Detention Facilities in the United Arab Emirates

Click here for Dubai

Click here for the Northern Emirates

Click here for Abu Dhabi (including Al Ain)

This document contains information about police stations, prison and other detention facilities in the UAE. This is not an exhaustive list. If you cannot find the information you need, contact the Embassy.

Neither HMG nor any official of the Embassy take any responsibility for the information contained herein nor in relation to the use of any of the listed providers of services. All information was correct at the time of publication and is provided in good faith.
Dubai

Dubai Central Jail - For males

Contact

- Dubai Central Jail
  Al Aweer Road (E 44 Road)
  Al Aweer (near Dubai Cultural Sports Club)
  P.O. Box 1493
  Dubai, UAE

- Helpline: +9714 213 8888
- Telephone: +9714 287 1788
- Fax: +9714 217 1575

Map

- http://goo.gl/maps/P5qZc

Clothing

- A white uniform is worn; the colour of the stripes is determined by length of sentence. Slippers are also provided.
- Shoes can be purchased at the prison shop. In exceptional circumstances foot wear can be purchased outside the prison, but special permission must be granted before hand and only after a medical certificate has been provided by the doctor.

Food

- Three free meals are provided a day. During Ramadan non-Muslims get three meals and Muslims just two meals. Meals consist of a varied local menu. Additional food can be purchased at the canteen which is open every day in the morning. However there may be a schedule for different ambers/block of cells.
- Visitors are not allowed to bring food in to the prison.
- Water from the canteen can be taken to ambers/cells.

Personal Belongings

- Books can be supplied but must first be approved by the National Media Council.
- MP3 players or other personal devices are not allowed.
- Prisoners are not allowed to keep electrical items with them but permission can be obtained for certain items to be used under supervision.

Medication

- Medication prescribed in the UK is not allowed. Detainees must get approval from the prison doctor for any medication.
**Visiting**

- **Public:**
  - Friday (for non-Brits) & Saturday mornings: 08:00 – 11:00 (male visitors).
  - Friday (for non-Brits) & Saturday afternoons: 14:30 – 16:00 (female visitors).

- **Private:**
  - Prisoners with drugs related charges are no longer allowed face to face private visits. The visits will be conducted behind a glass barrier. Financial cases are the same. Only at the discretion of the Head of the Central Prison can prisoners have face to face private visits (permission is usually given to close members of family and lawyers).
  - Private visits are allowed once every two months
  - The detainee will need to fill a form registering the names of people who he/she would like to see.
  - Visitors will need to complete a form prior to the visit for each occasion.
  - Exceptional visits are considered but must be applied for in advance.

Note: Visiting times differ during the holy month of Ramadan.

**Money**

- Detainees can receive large amounts of money (e.g. AED 5,000/10,000), but they can only access a maximum of AED 1,200 every month or a maximum of AED 400 per week. If more money is required for telephone calls or to purchase food from the canteen, prisoners will need to complete a request form.
- The detainee is not given cash. They are provided with a rechargeable debit card.
- The detainee can only receive money from friends and family but they must be the same nationality. Alternatively, the detainee can receive money via Western Union or the British Embassy.

**Facilities**

- **Library:** Prisoners can borrow books from the library. There are no timescales for returning the books but prisoners need to give their name and prisoner’s number to the library officer beforehand.
- **Workshops/Training:** Only prisoners who have been sentenced can participate in a workshop. This attracts a small salary.
- **Doctor/Dentist/Hospital:** A nurse visits on daily basis and takes the names of those who need to see the doctor. If the patient requires a dentist or a visit to hospital, the doctor at the clinic sends a letter requesting an appointment.
- **Telephone Calls:** Telephones are available for two hours a week. If prisoners need to make additional calls they can purchase a telephone card from the office.
- **Barber:** A barber is available daily. Long hair is forbidden; once a prisoner has been sentenced he must have his hair cut. Prisoners are allowed to have some shaving equipment but nothing with razor blades.
Mail

- Mail can be sent direct to detainees through the Dubai Police Headquarters using the following address:

  Dubai Police General Headquarters  
P.O. Box 1493  
Dubai  
UAE

- From there, mail will be delivered to the police station although it may take several days for it to be delivered.
- Mail can be delivered direct to the police station.
- Mail can be sent via the British Embassy or via Country Casework Team at the Foreign and Commonwealth Office in London.
- [Prisoners Abroad](#) also provide freepost envelopes for detainees.

Deportation

- Once a prisoner has completed their sentence, the security office starts the procedures for deportation. This includes booking an airline ticket, finger printing and an iris scan. This process normally takes a minimum of one week.
Dubai Central Jail – For females

Contact

- Dubai Central Jail
  Al Aweer Road (E 44 Road)
  Al Aweer, (near Dubai Cultural Sports Club)
  P.O. Box 1493
  Dubai, UAE

- Helpline: +9714 213 8888
- Telephone: +9714 287 1788
- Fax: +9714 217 1575

Map

- http://goo.gl/maps/P5qZc

Clothing

- A pink uniform is worn and the colour of the stripes is determined by length of sentence.
- Shoes can be purchased at the prison shop. In exceptional circumstances, footwear can be purchased outside the prison but special permission must be granted beforehand and only after the doctor has provided a medical certificate.

Food

- A varied local menu is provided for the detainees (three free meals a day) and additional food can be purchased at the canteen. Visitors are not allowed to bring food into the prison.

Personal Belongings

- Books can be supplied but must be approved by the National Media Council.
- MP3 players or other personal devices are not allowed.
- Prisoners are not allowed to keep electrical items with them but permission can be obtained for certain items to be used under supervision.
- Toiletries are not generally allowed.

Visiting

- Public:
  - Friday 08:00 – 11:00 and 14:30 – 17:00 (Arabic visitors).
  - Saturday 08:00 – 11:00 and 14:30 – 17:00 (Non-Arabic visitors).

- Private:
  - Private visits can be arranged once every two weeks.
  - Please contact the prison prior to the visit on each occasion.
  - Special requests from overseas visitors are considered on a case by case basis.

Note: Visiting times differ during the holy month of Ramadan.

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Last update: April 2013
Money

- A maximum of AED 200 per week can be deposited with the prison office. If more money is required for telephone calls, or to purchase food from the canteen, prisoners will need to complete a request form. The detainee can only receive money from friends and family but they must be the same nationality. Alternatively, the detainee can receive money via Western Union or the British Embassy.

Facilities

- **Library**: Prisoners can borrow books from the library. There are no timescales for returning the books but prisoners need to give their name and prisoner’s number to the library officer beforehand.
- **Workshops/Training**: Only prisoners who have been sentenced can participate in a workshop. This attracts a small salary.
- **Doctor/Dentist/Hospital**: A nurse visits on daily basis and takes the names of those who need to see the doctor. If the patient requires a dentist or a visit to hospital, the doctor at the clinic sends a letter requesting an appointment.
- **Telephone Calls**: Telephones are available for two hours a week. If prisoners need to make additional calls they can purchase a telephone card from the office.
- **Barber**: Detainees can are able to have their hair cut when necessary.

Mail

- Mail can be sent direct to detainees through the Dubai Police Headquarters using the following address:
  
  Dubai Police General Headquarters  
P.O. Box 1493  
Dubai  
UAE  

- From there, mail will be delivered to the police station although it may take several days for it to be delivered.
- Mail can be delivered direct to the police station.
- Mail can be sent via the British Embassy or via Country Casework Team at the Foreign and Commonwealth Office in London.
- **Prisoners Abroad** also provide freepost envelopes for detainees.

Deportation

- Once a prisoner has completed their sentence, the security office starts the procedures for deportation. This includes booking an airline ticket, finger printing and an iris scan. This process normally takes a minimum of one week.
Dubai (Out) Jail - For short-term or temporary male prisoners

Contact

- Dubai Central Jail
  Dubai (Out) Jail
  Al Aweer Road (E 44 Road)
  Al Aweer (near Dubai Cultural Sports Club)
  P.O. Box 1493
  Dubai, UAE

- Helpline: +9714 213 8888
- Telephone: +9714 287 1788
- Fax: +9714 217 1575

Map

- [http://goo.gl/maps/P5qZc](http://goo.gl/maps/P5qZc)

Clothing

- A white uniform is worn, without stripes for pre-sentenced detainees. Uniform with stripes for short-term sentenced (at present less than one year)
- Foot wear (shoes) can be purchased at the prison shop. In exceptional circumstances foot wear can be purchased outside the prison, but special permission must be granted before hand, and only after a medical certificate has provided by the doctor

Food

- A varied local menu is provided for the detainees and additional food can be purchased at the canteen. Visitors however, are not allowed to take food into the prison.

Personal Belongings

- Books can be supplied, but must be approved by the Media Supervision Dept within the Media International Council (formerly known as the Ministry of Culture).
- MP3 players or other personal devices are not allowed.
- No other electrical items are allowed to be kept by prisoners.

Visiting

- Public:
  - Friday & Saturday mornings 08:00 – 11:00 (male visitors).
  - Friday & Saturday afternoons 15:00 – 17:00 (female visitors).
- Private:
  - Private visits are allowed once a month.
  - Visitors will need to complete a form prior to the visit for each occasion.
  - Exceptional visits are considered, only with permission requested in advance.

Note: Visiting times differ during the holy month of Ramadan.

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Money

- A maximum of AED 400 per week can be deposited with the prison office. If more money is required for telephone calls, or to purchase food from the canteen, prisoners will need to complete a request form. The detainee can only receive money from friends and family but they must be the same nationality. Alternatively, the detainee can receive money via Western Union or the British Embassy.

Facilities

- **Library**: Prisoners can borrow books from the library. There are no timescales for returning the books but prisoners need to give their name and prisoner’s number to the library officer beforehand.
- **Workshops/Training**: Only prisoners who have been sentenced can participate in a workshop. This attracts a small salary.
- **Doctor/Dentist/Hospital**: A nurse visits on daily basis and takes the names of those who need to see the doctor. If the patient requires a dentist or a visit to hospital, the doctor at the clinic sends a letter requesting an appointment.
- **Telephone Calls**: Telephones are available for two hours a week. If prisoners need to make additional calls they can purchase a telephone card from the office.
- **Barber**: A barber is available daily. Long hair is forbidden; once a prisoner has been sentenced he must have his hair cut. Prisoners are allowed to have some shaving equipment but nothing with razor blades.

Mail

- Mail can be sent direct to detainees through the Dubai Police Headquarters using the following address:
  
  Dubai Police General Headquarters  
P.O. Box 1493  
Dubai  
UAE

  - From there, mail will be delivered to the police station although it may take several days for it to be delivered.
  - Mail can be delivered direct to the police station.
  - Mail can be sent via the British Embassy or via Country Casework Team at the Foreign and Commonwealth Office in London.
  - [Prisoners Abroad](#) also provide freepost envelopes for detainees.

Deportation

- Once a prisoner has completed their sentence, the security office starts the procedures for deportation. This includes booking an airline ticket, finger printing and an iris scan. This process normally takes a minimum of one week.

There is no separate out jail/pre-sentenced jail for females in Dubai. Central Prison is the only facility for females.
Bur Dubai Police Station

Contact

- Bur Dubai Station  
  P.O. Box 1493  
  Dubai, UAE

- +971 (0) 4 398 1111

Map

- [http://goo.gl/maps/4wkCw](http://goo.gl/maps/4wkCw)

Telephone Calls

- Detainees are allowed to use the phones all day but they must purchase a telephone card from the canteen.
- Detainees with drugs cases are allowed to use the phones from 08:00am - 12:00 and from 17:00 - 20:00.

Visiting Times

Public:

- Mondays 08:00 – 12:00: female visitors only.
- Tuesdays 08:00 – 12:00: male visitors only but no drugs cases.
- Sundays 08:00 – 12: drugs cases but only for family members. If the detainee has no family in the UAE, they can be visited by friends but this is at the discretion of the police station.

Embassies:

- Embassies visiting days are Wednesday and Thursday. Visits outside of these times are possible but at the discretion of the police station.

Lawyers:

- Lawyers can visit detainees on Wednesday and Thursday. Visits outside of these times are possible but at the discretion of the police station.

Note: Visiting times differ during the holy month of Ramadan.

Clothing

- Detainees use their own clothes. There is no uniform.
- Detainees can receive clothes from their families/friends on the dedicated days for visits.
- Detainees can buy toiletries and some clothes from the canteen (shampoo, soap, underwear, etc).

Food

- Detainees get three free meals each day.
- Detainees cannot purchase food from the canteen. Visitors cannot bring food in.
Personal Belongings

- Detainees can receive books and clothes only.

Money

- Detainees are allowed to receive any amount of money from friends or family. This can include money needed to pay a fine.

Medical

- A resident nurse is available 24 hours and a doctor visits twice a week.
- For emergencies or if a detainee requires a dentist/visit to hospital, an ambulance can be called.

Barber:

- A barber is available daily. Prisoners are not allowed to have shaving equipment.

Mail

- Mail can be sent direct to detainees through the Dubai Police Headquarters using the following address:
  
  Dubai Police General Headquarters  
P.O. Box 1493  
Dubai  
UAE  
- From there, mail will be delivered to the police station although it may take several days for it to be delivered.
- Mail can be delivered direct to the police station.
- Mail can be sent via the British Embassy or via Country Casework Team at the Foreign and Commonwealth Office in London.
- [Prisoners Abroad](#) also provide freepost envelopes for detainees.

Canteen

- Some of the things that detainees can buy from the canteen:
  - Underwear
  - Shampoo
  - Soap
  - Telephone cards

Recreation

- Detainees are allowed access to outside areas any time of the day.
Al Qusais Police Station

Contact

- Al Qusais Police Station
  P.O. Box 1493
  Dubai, UAE

- +971 (0) 4 263 1111

Map:

- http://goo.gl/maps/SBqLB

Telephone Calls

- Detainees are allowed to use the phones all day but they must purchase a telephone card from the canteen.

Visiting Times:

Public:
- Sundays 10:00 – 12:00: female visitors including drugs cases.
- Tuesdays 10:00 – 12:00: male visitors including drugs cases.

Embassies:
- If notified in advance, Embassies are allowed to visit on any day.

Lawyers:
- Lawyers can visit detainees on Tuesdays. Visits outside of these times are possible but at the discretion of the police station.

Note: Visiting times differ during the holy month of Ramadan.

Clothing

- Detainees use their own clothes. There is no specific uniform.
- Detainees can receive clothes from families and friends on Mondays from 10:00 to 12:00.
- Detainees can buy toiletries only from the canteen.

Food

- Detainees get three free meals a day.
- Food is not sold at the canteen.
- Visitors are not allowed to bring food in.

Personal Belongings

- Detainees can receive books but only after proper authorisation by the police station.

Money

- Detainees are allowed to receive an amount of Dhs.200 only, on Sundays and Tuesdays, from family, friends and persons known to them.

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Doctor/Dentist/Hospital

- A resident nurse is available on daily basis and a doctor visits on Sundays and Wednesdays.
- For emergencies or if a detainee requires a dentist/visit to hospital, an ambulance can be called.

Barber

- Prisoners are allowed to use battery-operated shaving equipment provided by the police station.

Mail:

- Mail is not allowed.

Canteen

- Some of the things that detainees can buy from the canteen:
  - Shampoo
  - Soap
  - Telephone cards

Recreation

- Detainees are allowed access to outside at areas any time of the day.
Al-Rashidya Police Station

Contact

- Al-Rashidya Police Station
  P.O. Box 1493
  Dubai, UAE

- +971 (0) 4 285 3000

Map

- http://goo.gl/maps/vz7rp

Telephone Calls

- Detainees are allowed to use the phones all day but they must purchase a telephone card from the canteen.

Visiting

Public:

- Mondays 09:00 – 12:00: female visitors.
- Wednesdays 09:00 – 12:00: male visitors.
- Tuesdays 09:00 – 12:00: drug cases.

Embassies

- If notified in advance, Embassies are allowed to visit on any day.

Lawyers

- Lawyers can visit detainees on any day.

Note: Visiting times differ during the holy month of Ramadan.

Clothing

- Detainees use their own clothes. There is no specific uniform.
- Detainees can receive clothes from their families and friends on Mondays from 09:00am to 12:00pm.
- Detainees can buy toiletries only from the canteen.

Food

- Detainees get three free meals a day.
- Food is not sold at the canteen.
- Visitors are not allowed to bring food in.

Personal Belongings

- Detainees cannot receive books, magazines and newspapers.
Money

- Detainees are allowed to receive money from family and friends up to a maximum of AED 3,000.

Medical

- A resident nurse is available on daily basis and a doctor visits every Monday.
- For emergencies or if a detainee requires a dentist/visit to hospital, an ambulance can be called.

Barber

- Prisoners are allowed to use battery-operated shaving equipment provided by the police station.

Mail

- Mail is not allowed although faxes may get through using +971 (0) 4217 1244.

Canteen

- Some of the things that detainees can buy from the canteen:
  - Shampoo
  - Soap
  - Telephone cards

Recreation

- Detainees are allowed access to outside at areas any time of the day.
Port Rashid Police Station

Contact

- Port Rashid Police
  P.O. Box 1493
  Dubai, UAE
- +971 (0) 4 345 9999

Map

- [http://goo.gl/maps/99CI1](http://goo.gl/maps/99CI1)

Telephone Calls

- Detainees are allowed to use the phones from 08:00 - 12:30 and from 15:00 – 18:00.
- Detainees need to purchase a telephone card from the canteen.

Visiting

Public:

- Mondays 09:00 – 12:00: male visitors.
- Wednesdays 09:00 – 12:00: female visitors.
- Thursdays 08:00 – 12:00: drugs cases. If the detainee has no family in the UAE, they can be visited by friends but this is at the discretion of the police station.

Embassies:

- If notified in advance, Embassies are allowed to visit on any day.

Lawyers:

- Lawyers can visit any day.

Note: Visiting times differ during the holy month of Ramadan.

Clothing

- Detainees use their own clothes. There is no specific uniform.
- Detainees can receive clothes from their families/friends only on Thursdays. Metals items, such as belts, are not allowed. The police station has discretion to allow clothes in on other days of the week.
- Detainees can buy toiletries and some clothes from the canteen.

Food

- Detainees get three free meals a day.
- Detainees cannot purchase food from the canteen. If a specific diet is required, a doctor must prescribe it. Visitors are not allowed to bring in food.

Personal Belongings

- With the required authorisations, detainees can receive books, magazines and clothes.
Money

- Detainees are allowed to receive a maximum amount of AED 5,000 from friends and family but they cannot be in possession of more than AED 500 at any one time. The rest of the money is kept securely in the Amanat (belongings section).

Medical

- A resident nurse is available on a daily basis and a doctor visits Sundays and Thursdays.
- A laboratory physician visits the police station every Thursday to collect specimens.
- For emergencies or if a detainee requires a dentist/visit to hospital, an ambulance can be called.

Barber

- Prisoners are allowed to have supervised use of battery-operated shaving equipment provided by the police station.

Mail

- Mail can only be delivered by hand to the police station.

Books

- Books can be supplied but must first be approved by the National Media Council.

Canteen

- Some of the things that Detainees can buy from the Canteen:
  - Underwear
  - Shampoo
  - Soap
  - Telephone cards

Recreation

- Detainees are allowed to access outside areas at any time of day.
Naiyef (Naif) Police Station

Contact

- Naiyef (Naif) Police Station
  PO Box 1493
  Dubai, UAE
- +971 (0) 4 228 6999

Telephone Calls

- Detainees can use the phones at any time of the day but they must first purchase a telephone card from the canteen.
- Detainees may be able to use the police station's phone but this is at the discretion of the Officer in Charge.

Visiting

- Public:
  - Mondays 09:00 – 12:00: male visitors.
  - Tuesdays 09:00 – 12:00: female visitors.
  - Visits allowed only for family members. If the detainee has no family in the UAE, they can be visited by friends but this is at the discretion of the police station.
- Embassies:
  - If notified in advance, Embassies are allowed to visit on any day.
- Lawyers:
  - Lawyers can visit any week day from 07:00 to 14:00. At the discretion of the police station, lawyers can also visit on Fridays and Saturdays.

Note: Visiting times differ during the holy month of Ramadan.

Clothing

- Detainees use their own clothes. There is no specific uniform.
- Detainees can receive clothes from their families/friends only on Wednesdays. Other days are at the discretion of the police station.
- Detainees can buy toiletries and some clothes from the canteen.

Food

- Detainees get three free meals a day.
- Detainees can purchase food from the canteen, such as sandwiches, tea, coffee and soft drinks.
- Visitors are not allowed to bring food into the prison.

Personal Belongings

- Detainees cannot receive books or magazines from outside. The police station provides newspapers and magazines to detainees in various languages.
Money

- Detainees are allowed to receive a maximum amount of AED 500 from friends and family.

Medical

- A resident nurse is available on daily basis and a doctor visits every Thursday.
- For emergencies or if a detainee requires a dentist/visit to hospital, an ambulance can be called.

Barber

- Prisoners are allowed to have supervised use of battery-operated shaving equipment provided by the police station.

Mail

- Mail can be sent direct to detainees through the Dubai Police Headquarters using the following address:

  Dubai Police General Headquarters  
P.O. Box 1493  
Dubai  
UAE

- From there, mail will be delivered to the police station although it may take several days for it to be delivered.
- Mail can be delivered direct to the police station.
- Mail can be sent via the British Embassy or via Country Casework Team at the Foreign and Commonwealth Office in London.
- **Prisoners Abroad** also provide freepost envelopes for detainees.

Canteen

- Some of the things that detainees can buy from the canteen:
  - Underwear
  - Shampoo
  - Soap
  - Telephone cards
  - Tea/coffee/soft drinks
  - Sandwiches

Recreation

- No access to outside areas for recreation.
Al Muraqabat Police Station

Contact

- Muraqabat Police Station
  PO Box 1493
  Dubai, UAE

- +971 (0) 4 266 0555

Map

- [http://goo.gl/maps/GCR4g](http://goo.gl/maps/GCR4g)

Telephone Calls

- Detainees need to purchase a telephone card from the canteen.
- Detainees are allowed to use the phones one day a week in the afternoon from 16:00 to 20:00. There are four Ambers and detainees are divided in two groups to use the phones.
- Detainees with finance cases are allowed to use the phones from 08:00am-12:30pm and from 04:00pm – 08:00pm.

Visiting Times

- Public:
  - Tuesdays 09:00 – 12:00 (Male visitors) for all cases, including Drugs cases.
  - Mondays 09:00 – 12:00 (Female visitors) for all cases, including Drugs cases.

- Embassies
  - If notified in advance, Embassies are allowed to visit on any day.

- Lawyers:
  - Lawyers can visit six days a week.

Note: Visiting times differ during the holy month of Ramadan.

Clothing

- Detainees use their own clothes. There is no specific uniform.
- Detainees can receive clothes from their families/friends only on Wednesdays. Other days are at the discretion of the police station.
- Detainees can buy toiletries and some clothes from the canteen on Thursdays.

Food

- Detainees get three free meals a day.
- Detainees can purchase only breakfast and tea in the mornings from the canteen.
- Visitors are not allowed to bring food into the prison.

Personal Belongings

- Detainees can receive books and clothes from family.
- Detainees are provided with newspapers by the police station.

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Money

- Detainees are allowed to receive a maximum amount of AED 500.
- Detainees can receive money from friends and family.

Medical

- A resident nurse is available on daily basis and a doctor visits every Thursday.
- For emergencies or if a detainee requires a dentist/visit to hospital, an ambulance can be called.

Barber

- Prisoners are allowed to have supervised use of battery-operated shaving equipment provided by the police station.

Mail

- Mail can only be delivered by hand to the police station.

Canteen

- Some of the things that detainees can buy from the canteen:
  - Some types of food
  - Shampoo
  - Soap
  - Telephone Cards

Recreation

- No access to outside areas for recreation.
Jebel Ali Police Station

Contact

- Jebel Ali Police Station
  PO Box 1493
  Dubai, UAE
- +971 (0) 4 881 6111

Those arrested and taken to Jebel Ali Police Station are only detained for a short amount of time. Males are subsequently sent to Port Rashid Police Station and females to Bur Dubai Police Station.

Map

- [http://goo.gl/maps/o5ZeJ](http://goo.gl/maps/o5ZeJ)

Telephone Calls

- Detainees are allowed to use the phones any time of the day but they must purchase a telephone card from the canteen.

Visiting Times

- **Public:**
  - Public can visit any day and any time.

- **Embassies:**
  - Embassies can visit any day.

- **Lawyers:**
  - Lawyers can visit any day.

Clothing

- Detainees use their own clothes. There is no specific uniform.
- Detainees can receive clothes from their families/friends only on Wednesdays. Other days are at the discretion of the police station.
- Detainees can buy toiletries and some clothes from the canteen on Thursdays.

Food

- Detainees get three free meals a day.
- Visitors are not allowed to bring food into the prison.

Personal Belongings

- Detainees can receive books and clothes from family.

Money

- Detainees are allowed to receive a maximum amount of AED 400.
- Detainees can receive money from friends and family.

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Medical

- A resident nurse is available from 08:00 – 20:00 and a doctor visits every day.
- For emergencies or if a detainee requires a dentist/visit to hospital, an ambulance can be called.

Barber

- None – can be done after transferring to another police station.

Mail

- None – can receive after transferring to another police station.

Canteen

- Some of the things that detainees can buy from the canteen:
  - Shampoo
  - Soap
  - Telephone cards

Recreation

- No access to outside areas for recreation.
Al Rifa'a Police Station

Contact

- Al Rifa'a Police Station
  PO Box 1493
  Dubai, UAE
- +971 (0) 4 393 7777

Map

- [http://goo.gl/maps/73jpk](http://goo.gl/maps/73jpk)

Telephone Calls

- Detainees are allowed to use the phones 08:00 to 02:00 but need to first purchase a telephone card from the canteen.

Visiting Times

- Public
  - Mondays 09:00 – 12:00 (Men visitors) including the Drugs cases.
  - Wednesday 09:00 – 12:00 (Woman visitors) including the Drugs cases.
- Embassies:
  - Embassies can visit any day.
- Lawyers:
  - Lawyers can visit any day.

Note: Visiting times differ during the holy month of Ramadan.

Clothing

- Detainees use their own clothes. There is no specific uniform.
- Detainees can receive clothes from their families and friends.
- Detainees can buy toiletries and some clothes from the canteen.

Food

- Detainees get three free meals a day.
- Detainees cannot purchase food from the canteen.
- Visitors are not allowed to bring food into the prison.

Personal Belongings

- Detainees can receive books and clothes only.
- Detainees can buy the newspapers from the canteen.

Money

- Detainees are allowed to receive AED 300 from family and friends.
Medical

- A Resident nurse is available on daily from 07:00 to 21:00 and a doctor visits on Sundays and Wednesdays.
- For emergencies or if a detainee requires a dentist/visit to hospital, an ambulance can be called.

Barber

- A barber is available daily. Prisoners can use razors under supervision.

Mail

- Mail can only be delivered to detainees by hand.

Canteen

- Some of the things that detainees can buy from the canteen:
  - Shampoo
  - Soap
  - Telephone Cards

Recreation

- Detainees are allowed to access outside areas any time of day.
Northern Emirates

Sharjah Central/Out Jail - For Males

Contact

- Sharjah Central/Out Jail
  Sharjah, UAE
  PO Box 29
- +971 (0) 65381118

Map

- http://goo.gl/maps/HR9sm

Clothing

- A dark blue uniform is worn for detainees and prisoners. The coloured stripes determine length of sentence.
- Shoes can be purchased at the prison shop. In exceptional circumstances footwear can be purchased outside the prison, but special permission must be granted before hand and only after a medical certificate has been provided by the doctor.

Food

- Three meals per day are provided for the detainees and additional food can be purchased at the canteen. Visitors are not allowed to bring food into the prison.

Personal Belongings

- Books can be supplied but must be approved by the Department of Rehabilitation and the National Media Council.
- MP3 players and radios can be bought from the prison but no other electrical items are allowed.

Visiting:

- The prison will allow the Next of Kin only. However, if the detainee has only friends, they would need to write to the Head of the Prison for his approval.
  - Public:
    - Mondays 15:00 – 18:00 for female visitors.
    - Wednesdays 15:00 – 18:00 for male visitors.
    - Fridays 09:00 – 12:00 for male visitors.
    - Fridays 09:00 – 12:00 for female visitors.
    - Saturdays 15:00 – 18:00 for Arabic visitors only.
    - Saturdays 09:00 – 12:00 for males at the deportation section.
  - Private:
    - Only conducted during morning working hours.
    - Visitors need to make a request to the Head of the Prison who will then decide who many times they can visit.
    - Visitors will need to complete a form at prison reception for each visit. The officer will check the detainee’s records and provide a date.

Note: Visiting times differ during the holy month of Ramadan.

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Money

- A maximum of AED 500 per week can be deposited at the prison office. Another AED 200 can be deposited but for telephone use only. If more money is required for telephone calls, or to purchase food from the canteen, prisoners will need to complete a request form.

Facilities

- **Library:** Prisoners can borrow books from the library. There are no timescales for returning the books but prisoners need to give their name and prisoner number to the library officer beforehand.
- **Workshops:** Sentenced prisoners can participate in a workshop which attracts a small monthly salary.
- **Medical:** A nurse visits on daily basis and takes the names of those who need to see the doctor. If the patient requires a dentist or a visit to hospital, the doctor at the clinic needs to send a referral letter to Medical Services or to Al Qasimi and Al Kuwaiti Hospitals.
- **Telephone calls:** prisoners are allowed to have up to five numbers saved in their system. The prison authorities have said that the prisoners can call each of the numbers daily and for each call, they can have up to 15 minutes every day no matter what the charge is.
- **Barber:** A barber is available daily. Long hair is forbidden and once a prisoner has been sentenced he must have his hair cut short. Prisoners are not allowed to have shaving equipment in their accommodation.

Deportation

- Once a prisoner has completed their sentence, the security office checks with the ‘Wanted’ department to check for any outstanding charges. If they have none, they will be taken to the deportation section while the officers start the deportation procedures, which will include booking an airline ticket, finger printing and iris scan. This process normally takes a minimum of one week.
Sharjah Jail - For females

Contact

- Sharjah Central/Out Jail
  PO Box 29
  Sharjah, UAE

- +971 (0) 65381118

Map

- [http://goo.gl/maps/HR9sm](http://goo.gl/maps/HR9sm)

Clothing

- A dark gray uniform is worn for detainees and prisoners. The coloured stripes determine length of detention/ sentence. Pregnant ladies wear green colour during pregnancy and for a year after the birth.
- Shoes can be purchased at the prison shop. In exceptional circumstances footwear can be purchased outside the prison, but special permission must be granted beforehand and only after a medical certificate has been provided by the doctor.

Food

- Three meals per day are provided for the detainees and additional food can be purchased at the canteen. Visitors however are not allowed to bring food into the prison.

Personal Belongings

- Books can be supplied but must be approved by the Department of Rehabilitation and the National Media Council.
- MP3 players and radios can be bought from the prison but no other electrical items are allowed.
- Toiletries are not generally allowed.

Visiting

- Public:
  - Mondays and Fridays 15:00 – 18:00 for female visitors.
  - Wednesdays and Fridays 09:00 – 12:00 and 15:00 – 18:00 for male visitors).
- Private:
  - Only immediate family can arrange visits once every two weeks.
  - Visitors will need to complete a form at prison reception for each visit. The officer will check the detainees/prisoners records for last visit and issue a date.

Note: Visiting times differ during the holy month of Ramadan.
Money

- A maximum of AED 200 per week can be deposited at the prison office. If more money is required for telephone calls, or to purchase food from the canteen, prisoners will need to complete a request form.

Facilities

- Library: Prisoners can borrow books from the library. There are no timescales for returning the books but prisoners need to give their name and prisoner's number to the library officer beforehand.
- Workshops/Training: Sentenced prisoners can participate in workshops which attracts a small monthly salary.
- Medical: A nurse visits on daily basis and takes the names of those who need to see the doctor. If the patient requires a dentist or a visit to hospital, the doctor at the clinic needs to make a referral.
- Telephone Calls: Financial cases can have daily access to telephones. Other cases have access twice a week.
- Hairdresser: A hairdresser is available daily.

Deportation

- Once a prisoner has completed their sentence, the security office checks with the ‘Wanted’ department to check for any outstanding charges. If they have none, they will be taken to the deportation section while the officers start the deportation procedures, which will include booking an airline ticket, finger printing and iris scan. This process normally takes a minimum of one week.
Ajman Jail

Contact

- Ajman Jail
  Ajman, UAE

- +971 (0) 6 7480222

Map

- http://goo.gl/maps/RvjUj

Telephone Calls

- Detainees are allowed to use the phones every 4 hours for 15 minutes at a time. However, this will be changing soon.
- Detainees need to purchase a telephone card from the canteen.

Visiting Times

Public:

**Sentenced detainees**
- Friday morning 09:00 to 12:00 Males visit Male detainees
- Friday afternoon 16:00 to 18:00 for UAE nationals only
- Saturday morning 09:00 to 12:00 Males visit Female detainees
- Saturday afternoon 16:00 to 18:00 Women and children visit detainees

**Presentenced detainees**
- Mondays and Wednesday 09:00 to 12:00

**Embassies:**
- Embassies can visit on Tuesdays 09:00 to 13:00 hours

**Lawyers:**
- Lawyers can visit on Tuesdays 09:00 to 13:00 hours

Note: Visiting times may differ during the holy month of Ramadan.

Clothing

- Detainees use their own clothes. There is no specific uniform to use.
- Detainees are not allowed any personal belongings.
- Detainees can buy toiletries and some clothes from the canteen.

Food

- Detainees get three free meals a day.
- Detainees can purchase food from the canteen.
- Visitors are not allowed to bring food into the prison.

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Personal Belongings

- No personal belongings are allowed.

Money

- No amount specified.

Medical

- A nurse is available from breakfast to dinner and a doctor visits the premises three times a week.
- In emergency cases, an ambulance is called and the detainee is taken to Khalifa hospital.

Barber

- Prisoners are allowed to use electric razors in their cells.

Mail

- Detainees are allowed photographs but not letters.

Canteen

- Some of the things that detainees can buy from the Canteen:
  - Shampoo
  - Soap
  - Telephone cards
  - Food
  - Clothes

Activities

- There are voluntary carpentry workshops available. In the mornings, detainees are allowed to walk in the prison grounds.
Ras Al Khaimah Prison

Contact

- Ras Al Khaimah Prison
  Ras Al Khaimah
  UAE
- +971 (0) 7 2221133

Map

Telephone Calls

- Detainees are allowed two calls per week from morning to 19:00 for 15 minutes at a time.
- Requests can be made for more calls

Visiting Times

- Public:
  - Male detainees visiting hours
    - Friday morning 15:00 to 18:00 for women only
    - Saturday and Monday 15:00 to 18:00 for men only
  - Female detainees visiting hours
    - Every morning for women only
    - Saturday and Monday 15:00 to 18:00 for men only

- Embassies:
  - Any day of the week.

- Lawyers:
  - Any day of the week but with advanced notification.

Note: Visiting times may differ during the holy month of Ramadan.

Clothing

- Detainees use their own clothes in cells but have to wear blue uniforms when outdoors.
- Visitors can bring clothes for detainees but no food is allowed.
- Detainees can buy toiletries and some clothes from the canteen.

Food

- Detainees get three free meals a day.
- Detainees can purchase food from the canteen.
- Visitors are not allowed to bring food into the prison.

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Personal Belongings

- No personal belongings are allowed.

Money

- No amount specified.

Medical

- A nurse is available 24 hours a day and a doctor visits everyday from 07:30 to 14:30.
- In emergency cases, the detainee is taken by ambulance to Khalifa hospital.

Barber

- A barber is available in the prison.

Mail

- Detainees are allowed photographs but not letters.

Canteen

- Some of the things that Detainees can buy from the Canteen:
  - Shampoo
  - Soap
  - Telephone cards
  - Food
  - Clothes

Activities

- There are voluntary carpentry workshops available from 08:00 to 12:00 every day. Detainees can play football at 07:00 in the morning.
Abu Dhabi (including Al Ain)

Al Wathba Correctional institute

Contact:

AL Wathba
Abu Dhabi
United Arab Emirates

Phone number: +97125047200

Telephone Calls

It is possible to make telephone calls, with limits on when, where to and for how long. Usually calls times have to be cleared with the prison authorities.

It is best to give family and friends a range of dates and times when you will try to ring. Hundreds of prisoners want to make phone calls at the same time so be prepared for a long wait and the likelihood of disappointment. Phones operate on phone cards, which can be purchased from the shops.

Visiting Times

Prison regulations state that only family members can visit inmates in the prison. However, the public prosecutor may issue a visit order to a non-family member; this permission can be obtained from the public prosecutor’s office in Abu Dhabi Courts. This permission is a must for both family members and non-family members if you are not sentenced.

Visiting times and days are quite specific:

Sunday: Public Prosecutor visits
08:00 – 11:00 (Drug cases)
11:15 – 13:30 (Other cases)
Monday: Females can visit males
08:00 -13:00 (Non-drug cases)
Tuesday: Females can visit males
08:00 – 13:00 (Drug cases)
Wednesday: Embassy visiting day
Thursday: Males can visit females
08:00 – 11:00
Lawyers’ visit (all cases)
11:15 – 13:30
Friday: Foreign males can visit males
08:00 – 13:30 (Drug cases)
15:00 – 17:00 (Other cases)
Saturday: Arab males can visit males
08:00 – 13:00 (Drug cases)
15:00 – 17:00 (Other cases)
Clothing
Inmates are provided with clothing, additional clothing can be purchased from the Canteen the standard clothing has different coloured collars that identify the case type.

Food
The prison provides breakfast, lunch and dinner. Meals usually consist of rice, bread, hummus and curry and are also served with fruit portions. Detainees can also buy items, such as chocolate, Pepsi, water, from a daily shop, as well as newspapers.

Personal Belongings:
Personal belonging are keep with the prison and only clothing bought from the canteen can be used unless they have mitigating circumstances in which case it would have to be cleared by the doctor or head of prison.

Money
Inmates are allowed to receive funds from friends and family on visiting days through “Amanat” up to 1000 AED.

Medical
The prison has a small clinic area and prisoners can request access to the doctor and dentist.

Barber
- A barber is available in the prison.

Mail
You can have letters sent directly to Al Wathba. The address is:

Al Wathba Corrections Establishment
Abu Dhabi Police
P.O.Box 76444
Abu Dhabi

UAE

(Name of prisoner and ward or block no)

There are no restrictions on the amount but there are rules about what you can and can’t receive. All letters are censored. Magazines, books and newspapers are permitted, though they will be looked at and may be censored. This procedure means that it may be a couple of weeks before they are actually given to you. Nude pictures are strictly forbidden.

Canteen
Neither HMG nor any official of the Embassy take any responsibility for the information contained herein nor in relation to the use of any of the listed providers of services. All information was correct at the time of publication and is provided in good faith.
An account is opened for all prisoners upon arrival at the prison. Any money the prisoner was holding on arrival will be placed in this account. Money can also be sent directly to the prison or through the FCO (as detailed above). This money can be used to buy items from the weekly shop/canteen. The prison only provides the basic uniform. All other needs, such as jumpers in winter, flip flops, deodorant, soap, towels etc will have to be purchased from here. Stamps and phone cards are also available from here.

Activities

- **Library**

  The library is open every day and has a good selection of books in English. The supply is regularly updated by ex-prisoners and members of the Embassy.

- **Gym**

  There is no gym facility in Al Wathba.

- **Educational establishment**

  There is an educational establishment but at present it is only available to UAE nationals. However, some prisoners have used the opportunity to learn Arabic during their imprisonment.
**Al Ain Correctional institute**

**Contact**

Falaj Hazzaa  
Al Ain  
United Arab Emirates

**Telephone Calls**

It is possible to make telephone calls, with limits on when, where to and for how long. Usually calls times have to be cleared with the prison authorities.

It is best to give family and friends a range of dates and times when you will try to ring. Hundreds of prisoners want to make phone calls at the same time so be prepared for a long wait and the likelihood of disappointment. Phones operate on phone cards, which can be purchased from the shops.

**Visiting Times**

Prison regulations state that only family members can visit inmates in the prison. However, the public prosecutor may issue a visit order to a non-family member; this permission can be obtained from the public prosecutor's office in Al Ain Courts. This permission is a must for both family members and non-family members if you are not sentenced.

Visiting times and days are quite specific:

**Sunday:** Public Prosecutor visits  
08:00 – 11:00 (Drug cases)  
11:15 – 13:30 (Other cases)  

**Monday:** Females can visit males  
08:00 -13:00 (Non-drug cases)  

**Tuesday:** Females can visit males  
08:00 – 13:00 (Drug cases)  

**Wednesday:** Embassy visiting day  

**Thursday:** Males can visit females  
08:00 – 11:00  
Lawyers’ visit (all cases)  
11:15 – 13:30  

**Friday:** Foreign males can visit males  
08:00 – 13:30 (Drug cases)  
15:00 – 17:00 (Other cases)  

**Saturday:** Arab males can visit males  
08:00 – 13:00 (Drug cases)  
15:00 – 17:00 (Other cases)  

**Clothing**

Inmates are provided with clothing, additional clothing can be purchased from the Canteen.

**Food**

The prison provides breakfast, lunch and dinner. Detainees can also buy items, such as chocolate, Pepsi, water, from a daily shop, as well as newspapers.

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Last update: April 2013
Money

Inmates are allowed to receive funds from friends and family on visiting days through.

Medical

The prison has a small clinic area and prisoners can request access to the doctor and dentist.

Barber

- A barber is available in the prison.

Canteen

An account is opened for all prisoners upon arrival at the prison. Any money the prisoner was holding on arrival will be placed in this account. Money can also be sent directly to the prison or through the FCO (as detailed above). This money can be used to buy items from the weekly shop/canteen. The prison only provides the basic uniform. All other needs, such as jumpers in winter, flip flops, deodorant, soap, towels etc will have to be purchased from here. Stamps and phone cards are also available from here.

Activities

- Library
  
  The library is open every day and has a good selection of books in English. The supply is regularly updated by ex-prisoners and members of the Embassy.

- Gym
  
  There is no gym facility in Al Ain Correctional institute.

- Educational establishment
  
  There is an educational establishment but at present it is only available to UAE nationals. However, some prisoners have used the opportunity to learn Arabic during their imprisonment.
Police Stations in Abu Dhabi:

Below are a list of police stations. Some of these police stations have temporary holding cells and normally keep detainees for 48 hours if they need to be held longer they are transferred to Al Wathba Correctional Institute.

City Police Station (Madina)
Al Meena
Abu Dhabi
United Arab Emirates
**Phone number:** +971 2 512 9800

Al Zaab Police Station
Al Zaab
Abu Dhabi
United Arab Emirates

Khalifa City Police Station
Khalifa City A
Abu Dhabi
Opposite Al Raha Mall
United Arab Emirates
**Phone number:** +971 2 513 1111

Khalidiya Police Station
Sheikh Zayed The First St
Abu Dhabi
United Arab Emirates
**Phone number:** +971 2 446 1461

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Last update: April 2013
Shabiya Police Station
Al Dhafrah
Abu Dhabi
United Arab Emirates
Mussafah Police Station
**Phone number:** +971 2 6966666

Airport Police Station
Abu Dhabi Airport
Area Zip Code: 253
Abu Dhabi
United Arab Emirates
**Phone number:** +971 2 575 5382

Baniyas Police Station
Ghabat,
Abu Dhabi
United Arab Emirates
**Phone number:** +971 2 513 1111

**Police Stations in Al Ain:**

Al Madinah Police Station
Al Ain City
Al Morabaa Area
Al Morabaa Roundabout Str. Opposite Lulu Center
**Phone number:** +971337151100

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Al Jimi Police Station
Al Ain City
Bin Aziz Street
Opposite Al Jimi Hospital and Khola School
**Phone number:** +97137088888

Industrial Police Station
Al Ain City
Industrial Area
Zakhir Str. Opposite Masoud Car Agency
**Phone number:** +97137155000

Al Maqam Police Station
Al Ain City
Abu Dhabi
Al Ain Road
then to the Right After Al Maqam Bridge
**Phone number:** +97137681999

Zakher Police Station
Al Ain City
Tawam Roundabout
Near Zakher Park
Opposite Sheikh Tahnoon Palace and Zakher Medical Center
**Phone number:** +97137156213

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Last update: April 2013
Al Sad Police Station
Al Ain City
Al Yahar Bridge
Opposite Al Sad Guest House

**Phone number:** +97137826011

Al Waqan Police Station
Al Ain City
Al Waqan Area
Main Road
Near Al Waqan Petrol Station

**Phone number:** +97137351507