

Armed Forces Compensation Scheme Statistics:

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Defence Analytical
Services and Advice
(DASA)
Spur 7, B Block
Enleigh
Bath
BA1 5AB

Enquiries

Press Office:
020 721 83253

Statistical Enquiries:

Dr Kate Harrison
DASA Health Information
Head of Branch
Tel: 01225 468615
Fax: 01225 468918
kate.harrison@dasa.mod.uk

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INTRODUCTION

1. The Armed Forces and Reserve Forces Compensation Scheme (AFCS) came into force on 6 April 2005 to pay compensation for injury, illness or death attributable to Service that occurred on or after that date. It replaced the previous compensation arrangements provided by the War Pensions Scheme (WPS) and the attributable elements of the Armed Forces Pensions Scheme.
2. Under the AFCS, all compensation payments include a tariff-based lump sum payment to compensate for injury and where appropriate to provide payment in recognition of the pain and suffering caused by the injury or illness. For more serious injuries, broadly those at tariff levels 1-11, a tax-free index-linked income stream is paid from service termination for life to recognise loss of future earnings due to the injury or illness. Under the AFCS, a claim can be made and awarded while still in Service.
3. Continuing financial support is also available in the form of a Survivor's Guaranteed Income Payment (SGIP) for surviving dependants of members of the Armed Forces that have died as a result of Service. Surviving dependants include spouses (husband/wife/entitled partner) and children.
4. In February 2010 a review of the AFCS conducted under the chairmanship of former Chief of Defence Staff Admiral the Lord Boyce was completed. Since then the Ministry of Defence has been working to implement the review's recommendations. These included:
Multiple injuries: every person who sustained multiple injuries arising from a single incident will receive some recognition for each injury.
GIP calculations: the average number of promotions that an injured Service person may have achieved that they are no longer able to as a result of their injury is now reflected in the tax-free index-linked GIP that those with serious injuries receive.
Lump sum amounts: all lump sum levels, with the exception of the top amount, are increased.
Time limits increase: time limits to claim are increased and a new 'fast' payment introduced so some of the most seriously injured claimants can receive an early payment without having to go through the whole claim process.
Exceptionally, these improvements will apply to all previous awards under the scheme and all those who have already received an award from the scheme will benefit from the Review's recommendations.
5. The majority of the improvements to the scheme require detailed legislative amendments which were published in February 2011 and enacted on 9 May 2011. All claims made from that date will have the new scheme rules applied.
6. It is expected that the exercise to revisit previous awards and make additional payments will be complete by June 2012. All those who have already received an AFCS award will be contacted once their case has been reviewed. DASA will note changes as they occur as part of this release.
7. This publication includes the number of claims registered by financial year and the number of claims cleared by financial year, and by quarter. The term "claim" is used to refer to both injury claims raised by a claimant as well as medical discharge and death in-Service cases which are automatically referred to the Service Personnel and Veterans' Agency (SPVA) for consideration. The term "outcome" is used to refer to claims where the SPVA has determined a decision and recorded this on the Compensation and Pension System (CAPS).

8. As mentioned in previous release of these statistics, SPVA have been migrating data from their interim system onto CAPS. The interim system contains claims registered under the AFCS at the start of the scheme between 6 April 2005 and 31 October 2005. SPVA started migration of these cases during Q4-2010, with all interim cases due for migration by the end of April 2011. As a result, all tables in this publication now include these migrated cases, and figures covering the interim system are no longer presented separately in Tables 2.1 and 2.2. The remaining migrated records will be reflected in the next release of these statistics in December 2011..
9. Please note that SPVA will only be migrating successful interim system claims to CAPS and therefore interim system claims that were rejected or withdrawn are not included in the publication tables. For information, there were 115 injury claims and 25 survivors' claims rejected on the interim system.
10. Please note that SPVA are still investigating inflow and outflow data used in **Table 4.3**: Caseload flows by financial year and therefore this table has not been updated. Once SPVA have finished investigations, this table will be updated.
11. Due to improvements in data processing and ongoing validation of data held on CAPS, some of the figures reported in this publication have been revised since previous releases. These figures can be identified by a revision marker ('r'). Please note that as CAPS is a live data system and due to ongoing data validation, some figures reported in this publication are marked provisional ('p') and may be subject to change in future releases.
12. In the last release of these statistics on 10th March 2011 DASA proposed a change in the frequency of the Armed Forces Compensation Scheme Official Statistic from quarterly reports to bi-annual reports. From this point on publications will be released on a bi-annual basis reporting on mid-financial year data (30 September) in December 2011 and onwards, and end of financial year data (31 March) in June 2012 and onwards.

KEY POINTS

13. Since the start of the scheme the number of claims registered has increased year on year. Between 6 April 2005 and 31 March 2011:
 - 24,295 claims (23,645 injury claims and 650 survivors' claims) have been registered (**Table 2.1**);
 - 20,205 injury claims and 610 survivors' claims have been cleared (**Table 2.2**);
 - 10,720 (53%) injury claims were awarded; 770 (4%) were awarded a GIP and a lump sum payment, 9,950 (49%) were awarded a lump sum only (**Table 2.2**); when withdrawn claims were excluded 57% of injury claims were awarded;
 - 230 (38%) survivors' claims were awarded (**Table 2.2**).
14. The number of injury claims cleared during the latest five quarters has fluctuated between a low of 1,355 during Q1-2010 and a high of 2,005 during Q1-2011 (**Table 2.2a**).
15. During Q1-2011 (**Table 2.2a**):
 - There were 1,145 lump sum payments awarded, of which 65 (5%) also attracted an additional GIP. This compares to 930 lump sums awarded during the previous quarter (Oct-Dec 2010), of which 85 (9%) also attracted an additional GIP.
 - 63% (n=990) of in-Service claims were awarded, this compares with 67% (n=810) in the previous quarter (Oct-Dec 2010);
 - 13% (n=10) of medical discharge claims were awarded, this compares with 17% (n=15) during the previous quarter (Oct-Dec 2010). Please note that this is based on small numbers;
 - 40% (n=120) of post Service claims were awarded, this compares with 32% (n=90) during the previous quarter (Oct-Dec 2010);
 - 39% (n=10) of death-in-Service claims resulted in an award which gives entitlement to a Survivor's Guaranteed Income Payment, this compares with 30% (n=5) during the previous quarter (Oct-Dec 2010);
16. The findings identify sub-groups with higher numbers of awarded lump sum payments. The highest numbers were awarded to those with a tariff of injury of musculoskeletal disorders or fractures and

dislocations, Army personnel, those aged 20-34, and those living in Government Office Regions (GORs) of the South East and South West (**Section 3**).

17. During Q1-2011:

- For claims that were awarded 100% GIP, the highest number of conditions were awarded within the tariff of injury table of injury, wounds and scarring (n=50) (**Table 3.3**);
- For claims where 75%, 50%, 30%, or no GIP was awarded, the highest number of lump sums were awarded within the tariff of injury tables of musculoskeletal disorders (n=520) (**Table 3.4**);
- Serving and ex-Serving Army personnel accounted for 72% (n=830) of the lump sum payments awarded (**Table 3.5**);
- 78% of lump sum payments awarded were to those aged between 20 and 34 (n=895) (**Table 3.6**);
- 39% of lump sum payments awarded were to those living in the GORs of the South East (n=210) and the South West (n=240) (**Table 3.7**).

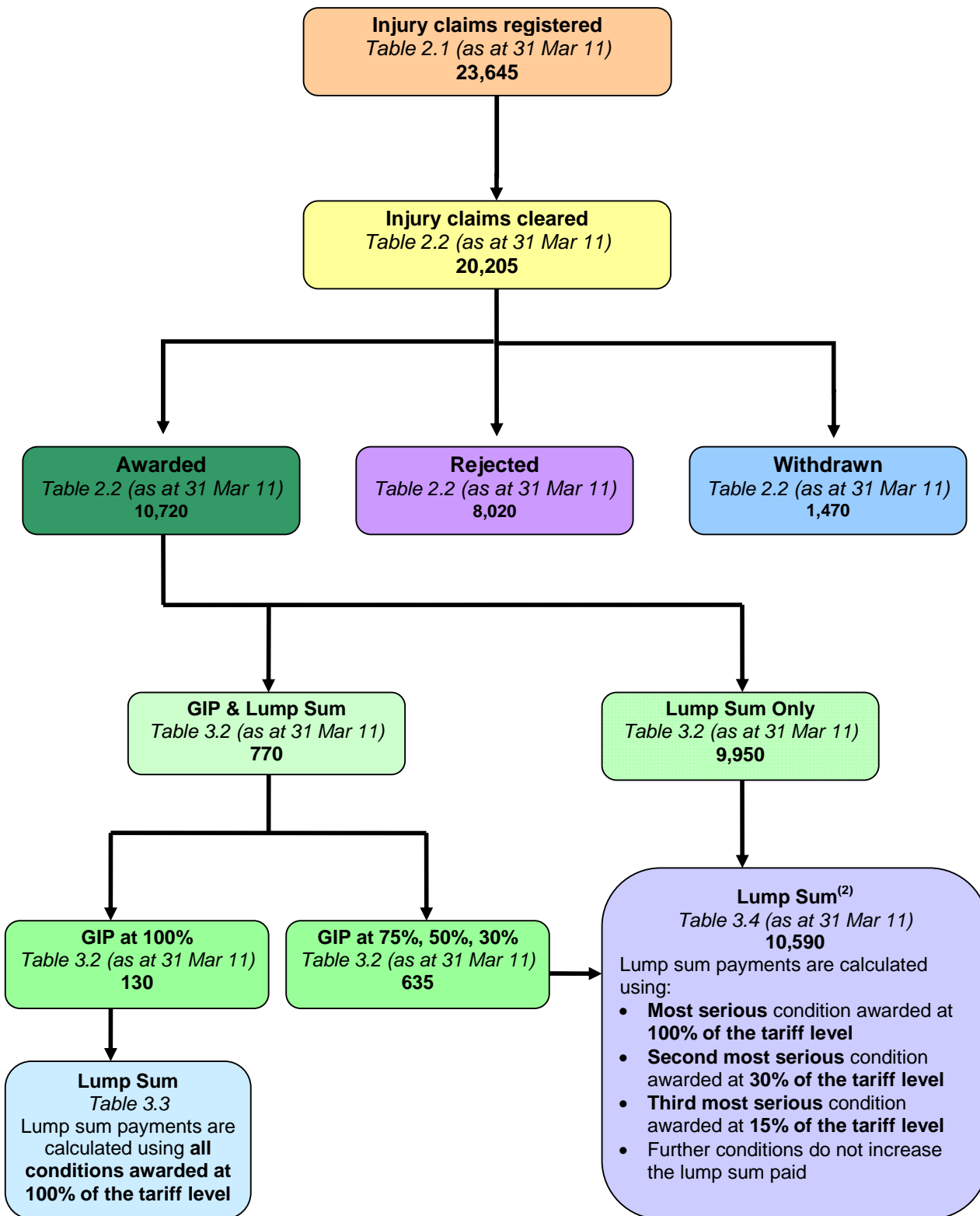
18. As at 31 March 2011, 280 Guaranteed Income Payments were in payment and 425 Survivor's Guaranteed Income Payments were in payment (**Table 4.2**).

19. Since the start of the scheme the numbers of reconsiderations and appeals registered have increased year on year. Between 6 April 2005 and 31 March 2011:

- 2,725 reconsiderations and 1,365 appeals have been registered (**Table 2.1**);
- 2,505 reconsiderations and 555 appeals have been cleared (**Tables 5.1, 5.2**, respectively);
- 1,635 reconsiderations resulted in a new award and 870 were maintained (**Table 5.1**);
- 45 appeals resulted in a new award, 190 were maintained, 100 resulted in an increased award and 130 had a favourable reconsideration (**Table 5.2**).

20. **Figure 1** presents a summary of the AFCS claim process for injury claims under the AFCS.

Figure 1: Summary of AFCS claim process for injury claims⁽¹⁾



(1) Numbers presented may not sum to totals due to rounding.

(2) Tariff information for the most severe condition only has been provided in Table 3.4

CONVENTIONS

~	Negligible (greater than zero, fewer than 5)
-	Not calculated due to value of zero (Please note that this symbol was used to refer to values of zero in previous publications of these statistics – zero values are now shown as '0')
p	Provisional
r	Revised
Q1	1 January to 31 March
Q2	1 April to 30 June
Q3	1 July to 30 September
Q4	1 October to 31 December

In line with DASA's Rounding Policy, all figures of five or more presented in this publication have been rounded to the nearest 5, and figures fewer than five have been masked as '~', totals may not add due to rounding. Percentages have been rounded to the nearest 1%.

RESULTS

Number of Claims Registered and Outcomes Cleared under the AFCS

21. **Table 2.1** provides a breakdown of registered claims, reconsiderations and appeals, by financial year. Since the AFCS began on 6 April 2005 and up to 31 March 2011 there have been 24,295 claims registered, of which 23,645 were injury claims and 650 were survivors' claims.
22. During the financial year 2010/11 there were 7,300 injury claims (98% of all claims), 115 survivors' claims (2% of all claims), 890 reconsiderations and 525 appeals registered under the AFCS.
23. Injury claims include in-Service claims, medical discharge claims and post Service claims. Of the 7,300 injury claims registered during the financial year 2010/11, 5,530 (76%) were registered by personnel in-Service, 355 (5%) were generated following a medical discharge, 1,290 (18%) were registered by personnel that had left Service and 125 (2%) were additional claims registered following an initial in-Service, medical discharge or post Service claim.
24. Survivors' claims include death-in-Service claims, death-post-Service claims and additional child claims. Almost all registered Survivors' claims during 2010/11 followed a death-in-Service. There were fewer than five claims following a post-Service death and five additional child claims registered during 2010/11.

Table 2.1 Claims registered, by claim type and financial year, 2005/06 to 2010/11, numbers⁽¹⁾⁽²⁾⁽³⁾

Claim Type	Claims registered during:						
	All Years (6 Apr 2005 - 31 Mar 2011) <i>p</i>	6 Apr 05 - 31 Mar 06	2006/07	2007/08	2008/09 <i>p</i>	2009/10 <i>p</i>	2010/11 <i>p</i>
Claims	24,295	355 ^r	1,665	3,545	5,125 ^r	6,185 ^r	7,415
Injury Claims	23,645	330 ^r	1,540	3,410 ^r	5,010	6,050 ^r	7,300
In-Service	15,950	200 ^r	765	1,840	3,210	4,405	5,530
Medical Discharge	2,765	120	610	635	745	305	355
Post Service	4,515	10	165	895	940	1,215	1,290
Additional Claim	415	0	~	40	120	125	125
Survivors' Claims⁽³⁾	650	25	120	130	120	135	115
Death In-Service	630	25	120	130	110	135	110
Death Post Service	10	0	0	~	~	~	~
Additional Child	15	0	~	0	~	~	5
Reconsiderations	2,725	0	125	260	635 ^r	815 ^r	890
Appeals	1,365	0	40	125	310	365	525

(1) These figures exclude all "spanning cases"; claims considered first for entitlement under the Armed Forces Compensation Scheme, but passed to the War Pension Scheme where the cause or injury occurred prior to 6 April 2005. There were 880 spanning cases registered in 2005/06, 2,540 spanning cases registered in 2006/07, 2,570 spanning cases registered in 2007/08, 2,490 spanning cases registered in 2008/09, 2,095 spanning cases registered in 2009/10, and 840 spanning claims registered in 2010/11.

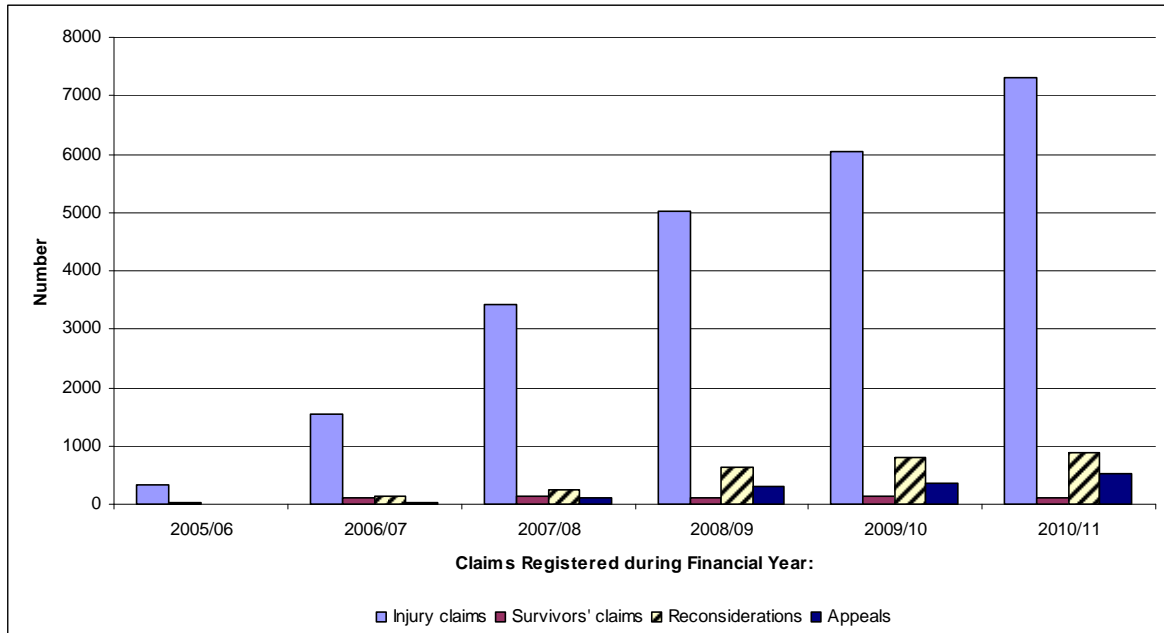
(2) *p* - Claims registered in 2008/09, 2009/10, 2010/11 and All Years are provisional as some claims do not have an outcome and may go on to become spanning cases. The total number of registered claims will not increase but may decrease if any claims become spanning cases, and therefore the number of spanning cases may also increase. For the financial years 2008/09, 2009/10 and 2010/11, there were 265*p*, 460*p* and 3,220*p* registered claims respectively, with a pending outcome as at 31 March 2011.

(3) A single survivor's claim may result in an award which gives entitlement to one or more Survivors' Guaranteed Income Payments.

25. **Figure 2** illustrates that the number of injury claims, reconsiderations and appeals registered have continued to increase year on year. Injury claims increased by 21% between 2008/09 and 2009/10 (from 5,010 to 6,050), with a further increase of 21% in 2010/11 to 7,300.

26. The increasing numbers of claims are due to a raised awareness of the scheme, as well as larger numbers who are eligible to claim, i.e. Service related injury/illness with an incident/onset date on or after 6 April 2005. Any claim related to injury or illness with an onset prior to 6 April 2005 will be eligible under the WPS.

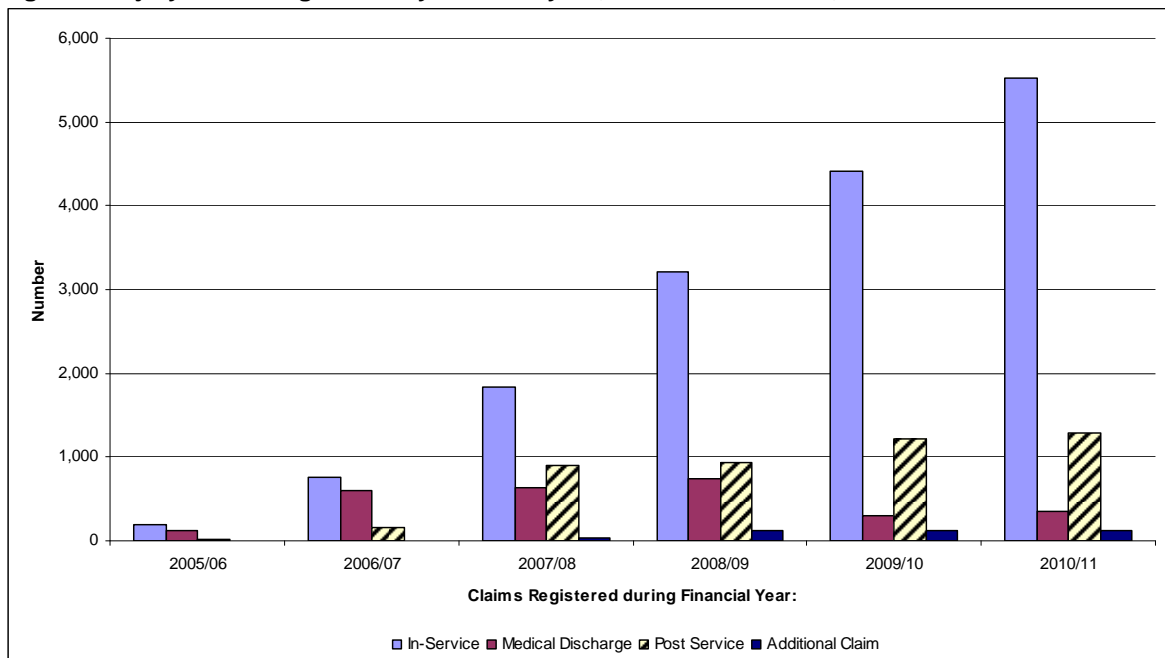
Figure 2: Claims registered, by claim type and financial year, 2005/06 to 2009/10, numbers



27. **Figure 3** illustrates that the number of in-Service claims registered have continued to increase year on year, by 37% between 2008/09 and 2009/10 (from 3,210 to 4,405) and by 26% between 2009/10 and 2010/11 (to 5,530). This increase is primarily due to the fact that the AFCS is a new scheme, so while numbers continue to fall under the WPS, numbers continue to increase under the AFCS. Also, under the AFCS an in-Service claim can be made, as opposed to the WPS where claimants have to wait until they leave Service. Therefore, there will be increasing numbers eligible to claim post April 2005 and increasing awareness of the ability to make an in-Service claim.

28. This is in contrast to the number of claims generated following a medical discharge, which have not increased at the rate of in-Service claims. Between 2008/09 and 2009/10 medical discharge claims decreased by 58% from 745 in 2008/09 to 305 in 2009/10. They increased by 17% to 355 in 2010/11. As medical discharge claims are automatically referred to the SPVA, it is likely that there is less variation from year to year on the number of medical discharge claims because it is dependent on the number of medical discharges from the Armed Forces.

Figure 3: Injury claims registered by financial year, 2005/06 to 2010/11, numbers



29. **Table 2.2** provides a summary of cleared claims by claim type, outcome, and financial year. Since the AFCS began on 6 April 2005 and up to 31 March 2011 20,205 injury claims and 610 survivors' claims have been cleared. Of the 20,205 cleared injury claims, 10,720 (53%) were awarded; 770 (4%) were awarded a GIP and a lump sum payment, 9,950 (49%) were awarded a lump sum only. When withdrawn claims were excluded 57% of injury claims were awarded.

30. During the latest financial year 2010/11, a total of 6,860 injury claims were cleared, of which:
- 3,895 (57%) were awarded and 2,565 (37%) were rejected.
 - 5,210 were in-Service claims of which 3,385 (65%) were awarded and 1,585 (30%) were rejected.
 - 340 were medical discharge claims of which 65 (19%) were awarded and 275 (80%) were rejected.
 - 1,215 were post service claims of which 380 (31%) were awarded and 700 (58%) were rejected.
 - 95 were additional claims of which 60 (61%) were awarded and 5 (6%) were rejected.

31. During the financial year 2010/11, a total of 115 survivors' claims were cleared, of which 50 (41%) were awarded and 65 (57%) were rejected. The majority (96%) were associated with a death in-Service claim.

Table 2.2 Claims cleared, by claim type, outcome, and financial year, 2005/06 to 2010/11, numbers and percentages⁽¹⁾⁽²⁾

Claim Type	Outcome	Claims cleared during:													
		All Years (6 Apr 2005 - 31 Mar 2011)		6 Apr 05 - 31 Mar 06		2006/07		2007/08		2008/09		2009/10		2010/11	
		n	%	n	%	n	%	n	%	n	%	n	%	n	%
Injury Claims	All	20,205		130 ^r		1,330 ^r		2,570 ^r		4,035		5,280		6,860	
	Awarded GIP & Lump sum	770	4%	~	~%	50	4%	90	4%	185 ^r	5%	160	3%	280	4%
	Awarded Lump sum only	9,950	49%	80 ^r	61%	520 ^r	39%	1,180	46%	1,835	46%	2,725	52%	3,610	53%
	Rejected	8,020	40%	50	38%	735	55%	1,120 ^r	44%	1,630	40%	1,915	36%	2,565	37%
	Withdrawn	1,470	7%	~	~%	20	2%	180 ^r	7%	385	10%	480	9%	400	6%
In-Service	All	13,595		80 ^r		625		1,425		2,365		3,885		5,210	
	Awarded GIP & Lump sum	625	5%	~	~%	50	8%	75	5%	135	6%	125	3%	240	5%
	Awarded Lump sum only	8,225	61%	75 ^r	90%	380	61%	880	62%	1,365 ^r	58%	2,385	61%	3,145	60%
	Rejected	4,000	29%	5	7%	185	30%	390	27%	680	29%	1,150	30%	1,585	30%
	Withdrawn	745	5%	~	~%	10	2%	80	6%	190	8%	225	6%	235	5%
Medical Discharge⁽³⁾	All	2,680		50		600 ^r		615		735		345		340	
	Awarded GIP & Lump sum	35	1%	0	0%	~	~%	~	~%	15	2%	5	2%	10	2%
	Awarded Lump sum only	670	25%	5	13%	105	18%	170	27%	255	35%	80	23%	60	17%
	Rejected	1,950	73%	40	88%	485	81%	440	71%	465	63%	245	71%	275	80%
	Withdrawn	25	1%	0	0%	~	~%	~	~%	~	~%	15	4%	~	~%
Post Service	All	3,600		~		100		495		835		950		1,215	
	Awarded GIP & Lump sum	25	1%	0	0%	0	0%	~	~%	10	1%	5	1%	5	1%
	Awarded Lump sum only	930	26%	~ ^r	33%	30	30%	115	23%	180	21%	230	24%	375	31%
	Rejected	2,045	57%	~	~%	65	64%	290	58%	480	57%	510	53%	700	58%
	Withdrawn	600	17%	0	0%	5	6%	85	18%	170	20%	205	22%	130	11%
Additional Claim	All	330		0		~		35		100		100		95	
	Awarded GIP & Lump sum	85	26%	0	0%	0	0%	10	29%	25	28%	25 ^r	23%	25	26%
	Awarded Lump sum only	125	37%	0	0%	~	~%	15	49%	40	41%	30 ^r	32%	35	35%
	Rejected	25	8%	0	0%	~	~%	~	~%	5	6%	10	11%	5	~%
	Withdrawn	95	29%	0	0%	0	0%	5	17%	25	26%	35	35%	30	32%

Table 2.2 (continued) Claims cleared, by claim type, outcome, and financial year, 2005/06 to 2010/11, numbers and percentages⁽¹⁾⁽²⁾

Claim Type	Outcome	Claims cleared during:													
		All Years (6 Apr 2005 - 31 Mar 2011)		6 Apr 05 - 31 Mar 06		2006/07		2007/08		2008/09		2009/10		2010/11	
Survivors' Claims⁽⁴⁾															
All	All	610		5		115		135		115		125		115	
	Awarded	230	38%	~	~%	45	39%	50	36%	40	35%	50	39%	50	41%
	Rejected	375	61%	5	86%	70	61%	85	64%	70	63%	75	61%	65	57%
	Withdrawn	~	~%	0	0%	0	0%	0	0%	~	~%	0	0%	~	~%
Death In-Service	All	590		5		110		130		110		125		110	
	Awarded	220	38%	~	~%	40	38%	45	36%	40	35%	50	39%	45	41%
	Rejected	370	62%	5	86%	70	62%	85	64%	70	63%	75	61%	65	58%
	Withdrawn	0	0%	0	0%	0	0%	0	0%	~	~%	0	0%	~	~%
Death Post Service	All	5		0		0		~		~		~		~	
	Awarded	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	Rejected	5	100%	0	0%	0	0%	~	100%	~	~%	~	100%	~	100%
	Withdrawn	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Additional Child	All	10		0		~		~		~		~		~	
	Awarded	10	100%	0	0%	~	~%	~	~%	~	~%	~	~%	~	67%
	Rejected	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
	Withdrawn	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	~	33%

(1) These figures exclude all "spanning cases"; claims which are made under the War Pension Scheme but are considered first for entitlement under the Armed Forces Compensation Scheme. They are then passed to the War Pension Scheme where the cause or injury occurred prior to 6 April 2005.

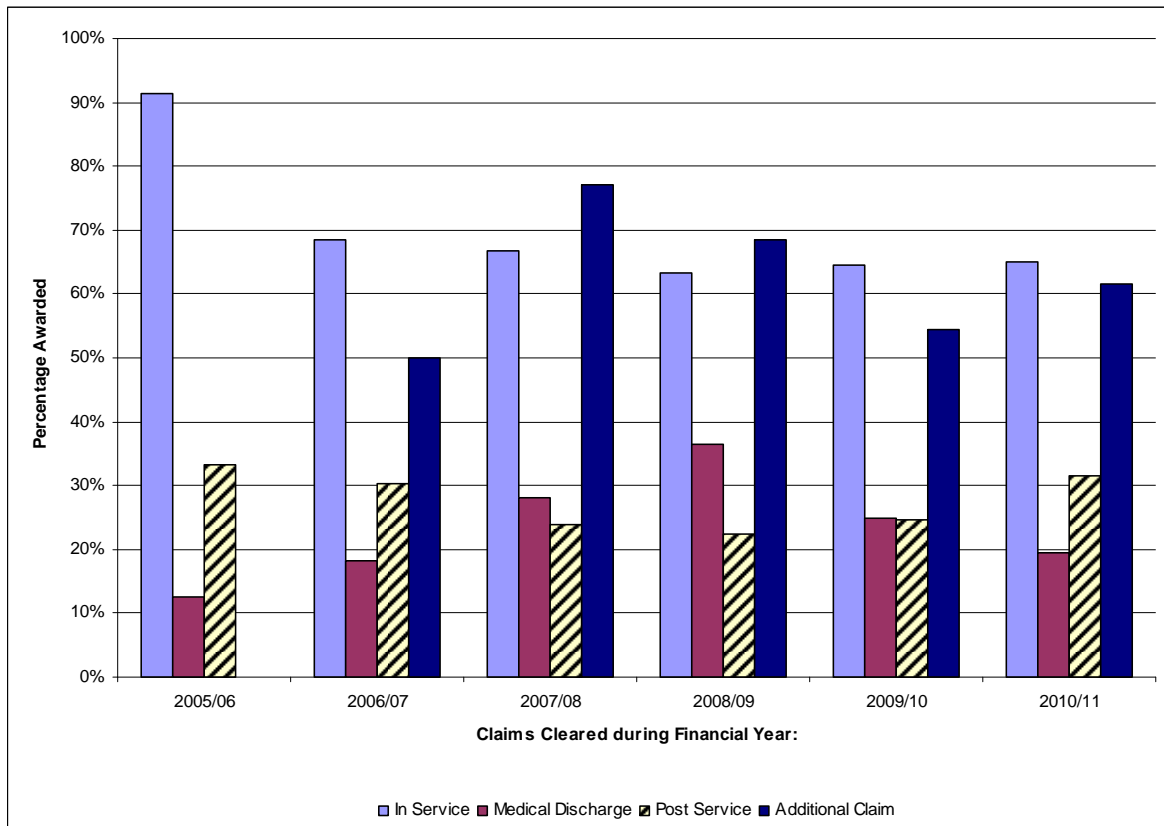
(2) The GIP is not paid while the individual is serving but is deferred until the individual is discharged.

(3) Personnel medically discharged from Service following a successful in-Service claim are automatically reviewed by the SPVA to ensure that the original award is still appropriate.

(4) A single survivor's claim may result in an award which gives entitlement to one or more Survivors' Guaranteed Income Payments.

- 32. **Figure 4** illustrates that the proportion of awarded in-Service claims has remained stable between 2006/07 and 2010/11, ranging from 69% in 2006/07 to 63% in 2008/09. In 2010/11 65% of in-Service claims have been awarded.
- 33. The proportion of awarded medical discharge claims increased year on year between 2005/06 and 2008/09. The proportion dropped from 37% in 2008/09 to 25% in 2009/10 and to 19% in 2010/11.
- 34. The proportion of awarded post Service claims decreased from 33% during 2005/06 to 22% during 2008/09. Awarded post-Service claims rose from 25% (n=235) in 2009/10 to 31% (n=380) in 2010/11.
- 35. The proportion of awarded additional claims has seen the largest variation between 2006/07 and 2010/11, ranging from a low of 50% during 2006/07 and a high of 77% in 2007/08.

Figure 4: Awarded injury claims, by claim type and financial year, 2005/06 to 2010/11, percentages



- 36. **Table 2.2a** provides a further breakdown of claims cleared between Q1-2010 and Q1-2011 by claim type, claim outcome and quarter. During Q1-2011 a total of 2,005 injury claims and 30 survivors' claims were cleared, compared to 1,355 injury claims and 35 survivors' claims during the same quarter in 2010 (Q1-2010).

Table 2.2a Claims cleared, by claim type, outcome and quarter, Q1-2010 to Q1-2011, numbers⁽¹⁾⁽²⁾

Claim Type	Outcome	Claims cleared during:				
		Q1-2010	Q2-2010	Q3-2010	Q4-2010	Q1-2011
Injury Claims						
All	All	1,355	1,520	1,730^r	1,605	2,005
	Awarded GIP & Lump sum	50	60	75	85	65
	Awarded Lump sum only	660	760	920	845	1,085
	Rejected	475	570	625	605	765
	Withdrawn	165	130	105	70	90
In-Service	All	985	1,135	1,290	1,205^r	1,575
	Awarded GIP & Lump sum	35	55	65	75	50
	Awarded Lump sum only	575	670	800 ^r	735	940
	Rejected	280	340	375	360	515
	Withdrawn	95	70	55 ^r	40	70
Medical Discharge	All	85	70	100	85	90
	Awarded GIP & Lump sum	~	0	~	~	~
	Awarded Lump sum only	15	10	30	10	10
	Rejected	65	60	70	70	75
	Withdrawn	~	~	0	0	0
Post Service	All	250	300	315	290	305
	Awarded GIP & Lump sum	~	~	~	~	~
	Awarded Lump sum only	60	80	85	90	120
	Rejected	125	175 ^r	180	175	170
	Withdrawn	60	45	45	25	15
Additional Claim	All	35	15	25	20	35
	Awarded GIP & Lump sum	10	~	5	5	10
	Awarded Lump sum only	10	~	10	10	15
	Rejected	~	~	0	~	~
	Withdrawn	10	10	10	5	5
Survivors' Claims⁽³⁾						
All	All	35	30	35	20	30
	Awarded	10	15	15	5	10
	Rejected	25	20	20	15	15
	Withdrawn	0	0	0	~	0
Death In-Service	All	35	30	35	20	30
	Awarded	10	15	15	5	10
	Rejected	25	15	20	15	15
	Withdrawn	0	0	0	~	0
Death Post Service	All	0	~	~	0	0
	Awarded	0	0	0	0	0
	Rejected	0	~	~	0	0
	Withdrawn	0	0	0	0	0
Additional Child	All	~	0	~	~	0
	Awarded	~	0	~	~	0
	Rejected	0	0	0	0	0
	Withdrawn	0	0	0	~	0

(1) These figures exclude all "spanning cases"; claims which are made under the WPS but are considered first for entitlement under the AFCS. They are then passed to the WPS where the cause or injury occurred prior to 6 April 2005.

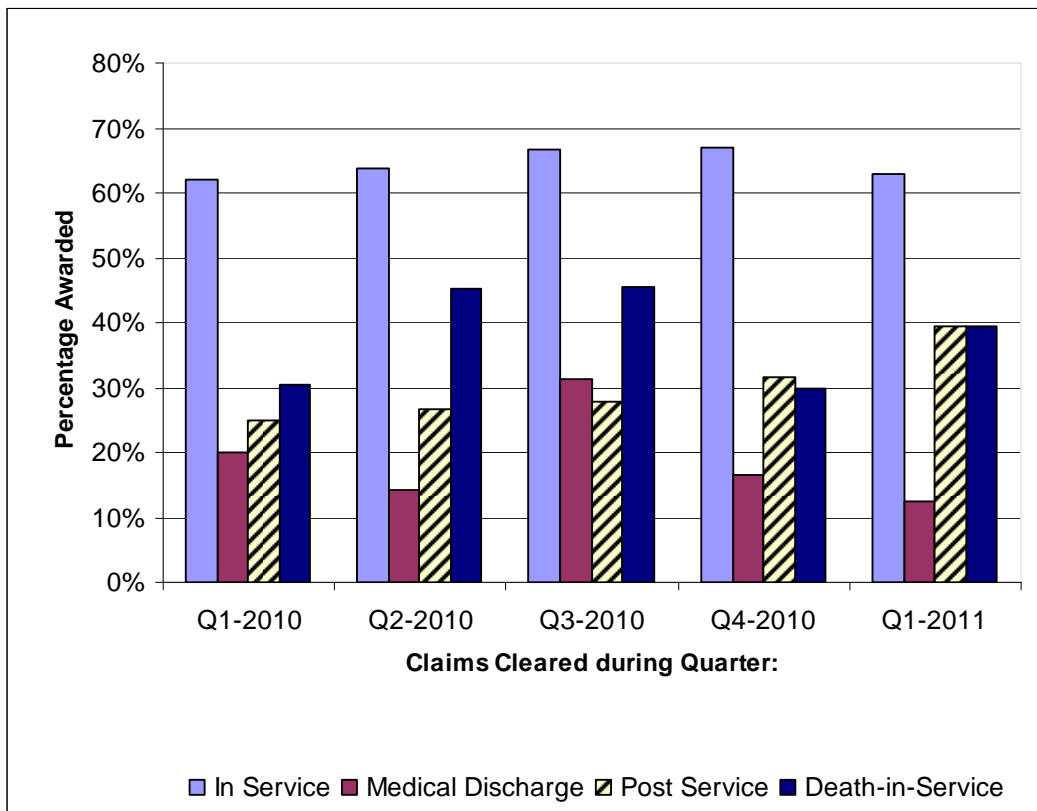
(2) The GIP is not paid while the individual is serving but is deferred until the individual is discharged.

(3) A single survivor's claim may result in an award which gives entitlement to one or more Survivors' Guaranteed Income Payments

37. **Figure 5** illustrates the percentage of awarded claims between Q1-2010 and Q1-2011 by claim type and quarter:

- The proportion of awarded in-Service claims has remained stable during the latest five quarters. The proportion was 62% in Q1-2010 (n=610) and 63% in Q1-2011 (n=990).
- The proportion of awarded medical discharge claims has fluctuated during the latest five quarters between a low of 13% (n=10) during Q1-2011 and a high of 31% (n=30) during Q3-2010. Please note the small numbers involved.
- The proportion of awarded post Service claims has increased over the latest five quarters from 25% (n=60) in Q1-2010 to 40% (n=120) in Q1-2011.
- The proportion of awarded death in Service claims has fluctuated during the latest five quarters between a high of 45% during Q2-2010 (n=15) and Q3-2010 (n=15) and a low of 30% (n=5) during Q4-2010. In Q1-2011 the proportion was 39% (n=10). Please note the small numbers involved.

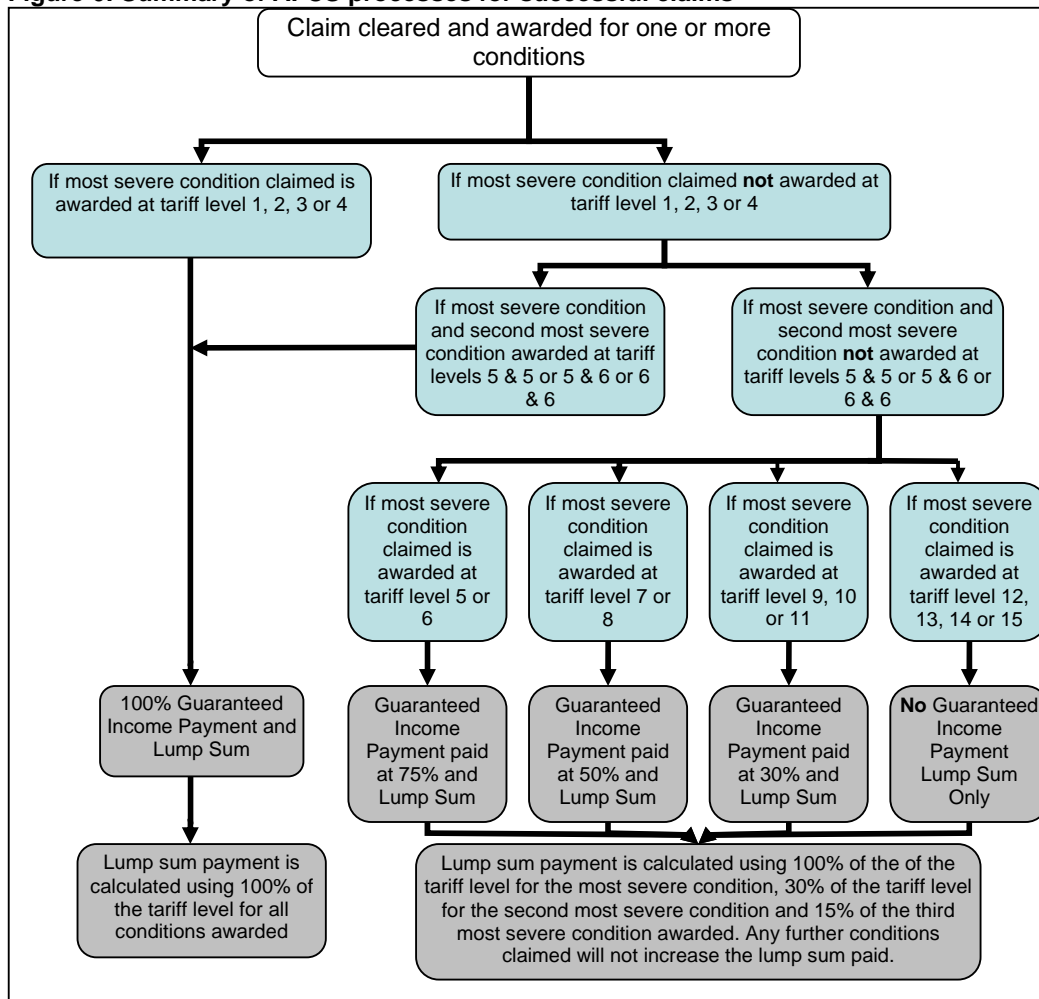
Figure 5: Awarded claims, by claim type and quarter, Q1-2010 to Q1-2011, percentages



Section 3: Recipients of Lump Sum Payments and GIPs under the AFCS

38. Awarded claims under the AFCS can either be awarded a Guaranteed Income Payment (GIP) and a lump sum payment, or a lump sum payment only. A lump sum payment can comprise of one or more awarded conditions. When the condition awarded the highest tariff level is 1 to 4, or two conditions are awarded at tariff levels 5 & 6, 5 & 5, or 6 & 6, a GIP is paid at 100%. When the condition awarded the highest tariff level is 5 or 6, a GIP is paid at 75%. When the condition awarded the highest tariff level is 7 or 8, a GIP is paid at 50%, and when the condition awarded the highest tariff level is 9 to 11, a GIP is paid at 30%. When the condition awarded the highest tariff level is 12 to 15, no GIP is paid. **Figure 6** provides a summary of the AFCS processes for successful claims.

Figure 6: Summary of AFCS processes for successful claims



39. When a claim is awarded a GIP at 100%, the lump sum payment is calculated using 100% of the tariff level for all of the conditions awarded. When a claim is awarded a GIP at 75%, 50%, 30%, or no GIP is awarded, the lump sum payment is calculated using 100% of the tariff level for the most severe condition, 30% of the tariff level for the second most severe condition, and 15% of the tariff level for the third most severe condition. Any further conditions awarded will not increase the lump sum paid. Paragraph 66 provides a definition of 'lump sum' and shows the amount of lump sums associated with each tariff level.

40. **Table 3.1** provides a breakdown of lump sum payments awarded under the AFCS by claim type and financial year. Between 6 April 2005 and 31 March 2011, 10,720 lump sum payments have been awarded, 36% of which (n=3,895) were awarded during the financial year 2010/11. The majority, 84% (n=9,000) of all lump sums were awarded following an in-Service claim.

Table 3.1: Lump sum payments awarded, by claim type and financial year, 2005-06 to 2010-11, numbers⁽¹⁾

Claim Type	All Lump Sums (6 Apr 05 - 31 Mar 11)	Lump sums awarded during:					
		2005-06	2006-07	2007-08	2008-09	2009-10	2010-11
All	10,720	80^r	570^r	1,270^r	2,020^r	2,885	3,895
In-Service	9,000	75 ^r	430	970	1,545 ^r	2,550	3,430
Medical Discharge	715	5	110	175 ^r	270	85	65
Post Service	1,005	~ ^r	30	125	205	250	395

(1) Figures for lump sum awards include injury claims and further additional claims.

41. **Table 3.1a** provides a further breakdown of lump sum payments by claim type and quarter. Of the 1,145 lump sum payments awarded during Q1-2011, 1,010 (88%) were as the result of an in-Service claim, 10 (1%) were as the result of a medical discharge claim and 125 (11%) were as the result of a post Service claim.

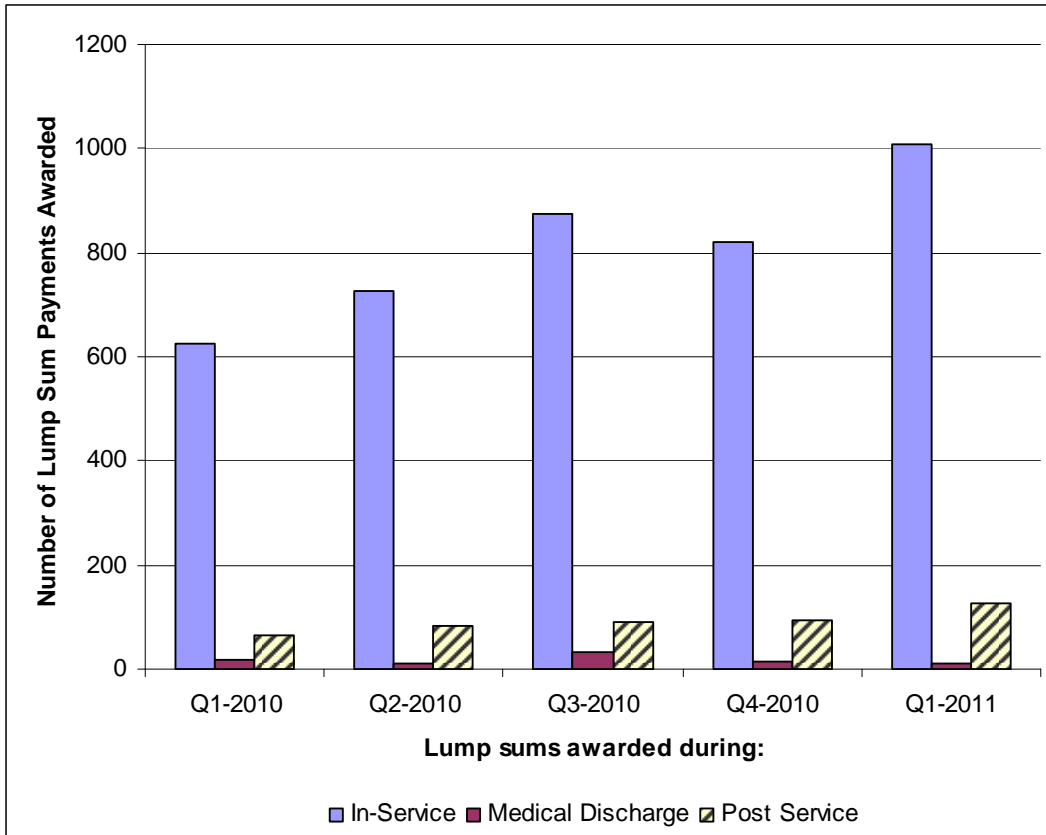
Table 3.1a Lump sum payments awarded, by claim type and quarter, Q1-2010 to Q1-2011, numbers⁽¹⁾

Claim Type	All Lump Sums (6 Apr 05 - 31 Mar 11)	Lump sums awarded during:				
		Q1-2010	Q2-2010	Q3-2010	Q4-2010	Q1-2011
All	10,720	710	820	1,000^r	930	1,145
In-Service	9,000	625	725	875	820	1,010
Medical Discharge	715	15	10	30	15	10
Post Service	1,005	65	85	90	95	125

(1) Figures for lump sum awards include injury claims and further additional claims.

42. **Figure 7** illustrates that the numbers of lump sum payments awarded for in-Service claims increased from 625 in Q1-2010 to 1,010 in Q1-2011. This is likely to be due to the increasing numbers of individuals claiming in more recent quarters, resulting in higher numbers of cleared claims.

Figure 7: Lump sum payments awarded, by claim type and quarter, Q1-2010 to Q1-2011, numbers⁽¹⁾



(1) Includes injury claims and further additional claims for all claim types.

43. **Table 3.2** provides a breakdown of lump sum payments awarded by the highest tariff level and quarter. Between 6 April 2005 and 31 March 2011, 10,720 lump sum payments were awarded, of which 770 were also awarded a GIP. Of those awarded a GIP, 130 were awarded a GIP at 100%, 135 were awarded a GIP at 75%, 90 were awarded a GIP at 50%, and 415 were awarded a GIP at 30%.

44. Of the 1,145 lump sum payments awarded during Q1-2011, 65 (6%) were awarded at tariff levels 1-11, entitling the claimant to a Guaranteed Income Payment in addition to their lump sum award. 1,085 (94%) were awarded at tariff levels 12-15, receiving a lump sum payment only.

Table 3.2 Lump sum payments awarded, by highest tariff level and quarter, Q1-2010 to Q1-2011, numbers⁽¹⁾⁽²⁾⁽³⁾

Tariff Level	All Lump Sums (6 Apr 05 - 31 Mar 11)	Lump sums awarded during:				
		Q1-2010	Q2-2010	Q3-2010	Q4-2010	Q1-2011
All	10,720	710	820	1,000	930	1,145
All Lump Sum plus GIPs	770	50	60	75	85	65
All Lump Sum plus GIP at 100%	130	10	10	15	20	10
1	~	0	~	0	0	0
2	25	~	~	~	5	~
3	40	~	~	10	10	5
4	25	~	~	~	~	~
5	25	~	~	~	~	~
6	10	~	~	0	0	~
All Lump Sum plus GIP at 75%	135	10	10	10	15	10
5	50	~	~	5	5	5
6	85	~	10	5	10	5
All Lump Sum plus GIP at 50%	90	5	10	10	5	10
7	50	~	5	10	5	10
8	35	~	5	~	~	~
All Lump Sum plus GIP at 30%	415	25	25	35	45	30
9	30	~	~	10	5	~
10	55	~	~	~	10	~
11	325	20	20	25	30	25
All Lump Sum Only	9,950	660	760	920	845	1,085
12	2,650	180	185	235	225	245
13	3,335	220	280	340	295	440
14	2,950	205	215	265	230	310
15	1,015	55	80	80	95	85

(1) Figures for lump sum awards include injury claims and further additional claims.

(2) Conditions are assessed against a tariff of injuries table where the lower numerical values (i.e. 1-4) reflect the more severe conditions that are awarded at the highest tariff level. Full details of the tariff can be found at <http://www.veterans-uk.info/pdfs/afcs/tariff.pdf>.

(3) Where more than one condition is claimed for, the table shows the highest tariff level that a claimant has been awarded for a single condition.

45. **Table 3.3** presents claims awarded a GIP at 100%, showing all conditions that have been awarded at 100% of all the tariff levels. **Table 3.4** presents separately claims awarded a GIP at 75%, 50%, 30%, or nil, showing the most severe condition that has been awarded at 100% of the tariff level only.

46. **Table 3.3** shows that between 6 April 2005 and 31 March 2011 there were a total of 1,075 conditions awarded for 140 claims that have been awarded a GIP at 100% as well as a lump sum payment. The highest numbers of conditions have been awarded under the tariff of injury tables of 'injury, wounds and scarring' and 'amputations'.

Table 3.3 Lump sum payments awarded that were awarded a GIP at 100%, by tariff of injury table, tariff level and quarter, Q1-2010 to Q1-2011, numbers⁽¹⁾⁽²⁾⁽³⁾

Tariff of Injury Table	Tariff Level ⁽⁴⁾	All Lump Sums (6 Apr 05 - 31 Mar 11)	Lump sums cleared during:				
			Q1-2010	Q2-2010	Q3-2010	Q4-2010	Q1-2011
All Claims Awarded		140	10	10	15	20	15
All Conditions Awarded	All	1,075	90	75	175	210	120
	1 - 11	360	25	25	65	60	30
	12 - 15	720	65	55	110	155	90
Burns	All	25	~	~	0	0	~
	1 - 11	10	0	0	0	0	0
	12-15	15	~	~	0	0	~
Injury, Wounds and Scarring	All	445	35	30	75	95	50
	1 - 11	100	10	~	20	15	5
	12-15	345	30	25	55	80	45
Mental Disorders	All	10	~	~	0	~	~
	1 - 11	~	~	0	0	0	0
	12-15	10	0	~	0	~	~
Physical disorders including infectious diseases	All	15	~	~	5	~	0
	1 - 11	10	~	0	~	~	0
	12-15	5	~	~	~	0	0
Amputations	All	210	20	15	50	50	30
	1 - 11	100	10	10	20	20	15
	12-15	110	5	5	25	30	15
Neurological disorders (including spinal cord, head or brain injuries)	All	65	~	~	10	10	~
	1 - 11	45	~	~	~	10	~
	12-15	15	~	0	~	~	0
Senses ⁽⁵⁾	All	75	10	5	5	15	10
	1 - 11	20	~	~	0	~	~
	12-15	55	5	~	5	10	10
Fractures and Dislocations	All	175	20	15	20	20	20
	1 - 11	45	~	~	5	5	~
	12-15	130	15	10	10	15	15
Musculoskeletal Disorders	All	45	~	~	5	15	5
	1 - 11	20	~	~	~	5	~
	12-15	30	~	~	~	10	~
Temporary Award ⁽⁶⁾	All	10 p	~ p	~ p	5 p	0	0
	1 - 11	10 p	0	~ p	5 p	0	0
	12-15	~ p	~ p	0	0	0	0
Condition unknown ⁽⁷⁾	All	0	0	0	0	0	0
	1 - 11	0	0	0	0	0	0
	12-15	~	0	~	0	0	0

(1) Figures for lump sum awards include injury claims and further additional claims.

(2) Conditions are assessed against a tariff of injuries table where the lower numerical values (i.e. 1-4) reflect the more severe conditions that are awarded at the highest tariff level. Full details of the tariff can be found at <http://www.veterans-uk.info/pdfs/afcs/tariff.pdf>.

(3) The table shows all of the conditions that have been awarded for a single claim.

(4) Not all tariff levels (1-15) attract a lump sum payment under each tariff of injury table.

(5) This Tariff of Injury table refers to injuries and conditions relating to eyes and ears.

(6) A temporary award is made where an injury is predominantly caused by Service for which no provision is made in the tariff. Any temporary award will be amended within one year of the decision to award, to include the injury for which the temporary award was made. At this point the temporary award becomes permanent and the award is amended on the Compensation and Pensions System.

(7) There are some claim records where condition information is not available and these records have been assigned to unknown.

47. **Table 3.4** provides a breakdown of the 10,590 claims that have been awarded a GIP at 75%, 50%, 30% as well as a lump sum payment, and claims that have only been awarded a lump sum payment. Where more than one condition was awarded, the table shows the most severe condition awarded at the highest tariff level, and paid at 100% of the tariff.

48. **Table 3.4** shows that the majority of lump sum payments awarded at 100% of the tariff level, overall and during the latest five quarters, were for 'musculoskeletal disorders' and 'fractures and dislocations', with overall figures between 6 April 2005 and 31 March 2011 of 4,475 (42%) and 3,060 (29%) respectively.

Table 3.4 Lump sum payments awarded, for the most severe condition (at 100% of the tariff level) that were awarded a GIP at 75%, 50%, 30% or nil, by tariff of injury table, tariff level and quarter, Q1-2010 to Q1-2011, numbers⁽¹⁾⁽²⁾⁽³⁾⁽⁴⁾

Tariff of Injury Table	Tariff Level	All Lump Sums (6 Apr 05 - 31 Mar 11)	Lump sums cleared during:				
			Q1-2010	Q2-2010	Q3-2010	Q4-2010	Q1-2011
All	All	10,590	700	810	980	910	1,135
	Lump sum & GIP at 75%, 50%, 30% (1-11)	640	40	50	60	65	50
	Lump sum only 0% GIP (12-15)	9,950	660	760	920	845	1,085
Burns	All	100	~	5	5	~	10
	Lump sum & GIP at 75%, 50%, 30% (1-11)	15	~	~	~	0	0
	Lump sum only 0% GIP (12-15)	85	~	5	5	~	10
Injury, Wounds and Scarring	All	1,470	90	110	130	145	170
	Lump sum & GIP at 75%, 50%, 30% (1-11)	175	5	15	10	25	15
	Lump sum only 0% GIP (12-15)	1,295	85	100	120	125	155
Mental Disorders	All	355	20	25	30	40	45
	Lump sum & GIP at 75%, 50%, 30% (1-11)	5	0	~	0	~	~
	Lump sum only 0% GIP (12-15)	345	20	25	30	40	45
Physical disorders including infectious diseases	All	295	10	20	25	20	10
	Lump sum & GIP at 75%, 50%, 30% (1-11)	35	~	0	~	~	~
	Lump sum only 0% GIP (12-15)	260	5	20	20	15	10
Amputations	All	155	10	15	15	25	15
	Lump sum & GIP at 75%, 50%, 30% (1-11)	85	5	10	10	10	10
	Lump sum only 0% GIP (12-15)	70	~	5	10	10	5
Neurological disorders (including spinal cord, head or brain injuries)	All	160	15	15	15	15	15
	Lump sum & GIP at 75%, 50%, 30% (1-11)	65	5	~	10	5	5
	Lump sum only 0% GIP (12-15)	95	10	10	~	10	5
Senses ⁽⁵⁾	All	375	25	25	35	25	60
	Lump sum & GIP at 75%, 50%, 30% (1-11)	60	5	~	5	5	~
	Lump sum only 0% GIP (12-15)	315	20	25	30	20	55
Fractures and Dislocations	All	3,060	200	210	260	220	285
	Lump sum & GIP at 75%, 50%, 30% (1-11)	135	5	10	15	10	15
	Lump sum only 0% GIP (12-15)	2,930	195	200	245	210	270
Musculoskeletal Disorders	All	4,475	305	335	435	415	520
	Lump sum & GIP at 75%, 50%, 30% (1-11)	50	~	~	~	5	~
	Lump sum only 0% GIP (12-15)	4,425	300	330	430	405	515
Temporary Award ⁽⁶⁾	All	125 p	20 p	45 p	30 p	10 p	5 p
	Lump sum & GIP at 75%, 50%, 30% (1-11)	15 p	~ p	~ p	~ p	0	0
	Lump sum only 0% GIP (12-15)	110 p	20 p	40 p	25 p	10 p	5 p
Condition unknown ⁽⁷⁾	All	20	0	0	0	0	0
	Lump sum & GIP at 75%, 50%, 30% (1-11)	~	0	0	0	0	0
	Lump sum only 0% GIP (12-15)	20	0	0	0	0	0

(1) Figures for lump sum awards include injury claims and further additional claims.

(2) Conditions are assessed against a tariff of injuries table where the lower numerical values (i.e. 1-4) reflect the more severe conditions that are awarded at the highest tariff level. Full details of the tariff can be found at <http://www.veterans-uk.info/pdfs/afcs/tariff.pdf>.

(3) Where more than one condition is awarded, table shows the single condition awarded at the highest tariff level.

(4) p - Temporary award figures will remain provisional until they have been made permanent under a Tariff of Injury table. Lump sum awards may increase under any of the Tariff of Injuries tables once the temporary awards have been made permanent. The total number of awards made in any quarter will remain unchanged.

(5) This Tariff of Injury table refers to injuries and conditions relating to eyes and ears.

(6) A temporary award is made where an injury is predominantly caused by Service for which no provision is made in the tariff. Any temporary award will be amended within one year of the decision to award, to include the injury for which the temporary award was made. At this point the temporary award becomes permanent and the award is amended on the Compensation and Pensions System.

(7) There are some claim records where condition information is not available and these records have been assigned to unknown.

49. **Tables 3.5 and 3.6** provide demographic information (Service and age-group) of those awarded lump sum payments between Q1-2010 and Q1-2011.

50. The majority (72%) of lump sum payments awarded during Q1-2011 were to serving and ex-serving Army personnel (n=830). Also, the majority (78%) of lump sum payments awarded during Q1-2011 were to claimants aged 20 to 34 (n=895).

Table 3.5 Lump sum payments awarded, by Service and quarter, Q1-2010 to Q1-2011, numbers⁽¹⁾

Service	All Lump Sums (6 Apr 05 - 31 Mar 11)	Lump sums cleared during:				
		Q1-2010	Q2-2010	Q3-2010	Q4-2010	Q1-2011
All	10,720	710	820	1,000^r	930	1,145
Naval Service	1,650	110	125	150	155	165
Army	7,820	495	590	755	665	830
Royal Air Force	1,250	105	100	95	110	150

(1) Figures for lump sum awards include injury claims and further additional claims.

Table 3.6 Lump sum payments awarded, by age group and quarter, Q1-2010 to Q1-2011, numbers⁽¹⁾

Age Group ⁽²⁾	All Lump Sums (6 Apr 05 - 31 Mar 11)	Lump sums cleared during:				
		Q1-2010	Q2-2010	Q3-2010	Q4-2010	Q1-2011
All	10,720	710	820	1,000^r	930	1,145
Under 20	440	15	25	25	25	25
20-24	2,695	155	190	240	230	310
25-29	3,085	215	230	320 ^r	290	335
30-34	2,080	150	190	215	190	250
35-39	1,380	105	105	110	105	135
40-44	730	45	55	55	70	70
45-49	220	20	15	20	20	15
50-54	65	~	5	10	~	10
55-59	25	~	~	~	~	~
Over 60	~	0	0	0	0	0

(1) Figures for lump sum awards include injury claims and further additional claims.

(2) Age at time lump sum was cleared.

51. **Table 3.7** provides a summary of lump sum payments awarded between Q1-2010 and Q1-2011 by Government Office Region (GOR). The highest proportions of lump sum payments were awarded to those in the South West and South East. During Q1-2011, 39% of lump sum payments were awarded to those living in the South East (n=210) and South West (n=240).

Table 3.7 Lump sum payments awarded, by Government Office Region (GOR) and quarter, Q1-2010 to Q1-2011, numbers⁽¹⁾⁽²⁾⁽³⁾

GOR	All Lump Sums (6 Apr 05 - 31 Mar 11)	Lump sums cleared during:				
		Q1-2010	Q2-2010	Q3-2010	Q4-2010	Q1-2011
All	10,720	710 ^r	820	1,000 ^r	930	1,145
North East	190	15	10	15	10	15
North West	420	20	20	35	40	30
Yorkshire and the Humber	925	50	55	85	90	130
East Midlands	480	35	35	25	40	65
West Midlands	565	30	35	45	40	60
East	1,075	85	70	110	70	110
London	360	15	30	45	25	40
South East	1,925	120	165	190	180	210
South West	2,170	155	170	215	185	240
Wales	285	25	15	15	25	20
Scotland	590	35	60	60	55	55
N.Ireland	80	~	0	5	5	5
Other UK ⁽⁴⁾	~	0	0	0	0	0
UK Unknown ⁽⁵⁾	700	55	70	65	80	60
Overseas	130	10	10	15	10	15
Not Known ⁽⁶⁾	825	55	75	80	70	90

(1) Figures for lump sum awards include injury claims and further additional claims.

(2) GOR as derived from address information which is recorded on the Compensation and Pension System.

(3) Updated postcode information from CAPS and the Office for National Statistics (ONS) may result in changes to the figures provided.

(4) Other UK includes Isle of Man and Channel Islands.

(5) UK Unknown includes those known to be resident in the UK but a GOR is not available.

(6) Address information is not available.

Section 4: Recipients of Guaranteed Income Payments

52. Please note that there has been a change in source data for this section and data from 1 January 2009 onwards has been supplied by SPVA.
53. The figures in this section prior to 1 January 2009 do not include claims awarded on the SPVA interim system, which covered the period of 6 April 2005 to 31 October 2005. Data from 1 January 2009 onwards includes claims awarded on the interim system. The change in source data is marked on tables in this section that overlap the time periods of both data sources.
54. **Table 4.1** provides the numbers of Guaranteed Income Payments (GIPs) and Survivors' Guaranteed Income Payments (SGIPs) in payment as at the end of each financial year from 31 March 2006 to 31 March 2011. The total number in payment has continued to increase year on year. This is partly due to the increase in the numbers who are eligible to claim, but also due to individuals leaving Service and GIPs coming into payment.

Table 4.1 Guaranteed Income Payments in payment, by gender as at the end of each financial year, 31-Mar-06 to 31-Mar-11, numbers

Gender	In payment as at:					
	31-Mar-06	31-Mar-07	31-Mar-08 ⁽²⁾	31-Mar-09	31-Mar-10	31-Mar-11
All in payment	15	110	210	335	480	705
Male	~	25	80	160	240	405
Female	10	80	130	175	240	300
Guaranteed Income Payment⁽¹⁾	0	~	35	85	145	280
Male	0	~	30	85	140	270
Female	0	0	~	~	5	10
Survivors' Guaranteed Income Payment - Spouses	5	45	80	105	145	185
Male	~	~	~	~	~	~
Female	5	45	80	100	140	180
Survivors' Guaranteed Income Payment - Children	10	60	95	140	190	245
Male	~	20	45	70	95	135
Female	5	35	45	70	95	110

(1) This table does not include deferred Guaranteed Income Payments.

(2) From January 2009 there was a change in the source of data regarding Guaranteed Income Payments (GIPs). Data regarding GIPs are now sourced from the Service Personnel & Veterans Agency rather than from Paymaster.

55. **Table 4.2** provides the numbers of GIPs and SGIPs in payment and deferred as at the end of each quarter from 31 March 2010 to 31 March 2011. As at 31 March 2011 there were 280 GIPs and 425 SGIPs in payment and 480 GIPs deferred.

Table 4.2 Guaranteed Income Payments, either in payment or deferred, by payment type as at the end of each quarter, 31-Mar-10 to 31-Mar-11, numbers⁽¹⁾⁽²⁾

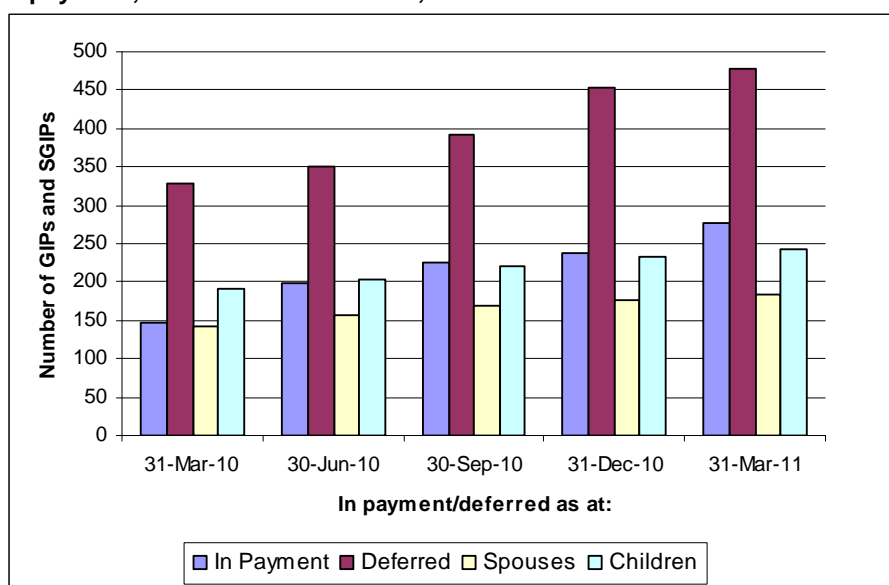
Payment Type	In payment as at:				
	31-Mar-10	30-Jun-10	30-Sep-10	31-Dec-10	31-Mar-11
All	810	910	1,010	1,100	1,185
Guaranteed Income					
Payment	475	550	620	690	755
In Payment	145	200	225	235	280
Deferred ⁽³⁾	330	350	395	455	480
Survivors' Guaranteed					
Income Payment	335	360	390	410	425
Spouses	145	160	170	175	185
Children	190	205	220	230	245

- (1) Figures presented in this table are cumulative, taking into account intakes and outflows from the previous quarter.
 (2) From January 2009 there was a change in the source of data regarding Guaranteed Income Payments (GIPs). Data regarding GIPs are now sourced from the Service Personnel & Veterans Agency.
 (3) These are cases where a Guaranteed Income Payment has been awarded, but payment has been deferred until the claimant leaves Service. These cases will later be included as 'In Payment' upon exit from Service.

56. **Figure 6** illustrates that the number of GIPs in payment has almost doubled during the latest five quarters from 145 in payment as at 31 March 2010 to 280 in payment as at 31 March 2011.

57. The numbers of SGIPs awarded following a death-in-Service claim have also continued to increase. As at 31 March 2011 there were 185 and 245 SGIPs in payment for spouses and children respectively. This compares with 145 and 190 SGIPs in payment for spouses and children respectively, as at 31 March 2010.

Figure 6: Guaranteed Income Payments (GIP) and Survivors' Guaranteed Income Payments (SGIP) in payment, 31-Mar-10 to 31-Mar-11, numbers.



58. SPVA are still investigating inflow and outflow data used in **Table 4.3** and therefore this table has not been updated. Once SPVA have finished investigations, this table will be updated.

Table 4.3 Caseload flows by financial year, 2005/06 to 2008/09, numbers⁽¹⁾

Flow Type	Financial year:			
	2005/06	2006/07	2007/08	2008/09 p
Total in payment at 31 March	15	110	210	320
Total intake in financial year	15	90	110	15
Total outflow in financial year	0	0	10	20
Guaranteed Income Payment⁽²⁾	0	~	35	65
Intake during financial year	0	~	30	~
Outflow during financial year	0	0	0	15
Survivors' Guaranteed Income Payment - Spouses	5	45	80	115
Intake during financial year	5	40	35	5
Outflow during financial year	0	0	~	~
Survivors' Guaranteed Income Payment - Children	10	60	95	140
Intake during financial year	10	50	40	5
Outflow during financial year	0	0	10	~

(1) As at 31 March each year.

(2) This table does not include deferred Guaranteed Income Payments.

P – Data for 2008//09 is provisional due to changes in the supply of inflow and outflow data. Once investigations are complete these figures may be subject to change.

59. **Table 4.4** provides the numbers of GIPs and SGIPs in payment as at 31 March 2011 by Government Office Region (GOR). As at 31 March 2011 the highest number of GIPs and SGIPs were being paid to those with a GOR of the South West (n=90) and the South East (n=85).

Table 4.4: Guaranteed Income Payments (GIP) and Survivors' Guaranteed Income Payments (SGIP) in payment, by Government Office Region (GOR), as at 31 March 2011, numbers⁽¹⁾⁽²⁾⁽³⁾

GOR	In payment as at 31 March 2011			
	All recipients	Guaranteed Income Payment ⁽²⁾	Survivors' Guaranteed Income Payment - Spouses	Survivors' Guaranteed Income Payment - Children
All	705	280	185	245
North East	40	20	10	15
North West	50	20	10	20
Yorkshire and the Humber	60	25	15	20
East Midlands	35	10	10	10
West Midlands	50	20	15	15
East of England	35	20	5	5
London	30	20	5	~
South East	85	40	25	20
South West	90	50	25	20
Wales	35	15	10	10
Scotland	55	10	25	20
N. Ireland	10	~	~	0
Other UK ⁽⁴⁾	5	~	0	5
Overseas	15	~	5	5
Not Known	115	20	20	70

(1) From January 2009 there was a change in the source of data regarding Guaranteed Income Payments (GIPs). Data regarding GIPs are now sourced from the Service Personnel & Veterans Agency.

(2) The change in source data has resulted in a need to link on Service number to the main CAPS dataset to obtain the Government Office Region (GOR). Due to unrecognised Service numbers, some records have not been linked to CAPS and this has increased the number of Guaranteed Income Payments (GIPs) that are being assigned to the category of 'not known'. SPVA have also advised that location information is not available for records held on the Interim system, and therefore these records will also be assigned to 'not known'.

(3) This table does not include deferred Guaranteed Income Payments.

(4) Other UK includes Isle of Man and Channel Islands.

60. **Table 4.5** provides the number of GIPs and SGIPs in payment as at 31 March 2011 by tariff band and age group. As at 31 March 2011 the highest number of GIPs were being paid at tariff band D to the age group 25-29 (n=65). The majority of SGIPs for spouses were paid to those aged 30-34 (n=45).

Table 4.5: Guaranteed Income Payments (GIPs) and Survivors' Guaranteed Income Payments (SGIPs) in payment, by tariff band⁽¹⁾ and age group, as at 31 March 2011, numbers⁽²⁾

In payment as at 31 March 2011

Age Group ⁽³⁾	All GIPs & SGIPs	All GIPs	GIPs - Tariff Band				SGIPs	
			A	B	C	D	Spouses	Children
All	705	280	35	35	20	185	185	245
Under 20	235	0	0	0	0	0	0	235
20-24	65	40	~	10	5	25	15	5
25-29	140	100	15	15	5	65	40	0
30-34	115	70	10	5	~	55	45	0
35-39	55	25	~	~	0	20	30	0
40-44	55	30	~	~	5	20	25	0
45-49	20	5	~	~	0	5	15	0
50-54	10	~	0	0	0	~	10	0
55-59	~	0	0	0	0	0	~	0
Over 60	~	~	0	0	0	~	~	0
Unknown	0	0	0	0	0	0	0	0

(1) Tariff levels 1-11 are divided into four bands and they refer to the percentage used to calculate the annual amount of the Guaranteed Income Payment; 100% for Band A (Levels 1-4 or a combination of levels 5&6, 5&5, and 6&6), 75% for Band B (Levels 5-6), 50% for Band C (Levels 7-8) and 30% for Band D (Levels 9-11).

(2) This table does not include deferred Guaranteed Income Payments.

(3) Age as at 31 March 2011.

Section 5: Reconsiderations and Appeals cleared under the AFCS

61. **Table 5.1** provides the number of reconsiderations cleared between Q1-2010 and Q1-2011 by claim type and outcome. From 6 April 2005 to 31 March 2011, the majority of reconsiderations relate to injury claims (n=2,465) as opposed to survivors' claims (n=40).

Table 5.1 Reconsiderations cleared by claim type, outcome and quarter, Q1-2010 to Q1-2011, numbers

Claim Type	Outcome	All cleared reconsiderations (6 Apr 05 - 31 Mar 11)	Reconsiderations cleared during:				
			Q1-2010	Q2-2010	Q3-2010	Q4-2010	Q1-2011
Injury Reconsiderations	All	2,465	265	170	135	275	360
In-Service	All	1,890	220	135	115	230	295
	New	1,325	145	100	90	135	210
	Increased	0	0	0	0	0	0
	Maintained	565	80	30	25	95	85
	Reduced	0	0	0	0	0	0
	Withdrawn	0	0	0	0	0	0
Medical Discharge	All	265	15	10	10	10	25
	New	130	5	~	~	~	10
	Increased	0	0	0	0	0	0
	Maintained	135	5	5	~	10	15
	Reduced	0	0	0	0	0	0
	Withdrawn	0	0	0	0	0	0
Post Service	All	310	30	25	10	35	40
	New	180	15	15	10	20	20
	Increased	0	0	0	0	0	0
	Maintained	130	10	10	~	10	20
	Reduced	0	0	0	0	0	0
	Withdrawn	0	0	0	0	0	0
Survivors' Reconsiderations	All	40	~	5	~	5	~
Death In-Service	All	40	~	5	~	5	~
	New	~	0	~	0	~	0
	Increased	0	0	0	0	0	0
	Maintained	35	~	~	~	5	~
	Reduced	0	0	0	0	0	0
	Withdrawn	0	0	0	0	0	0
Death Post Service	All	~	0	0	0	0	0
	New	0	0	0	0	0	0
	Increased	0	0	0	0	0	0
	Maintained	~	0	0	0	0	0
	Reduced	0	0	0	0	0	0
	Withdrawn	0	0	0	0	0	0
Additional Child	All	~	0	~	0	0	0
	New	~	0	~	0	0	0
	Increased	0	0	0	0	0	0
	Maintained	0	0	0	0	0	0
	Reduced	0	0	0	0	0	0
	Withdrawn	0	0	0	0	0	0

62. **Table 5.2** provides the number of appeals cleared between Q1-2010 and Q1-2011 by claim type and outcome.

63. The number of appeals remains low due to the time it takes to process an appeal at the Pensions Appeal Tribunal (PAT). The majority of appeals from 6 April 2005 to 31 March 2011 relate to injury claims (n=545) as opposed to survivors' claims (n=15).

64. Please note that as at 31 March 2011 there were 790 appeals registered with a pending outcome.

Table 5.2 Appeals cleared by claim type, outcome and quarter, Q1-2010 to Q1-2011, numbers

Claim Type	Outcome	All cleared appeals (6 Apr 05 - 31 Mar 11)	Appeals cleared during:				
			Q1-2010	Q2-2010	Q3-2010	Q4-2010	Q1-2011
Injury Appeals	All	545	60	55	85	70	80
In Service	All	380	35	35	70	55	65
	New	30	~	~	5	~	10
	Increased	70	5	5	10	5	10
	Maintained	125	10	15	25	15	15
	Reduced	~	0	0	~	0	~
	Favourable Reconsideration	100	15	~	20	25	15
	Disallowed - Late appeal	5	0	0	0	0	0
	Overtaken by Upper Tier Tribunal	~	0	0	0	0	0
	Out of jurisdiction	0	0	0	0	0	0
	Withdrawn	45	~	10	5	5	15
Medical Discharge	All	95	15	10	5	10	5
	New	10	~	0	~	~	~
	Increased	15	~	~	0	~	0
	Maintained	30	5	~	~	~	~
	Reduced	~	0	0	0	0	~
	Favourable Reconsideration	15	~	~	~	~	~
	Disallowed - Late appeal	~	0	~	0	0	0
	Overtaken by Upper Tier Tribunal	0	0	0	0	0	0
	Out of jurisdiction	~	0	~	0	0	0
	Withdrawn	10	~	~	~	0	~
Post Service	All	70	10	10	10	5	10
	New	5	~	~	0	0	0
	Increased	10	~	~	~	~	~
	Maintained	25	~	5	~	~	10
	Reduced	~	0	~	0	0	0
	Favourable Reconsideration	15	0	~	~	~	~
	Disallowed - Late appeal	~	~	~	0	0	0
	Overtaken by Upper Tier Tribunal	0	0	0	0	0	0
	Out of jurisdiction	0	0	0	0	0	0
	Withdrawn	10	~	~	~	~	0
Survivors' Appeals	All	15	~	0	~	~	0
Death-in-Service	All	15	~	0	~	~	0
	New	~	0	0	0	0	0
	Increased	0	0	0	0	0	0
	Maintained	5	0	0	0	~	~
	Reduced	0	0	0	0	0	0
	Favourable Reconsideration	~	0	0	0	0	0
	Disallowed - Late appeal	0	0	0	0	0	0
	Overtaken by Upper Tier Tribunal	0	0	0	0	0	0
	Out of jurisdiction	~	~	0	0	0	0
	Withdrawn	~	0	0	~	~	~
Death-post-Service	All	0	0	0	0	0	0
	New	0	0	0	0	0	0
	Increased	0	0	0	0	0	0
	Maintained	0	0	0	0	0	0
	Reduced	0	0	0	0	0	0
	Favourable Reconsideration	0	0	0	0	0	0
	Disallowed - Late appeal	0	0	0	0	0	0
	Overtaken by Upper Tier Tribunal	0	0	0	0	0	0
	Out of jurisdiction	0	0	0	0	0	0
	Withdrawn	0	0	0	0	0	0
Additional Child	All	0	0	0	0	0	0
	New	0	0	0	0	0	0
	Increased	0	0	0	0	0	0
	Maintained	0	0	0	0	0	0
	Reduced	0	0	0	0	0	0
	Favourable Reconsideration	0	0	0	0	0	0
	Disallowed - Late appeal	0	0	0	0	0	0
	Overtaken by Upper Tier Tribunal	0	0	0	0	0	0
	Out of jurisdiction	0	0	0	0	0	0
	Withdrawn	0	0	0	0	0	0

Definitions

65. Claims

Claims can be divided into two categories:

- **Injury claims** - made by serving or former members of the Armed Forces for an injury or illness caused by Service on or after 6 April 2005;
- **Survivors' claims** - those made by surviving dependants of former members of the Armed Forces where death was caused by Service on or after 6 April 2005.

Injury claims include:

- In-Service claims - those made by serving members of the Armed Forces;
- Medical discharge claims – when a member of the Armed Forces has served for 2 years or more and are medically discharged from the Services, an automatic claim is generated by the Service Personnel and Veterans Agency for consideration;
- Post Service claims - those made by former Service Personnel;
- Additional claims - those made following in-Service, medical discharge, or post service claims, to include additional information not presented in the initial claim.

Survivors' claims include:

- Death in-Service – entitlement to compensation for surviving eligible partner and/or dependents is considered automatically by the SPVA.
- Death post Service claims - those made by surviving dependants of ex-Service Personnel who died after leaving Service;
- Additional child claims - these claims are made for an additional child who was not included within the initial claim.

66. Lump Sums

A tax-free lump sum payment is paid to a Service or ex-Service person as compensation for an injury or illness that is predominantly caused or made worse by Service. The tariff has 15 levels with a lump sum amount attached to each level, the lower numerical values (i.e. 1-4) reflect the more severe conditions that are eligible for higher monetary awards. Full details of the tariff can be found at <http://www.veterans-uk.info/pdfs/afcs/tariff.pdf>. Lump sums may be awarded as a result of:

- an in-Service claim
- a medical discharge claim
- a post Service claim
- an additional claim

The amounts awarded at each tariff level increased from between 10% and 100%, with effect from 15 December 2008. The table below shows the new tariff amounts. All injured personnel that have received an award under the scheme prior to this date will receive an increase to their tax-free lump sum payment accordingly. Compensation claims made on or after 15 December 2008 will be processed using the enhanced tariff amounts.

Tariff Level	Amount (£)
1	570,000
2	402,500
3	230,000
4	172,500
5	115,000
6	92,000
7	63,825
8	48,875
9	34,100
10	23,100
11	13,750
12	9,075
13	5,775
14	2,888
15	1,155

67. Guaranteed Income Payments

A Guaranteed Income Payment (GIP) is payable when an award has been made and the illness or injury is in tariff levels 1 to 11. A GIP is a tax free monthly payment intended to be paid as compensation for loss of earnings capacity so is not payable whilst in-Service. Therefore if a GIP is awarded as the result of an in-Service claim it will be deferred until the claimant has left the Services. Once awarded, a GIP is payable for life and updated annually in line with inflation to the Retail Price Index (RPI).

Tariff levels 1 to 11 are divided into four bands and they refer to the percentage used to calculate the annual amount of the GIP; 100% for Band A (most severe condition awarded at tariff levels 1-4, or where the two most severe conditions are awarded at tariff levels 5 & 6, 5 & 5, or 6 & 6), 75% for Band B (most severe condition awarded at tariff levels 5-6), 50% for Band C (most severe condition awarded at tariff levels 7-8) and 30% for Band D (most severe condition awarded at tariff levels 9-11).

A Survivors' Guaranteed Income Payment (SGIP) is a taxable payment designed to compensate an individual for loss of support provided by their partner where the latter's death is due to Service. It is paid as a steady income for life and is updated annually in line with inflation. Surviving dependants include spouses (husband/wife/entitled partner) and children.

68. Reconsiderations and Appeals

If a claimant is not satisfied with the outcome of their claim they may ask for a reconsideration. Where the claimant has asked for a reconsideration only, they must provide written reasons why they disagree with the decision. The request must be received within 3 months from the date of notification of the outcome of the original claim.

If a claimant is not satisfied with the outcome of their claim they may lodge an appeal to the Pensions Appeal Tribunal (PAT). Where an appeal has been lodged and a reconsideration has not already been carried out, the agency must carry out a reconsideration of the original decision and notify both the claimant and the PAT of the outcome of the reconsideration. The request must be received within 6 months from the date of notification of the outcome of the reconsideration, or the original claim where no reconsideration has taken place. The PAT is totally independent from the SPVA and their decisions are legally binding on both the appellant and the SPVA. The PAT is bound by the rules of the scheme.

Glossary

69. Cleared

The time at which the Service Personnel and Veterans Agency (SPVA) issue a letter to the claimant informing them of the outcome of their claim, reconsideration, or appeal.

70. Outcome

The decision made on a claim:

- *Awarded*: Injury/illness accepted as due to Service AND falls under one of the tariff levels (1-15).
- *Rejected*: Injury/illness not accepted as due to Service OR is accepted as due to Service but does not meet the minimum tariff level (15).
- *Withdrawn*: includes:
 - Cases where the claimant fails to respond to letters issued by the SPVA and therefore the claim cannot be progressed.
 - Medical discharge cases that are automatically launched on SPVA's Compensation and Pension System (CAPS) and then subsequently need to be closed down as they are not required.
 - Cases that have been launched in error or cases that are corrupted and need to be removed from the system.
- *New*: The outcome was previously rejected but awarded on reconsideration/appeal.
- *Increased*: The tariff level previously reached is made higher on reconsideration/appeal.
- *Maintained*: The outcome previously reached is the same as the outcome reached on reconsideration/appeal.
- *Reduced*: The tariff level previously reached is made lower on reconsideration/appeal.
- *Favourable Reconsideration*: When a claimant has initiated an appeal before a reconsideration has taken place, the reconsideration will be conducted before notification to the Pension Appeal Tribunal. If the reconsideration is in the claimants favour then the claimant can withdraw their appeal.
- *Disallowed – Late appeal*: Applications to appeal must be received by the SPVA within 6 months of the last date of notification. E.g. Date of notification of an original claim or reconsideration.

71. Registered

The time at which the SPVA begin a workflow on the Compensation and Pension System (CAPS) for a claim.

72. The Tariff (Tariff of Injury Table & Tariff Level)

The tariff is separated into nine tariff of injury tables; injuries/illnesses grouped together by common factors, and each tariff of injury table if separated into tariff levels (1-15), depending on the severity of the injury/illness. Full details of the tariff can be found at <http://www.veterans-uk.info/pdfs/afcs/tariff.pdf>

73. WPS (War Pension Scheme)

The War Pensions Scheme provides no-fault compensation for all ex-Service personnel where illness, injury or death is caused by Service prior to 6 April 2005. For more information please see National Statistic publications at <http://www.dasa.mod.uk>.