentence and risk management will mostly fall to non-resettlement prisons, e.g. Category C training and dispersal prisons. Where OASys has not already been completed, we will prioritise sexual offenders for early OASys completion and subsequent reviews, (as well as violent offenders, and ensuring OASys is completed for those with no PSR first or shortest time left to serve).</p> <p>All sex offenders will be assessed using RM2000 to establish their risk of sexual reconviction, where this has not already been done. Low RM2000 offenders will not be referred for assessment for SOTP unless they are indeterminate sentence, mandatory or discretionary life sentenced prisoners or are identified to be intellectually disabled (e.g. an IQ between 60 and 80 and adaptive functioning deficits). We will transfer Medium RM2000 (and above) offenders as soon as possible to the regional SOTP site.</p>	<p>NOMS Commissioned and NOMS Co-Commissioned services</p>

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	use RM2000 when making individual decisions about treatment and case management.																				
Violent offenders	<div> <div> <div>Likelihood of violent reoffending (Custody OVP)</div> <table> <tr> <td>No OASys</td> <td>36</td> <td>(17%)</td> </tr> <tr> <td>Low</td> <td>37</td> <td>(18%)</td> </tr> <tr> <td>Medium</td> <td>76</td> <td>(36%)</td> </tr> <tr> <td>High</td> <td>55</td> <td>(26%)</td> </tr> <tr> <td>Very High</td> <td>7</td> <td>(3%)</td> </tr> <tr> <td>Total</td> <td>211</td> <td>(100%)</td> </tr> </table> </div> <div> <div>Notes</div> <div> <p>(1) The data presented above excludes unsentenced offenders, non-criminal prisoners and juveniles.</p> <p>(2) Data extracted 31 March 2013</p> <p>(3) Within this segment 17 percent of offenders have a sentence length over 4 years and 17 percent have an indeterminate sentence.</p> </div> </div> </div>	No OASys	36	(17%)	Low	37	(18%)	Medium	76	(36%)	High	55	(26%)	Very High	7	(3%)	Total	211	(100%)	<p>As a resettlement core local prison we are expected to conduct an initial assessment and sentence plan, and referrals to core services as needed. Responsibility for ongoing management of the sentence and risk management will mostly fall to non-resettlement prisons, e.g. Category C training and dispersal prisons. Violent offenders with a higher OGRS score (25%+) will be prioritised for progressive transfers to the right site delivering the right programme according to their identified risk and needs. Further priority is given for those sentenced to less than 4 years, as there is less available time before release for them to engage in offending behaviour work. Violent offenders in the lowest OGRS band will not require any further assessment of risk of violence. The exception is individual cases where it makes sense to complete a violence assessment based on knowledge of the case. Whilst at HMP Nottingham, Violent Offenders will receive the appropriate amount of risk and case management proportionate to the level of violence risk posed by the individual. MAPPA guidance is followed in managing risk for violent offenders. Where risk of violent (as well as general) re-offending is low they will have access to the core rehabilitative offer (see table 4a).</p>	NOMS Commissioned and NOMS Co-Commissioned services
No OASys	36	(17%)																			
Low	37	(18%)																			
Medium	76	(36%)																			
High	55	(26%)																			
Very High	7	(3%)																			
Total	211	(100%)																			
Indeterminate Sentenced Prisoners (ISPs)	<div> <div> <div>Reoffending Risk Level (OGRS)</div> <table> <tr> <td>Low</td> <td>12</td> <td>(2%)</td> </tr> <tr> <td>Medium</td> <td>16</td> <td>(3%)</td> </tr> <tr> <td>High</td> <td>13</td> <td>(2%)</td> </tr> <tr> <td>Very High</td> <td>5</td> <td>(1%)</td> </tr> <tr> <td>Prolific</td> <td>0</td> <td>(0%)</td> </tr> <tr> <td>Total</td> <td>46</td> <td>(7%)</td> </tr> </table> </div> <div> <div>Likelihood of sexual reoffending (Custody OSP)</div> </div> </div>	Low	12	(2%)	Medium	16	(3%)	High	13	(2%)	Very High	5	(1%)	Prolific	0	(0%)	Total	46	(7%)	<p>As a resettlement core local prison we are expected to conduct an initial assessment and sentence plan, and referrals to core services as needed. Responsibility for ongoing management of the sentence and risk management will mostly fall to non-resettlement prisons, e.g. Category C training and dispersal prisons. We prioritise ISPs for onward transfer to Category B or C training establishments to ensure they receive sufficient case management to enable them to progress towards safe release by the Parole Board. Whilst at HMP Nottingham they will receive the most appropriate intensity of offender management dependent upon level of risk and the stage they are at within their sentence to enable progress.</p>	NOMS Commissioned and NOMS Co-Commissioned services
Low	12	(2%)																			
Medium	16	(3%)																			
High	13	(2%)																			
Very High	5	(1%)																			
Prolific	0	(0%)																			
Total	46	(7%)																			

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	<p>Low 2 (3%) Medium 2 (3%) High 2 (3%) Very High 1 (2%) Total 7 (12%)</p> <p><u>Likelihood of violent reoffending (Custody OVP)</u></p> <p>No OASys 4 (2%) Low 13 (6%) Medium 12 (6%) High 6 (3%) Very High 0 (0%) Total 35 (17%)</p> <p><u>Notes</u></p> <p>(1) Data extracted 31 March 2013</p>		
Likelihood of any reconviction	<p><u>Reoffending Risk Level (OGRS)</u></p> <p>Low 106 (17%) Medium 111 (17%) High 217 (34%) Very High 173 (27%) Prolific 30 (5%) Total 637 (100%)</p> <p><u>Notes</u></p> <p>(1) The data presented above excludes unsentenced offenders, non-criminal prisoners and juveniles.</p> <p>(2) Data extracted 31 March 2013</p>	<p><u>Notes</u></p> <p>As a resettlement core local prison we are expected to conduct an initial assessment and sentence plan, and referrals to core services as needed. Responsibility for ongoing management of the sentence and risk management will mostly fall to non-resettlement prisons, e.g. Category C training and dispersal prisons.</p> <p>Security considerations inform decisions about the targeting of risk management activities as does the offender's risk of serious harm rating (regardless of their OGRS band). Our minimum risk management approach for all offenders is based on partnership between the OMU, Security Department and others as required, so that all risk information is shared. Medium ROSH ratings prompt a pro-active approach to observing and recording behaviour, and sharing information across the prison, and restricting/monitoring visits where necessary. High/Very high ROSH ratings are prioritised for highest levels of risk management, which includes monitoring of communications and discussion at inter-departmental risk management meetings in cases of greatest concern.</p> <p><u>Low likelihood of any reconviction (OGRS 0-24%)</u></p> <p>Offenders within this OGRS band will have access to the core rehabilitative offer as per table 4a. In general, no additional rehabilitation services are offered to offenders in this OGRS band (see specific approaches above for violent offenders, sexual offenders and indeterminate sentence prisoners). Low intensity case management will be provided, except</p>	NOMS Commissioned and NOMS Co-Commissioned services

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		<p>for violent offenders with OVP of 30%+, sexual offenders assessed as medium risk or higher under RM2000, or indeterminate sentenced prisoners.</p> <p>Low intensity case management includes: Offender Supervisor review of sentence plan, a drop-in surgery for offenders to attend brief appointments/check on progress in engaging with rehabilitation services. Offender Supervisors will make use of their time on wing supervision duty to “catch-up” with some of their caseload. We will put in place an approach based on ‘Every Contact Matters’ to ensure that all staff who have contact with offenders understand their role in contributing to rehabilitation, and feedback on any relevant contact to the OMU and Offender Supervisors.</p> <p><u>Medium likelihood of any reconviction (OGRS 25-49%)</u></p> <p>Low Intensity case management will be provided (as described in 0-24% above) for offenders in this OGRS band, except for violent offenders with OVP 30%+, sexual offenders assessed as medium risk or higher under RM2000, or indeterminate sentenced prisoners.</p> <p><u>High likelihood of any reconviction (OGRS 50-74%)</u></p> <p>Medium Intensity case management will be made available to as many offenders in this OGRS band as resources will allow. Medium intensity case management includes: one to one supervision, recognising achievements / reflecting on setbacks and planning for positive change, motivation to maintain or make progress, consolidate learning, observe changes in behaviour or attitudes etc.</p> <p>Short sentence prisoners and those in the last 12 months of their sentence in this OGRS band who are nearing the end of their sentence, will be prioritised to access rehabilitative services to support their resettlement needs. Contact will be made with public protection agencies, as required, in preparation for release.</p> <p><u>Very high likelihood of any reconviction (OGRS 75-89%)</u></p> <p>Highest intensity case management will be made available to as many offenders in this OGRS band as resources will allow. Highest intensity case management is as medium intensity but with more frequent / longer supervision sessions (with a clear purpose linked to the aims of the sentence plan), and active advocating for offenders where they may need help in accessing services to reduce re-offending. The prison is engaged with Public Health England in order to ensure that prisoner needs around drug misuse are understood and the right services are available at the establishment. Offender supervisors will work to motivate and encourage acquisitive offenders to take part in drug treatment.</p> <p>Those prisoners nearing the end of their sentence, will be prioritised to access rehabilitative services to support their resettlement needs.</p>	
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		<p><u>Extremely high likelihood of any reconviction (OGRS 90-100%)</u></p> <p>Highest Intensity case management will be made available to as many offenders in this OGRS band as resources will allow. Highest intensity case management is as medium intensity but with more frequent / longer supervision sessions (with a clear purpose linked to the aims of the sentence plan), and active advocating for offenders where they may need help in accessing services to reduce re-offending. As part of our case management approach for this risk group, offenders are referred to IOM services in the community for post release supervision and support.</p> <p>Short sentence prisoners nearing the end of their sentence, will be prioritised for IOM and to access rehabilitative services that support safe resettlement.</p>	
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Table 5: Accredited Programmes provided in the establishment	
Does this establishment deliver NOMs Commissioned accredited programmes?	No

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Table 6: Development Objective		
CI Title & No.	Objective: Describe a SMART objective including what you want to achieve how you will measure your success and key milestones	Does this contribute to a regional objective (yes/no)
1. <u>Enhance public protection and ensure a safe, decent environment and rehabilitative culture.</u>		
1(a) There is a sense of purpose in relation to rehabilitation, desistance, and progression through a sentence which is shared and understood by all who work with offenders.	<p>As part of our annual assurance framework HMP Nottingham will undertake an assessment of the prison's current strengths and weaknesses in terms of rehabilitative culture and support for desistance, including information identified through MQPL and SQL. This will include prisoner perspectives as well as staff.</p> <p>HMP Nottingham will implement the 'Every Contact Matters' strategy being developed nationally in order to ensure that staff-prisoner engagement is positive and effective (i.e. through the use of pro-social modelling). During year 1 of publication of the national strategy we will have a prison action plan in place and commence with its implementation. During years 2 and 3 of this SLA we will continue to implement best practice, where relevant, and new policies resulting from the strategy.</p> <p>HMP Nottingham will seek to reduce OASys backlogs and improve the quality and timeliness of assessments undertaken throughout year 1. The OASys Quality indicator will provide a monthly assessment of quality and the backlog of assessments will be monitored quarterly through the use of completion data provided by the OASys Business Team.</p>	Yes
1(b) All who work with offenders consistently demonstrate behaviours and attitudes that support rehabilitation and desistance.	HMP Nottingham will implement the 'Every Contact Matters' strategy being developed nationally in order to ensure that staff-prisoner	Yes

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	engagement is positive and effective (i.e. through the use of pro-social modelling). During year 1 of publication of the national strategy we will have a prison action plan in place and commence with its implementation. During years 2 and 3 of this SLA we will continue to implement best practice, where relevant, and new policies resulting from the strategy.	
1 (c) Enhance public protection and ensure a safe, decent environment and rehabilitative culture	In line with the Regional Negotiator Strategy designed to meet the needs of establishments by ensuring that negotiators are deployed as quickly as possible to all incidents HMP Nottingham will ensure consistency of approach and will aim to develop the skills and experiences of negotiators. Regional strategy to be agreed and implementation to commence by 1 October 2014.	Yes
1(d) Good quality risk assessments, risk management systems and information-sharing between partner agencies (where relevant) result in the application of appropriate public protection and security measures, and these ensure the needs of victims are appropriately addressed.	HMP Nottingham will seek to reduce OASys backlogs and improve the quality and timeliness of assessments undertaken throughout year 1. The OASys Quality indicator will provide a monthly assessment of quality and the backlog of assessments will be monitored quarterly through the use of completion data provided by the OASys Business Team.	Yes
2. <u>Strengthen integration of service delivery between directly funded, cocommissioned providers and wider partners.</u>		
2(a) There is evidence of effective coordination of delivery of services and integration of providers locally, regionally and nationally to maximise outcomes for offenders.	We will maximise investment of all partners and providers delivering services for offenders at HMP Nottingham and maximise outcomes for offenders by ensuring they experience a seamless and joined up service. By March 2015 we will review who we work with and how we work with them and ensure that all contracts and service level agreements demonstrate how each service fits within the overall strategic context of the establishment. This review will include all statutory and non statutory, existing and new partners and providers (including by anticipating any changes as a result of Through the Gate). We will develop a plan which describes how, within [time period] we will deliver:	Yes

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	<ul style="list-style-type: none"> • A clear shared strategic vision for how services align to maximise outcomes and create an integrated, seamless offender management service (including a shared understanding of outcomes and priorities) • A clear agreed plan of how services sequence and complement each other, providing continuity of services to offenders both within and across prisons (facilitating the needs of all providers and contractual partners to allow them to effectively deliver) • Leadership which actively enables and integrates services, where partnership working arrangements improve performance and aid resolution of issues • An understanding of resource allocation, and how delivery and choices impact on the investment and activity of others • An agreement on how to safely use and share data and information <p>Progress will be monitored against the plan at Senior Management Meetings and multi-agency forums and at a regional level with the DDC.</p>	
2(d) Work together with local authorities to ensure that the adult offenders and defendants with care and support needs are appropriately identified, their needs are assessed and they are supported to live with decency and as independently as possible; and that arrangements are made for continuity of care when an individual moves.	<p>This development objective is dependent upon the passage of the Care Bill in Parliament.</p> <p>During year 1 HMP Nottingham will approach the LA with a view to developing a joint prison/LA action plan to prepare for April 2015. The LA will be invited to sit on the Prison Health Partnership Board/Local Delivery Board to ensure an integrated approach to health and social care. The action plan will consider the requirement for: needs assessment; information sharing agreements and local referral protocols for individuals with a high level of need; the physical environment for service delivery; the role of the prison in informing the design of any local authority service specifications.</p> <p>We will commence implementation of the action plan during years 2 and 3 of this SLA. Suitably robust arrangements will be put in place</p>	No

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	<p>with the LA to ensure that social care needs assessment can be routinely undertaken and that social care services, equivalent to those in the community, can be accessed by prisoners who are eligible for such services.</p> <p>The establishment will have interim arrangements for suitably qualified staff to assess prisoners social care needs. We have identified a specific residential unit to accommodate older prisoners and prisoners with social care needs. Nottinghamshire Healthcare NHS Trust, working in partnership with the establishment equalities team, will provide clinics for these prisoners.</p>	
3. <u>Deliver an efficient, quality service</u>		
3(b) Have robust quality assurance processes in place to ensure offender services are (i) delivered as they are intended (i.e with integrity and as planned and designed) and (ii) that they are effective.	<p>In year 1 HMP Nottingham will review its system of internal control to support the achievement of NOMS policies, aims and objectives, whilst safeguarding the public funds. Internal and external sources of assurance will be used to demonstrate processes are in place and appropriate actions are taken to improve identified weaknesses (from HMIP and MQPL inspection reports for example). The revised policy will be implemented by end of quarter 1 and embedded during the remainder of the year. As part of our annual assurance framework HMP Nottingham will undertake an assessment of the prison's current strengths and weaknesses in terms of rehabilitative culture and support for desistance. This will include prisoner perspectives as well as staff. For the duration of the Service Level Agreement evidence from external and internal reviews, inspections and processes will be used to understand and improve the quality of services.</p>	Yes
4. <u>Ensure delivery is matched to population, purpose and NOMS outcomes</u>		
4(b) Ensure the use of custodial capacity delivers the most cost-effective configuration of places and meets the MOJ's strategic	<p>Assisted through the delivery of actions established at regional reconfiguration briefings, HMP Nottingham will implement a strategy to</p>	Yes

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requirements and the needs of cocommissioning and delivery partners whilst reducing cost.	manage the population transition, ensuring that we are in a positive position to adopt 'Through the Gate' services expected by October 2014 and through the delivery of a needs analysis, that resources are aligned with need.	
6. <u>Deliver priority national or specialist services</u>		
6(a) Continue to identify, assess and manage extremist offenders by engaging with local structures and ensuring that training and awareness is embedded among key staff groups. Ensure referral, where appropriate, to interventions, structured assessment and structured interventions and faith-based programmes according to offender risk and need.	<p>In relation to NOMS' approach to the identification, assessment and management of extremist offenders, HMP Nottingham will ensure delivery in the key thematic areas of Intelligence Gathering & Management; Offender Management and Public Protection; and Interventions & Resettlement, as assessed by NOMS HQ.</p> <p>HMP Nottingham will ensure that any recommendations related to the identification, assessment and management of extremist offenders which are identified in year are implemented within reasonable timescale.</p>	No

Table 7a: Mandatory Service specifications applicable under this Local Annex

The following specifications are mandatory for all establishments.
For the full list of NOMS Service Specifications, please refer to the Ministry of Justice website:
<http://www.justice.gov.uk/about/noms/noms-directory-of-services-and-specifications.htm>

	Service Specification	Implementation detail	Notes
1	Early Days & Discharge – First Night in Custody	Existing service specification which remains in force	
2	Early Days & Discharge – Induction to Custody	Existing service specification which remains in force	
3	Early Days & Discharge – Reception In	Existing service specification which remains in force	
4	Early Days & Discharge – Discharge	Existing service specification which remains in force	
5	Cell and Area Searching	Existing service specification which remains in force	
6	Catering	Existing service specification which remains in force	
7	Visits – Services for Visitors	Existing service specification which remains in force	
8	Visits – Visits Booking	Existing service specification which remains in force	
9	Visits – Conduct Visits	Existing service specification which remains in force	
10	Prisoner Property Services	Existing service specification which remains in force	
11	POSOE – Communication & Control Rooms	Existing service specification which remains in force	
12	POSOE – Gate Services	Existing service specification which remains in force	
13	POSOE – Internal Prisoner Movements	Existing service specification which remains in force	
14	Residential Services	Existing service specification which remains in force	
15	Nights	Existing service specification which remains in force	
16	Prisoner Discipline and Segregation – Prisoner Discipline Procedures	Existing service specification which remains in force	
17	Prisoner Discipline and Segregation – Segregation of Prisoners	Existing service specification which remains in force	
18	Immigration, Repatriation and Removal Services	Existing service specification which remains in force	
19	Faith and Pastoral Care for Prisoners	Existing service specification which remains in force	
20	Physical Education	Existing service specification which remains in force	
21	Mandatory Drug Testing	Existing service specification which remains in force	
22	Prisoner Communications Services	Existing service specification which remains in force	
23	Management of Prisoners at Risk of Harm to Self or Others	Existing service specification which remains in force	
24	Security Management	Existing service specification which remains in force	
25	Activity Allocation	Existing service specification which remains in force	
26	External Movements and Appearances	Existing service specification which remains in force	
27	Manage Prisoner Finance	Existing service specification which remains in force	

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28	Prisoner Retail	Existing service specification which remains in force	
29	Enablers of national co-commissioned services in prisons	Existing service specification which remains in force	
30	Processing and Resolution of Prisoner Complaints	Existing service specification which remains in force	
31	Manage the Custodial Sentence - Categorisation & Allocation for Custody	Existing service specification which remains in force	
32	Manage the Custodial Sentence - Manage the Sentence Pre & Post Release from Custody	Remains in force until all outputs in new specification (Manage the Custodial and Post Release Periods) go live	
33	Manage the Custodial & Post Release Periods ⁺	Some provisions go live April/May 2014, others from contract award	Outputs 22, 22a and 23 (relating to the new risk escalation process), output 8 (which covers the resettlement needs screening of prisoners and for remand prisoners was previously an output in the Rehabilitation in Custody Specification) and outputs 53/54 (jurisdiction is transferred in/out) will go live April/May 2014. The remainder of the specification will go live at the date of CRC contract award.
34	Rehabilitation Services - In custody	Go live April/May 2014	
35	Bail Accommodation Services (BASS)	Go live April/May 2014	
36	Prisoner Employment, Training & Skills	Existing service specification which remains in force	

⁺ Note: 'Manage the Custodial & Post Release Periods' will replace 'Manage the custodial sentence - Manage the sentence pre & post release from custody', once new legislation in force and CRC contracts awarded.

Table 7b: Service specifications applicable under this Local Annex

For the following specifications, indicate which are applicable to the establishment by confirming Yes or No			
37	Specialist Units (HSE)	No	Existing service specification which remains in force
38	Bail Services	Yes	Go live April/May 2014
39	Deliver Accredited Programmes	No	Go live April/May 2014
40	Mother & Baby Unit	No	Existing service specification which remains in force
41	Deliver Victim Offender Conferencing (Restorative Justice)	No	Go live April/May 2014

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Table 7c: Service Options, above the national minimum		
(which are commissioned under this SLA)		
Service specification	Output(s) commissioned	Service Option Commissioned [YES / NO]
Cell & Area Searching	A risk assessed programme of routine area searching is agreed, documented and completed correctly.	Yes
Cell & Area Searching	Assurance is sought through a risk assessed programme of covert testing. Non HSE	Yes
Early Days & Discharge - First Night in Custody	One-to-one welfare support is provided within courts/custody suites to address immediate needs of the prisoner.	No
Visits - Conduct Visits	There are facilities for children to participate in supervised play whilst visiting a prisoner	Yes
Visits - Services for Visitors	Visitors are able to purchase snacks and hot/cold drinks prior to the visits period.	Yes
Visits - Services for Visitors	Visitors are able to purchase a meal and hot/cold drinks prior to the visits period.	No
Visits - Services for Visitors	Private meetings can be facilitated between visitors and Partner Agencies.	Yes
Visits - Services for Visitors	There are facilities for children to play whilst waiting to visit a prisoner.	Yes
Visits - Services for Visitors	Visitors receive information through a variety of media regarding relevant support services.	Yes
Visits - Services for Visitors	A Family Support Worker is available to support families.	No
Faith and Pastoral Care	Prisoners have access to a Resettlement Chaplaincy Scheme.	No
Mandatory Drug Testing	Prisoners found guilty of misuse of Class B and/or Class C drugs or who frequently refuse to comply with MDT testing may be subject to a Frequent Testing Programme.	Yes
Mandatory Drug Testing	Prisoners may be subject to Reception testing.	Yes
Prisoner Employment, Training & Skills	Prisoners have the opportunity to gain industry recognised and accredited qualifications through employment, training and skills according to risk and need.	Yes
Prisoner Employment, Training & Skills	Qualifications gained are aligned with market needs and within the Qualifications and Credit Framework	Yes
Deliver Accredited Programmes	Competent staff are contributed to the national training provision as agreed by the commissioner. Output wording subject to revision	No

Table 7d: Agreed delivery hours for specified services			
Service Specification	Output	Agreed hours	Rationale (where hours are agreed above the minimum set within specifications)
Residential Services	Daily time in open air [minimum 30 minutes] (row 21 of the specification)	0.5 hours daily	
Physical Education	Minimum number of PE Hours [per week] (row 1 of the specification) (as calculated using the SBC published spreadsheet product)	2.5 hours weekly	

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8. Activity Places (Work and Prison Services)

Table 8a: Agreed Activity Allocation places

Table 8a: CU095a (Hours Worked in Industry) activity places allocation

The content of this table 8a removes the need for an establishment to complete a separate Annual Capacity Forecast (ACF) by documenting the workshop activity details and predicted outputs.

INDUSTRIES (ONE3ONE)										
INDUSTRY SERVICE CODE	WORKSHOP NAME	Maximum number of prisoner places per activity (planned per week total for 2014-15)	TOTAL STAFF NUMBERS	CORE HOURS PER WEEK	Annual Internal Soft Charged Sales Predictions	Annual Internal Hard Charged Sales Predictions	Annual External Sales Predictions	Annual Internal Soft Charged Materials Predictions	Annual Internal Hard Charged Materials Predictions	Annual External Materials Predictions
Industries – Cleaning BICS	Workshop 7 (Industrial cleaning)	10.00	1.00	27.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
Industries – Contract Services	Workshop 2 (contract services)	40.00	2.00	27.00	£0.00	£0.00	£54,000	£0.00	£0.00	£0.00
Industries – Land Based Activities	Workshop 8 (recycling including big Hannah)	12.00	2.50 (part-time worker)	27.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
Industries – Single Portions	Workshop 1 (single portions packing)	40.00	2.00	27.00	£0.00	£50,000	£0.00	£0.00	£0.00	£0.00
Industries - Textiles	Workshop 6 (textiles VP)	40.00	2.00	27.00	£0.00	£94,428	£0.00	£0.00	£89,706	£0.00
Industries - Textiles	Workshop 5 (textiles)	40.00	2.00	27.00	£0.00	£118,033	£0.00	£0.00	£112,131	£0.00
Industries – Cutting (Textiles)	Workshop 4 (textiles)	20.00	1.00	27.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
Industries - Charity	Workshop 3 (charity bike shop)	40.00	2.00	27.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
Total		242.00	14.50	27.00	£0.00	£262,461.00	£54,000.00	£0.00	£201,837.00	£0.00

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Table 8b: Services (not industries)

Table 8b CU095b (Hours Worked in Services) – this should contain services that are measured under this specific metric			
Activity Service Code	Service Description	Maximum number of prisoner places per activity (planned per week total for 2014-15)	CORE HOURS PER WEEK
HU1 Wing Activities	HU1 Wing Activities	10	27
HU2 Wing Activities	HU2 Wing Activities	10	27
HU3 Wing Activities	HU3 Wing Activities	10	27
HU4 Wing Activities	HU4 Wing Activities	10	27
HU5 Wing Activities	HU5 Wing Activities	10	27
HU6 Wing Activities	HU6 Wing Activities	10	27
HU7 Wing Activities	HU7 Wing Activities	10	27
Kitchen	Kitchen	24	27
Orderly Cleaners	Orderly Cleaners	23	27
Bistro	Bistro	15	27
Weekend Activity	Weekend Activity		
Wing Cleaning	Wing Cleaning	63	27
Other Occupations	CES	15	27
Sub total		210	27

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Table 8c- other permanent activity places

This will include other permanent weekly activities including OLASS activity places, ROTL places

Table 8c: Other Activities			
This should contain activities that are not in scope of either CU095a (Hours Worked in Industry) or CU095b (Hours Worked in Services) metrics.			
Activity Service Code	Activity Description	Maximum number of FTE prisoner places per activity (planned per week total for 2014-15)	CORE HOURS PER WEEK
Education Induction Assessment	Education Induction Assessment	15	15
Education leading to accreditation	Education leading to accreditation	61	27
Skills training leading to Accreditation	Skills training leading to Accreditation	5	27
Sub total		81	
Table 8 Total		533	

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Section 3: Regime Outline

The master record of the establishment's regime is on the NOMS Performance Hub and is subject to appropriate governance and change control. This table will document a "snapshot" of the agreed regime set following negotiations between HMPS and the Commissioner and effective at the commencement date of the SLA.

Guidance and Technical Notes relating to the Commissioned Regime Return will be available on the NOMS Performance Hub.

Out of cell session time summary by day

Day	Activity	Association	Domestics	Meal	Movement	Total Time Out of Cell
Mon	3h 00m	0h 00m	4h 54m	1h 00m	0h 45m	9h 39m
Tue	3h 00m	0h 00m	4h 54m	1h 00m	0h 45m	9h 39m
Wed	3h 00m	0h 00m	4h 54m	1h 00m	0h 45m	9h 39m
Thu	3h 00m	0h 00m	4h 54m	1h 00m	0h 45m	9h 39m
Fri	1h 37m	0h 00m	6h 42m	1h 00m	0h 22m	9h 42m
Sat	0h 00m	6h 30m	0h 00m	1h 45m	0h 00m	8h 15m
Sun	0h 00m	6h 30m	0h 00m	1h 45m	0h 00m	8h 15m

5 day average time out of cell

Type	Activity	Association	Domestics	Meal	Movement	Total Time Out of Cell
5-day	2h 43m	0h 00m	5h 15m	1h 00m	0h 40m	9h 39m

7 day average time out of cell

Type	Activity	Association	Domestics	Meal	Movement	Total Time Out of Cell
7-day	1h 56m	1h 51m	3h 45m	1h 12m	0h 28m	9h 15m

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Section 4: SLA Delivery Requirements and Levels at Commencement Date

The master record of the Delivery Requirements and Levels for this SLA is on the NOMS Performance Hub and is subject to appropriate governance and change control. This template will document a “snapshot” of the SLA Delivery Requirements and Levels set following negotiations between HMPS and the Commissioner and effective at the commencement date of the SLA.

Guidance and Technical Notes relating to the SLA Delivery Requirements will be available on the NOMS Performance Hub.

Secure and Decent Custody

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU001	Discharge to Court	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	100.00 %
CU003	Absconds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
CU006	CAT A Escapes													0	0	0	0	0	0
CU007	Escapes	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CU016	Mandatory Drug Testing (MDT)	10.30 %	10.30 %	10.30 %	10.30 %	10.30 %	10.30 %	10.30 %	10.30 %	10.30 %	10.30 %	10.30 %	10.30 %	10.30 %	10.30 %	10.30 %	10.30 %	10.30 %	
CU031	Control & Restraint (C&R) Training	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	
CU060	Tornado Commitment																		17.00
CU074	MQPL Score BME	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50
CU056a	Security Audit -	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	3.56

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	Audit & Corporate Assurance (A&CA)	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU057a	Self Harm Audit (A&CA)	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.40
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU067	HMIP Resettlement	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.95
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU075	HMIP Respect	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.79
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU077	HMIP Safety	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.92
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU078	HMIP Purposeful Activity	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.58
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU076	MQPL Safety	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.86
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU079	MQPL Decency	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.83
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU088	Violence Management																		

Offender Management

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU002	Release on Temporary Licence (ROTL)	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	100.00 %
CU043	Generic Parole Process (GPP)	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU083	OASys Quality																		

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			90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU086A	Return MAPPA Forms	of F																		
			90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU089	ViSOR Effectiveness (Prison)																			
			90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %

Interventions

			Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU019	Sex Offender Treatment Programme (SOTP) Completions																			942
CU021	Offending Behaviour Programme (OBP) Completions														0.00	0.00				6,456.00

Regimes

			Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU013	Settled Accommodation on Discharge		86.50 %	86.50 %	86.50 %	86.50 %	86.50 %	86.50 %	86.50 %	86.50 %	86.50 %	86.50 %	86.50 %	86.50 %	86.50 %	86.50 %	86.50 %	86.50 %	86.50 %	
CU014	Training Education / Discharge	on	25.00 %	25.00 %	25.00 %	25.00 %	25.00 %	25.00 %	25.00 %	25.00 %	25.00 %	25.00 %	25.00 %	25.00 %	25.00 %	25.00 %	25.00 %	25.00 %	25.00 %	
CU015	Employment on Discharge		22.30 %	22.30 %	22.30 %	22.30 %	22.30 %	22.30 %	22.30 %	22.30 %	22.30 %	22.30 %	22.30 %	22.30 %	22.30 %	22.30 %	22.30 %	22.30 %	22.30 %	
CU095a	Hours Worked In Industry																			

General

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		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CR003	Staff Sickness Absence																		
CU036	Correspondence Response Times	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	94.44 %
CU063	Water Consumption																		
CU094	Energy Efficiency (CO2e)																		
CU081	Prison Cost Analysis (PCA)	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3

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