

Learning Disability Programme Board

Update from NHS England Post Winterbourne View

19 November 2013

Easyread version

Words in **blue** are in the word list at the end of the booklet.

This is what we have done since the last Learning Disability Programme Board meeting.



1. We have a National Clinical Director

We now have a National Clinical Director for Learning Disabilities. His name is **Dr Dominic Slowie**. He will be at the Learning Disability Programme Board.

A lead Nurse for Mental Health and Learning Disability has been chosen. They will start work in **January 2014**.

We have a clinical lead for the **Enhanced Quality Assurance Team**. His name is **David Harling**.



2. We made sure commissioners are clear about which patients to review

We set up a meeting with:

- The **Care Quality Commission** (CQC)
- Winterbourne View Joint Improvement Programme
- Department of Health
- The Challenging Behaviour Foundation.

This was to agree the definition for **reviews** of patients to make sure **hospitals are not homes**.



In October a **letter** was sent to commissioners which set out this definition for reviewing people's care.

3. We checked on the reviews of patients funded by specialised commissioning

The Department of Health has done a **Learning Disability Census**.



NHS England has checked to make sure **reviews** are done.

By **30th October 2013**:

- **1360** patients were in specialised services and needing a **review**
- **1303 reviews** were done by 30th October 2013.

46 patients were moving to places where reviews were no longer needed (usually home).

Another **10** patients no longer needed reviews.



4. We looked at how we can best how well we are working towards the goals in the 2014 **Winterbourne View Review Concordat**

On November 7th a meeting was held with our partners. This talked about collecting information from **Clinical Commissioning Groups** and specialised **commissioning**.



The information will help us check how well the work is going towards meeting the goals in the Concordat for 2014.

It will help us find out:

- What type of **setting** patients are in
- How many patients have **moved out** of in-patient care since April and how many patients have moved into **in-patient care** since April
- How many patients have a date planned for moving into the community both before and after **June 2014**
- How many patients are **not** thought to be suitable for moving into the community and what **reasons** were given for this.



5. We sent out the Joint Health and Social Care **Self-Assessment Framework (SAF)** to commissioners.

The Clinical Director is looking at how to make sure people follow the best ways of working in local areas.





6. We set up an **Enhanced Quality Assurance (EQAP) Team** to make sure reviews are good and that patients are safe

NHS England will use an extra **£600,000** to set up an **Enhanced Quality Assurance Team** in partnership with other organisations.



A **steering group** has been set up with family carers of patients who used to live at Winterbourne View. We are looking for a person to represent **people who use services** to join the group.

NHS England is working with the Association of Directors of Adult Social Services to make sure social care staff are appointed and that the team works with local social care arrangements.



On the team will be:

- Clinicians
- Social care professionals
- Members representing family carers and people who use services.

The most important group for the EQAP is the patients who used to live at Winterbourne View.



EQAP will:

- **review the patients who used to live at Winterbourne View**
- check on the **quality of reviews** done by NHS England and **CCGs**
- review patients in providers where **CQC** has **concerns**.

The EQAP aims to make sure that:



- people are **safe**
- their care has been **properly reviewed**
- there are **good plans** for people to move to care in the community when appropriate.

It will make sure that the patients who used to live at Winterbourne View are cared for properly.



7. We have supported NHS England commissioners and Clinical Commissioning Groups

NHS England's Chief Nurse, the Minister of State Care Services and Local Government Association Chairman wrote to commissioners about:

- what was happening in the Winterbourne View Joint Improvement Programme, Enhanced Quality Assurance and the new service model
- how quickly the work needs to be done
- the need for **strong local partnerships**.



NHS England has **£400,000** for a Joint Health and Social Care Leadership Programme.



The programme will be led by the National Clinical Director working with other stakeholders. The first programme should run from **March 2014**.

NHS England will meet with Winterbourne View Joint Improvement Programme team and NHS Specialised Commissioners on **26th November**.



This will help commissioners be clear about how to make services better so that Winterbourne View does not happen again.

We are planning another **meeting** for December or January.

A letter to commissioners told people about a **model specification** for adult care.



The Winterbourne View Joint Improvement Programme is working on a **standard specification** which will replace this. This will help to show how people's care can be managed **in the best way**.

We plan to publish the 2014/15 Standard Contract and other information **before Christmas 2013**.

Word list

Care Quality Commission

This is an independent body that checks whether hospitals, care homes, doctors, dentists and home services are meeting standards and providing good quality care.

Clinical Commissioning Groups (CCGs)

These are groups that include all of the GP groups in an area. They give doctors a say in the services set up for their patients.

Commissioning

This is making sure health and care services meet the needs of people in an area. It means setting up and managing services as these needs change.

Enhanced Quality Assurance Team

This team will work with other partners to review the care of all the former patients of Winterbourne View. The team will work with health and social care commissioners to check:

- whether individuals are safe now
- whether their reviews have been done properly
- the quality of care for patients receiving care from providers for which there are concerns.

Learning Disability Census

This is where services that provide inpatient care for people with learning disabilities have been asked for information about their care. It asked about things like:

- **how many** people with learning disabilities live in hospital
- whether they receive care **close to home**
- **why** they are placed in hospital
- what **medication** they take
- who, in their home locality is responsible for their care planning

Review

A meeting which looks at the life of a person with learning disabilities to make sure that services meet their needs. Plans are made to support the person to do the things **they** want to do in the future.

Self-Assessment Framework (SAF)

This is a way of working that gets people to talk about how well they think their local and regional health organisations are working to make the health of people with a learning disability better.

Stocktake Questionnaire

This was part of the Winterbourne View Joint Improvement Programme. It asks local areas to check whether they are doing the things that were in the **Winterbourne View Concordat**.

Winterbourne View

This was a hospital where people with learning disabilities lived. Some staff hurt and abused the people who lived at the hospital. This was against the law and the hospital is now closed.

There has been a big investigation into the hospital to find out about the abuse and to make sure that it never happens again.

Winterbourne View Concordat

The Concordat is an **agreement** that lots of groups signed to show they agreed with the ideas in it. It followed from a review of the abuse of people at **Winterbourne View**.

The agreement makes sure people with learning disabilities will now get better care which meets their needs and that it is closer to home.

November 2013