

# The Green Deal

## Cashback for energy-saving home improvers



Department  
of Energy &  
Climate Change

*The Green Deal Cashback Scheme rewards Green Deal customers. Householders in England and Wales can claim cash back from Government on energy saving improvements like insulation, front doors, windows and boilers.*

### Who is eligible?

The Cashback Scheme encourages people to make energy improvements to their home under the Green Deal. If you install certain energy efficiency improvements in your home, you may be able to claim cashback for each measure you install, up to a total of two thirds of the amount you have to pay. The more you do, the more you get.

### How does it work?

To get Cashback you must:

1. Have a Green Deal assessment carried out on your home. You will be able to apply for cashback for any of the eligible improvements you plan to install, as recommended on your assessment.
2. Get and agree quotes from a Green Deal Provider who's registered with the Cashback Scheme\*.
3. Apply for your Cashback voucher online or by phone, before you begin the work. Your Provider may be able to help with this – ask them.
4. Complete works within three months (six months for solid wall insulation).
5. You will receive payment once your Provider has confirmed work has been carried out and arranged for the Energy Performance Certificate to be updated.

You can choose to fund improvements through a Green Deal Finance Plan, or pay in other ways, and get the Cashback but you must use a Green Deal Provider to arrange the work.

The more improvements you make, the bigger your Cashback. You can only make one claim for the Cashback, but it may cover a package of improvements recommended by the Green Deal assessment.

**Cashback applications close on 30 June 2014, or while funds last. Installations must be made and vouchers redeemed before 30 September, 2014.**

The Government Cashback is separate to any similar offers that may be made by Green Deal Providers. You will not be able to claim Cashback for packages of improvements that have a contribution from Green Deal Communities and, from 1st April, ECO.

You can also choose to donate some or all of your Cashback to a charity or community interest company of your choice signed up with the scheme administrator.

### Cashback rates

**Cashback rates for some improvements have changed and will apply to any cashback application made or redeemed on or after 13 December 2013.**

**The updated list is on the next page. The website will be updated to reflect the new rates in early March.**

Not all vouchers will change as a result of the new rates, as cashback amounts for some improvements will remain the same. The Cashback Administrator will contact customers, where appropriate.

If you have any questions please contact your Green Deal Provider, or the Cashback Administrator on 0300 555 0201 or email [customerservice@greendealcashback.gov.uk](mailto:customerservice@greendealcashback.gov.uk)

\*To find a Provider registered to offer Green Deal Cashback, go to <http://gdorb.decc.gov.uk/consumersearch> and use the advanced search feature.

## Eligible measures and cashback amounts

Loft insulation (including top up) and insulating cavity walls (where appropriate) are important, basic energy saving measures. So where a Green Deal assessment recommends these alongside other improvements, householders will only be able to get the Cashback if they do these too.

QUALIFYING ENERGY EFFICIENCY MEASURE	NEW CASHBACK LEVEL Available from 13 December 2013	OLD CASHBACK LEVEL
Solid wall insulation <sup>i</sup>	£4000	£650
Cavity wall insulation	£250	£250
Loft insulation (incl. top up)	£150	£100
Upgrade boiler to condensing gas boiler from non-condensing boiler or other	£270	£270
Floor insulation	£200	£150
Double glazing (old single to A) <sup>ii</sup>	£650	£320
Secondary glazing <sup>ii</sup>	£500	£230
Condensing oil boiler from non-condensing oil heating or other <sup>iii</sup>	£310	£310
Draught proofing	£50	£50
Heating controls (roomstat and/or programmer and time/temperature zone controls) <sup>iv</sup>	£100	£70
Flat roof insulation	£550	£390
Hot water cylinder insulation (incl. top up) <sup>iv</sup>	£10	£10
Room in roof insulation	£1000	£220
Flue gas heat recovery (condensing combi boiler) only alongside replacement boiler	£100	£90
New or replacement storage heaters	£150	£150
Replacement warm-air unit	£320	£320
Waste water heat recovery systems	£100	£60
High performance replacement doors	£100	£40

### Further conditions of Cashback

- <sup>i</sup> Where Cashback is claimed on solid wall insulation, the solid wall insulation must be applied to at least 50% of the external wall area.
- <sup>ii</sup> Double Glazing: Cashback paid at £20pm<sup>2</sup> up to maximum quoted above.  
Secondary Glazing: Cashback paid at £15pm<sup>2</sup> up to maximum quoted above.
- <sup>iii</sup> Off gas-grid households should consider their renewable heat options – higher payments may be available through the Renewable Heat Premium Payment scheme than the Green Deal Cashback offered for condensing boilers
- <sup>iv</sup> Cannot be claimed at same time as boiler replacement (as this is a regulatory requirement).

**Cashback is subject to compliance with the Terms and Conditions of the Scheme, including eligibility criteria. Check on [www.gov.uk/greendealcashback](http://www.gov.uk/greendealcashback)**

**NB: The new rates will be reflected on the Cashback website in early March 2014.**

**GET  
HELP**

Free and impartial advice about the Green Deal is available. Call the Energy Saving Advice Service (England and Wales) on 0300 123 1234 or Home Energy Scotland on 0808 808 2282. Alternatively, visit [www.gov.uk/greendeal](http://www.gov.uk/greendeal)