



Ministry of  
**JUSTICE**

National Offender  
Management Service

# Probation trust annual performance ratings 2010/11

NOMS Agency performance

7 July 2011

# Probation trust annual performance ratings

## Introduction

The National Offender Management Service (NOMS) is responsible for agreeing and publishing annual performance ratings for each probation trust. The publication of probation trust ratings is designed to ensure transparency of the final performance assessments, with ratification from the NOMS Agency Board and independent assurance provided by the NOMS Non-Executive Directors.

## Understanding the ratings

NOMS produces data-driven assessments of performance for probation trusts using an assessment framework that was agreed with the Ministry of Justice - the Probation Trust Rating System (PTRS). This assesses the 35 probation trusts in England and Wales by looking at performance in about 42 indicators. Performance is shown in the four domains that best describe the work of probation: public protection; offender management; interventions; and organisational capability. By comparing the performance in each metric against target and, where appropriate, against the national average, performance is graded into one of four bands. These bands are: exceptional performance; good performance; requiring development; serious concerns.

There is then opportunity for the ratings to be considered for moderation. A moderation proposal is submitted by probation trusts and is a request to adjust the data driven performance rating on the basis of additional non data driven evidence. Probation trusts for which a moderation proposal was considered are marked with an asterisk

NB: The updates made to the Probation Trust Rating System for 2010/11 included a re-calibration of what was considered to be exceptional performance. The ratings below are therefore not comparable to the previously published performance ratings in 2009/10, derived from the Integrated Probation Performance Framework.

## Annual performance ratings

**Key:** Rating 4 = Exceptional performance, Rating 3 = Good performance,  
Rating 2 = Requiring development, Rating 1 = Serious concerns

Probation Trust	Performance Rating
Avon and Somerset Probation Trust	3
Bedfordshire Probation Trust	3
Cambridgeshire & Peterborough Probation Trust	3
Cheshire Probation Trust	3

<b>Probation Trust</b>	<b>Performance Rating</b>
Cumbria Probation Trust	3
Derbyshire Probation Trust	3
Devon and Cornwall Probation Trust	3
Dorset Probation Trust	3
Durham Tees Valley Probation Trust*	3
Essex Probation	3
Gloucestershire Probation Trust	3
Greater Manchester Probation Trust	3
Hampshire Probation Trust	3
Hertfordshire Probation Trust	3
Humberside Probation Trust	4
Kent Probation	3
Lancashire Probation Trust	3
Leicestershire & Rutland Probation Trust	3
Lincolnshire Probation Trust	3
London Probation Trust	3
Merseyside Probation Trust	3
Norfolk and Suffolk Probation Trust	3
Northamptonshire Probation Trust	3
Northumbria Probation Trust	4
Nottinghamshire Probation Trust	3
South Yorkshire Probation Trust	3
Staffordshire and West Midlands Probation Trust	3
Surrey and Sussex Probation Trust*	3
Thames Valley Probation	3
Wales Probation Trust	3
Warwickshire Probation Trust	3
West Mercia Probation Trust	3
West Yorkshire Probation Trust	3
Wiltshire Probation Trust*	3
York and North Yorkshire Probation Trust	4