



Department
of Energy &
Climate Change

ECO Delivery Update

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ECO Delivery- Action Plan

- **Purpose:** Outline risks and issues and capture activities that DECC can undertake to support current and future policy delivery.
- **Proposed refresh:** current plan being reviewed and refocused on policy challenges. Increased alignment to team project management. Increased linkages to Green Deal.
- **Proposed key areas:** communications, evidence base (incl market intelligence and cost transparency) and supporting delivery.

New Areas of Focus

- Future ECO Policy Brokerage
- Rural Delivery and off-gas grid
- Supply chain issues
- Customer journey and advice
- Data, tools and mapping

Action Plan: Evidence Base

Market Intelligence

- Regular and established communication channels with energy suppliers
- Understanding delivery on the ground
- Proactive approach to exploring issues
- Supporting policy and analysis with informed information

Cost Transparency

- Understanding delivery and supporting the next phase of policy
- Improving data quality
- Understanding costs to consumers

Technical and Scientific Issues

Links to Green Deal and Affordable Warmth.