Fourth Annual Report Web Update

GTF245 Centre for Governance and Development

Project Goal and Purpose
The goal is to contribute to the promotion of good governance, transparency and accountability, and equitable socio-economic development in Kenya. Its purpose is to build sustained citizen demand for accountability from government service providers and devolved fund managers leading to better quality services.

Project Activities
1. Establishment of new Constituency Monitoring Committees (CMCs)
National Taxpayers Association (NTA) has established and trained 63 CMCs, above the target of 50. A total of 1359 CMC members have been trained. The CMCs are now recognised and consulted by service providers and devolved fund managers as community representatives. Year 5 will focus on consolidating the CMCs capacity for local level demand for accountability.

2. Demand for Accountability Grants
The grants enable the CMCs to demand accountability from managers of devolved funds and service providers through collaboration to improve service delivery and management of devolved funds. A total of 84 meetings have been held. In year five we shall hold 42 additional meetings.

3. CMCs experience sharing workshop
The meeting brings together representatives of the CMCs to share experiences, challenges and successes to improve performance, 2 meetings have been held and 3rd one planned for year 5.

4. Citizen Report Cards (CRCs) on Devolved Funds
A total of 120 Constituency Development Fund Report Cards in 110 constituencies and 21 Local Authority Transfer Fund Report Cards have been done. As a result many constituencies now want to be assessed. There is also increased competition among constituencies on improved management of the fund and a reduction in wastage. In year five 22 additional constituencies shall be assessed.

5. National citizen demand accountability campaign
NTA has held a total of 72 constituency public launches and forums attended by a total of 27,500, out of this, 10,663 were women. Citizens now have an opportunity to publicly interrogate and hold their leaders accountable. In year five we shall hold 38 constituency launches.

6. NTA, GOK & CSOs partnerships to improve service delivery
NTA has established working partnerships with the Ministries of Education, Local Government, Lake Victoria North Water Services Board, Local Administration in western Kenya, Kenya National Union of Teachers. NTA has been recognised as an important player in public accountability promoting citizen interest. In year five we shall focus on consolidating the existing partnerships.

7. Review and Demand for Accountability on the National Budget
NTA has been undertaking annual review of the budget since 2010 through our budget analysis group. The reports have become important in influencing debate by the parliamentary committee and parliament.

8. Regional Government Services Complaints/Information Hotlines
It allows citizens in Western region to use their mobile phones to report complaints and compliments and get information at normal mobile telephone rates on the quality of government services and management of public resources. The call centre has handled over 10,000 calls and text messages on a range of public concerns. The success of the call centre has generated interest from other partners who are interested in partnering with NTA.

For further information on this programme, please visit www.nta.or.ke and to read the 4th
Annual Report, please see: http://www.nta.or.ke/nta-reports/special-reports/304-gtf-cn-245-cgd-nta-year4-annual-report