



Department  
for Work &  
Pensions

# A survey of disabled working age benefit claimants

July 2013

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## **In House Research Report No 16**

A report of research carried out by Ipsos MORI on behalf of the Department for Work and Pensions

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## **A survey of disabled working age benefit claimants**

This report presents findings from a survey of disabled people claiming Jobseeker's Allowance, Employment and Support Allowance or Incapacity Benefit. The research was conducted to investigate disabled working age benefit claimants' current circumstances, health conditions and attitudes towards work.

The fieldwork was conducted by Ipsos MORI using members of their established online survey panel. In total 1349 people completed the survey.

The key objectives of the survey were to gather information from disabled working age benefit claimants on:

- Their health condition and perception of their disability status;
- Support they were receiving to help find employment and current jobseeking activity;
- The barriers that they perceived to obtaining employment and the types of support that would be helpful to find work;
- Their attitudes towards work;
- Employment and benefit history; and
- Demographics.

Findings from the survey will be considered in the development of the disability employment strategy to be published later this year.

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## **About the Author**

Liz Cole is a Principle Research Officer at the Department for Work and Pensions.

## Abbreviations and glossary

<b>DLA</b>	<b>Disability Living Allowance.</b> Benefit providing a cash contribution towards the extra costs of needs arising from an impairment or health condition. It is a tax free, non-means-tested and non-contributory benefit, and it is payable regardless of employment status.
<b>ESA</b>	<b>Employment and Support Allowance.</b> Benefit introduced in October 2008 to replace Incapacity Benefit, Severe Disablement Allowance and Income Support paid on the grounds of illness or disability. It provides financial support and personalised help for people who are unable to work, because of a health condition.
<b>ESA SG</b>	<b>Employment and Support Allowance Support Group.</b> Category of ESA claimants who have been assessed as having limited capability for work with more severe functional limitations. Claimants in this group are not required to participate in activities to prepare them for a return to work, however they can so do on a voluntary basis.
<b>ESA WRAG</b>	<b>Employment and Support Allowance Work Related Activity Group.</b> Category of ESA claimants who have been assessed as having a limited capacity for work and who require support to prepare for work in the future.
<b>IB</b>	<b>Incapacity Benefit.</b> Benefit paid to people under state pension age who cannot work because of an illness or disability. Replaced by ESA from 2008.
<b>JSA</b>	<b>Jobseeker's Allowance.</b> The main benefit for people of working age who are out of work or work less than 16 hours a week on average.

# **1. Introduction**

In May 2013 the Department for Work and Pensions commissioned Ipsos MORI to conduct a survey of disabled claimants of working age benefits to investigate their current circumstances, health conditions and attitudes towards work.

The survey was conducted to inform the development of a disability employment strategy to be published later this year.

This report was produced by the DWP research team.

## **2. Research Objectives**

The key objectives of the survey were to gather information from disabled working age benefit claimants on:

- Their health condition and perception of their disability status;
- Support they were receiving to help find employment and current jobseeking activity;
- The barriers that they perceived to obtaining employment and the types of support that would be helpful to find work;
- Their attitudes towards work;
- Employment and benefit history; and
- Demographics.



### **3. Research design**

The research was carried out through an online survey using members of Ipsos MORI's established online panel. A questionnaire consisting of 22 closed questions was prepared by the Department for Work and Pensions (DWP) with input and advice from Ipsos MORI. Ipsos MORI scripted the online questionnaire, tested the script and sent an invitation to take part in the survey to online panellists.

#### **3.1 Timing of survey**

The survey took place from 7<sup>th</sup> to 13<sup>th</sup> May 2013. Questionnaires were completed by 1349 online panellists who met the eligibility criteria for the survey (see section 3.2).

#### **3.2 Sample composition**

Invitations to take part in the survey were issued to members of the online panel who were classified<sup>1</sup> as:

- Unemployed; or
- Not working; or
- Having a long-lasting health problem, an illness or a disability.

The requirements to be included in the sample were:

- Individuals claiming Jobseeker's Allowance (JSA) who met the Equality Act definition of disability<sup>2</sup>
- Individuals claiming Employment and Support Allowance (ESA)
- Individuals claiming Incapacity Benefit (IB)

Screening questions were included at the start of the online interview and claimants who did not fall into any of the groups above were screened out of the survey. A copy of the questionnaire is included in Appendix A.

As the survey was conducted using an online panel it should be noted that there may be some structural differences to those individuals who are members of the online panel, compared to people in the wider population. To reduce this effect, the achieved sample was weighted to be representative of the population of disabled JSA, ESA and IB claimants.

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<sup>1</sup> Based on information held by Ipsos MORI.

<sup>2</sup> According to the Equality Act 2010 a person has a disability if they have a physical or mental impairment which has a substantial and long-standing adverse effect on their ability to carry out normal day-to-day activities. Long-term means that the effect of the impairment has lasted or is expected to last for 12 months or more.

### **3.3 Weighting**

To ensure the findings from the survey were broadly representative of the make up of the wider population of disabled claimants on working age benefits, survey responses were weighted according to:

- Benefit type (JSA, IB and ESA), including ESA grouping (Work Related Activity Group, Support Group and Assessment phase)
- Age
- Gender

Breakdowns are included in Table 3.1 below.

### **3.4 Comparability with other surveys**

The survey was designed as a snapshot data collection exercise to look at the circumstances and views of disabled people claiming ESA, JSA or IB. It was not designed to be directly comparable with other surveys of disabled benefit claimants, due to differences in the questionnaire and methodology. Therefore direct comparisons of results should not be made with other surveys of disabled people.

### **3.5 Survey sample demographics**

The survey sample demographics are included in Table 3.1.

**Table 3.1: Demographic information**

<b>Demographics</b>	<b>Unweighted profile (%)</b>	<b>Weighted profile (%)</b>
	<b>Base = 1349</b>	
<b>Sex</b>		
Male	45	56
Female	55	44
<b>Age</b>		
18-34	10	22
35-54	60	51
55 or over	30	27
<b>Ethnicity</b>		
White	95	94
Mixed	1	0
Asian or Asian British	2	2
Black or Black British	1	1
Chinese	0	0
Other	0	1
Don't know / Prefer not to say	1	1
<b>Benefit type</b>		
Jobseeker's Allowance	9	12
Incapacity Benefit	34	31
Employment and Support Allowance	57	57
<i>Of the ESA claimants (unweighted base = 773):</i>		
<i>In the Work Related Activity Group</i>	22	32
<i>In the Support Group</i>	55	25
<i>Assessment phase</i>	16	38
<i>Did not know</i>	7	5
<b>Highest Qualification</b>		
Degree or above (level 4)	20	18
2 or more A-Levels, NVQ level 3 or equivalent (level 3)	17	17
1 A-Level or equivalent, 5 or more GCSEs grades A*-C or equivalent (level 2)	17	19
GCSE less than 5 grades A*C or equivalent or NVQ level 1	24	24
Other	9	9
No qualifications	13	13
Don't know	0	1

## 4. Key Findings

The key findings from the survey are reported below. Full breakdowns of survey responses by benefit type, perceptions of disability, age and qualifications are included in Section 5.

### 4.1 Health conditions

- Overall claimants were most likely to report having mobility impairments (62%) or mental health conditions (49%) and least likely to report having hearing or vision impairments (both 8%).
- The most prevalent impairment among Incapacity Benefit (IB), Employment and Support Allowance Support Group (ESA SG) and Jobseeker's Allowance (JSA) was related to mobility (for 76%, 67% and 48% of claimants respectively). Among ESA Work Related Activity (WRAG) and assessment groups mental health conditions were the most prevalent type of impairment (57% each).
- Claimants aged over 55 were twice as likely to have a mobility impairment as those aged 18–34.

### 4.2 Perceptions of disability status

- Claimants were asked whether they considered themselves to be disabled or not. Half did consider themselves to be disabled, including the majority of those with a mobility impairment (66%).
- Typically those who considered themselves to be disabled were more likely to report having any condition than those who did not consider themselves disabled, or who only considered themselves disabled some of the time.
- Older claimants were far more likely to consider themselves disabled than younger claimants - 62 per cent of over 55s considered themselves disabled compared to 32 per cent of those aged 18–34.
- Half of claimants were also receiving Disability Living Allowance (DLA) in addition to their JSA/ESA or IB, with receipt differing by age and benefit. Thirty-nine per cent of the 18-34 age group received DLA, increasing to 60 per cent of those 55 plus. Meanwhile around a quarter of JSA claimants were receiving DLA (24%) compared to almost seven in ten IB claimants (69%).

### **4.3 Beliefs about work**

- The majority of claimants agreed that they wanted to work (56%) and that having a job would make them better off financially (65%).
  - JSA claimants were most likely to agree that they wanted to work (84%); however this was also the case for over half of ESA claimants.
- However claimants were significantly less likely to agree they were currently able to work (15%) or that having a job would be beneficial for their health (23%):
  - JSA claimants were most likely to agree that they were currently able to work (68%). For all other benefit groups this view was held by 15 per cent or less.
  - Less than half of claimants from all benefit groups thought having a job would be beneficial to their health.
- Overall attitudes and beliefs regarding work for ESA WRAG claimants were more similar to other ESA/IB claimants than those claiming JSA.

### **4.4 Barriers to work and work enablers**

- The most commonly reported barriers to work were a lack of job opportunities (mentioned by 36% of claimants overall, including 62% of JSA claimants and 43% of ESA WRAG claimants), difficulty with transport (mentioned by 31%, including 42% of JSA claimants) and attitudes of employers 30% (JSA 40%, ESA WRAG 35%). For those claimants currently seeking work the most commonly reported barriers were a lack of job opportunities (60%), attitudes of employers (42%), lack of qualifications/experience/skills (41%) and difficulty with transport (37%).
- ESA SG (27%) and IB (30%) claimants were more likely to cite difficulties using facilities or equipment than other groups. Whilst 18-34 year olds were more likely to cite a lack of confidence / motivation as a barrier (38%) compared to those 55 plus (22%).
- A third of claimants reported 'other' barriers to work. This is likely to include barriers regarding their health condition.
- The most commonly cited enablers to help claimants look for and find work across benefit groups were more employer incentives (39%), more support to manage their health condition (39%), specialist support to help disabled people/ those with health conditions find work (38%) and modified hours/days/duties (38%).

- Those who considered themselves disabled were also most likely to cite the above enablers – however they were more likely to cite support to manage their health condition and specialist support to help disabled people find work than those who didn't consider themselves disabled.
- Around a quarter (25%) thought none of the listed enablers would help them into work – including over a third of IB and ESA SG claimants, and those with no qualifications.

#### **4.5 Job-seeking behaviour**

- Overall, less than a quarter (22%) of claimants were currently actively seeking work. Those on JSA were by far the most likely group to be looking for work (89%) followed by ESA WRAG (30%).
- There were also differences in job-seeking by age and perceptions of disability status. As age increased, job-seeking dropped – around a third of 18–34 year olds were seeking work compared to 11 per cent of those 55 plus. Eighty-six per cent of those who considered themselves disabled were not seeking work, falling to just over half (56%) for those who did not consider themselves disabled.
- Of those looking for work, jobsearch activity was significantly higher for JSA claimants than ESA WRAG:
  - They had applied for more jobs: 39 per cent of JSA claimants had applied for over ten jobs in the last month; 53 per cent of ESA WRAG claimants had applied for two or fewer jobs.
  - They had spent more time looking for work: half of JSA claimants had spent 4 days or more looking for work in the last week (50%) compared to 30 per cent of ESA WRAG claimants that spent less than half a day in the last week looking.
- Expectations of finding work were also related to benefit claimed, perceptions of disability status and age. 69 per cent of all JSA claimants expected to find work within a year, compared to 29 per cent of the ESA WRAG, 11 per cent of ESA SG claimants and 8 per cent of those on IB. Sixty-four per cent of those who considered themselves disabled, and just over three-quarters of over 55s never expect to find a job (76%).

#### **4.6 Experience of employment support**

- A minority of claimants were receiving support to find work (12% via Jobcentre Plus; 12% via the Work Programme and 1% via Work Choice). Among claimants who were receiving support, over half did not find this useful (60%). Around a half of the claimants accessing support felt under 'a lot' of pressure from Jobcentre Plus or their employment advisor to look for work (52%).

- Accessing support differed by age and benefit type. The 18-34 year olds were more than three times as likely (45%) as over 55s to be receiving support (14%). IB claimants were most likely to not be receiving support (91% compared to 13% of JSA claimants).
- Over a quarter of those 'currently seeking work' were not accessing support via Jobcentre Plus or an employment programme (28%).

#### **4.7 Work and benefit history**

- Overall few claimants had a recent history of paid work. Over a third of claimants were last in paid work over ten years ago (34%), with the rate increasing to a half of IB claimants.
- Four per cent of claimants had never been in paid employment.
- JSA claimants and those in the ESA assessment group were most likely to have a recent work history, with 17 per cent and 15 per cent of them respectively having been in paid work in the past year.
- Almost two in five claimants had been claiming their current benefit for over five years (37%), including over three quarters of IB claimants (76%).

## 5. Data Tables

Table 5.1 Are you currently claiming any of the following state benefits?

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 + %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
JSA	12	100	-	-	-	-	6	23	14	49	2	18	12	6	7	15	8	11
ESA	57	-	100	100	100	-	53	62	58	45	61	70	59	44	59	55	65	58
IB	31	-	-	-	-	100	40	14	28	6	38	12	28	50	34	30	26	31
None of the above	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Weighted base	1349	162	247	193	294	414	669	273	351	293	1056	297	688	364	170	579	233	241
Unweighted Base	1349	123	171	425	121	453	752	218	333	216	1133	141	808	400	169	553	232	265

Base = all respondents



**Table 5.2 Are you required to undertake activity to prepare for work in order to receive your benefits?**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 + %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
Yes	32	-	100	-	-	-	34	32	30	57	27	33	33	28	28	33	27	40
No, based on the results of assessment not required to prepare for work	25	-	-	100	-	-	32	15	22	7	29	19	26	31	24	23	26	30
No, still awaiting assessment/assessment decision	38	-	-	-	100	-	29	47	45	30	40	42	37	37	41	41	39	28
Don't know	5	-	-	-	-	-	5	6	4	6	5	6	5	5	7	3	8	3
Weighted base	773	-	247	193	294	-	355	170	205	132	641	207	407	158	100	316	153	140
Unweighted base	773		171	425	121		422	126	192	88	685	100	488	185	97	304	149	158

Base = Those claiming ESA

**Table 5.3 How long have you been claiming your current benefit?**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 + %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
Less than 3 months	10	18	9	7	20	1	4	20	13	18	8	18	8	6	6	9	12	11
3-less than 6 months	7	14	7	8	11	1	5	11	8	10	6	7	8	5	8	7	5	6
6 months to less than 1 year	13	25	25	13	12	2	12	14	15	22	11	19	13	8	10	13	14	16
1-2 years	16	21	23	23	19	5	14	20	16	23	14	17	16	15	11	19	15	14
3-5 years	13	12	13	18	9	14	14	10	11	12	13	14	14	11	15	13	14	11
More than 5 years	37	9	21	27	22	76	49	22	31	12	44	17	38	53	42	35	36	40
Don't know	4	1	2	2	6	3	2	4	6	2	4	7	3	2	9	3	4	3
Weighted base	1349	162	247	193	294	414	669	273	351	293	1056	297	688	364	170	579	233	241
Unweighted base	1349	123	171	425	121	453	752	218	333	216	1133	141	808	400	169	553	232	265

*Base = All respondents*

**Table 5.4 Do you have any health problems or disabilities that you expect will last for more than a year?<sup>3</sup>**

	Total %	JSA %	Benefit type				Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %	IB %	Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 + %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
Yes	95	100	94	96	90	98	100	79	98	89	97	90	96	97	95	97	91	94
No	5	-	6	4	10	2	0	21	2	11	3	10	4	3	5	3	9	6
Weighted base	1349	162	247	193	294	414	669	273	351	293	1056	297	688	364	170	579	233	241
Unweighted base	1349	123	171	425	121	453	752	218	333	216	1133	141	808	400	169	553	232	265

*Base = All respondents*

<sup>3</sup> To note JSA claimants who responded 'no' to this question were screened out of the survey and were not included in the data analysis tables.

**Table 5.5 Do these health problems or disabilities, when taken singly or together, substantially limit your ability to carry out normal day to day activities?**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 + %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
Yes	97	100	95	98	94	98	99	94	97	96	97	94	97	99	94	97	99	96
No	3	-	5	2	6	2	1	6	3	4	3	6	3	1	6	3	1	4
Weighted base	1282	162	234	185	264	406	668	215	345	261	1022	268	662	352	161	559	211	227
Unweighted base	1299	123	164	409	112	444	750	179	326	201	1098	129	780	390	163	533	220	256

*Base = All those who reported having any health problems or disabilities expected to last for more than a year*

**Table 5.6 Do any of these conditions or illnesses affect you in any of the following areas? / Do any of the following conditions or illnesses affect you?**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 or over %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
Vision	8	4	7	8	10	8	11	1	7	8	8	10	7	8	7	5	10	10
Hearing	8	11	8	9	5	8	11	3	7	9	8	8	7	9	9	6	9	9
Mobility	62	48	56	67	52	76	83	27	56	48	66	36	64	80	61	60	64	62
Dexterity	35	24	34	39	29	42	46	14	33	23	38	20	35	46	32	29	43	40
Learning or understanding	22	12	28	24	29	18	24	11	26	10	26	27	22	19	22	18	27	25
Memory	29	11	32	34	31	30	36	14	27	14	33	25	29	31	22	24	35	35
Mental health	49	35	57	53	57	40	46	48	50	39	51	59	53	32	46	53	48	43
Stamina or breathing	40	24	38	44	39	48	51	22	37	23	45	24	39	56	42	37	39	47
Socially or behaviourally	11	7	14	13	13	8	10	8	12	5	12	21	10	4	9	12	10	13
Anything else	17	20	14	17	19	16	18	14	16	17	17	13	17	19	16	13	20	22
Refused	4	2	3	4	7	0	0	15	1	7	3	10	2	1	5	2	9	3
Weighted base	1349	162	247	193	294	414	669	273	351	293	1056	297	688	364	170	579	233	241
Unweighted base	1349	123	171	425	121	453	752	218	333	216	1133	141	808	400	169	553	232	265

Base = All respondents

**Table 5.7 Do you consider yourself to be disabled?**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 + %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
Yes	50	27	48	59	35	65	100	-	-	31	55	32	51	62	50	47	53	51
No	20	39	22	13	27	9	-	100	-	41	14	33	18	14	21	20	21	24
Sometimes	26	30	24	24	31	24	-	-	100	24	27	29	27	23	20	29	25	22
Don't know	4	5	5	5	6	2	-	-	-	4	4	7	5	1	9	5	2	2
Weighted base	1349	162	247	193	294	414	669	273	351	293	1056	297	688	364	170	579	233	241
Unweighted base	1349	123	171	425	121	453	752	218	333	216	1133	141	808	400	169	553	232	265

*Base = All respondents*

**Table 5.8 Can you tell us why you do not consider yourself to be disabled/ not disabled all of the time?**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18-34 %	35-54 %	55 or over %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
Fit and able to live a full life	6	13	8	6	4	3	-	10	5	12	4	13	4	1	4	9	4	8
Can carry out my normal day-to-day activities	18	24	15	12	17	19	-	25	13	23	15	16	19	19	21	17	19	20
I have a disease but it is not a disability	20	20	27	21	16	21	-	23	19	18	21	19	20	23	19	20	18	27
My health problems are related to age	7	8	5	5	6	11	-	7	8	10	6	2	5	20	6	6	3	10
My health problems are quite common	13	20	13	15	7	15	-	16	12	20	10	11	13	18	10	11	23	9
My health problems have had a positive impact on my life	7	7	7	7	7	7	-	3	8	7	7	8	6	5	12	7	4	6
Expect to get better	19	16	31	24	14	14	-	27	13	22	18	25	18	14	26	18	18	23
Can manage health problems with medication/treatment	44	57	38	38	42	50	-	46	47	50	41	38	45	52	45	43	47	37
Other	22	11	16	29	31	20	-	10	30	11	26	22	25	15	17	21	23	22
Weighted base	680	119	128	80	189	144	-	273	351	201	479	203	340	137	85	310	111	117
Unweighted base	597	90	83	167	73	156	-	218	333	147	450	88	367	142	74	267	102	103

*Base = Respondents who do not consider themselves to be disabled/sometime consider themselves to be disabled*

**Table 5.9 Are you currently claiming Disability Living Allowance or Personal Independence Payment?**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 + %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
Yes	50	24	50	66	31	69	78	10	33	28	57	39	51	60	53	47	51	55
No	50	76	50	34	69	31	22	90	67	72	43	61	49	40	47	53	49	45
Weighted base	1349	162	247	193	294	414	669	273	351	293	1056	297	688	364	170	579	233	241
Unweighted base	1349	123	171	425	121	453	752	218	333	216	1133	141	808	400	169	553	232	265

*Base = All respondents*



**Table 5.10 Working Status**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 + %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
Working full time (35 hours plus)	1	2	4	1	-	1	1	3	1	3	1	3	1	1	-	1	2	3
Working part-time (over 16 hours but less than 35 hours)	3	7	6	-	1	1	2	3	4	9	1	6	2	1	2	2	4	5
Working part-time (under 16 hours)	3	3	6	2	4	1	3	3	2	5	2	3	3	1	3	3	2	4
Not working	93	89	85	98	96	97	94	91	93	82	96	88	94	97	96	94	93	88
Weighted base	1349	162	247	193	294	414	669	273	351	293	1056	297	688	364	170	579	233	241
Unweighted base	1349	123	171	425	121	453	752	218	333	216	1133	141	808	400	169	553	232	265

*Base = All respondents*

**Table 5.11 Are you currently actively seeking work?**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 + %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
Yes	22	89	30	5	13	4	14	44	20	100	-	32	23	11	15	23	25	23
No	78	11	70	95	87	96	86	56	80	-	100	68	77	89	85	77	75	77
Weighted base	1349	162	247	193	294	414	669	273	351	293	1056	297	688	364	170	579	233	241
Unweighted base	1349	123	171	425	121	453	752	218	333	216	1133	141	808	400	169	553	232	265

*Base = All respondents*

**Table 5.12 How long have you spent looking for work in the last week?**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 + %	No qual %	Level 1 / 2 %	Level 3 %	Level 4 %
Less than half a day	12	1	30	14	13	10	12	8	17	12	-	19	9	4	-	12	16	15
Half a day	13	15	11	20	6	12	18	12	9	13	-	15	13	12	-	12	10	26
A day	17	9	15	22	50	21	14	21	13	17	-	14	17	22	10	12	39	12
2-3 days	23	26	22	26	11	34	18	23	31	23	-	18	24	29	26	27	13	17
4-5 days	21	31	5	15	21	18	24	22	17	21	-	27	18	18	32	21	13	22
More than 5 days	14	19	16	3	-	4	14	14	12	14	-	8	18	14	32	15	9	7
Weighted base	293	145	75	10	39	16	91	121	70	293	-	95	159	39	25	133	57	56
Unweighted base	216	110	47	17	14	18	69	79	58	216	-	39	142	35	17	100	37	42

*Base = All those currently actively seeking work*

**Table 5.13 How many jobs have you applied for in the last month?**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 + %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
None	16	7	22	49	13	32	22	9	17	16	-	6	21	21	17	15	19	13
1-2	21	13	31	24	35	11	25	20	16	21	-	25	18	21	9	21	16	33
3-5	24	26	29	16	11	16	23	19	34	24	-	27	24	17	25	24	18	28
6-10	14	15	9	8	21	24	7	24	7	14	-	14	16	10	15	11	26	9
More than 10	25	39	9	3	21	17	23	28	26	25	-	29	22	31	33	29	21	17
Weighted base	293	145	75	10	39	16	91	121	70	293	-	95	159	39	25	133	57	56
Unweighted base	216	110	47	17	14	18	69	79	58	216	-	39	142	35	17	100	37	42

*Base = All those currently actively seeking work*

**Table 5.14 Which of the following barriers (if any) do you have to seeking work, finding work, or working more hours?**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 + %	No qual %	Level 1 / 2 %	Level 3 %	Level 4 %
Lack of job opportunities	36	62	43	26	35	28	32	41	40	60	30	38	40	28	35	35	37	42
Family or caring responsibilities	11	18	14	9	8	7	7	16	12	14	10	18	10	6	7	12	14	6
Lack of qualifications/experience/skills	25	51	30	15	27	15	20	26	31	41	20	33	25	18	43	29	17	9
Difficulty with transport	31	42	36	29	26	26	33	26	30	37	29	35	33	23	31	30	32	28
Difficulty using facilities/equipment	21	9	17	27	17	30	33	2	17	8	25	13	21	30	23	19	26	20
Lack of special aids or equipment	12	6	12	15	10	13	20	1	6	6	13	11	11	13	9	10	14	13
Lack of help or assistance	25	34	24	21	24	22	29	18	23	26	24	30	25	19	20	25	26	24
Lack of confidence or motivation to find work	28	29	39	25	32	22	26	25	34	29	28	38	27	22	26	31	27	28
Attitudes of employers	30	40	35	24	29	27	30	26	32	42	27	29	34	23	23	28	33	36
Affects receipt of benefits	17	16	22	15	18	16	19	14	16	15	18	18	20	12	20	17	18	15
Other	34	12	33	36	38	38	37	22	35	15	39	32	32	37	19	30	43	42
None of these	13	3	8	18	15	16	14	19	9	8	15	11	14	14	21	14	8	12
Weighted base	1349	162	247	193	294	414	669	273	351	293	1056	297	688	364	170	579	233	241
Unweighted base	1349	123	171	425	121	453	752	218	333	216	1133	141	808	400	169	553	232	265

Base = All respondents

**Table 5.15 Which of the following (if any) would help you look for/find work/ or work more hours?**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 + %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
Modified hours/days/ reduced work hours or modified duties	38	41	48	34	37	33	40	33	42	38	38	36	43	30	30	34	41	49
A job coach or personal assistant	12	11	18	11	12	9	14	11	9	18	10	15	14	6	9	12	12	15
Changes to your work area or work equipment	11	9	10	12	11	10	14	4	10	9	11	12	11	8	12	10	11	10
Financial support to move into work	32	48	39	22	32	24	30	33	33	49	27	34	37	20	26	36	28	30
More incentives for employers to employ people with disabilities / health conditions	39	56	45	34	35	35	41	34	43	56	35	34	45	34	36	36	43	43
Stronger requirements to look for work	4	8	8	2	3	2	5	6	3	8	3	9	3	2	6	3	6	3
Specialist support to help people with disabilities / health conditions find work	38	43	44	36	35	35	41	29	39	41	37	34	43	31	34	36	40	40

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 + %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
More support to manage your health condition	39	36	42	38	40	38	43	32	36	33	40	36	42	36	40	38	40	40
Work placement/work experience	18	34	25	11	17	11	14	21	21	33	13	23	20	9	15	24	11	13
Other	13	6	12	14	19	13	13	9	14	9	14	15	13	12	13	11	21	10
None of these	25	6	15	34	24	33	28	25	19	10	28	22	20	35	35	23	20	24
Weighted base	1349	162	247	193	294	414	669	273	351	293	1056	297	688	364	170	579	233	241
Unweighted base	1349	123	171	425	121	453	752	218	333	216	1133	141	808	400	169	553	232	265

Base = All respondents

**Table 5.16 Are you currently receiving support from any of the following programmes/sources to find or prepare for work?**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 + %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
Jobcentre Plus	12	37	23	5	7	4	9	20	13	29	7	19	12	6	10	12	11	14
Work Programme provider	12	39	32	2	3	0	9	16	11	33	6	20	12	4	6	15	13	6
Work Choice provider	1	5	3	0	1	0	1	1	2	3	1	3	1	1	3	1	1	2
Other	3	4	6	1	1	2	3	3	3	4	2	3	3	3	4	3	2	3
None of these	68	13	31	85	84	91	74	56	65	28	79	51	67	83	67	64	70	73
Don't know	5	2	5	6	5	3	4	4	6	3	5	4	5	4	10	5	3	2
Weighted base	1349	162	247	193	294	414	669	273	351	293	1056	297	688	364	170	579	233	241
Unweighted base	1349	123	171	425	121	453	752	218	333	216	1133	141	808	400	169	553	232	265

Base = All respondents



**Table 5.17 How useful have you found the support you have received in helping you to find work or move closer to work?**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 + %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
Very useful	10	11	10	8	-	4	10	14	5	13	5	13	6	14	13	10	10	6
Fairly useful	31	28	26	41	56	35	23	35	36	30	32	36	26	33	35	32	27	36
Not very useful	28	29	31	20	20	22	25	26	34	27	30	25	32	22	21	29	34	29
Not useful at all	31	31	33	31	25	39	43	24	25	30	33	26	35	31	32	28	29	29
Useful/fairly useful	40	40	36	49	56	39	32	49	41	43	37	49	33	47	47	42	37	42
Not very useful/not useful at all	60	60	64	51	44	61	68	51	59	57	63	51	67	53	53	58	63	58
Weighted base	338	130	144	15	30	16	130	102	91	191	148	123	176	39	33	164	58	54
Unweighted Base	256	96	96	32	10	18	105	72	65	134	122	48	172	36	26	120	43	44

*Base = All those who have received support to find work*

**Table 5.18 To what extent do you feel pressure from Jobcentre Plus or your employment adviser to look for work?**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 + %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
A lot of pressure	52	64	48	22	51	28	48	51	60	58	45	57	54	29	44	58	52	39
A little pressure	24	18	30	24	24	29	23	30	18	27	22	19	27	28	30	22	15	42
Not much pressure	13	11	12	25	18	9	16	12	10	8	19	15	9	25	18	11	22	11
No pressure	11	6	11	29	6	34	13	7	12	8	14	9	10	18	8	10	11	8
A lot of pressure/a little pressure	77	83	77	46	75	58	71	81	78	84	66	76	81	57	74	80	66	81
Not much pressure/no pressure	23	17	23	54	25	42	29	19	22	16	34	24	19	43	26	20	34	19
Weighted base	338	130	144	15	30	16	130	102	91	191	148	123	176	39	33	164	58	54
Unweighted Base	256	96	96	32	10	18	105	72	65	134	122	48	172	36	26	120	43	44

*Base = All those who have received support to find work*

**Table 5.19 To what extent to do you agree with the following statements? - Having a job would be beneficial for my health**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 or over %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
Strongly agree	9	20	7	5	10	7	7	16	7	26	4	14	8	5	8	9	8	10
Agree	15	28	18	12	15	10	10	23	17	27	12	18	16	9	10	15	11	20
Neither agree or disagree	26	22	21	23	38	24	20	32	33	23	27	26	27	25	33	26	27	21
Disagree	18	20	23	18	12	20	20	15	18	16	19	19	17	21	19	17	22	17
Strongly disagree	32	11	32	43	25	40	42	14	26	7	38	24	31	40	30	32	32	33
Strongly agree/agree	23	48	25	17	24	17	17	38	24	54	16	31	25	15	18	25	19	30
Disagree/strongly disagree	50	30	54	60	38	60	63	29	44	23	57	43	48	61	49	49	55	49
Weighted base	1259	143	210	189	281	400	630	248	327	240	1019	261	644	353	162	544	216	212
Unweighted base	1282	110	153	414	115	438	725	200	313	184	1098	127	763	392	166	530	218	241

*Base = All those currently not working*

**Table 5.20 To what extent to do you agree with the following statements? - Having a job would make me better off financially**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 + %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
Strongly agree	39	48	41	34	42	36	36	47	41	49	36	43	38	37	35	40	38	45
Agree	26	24	27	29	25	26	25	22	30	24	27	18	30	26	22	27	24	27
Neither agree or disagree	24	19	21	23	26	25	25	24	20	18	25	29	22	24	26	22	28	20
Disagree	6	4	8	6	4	6	6	4	5	5	6	6	6	5	6	6	6	5
Strongly disagree	6	5	3	7	3	8	8	3	4	4	6	4	5	7	11	4	5	3
Strongly agree/agree	65	72	68	63	67	62	61	70	71	74	63	61	67	63	57	68	62	72
Disagree/strongly disagree	11	9	12	13	7	14	14	6	9	8	12	10	11	13	17	10	10	8
Weighted base	1259	143	210	189	281	400	630	248	327	240	1019	261	644	353	162	544	216	212
Unweighted base	1282	110	153	414	115	438	725	200	313	184	1098	127	763	392	166	530	218	241

*Base = All those currently not working*

**Table 5.21 To what extent to do you agree with the following statements? - I am currently able to work**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Currently seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 or over %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
Strongly agree	6	24	5	5	2	3	5	13	3	21	3	5	7	4	7	7	5	5
Agree	9	44	9	1	6	2	4	19	8	37	2	16	7	6	2	9	8	11
Neither agree or disagree	12	19	13	7	12	10	7	15	18	20	10	13	13	8	13	14	8	9
Disagree	22	5	25	20	28	21	17	24	29	18	23	18	22	24	22	18	33	20
Strongly disagree	52	8	48	66	53	63	67	28	42	5	63	48	50	58	56	51	47	55
Strongly agree/agree	15	68	14	6	7	5	10	32	11	58	5	21	14	11	9	16	13	17
Disagree/strongly disagree	74	13	73	86	81	85	84	52	71	23	86	66	72	82	78	70	79	75
Weighted base	1259	143	210	189	281	400	630	248	327	240	1019	261	644	353	162	544	216	212
Unweighted base	1282	110	153	414	115	438	725	200	313	184	1098	127	763	392	166	530	218	241

*Base = All those currently not working*

**Table 5.22 To what extent to do you agree with the following statements? - I currently want to work**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 or over %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
Strongly agree	29	49	28	23	33	22	27	38	27	53	23	47	27	18	25	31	23	34
Agree	28	35	34	29	25	23	25	28	32	35	26	27	31	22	24	28	36	25
Neither agree or disagree	27	13	24	29	30	30	28	20	30	9	32	18	28	33	30	27	21	24
Disagree	8	3	11	9	4	10	9	5	6	3	9	3	8	11	9	7	8	8
Strongly disagree	9	-	4	10	8	15	11	8	5	-	11	5	7	16	12	7	11	9
Strongly agree/agree	56	84	61	52	58	45	51	67	59	89	49	74	58	40	49	59	60	58
Disagree/strongly disagree	16	3	14	19	12	25	20	13	11	3	20	8	14	27	21	14	19	17
Weighted base	1259	143	210	189	281	400	630	248	327	240	1019	261	644	353	162	544	216	212
Unweighted base	1282	110	153	414	115	438	725	200	313	184	1098	127	763	392	166	530	218	241

*Base = All those currently not working*

**Table 5.23 When do you expect to find a job?**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 or over %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
Within the next 3 months	6	18	8	1	6	1	3	12	6	22	1	15	3	2	-	6	8	6
Within the next 3-6 months	6	19	8	2	6	1	2	15	6	19	2	7	7	3	2	6	8	8
Within a year	12	32	13	8	13	6	7	26	13	30	8	19	14	5	12	15	9	10
Within 1-3 years	17	10	20	18	25	11	13	20	23	11	19	27	18	8	16	19	16	13
Within 4-5 years	5	2	7	5	6	4	4	2	7	2	6	6	6	2	3	6	3	7
Over 5 years	9	2	6	10	12	9	8	5	10	1	11	13	9	4	13	8	12	5
Never	46	18	39	55	32	69	64	20	34	16	55	13	44	76	54	41	44	50
Weighted base	1311	158	235	190	289	402	656	263	340	293	1019	286	668	358	164	566	231	226
Unweighted base	1314	121	164	416	118	440	736	212	322	216	1098	136	783	395	167	542	229	249

*Base = All who are currently actively seeking work or who are not working*

**Table 5.24 When were you last in paid employment?**

	Total %	JSA %	Benefit type				IB %	Individual considers themselves disabled			Currently seeking work		Age			Highest qualification		
			ESA WRAG %	ESA SG %	ESA assessment %	Yes %		No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 or over %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
Within last 6 months	4	10	1	1	9	1	1	11	3	10	2	7	3	2	-	4	5	4
Within last year	4	7	6	4	6	1	2	9	3	8	3	9	3	3	5	4	5	5
Within last 1-2 years	8	14	11	8	9	3	5	10	10	17	5	7	8	7	5	8	4	10
Within last 3-5 years	21	29	28	28	19	13	18	26	22	29	19	28	21	17	20	21	22	21
Within last 6-10 years	25	19	23	25	25	29	27	24	24	18	27	24	25	26	24	26	26	23
More than 10 years ago	34	19	27	28	27	50	43	16	32	16	38	11	37	45	40	32	35	32
Never been in paid employment	4	1	4	6	5	4	3	5	6	2	5	15	2	0	5	5	4	3
Weighted base	1259	143	210	189	281	400	630	248	327	240	1019	261	644	353	162	544	216	212
Unweighted base	1282	110	153	414	115	438	725	200	313	184	1098	127	763	392	166	530	218	241

Base = All those currently not working



**Table 5.25 To which of these ethnic groups do you belong?**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 or over %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
White - British	91	84	90	92	91	93	92	85	92	82	93	86	91	95	93	92	91	85
White - Irish	1	2	-	1	-	2	2	0	0	1	1	2	1	1	0	1	1	1
Any other white background	2	5	3	2	2	1	1	5	2	5	1	4	2	1	2	2	2	4
Mixed - White and Black Caribbean	0	1	-	-	1	1	0	1	-	1	0	1	1	-	1	0	1	-
Mixed - White and Black African	0	2	-	-	-	0	1	0	-	1	0	1	0	0	-	0	-	-
Mixed - White and Asian	0	-	0	0	1	-	0	1	0	0	0	0	1	-	-	1	0	-
Any other mixed background	0	-	1	0	-	1	1	-	0	1	0	1	0	-	-	0	-	2
Asian or Asian British - Indian	1	2	2	1	-	1	1	1	1	2	1	2	0	1	1	0	0	3
Asian or Asian British - Pakistani	1	1	2	1	1	-	1	2	-	2	1	3	0	1	-	1	2	0

	Total	JSA	Benefit type			IB	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG	ESA SG	ESA assessment		Yes	No	Sometimes	Yes	No	18-34	35-54	55 or over	No qual	Level 1/2	Level 3	Level 4
Asian or Asian British - Bangladeshi	0	-	-	-	-	0	-	-	0	-	0	-	0	-	-	0	-	-
Any other Asian/Asian British background	0	-	0	-	-	-	-	-	0	0	-	-	0	-	-	-	-	0
Black or Black British - Caribbean	1	2	-	-	3	1	1	0	2	1	1	1	1	0	1	1	1	1
Black or Black British - African	0	1	-	1	-	-	-	0	1	0	0	0	0	0	-	-	0	1
Any other Black British background	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Chinese	0	-	-	0	-	-	0	-	-	-	0	0	-	-	-	-	-	1
Any Other	1	-	-	1	1	1	0	2	0	1	1	-	1	0	0	1	0	0
Don't know	0	-	-	-	-	0	0	-	-	-	0	-	0	-	-	-	-	-
Prefer not to say	1	-	2	1	1	0	1	2	1	2	1	-	1	1	0	0	1	3
Weighted base	1349	162	247	193	294	414	669	273	351	293	1056	297	688	364	170	579	233	241
Unweighted base	1349	123	171	425	121	453	752	218	333	216	1133	141	808	400	169	553	232	265

Base = All respondents

**Table 5.26 What is the highest level qualification you have completed?**

	Total %	JSA %	Benefit type			IB %	Individual considers themselves disabled			Seeking work		Age			Highest qualification			
			ESA WRAG %	ESA SG %	ESA assessment %		Yes %	No %	Sometimes %	Yes %	No %	18- 34 %	35- 54 %	55 or over %	No qual %	Level 1/2 %	Level 3 %	Level 4 %
Degree or above	18	16	22	21	13	18	19	21	15	19	18	12	18	22	-	-	-	100
2 or more A- levels, NVQ level 3 or equivalent	17	12	17	20	20	15	18	18	17	20	17	22	16	16	-	-	100	-
1 A-level or equivalent, 5 or more GCSEs grades A*-C or equivalent, or NVQ level 2	19	27	22	14	21	16	17	19	24	22	18	26	19	13	-	44	-	-
GCSE less than 5 grades A*C or equivalent or NVQ level 1	24	27	20	24	23	27	24	23	24	24	24	23	27	19	-	56	-	-
Other (specify)	9	9	7	6	8	10	9	6	11	6	9	5	9	12	-	-	-	-
No qualifications	13	7	11	13	14	14	13	13	10	8	14	11	10	18	100	-	-	-
Don't know	1	2	-	1	1	0	1	0	0	1	0	1	1	-	-	-	-	-
Weighted base	1349	162	247	193	294	414	669	273	351	293	1056	297	688	364	170	579	233	241
Unweighted base	1349	123	171	425	121	453	752	218	333	216	1133	141	808	400	169	553	232	265

Base= All respondents



## **Appendix A: Questionnaire**

**Q1**

**ASK ALL**

**IF Q1 = CODE 1 OR 3 GO TO Q2B**

**IF Q1 = CODE 2 GO TO Q2A**

**IF Q1 = CODE 4 STOP INTERVIEW**

**SINGLE ANSWER**

**[PROG: INCLUDE** Employment and Support Allowance is available to people who have limited capability for work because of their sickness or disability. Employment and Support Allowance replaced Incapacity Benefit for people making new claims in 2008 **BELOW QUESTION]**

**Are you currently claiming any of the following state benefits?**

1. Jobseeker's Allowance
2. Employment and Support Allowance
3. Incapacity benefit
4. None of the above

**Q2A**

**ASK ALL WHO CODE 2 AT Q1**

**IF Q2A = CODE 1 TO 4 CONTINUE**

**SINGLE ANSWER**

**Are you required to undertake activity to prepare for work in order to receive your benefit? This may include attending a Jobcentre or Work Programme provider to see an employment adviser.**

1. Yes
2. No, based on the results of my assessment I am not required to prepare for work
3. No, I am still awaiting my assessment / my assessment decision
4. Don't know

**Q2B**

**ASK ALL**

**IF Q2B = CODE 1 TO 7 CONTINUE**

**SINGLE ANSWER**

**How long have you been claiming your current benefit?**

1. Less than 3 months
2. 3-6 months
3. 6 months to 1 year
4. 1-2 years
5. 2-5 years
6. More than 5 years
7. Don't know

**Q3**

**ASK ALL**

**IF Q3 = CODE 1 GO TO Q4**

**IF (Q3 = CODE 2) AND (Q1 = CODE 1) END INTERVIEW**

**IF (Q3 = CODE 2) AND (Q1 = CODE 2 OR 3) GO TO Q5**

**SINGLE ANSWER**

**Do you have any health problems or disabilities that you expect will last for more than a year?**

1. Yes
2. No

**Q4**

**ASK ALL WHO CODE 1 AT Q3**

**IF (Q4 = CODE 1 ) AND (Q1 = NOT CODE 1) CONTINUE**

**IF (Q4 = CODE 2) AND (Q1 = CODE 1) END INTERVIEW**

**SINGLE ANSWER**

**Do these health problems or disabilities, when taken singly or together, substantially limit your ability to carry out normal day to day activities? If you are receiving medication or treatment, please consider what the situation would be without the medication or treatment.**

1. Yes
2. No

**Q5**

**ASK ALL**

**[PROG: ASK ALL WHO CODE 1 AT Q4]**

**“Do any of these conditions or illnesses affect you in any of the following areas? CODE ALL THAT APPLY**

**[PROG: ASK EVERYONE ELSE – I.E. (CODE 2 AT Q3) OR [ (CODE 2 AT Q4) “Do any of the following conditions or illnesses affect you? CODE ALL THAT APPLY”**

**IF Q5 = CODE 1 TO 10 CONTINUE**

**MULTIPLE ANSWER**

1. Vision – for example, blindness or partial sight
2. Hearing – for example, deafness or partial hearing
3. Mobility – for example, walking short distances or climbing stairs
4. Dexterity – for example, lifting and carrying objects, using a keyboard
5. Learning or understanding or concentrating
6. Memory
7. Mental health
8. Stamina or breathing or fatigue
9. Socially or behaviourally – for example, associated with autism, attention deficit disorder or Asperger’s syndrome
10. Anything else (specify)

Refused

**Q6**

**ASK ALL**

**IF Q6 = CODE 1 GO TO Q8 // ELSE CONTINUE**

**SINGLE ANSWER**

**Do you consider yourself to be disabled?**

1. Yes
2. No
3. Sometimes
4. Don't know

**Q7**

**[PROG: ASK ALL WHO CODE 2 OR 4 AT Q6]**

Can you tell us why you do not consider yourself to be disabled? CODE ALL THAT APPLY

**[PROG: ASK ALL WHO CODE 3 AT Q6]**

Can you tell us why you do not consider yourself to be disabled all of the time? CODE ALL THAT APPLY

**IF CODE 1 TO 9 AT Q7 CONTINUE**

**MULTI ANSWER**

**RANDOMISE LIST**

1. I am fit and able to live a full life
2. I can carry out my normal day-to-day activities
3. I have a disease but it is not a disability
4. My health problems are related to age
5. My health problems are quite common
6. My health problems have had a positive impact on my life
7. I expect to get better
8. I can manage my health problems with medication or treatment
9. Other

**Q8**

**ASK ALL**

**IF Q8 = CODE 1 OR 2 CONTINUE**

**SINGLE ANSWER**

**Are you currently claiming Disability Living Allowance or Personal Independence Payment?** Disability Living Allowance/Personal Independence Payment are available to help with the extra costs caused by a disability.

1. Yes
2. No

**Q9**

**ASK ALL**

**IF Q9 = CODE 1, 2, 3 OR 4 GO TO Q10  
SINGLE ANSWER**

**Are you currently:**

1. Working full time (35 hours plus)
2. Working part-time (over 16 hours but less than 35 hours)
3. Working part-time (under 16 hours)
4. Not working

**Q10**

**ASK ALL IF Q10 = CODE 1 GO TO Q11**

**IF Q10 = CODE 2 GO TO Q13**

**SINGLE ANSWER**

**Are you currently actively seeking work?**

1. Yes
2. No

**Q11**

**ASK ALL WHO CODE 1 AT Q10**

**IF Q11 = CODE 1 TO 6 CONTINUE**

**SINGLE ANSWER**

**How long have you spent looking for work in the last week?**

1. Less than half a day
2. Half a day
3. A day
4. 2-3 days
5. 4-5 days
6. More than 5 days

**Q12**

**ASK ALL WHO CODE 1 TO 6 AT Q11**

**IF Q12 = CODE 1 TO 5 CONTINUE**

**SINGLE ANSWER**

**How many jobs have you applied for in the last month?**

1. None
2. 1-2
3. 3-5
4. 5-10
5. 10+

**Q13**

**ASK ALL IF Q13 = CODE 1 TO 12 CONTINUE**

**MULTIPLE ANSWER**

**RANDOMISE**



**Which of the following barriers (if any) do you have to seeking work, finding work, or working more hours?**

Tick all that apply

1. Lack of Job Opportunities
2. Family or caring responsibilities
3. Lack of qualifications/experience/skills
4. Difficulty with transport
5. Difficulty using facilities/equipment
6. Lack of special aids or equipment
7. Lack of help or assistance
8. Lack of confidence or motivation to find work
9. Attitudes of employers
10. Affects receipt of benefits
11. Other
12. None of these

**Q14**

**ASK ALL IF Q14 = CODE 1 TO 11 CONTINUE  
MULTIPLE ANSWER  
RANDOMISE**

**Which of the following (if any) would help you look for/find work/ or work more hours? We are interested in your response even if you are not currently looking for work.**

Tick all that apply:

1. Modified hours/days/reduced work hours or modified duties
2. A job coach or personal assistant
3. Changes to your work area or work equipment
4. Financial support to move into work
5. More incentives for employers to employ people with disabilities / health conditions
6. Stronger requirements to look for work
7. Specialist support to help people with disabilities / health conditions find work
8. More support to manage your health condition
9. Work placement/work experience
10. Other
11. None of these

**Q15**

**ASK ALL IF Q15 = CODE 1 TO 3 CONTINUE  
IF (Q15 = CODE 4 TO 6) AND (Q9 = 3) GO TO Q21**

**IF (Q15 = CODE 4 TO 6) AND (Q9 = 4) GO TO Q18  
SINGLE ANSWER**

**Are you currently receiving support from any of the following programmes/sources to find or prepare for work?**

1. Jobcentre Plus
2. Work Programme provider
3. Work Choice provider
4. Other
5. None of these
6. Don't know

**Q16**

**ASK ALL WHO CODE 1 TO 3 AT Q15  
IF Q16 = CODE 1 TO 4 CONTINUE  
SINGLE ANSWER**

**How useful have you found the support you have received in helping you to find work or move closer to work?**

1. Very useful
2. Fairly useful
3. Not very useful
4. Not useful at all

**Q17**

**ASK ALL WHO CODE 1 TO 4 AT Q16  
IF (Q17 = CODE 1 TO 4) AND (Q9 = CODE 3) GO TO Q21  
IF (Q17 = CODE 1 TO 4) AND (Q9 = CODE 4) GO TO Q18  
SINGLE ANSWER**

**To what extent do you feel pressure from Jobcentre Plus or your employment adviser to look for work?**

1. A lot of pressure
2. A little pressure
3. Not much pressure
4. No pressure

**Q18**

**ASK ALL WHO (CODE 4 AT Q9)  
IF CODE 1 TO 5 AT Q18A TO Q18D CONTINUE  
SINGLE ANSWER  
RANDOMISE BATTERY OF STATEMENTS**

**To what extent do you agree with the following statements?**

- 1 = strongly agree  
2 = agree  
3 = neither agree or disagree**

**4 = disagree**  
**5 = strongly disagree**

- 18a. Having a job would be beneficial for my health
- 18b. Having a job would make me better off financially
- 18c. I am currently able to work
- 18d. I currently want to work

**Q19**

**ASK ALL WHO (CODE 1 AT Q10) OR (CODE 4 AT Q9)  
IF CODE 1 TO 7 AT Q19 CONTINUE  
SINGLE ANSWER**

**When do you expect to find a job?**

- 1. Within the next 3 months
- 2. Within the next 3-6 months
- 3. Within a year
- 4. Within 1-3 years
- 5. Within 4-5 years
- 6. Over 5 years
- 7. Never

**Q20**

**ASK ALL WHO CODE 4 AT Q9  
IF CODE 1 TO 7 AT Q20 CONTINUE  
SINGLE ANSWER**

**When were you last in paid employment?**

- 1. Within last 6 months
- 2. Within last year
- 3. Within last 1-2 years
- 4. Within last 3-5 years
- 5. Within last 5-10 years
- 6. More than 10 years ago
- 7. Never been in paid employment

**Q21**

**ASK ALL  
IF CODE 1 TO 18 AT Q21 CONTINUE  
SINGLE ANSWER**

**To which of these ethnic groups do you belong?**

- 1. White – British
- 2. White – Irish
- 3. Any other white background
- 4. Mixed – White and Black Caribbean
- 5. Mixed – White and Black African
- 6. Mixed – White and Asian

7. Any other mixed background
8. Asian or Asian British – Indian
9. Asian or Asian British – Pakistani
10. Asian or Asian British – Bangladeshi
11. Any other Asian/Asian British background
12. Black or Black British – Caribbean
13. Black or Black British – African
14. Any other Black British background
15. Chinese
16. Any Other
17. Don't know
18. Prefer not to say

**Q22**

**ASK ALL**

**IF CODE 1 TO 7 CONTINUE**

**SINGLE ANSWER**

**What is the highest level qualification you have completed?**

1. Degree or above
2. 2 or more A-levels, NVQ level 3 or equivalent
3. 1 A-level or equivalent, 5 or more GCSEs grades A\*-C or equivalent, or NVQ level 2
4. GCSE less than 5 grades A\*C or equivalent or NVQ level 1
5. Other (specify)
6. No qualifications
7. Don't know

