

**From:** *:[redacted]*  
**Sent:** 03 May 2012 10:36  
**To:** *:[redacted]* (AHVLA)  
**Cc:** Branch, Zoos (GW)  
**Subject:** RE: Zoo inspection system study

Dear *:[redacted]*

I have not received from you (or anyone else in Animal Health or DEFRA) any confirmation that you received the report I emailed you the 08/04/2012 on the zoo licensing system study I undertook (see the email below). Please, can you confirm that you received it and that you will be addressing the problems highlighted in it?

You should know that I have launched a complaint to the European Commission based on my findings in this study.

Yours sincerely

*:[redacted]*

**From:** *:[redacted]*  
**Sent:** Sunday, April 08, 2012 12:01 PM  
**To:** *:[redacted]* (AHVLA)  
**Subject:** Zoo inspection system study

Dear *:[redacted]*

For your interest, please find enclosed the report of the study *:[redacted]* which I compiled in *:[redacted]* after it was commissioned to me by *:[redacted]*. I believe that such organization has already send you their recently published report (titled *:[redacted]* which summarizes some of my findings), but in case you did not get the full report (which has been made public today), I am attaching it here.

Yours sincerely

*:[redacted]*