

Postal Services Commission

Resource Accounts

2007-08

(For the year ended 31 March 2008)

Presented pursuant to the Government Resources and Accounts Act 2000 c.20, s.6

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(For the year ended 31 March 2008)

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Annual Report

Introduction

These Resource Accounts have been prepared and published by the Postal Services Commission (Postcomm). The Accounts have been prepared under a direction issued by HM Treasury in accordance with section 5(2) of the Government Resources and Accounts Act 2000. The Accounts demonstrate the resources that have been used to deliver Postcomm's objectives. These Resource Accounts have been prepared in accordance with the guidance set out in the Government Financial Reporting Manual.

Nature of Postcomm's Business and its Aim, Objectives and Activities

This document contains the accounts of Postcomm for the period 1 April 2007 to 31 March 2008. It should be read in conjunction with the Postcomm Annual Report for 2007-08, which is published separately.

Postcomm is a non-ministerial government department and is governed by the Postal Services Act 2000.

Postcomm's objectives are set out in statute and the main tasks are to:

- ensure a universal service;
- protect customers interests;
- promote sustainable competition; and
- advise on the Post Office network.

The achievement of these four goals is supported by (i) building effective stakeholder relations, and (ii) using and developing resources effectively.

Management Commentary

Income

In 2007-08 operating income of £9.158m was received from all licensed operators, mainly from the Royal Mail Group. Details of income received can be found in Note 8 to the Resource Accounts. An additional £8.629m was collected from the Royal Mail Group on behalf of the Department for Business, Enterprise and Regulatory Reform (BERR) in respect of the costs of Postwatch and subsequently transferred to the Department.

Postcomm operates a full costs recovery regime to comply with the Treasury Fees and Charges guide. An amount of £1.029m was over-recovered from the Royal Mail Group and this will be offset against their licence fee charges in 2008-09.

Spending

Total operating costs amounted to £9.159m. Three areas of expenditure absorbed 80 per cent of the total: staff costs (48 per cent), consultants (27 per cent) and accommodation (5 per cent).

Capital expenditure in the year totalled £0.389m in respect of replacement hardware and additional software as part of an IT migration project from Novell to Microsoft.

Output

Postcomm's financial performance in pursuit of its objectives is detailed in the Statement of Operating Costs by Departmental Aim and Objectives.

Finance

Postcomm's budget is approved by Parliament following a consultation process with industry and other interested parties. For 2007-08 Parliament approved a resource budget of £9.968m and a capital budget of £0.460m. During the year Postcomm increased its net cash requirement from £0.001m to £1.518m through Parliament in the form of a Winter

Supplementary Estimate to fund a decrease in year end creditors which is higher than that forecast in the Main Estimate.

Reconciliation between resource outturn to the resource budget Outturn

	2007-08 £000's	2006-07 £000's
Net Resource Outturn (Estimates)	1	1
Net Operating Costs (Accounts)	1	1
Resource Budget Outturn (Budget)	1	1
Of which		
Departmental Expenditure Limits (DEL)	1	1
Annually Managed Expenditure (AME)	-	-

In early April 2007 £3.5m was drawn from the Contingency Fund, to provide short term liquidity until the receipt of licence fees. This was fully repaid in July 2007.

In August 2006 Postcomm imposed a financial penalty of £9.62m on Royal Mail in respect of its obligations to protect the mail. The penalty had been reduced from the £11.38m proposed, following Postcomm's consideration of representations from Royal Mail and other interested parties. The decision was referred to the High Court by Royal Mail. At the hearing in March 2007 the High Court upheld the £9.62 million financial penalty Postcomm levied on Royal Mail for failing to protect adequately the mail in its care. Royal Mail subsequently applied to take its case to the Court of Appeal. In February 2008 the Court of Appeal upheld the £9.62 million financial penalty Postcomm imposed on Royal Mail for failing to protect adequately the mail in its care, following an appeal of the penalty by Royal Mail. The judgment reinforces Postcomm's position that the penalty is proportionate and reflects the loss suffered by customers. The penalty was paid in April 2008.

Financial penalties received are surrendered to the Consolidated Fund.

Postcomm is funded in the main by licence fees paid by Royal Mail. The market was fully liberalised in January 2006 and as new operators obtain licences, they also contribute through their licence fees. Postcomm expenditure history and summary financial information for 2007-08 is summarised in the table below.

	2006-07 Actual outturn £000	2007-08 Budget outturn £000	2007-08 Actual outturn £000	2008-09 Forecast outturn £000
Staff costs ¹	3,811	4,315	4,191	4,141
Agency staff	101	66	177	21
Other running costs ²	1,936	1,801	2,093	2,169
Outside consultants, lawyers, etc. ³	2,325	3,000	2,495	3,166
Sub-total	8,173	9,182	8,956	9,497
Depreciation, etc. ⁴	616	771	252	530
Cost of capital	(26)	15	(49)	10
Total	8,763	9,968	9,159	10,037
Capital expenditure	152	460	389	150

The above table shows Postcomm's expenditure at a summary level. The reporting categories differ from the Operating Cost Statement; however, the totals are the same.

¹ This relates only to those staff on the payroll and excludes the cost of agency staff to provide cover for holidays, sickness or vacancies.

² These are the costs of the building, IT support, telephones, finance, payroll, etc.

³ This is the cost of those external economists, lawyers, etc. used to supplement the in-house teams.

⁴ This relates to the non-cash cost of depreciation.

The underspend on consultancy relates in part to the stated preference element of market research work for the Universal Service Obligation not proceeding as the work was undertaken by Postwatch, lower than anticipated use of external

consultants for anti-competitive complaints as we have used internal resources for these investigations, and the withdrawal of the second phase of amendments to the licensing regime. The contingency provision was not used.

The overspend on other running costs relates in part to recruitment campaigns to fill vacancies. The underspend on staff costs is the result of an exceptional number of vacancies across the organisation in the first nine months of the year.

The balance sheet at 31 March 2008 shows negative Taxpayer's Equity of £1.395m (31 March 2007 £1.576m negative). This reflects a decrease of £0.181m from the previous year which is primarily due to the increase in fixed asset additions. This reflects the inclusion of liabilities falling due in future years which are to be financed mainly by drawings from the UK Consolidated Fund. Such drawings will be from grants of Supply approved annually by Parliament to meet Postcomm's Net Cash Requirement. Further detail is provided in note 1.17 to the financial statements.

Postcomm's Vision for the Postal Services Market

Postal services play a vital role in modern commercial and social life, providing channels of communication between individuals, businesses, organisations and government. The industry is one of the UK's largest employers. At its heart lies an affordable universal service at a uniform price, with a collection and delivery every working day. Historically, Royal Mail has enjoyed a monopoly over the vast majority of mail, and continues to dominate the postal market and provide a universal service.

Postcomm's vision for the market in the discharge of its duties is:

"a range of reliable, innovative and efficient postal services, including a universal postal service, that is valued by customers and delivered through a competitive postal market."

Postcomm has required Royal Mail to continue to provide an affordable universal postal service, opened up the market to competition and licensed a number of companies to compete with Royal Mail. Because many customers still have no alternative to Royal Mail, Postcomm also regulates many of the prices that it can charge and its quality of service to ensure that customers continue to get a good deal.

Since it was established in 2000, Postcomm has sought to achieve its vision by adopting a regulatory strategy based around three core objectives. Underlying each of these strategic objectives is Postcomm's view that to achieve its vision for the market, there need to be successful, innovative and customer focussed mail operators.

Protected Personal Data Related Incidents

Postcomm has not reported any incidents of the loss of personal data during 2007-08.

Table 1: Summary of protected personal data related incidents formally reported to the Information Commissioner's Office in 2007-08

Date of incident (month)	Nature of incident	Nature of data involved	Number of people potentially affected	Notification steps
-	-	-	-	-

Table 2: Summary of other protected personal data related incidents in 2007-08

Incidents deemed by the Data Controller not to fall within the criteria for report to the Information Commissioner's Office but recorded centrally within the department are set out in the table below. Small, localised incidents are not recorded centrally and are not cited in these figures.

Category	Nature of incident	Total
I	Loss of inadequately protected electronic equipment, devices or paper documents from secured Government premises	-
II	Loss of inadequately protected electronic equipment, devices or paper documents from outside secured Government premises	-
III	Insecure disposal of inadequate protected electronic equipment, devices or paper documents	-
IV	Unauthorised disclosure	-
V	Other	-

Table 3: Year-on-year total numbers of protected personal data related incidents prior to 2007-08

Total number of protected personal data related incidents formally reported to the Information Commissioner's Office, by category number							Total number of other protected personal data related incidents, by category number						
	I	II	III	IV	V	Total		I	II	III	IV	V	Total
2006-07	-	-	-	-	-	-	2006-07	-	-	-	-	-	-
2005-06	-	-	-	-	-	-	2005-06	-	-	-	-	-	-
2004-05	-	-	-	-	-	-	2004-05	-	-	-	-	-	-

The Commission

The Commission comprises executive and non-executive members and is the ultimate decision making body for all matters dealt with by Postcomm. The Commission meets monthly, except that there is usually no meeting during the month of August.

Executive Members of the Commission who served during the year

Sarah Chambers, Chief Executive, appointed in November 2004 for a period of four years.

Richard Moriarty, Deputy Chief Executive, appointed in May 2006, for a period of two years. He left Postcomm in December 2007. The post was subsequently deleted.

Independent Non-Executive Members of the Commission who served during the year

Nigel Stapleton, Chairman, appointed in January 2004 for a period of three years. His appointment was extended from January 2007 for a further four years.

Simone Bos, Commissioner, appointed in March 2004 for a period of three years. Her appointment was extended in March 2007 for a further six months until September 2007; when she left Postcomm upon expiry of her term of office.

Tony Cooper, Commissioner, appointed in May 2000 for a period of four years. His appointment was extended in June 2004 for a further three years. His appointment was further extended in March 2007 until May 2009.

Wanda Goldwag, Commissioner, appointed in April 2005 for a period of three years. Her appointment was extended in April 2008 for a further three years

Ulf Dahlsten, Commissioner, appointed in January 2008 for a period of three years.

Stephen Littlechild, Commissioner, appointed in July 2006 for a period of three years.

Simon Prior-Palmer, Commissioner, appointed in July 2006 for a period of three years.

The Chairman of the Commission was appointed by the Secretary of State of Trade and Industry (now BERR) on 15 January 2004 for a period of three years. His appointment was extended from January 2007 for a further four years. His remuneration was set out in his contract and is subject to annual review in line with awards recommended by the Senior Salaries Review Body.

The Chief Executive and Accounting Officer of Postcomm is also a Commissioner and was appointed in accordance with the Civil Service Management Code on 29 November 2004. Her remuneration was set out in her contract and is subject to annual review in line with awards recommended by the Senior Salaries Review Body.

The Deputy Chief Executive of Postcomm was also a Commissioner and was appointed in accordance with the Civil Service Management Code in May 2006. His remuneration was set out in his contract and was subject to annual review in line with awards recommended by the Senior Salaries Review Body.

The non-executive Commissioners were appointed by the Secretary of State for Trade and Industry (now BERR) after consulting the Chairman. Their remuneration was set out in their contracts and is subject to annual review in line with the awards made by the Senior Salaries Review Body.

Details of Commissioners' interests may be found on the Postcomm website and also in Note 25 to the Resource Accounts.

Details of remuneration can be found in the Remuneration Report on page 10.

Governance

Postcomm has introduced a corporate governance structure with committees that have clear terms of reference. They provide the necessary structure to ensure that there is a strong framework of internal control throughout the organisation.

The Executive Board comprises Postcomm's Chief Executive, Deputy Chief Executive (until December 2007) and Directors. Its role is to develop policy recommendations before these are formally submitted to the Commission, and to take decisions on strategic operational issues. It usually meets weekly. The terms and conditions of the appointment of the members of the Executive Board are in accordance with the Civil Service Code. Details of remuneration can be found in the Remuneration Report detailed below.

The Programme Board's role is to provide leadership on programme and risk management in Postcomm. Further details of the Board's role is given in the Statement on Internal Control on page 16.

The Audit Committee was chaired by Tony Cooper in 2007-08. Other members were Simone Bos and Simon Prior-Palmer. Nigel Stapleton, Chairman of the Commission, attends by invitation as an observer. The Chief Executive, the Director of Resources, the Finance Director, the external auditors (National Audit Office) and the internal auditors (Tribal Business Assurance) attend by invitation. The role of the Committee is to ensure the adequacy of the system of internal control, review of financial statements and management effectiveness. The Committee met five times in 2007-08.

The Staff Development and Pay Advisory Committee's role relates to the pay and performance of senior Postcomm staff. Full details of the Committee's membership, role and senior staff salary and pension entitlements are given in the Remuneration Report on page 10.

Auditors

The Comptroller and Auditor General, who has been appointed under statute and reports to Parliament, has audited the Resource Accounts. The notional cost of providing audit services was £36,000. There was no auditor remuneration (actual or notional) for non-audit work.

The Accounting Officer has taken all the steps that she ought to have taken to make herself aware of any relevant audit information and to establish that Postcomm's auditors are aware of that information. So far as she is aware, there is no relevant information of which Postcomm auditors are unaware.

Postcomm's internal audit service provides an independent appraisal service for management by measuring and evaluating the adequacy, reliability and effectiveness of management and financial control systems. Internal audit makes recommendations based on the appraisal of each system reviewed. An annual assurance report is provided to the Accounting Officer. Postcomm has chosen to outsource the provision of internal audit service to ensure wholly independent and fully professional analysis and recommendations. Postcomm's current provider with effect from 1 April 2006, following a competitive tender exercise, is Tribal Business Assurance.

Sustainability Report

Postcomm's Statutory Duties

The Postal Services Act 2000 gives the Commission social duties, the foremost of which is to exercise its functions in the manner which it considers is best calculated to ensure the provision of a universal postal service.

In addition to these social duties, the Government, in March 2001, issued social and environmental guidance to Postcomm. Under section 43(2) of the Postal Services Act 2000, Postcomm is required, in exercising any of its functions, to have regard to any guidance given by the Secretary of State. The guidance draws together relevant aspects of the Government's social and environmental policies so that the Commission can carry out its functions in a way that is alert to the wider policy picture and, where possible, supportive of it.

Environmental Policy (Internal Postcomm Operations)

Postcomm has continued its efforts to improve sustainability and the energy efficiency of its offices by:

- installing duplex units to all printers and setting double-sided printing as the default for each printer to save on the amount of paper we use;
- ensuring that all of the monitors we use are TFT. These consume less power and generate less heat than CRT monitors;
- purchasing glasses for use in the office to cut down on waste from plastic cup use;
- using low energy lighting throughout the office and infrared sensors to control it;
- purchasing paper from sustainable sources; and
- purchasing fair-trade tea and coffee.

Pension Liabilities

The main pension scheme for employees is the Principal Civil Service Pension Scheme (PCSPS). The pension liabilities arising from Postcomm's membership of the PCSPS are not provided for in these accounts in accordance with Treasury instructions and are described in the Remuneration Report and Notes 1.10 and 9 to the financial statements.

Equal Opportunities

Postcomm recruits on the basis of fair and open competition and selection on merit, in accordance with the Recruitment Code laid down by the Civil Service Commissioners. Internal and external checks are carried out to ensure compliance with this code. Postcomm's Equal Opportunities Policy aims to ensure that no eligible job applicant or employee receives less favourable treatment on grounds of age, disability, sex, race, ethnic or national origin, sexual orientation, religion or religious affiliation or because the employee works part-time.

Compared to the period April 2006 to March 2007 when Postcomm recruited twenty five members of staff, fifteen members of staff were recruited to new and vacant posts between April 2007 and March 2008. On 31 March 2008 excluding 2 agency staff members and our six external commissioners, Postcomm employed 66 people. The following table shows a breakdown by gender, ethnicity and disability.

	Men	Women	Total	Minority Ethnic	Disability
Chief Executive and Directors	5	4	8	-	-
Other staff	24	33	58	9	2
Total 31 March 2008	29	37	66	9	2
Total 31 March 2007	28	37	65	10	3

Managing People

Postcomm wants to be an effective and efficient organisation, with highly committed and motivated staff, that is continually improving and regarded as “best in class”. Postcomm wants to develop and continually learn from its decision making and operational behaviours. In particular Postcomm aims are:

- i. to remain a small organisation compared to other regulators but to ensure Postcomm has excellent people and that they work well together and are supported in both their work and their personal development;
- ii. to maintain a friendly, supportive and open culture, so that Postcomm gets the best ideas and solutions to problems offered from staff at all levels;
- iii. to ensure that all Postcomm staff have the most appropriate business tools, technology, training and support in their functions; and
- iv. to learn constantly from business experience, the postal market and stakeholders, so that Postcomm can react swiftly to protect customer needs and to formulate and execute the right policies to create a dynamic postal market in the UK.

Creditor Payment, Policy and Performance

Postcomm’s policy is to comply with the Better Payment Practice Code. Postcomm’s standard terms and conditions for the supply of goods or services specify payment within 30 days, or other agreed credit terms, of receipt of goods or services or valid invoice, whichever is the later. During 2007-08 at least 91 per cent of undisputed invoices were paid within these deadlines (2006-07 98 per cent).

Health and Safety

Postcomm recognises and accepts its legal responsibility in relation to the health, safety and welfare of its employees and for all other people using its premises or engaged on its activities. Postcomm will comply with the Health and Safety at Work Act 1974 and all other relevant legislation as appropriate. Postcomm is committed to the positive promotion of accident prevention and the elimination of incidents involving personal injury, illness or damage.

The Health and Safety policy statement describes Postcomm’s responsibilities and objectives and is available to all employees.

Sarah Chambers
Accounting Officer
9 July 2008

Remuneration Report

Staff Development and Pay Advisory Committee

The Staff Development and Pay Advisory Committee consists of members of the Commission who are appointed by resolution of the Commission. The Staff Development and Pay Advisory Committee is chaired by Wanda Goldwag. The other member is Stephen Littlechild. The Chairman and Chief Executive attend as observers and the Director of Resources provides a secretariat function.

The Committee's role is to review the pay awards and level of any bonus for Executive Board members and consider other matters relating to the pay and performance of senior Postcomm staff. Pay and bonus awards are made within the parameters set by the Cabinet Office for the Senior Civil Service following recommendations by the Senior Salaries Review Body. Further information about the work of the Review Body can be found at www.ome.uk.com.

Service contracts

Remuneration of members of the Executive Board is set out in their contracts and subject to annual review in line with awards recommended by the Senior Salaries Review Body or by agreement with HM Treasury.

Unless otherwise stated below, the officials covered by this report hold appointments, which are open-ended until they reach the normal retiring age of 60. Early termination, other than for misconduct, would result in the individual receiving compensation as set out in the Civil Service Compensation Scheme.

Sarah Chambers was appointed as Commissioner and Chief Executive for a four year term commencing on 29 November 2004.

Richard Moriarty was appointed as Commissioner and Deputy Chief Executive for a two year term on 1 May 2006. He left Postcomm on 31 December 2007.

John Ivers was appointed on a three year contract commencing on 2 October 2006. He left Postcomm on 11 October 2007.

Colin Sharples was appointed on a three year contract commencing on 5 September 2005. His contract was extended to 4 September 2010 in March 2007.

Jenny Howard was appointed on a three year contract commencing on 18 April 2007.

Stephen Gibson was appointed on a three year contract commencing on 26 November 2007.

William Sprigge was appointed on loan from BERR on 3 September 2000 on an open ended contract.

Denise Bagge was appointed on loan from BERR on 19 June 2000 on an open ended contract.

Each member of the Executive Board participates in a bonus scheme which is in line with Senior Salaries Review Body recommendations or agreed with HM Treasury. Bonuses, where payable, are calculated as a percentage of salary based on the individual's performance. Bonus payments are non-consolidated and non-pensionable.

Non-Executive Commissioners are on fixed term appointments. Appointments and remuneration are set by the Secretary of State for Business, Enterprise and Regulatory Reform after consulting the Chairman. Their remuneration is currently set at £21,841 per annum for 3 days per month. They have no entitlement to performance related pay or pension entitlements.

Salary and pension entitlements

The following information is subject to audit.

The Commission

Remuneration

	2007-08		2006-07	
	Salary, including performance pay	Benefits in kind (to nearest £100)	Salary, including performance pay	Benefits in kind (to nearest £100)
	<u>£000</u>		<u>£000</u>	
Nigel Stapleton (<i>Chairman</i>) ¹	95-100	-	90-95	-
Sarah Chambers (<i>Chief Executive</i> *)	110-115	-	105-110	-
Richard Moriarty (<i>Deputy Chief Executive until 31/12/07</i>) ^{2,3}	90-95	-	105-110	-
Simone Bos (<i>until 30/09/07</i>) ⁴	10-15	-	20 - 25	-
Tony Cooper	20-25	-	20 - 25	-
Ulf Dahlsten (<i>from 01/01/08</i>) ⁵	10-15	-	-	-
Wanda Goldwag	20-25	-	20 - 25	-
Stephen Littlechild	20-25	-	10 - 15	-
Simon Prior Palmer	20-25	-	10 - 15	-

¹ This includes the sum of £13,293 paid in 2007-08 in lieu of pension that related to 2006-07.

² This includes amounts paid in 2007-08 that relate to 2006-07

³ full year equivalent £95-100

⁴ full year equivalent £20-25

⁵ full year equivalent £25-30

Executive Board

Remuneration

Name and Title	2007-08		2006-07	
	Salary, including performance pay	Benefits in kind (to nearest £100)	Salary, including performance pay	Benefits in kind (to nearest £100)
	<u>£000</u>		<u>£000</u>	
Denise Bagge (<i>Director, Network, Communication and International Affairs</i>) ¹	75-80	-	70-75	-
Stephen Gibson (<i>Director, Economic Policy from 26/11/07</i>) ²	25-30	-	-	-
Fran Gillon (<i>Director, Universal Service and Customer Protection</i>) ¹	75-80	-	70-75	-
Jenny Howard (<i>part-time Finance Director from 18/04/07</i>) ³	35-40	-	-	-
John Ivers (<i>Director, Market Development until 10/10/07</i>) ⁴	50-55	-	50-55	-
Colin Sharples (<i>Director, Resources</i>) ¹	75-80	-	70-75	-
William Sprigge (<i>Chief Legal Adviser</i>) ¹	100-105	-	95-100	-
Peter Swatridge (<i>Director, Regulatory Finance</i>) ¹	90-95	-	75-80	-

¹ This includes amounts paid in 2007-08 that relate to 2006-07

² full year equivalent £80-85

³ full year equivalent £35-40

⁴ full year equivalent £90-95

For details of the remuneration of the Chief Executive and Deputy Chief Executive please refer to the table titled 'Commission'.

Tim Brown was appointed interim Director of Market Development on 8 January 2008 under a contract through a service provider. The total cost of the interim Director of Market Development's services incurred in the financial year to 31 March 2008 was £60,500.

Salary

'Salary' includes gross salary; performance pay or bonuses; overtime; reserved rights to London weighting or London allowances; recruitment and retention allowances; private office allowances and any other allowance to the extent that it is subject to UK taxation.

Benefits in kind

The monetary value of benefits in kind covers any benefits provided by the employer and treated by the Inland Revenue as a taxable emolument. None of the Commissioners or the Executive Board received benefits in kind.

The Commission

Pension Benefits

	Real increase in pension and lump sum at age 60 £000	Total accrued pension at age 60 at 31/03/08 and related lump sum £000	CETV** at 31/03/08 £000	CETV** at 31/03/07 £000	Real increase in CETV** £000
Nigel Stapleton (<i>Chairman</i>)	-	2.5-5	45	45	-
Sarah Chambers (<i>Chief Executive</i>)	0-2.5 plus lump sum 0-2.5	35-40 plus lump sum 80-85	673	553	31
Richard Moriarty (<i>Deputy Chief Executive until 31/12/07</i>)	0-2.5 plus lump sum 2.5-5	10-15 plus lump sum 35-40	150	126	9
Simone Bos (until 30/09/07) *	-	-	-	-	-
Tony Cooper *	-	-	-	-	-
Ulf Dahlsten (from 01/01/08) *	-	-	-	-	-
Wanda Goldwag *	-	-	-	-	-
Stephen Littlechild *	-	-	-	-	-
Simon Prior Palmer *	-	-	-	-	-

* These Commissioners do not receive any pension benefits.

** CETV: Cash Equivalent Transfer Value

Executive Board**Pension Benefits**

	Real increase in pension and lump sum at age 60	Total accrued pension at age 60 at 31/03/08 and related lump sum	CETV at 31/03/08	CETV at 31/03/07	Real increase in CETV
	£000	£000	£000	£000	£000
Denise Bagge (<i>Director, Network, Communication and International Affairs</i>)	0-2.5 plus lump sum	20-25 Plus lump sum	370	297	24
Stephen Gibson (<i>Director, Economic Policy from 26/11/07</i>)	2.5-5 0-2.5	60-65 0-2.5	7	-	6
Fran Gillon (<i>Director, Universal Service and Customer Protection</i>)	0-2.5	25-30	384	329	1
Jenny Howard (<i>Finance Director from 18/04/07</i>)	0-2.5	0-2.5	7	0	6
John Ivers (<i>Director, Market Development until 10/10/07</i>)	0-2.5	0-5	20	10	11
Colin Sharples (<i>Director, Resources</i>)	0-2.5	0-5	32	16	10
William Sprigge (<i>Chief Legal Adviser</i>)	0-2.5 plus lump sum	20-25 plus lump sum	462	385	23
	2.5-5	60-65			
Peter Swattridge (<i>Director, Regulatory Finance</i>)	0-2.5 plus lump sum	5-10 plus lump sum	91	60	19
	2.5-5	15-20			

Due to certain factors being incorrect in last years CETV calculator there may be a slight difference between the final period CETV for 2006/07 and the start of period CETV for 2007/08.

Commissioners' Pensions

The Chairman's pension is by analogy with the Principal Civil Service Pension Scheme. Unlike the PCSPS a pension provision is included in the accounts (see Note 16). The Chief Executive and Deputy Chief Executive are civil servants and their arrangements are set out above. The remaining Commissioners do not receive any pension benefits.

Civil Service Pensions

Pension benefits are provided through the Civil Service Pension arrangements. From 1 October 2002, civil servants may be in one of three statutory based "final salary" defined benefit schemes (Classic, Premium, and Classic Plus). The Schemes are unfunded with the cost of benefits met by monies voted by Parliament each year. Pensions payable under Classic, Premium and Classic Plus are increased annually in line with changes in the Retail Price Index. New entrants after 1 October 2002 may choose between membership of Premium or joining a good quality "money purchase" stakeholder based arrangement with a significant employer contribution (partnership pension account).

Employee contributions are set at the rate of 1.5 per cent of pensionable earnings for Classic and 3.5 per cent for Premium and Classic Plus. Benefits in Classic accrue at the rate of 1/80th of pensionable salary for each year of service. In addition, a lump sum equivalent to three years' pension is payable on retirement. For Premium, benefits accrue at a rate of 1/60th of final pensionable earnings for each year of service. Unlike Classic, there is no automatic lump sum (but members may give up (commute) some of their pension to provide a lump sum). Classic Plus is essentially a variation of Premium, but with benefits in respect of service before 1 October 2002 calculated broadly as per Classic.

The partnership pension account is a stakeholder arrangement. The employer makes a basic contribution of between 3 per cent and 12.5 per cent (depending on the age of the member) into a stakeholder pension product chosen by the employee from a selection of approved products. The employee does not have to contribute but where they do make contributions, the employer will match these up to a limit of 3 per cent of pensionable salary (in addition to the employer's

basic contribution). Employers also contribute a further 0.8 per cent of pensionable salary to cover the cost of centrally-provided risk benefit cover (death in service and ill health retirement).

Further details about the CSP arrangements can be found at the website www.civilservice-pensions.gov.uk

Cash Equivalent Transfer Values

A Cash Equivalent Transfer Value (CETV) is the actuarially capitalised value of the pension scheme benefits accrued by a member at a particular point in time. The benefits valued are the member's accrued benefits and any contingent spouse's pension payable from the scheme. A CETV is a payment made by a pension scheme or arrangement to secure pension benefits in another pension scheme or arrangement when the member leaves a scheme and chooses to transfer the benefits accrued in their former scheme. The pension figures shown relate to the benefits that the individual has accrued as a consequence of their total membership of the pension scheme, not just their service in a senior capacity to which disclosure applies. The CETV figures, and from 2003-04 the other pension details, include the value of any pension benefit in another scheme or arrangement which the individual has transferred to the CSP arrangements and for which the CS Vote has received a transfer payment commensurate with the additional pension liabilities being assumed. They also include any additional pension benefit accrued to the member as a result of their purchasing additional years of pension service in the scheme at their own cost.

CETVs are calculated within the guidelines and framework prescribed by the Institute and Faculty of Actuaries. From 2006-07, CETVs are calculated using non-club terms.

Real increase in CETV

This reflects the increase in CETV effectively funded by the employer. It takes account of the increase in accrued pension due to inflation, contributions paid by the employee (including the value of any benefits transferred from another pension scheme or arrangement) and uses common market valuation factors for the start and end of the period.

Sarah Chambers
Accounting Officer

9 July 2008

Statement of Accounting Officer's Responsibilities

Under the Government Resource and Accounts Act 2000, Postcomm is required to prepare resource accounts for each financial year, in conformity with a Treasury direction, detailing the resources acquired, held, or disposed of during the year and the use of resources by Postcomm during the year.

The resource accounts are prepared on an accruals basis and must give a true and fair view of the state of affairs of Postcomm at the year-end and of the net resource outturn, resources applied to objectives, recognised gains and losses and cash flows for the financial year.

The Treasury has appointed the Chief Executive as Postcomm's Accounting Officer with responsibility for preparing Postcomm's accounts and for transmitting them to the Comptroller and Auditor General.

In preparing the resource accounts, the Accounting Officer is required to comply with the Government Financial Reporting Manual prepared by the Treasury and, in particular, to:

- observe all relevant accounting and disclosure requirements, and apply suitable accounting policies on a consistent basis
- make judgements and estimates on a reasonable basis
- state whether applicable accounting standards, as set out in the Government Financial Reporting Manual, have been followed, and disclose and explain any material departures in the accounts, and
- prepare the financial statements on a going concern basis.

The relevant responsibilities of the Accounting Officer (including her responsibility for the propriety and regularity of public finances for which an Accounting Officer is answerable, for the keeping of proper records and for safeguarding Postcomm's assets) are set out in Managing Public Money published by the Treasury.

Statement on Internal Control

1 Scope of Responsibility

As Accounting Officer, I have responsibility for maintaining a sound system of internal control that supports the achievement of Postcomm's policies, aims and objectives, whilst safeguarding the public funds and organisational assets for which I am personally responsible, in accordance with the responsibilities assigned to me in Managing Public Money.

Postcomm is a non-ministerial government department set up by the Postal Services Act 2000, under the sponsorship of the Department of Trade and Industry.

2 The Purpose of the System of Internal Control

The system of internal control is designed to manage risk to a reasonable level rather than to eliminate all risk of failure to achieve policies, aims and objectives; it can therefore only provide reasonable and not absolute assurance of effectiveness. The system of internal control is based on an ongoing process designed to identify and prioritise the risks to the achievement of Postcomm's policies, aims and objectives, to evaluate the likelihood of those risks being realised and the impact should they be realised, and to manage them efficiently, effectively and economically. The system of internal control was in place in Postcomm for the year ended 31 March 2008 and up to the date of approval of the annual report and accounts, and accords with Treasury guidance.

3 Capacity to Handle Risk

The Chief Executive and the Programme Board provide leadership on risk management in Postcomm. The Programme Board review risk as part of the Forward Work Plan (FWP) cycle and they comprise the key 'risk owners' for strategic risks, as well as for those projects that they directly manage.

Postcomm's Programme Board provides decision-making and risk resolution for Postcomm as a whole and is responsible for all risks within Postcomm, not just those relating to projects and programmes. Postcomm's Risk Manager is charged with identifying good and bad practice and monitoring risk mitigation activities.

Postcomm works in a project environment and risk management is an integral part of this process. All project managers receive training in project management and all staff receive formal training in risk management. Lessons learned from projects and programmes is collated through the Programme Office and disseminated to staff through project review meetings with the Programme Office and through the Intranet. Postcomm's Management of Risk (MoR) Framework is held within its Intranet, which is accessible to all staff.

4 The Risk and Control Framework

Postcomm's Management of Risk Framework and risk processes are consistent with the best practices defined in the OGC Management of Risk (MoR): Guidance for Practitioners and with the contents of Managing Public Money. The framework adopts the Strategic, Programmes, Projects and Operational Model that the OGC guidance contains and aligns this with Postcomm's Business Planning cycle.

Strategic risks and their assessment is the responsibility of the Programme Board. Programme and project risks and their assessment is the responsibility of individual project managers.

Operational risks and their assessment is the responsibility of the Director of Resources. The Risk Manager and the Programme Office assist in the facilitation of this process.

Postcomm's Management of Risk Framework includes appropriate metrics designed to provide support to staff in the tasks involved to ensure consistency of results.

The Corporate Risk Register is reviewed in its entirety by the following Boards / Committees:

- The Programme Board or Executive Board on a quarterly basis.
- The Audit Committee on a six monthly basis.
- The Commission on an annual basis.

These reviews are alongside the monthly meetings with all corporate risk owners to determine what progress has been made in mitigating their risks. A risk report is presented to the Programme Board and Commission on a monthly basis to

provide additional assurance that risks are being actively managed. The report provides details of new risks and risks that have changed status in the previous month. Following agreement by the Audit Committee in December 2006 and the Programme Board in January 2007, a more formal reporting mechanism has been introduced. Written control statements are required to be completed by corporate risk owners on a monthly basis to determine what progress has been made in mitigating their risks, together with an assessment of how effective those actions have been in reducing the level of residual risk.

The Programme Office reports to the Audit Committee on a bi-annual basis on key risks and any problems with the internal control framework. The Audit Committee periodically reviews new risks that have been identified by the Programme Office and Executive Board. Such a review took place in the April 2007 and October 2007 Audit Committee and in December 2007 as part of the business planning cycle.

During 2007-08 the Programme Office continued to assist individual projects in the identification of risk. Project risk registers and MS Project Plans were established for each new project and key workstream and these are reviewed on a monthly basis by the Programme Office in conjunction with project team members. Following these meetings project managers complete a monthly status report for the Programme Office. The aim of this status report is to monitor progress of a project, report on status and advise the Board of potential risks to the achievement of Postcomm's objectives.

The Corporate and Operational Risk Registers are held centrally by the Programme Office. All project risk registers are held on the Project Management System. The Risk Manager reviews project risks to identify links between projects where the impact of one or more risks could affect others. Serious project risks are escalated as and when necessary by the Risk Manager to the Chief Executive, Programme Board or the Executive Board, depending on the proximity and severity of the risk.

Ownership of the framework lies with the Chief Executive. Risk management is the operational responsibility of the Programme Board. The Head of Procurement and Programme Office is the Risk Manager and is responsible for the implementation, co-ordination and monitoring of the risk management process.

As a 'business as usual' process, risk identification, ownership and mitigation is distributed throughout the organisation, consistent with the types of risk and the relevant individual's capability to manage risk.

Risk appetites and tolerances are determined by the Programme Board and it is their responsibility to review this regularly. Risks below the Risk Tolerance line are those that are willing to be tolerated or accepted by Postcomm. This is, in effect, the risk appetite of Postcomm.

Postcomm takes account of risks to public stakeholders through the business planning process, formal consultation, informal discussions and public meetings.

5 Review of Effectiveness

As Accounting Officer, I have responsibility for reviewing the effectiveness of the system of internal control, which is informed by the work of the internal auditors, the Risk Manager, Commissioners and comments made by the external auditors in their management letter and other reports.

I have been advised on the implications of the result of my review of the effectiveness of the system of internal control by the Executive Board and Audit Committee, and a plan to address weaknesses identified through internal or external audit, and ensure continuous improvement of the system is in place.

The Commission, which meets at least 11 times a year, advises supports and encourages Postcomm Senior Management to manage risk, by drawing on their experience. The Commission receives reports on a monthly basis as part of the Executive Board Report.

The Audit Committee has further developed its role during 2007-08 to enhance the assurance this provides. It now has a verbal update from the owners of the Key Corporate Risks – including an interactive discussion. It also reviewed the Corporate Risk Register, to ensure that it is appropriate and that a sound system of internal control is in place, and advised the Accounting Officer of its views of the risk framework.

Postcomm's Programme Board monitors progress on major projects and takes action as necessary to ensure delivery of Postcomm's business plan objectives.

The Internal auditors have reviewed the Risk Management arrangements at Postcomm as part of the 2007-08 (Quarter 4) internal audit plan. The report given to the Audit Committee in March 2008 contained no recommended management actions.

During 2007-08 further developments were made to the internal control environment:

- ◆ Development of a Finance risk register.

- ◆ Further embedding by the Programme Office of the risk framework throughout the organisation, at each level, ensuring full coverage of corporate, project and operational risks.
- ◆ A revised Corporate Risk Register, produced as part of the 2008-09 business planning process and risks explicitly linked to corporate objectives.
- ◆ Since January 2008 reporting by Directors to the Programme Board and Audit Committee, on a rolling basis, has provided an update of the effectiveness of the management of individual corporate risks.
- ◆ Training of project managers and key staff in MS Project and risk management.

No significant internal control problems have arisen during the financial year, and up to the signing of the accounts.

Sarah Chambers

Accounting Officer

9 July 2008

The Certificate and Report of the Comptroller and Auditor General to the House of Commons

I certify that I have audited the financial statements of the Postal Services Commission for the year ended 31 March 2008 under the Government Resources and Accounts Act 2000. These comprise the Statement of Parliamentary Supply, the Operating Cost Statement and Statement of Recognised Gains and Losses, the Balance Sheet, the Cashflow Statement and the Statement of Net Operating Costs by Departmental Aim and Objectives and the related notes. These financial statements have been prepared under the accounting policies set out within them. I have also audited the information in the Remuneration Report that is described in that report as having been audited.

Respective responsibilities of the Accounting Officer and auditor

The Accounting Officer is responsible for preparing the Annual Report, which includes the Remuneration Report, and the financial statements in accordance with the Government Resources and Accounts Act 2000 and HM Treasury directions made thereunder and for ensuring the regularity of financial transactions. These responsibilities are set out in the Statement of Accounting Officer's Responsibilities.

My responsibility is to audit the financial statements and the part of the Remuneration Report to be audited in accordance with relevant legal and regulatory requirements, and with International Standards on Auditing (UK and Ireland).

I report to you my opinion as to whether the financial statements give a true and fair view and whether the financial statements and the part of the Remuneration Report to be audited have been properly prepared in accordance with HM Treasury directions issued under the Government Resources and Accounts Act 2000. I report to you whether, in my opinion, the information which comprises the introduction, management commentary and the sustainability report, included in the Annual Report, is consistent with the financial statements. I also report whether in all material respects the expenditure and income have been applied to the purposes intended by Parliament and the financial transactions conform to the authorities which govern them.

In addition, I report to you if the Department has not kept proper accounting records, if I have not received all the information and explanations I require for my audit, or if information specified by HM Treasury regarding remuneration and other transactions is not disclosed.

I review whether the Statement on Internal Control reflects the Department's compliance with HM Treasury's guidance, and I report if it does not. I am not required to consider whether this statement covers all risks and controls, or to form an opinion on the effectiveness of the Department's corporate governance procedures or its risk and control procedures.

I read the other information contained in the Annual Report and consider whether it is consistent with the audited financial statements. I consider the implications for my certificate if I become aware of any apparent misstatements or material inconsistencies with the financial statements. My responsibilities do not extend to any other information.

Basis of audit opinions

I conducted my audit in accordance with International Standards on Auditing (UK and Ireland) issued by the Auditing Practices Board. My audit includes examination, on a test basis, of evidence relevant to the amounts, disclosures and regularity of financial transactions included in the financial statements and the part of the Remuneration Report to be audited. It also includes an assessment of the significant estimates and judgments made by the Accounting Officer in the preparation of the financial statements, and of whether the accounting policies are most appropriate to the Department's circumstances, consistently applied and adequately disclosed.

I planned and performed my audit so as to obtain all the information and explanations which I considered necessary in order to provide me with sufficient evidence to give reasonable assurance that the financial statements and the part of the Remuneration Report to be audited are free from material misstatement, whether caused by fraud or error, and that in all material respects the expenditure and income have been applied to the purposes intended by Parliament and the financial transactions conform to the authorities which govern them. In forming my opinion I also evaluated the overall adequacy of the presentation of information in the financial statements and the part of the Remuneration Report to be audited.

Opinions

Audit Opinion

In my opinion:

- the financial statements give a true and fair view, in accordance with the Government Resources and Accounts Act 2000 and directions made thereunder by HM Treasury, of the state of the Department's affairs as at 31 March 2008, and the net cash requirement, net resource outturn, net operating cost, operating costs applied to objectives, recognised gains and losses and cashflows for the year then ended;
- the financial statements and the part of the Remuneration Report to be audited have been properly prepared in accordance with HM Treasury directions issued under the Government Resources and Accounts Act 2000; and
- information which comprises the introduction, management commentary and the sustainability report included within the Annual Report, is consistent with the financial statements.

Opinion on Regularity

In my opinion, in all material respects, the expenditure and income have been applied to the purposes intended by Parliament and the financial transactions conform to the authorities which govern them.

Report

I have no observations to make on these financial statements.

T J Burr
Comptroller and Auditor General
National Audit Office
151 Buckingham Palace Road
Victoria
London SW1W 9SS

11 July 2008

Statement of Parliamentary Supply

Summary of Resource Outturn 2007-08

	2007-08			2006-07			Net total outturn compared with estimate: saving/ (excess)	Prior-year Outturn
	Estimate			Outturn				
	Gross expenditure £000	A in A £000	NET TOTAL £000	Gross expenditure £000	A in A £000	NET TOTAL £000		
Request for Resources 1								
Ensuring the provision of a universal postal service at a uniform tariff, protecting consumers and promoting competition (Note 2)	9,968	(9,967)	1	9,159	(9,158)	1	-	1
Total resources	9,968	(9,967)	1	9,159	(9,158)	1	-	1
Non-operating cost A in A	-	-	-	-	-	-	-	-

Net Cash Requirement 2007-08

	Note	Estimate	Outturn	Net total outturn compared with estimate: saving	Prior year outturn
Net cash requirement	4	1,518	196	1,322	1

Summary of income payable to the Consolidated Fund.

(In addition to appropriations in aid, the following income relates to Postcomm and is payable to the Consolidated Fund (cash receipts being shown in italics and figures in £000s))

	Note	Forecast 2007-08		Outturn 2007-08	
		Income	<i>Receipts</i>	Income	<i>Receipts</i>
Cash surrenderable to the Consolidated Fund	5	-	-	10,925	<i>1,305</i>

Explanations of variances between Estimate and Outturn are given in Note 2 and the Management Commentary.

The notes on pages 26 to 44 form part of these accounts

Operating Cost Statement for the year ended 31 March 2008

	Note	2007-08		2006-07	
		£000	£000	£000	£000
Administration costs					
Request for resources:					
Staff costs	9	4,368		3,912	
Other costs	10	<u>4,791</u>		<u>4,851</u>	
Gross administration costs			9,159		8,763
Income	8		<u>(9,158)</u>		<u>(8,762)</u>
Net operating costs	3a		<u>1</u>		<u>1</u>

All income and expenditure is derived from continuing operations.

Statement of Recognised Gains and Losses for the year ended 31 March 2008

	<u>2007-08</u>	<u>2006-07</u>
	£000	£000
Net operating cost	(1)	(1)
Net gain on revaluation of fixed assets	-	43
Loss relating to pension provision	-	<u>(7)</u>
Recognised (loss)/gain for the financial year	(1)	35

The notes on pages 26 to 44 form part of these accounts.

Balance Sheet

as at 31 March 2008

	Note	31 March 2008		31 March 2007	
		£000	£000	£000	£000
Fixed assets:					
Tangible assets	11	867		816	
Intangible assets	12	116		31	
			983		847
Current assets:					
Debtors	13	9,845		155	
Cash at bank and in hand	14	<u>1,305</u>		<u>1,688</u>	
		11,150		1,843	
Creditors (amounts falling due within one year)	15	<u>(13,374)</u>		<u>(4,112)</u>	
Net current liabilities			<u>(2,224)</u>		<u>(2,269)</u>
Total assets less current liabilities			<u>(1,241)</u>		<u>(1,422)</u>
Provisions for liabilities and charges	16b		<u>-</u>		<u>-</u>
Total net liabilities assets before pension liability			<u>(1,241)</u>		<u>(1,422)</u>
Pension liabilities	16a		<u>(154)</u>		<u>(154)</u>
Total net liabilities			<u>(1,395)</u>		<u>(1,576)</u>
Taxpayers' equity:					
General fund	17		(1,539)		(1,737)
Revaluation reserve	18		<u>144</u>		<u>161</u>
			<u>(1,395)</u>		<u>(1,576)</u>

Sarah Chambers
Accounting Officer

9 July 2008

The notes on pages 26 to 44 form part of these accounts.

Cash Flow Statement

for the year ended 31 March 2008

		2007-08	2006-07
		£000	£000
	Note		
Net cash inflow from operating activities	19a	197	1,854
Capital expenditure and financial investment	19b,19c	(392)	(167)
Receipts due to the Consolidated Fund which are outside the scope of the Department's activities	5	-	279
Payments of amounts due to the Consolidated Fund		(1,688)	(1,054)
Financing	19d	<u>1,500</u>	<u>-</u>
(Decrease)/Increase in cash in the period	19e	<u>(383)</u>	<u>912</u>

The notes on pages 26 to 44 form part of these accounts.

Statement of Net Operating Costs by Departmental Aim and Objectives
for the year ended 31 March 2008

Objective	2007-08			2006-07		
	Gross £000	Income £000	Net £000	Gross £000	Income £000	Net £000
Ensuring the provision of a universal postal service at a uniform tariff, protecting consumers and promoting competition	9,159	(9,158)	1	8,763	(8,762)	1
Net operating cost	9,159	(9,158)	1	8,763	(8,762)	1

The notes on pages 26 to 44 form part of these accounts.

Notes to the departmental resource accounts

1. Statement of accounting policies

The financial statements have been prepared in accordance with the 2007-08 Government Financial Reporting Manual (FReM) issued by HM Treasury. The accounting policies contained in the FReM follow UK generally accepted accounting practice for companies (UK GAAP) to the extent that it is meaningful and appropriate to the public sector.

In addition to the primary statements prepared under UK GAAP, the FReM also requires Postcomm to prepare two additional primary statements. The Statement of Parliamentary Supply and supporting notes show outturn against Estimate in terms of the net resource requirement and the net cash requirement. The Statement of Net Operating Cost by Departmental Aim and Objectives and supporting notes analyse the Department's income and expenditure by the objectives agreed with Ministers.

Where the FReM permits a choice of accounting policy, the accounting policy which has been judged to be most appropriate to the particular circumstances of Postcomm for the purpose of giving a true and fair view has been selected. The Department's accounting policies have been applied consistently in dealing with items considered material in relation to the accounts.

1.1 Accounting convention

These accounts have been prepared under the historical cost convention.

1.2 Tangible fixed assets

Postcomm does not own any land or buildings.

As permitted by the 2007-08 FReM, tangible fixed assets are no longer revalued on an annual basis using indices. Depreciated historical cost is now used as a proxy for current value as this realistically reflects consumption of the asset. Revaluations would not cause a material difference to the carrying value of fixed assets.

The minimum level for capitalisation of a tangible fixed asset is £1,000. An assessment is also made as to whether this misses certain groups of assets. If a group, which is materially relevant, is identified, those assets will be grouped and included in the asset register as one asset.

1.3 Depreciation

Depreciation is provided at rates calculated to write off the valuation of tangible fixed assets by equal instalments over their estimated useful lives as follows:

Office equipment	5 years
Computer equipment	3 years
Furniture and fittings	10 years
Leasehold improvements	Life of the lease

Postcomm depreciates capitalised leasehold improvement costs over their expected tenure of the building.

1.4 Intangible fixed assets

Purchased computer software licences are capitalised as intangible fixed assets where expenditure of £1,000 or more is incurred. As permitted by the 2007-08 FReM, intangible fixed assets are no longer revalued on an annual basis using indices. Depreciated historical cost is now used as a proxy for current value as this realistically reflects consumption of the asset. Revaluations would not cause a material difference to the carrying value of fixed assets. Software licences are amortised over the shorter of the term of the licence and the useful economic life.

1.5 Stocks

The full cost of stock purchases is charged in the year of purchase and is not material to the Account.

1.6 Operating income

Operating income is income that relates directly to the operating activities of Postcomm. It comprises principally the licence fee from Royal Mail Group plc (see Notes 6 and 8) and application fees.

Postcomm's policy is to implement full cost recovery to comply with the Treasury Fees and Charges guide. Since all costs are recovered via the licence fees, and these are invoiced in advance based on estimated costs, any over recovery is treated as deferred income within Creditors and any under recovery as accrued income within Debtors.

1.7 Administration and programme expenditure

The Operating Cost Statement only contains administration costs. The classification of expenditure and income as administration follows the definition of administration costs set by HM Treasury.

1.8 Capital charge

A charge, reflecting the cost of capital utilised by Postcomm, is included in operating costs. The charge is calculated at the real rate set by HM Treasury, 3.5 per cent for 2007-08, on the average carrying amount of all assets less liabilities, except for:

- cash balances with the Office of Paymaster General where the credit is nil, and
- liabilities for amounts to be surrendered to the Consolidated Fund, where the charge is nil.

1.9 Foreign exchange

Transactions which are denominated in a foreign currency are translated into sterling at the exchange rate ruling on the date of each transaction.

1.10 Pensions

Past and present employees are covered by the provisions of the Principal Civil Service Pension Scheme (PCSPS) which is non-contributory and unfunded. Liability for payment of future benefits is a charge to the PCSPS. Departments, agencies and other bodies covered by the PCSPS meet the cost of pension cover provided for the staff they employ by payment of charges calculated on an accruing basis. There is a separate scheme statement for the PCSPS as a whole.

Postcomm's former and current Chairmen have a separate pension arrangement that is broadly analogous with the PCSPS. The arrangements provide for a defined benefit, unfunded scheme. However, unlike the PCSPS, a pension liability is included in the accounts as required under FRS17.

1.11 VAT

Most of the activities of Postcomm are outside the scope of VAT and in general output tax does not apply and input tax on purchases is not recoverable. Irrecoverable VAT is charged to the relevant expenditure category or included in the capitalised purchase cost of fixed assets. Where output tax is charged or input VAT is recoverable, the amounts are stated net of VAT.

1.12 Leases

Rentals due under operating leases are charged to the Operating Cost Statement over the lease term on a straight-line basis, or on the basis of actual rentals which fairly reflects usage. Future payments, disclosed at Note 21, "Commitments under operating leases", are not discounted.

1.13 Contingent Liabilities

In addition to contingent liabilities disclosed in accordance with FRS 12, Postcomm discloses for parliamentary reporting and accountability purposes certain contingent liabilities where the likelihood of a transfer of economic benefit is remote.

These comprise:

- Items over £250,000 (or lower, where required by specific statute) that do not arise in the normal course of business and which are reported to Parliament by departmental Minute prior to the Department entering into the arrangement;
- All items (whether or not they arise in the normal course of business) over £250,000 (or lower, where required by specific statute or where material in the context of resource accounts) which are required by the FReM to be noted in the resource accounts.

Where the time value of money is material, contingent liabilities which are required to be disclosed under FRS 12 are stated at discounted amounts and the amount reported to Parliament separately noted. Contingent liabilities that are not required to be disclosed by FRS 12 are stated at the amounts reported to Parliament.

1.14 Costs for Postwatch

Under the Postal Services Act 2000, Postcomm has a fee collection responsibility for Postwatch, the independent consumer representative. Monies are collected and directly paid over to BERR in respect of Postwatch costs.

1.15 Provisions

Postcomm makes provision for liabilities and charges where, at the balance sheet date, a legal or constructive liability exists (i.e. a present obligation from past events exists), where the transfer of economic benefits is probable and a reasonable estimate can be made.

Where the time value of money is material, Postcomm discounts general provisions to its present value using a discount rate of 2.2 per cent, the Government's standard rate. Each year the financing charges in the Operating Cost Statement include the adjustments to amortise one year's discount and restate liabilities to current price levels.

For pension scheme liabilities, the discount rate changed from 1.8% to 2.5% per annum on 31 March 2008.

1.16 The Statement of Parliamentary Supply and the Statement of Net Operating Costs by Departmental Aim and Objectives

The information contained in the Statement of Parliamentary Supply and associated notes is based on the Request for Resources information that will form part of parliamentary approval processes.

The Statement of Net Operating Costs by Departmental Aim and Objectives has been prepared from the underlying books and records.

1.17 Going Concern

The balance sheet at 31 March 2008 shows a negative taxpayers equity of £1.402m. This reflects the inclusion of liabilities falling due in the following year, which are due to be financed mainly by drawings from the UK Consolidated Fund. Such drawings will be from grants of supply approved by Parliament, to meet Postcomm's Net Cash Requirement. Under the Government Resources and Accounts Act 2000, no money may be drawn from the Fund other than required for the service of the specified year or retained in excess of that need. All unspent monies, including those derived from Postcomm's income are surrenderable to the Fund.

In common with other government departments, the future financing of Postcomm's liabilities is accordingly to be met by future grants of Supply and the application of future income, both to be approved annually by Parliament. Such approval for 2008-09 has already been given and there is no reason to believe the future approvals will not be forthcoming. It has accordingly been considered appropriate to adopt a going concern basis for the preparation of these financial statements.

2. Analysis of net resource outturn by function

	2007-08					Estimate		2006-07
	Outturn			A in A	Net total	Net Total	Net total outturn compared with Estimate	Prior-year outturn
	Admin	Other current	Gross resource expenditure					
£000	£000	£000	£000	£000	£000	£000	£000	
Request for Resources 1								
Ensuring the provision of a universal postal service at a uniform tariff, protecting consumers and promoting competition	9,159	-	9,159	(9,158)	1	1	-	1
Resource outturn	9,159	-	9,159	(9,158)	1	1	-	1

The underspend in the gross resource expenditure is due to an exceptional number of vacancies across the organisation in the first nine months of the year compared to the budget for 2007-08. A fuller explanation can be found in the Management Commentary.

3. Reconciliation of Outturn to net operating cost and against Administration Budget**3(a) Reconciliation of net resource outturn to net operating cost**

	Note	2007-08		2006-07	
		Outturn	Estimate	£000	£000
Net Resource Outturn	2	1	1	-	-
Prior period adjustments		-	-	-	-
Non supply income (Consolidated Fund Extra Receipts (CFERs))	6	-	-	-	-
Non supply expenditure		-	-	-	-
Net operating cost		1	1	-	-

3(b) Outturn against final Administration Budget

	2007-08		2006-07	
	£000	£000	£000	£000
	Budget	Outturn	Budget	Outturn
Gross Administration Budget	9,968	9,159	10,160	8,763
Income allowable against the Administration Budget	(9,967)	(9,158)	(10,159)	(8,762)
Net outturn against the Administration Budget	1	1	1	1

4. Reconciliation of resources to net cash requirement

	Note	Estimate	Outturn	Net total outturn compared with estimate: saving/ (excess)
		£000	£000	£000
Resource Outturn	2	1	1	-
Capital:				
• Acquisition of fixed assets	11,12	460	389	71
Non-operating Appropriations in Aid (A in A):				
• Proceeds of fixed asset disposals	7	-	-	-
Accruals adjustments:				
• Non-cash items	10	(867)	(249)	(618)
• Changes in working capital other than cash		1,924	48	1,876
• Changes in creditors falling due after more than one year		-	-	-
• Use of provision	16	-	7	(7)
Excess cash receipts surrenderable to the Consolidated Fund	5	-	-	-
Net cash requirement		1,518	196	1,322

The variance in the net cash requirement is due to the increase in creditors.

5. Analysis of income payable to the Consolidated Fund

In addition to appropriations in aid, the following income relates to Postcomm and is payable to the Consolidated Fund (cash receipts being shown in italics).

	Note	Forecast 2007-08		Outturn 2007-08	
		Income £000	Receipts £000	Income £000	Receipts £000
Operating income and receipts - excess A in A		-	-	-	-
Other operating income and receipts not classified as A in A		-	-	-	-
Non operating income and receipts not classified as A in A		-	-	9,620	-
Supply issued and not spent	14	-	-	1,305	<i>1,305</i>
Total income payable to the Consolidated Fund		-	-	10,925	<i>1,305</i>

The £9.620m relates to the imposition of a financial penalty on Royal Mail for failing to protect adequately the mail in its care.

6. Reconciliation of income recorded within the Operating Cost Statement to operating income payable to the Consolidated Fund

	Note	2007-08 £000	2006-07 £000
Operating Income	8	9,158	8,762
Income authorised to be appropriated in aid		(9,158)	(8,762)
Operating Income payable to the Consolidated Fund		-	-

7. Non-operating income – Excess A in A

	2007-08 £000	2006-07 £000
Proceeds on disposal of fixed assets	-	-
Allowable A in A	-	-
Excess A in A	-	-

8. Income

	2007-08 £000	2006-07 £000
Licence fees	9,158	8,762
Royal Mail contribution to capital	-	-
Miscellaneous CFERS	-	-
Total	9,158	8,762

9. Staff numbers and related costs

Staff costs comprise

	2007-08		2006-07	
	£000		£000	
	Permanently employed staff	Others	Total	Total
Wages and salaries	3,234	177	3,411	3,071
Social security costs	308	-	308	276
Other pension costs	622	-	622	565
Other staff costs	27	-	27	-
Total	4,191	177	4,368	3,912
Less recoveries in respect of outward secondments	-	-	-	-
Total net costs*	4,191	177	4,368	3,912

* Of the total no charge has been made to capital

The Principal Civil Service Pension Scheme (PCSPS) is an unfunded multi-employer defined benefit scheme but Postcomm is unable to identify its share of the underlying assets and liabilities. A full actuarial valuation was carried out as at 31 March 2007. Details can be found in the resource accounts of the Cabinet Office: Civil Superannuation (www.civilservice-pensions.gov.uk).

For 2007-08, employers' contributions of £607,242 were payable to the PCSPS (2006-07 £548,053) at one of four rates in the range 17.1 to 25.5 per cent (2006-07 17.1 to 25.5 per cent) of pensionable pay, based on salary bands. The contribution rates reflect benefits accruing during 2007-08 to be paid when the member retires, and not the benefits paid during this period to existing pensioners.

Employees can opt to open a partnership pension account, a stakeholder pension with an employer contribution. Employers' contributions of £13,690 (2006-07 £16,651) were paid to one or more of a panel of four appointed stakeholder pension providers. Employer contributions are age-related and range from 3 to 12.5 per cent of pensionable pay. Employers also match employee contributions up to 3 per cent of pensionable pay. In addition, employer contributions of £335 (2006-07 £249), 0.8 per cent of pensionable pay, were payable to the PCSPS to cover the cost of the future provision of lump sum benefits on death in service and ill health retirement of these employees.

Average number of persons employed

The average number of whole-time equivalent persons employed during the year is shown in the table below.

Objective	2007-08		2006-07	
	Permanently employed staff	Other non permanent staff	Total	Total
Ensuring the provision of a universal postal service at a uniform tariff, protecting consumers and promoting competition	62.2	3.4	65.6	60.9
Total	62.2	3.4	65.6	60.9

10. Other administration costs			
		2007-08	2006-07
	Note	£000	£000
Rental under operating leases:			
Hire of office equipment		21	17
Other operating leases		225	225
		<u>246</u>	<u>242</u>
Non-cash items (see below):			
Auditors' remuneration and expenses ¹		36	36
Depreciation	11, 12	252	583
Diminution in value of fixed assets	11, 12	-	31
Loss on disposal of fixed assets	11, 12	3	2
Cost of capital credit	17	(49)	(26)
Provision not required written back	16	-	(84)
Provision provided in year	16	7	8
		<u>249</u>	<u>550</u>
Other expenditure:			
Consultants costs		2,495	2,325
Learning and development		184	173
Building costs		236	226
IT services		348	327
Human resources		299	324
Office supplies		258	184
Contracted out services		102	109
Publicity		121	101
Information		28	77
Special payments		40	-
Utilities		41	58
Other		10	9
		<u>4,162</u>	<u>3,913</u>
Travel and subsistence		103	108
Hospitality		31	38
		<u>134</u>	<u>146</u>
Total		<u>4,791</u>	<u>4,851</u>

¹ There was no auditor remuneration for non-audit work.

Reconciliation of Operating Costs to Operating cashflows in the Cashflow Statement and the Statement of Parliamentary Supply

	2007-08	2006-07
	£000	£000
Other administration costs – non-cash items (as above)	249	550
Total non-cash transactions	249	550

11. Tangible fixed assets

	Leasehold improvements	Office equipment	Information Technology	Furniture and fittings	Total
	£000	£000	£000	£000	£000
Cost or valuation					
At 1 April 2007	1,741	100	413	411	2,665
Additions	30	13	234	3	280
Disposals	-	(8)	(48)	(5)	(61)
At 31 March 2008	1,771	105	599	409	2,884
Depreciation					
At 1 April 2007	1,354	48	261	186	1,849
Charged in year	66	19	101	41	227
Disposals	-	(8)	(48)	(3)	(59)
At 31 March 2008	1,420	59	314	224	2,017
Net book value					
At 31 March 2008	351	46	285	185	867
Net book value					
At 31 March 2007	387	52	152	225	816
Asset financing:					
Owned	351	46	285	185	867
Net book value					
At 31 March 2008	351	46	285	185	867

12. Intangible fixed assets

	Software
	£000
Cost or valuation	
At 1 April 2007	227
Additions	109
Disposals	(15)
At 31 March 2008	321
Depreciation	
At 1 April 2007	195
Charged in year	25
Disposals	(15)
At 31 March 2008	205
Net book value	
At 31 March 2008	116
Net book value	
At 31 March 2007	32
Asset financing:	
Owned	116
Net book value	
At 31 March 2008	116

13. Debtors**13(a) Analysis by type**

	2007-08	2006-07
	£000	£000
Amounts falling due within one year:		
Trade debtors – excluding items that relate to Consolidated Fund Extra Receipts	1	-
Trade debtors – including items that relate to Consolidated Fund Extra Receipts	9,620	-
Deposits and advances	23	21
Prepayments and accrued income	28	29
HM Revenue and Customs (VAT)	173	105
	9,845	155

Deposits and advances include loans outstanding of £17,567 (2006-07 £19,629) which relates to season ticket loans for 17 employees.

13(b) Intra-government balances

	Debtors: amounts falling due within one year	Debtors: amounts falling due after more than one year
	£000	£000
Balances with other central government bodies	173	-
Balances with local authorities	-	-
Balances with public corporations and trading funds	9,620	-
Balances with bodies external to government	52	-
At 31 March 2008	9,845	-
Balances with other central government bodies	105	-
Balances with local authorities	-	-
Balances with public corporations and trading funds	-	-
Balances with bodies external to government	50	-
At 31 March 2007	155	-

14. Cash at bank and in hand

	2007-08	2006-07
	£000	£000
Balance at 1 April	1,688	776
Net change in cash balances:	(383)	912
Balance at 31 March	1,305	1,688

The following balances at 31 March are held at:

Office of HM Paymaster General	1,303	1,684
Commercial banks and cash in hand	2	4
Balance at 31 March	1,305	1,688

15. Creditors**15(a) Analysis by type**

	2007-08	2006-07
	£000	£000
Amounts falling due within one year:		
Taxation and social security creditor	147	110
Trade creditors	576	266
Other creditors	59	-
Staff creditors	174	163
Deferred licence fees	1,029	1,401
Accruals	464	484
Excess cash	-	1,688
Amounts issued from the Consolidated Fund for supply but not spent at year end	1,305	-
Consolidated Fund extra receipts due to be paid to the Consolidated Fund:		
received	-	-
receivable	9,620	-
	13,374	4,112

15(b) Intra-government balances

	Creditors: amounts falling due within one year	Creditors: amounts falling due after more than one year
	£000	£000
Balances with other central government bodies	11,160	-
Balances with local authorities	-	-
Balances with public corporations and trading funds	1,029	-
Balances with bodies external to government	1,185	-
At 31 March 2008	13,374	-
Balances with other central government bodies	1,810	-
Balances with local authorities	-	-
Balances with public corporations and trading funds	1,401	-
Balances with bodies external to government	901	-
At 31 March 2007	4,112	-

16. Provisions**16(a) Pension liabilities**

	2007-08	2006-07
	£000	£000
Provision at 1 April	154	145
Current service cost	-	-
Employee contributions	-	-
Interest cost	7	8
Overnight charge	-	-
Actuarial losses	-	7
Less benefits paid	(7)	(6)
Provision at 31 March	154	154
Net movement in year (excluding actuarial loss)	-	2
History of experience losses		
	2007-08	2006-07
	£000	£000
Experience (gains)/losses arising on the schemes liabilities	-	(14)
Amount recognised as a percentage of present value of scheme liabilities	-	(9.1%)
Total amount recognised in statement of total recognised gains and losses	-	7
Percentage of present value of the scheme liabilities	-	4.5%

The pensions provision is in respect of the unfunded pension liabilities which fall to Postcomm for the past and current Chairmen. The pension provision is unfunded, with the benefits being paid as they fall due and guaranteed by Postcomm. There is no fund, and therefore no surplus or deficit. Actuarial advice has been sought to ensure that the provision is set at a realistic level.

An actuarial valuation was carried out by the Government Actuary's Department (GAD) at 31 March 2008. The major assumptions used by the actuary were:-

	At 31 March 2008	At 31 March 2007
	% (per annum)	% (per annum)
Inflation assumption	2.75	2.75
Rate of increase in salaries	4.3	4.3
Investment return in excess of price increases	2.5	1.8
Rate of increase for pensions in payment and deferred pensions	2.75	2.75

Analysis of Actuarial Loss

	2007-08	2006-07	2005-06
	£000	£000	£000
Changes in assumptions underlying the present value of scheme liabilities	-	21	3
Experience (gains)/losses arising on the scheme liabilities	-	(14)	1
Per statement of recognised gains and losses	-	7	4

16(b) Other provisions

	2007-08	2006-07
	£000	£000
Provision at 1 April	-	304
Provision not required written back	-	(84)
Provided in year	-	-
Provisions utilised in year	-	(220)
Balance at 31 March	-	-

The provision was set up for the Postwatch judicial review. The costs awarded against Postcomm were paid in year, and as the actual costs were less than the estimate, the unutilised part of the provision was written back. The provision is no longer required.

17. General fund

	2007-08		2006-07	
	£000	£000	£000	£000
Balance at 1 April		(1,737)		(68)
Net Parliamentary Funding:				
Draw Down	1,500		-	
Deemed Supply	-		-	
		1,500		
Net transfer from operating activities				-
Net operating cost		(1)		(1)
CFERS repayable to Consolidated Fund				
CFERS paid to Consolidated Fund	-		-	
CFERS miscellaneous	-		-	
Supply issued not spent	-		-	
Excess cash			(1,688)	
Supply issued not spent	(1,305)		-	
		(1,305)		(1,688)
Non-cash charges:				
Cost of capital	(49)		(26)	
Auditor's remuneration	36		36	
		(13)		10
Transfer from revaluation reserve		17		17
Actuarial losses relating to pension liabilities		-		(7)
Balance at 31 March		(1,539)		(1,737)

18. Revaluation reserve

	2007-08	2006-07
	£000	£000
Balance at 1 April	161	135
Arising on revaluation during the year	-	81
Transferred in relation to backlog depreciation	-	(38)
Transferred to general fund in respect of realised element of the revaluation reserve	(17)	(17)
Balance at 31 March	144	161

The Revaluation reserve reflects the unrealised element of the cumulative balance of indexation and the revaluation adjustments of tangible fixed assets.

19. Notes to the Cash Flow Statement

19(a) Reconciliation of operating cost to operating cash flows

	Note	<u>2007-08</u>	<u>2006-07</u>
		£000	£000
Net operating cost	3a	(1)	(1)
Adjustments for non-cash transactions	10	249	550
(Increase)/Decrease in Debtors	13	(9,690)	137
<i>Less movements in debtors relating to items not passing through the OCS</i>	13	9,620	-
Increase/(Decrease) in Creditors	15	9,263	2,306
<i>Less movements in creditors relating to items not passing through the OCS</i>	15	(9,237)	(912)
Use of provisions	16	(7)	(226)
Net cash inflow from operating activities		197	1,854

19(b) Analysis of capital expenditure and financial investment

	Note	<u>2007-08</u>	<u>2006-07</u>
		£000	£000
Tangible fixed asset additions	11	280	126
Intangible fixed asset additions	12	109	26
Movement in creditors for fixed assets	11	3	15
Proceeds of disposal of fixed assets		-	-
Net cash outflow from investing activities		392	167

19(c) Analysis of capital expenditure and financial investment by Request for Resources

	Capital expenditure	Loans, etc.	A-in-A	Net total
	£000	£000	£000	£000
Request for resources 1				
Ensuring the provision of a universal postal service at a uniform tariff, protecting consumers and promoting competition	392	-	-	392
Total 2007-08	392	-	-	392
Total 2006-07	167	-	-	167

19(d) Analysis of financing

	Note	<u>2007-08</u>	<u>2006-07</u>
		£000	£000
From the Consolidated Fund (Supply) - current year	17	1,500	-
From the Consolidated Fund (Supply) - prior year	17	-	-
Advances from the Contingency Fund		3,500	3,500
Repayments to the Contingency Fund		(3,500)	(3,500)
Net financing		1,500	-

19(e) Reconciliation of Net Cash Requirement to (decrease)/increase in cash

		<u>2007-08</u>	<u>2006-07</u>
	Note	£000	£000
Net cash requirement	4	(196)	-
From the Consolidated Fund (Supply) - current year	17	1,500	-
From the Consolidated Fund (Supply) - prior year	17	1	-
Amounts due to the Consolidated Fund received in prior year and paid over		(1,688)	(776)
Amounts due to the Consolidated Fund received and not paid over			-
Excess cash	15	-	1,688
Amounts collected in year ¹		8,629	9,129
Amounts paid over in year ¹		<u>(8,629)</u>	<u>(9,129)</u>
(Decrease)/Increase in cash		(383)	912

1. Amounts received from Royal Mail and paid over to the Department relate to Postwatch costs.

20. Capital commitments

	<u>2007-08</u>	<u>2006-07</u>
	£000	£000
Contracted capital commitments at 31 March for which no provision has been made.	-	-

21. Commitments under leases**Operating leases**

Commitments under operating leases to pay rentals during the year following the year of these accounts are given in the table below, analysed according to the period in which the lease expires.

	<u>2007-08</u>	<u>2006-07</u>
	£000	£000
Obligation under operating leases comprise:		
Land and buildings:		
Expiry within 1 year	-	226
Expiry after 1 year but not more than 5 years	-	-
Expiry thereafter	<u>235</u>	<u>-</u>
	235	226
Other:		
Expiry within 1 year	1	-
Expiry after 1 year but not more than 5 years	6	17
Expiry thereafter	<u>-</u>	<u>-</u>
	7	17

22. Other financial commitments

Postcomm had not entered into any non-cancellable contracts (which are not operating leases) as at 31 March 2008.

23. Contingent liabilities disclosed under FRS 12

In 2001-02 the Department of Trade and Industry (now BERR) laid a Minute before Parliament notifying them of a proposed indemnity to the members of the Postal Services Commission. The indemnity means that the Commissioners would be indemnified against civil liability arising from their work in regulating the UK postal market, so long as they acted honestly, in good faith and without recklessness. It is not possible to quantify a figure for the potential liability, but if the liability is called, then provision for any payment will be sought through the normal Supply procedure.

From time to time Postcomm will be subject to legal challenge and judicial review of decisions made in the normal course of its business as regulator of the postal industry. Legal judgements could give rise to liabilities for legal costs but these cannot be quantified as the outcome of current proceedings would be unknown and there is therefore considerable uncertainty as to the nature and extent of any subsequent liability.

As at 31 March 2008 there were no contingent liabilities requiring disclosure.

24. Financial instruments

FRS 13, *Derivatives and Other Financial Instruments*, requires disclosure of the role which financial instruments have had during the period in creating or changing the risks an entity faces in undertaking its activities. Because of the largely non-trading nature of its activities and the way in which government departments are financed, Postcomm is not exposed to the degree of financial risk faced by business entities. Moreover, financial instruments play a much more limited role in creating or changing risk than would be typical of the listed companies to which FRS 13 mainly applies. Postcomm has very limited powers to borrow or invest surplus funds and except for relatively insignificant forward purchases of foreign currency, financial assets and liabilities are generated by day-to-day operational activities and are not held to change the risks facing Postcomm in undertaking its activities.

As permitted by FRS 13, debtors and creditors which mature or become payable within 12 months from the balance sheet date have been omitted from the currency profile.

Liquidity risk

Postcomm operates on a full cost recovery basis and is financed primarily by licence fee income and has no borrowings. Specific and limited areas of operation are, for reasons of public policy, directly funded by grants of supply approved annually by Parliament. The extent to which licence fee and other income may be raised and retained for use in operations (Appropriated in Aid) is also approved by annual vote of Parliament, along with further grants of supply needed to meet Postcomm's Net Cash Requirement. Postcomm is not therefore exposed to significant liquidity risks.

Interest rates and foreign currency risks

Postcomm has no material deposits, and all material assets and liabilities are denominated in Sterling, so it is not exposed to any significant interest rate or foreign currency risks.

Fair values

There is no material difference between the book values and fair values of Postcomm's financial assets and liabilities as at 31 March 2008.

25. Related Party Transactions

None of the Senior Management Team, key managerial staff or other related parties have undertaken any material transactions with the Postal Services Commission during the year.

Postcomm collected £8.629m from Royal Mail Group, on behalf of BERR for the operation Postwatch, the independent consumer representative. This was remitted directly to the Department.

Postcomm is a tenant of the Central Office of Information, and receives financial and payroll services from Ofgem. Expenditure in year was £529,647 (2006-07 £446,876) to COI and £65,565 (2006-07 £70,267) to Ofgem. An amount of £6,419 (2006-07 £12,259) was owing to Ofgem at the year end and is included in the figure for creditors.

26. Losses and special payments

Losses Statement	£000
Fruitless payments	40
	<u>40</u>

The fruitless payments relate to settlement payments in respect of onerous photocopier contracts.

27. Post balance sheet events

There were no reportable post balance sheet events between the balance sheet date, and the 14 July 2008, the date when the Accounting Officer despatched the accounts to HM Treasury. The financial statements do not reflect events after this date.



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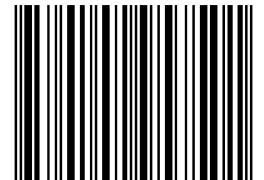
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