Police inform YJLD workers of all young people they have been in contact with each day.

YJLD workers filter this list to decide which young people to prioritise.

If the young person is already known to YOT or CAMHS, YJLD worker liaises with YOT or CAMHS to see if young person is still in contact and to update them on recent offence(s). If still in contact, signpost young person back to service. CASE CLOSED. If NOT still in contact, YJLD worker checks databases.

If the young person is NOT already known to YOT or CAMHS, High priority case: eg. first offence, low gravity offence, particularly worrying offence or behaviour. YJLD worker liaises with YOT / CAMHS to decide on best option for young person.

Opt out letter issued inviting young person to engage with YJLD. Appointment given for home visit. YJLD worker conducts home visit. Completes holistic screen for vulnerability and talks to family. Rapid follow up work based on screening results eg, full mental health assessment. Complex needs meeting held. YJLD worker gives brief intervention while waiting for services. eg, motivational interviews, telephone calls, work with families.

Care package put together based on individual need. YJLD worker supports young person into services. YJLD worker follows young person over next three months to enable engagement. CASE CLOSED.

If the young person is already known to YOT or CAMHS, if still in contact, signpost young person back to service. CASE CLOSED. If NOT still in contact, High priority case: eg. first offence, low gravity offence, particularly worrying offence or behaviour. YJLD worker liaises with YOT / CAMHS to decide on best option for young person.

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Care package put together based on individual need. YJLD worker supports young person into services. YJLD worker follows young person over next three months to enable engagement. CASE CLOSED.

If the young person is NOT already known to YOT or CAMHS, Low priority case: eg. prolific offender, high gravity offence, already NFAed by police. YJLD worker checks databases.

If NOT still in contact, YJLD worker liaises with YOT or CAMHS to decide on best option for young person.

Opt out letter issued inviting young person to engage with YJLD. Appointment given for home visit. YJLD worker conducts home visit. Completes holistic screen for vulnerability and talks to family. Rapid follow up work based on screening results eg, full mental health assessment. Complex needs meeting held. YJLD worker gives brief intervention while waiting for services. eg, motivational interviews, telephone calls, work with families.

Care package put together based on individual need. YJLD worker supports young person into services. YJLD worker follows young person over next three months to enable engagement. CASE CLOSED.

YJLD worker informs police that young person has engaged. Police use this information to help make a decision about whether to charge.

Protocols are in place with the police, CAMHS and other partners involved. Referrals might also be made to YJLD workers from court, families, schools, hospitals, GPs, preventative teams or others. An information sharing template is available for passing information to the Crown Prosecution Service.
Triage brings a YOT worker's expertise into police stations to make an early and rapid assessment of children and young people's needs in order to help decision-making and improve diversion of children and young people from the YJS.

In Lewisham, Triage and YJLD are being dovetailed to create a successful point of arrest diversion scheme. YJLD workers give training and supervision to triage workers in how to identify mental health issues and provide low level interventions.