

DWP Corporate Abbreviations

A

A/CC Account
A/N Above Named
AA Age Addition
AA Administrative Assistant
AAs Administrative Assistants
AA Attendance Allowance
AACS Attendance Allowance Computer System
AACTs Average Actual Clearance Times
AAIC Area Accuracy Improvement Coordinator
AAOTs Average Actual Outstanding Times
AAU Attendance Allowance Unit
Abd Abdominal
ABI Activity Based Information
ABM Automated Business Model
ABR Team Area Benefit Review Team
ABR Area Benefit Review
ABS Automatic Booking System
AC Account
AC Air Conduction (Ear)
AC Anderson Consultants
AC Additional Component
ACC Accident & Compensation Corporation
ACC Area Computer Centre
ACI Automatic Claim Invitation
ACIB Adjudication & Constitutional Issues Branch
ACM Active Case Management
ACMG Active Case Management Group
ACP Additional Component Payable
ACP Automatic Claims Package
ACT Actual Clearance Time
ACT Automated Credit Transfer
ACU Area Co-ordination Unit
AD Area Director
ADA Adult Dependency Addition
ADC Actual Date Of Confinement
ADF Advisers Discretionary Fund
ADI Area Directors Investigation
ADI Adult Dependency Increase
ADIAP Alliance Disability Information Advise Providers
ADM Area Decision Maker
ADO Area Director's Office
ADOB Additional Order book

ADP Automatic Data Processing
ADVD Advised
AE Administrative Error
AF Alleged Father
AGY Agency
AHA Area Health Authority
AHCA Additional Housing Allowance
AIC Accuracy Improvement Co-coordinator
AIM Area Implementation Manager
AJ Ankle Jerk Reflexes
AL Annual Leave
A/L Annual Leave
ALAC Artificial Limb and Appliance Centre
ALM Action List Message
ALO Authorised Local Officer
ALP Action List Prompt
AM Area Manager
AMA Adjudicating Medical Authority
AMDT Amendment
AMLs Activities for Managing Life
AMP Adjudicating Medical Practitioner
AMP Attendance Management Plan
AMS Active Modern Service
AO (L) Adjudication Officer with Limited Powers
AO Adjudication Officer
AO Administrative Officer
AO Area Office
AOB Any Other Business
AOD Adjudication Officer 's Decision
AOG Adjudication Officer's Guide
AOK Al I gemeine Ortskrankenkasse
AOS Already On System
AP Additional Pension
AP Allowance Payments
AP Antero Posterior
AP Authorised Payment
AP Glide Antero Posterior Glide
AP Additional Pension
AP Allowance Payments
APA Annual Performance Agreement
APACS Asset Procurement and Control System
APC Allowance Payment Centre
API Aggregate Performance Indicator
APP Appropriate Personal Pension
APPT Appointee
APPT Area Programme Protection Team
APT Artificial Pneumothoraso
AQS Accounts Queries Section
AR Availability Restrictions
A/R Appraisal Report

ARC Account Receivable Co-ordinator
ARC Assistant Regional Controller
ARF Appraisal Report File
ARI Automated Recovery Interface
ARM Application Request Menu
ARMS Administrative Resource Management System
ARP Accrued Rights Premium
ARR Age Related Rebate
ARRS Arrears
ART Appeals & Reconsideration Team
AS Appeals Service
ASAP As Soon As Possible
ASCN Appropriate Scheme Certificate Number
ASD Analytical Services Division
ASE Actively Seeking Work
AT Appeals Tribunal
ATC Approved Training Credits
ATC Area Training Centre
ATOS Automatic Credits
ATP Authorised Temporary Procedure
ATP Authority to Proceed/Pay
ATS Audit Trail System
AUS Austria
AUT Apparent Unnotified Termination
AUTH Authority, Authorise
AVC Additional Voluntary Contributions
AWDS Awards

B

B GAS British Gas
BA Benefits Agency
BAB Banking and Accountancy Branch
BABA Benefits Agency Business Applications
BACCUP Benefits Agency Corporate Communications Update
BACS Banks Automated Clearing System
BAET Benefits Agency Executive Team
BAFO Benefits Agency Finance Office
BAFOSSC Benefits Agency Field Operations Office Systems
Steering Committee
BAHQ Benefits Agency Headquarters
BAIT Benefits Agency Information Technology
BAITA Benefits Agency Information Technology Agreement
Balice Bereavement Allowance
BALL Bereavement Allowance
BALLce Bereavement Allowance
BAMS Benefits Agency Medical Services
BAMT Benefits Agency Management Team - Now BAET Benefits

Agency Executive

BAOR British Armed Forces of the Rhine
BAP Benefits Advice Package
BAPCU Benefits Agency Parliamentary Correspondence Unit
BAPD Benefits Agency Personnel Directorate
BAPS Benefits Agency Purchase and Supply
BASR Business Allocation Service Requirements
BB Bereavement Benefits
BC Basic Component
BC Bone Condition
BC Business Continuity
BCS Business Control System
BCT Bulk Customer Transfer
BDO Branch Designated Officer (CPB)
BDR PYMT Boarder Payment
BE Business Excellence
BEDS Bank Electronic Directory System
BEL Benefits Enquiry Line
BEN Benefit
BENG Business Excellence Network Group
BES Benefit Encashment Centre
BF Bring Forward, Brought Forward
BFC Built For Clerical
BFI Benefit Fraud Inspectorate
BFIS Benefit Fraud Investigation Service
BFPA British Forces Post Office
BHC British High Commission
BHS Benefit History Sheet
BI Bone Injury/Irregularity
BIC Benefit Involved Case
BICDF Business Improvement, Compliance, Debt & Fraud
BIG Benefit Information Guide
BIP Benefit Integrity Project
BK Bank
BL Budgeting Loan
BLO Branch Liaison Officer
BLS Bank Liaison Section
BLSDG Better Letters Standards and Design Guide
BM Branch Manager
BMB Benefit Management Branch
BO Benefit Office
BO Branch Office
BOSS Benefit Office Support Section
BOSTEL Bank of Scotland Telecoms Link
BP Basic Pension
BP Bereavement Premium
BP Blood Pressure
BPA Bundesversicherungsanstalt Fur Angestellte
BPAG Business Products and Advice Group
BPD Benefit Policy Division

BPO Benefit Processing Officer
BPR Business Process Redesign
BPT Bereavement Payment
BPV Benton Park View
BPYR Basic Pension Year
BR Business Reply (envelope)
BRM Broadcast Manager
BRS Business Requirements Specification
BS Harsh Breath Sounds Harsh
BSA Basic Skills Assessment
BSB Benefit Support Branch
BSY Beginning of Statistical Year
BT British Telecom
BTWB Back to Work Bonus
BU Business Unit
BWE Benefit Week Ending
BY Benefit Year

C

C & P Claims and Payments (Regulations)
C & PD Children & Pensioner's Directorate
C with
C.1 Cervical 1
C&C Change and Culture
C/O Care of
C/O Complaints of
C/T Cardio Thoracic Ratio
C1CW Class 1 Caseworker
C3 (SF) Social Fund Manager
CA Carers Allowance
CA Contributions Agency
CAA Constant Attendance Allowance
CAB Citizens Advice Bureau
CACO Contribution Agency Central Operations (Now NICO)
CAL Computer Assisted Learning
CALOR Computer Assistance for Local Office Receptionists
CAM Customer Account Management
CAMTCC Computer Assistance for Managers Test Check Control
CAO Chief Adjudication Officer
CAP Current Accounting Period
CAPS Customer Accounting Payment Strategy
CARDS Computer Assisted Register of Duties and Staff
CAS Central Adjudication Services
CAT Central Assurance Team
Cat Category
CATP Cancellations of Authority to Pay
CATS Code Amendment Tracking System

CAU Carers Allowance Unit
CB Combined Payment
CB Contributions Based
CB Contributions Benefit
CBB Child Benefit Branch
CBC Child Benefit Centre
CBE Chronic Bronchitis & Emphysema
CBEP Child Benefit Extension Period
CBO Child Benefit Office (previously CBC)
CBP Central Pensions Branch (Newcastle)
CBP Computer Based Practice
CBT Computer Based Training
C/C Case Control
CC Community Charge
CC Customer Care
CCG Community Care Grant
CCH Customer Care Helpline
CCM Customer Care Manager
CCO Court Collecting Office
CCP Change Control Process
CCS Correspondence Control System
CD Case Documents
CD Conditional Discharge
CDA Child Dependency Addition
CDAA Category of Decision Appealed Against
CDI Child Dependency Increase
CEF Corporate Evaluation Framework
CEI Corporate Efficiency Indicator
CEP Community Enterprise Programme
CEP Contributions Equivalent Premium
CES Common Enquiry Service
CET Central Explanations Team
CF Carried Forward
CFO Classified File Office
CFR Central File Record
CG Clerical Giro
CHB Child Benefit
CHD Child Benefit Directorate
CHG Change
CI Caseload Intervention
CICB Criminal Injuries Compensation Board
Circs Circumstances
CIU Central Implementation Unit
CL Crisis Loan
CLG Client Liaison Group (SEMA Leeds)
CL1 Class 1 Contributions
CL2 Class 2 Contributions
CL3 Class 3 Contributions
CL4 Class 4 Contributions
C&M Claims & Maintenance

CM Computer Manager
CMB Child Maintenance Bonus
CMG Corporate Medical Group
CML Computer Managed Learning
CML Council of Mortgage Lenders
CMS Card Management Service
CMT Customer Management Team
CNAMO Caisse Nationale D 'assurance Maladie Des Ouvriers
CNS Central Nervous System
CO Central Office
CO Clerical Officer
CO Court Order
COA Change of Address/Certain Other Accommodation
COACCT Change of Account
COAD Chronic Obstructive Airways Disease
COB Combined Order Book
COCs Change of Circumstances
COD Contracted-Out Deductions
COE Condition on Examination
COE Contracted Out Earnings Factor
COEG Contracted-Out Employments Group
COFFS Co-ordination of Fact Finding System
COHAB Cohabitation
COMB Contracted-Out Mixed Benefit
Comm Comminuted Fracture
COMP Contracted-Out Money Purchase
CONTS Contributions
COP Communications and Code of Office Practice
COPO Change of Post Office
CORK Change of Registered Keeper
CORRES Correspondence
COSHH Control of Substances Hazardous to Health
COSR Contracted-Out Salary Related
CP Case paper
C/P Claim Pack
CPAM Caisses Primaives D 'assurance Maladie
CPB FW Four-Weekly Payments Section, CPB
CPB Central Pensions Branch
CPBQP Central Pensions Branch Quarterly Payments Section
CPCS Central PID Control Section
CPCS Customer Payment Computer System
CPD(OSB) Children and Pensioners Directorate(Operations Support
Branch)
CPF Combined Pensions Forecast
CPI Clerical Papers Indicator
CPIP Corporate Performance Improvement Plan
CPL Case paper Location
CPN Community Psychiatric Nurse
CPS Characters Per Second
CPSA Civil and Public Service Association

CQ Cheque
CRG Central Recovery Group
CRG Compensation Recovery Group
CRK Computer Record Keeping system
CRN Child Reference Number
CRS Contributions Record Section
CRSS/DRSS Department De Ralacoes Internacionais E Convencoes
De Seguranca
CRU Compensation Recovery Unit
CSA Child Support Agency
CSA Child's Special Allowance
CSBF Civil Service Benevolent Fund
CSD Civil Service Department
CSG Customer Services Group
CSM Customer Service Manager
CSMA Civil Service Motoring Association
CSMC Civil Service Management Code
CSMNG Customer Service Managers Network Group
CSO Computer Support Officer
CSOHS Civil Service Occupational Health Service
CSOM Chronic Suppurative Otitis Media
CSR Child Support Reforms
CSS Clerical Support Section
CSU Customer Services Unit
CSU Central Support Unit
CT Credit Transfer
CTB Council Tax Benefit
CTC Child Tax Credit
Curr Current
CUST Customer
CV Conversational Voice (Ear)
CVA Cerebral Vascular Accident
CVS Cardio Vascular System
CWGC Commonwealth War Graves Commission
CWL Capable Within Limits
CWP Cold Weather Payments
CY Credit Year

D

D&D Defective & Deficient (Teeth)
D.1 Dorsal 1
D/A Date of Accident
D/V Downward Variation
DA Dual Application
DAAT Decisions Appeals and Assurance Team
DAH Disordered Action of the Heart
DAMS Debt Accounting Management Service

DAP Death Arrears Payee
DAPS Data and Printing Service
DAPS Design and Production Services
DB Departmental Board
DBA Debt Balance Account
DBC Disability Benefit Centre
DBMP Disability Benefits Modernisation Programme
DBU Disability Benefit Unit
DC Deduction Card
DCBD Disability and Carer Benefits Directorate
DCD Disability & Carers Directorate
DCI Departmental Central Index
D/CERT Death Certificate
DCO Direct Call Off (agreement)
DCP District Control Point
DCPB Disability & Carers Policy Branch
DCR Departmental Chief Registrar
DCS Disability & Carers Service
DCSBC Disability & Carers Service Business Continuity
DCSMB Disability & Carers Service Management Board
DD Direct Debit
DDA Disability Discrimination Act (1995)
DDC Departmental Data Classification
DDE Departmental Disruption Executive
DDI Direct Dialling In
DDPU Departmental Data Protection Unit
DDS Departmental Disruption Secretariat
DE Department of Employment - name now DfEE
DEA Disability Employment Advisor
DEASE Dataease
DEC Decision
DEG Data Entry Group
DEM Departmental Energy Manager
DEN Denmark
DENT Decision Entitled
DEP Dependant
DETR Department for the Environment, Transport and the Regions
DEX Dialogue Expert
DF Dorsi Flexion (Wrist & Ankle)
DfEE Department for Education & Employment
DfES Department for Education and Skills
DFOU Date Of First Order Uncashed
DFPU Date of First Payment Uncashed
DFUF Date of First Uncashed Foil
DFUO Date of First Uncashed Order
DG Death Grant
DH Department of Health
DHSS (NI) Department of Health and Social Services (Northern Ireland)
DIG Disability Income Guarantee

DIG Disablement Income Group
DINO District Information Officer
DIP Distal Interphalangeal Joint
DIRC District Information Retrieval Centre
Dis Ben Disablement Benefit
DISCH Discharge
Dis G Disablement Gratuity
Dis Pen Disability Pension
DISRG Disregard
DITA Departmental Information Technology Agreement
DITM DCS Information Technology Modernisation
DITSG Departmental Information Technology Security Group
DITSO Departmental Information Technology Security Officer
DIV Divorced
DKT Docket
DL Draft Letter
DL/P (OS) Draft Letter in Pensions (OS) manual
DL/PPG Draft Letter in Pensions Procedures Guide
DLA Disabled Living Allowance
DLAAB Disabled Living Allowance Advisory Board
DLA CC Disability Living Allowance Care Component
DLA HRCC Disability Living Allowance Higher Rate Care Component
DLA Mob Disability Living Allowance Mobility
DLACS Disability Living Allowance Computer System
DLAU Disability Living Allowance Unit
DLO Dead Letter Office
DLOC Date Last Order Cashed
DLOU Date of Late Order Uncashed
DLPC Date of Last Payment Cashed
DM Decision Maker
DMA Decision Making & Appeals
DMG Decision Makers Guide
DMO Divisional Medical Office
DNA Did Not Attend
DND Do Not Destroy
DNR Does Not Refer
DNRA Do Not Refer Again
DNW Do Not Weed
DO Date of Onset
DO District Office
DOB Date of Birth
DOC Date of Claim
DOCS Documents
DOD Date of Death
DOD Date of Divorce
DOE Date of Entitlement
DOE Date of Entry
DoFO Director of Field Operations
DOH Department of Health
DOM Date of Marriage

DOO Date of Onset
DP Data Protection
DP Direct Payments
DP/FOI Data Protection and Freedom of Information
DPA Data Protection Act
DPA Deemed Pensionable Age
DPM Development Project Manager
DPM Data Protection Manual
DPNSS Digital Private Network Signalling System
DPO Data Protection Officer
DPP Director of Public Prosecutions
DPQM/T District Programme Quality Management/Team
DPSD Departmental Purchasing and Supply Directorate
DPTC Disabled Persons Tax Credit
DPU Data Protection Unit
DR Doctor
DRAM Departmental Risk Assessment Methodology
DRG Disputes and Reconsideration Guide
DRM Departmental Records Manager
DRO Departmental Records Office
DRO Disablement Resettlement Officer
DS Dorsal Spine
DSCFA Department of Social, Community and Family Affairs
DSG Departmental Superannuation Group
DSS Department of Social Services (abroad)
DSS Department of Social Security
DSW Department of Social Welfare (abroad)
DT Death Trace
DT Divorce Trace
DTI Department of Trade & Industry
DVT Deep Vein Thrombosis
DWA Disabled Working Allowance
DWP Department for Work and Pensions
DWP Dependant's War Pension

E

EA Enterprise Allowance
EAR Exceptional Activity Report
EC European Community
ECG Electro Cardiogram
ECJ European Court of Justice
ECO European Community Office
ECON Employer's Contracted-Out Number
ECP Exceptional Clerical Payment
EDC Expected Date of Confinement
EDCP Enhanced Disability Child Premium
EDD Expected Date of Delivery

EDI Electronic Data Interface
EDP Enhanced Disability premium
EDT Electronic Data Transfer
EEA European Economic Area
EEC European Economic Community
EEE Employed Earners Employment
eEPP Electronic Enabling of the Pensions Process
EET Employee Earnings Threshold
EF Earnings Factor
EFQM European Foundation for Quality Management
EFTA European Free Trade Association
EIS Executive Information System
EIT Extended Implementation Trial
EL Early Leaver
ELO Energy Liaison Officer
EMIS Estate Management Information System
EMP Employer
EMP Examining Medical Practitioner
EMPL Employer
EN Entitlement Notice
ENIS Entitlement Notice
ENQ Enquiry
ENT Entitlement
EO Executive Officer or Equal Opportunities
EOD Establishments and Organisation Department
EOI Early Office Infrastructure
EON Employee Only National Insurance
EOT Effluxion of Time
EOTY End of Tax Year
EOTYA End of Tax Year Action
EOU Equal Opportunities Unit
EPA Ephemeral Put Away
EPIC Emergency Procedures and Instructions Code
ER Employer
ERA Evoked response Audiometry
ERRON Erroneous
ERS Earnings Related Supplement
ES Employment Service
ESA Employment Services Agency
ESA Employment and Support Allowance
ESA(C) Employment and Support Allowance Contributory
ESA(IB) Employment and Support Allowance Income Based
ESCOM ES Communications
ESDA Exceptionally Severe Disablement Allowance
ESE Execution Support Environment
ESF European Social Fund
ESJ Employment Service Jobcentre
ESLO Employment Services Local Office
ESO Eyesight Screening Officer
ESOL English as a Second Language

ESSA Employment Service Systems Administrator
ESW Exceptionally Severe Weather
ESY End of Statistical Year
ET Employment Training
ETC Etceteras
ETU Earnings Top Up
EU European Union
EWC Expected Week of Confinement
EXP Expenses
EXT Extension
EXT MAL External Malleoli
EYR End of Year Return
EZ Employment Zone

F

F (CODE) Finance (code)
F manual Finance Manual
F Fitted
F/Rate Fixed Rate
F/T Full Time
FA Foreign Authority
FAM Fraud Area Manager
FAMC Family Credit
FAMC GB Family Credit Great Britain
FAMC NI Family Credit Northern Ireland
FAMIS Financial and Management Information System
FANB Further Action Notes Box
FAO For Attention Of
FB & WPD Fylde Benefits and War Pensions Directorate
FB Foreign Body
FC Final Certificate
FCC First Contribution Condition
FCO Foreign & Commonwealth Office
FD Finance Division
FD Fuel Direct
FDS Feville De Soins
FEA Further Education Authority
FED Fed Back Contributions
FED First Effective Day
FELO Further Education Liaison Office
FFI Final Following Initial
FGI Fortnightly Giro
FH Family History
FIG For Investigation
FIG under GA For Investigation under General Anaesthetic
FIG Fraud Investigator's Guide
FIS Family Income Supplement

FJP Forward Job Plan
FJR Fortnightly Jobsearch Review
FLEX 'N Flexion
FLO Fuel Liaison Officer
FMT Free Milk Tokens
FO Fraud Officer
FOD Focus On Delivery
FP Funeral Payment
FPC Family Practitioner Committee
FPE Full Production Environment
FPPRA FAMIS Pay and Personnel Reports Application
FRA France
FRMS Fraud and Risk Management Service
FRR Fixed Rate Revaluation
FRS Family Resources Survey
FRY Final Relevant Year
FS Former Spouse
FSB Financial Services Branch
FSD Financial Services Division
FSM Fraud Sector Manager
FTA Failed to Attend
FTC Fixed Term Contracts
FTE Full Time Education
FTM Freedom to Manage
FTS Failed To Sign
FW Found Work
FW Four Weekly
FWA Freedom with Assurance
FWH Flexible Working Hours
FWP Four Weekly Payment
FY Final Year

G

G Guilty
GA General Anaesthetic
GA Guardian's Allowance
GAD Government Actuaries Department
GAP Good Area Practice
GB General Benefits (code)
GB Great Britain
GBI General Benefit Information
GBU General Benefit Unit
GC General Condition
GDN Government Data Network
GER Germany
GI Gateway Intervention
GMIF Gross Mortgage Interest Factor

GMP Guaranteed Minimum Pension
GP General Practitioner
GRAD Graduated Retirement Benefit
GRB Graduated Retirement Benefit
GRD Graduated Retirement Benefit
GRE Greece
GRO General Register Office
GSI Government Secure Internet
GSW Gun Shot Wound
GTH General Terminal Handling
GTN Government Telephone Network
GUS Genito-Urinary System

H

H&S Health and Safety
H/OFF Hand off
HA Health Authority
HAM Historic Amended
HAP Highest Age Pay
HASSASSA Health and Social Services and Social Security
Adjudication Act
HASSRA Health and Social Security Recreation Association
HB Housing Benefit
HB/CT Housing Benefit/Council Tax
HBRO Housing Benefit Run On
HCA Historic Cancelled
HCN Hospital Case Notes
HCS Housing Cost Supplement
HCS/HCN Hospital Case Sheet/Notes
HD Help Desk
HAD Higher Duties Allowance
HED Higher Earning Disregard
HELP Handbook of Emergency Local Procedures
HEO Higher Executive Officer
HLBR High Level Business Requirements
HMC Hospital Management Committee
HMF His Majesty's Forces
HMIT Home Office Inspector of Taxes
HMP His Majesty 's Prison
HMSO His Majesty's Stationery Office
HMT His Majesty 's Treasury
HNC High National Certificate
HNCIP Non-Contributory Invalidity Pension for Housewives
HND Higher National Diploma
HO History of
HO Home Office
HOF Home Office File

HOL Holland
Hosp Hospital
HOT Home Office Trace
HP Holiday Pay
HPA Hospital Personal Allowance
HPC History of Present Complaint
HPP Higher Pensioner Premium
HQ DMA Headquarters Decision Making and Appeals
HQ Headquarters
HRE Higher Regular Earnings
HRP Home Responsibilities Protection
HRT Habitual Residence Test
HSN Heart Sounds Normal
HTA Hospital Treatment Allowance
HVFO High Value First Order
HVO High Value Order



IA Industrial Accident
IAA Incapacity Age Addition
IAA Invalidity Age Allowance
IANG Inter-Agency Network Group
IAS Internal Assurance Services
IB Incapacity Benefit
IB Injury Benefit
IB(Y) Incapacity Benefit for people incapacitated in Youth
IBLT Incapacity Benefit Long Term
IBP Injury Benefit Period
IBS Integrated Benefit Section
IBST Incapacity Benefit Short Term
ICA Invalid Care Allowance
ICAU Invalid Care Allowance Unit
ICB International and Constitutional Branch
ICC Integrated Child Credit
ICS Integrated Complementing System
ID Identity, Identification
IDB Industrial Death Benefit
IDK Internal Derangement Knee
IDOC Initial Date of Contact
IDS Incomes Data Services
IH Inguinal Hemiotomy
II Industrial Injuries
IICS Industrial Injuries Computer System
IIDB Industrial Injury Disablement Benefit
IIP Investors in People
IISB Industrial Injuries Scheme Benefits
IL Instructor Led

ILO Integrated Local Office
 IN JOINT Inter Phalangeal Joint
 INAIL Istituto Nazionale per L 'Assicurazione Contro Gli Infortuni sal
 Lavoro
 INCAP Incapacity Benefit
 Incs Increments
 INH Inherited
 Init Initial
 INJ Injection
 INPS Istituto Nazionale Della Previdenza Sociale
 INS Co Insurance Company
 INS Insurance
 InS Internal services
 Ins Ops Insurance Operations
 INSS Instituto Naçional De la Seguridad Social
 INVAL Invalid
 IO Internal Office
 IO International Office
 IOCC Institute of Customer Care
 IOM Isle of Man
 IOP Instrument of Payment
 IP Initial Payment
 IP Injury Procedures
 IP In-Patient
 IP Insured Person
 IP Inter Phalangeal
 IPC International Pension Centre
 IPF Individual Pension Forecast
 IPO International Pensions Office (formerly:OPG – Overseas Pension
 Group))
 IR (NICO) Inland Revenue (National Insurance Contributions Office)
 IR Inland Revenue
 IRIS Inland Revenue International Services
 IRO In Respect Of
 IRP Increase of Retirement Pension
 IRPLS Inland Revenue Pensions Liaison Section
 IRS Independent Review Service
 IS (OS)M Income Support Operational Strategy Manual
 IS International Services
 IS Income Support
 ISBS Iron and Steel Re adaptation Benefits Scheme
 ISCS Income Support Computer System
 ISM Income Support Manual
 ISMT Internal Security Management Team
 ISQ In Status Quo
 ISS Inherited SERPS Scheme
 ISS Issue
 IT Information Technology
 ITP Initial Training Plan
 ITP Instruction to Pay

ITSA Information Technology Services Agency
ITSD Information Technology Services Directorate
ITSS Information Technology Security Standards
IUC Interview Under Caution
IVA Invalidity Allowance or Invalidity Addition
IVB Invalidity Benefit
IVP Invalidity Pension
IVP(H) Invalidity Pension based on deceased husband's contributions
IVP(O) Invalidity Pension based on own contributions
IVP(W) Invalidity Pension based on deceased wife's contributions
IWG Infrastructure Working Group

J

JABS Jobseeker Attendance Bands System
JAR Job Appraisal
JARI Jobseekers Automated Recovery Interface
JBES Jobseekers and Benefit Enhancement Section
JC Job Centre
JDO Job Design Organisation
JRA Job Release Allowance
JS Jury Service
JSA Job Seekers Allowance
JSA(C) Contribution Based Jobseekers Allowance
JSA(IB) Income Based Jobseekers Allowance
JSAG Jobseekers Agreement
JSAPS Jobseekers Allowance Payment System
JSD Jobseeker Direct
JSP Job Seeking Period
JSS Job Specific Selection
JUV CRED Juvenile Credits

K

KELA KANSANE LÄ KELAITOKSEN -PAIKALLISTOIMISTO
KJ Knee Jerk Reflexes
KWO Key Work Objectives

L

L &A Light &Accommonociaion (Eyes)
L.1 Lumbar 1
LA Local Authority
LAN Local Area Network

LAO Local Adjudication Officer
LAU Local Authorised User
LBTN Longbenton
LCC Limited Case Check
LCD Liquid Crystal Display
LCS Local Customer Survey
LCTY Last Complete Tax Year
LCW Limited Capability for Work
LCWRA Limited Capability for Work Related Activity
LED Last Effective Day
LED Light Emitting Diode
LEG Legislation
LEL Lower Earnings Limit
LEM Local Office Energy Manager
LET Lower Earnings Threshold
LHO Local Housing Office/Officer
LHS Left Hand Side
LHSO Local Health and Safety Officers
LHT Left Hand Tag
LIF Linking Information Form
LIH Left Inguinal Hernia
LINO Local Information Officer
LIO Local Insurance Officer
LIR Lenders Interest Rate
LM Labour Market
LMS Labour Market System
LMU Local Management Unit
LO Lapsed Order
LO Local Office
LOA Letter of Assurance
LOAF Local Office Advice File
LOF Local Office Factors
LOI Local Officer I
LOII Local Officer II
LOM Local Office Management
LOMP Local Office Microcomputer Project
LOSA Local Office Security Administrator
LOTO Local Office Training Officer
LOTP Lapsed Order to Pay
LOWCOP Local Office Whitley Code of Practice
LOX Local Office Expert
LP Like Payment
LPA Local Pay Addition
LPB Lone Parent Benefit
LPC London Pension Centre
LPG Like Payment Group
LPG London Pensions Group
LPG Local Pensioners Group
LPRO Lone Parent Run On
LR Liable Relatives

LRC Learning Resource Centre
LRCC Lower Rate Care Component
LRO Liable Relative Officer
LRP Limited Rate Premium
LRP Limited Revaluation Premium
LRY Last Recorded Year
LSD Local Service Deliverer
LT Left
LTAHAW Living Together as Husband and Wife
LTAHW Living Together as Husband and Wife
LTB Long Term Benefits
LTBF Likely to Become Fitted
LTC Long Term Client
LTSR Long Term Scale Rate
LV Left Voluntarily
LV Lumbar Vertebrae
LV Left Voluntarily
LVA Landesversicherungsanstalt
LX Extra Late Payment

M

MA Medical advisor
MA Maternity Allowance
MAF Maintenance Application Form
MAINT Maintenance
MAM Microcomputer Administration Manual
MANCOB Manual Issued Combined Order Book
MAP Maternity Allowance Period
MAP Migration of Applications
MARS Management of Resource Statistics
MAS Medical Adjudication Section
Mat Ben Maternity Benefit
MAT Maternity Appeal Tribunal
MAU Mobility Allowance Unit
Max EF Maximum Earnings Factor
MB Maternity Benefit
MBB Multi Benefit Bulletin
MBR Main Benefit Reply
MBRC Medical Benefits Reimbursement Case
MBS Medical Boarding Section
MC Magistrates Court
MCA Marine & Coastguard Agency
MCB Medical Boarding Centre
MCO Mobile Caller Office
MCP JOINT Metacarpal Phalangeal Joint (Hand)
MCR Management Check Report
MED BEN Medical Benefits

Med Cert Medical Certificate
MFA More Frequent Attendance
MFLO Muslim Family Law Ordinance
MFR Minimum Funding Requirement
MI Management Information
MID Mortgage Interest Direct
MIG Minimum Income Guarantee
MIN Minute
MIRO Mortgage Interest Run On
MIS Management Information Statistics
MIS Management Information System
Misc PA Miscellaneous Put Away
MISFs Management Indicators for the Social Fund
MISP Management Information System Project
MIT Modernisation & Integration Team
MMS Murmurs
MMT Manual Migration Team
MO Medical Officer
MO(RES DIS) Medical Officer (Respiratory Diseases)
MOB Mobility
Mob A Mobility allowance
MOP Methods of Preservation
MOP Method Of Payment
MOS Minister of State
MP Maternity Payment
MP Member of Parliament
MPA Minimum Pension Age
MPB Management Pay Band
MPG Medical Policy Group (now known as CMG)
MPQ Matching Posting Query
MQS Miscellaneous Queries Section, Longbenton
MQS Miscellaneous Queries Section NCO
MR Management Return
MRMM Media Relations and Marketing Manager
MS Medical Services
MS Member Spouse
MS Member State
MSC Manpower Services Commission
MSDOS Micro Soft Disc Operated System
MSLM Medical Services Liaison Manager
MSM Medical Services Manager
MSP Member of the Scottish Parliament
MSS Motability Support Section
MSWG Modern Services Working Group
MT Marriage Trace
MT Membrane of Tympanum
MTM Management Team Meeting
MTP JOINT Metatarsal Phalangeal Joint (Foot)
MU Management Unit
MUA Manipulation under Anaesthetic

MUG Marriage Users Guide
MUM Microcomputer User Manual
MVA Monetary Value of Adjustment
MVE Monetary Value of Error
MWE Married Woman's Election
MWNP Married Womens Non Paying election
MWO Married Womans Option
MWRRE Married Womans Reduced Rate Election

N

N/ENT Not Entitled
N/ENT No Entitlement
NA Not Applicable
NAC Network Administration Centre
NAD Nothing Abnormal Detected
NAR No Action Required
NATs New Age Travellers
NBD Newcastle Benefits Directorate
NBFH National Benefit Fraud Hotline
NC No Change
NCB National Coal Board
NCIP Non contributory Invalidity Pension (now SDA)
NCMG Non contributory Maternity Grant
NCO Newcastle Central Office
NCOPF National Council for One-Parent Families
ND FTET New Deal Full Time Education & Training
ND New Deal
NDG New Deal Grant
NDLP New Deal for Lone Parents
NDP New Deal Partners
NDPA New Deal Personal Advisor
NDYP New Deal for Young Person
NE Not Examined
NF Not Fitted
NFA No Fixed Abode
NFA No Further Action
NFCA No further Control Action
NFCO North Fylde Central Office
NG Not Guilty
NH Nursing Home
NHI National Health Insurance
NHS National Health Service
NI National Insurance
NIA Northern Ireland Agency
NIC National Insurance Contributions
NICB National Insurance Contributions Branch
NICO National Insurance Contributions Office (Inland Revenue)

(formerly CACO)
NINO National Insurance Number
NIO National Insurance Office
NIRS National Insurance Recording System
NISPI National Insurance Services to the Pensions Industry (formerly
COEG)
NJI New Jobseekers Interview
NL Nipple Line
NLQ Near Letter Quality
NMBC Non Manpower Budgetary Control
NMI Non Matching Item
NOK Next of Kin
NP New Person
NPC National Pension Centre
NPD Newcastle Pensions Directorate
NPF National Productivity Factor
NPFTC National Pensions Forecasting & Teleclaims Centre
NPO Nominated Post Office
NPS National Personnel System
NQ Non Qualifying
NR Newcastle Records
NRDC National Research Development Council
NRO Nominated Reviewing Office
NRP Non Resident Parent
NRS New Registration Section
NSBC Non Staff Budgetary Control
NSI Network Services Implementation
NT No Trace
NTTC New Technology Training Centre
NTU Network Terminating Unit
NUBS National Unemployment Benefit System
NUCPS National Union of Civil and Public Servants
NV, N/V Non Verified/Not verified
NVQ National Vocational Qualification

O

O/P Out Patient
O/P Overpayment
OA Osteo Arthritis
OA Office Administration (Code)
OA Changes Osteoarthritic Changes
OAS Overseas Awarding System
OAT Operational Assurance Team
OB Order Book
OBAP Order Book After Pay
OBCS Order Book Control System
OBD Overseas Division

OBG Overseas Benefit Group
OCAO Office of the Chief Adjudication Officer
OCCB Operational Change Control Board
OCCPEN Occupational Pension
OCR band Optical Character Reading band
OCS DCS Official Correspondence Section
OCT DCS Official Correspondence Team
OD Every Day
OD Overseas Division
OE On Examination
OGD Other Government Department
OHS Occupational Health Service
OI Office Implementation
OM Every Morning
OM Otis Media
OMB Operational Management Board
ON Every Night
ONC Ordinary National Certificate
OND Ordinary National Diploma
ONPS Office National Des Pensions
OOA Out of Area Payment
OOH Out of Hours
OOHS Out of Hours Service
OP Operation
OP Order Payable
OP Outpatient
OP Overpayment
OPA Overseas Pension Agent
OPB Occupational Pensions Board
OPB One Parent Benefit
OPD Out-Patient Department
OPF Occupational Pensions File
OPN Operation
OPRA Occupational Pension Regulatory Authority
OPS Operational Section
OPSSAT Office of the President of the Social Security Tribunal
OR Overall requirements
ORG Overpayments Recovery Guide
OS Operational Strategy
O/S Outstanding
OSB Office Services Branch
OSC (EC) Overseas Contributions (European Community)
OSC (RA) Overseas Contributions (Reciprocal Agreement)
OSD Operations Support Directorate / Operational Services Division
OSFI Office of the Social Fund Inspector
OSLAN Open System Local Area Network
OSSC Office of the Social Security Commissioners
OSSCSC Office of the Social Security and Child Support
Commissioner
OT Overtime

OTIS Opportunity To Income Support
OVB Overseas Branch, Newcastle Central Office
OWR Overdue Work Report

P

P/E Pre-existing
PA (M) Personal Advisor Meetings
PA Mtng Personal Advisor Meetings
PA Person Abroad
PA Pensionable Age
PA Personal Adviser
PA Put Away
PAB Personal Acting Body
PAC Public Accounts Committee
PACS Programme Accounting Computer System
PACT Projects Advice & Consultancy Team
PAG Programme Accounting Group
PAR Payment Action Outstanding
PAS Payment Authorisation Service
PAS Personal Accounts Security
PAS Potentially Aggressive Situation
PASA Post Award System Access
PAT Project Assurance Team
PAT Provider Assurance Team
PAYE Pay as You Earn
PB & MDB Pneumoconiosis, Byssinosis and Miscellaneous Diseases
Benefit
PB Pay Band
PBMIS Policy, Budget and Management Information System
PBOS Pensioner Benefits Operational Support
PC Parliamentary Commissioner
PC Payment Combined
PC Personal Computer
PC Present Complaint
PCA Parliamentary Commissioner for Administration (Ombudsman)
PCA Personal Capability Assessment
PCAL Pension Credit Application Line
PCB Pensions Compensation Board
PCC Periodic Case Check
PCG Posting Clerk Group
PCK Processor Controlled Procedures
PCP Pensions Computer Procedures
PCS PID Control Section
PCS Public and Commercial Services Union
PCSPS Principal Civil Service Pension Scheme
PCT Project Co-ordination Team
PCU Parliamentary Correspondence Unit

PD Pensions Direct
PD Prescribed Disease
PD/r Personal Details Repository
PDA Programme Design Authority
PDCS Personal Details Computer System
PDD Pensions and Disability Directorate
PDP Personal Development Plan
PDS Personal Development System
PE Periodic Enquiry
PE Period of Entitlement
PES Public Expenditure Survey
PF Palmar (wrist)
PF Plantar (foot)
PFDS Print File Distribution System
PFP Pensions Forecasting Project
PFUG Procedures and Forms User Group
PG Policy Group
PGO Paymaster General's Office
PH Past History
PI Payment Instruction
PI Performance Indicator
PI Personal Issue
PIAT Performance Improvement Action Team
PID Personal Identification Device
PID Personnel Invitation Document (DBD920)
PID Project Initiation Document (Projects)
PID Prolapsed Invertebral Disc
PIE Period of Interruption of Employment
PIL Pensions in Lieu of gratuity
PILON Payment in Lieu of Notice
PILOR Payment in Lieu of Remuneration
PIMMS Performance and Integrated Monitoring for Managers System
PIP Proximal Interphalangeal
PIPs Particular Instance Papers
PIR Post Implementation Review
PIW Period of Incapacity for Work
PL Pensions Law
PLO Pensions Liaison Officer
PLO Personnel Liaison Officer
PLRC Pensions Law Review Committee
PMG Paymaster General
PMH Previous Medical History
PML Paid Maternity Leave
PMP Payment Modernisation Programme
PMSG Performance Measurement Steering Group
PMT Payments
PMTS Pre-determined Motion Time Systems
PO Payable Order
PO Post Office
PO Private Office

POA Power Of Attorney
POCL Post Office Counters Limited
POD Pensions and Overseas Benefits Directorate
PODOP Prevention Of Duplication Of Payments
POG Printed Output Guide
POLS PMP Operations & Live Support (formerly COLS)
POM Post Opening Manual
POM Post Operations Manual
POP Plaster of Paris
POP Print Operator
POUNR Post Office Urban Re-Invention
PP Pensions Payment
PP Personal Pension
PP Pin Prick Sensation
PP Periodic Payment
PPB Payment Procedural Bulletin
PPC Policy and Production Centre
PPC Pre Payment Check
PPFM Programme Protection Fund Manager
PPG Payments Procedures Guide
PPG Programme Protection Group
PPI Protection of Personal Information (Code)
PPM Payment Procedures Manual
PPM Periodic Payment Made
PPM Programme Protection Management
PPO Press & Publicity Officer
PPS Papers
PQ Parliamentary Question
PR Pulse Rate
PR Pupil Reflexes
PRA Personal Requirements Allowance
PRAT Portable Remote Access Terminal
PRCS Payment Repository Computer System
PRD Period
PRF Pro Rata Fraction
PRFD Principle registry family Division
PRIN Principal
PRISM Personal Record Information System for Management
PRO Public Relations Officer, Public Records Officer
PROP Protected Rights Premium
PRP Pensioners Rights Premium
PRP Permanent Retention Post
PRS Payment Repository System
PSC Parliamentary Under Secretary (Commons)
PSC Project Steering Committee
PSCS Pensions Strategy Computer System
PSD Pension Service Division
PSF Public Sector Fraud
PSL Parliamentary Under Secretary (Lords)
PSMG Performance Measurement Steering Group

PSOD Pension Sharing On Divorce
PSP Pensions Strategy Project
PSP Public Service Pension
PSS Packet Switch System
PSS Payment Stable
P/T Part Time
Pt Patient
PT Physiotherapy
PTO Public Trust Office
PTP Pensions Transformation Programme
PTW Part Time Work
PtW Pathways to Work
PU Personnel Unit
PUCODIs Payable Uprated contracted-out Deductions increments
PUGMPs Payable Uprated Guaranteed Minimum Pension Increments
PUN Pick-up Notice
PUS Private Users Scheme (Official Vehicles)
PV Potentially Violent
PVA Pensionsversicherungsanstalt Der Angestellten
PVC Potentially Violent Claimant
PVI Potentially Violent Indicator
PVP Potentially Violent Person
PWA Person Without Accommodation
PWR Payable Weekly Rate
PY Penultimate Year
PYMT Payment
PYT Payment

Q

QA Quality Assurance
QACS Quality Assurance Checking Section
QAP Quality Assessment Package
QAS Quality Assurance section
QC Quality Control
QCS Quality Control Section
QD Qualifying Day
QDS Four Times a Day
QEF Qualifying Earnings Factor
QEL Qualifying Earnings Level
QP Qualifying Period
QP Quarterly Payments
QSE Quarterly Statistical Return
QSM Quality Service Management
QST Quality Support Team
QTY Qualifying Tax Year
QY Qualifying Year

R

R Right
R&TC Research and Test Centre
RA Reciprocal Agreement
RA Relevant Accident
RA Retirement Allowance
RACT Review Area Control Team
RAO Regional Adjudication Officer
RAP Required Amount Premium
RAP Rate After Pay
RAT Remote Access Terminals
RBD Recovery by Deduction
RCD Reduced Case paper Dependency
RCF Ratio Check Failures
RCH Residential Care Home
RD Respiratory Disease
RD Regional Directorate
RDM Regional Decision Maker
RDU Regional Data Unit
RDV Response to Displayed Vacancies
REA Reduced Earnings Allowance
REA(F) Reduced Earnings Allowance Frozen Rate
REA(P) Reduced Earnings Allowance Personal Rate
REC 'D Received
RECON Reconsideration
REF Reference, Refer
REG 'D Registered
REG Regulations
REN Renewal
REQd Required
REQt Request
RETD Returned
RETN Return/Returned
RFC Request for Change
Rfe Recovery From Estate
RFO Regional Finance Office
RGD Reduced GBU Dependency
RHS Right Hand Side
RHT Right Hand Tag
RIDDOR Reporting Injuries, Diseases and Dangerous Occurrences
Regulations
RIF Right Iliac Fossa
RIH Right Inguinal Hernia
RIM Regional Implementation Manager
RINO Regional Information Officer
RITY Relevant Income Tax Year
RITYS Relevant Income Tax Years

RLO Regional Liaison Officer
RLOF Relevant Loss of Faculty
RMA Records Management Advisor
RMO Regional Medical Officer
RMPS Redundant Mineworkers (Payments) Scheme
RMS Regional Medical Service
RMS Resource Management System
RNG Random Number Generator
RO Regional Office
RO Reporting Officer
RO Review Officer
ROB Renewal Order Book
ROMO Regional Office Medical Officer
ROW Rest of the World
RP Redundancy Payment
RP Retirement Pension
RPA Responsible Paying Authority
RPAR Retirement Pension Age Related
RPFA Retirement Pension Forecasting and Advice
RPFT Retirement Pension Forecasting Team
RPL Retirement Pension Law
RPMS Regional Personnel Microcomputer System
RPO Restricted Post Office
RR Rapid Reclaim
RRL Reduced Rate Liability
RS Respiratory System
RSF Routine Report
RSM Remote Systems Management
RSM Remote Systems Manager
RSPC Repeated Short Period Claimant
RSPS Shipbuilding (Redundancy Payments) Scheme
RT Right
RTA Road Traffic Accident
RU Resettlement Unit
RVP Rijksdienst Voor Pensioenen
RVT Requisition Validation Team

S

S of S Secretary of State
S.1 Sacral 1
S102 Section 102
S148 Section 148
S21 Section 21
S2P State Second Pension
S50A Section 50A
SAL Standard Acknowledgement Letter
SALO Sickness Absence Liaison Officer

SAR Staff Appraisal Report
SAR Subject Access Request
SAR System Access Record
SAT Satisfied
SAT Security Assurance Team
SB Sickness Benefit
SBC Small Business Case
SBO Special Banking
SC Security Co-ordinator
SC Staff Code
SCC Second Contribution Condition
SCCS Security Checking & Compliance System
SCOG Security Checking Officers Guide
SCON Scheme Contracted-Out Number
SDA Severe Disablement Allowance
SDB Sutton Disability Benefits
SDBMT Sutton Disability Benefits Management Team
SDC Service Delivery Centre (formerly ACC – Area Computer Centre))
SDC Secure Data Configuration
SDC Service Development Consultancy
SDM Sector Decision Maker
SDM Specialist Decision Maker
SDOA Severe Disablement Occupation Allowance
SDP Severe Disability Premium
SDP Severely Disabled Person
SE Self Employment
SEB Southern Electricity Board
SEE Small Earnings Exception
SEL Statutory Earnings Limit
SEMA Medical Services (Society for Economic Mathematic
Application)
SEO Senior Executive Officer
SERPS State Earnings Related Pensions Scheme
SF Social Fund
SFCS Social Fund Computer System
SFI Social Fund Inspector
SG Support Grades
SGB Support Grade Band
SH Social History
SH Severe Hardship
SHA Special Hardship Allowance
SHD Strategy Help Desk
SI Sacro-Iliac
SI Self Instruction
SI Special Investigator
SI Statutory Instrument
SIBPA Specialist Incapacity Benefit Personal Advisor
SIR Standard Interest Rate
S/L Sick Leave
SLA Service Level Agreement

SLR Straight Leg Raise
SM Section Manager
SM Service Manager
SMB Strategic Management Board
SMG Service Management Group
SMIN Senior Management Information Needs
SMO Senior Medical Officer
SMP Statutory Maternity Pay
SMR Statistical Management Returns
SOC Standard Occupation Code
SOD Single Outcome Decision
SofS Secretary of State
SOLS Solicitors
SOS Secretary of State
SOV Supervisor of Visiting
SP MB Special Medical Board
SP Special payments
SP Single Payment
SPA State Pension Age
SPC State Pension Credit
SPD Service Planning Database
SPO Secure Print Operator
SPPs Split Payment Payees
SPRU Scottish Parliamentary Relations Unit
SQR Scan Query Reports
SR Special Rule (as in DLA cases)
SRB Supplementary Record for Benefit
SRG System Reference Guide
SRN State Registered Nurse
SRU Staff Resources Unit
SS ACT Social Security Act 1975
SS Social Security
SS Suspended Sentence
SSAC Social Security Advisory Committee
SSALE Social Security Advice Line for Employers
SSAT Social Security Appeal Tribunal
SSC Social Security and Child Support Comissioners
SSC Stationery Stock Control
SSMART Stretching Specific Measurable Achievable Realistic Time-bound
SSO Small Systems Officer
SSP Security Specialist
SSP Act Social Security Pensions Act
SSP Statutory Sick Pay
SSTI Social Security technical instructions
ST Southern Territory
STAP Single Terminal Access Point
STATS Statistics
STB Short Term benefits
STC Southern Territory Circular

STOP Service To The Public
STS Strategy Terminal System
SUBS Substitution
SUPER/S Supersession
Supp B Supplementary Benefit
SUSF Full Payment Suspension
SUSP Award Level Payment Suspension
SV Sick Visit
SVB Sociale Verzekeringsbank
SVCE Service
SVOD Serps Valuation on Divorce
SWA Southern Water Authority
SWD Social Work Department (Scotland)
SWO Staff Welfare Officer
SXR Scalp X-ray

T

T.1 Thoracic 1
T/I Transfer In
T/O Tear-Off
T/O Transfer Out
T/U Top Up
TAM Treat as Made
TAPS Trans-Continental Automated Payment Services
tAS The Appeals Service
TASCC Total Assurance System Checks Control
TAW Temporary Allowance as the Widow of a severely disabled war pensioner
TC Telephone Call
TC Terminal Controller
TCA To Come Again
TD Territorial Director
TDLO Training and Development Liaison Officer
TDS Three times a day
TEC Training Enterprise Council
TED Training and Experience Database
TEL Telephone
TFW Training for Work
TGC To Go Convalescent
THE Trainee Handouts
TI Temporary Identifier
TIA Taken Into Account
TIB &FIB Tibia & Fibia
TIP Terminal Interphalangeal Joint
T/L Team Leader
TL Typed Letter
TLS Telephone Liaison Section

TLO Training Liaison Officer
TM Tympanic Membrane
TMG Team Member Guide
TMS Terminal Management System
TMT Territorial Management Team
T/O Treat Official
TOG Training Officers Guide
TOIL Time of in Lieu
TOPS Training Opportunities Programme
TP Temporary Promotion
TP Training Plan
TP Transfer Premium
TPO Token Post Office
TPR Total Payable Rate
TQM Total Quality Management
TRS Training Records System
TS Thoracic Spine
TS&D Technical Support & Development
TSD Training Services Division
TSG Technical Support Group
TSO The Stationery Office
TT Temporary Token
TTC Transfer to Clerical
TTWA Travel to other Work Areas
TU Trade Union
TUG Training User Group
TUM Telephoned Urgent Message
TUPE Transfer of Undertakings (protection of employment)
TUS Trade Union Side
TV Process Transverse Process
TVP Tyneview Park
TY Tax Year
TYP Typing
TYPMAN Typing Manager
TYP Typist

U

U/R Uprating
U/V Upward Variation
UB Unemployment Benefit
UBO Unemployment Benefit Office
UCP Urgent Case Payment
UEL Upper Earnings Limit
UG Unified Grade
UG6/7 Unified Grade 6/7
UK United Kingdom (Great Britain and Northern Ireland)
UNSUPP Unemployability Supplement

UMB Unit Managers Board (formerly the Ops Board)
UMT Unit Management Team
UPML Unpaid Maternity Leave
US Unemployability Supplement
USG User Support Group
USL Unita Sanitoria Locale
UTP Unshielded Twisted Pair (cabling)

V

V Verified
VA Visual Acuity
VA Veterans Agency
VAT2K Validation and Test checks
VDH Valvular Disease of the Heart
VDPU Vaccine Damage Payment Unit
VDT Visual Display Terminal
VDU Visual Display Unit
VED Vehicle Excise Duty
VERS Voluntary Early Retirement Scheme (for mineworkers)
VFM Value for Money
VL Village List
VM Unit Verification of Marriage Unit
VMU Validity of Marriage Unit
VO Visiting Officer
Vol Voluntary
Vol Volume
VP Voluntary Payment
VRA Virtual Router Account
VU Voluntary Unemployment
VUTW Virtually Unable To Walk
VV Varicose Veins
VWF Vibration White Finger

W

W/L Working Life
W/L Wages in Lieu
WA Widow's Allowance
WAA Working Age Agency
WACG Working Age & Children Group
WAR Work Availability Report
WARU Welsh Assembly Relations Unit
WASMP Working Age Services Modernisation Project
WB Widow's Benefit
WBLA Work Based Learning for Adults
WBS Weekly Benefit Saving

WC Week Commencing
WCA Workmens Compensation (supplementation) Scheme
WDs Waiting Days
W/EX Written Explanation
WEF With Effect From
WFHRA Work Focussed Health Related Assessment
WFI Work Focussed Interview
WFP Winter Fuel Payment
WFPS Winter Fuel Payment System
WFTC Working Families Tax Credit
WINZ Work And Income New Zealand
WMA (P) Widowed Mothers Allowance (Personal)
WMA Widowed Mother's Allowance
WMAF Widows Mothers Allowance (Personal)
WOR Work Overdue Report
WP (AR) Widow's Pension (Age Related)
WP Widow's Pension
WP Word Processor
WPA (P) Widowed Parents Allowance (Personal)
WPA Widowed Parents Allowance
WPMS War Pensions Mobility Supplement
WPO War Pensions Office
WPS Widow'/Widowers's Pension Scheme
WPT Widow's Payment
WRAC Work Related Activity Component
WRO Welfare Rights Officer
WRS Widows Running Start
WS Welfare Service
WSOR Written Statement of Reasons
WTC Working Tax Credit
WWP War Widows Pension

X

XSF Sensitive Report

Y

YP Young Person
YPBA Young Persons Bridging Allowance
YR Year
YSS Youth Support Scheme
YT Youth Training
YTD Year To Date
YTS Youth Training Scheme

Z