



**DWP** Department for  
Work and Pensions

**Annual Report by the  
Secretary of State for Work and Pensions  
on the Social Fund 2011/2012**





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Work and Pensions

# **Annual Report by the Secretary of State for Work and Pensions on the Social Fund 2011/2012**

Presented to Parliament pursuant to section 167(6) of the Social Security Administration Act 1992

July 2012

London: The Stationery Office

£10.75

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This document is also available from our website at [www.dwp.gov.uk/docs/2012-annual-report-social-fund.pdf](http://www.dwp.gov.uk/docs/2012-annual-report-social-fund.pdf)

ISBN: 978 0 10 851157 8

Printed in the UK by The Stationery Office Limited  
on behalf of the Controller of Her Majesty's Stationery Office

ID 2488044 07/12 21771 19585

Printed on paper containing 75% recycled fibre content minimum.

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## **PREFACE**

I am pleased to present my report on the Social Fund for 2011/2012.

When I entered office I came determined to bring change to the welfare system. I am delighted that the Welfare Reform Act was signed into law in March 2012, bringing the most fundamental reforms to the social security system for 60 years.

The Act reforms the Social Fund because it is complex, over-centralised, poorly targeted and failing those it is meant to help the most. The changes mean the Social Fund is sustainable in the future and supports the move to Universal Credit.

Community Care Grants and Crisis Loans will therefore be replaced with locally based support, which will continue to provide individuals in need with help when it is most needed. It will mean however that individuals will have to take more responsibility in managing their own finances and plan for their future rather than building up benefit debts they can ill afford.

The local provision will be delivered by local authorities in England, and the devolved administrations in Scotland and Wales. Localising Community Care Grant and Crisis Loan provision will provide the flexibility and the framework to respond to those in greatest need according to local circumstances. Local communities will now be able to determine how best to deliver this critical service and they will be closer to people who need it. They will be able to diagnose the underlying causes of an individual's problems rather than just providing grants or additional loans which may in the past have compounded financial problems by increasing personal debt. The Department for Work and Pensions will of course continue to work closely with local authorities in England and with the Governments of Scotland and Wales, to support them in preparing to deliver the new local provision.

Of course, much of the social fund will remain centralised. The Department for Work and Pensions will also provide a replacement national scheme for Budgeting and Crisis Loans for alignment. This provision will consist of Budgeting Advances to replace Budgeting Loans and Short-Term Advances to replace alignment Crisis Loans.

The present Budgeting Loan scheme will stay in place until full rollout of Universal Credit to help those still receiving the current income-related benefits. From 8 May 2012, I made changes to Budgeting Loans. This means that these can now be awarded to help families to buy maternity and baby items or to help towards meeting the costs of a relative's funeral. This is in addition to the help that is already available by way of a Sure Start Maternity Grant or a Funeral Payment from the regulated Social Fund.

In 2011/12 many areas of Great Britain had a much less severe winter than the previous year and an estimated 5.2 million Cold Weather Payments, worth £129.2 million were paid. In addition, Winter Fuel Payments contributed to heating costs in over 9 million pensioner households.

**THE RT HON IAIN DUNCAN SMITH MP**  
**Secretary of State for Work and Pensions**

## 1. INTRODUCTION

- 1.1 This is the twenty fourth annual report to Parliament on the operation of the Social Fund for Great Britain required by sections 167(5) and (6) of the Social Security Administration Act 1992.
- 1.2 The Social Fund scheme includes a regulated scheme made up of Maternity, Funeral, Cold Weather and Winter Fuel Payments; and a discretionary scheme comprising Community Care Grants and repayable Budgeting and Crisis Loans.

### Source of data for this report

- 1.3 The figures in this report, unless stated otherwise, are taken from the Department's Social Fund Policy, Budget and Management Information System and from scans of the Social Fund Computer System<sup>1</sup>. Together these data sources record details of every individual application, subsequent payment decision and any outstanding repayment record and also provide useful comparative data for policy purposes such as average awards, what needs they cover and how various client groups are using the Fund. These comparisons are shown in the annexes to this report.
- 1.4 The figures in this report, unless otherwise stated, do not include clerical cases that have not yet been built onto the Social Fund Computer System.

## 2. THE REGULATED SOCIAL FUND

### Sure Start Maternity Grants

- 2.1 The Sure Start Maternity Grant is a payment of £500 to provide important help for families with the costs of a new baby (or babies in the event of a multiple birth) if there are no other child(ren) under 16 in the claimant's family. The grant is available to recipients, and partners of recipients, of a qualifying benefit or tax credit. These are: Income Support, income-related Employment and Support Allowance, income-based Jobseeker's Allowance, Pension Credit, Child Tax Credit (at a rate higher than the family element), or Working Tax Credit (which includes a disability or a severe disability element).
- 2.2 Changes will be introduced later this year to pay Sure Start Maternity Grants for the additional children of subsequent multiple births, where there is already a child under 16 in the family.
- 2.3 In 2011/12 over 89,000 awards were made worth £45.3 million. Sure Start Maternity Grant statistics are in Annexes 1, 2 and 13.

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<sup>1</sup> There is also a statutory requirement to produce a Social Fund White Paper Account. Current arrangements are that this is laid in Parliament separately.

## Funeral Payments

- 2.4 The Funeral Payment scheme continues to provide help towards a simple, respectful, low-cost funeral. Payments are made to a person responsible for funeral costs who is in receipt of (or whose partner is in receipt of) a qualifying benefit or tax credit. The qualifying benefits and tax credits are the same as for the Sure Start Maternity Grant (see paragraph 2.1 above), but with the addition of Housing Benefit and Council Tax Benefit.
- 2.5 In 2011/12, over 38,000 awards were made worth £46.7 million.
- 2.6 The Department's Bereavement Service has continued to provide a means of claiming a Funeral Payment by telephone for people reporting the death of a DWP benefit recipient. Funeral Payment claims may also be made by completing and submitting the written Funeral Payment claim form.
- 2.7 Funeral Payment statistics are in Annexes 1, 2 and 13.

## Cold Weather Payments

- 2.8 Cold Weather Payments provide help with additional costs of heating during periods of severe weather. The scheme runs from 1 November to 31 March each winter. Every residential postcode in Great Britain is linked to one of the weather stations used in the scheme. A payment is made to some-one when the average temperature has been recorded as, or is forecast to be, 0°C or below over seven consecutive days at the weather station linked to their postcode.
- 2.9 Eligible recipients of a Cold Weather Payment are

| <b>Benefit in Payment</b>                             | <b>Qualifying Conditions for a Cold Weather Payment</b>  |
|---|--|
| Pension Credit  | Entitled to Cold Weather Payment (CWP).  |
| Income Support (IS)                                   | Entitled to a CWP if they receive a disability premium, a severe disability premium, any one of the pensioner premiums, a child disability premium within IS or Child Tax Credit (CTC) or they have a child under 5 years.   |
| Income based Jobseeker's Allowance (JSA(IB))          | Entitled to a CWP if they receive a disability premium, a severe disability premium, any one of the pensioner premiums, a child disability premium within JSA(IB) or CTC or they have child under 5 years.   |
| Income-related Employment Support Allowance (ESA(IR)) | Entitled to a CWP if they receive the support component, the work-related activity component, a severe or enhanced disability premium, pensioner premium, or have a child who is disabled for whom they receive a disability premium within CTC or have a child under 5 years. |



- 2.10** In November 2010 the Chancellor of the Exchequer announced that the Cold Weather Payment rate would be increased to £25 for each qualifying period of cold weather for winter 2010/2011, and subsequent winters for the duration of this administration. In 2011/2012, just over 5.2 million awards were made worth £129.2 million.
- 2.11** The annual review of the Cold Weather Payments scheme took place in the summer of 2011. The review included: an assessment of the continuing availability of the weather stations used to provide temperature data for the scheme; whether any new stations were more suitable or should be introduced in addition to those that were currently being used; and the impact on weather station linkages of changes to the postcode system by the Royal Mail.
- 2.12** As a result of the review, the number of weather stations used in the scheme rose from 91 in 2010/11 to 92 in 2011/12. Four new weather stations were introduced. These were Aboyne, Auchincruive, Bainbridge and Threave. In addition, on the recommendation of the Meteorological Office, Dundrennan, St Catherine's Point and West Freugh weather stations were no longer used as part of the Cold Weather Payment scheme. Some of the postcodes that were linked to existing weather stations during winter 2010/11 were re-assigned to the new weather stations.
- 2.13** Representations from Members of Parliament about the suitability of individual weather stations or their links with particular postcode districts were also carefully considered. This resulted in many of these postcodes being linked to one of the four new weather stations introduced for the 2011/12 scheme.
- 2.14** Cold Weather Payment statistics are in Annexes 1 and 3.

### **Winter Fuel Payments**

- 2.15** Winter Fuel Payments help older people to meet heating costs. They are tax free and do not affect entitlement to social security benefits.
- 2.16** Forecasts indicate that over 12.7 million people in over 9 million households benefited from a Winter Fuel Payment in 2011/12. The total spent in 2011/12 on Winter Fuel Payments is estimated to be around £2.1 billion.
- 2.17** Households with someone who had reached State Pension age for women received £200 and households with someone aged 80 or over received £300.
- 2.18** Most people who had reached the State Pension age for women and who were normally living in Great Britain were eligible for the Winter Fuel Payment. Winter Fuel Payments are paid to people residing in another European Economic Area country or Switzerland if they had previously qualified for a payment in the United Kingdom. The qualifying week for winter 2011/12 payments was the week beginning 19 September 2011.

- 2.19 Over 95 per cent of payments were made automatically before Christmas 2011 without the need to claim. However, newly eligible people needed to make a claim if they were not receiving a social security benefit (or receiving only Housing Benefit, Council Tax Benefit or Child Benefit) during the qualifying week.

### **3. THE DISCRETIONARY SOCIAL FUND**

#### **Crisis Loans**

- 3.1 Crisis Loans are repayable awards. Although there are no qualifying benefit conditions, Crisis Loans are only available when a person has insufficient resources to prevent a serious risk to health or safety to themselves or their family.
- 3.2 In 2011/12 over 2.1 million payments were made, worth over £133.3 million.
- 3.3 There is a single national loans budget from which Budgeting Loan payments as well as Crisis Loan payments are made. As there is no new funding for the single loans budget in this current spending review period, new measures were announced in March 2011 to protect funding for the Budgeting Loan scheme by reducing Crisis Loan demand and expenditure during 2011/12 and beyond.
- 3.4 The measures were introduced from 4 April 2011 and:
- re-focused the Crisis Loan scheme so that help is mainly directed at living expenses and help with most items is now considered only when the application is made following a disaster such as flooding, fire or gas explosion
  - reduced the rate paid for daily living expenses to make it the same as the hardship payment rate of Jobseekers Allowance
  - limited the number of awards for general living expenses to 3 in a rolling 12 month period.
- 3.5 These measures have reduced Crisis Loan gross expenditure from £228.3m in 2010/2011 to £133.3m in 2011/2012. Although this has made a significant contribution to reducing expenditure, a further measure was necessary from 2 April 2012 to ensure that funding is sustainable ahead of the transfer to the new local provision.
- 3.6 The key change from 2 April 2012 means that, where some-one is living in the household of relatives or friends, the maximum Crisis Loan award for daily living expenses is now based on 30 per cent of their benefit personal allowance rate. Householders and people without accommodation continue to receive awards based on 60 percent of their personal allowance.
- 3.7 Until the Crisis Loan scheme ends in March 2013 it will continue to provide help in everyday emergencies with the following expenses:

- living expenses (including help for those claimants waiting for their first full payment of benefit in arrears)
- rent in advance to non Local Authority landlords
- board and lodging and hostel charges
- travel expenses when stranded away from home
- certain fuel charges

### **Community Care Grants**

- 3.8 Community Care Grants are not repayable. They help people with specific needs who receive a qualifying benefit to establish themselves, or to remain, in the community or to ease exceptional pressures on them and their family. The qualifying benefits are: Income Support, income-related Employment and Support Allowance, income-based Jobseeker's Allowance, and Pension Credit.
- 3.9 For 2011/12, the national Community Care Grant budget was £141 million. This was allocated to 23 local Jobcentre Plus budget areas and over 216,000 payments were made.
- 3.10 In 2010 reports by the National Audit Office<sup>2</sup> and the Public Accounts Committee<sup>3</sup> on the Community Care Grant scheme highlighted that in some areas high priority applications were much more likely to be refused and that the Department needed to do more to reduce these local variations.
- 3.11 In response to these findings, the Department reviewed the funding allocation methodology for funding Community Care Grants to determine a fairer distribution of resources between areas; and move to the optimal funding position for the new local welfare provision that will replace Community Care Grants (and certain Crisis Loans) from 2013.

### **Budgeting Loans**

- 3.12 Budgeting Loans are repayable awards. They help people in receipt of a qualifying benefit for at least 6 months with intermittent expenses that are difficult to budget for. The qualifying benefits are: Income Support, income-related Employment and Support Allowance, income-based Jobseeker's Allowance, and Pension Credit.
- 3.13 In 2011/12 over 1.1 million awards were made, worth nearly £448 million.
- 3.14 There is a single national loans budget from which Budgeting Loan payments as well as Crisis Loan payments are made. The single loans budget is controlled and managed at a national level to ensure that all Budgeting Loan applicants in the same circumstances are treated in a similar way wherever they live.

<sup>2</sup> [http://www.nao.org.uk/publications/1011/community\\_care\\_grant.aspx](http://www.nao.org.uk/publications/1011/community_care_grant.aspx)

<sup>3</sup> <http://www.publications.parliament.uk/pa/cm201011/cmselect/cmpublic/573/57302.htm>

- 3.15 There is no new funding for the loans budget in this spending review period therefore policy measures to maximise the loans funding available for Budgeting Loans were introduced from 4 April 2011 and from April 2012. The policy measures relate to Crisis Loans (see paragraphs 3.4 and 3.5 under Crisis Loans above) and have made a considerable contribution to manage demand levels.
- 3.16 From 8 May 2012 all eligible Budgeting Loan applicants are able to get an award for maternity or funeral expenses. This facility is available whether or not an eligible person is entitled to a Sure Start Maternity Grant or a Funeral Payment from the regulated Social Fund.
- 3.17 Discretionary loans and grants statistics are in Annexes 1, 4, 5, 7, 8, 11, and 12 (Budgeting Loans), Annexes 1, 4, 5, 9, 10, 11, and 12 (Crisis Loans) and Annexes 1, 4, 5, 6, and 12 (Community Care Grants).

### **Changes from April 2013**

- 3.18 The Welfare Reform Act 2012 abolishes the current system of discretionary payments from April 2013. In their place will be a new:
- locally based provision to replace Community Care Grants and Crisis Loans delivered by local authorities in England and the devolved administrations in Scotland and Wales; and
  - national provision in the form of advances of benefit delivered by DWP to replace Budgeting Loans and alignment to benefit Crisis Loans.

The present Budgeting Loan scheme will stay in place until full rollout of Universal Credit to help those still receiving the current income related benefits. More information on the reforms can be found on the Department for Work and Pensions website<sup>4</sup>.

## **4. GENERAL ADMINISTRATION**

- 4.1 The Social Fund is currently delivered via a Jobcentre Plus network of Benefit Delivery Centres, Contact Centres and local Jobcentre Plus frontline offices.
- 4.2 Funeral Payment, Maternity Grant, Budgeting Loan and Community Care Grant applications are normally made in writing. The normal route for Crisis Loan applications for rent in advance or for help following a disaster is also by written application. Crisis Loan applications for help following a disaster are now part of the Community Care Grant application process so that applicants can be considered for both types of payment where appropriate.

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<sup>4</sup> <http://www.dwp.gov.uk/local-authority-staff/social-fund-reform/>

- 4.3** There is, however, a dedicated national Crisis Loan telephone service to deal with applications for living expenses over the telephone. In addition some Funeral Payment applications can now be taken by telephone when a potential recipient contacts the DWP Bereavement Service.

### **Reviews**

- 4.4** A discretionary Social Fund applicant who is dissatisfied with a decision may apply to have the decision reviewed. Consideration is given to whether the law (including the Secretary of State's Directions and Guidance) has been applied correctly, and the case handled fairly and reasonably.
- 4.5** A reviewing officer within Jobcentre Plus carries out the first review and the outcome is notified to the applicant. In 2011/2012, Jobcentre Plus dealt with over 204,000 applications for first review.
- 4.6** Applicants who remain dissatisfied can ask for a further review by a Social Fund Inspector at the Independent Review Service. Social Fund Inspectors are appointed by the Social Fund Commissioner. In 2011/2012, Social Fund Inspectors reviewed over 51,000 reviewing officer decisions.
- 4.7** The Social Fund Commissioner has reported separately on the standard of reviews carried out by Social Fund Inspectors. His report has been published.
- 4.8** A summary of Social Fund review applications is set out in Annex 12.

### **Performance management and improvement**

- 4.9** The Social Fund Quality Assurance Framework (QAF) is an internal management tool for improving Social Fund decision making standards. It was designed and developed in conjunction with the Independent Review Service. It provides a robust checking methodology for the quality of decisions, and is a mechanism for providing feedback and identifying individual training needs for operational staff. The Framework has been assured by Internal Audit.
- 4.10** The focus of the check has continued to be on areas with complex decision making. Checks were applied to 2.3% of all social fund decisions. This has resulted in a steady improvement in the overall quality of decision making in 2011/12.

### **Clearance standards**

- 4.11** Local and national performance is monitored against a comprehensive set of Social Fund clearance standards. All component parts of the set must be met to meet the overall standard. The achievement against the standard in 2011/2012 is shown below:

| <b>Average Actual Clearance Times<br/>(working days)</b> | <b>Standard</b> | <b>Achieved</b> |
|--|-----------------|-----------------|
| Community Care Grants                                    | 9               | 7.5             |
| Budgeting Loans  | 6               | 4.8             |
| Crisis Loans   | 2               | 1.9             |
| Local review of above grants and loans                   | 10              | 7.3             |
| Funeral Payments   | 16              | 13.8            |
| Sure Start Maternity Grants                              | 5               | 4.4             |

4.12 The standard for Average Actual Clearance Times was met for all Social Fund applications.

## 5. FINANCIAL ISSUES

### Background

- 5.1 Payments from the regulated Social Fund are entitlement based and not paid from a cash-limited budget. Regulations prescribe the circumstances and amounts that are payable.
- 5.2 National cash-limited budgets are allocated for loans and grants. The loans budget is a single national allocation. The grants budget is distributed to individual Jobcentre Plus budget areas.

### The 2011/2012 discretionary Social Fund budget

- 5.3 In April 2011 the total gross budget of £732 million comprised:
- £178.2 million of new annually managed expenditure (AME)
  - loan recoveries of £553.8 million.
- 5.4 The gross discretionary budgets allocated in April 2011 were:
- Community Care Grants           £141 million
  - Loans                                   £590 million
  - Contingency reserve               £1 million.

### Payments from the contingency reserve

- 5.5 There were no applications for additional funding from the contingency reserve during 2011/12.

### Recoveries

- 5.6 The Department's Debt Management service manages Social Fund recoveries from people who are no longer receiving benefits.

- 5.7 In 2011/12 the Debt Management service received over 668,000 new debt referrals via its automated Social Fund loan referral system.
- 5.8 £607.1 million was recovered through the repayment of loans.
- 5.9 £0.4 million of Funeral Payments was recovered from estates.
- 5.10 Details of recoveries are given in Annexes 1 and 11.

## **6. SUMMARY OF FINANCIAL PERFORMANCE**

- 6.1 In 2011/12 the Social Fund provided payments of over £940 million, with an estimated additional £2.1 billion of Winter Fuel Payments paid to around 9 million households that include someone who had reached state pension age for women (born on or before 5/1/1951).
- 6.2 Compared to 2010/11 the 2011/12 figures show:
- Overall there were 4,756,000 applications in 2011/12 to the discretionary Social Fund, 873,000 less than in 2010/11.
  - Applications received for Community Care Grants decreased by 4.1% from 613,000 in 2010/11 to 588,000 in 2011/12.
  - The proportion of Community Care Grants decisions resulting in an initial award decreased from 41.7% in 2010/11 to 36.9% in 2011/12.
  - Applications received for Crisis Loans decreased by 24.4% from 3,422,000 in 2010/11 to 2,586,000 in 2011/12.
  - The proportion of Crisis Loan decisions resulting in an initial award increased from 78.2% in 2010/11 to 80.6% in 2011/12.
  - Applications received for Budgeting Loans decreased by 0.8% from 1,594,000 in 2010/11 to 1,582,000 in 2011/12.
  - The proportion of Budgeting Loan decisions resulting in an initial award increased from 70.0% in 2010/11 to 70.9% in 2011/12.
- 6.3 Gross expenditure on Budgeting Loans was £447.5 million, and gross expenditure on Crisis Loans was £133.3 million. Expenditure on Community Care Grants was £139.2 million.
- 6.4 Loan recoveries during the year were £607.5 million against a cautious forecast of recovery of £590 million at the beginning of 2011/12. Recoveries provided 100% of the funds needed to meet gross loans expenditure.
- 6.5 Overall during 2011/12, the discretionary Social Fund provided help in the form of over 3 million awards.

## The 2012/13 discretionary Social Fund budget

6.6 In April 2012 the total gross budget of £703.4 million comprised:

- £178.2 million of new annually managed expenditure (AME)
- loan recoveries of £525.2 million.

6.7 The £703.4 million gross discretionary Social Fund budget for 2012/13 is allocated as follows:

|   |         |
|---|---------|
| Single national LOANS budget              | £561.4m |
| GRANTS budget distributed to budget areas | £141m   |
| CONTINGENCY                               | £1m     |
| TOTAL                                     | £703.4m |



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### **General**

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## NATIONAL SOCIAL FUND SUMMARY STATISTICS

|                                  | REGULATED<br>SOCIAL FUND |       |       | DISCRETIONARY<br>SOCIAL FUND |       |       |
|----------------------------------|--------------------------|-------|-------|------------------------------|-------|-------|
|                                  | SSMG                     | CWP   | FP    | CCG                          | BL    | CL    |
| Applications received (000)      | 198                      | N/A   | 69    | 588                          | 1,582 | 2,586 |
| Initial decisions (000)          | 198                      | N/A   | 69    | 587                          | 1,582 | 2,571 |
| Awards (000)                     | 89                       | 5,167 | 38    | 216                          | 1,122 | 2,071 |
| Awards as % of initial decisions | 44.9                     | N/A   | 54.5  | 36.9                         | 70.9  | 80.6  |
| Initial refusals (000)           | 124                      | N/A   | 36    | 369                          | 411   | 449   |
| Gross expenditure £m             | 45.3                     | 129.2 | 46.7  | 139.2                        | 447.5 | 133.3 |
| Recoveries £m                    | N/A                      | N/A   | 0.4   | N/A                          | 458.7 | 148.4 |
| Net expenditure £m               | 45.3                     | 129.2 | 46.3  | 139.2                        | -11.1 | -15.2 |
| Average award £                  | 507                      | 25    | 1,241 | 509                          | 394   | 64    |

## KEY

|                                   |                            |
|-----------------------------------|----------------------------|
| SSMG = SURE START MATERNITY GRANT | CCG = COMMUNITY CARE GRANT |
| CWP = COLD WEATHER PAYMENT        | BL = BUDGETING LOAN        |
| FP = FUNERAL PAYMENT              | CL = CRISIS LOAN           |
| N/A = not applicable              |                            |

## NOTES:

1. Average SSMG award reflects multiple births.
2. There is no requirement to claim Cold Weather Payments.
3. The number of discretionary awards made after review is not included in the table. However, gross expenditure does include awards made after review, reconsideration or appeal.
4. For the regulated Social Fund, the method of calculating average awards is to divide gross expenditure by the number of awards (including those made after reconsideration or appeal).
5. For the discretionary Social Fund, the method of calculating average awards is to divide initial gross expenditure (excluding the value of review awards) by the number of initial awards.
6. The difference between applications received, initial decisions, awards and initial refusals, is due to: applications being withdrawn; applicants rejecting or not responding to loan offers; and, not decided at the time the count was made.
7. Cold Weather Payment figures are taken from Departmental records.
8. The Cold Weather Payment average award is the amount that is paid to each qualifying individual per trigger. Qualifying individuals can receive more than one payment during each Cold Weather Payment season.
9. Figures and percentages may not sum due to rounding.
10. The net expenditure for Budgeting Loans and Crisis Loans are negative, as total recoveries exceeded total gross expenditure for both schemes in 2011/12

**SURE START MATERNITY GRANTS AND  
FUNERAL PAYMENTS  
AWARDS BY CLAIMANT GROUP**

| Claimant Group | Sure Start Maternity Grants |                   | Funeral Payments |                   |
|----------------|-----------------------------|-------------------|------------------|-------------------|
|                | Awards (000)                | % of Total Awards | Awards (000)     | % of Total Awards |
| Pensioners     | ~                           | #                 | 17.2             | 45.8              |
| Unemployed     | 12.4                        | 13.9              | 2.7              | 7.1               |
| Disabled       | 4.1                         | 4.6               | 3.9              | 10.2              |
| Lone Parents   | 6.9                         | 7.8               | 1.8              | 4.8               |
| Employed       | 29.0                        | 32.4              | 0.7              | 2.0               |
| Others         | 37.0                        | 41.3              | 11.3             | 30.1              |
| <b>Total</b>   | <b>89.4</b>                 | <b>100.0</b>      | <b>37.6</b>      | <b>100.0</b>      |

**AWARDS BY QUALIFYING BENEFIT OR TAX CREDIT**

| Qualifying Benefit   | Sure Start Maternity Grants |                   | Funeral Payments |                   |
|--|-----------------------------|-------------------|------------------|-------------------|
|  | Awards (000)                | % of Total Awards | Awards (000)     | % of Total Awards |
| Income Support, Employment and Support Allowance (income-related), Jobseekers Allowance (income-based) and Pension Credit                    | 59.9                        | 67.0              | 27.7             | 74.0              |
| Child Tax Credit (at a rate higher than the family element)/ Working Tax Credit (which includes a disability or a severe disability element) | 29.5                        | 33.0              | 2.9              | 8.0               |
| Housing Benefit & Council Tax Benefit  | N/A                         | N/A               | 6.9              | 18.0              |
| <b>Total</b>   | <b>89.4</b>                 | <b>100.0</b>      | <b>37.6</b>      | <b>100.0</b>      |

**NOTES:**

1. Claimant group definitions are in Annex 14.
2. These tables include awards made after reconsideration or appeal.
3. If an award is made to a claimant who receives more than one qualifying benefit or tax credit, then the award is recorded under the qualifying benefit or tax credit which appears first in the table above.
4. Figures and percentages may not sum due to rounding.
5. ~ represents less than 50.
6. # represents less than 0.5 percent.

### COLD WEATHER PAYMENT STATISTICS BY MET OFFICE WEATHER STATION

| Weather station | Parliamentary Constituencies covered by each weather station  | No. eligible for a payment | Triggers | No. of payments | Expenditure £m |
|-----------------|---|----------------------------|----------|-----------------|----------------|
| Aberporth       | Carmarthen W, E Dinefwr & S. Pembrokeshire, Ceredigion, & Preseli Pembrokeshire   | 4,700                      | 0        | 0               | 0.00           |
| Aboyne          | Aberdeen N/S, Angus, Banff & Buchan, Gordon, Moray, W Aberdeenshire & Kincardine  | 7,500                      | 3        | 22,500          | 0.56           |
| Albemarle       | Berwick-upon-Tweed, Bishop Auckland, Blaydon, Blyth Valley, City of Durham, Easington, Hexham, Houghton & Sunderland South, Jarrow, Newcastle upon Tyne Central/ East/North, N. Durham, N. Tyneside, NW. Durham, Sedgefield, S Shields, Stockton N & S, Tynemouth, Washington & Sunderland W, Gateshead, Sunderland Central | 147,400                    | 1        | 147,400         | 3.69           |
| Andrewsfield    | Braintree, Brentwood & Ongar, Cambridge, Chelmsford, Epping Forest, Harlow, Hertford & Stortford, Hornchurch & Upminster, Huntingdon, Maldon, NE Bedfordshire, Saffron Walden, W Suffolk, Witham, Basildon & Billericay, NE Hertfordshire, Romford, S Basildon & E Thurrock, NE, S & SE Cambridgeshire                      | 44,900                     | 2        | 89,800          | 2.25           |
| Auchincruive    | Argyll & Bute, Ayr, Carrick & Cumnock, C Ayrshire, Dumfries & Galloway, N Ayrshire & Arran, Kilmarnock & Loudoun  | 37,300                     | 0        | 0               | 0.00           |
| Aultbea         | Ross, Skye and Lochaber   | 300                        | 0        | 0               | 0.00           |
| Aviemore        | Inverness, Nairn, Badenoch & Strathspey, Moray  | 800                        | 3        | 2,400           | 0.06           |
| Bainbridge      | Bishop Auckland, Darlington, NW Durham, Pendle, Penrith & The Border, Ribble Valley, Richmond (Yorks), Skipton & Ripon  | 4,500                      | 2        | 9,000           | 0.23           |

| <b>Weather station</b> | <b>Parliamentary Constituencies covered by each weather station</b>  | <b>No. eligible for a payment</b> | <b>Triggers</b> | <b>No. of payments</b> | <b>Expenditure £m</b> |
|------------------------|--|-----------------------------------|-----------------|------------------------|-----------------------|
| Bedford                | Banbury, Bedford, Buckingham, Corby, Daventry, Harborough, Kenilworth and Southam, Kettering, Mid/SW/NE Bedfordshire, Milton Keynes, Hitchin & Harpenden, Huntingdon S & N, Stevenage, North East Hertfordshire, S/N Northampton, S Northamptonshire, S Cambridgeshire, Wellingborough   | 68,300                            | 2               | 136,600                | 3.42                  |
| Bingley                | Ashton-under-Lyne, Batley & Spen, Bolton NE, Bradford E/S/W, Burnley, Bury N/S, Colne Valley, Dewsbury, Halifax, Heywood & Middleton, High Peak, Huddersfield, Leeds NE/NW, Morley & Outwood, Oldham W & Royston Oldham E & Saddleworth, Calder Valley, Hyndburn, Keighley Pendle, Pudsey, Hallam, Shipley, Penistone and Stocksbridge, Ribble Valley, Rochdale, Rossendale & Darwen, Sheffield, Skipton & Ripon, Stalybridge & Hyde | 114,300                           | 2               | 228,600                | 5.72                  |
| Bishopton              | Airdrie & Shotts, Argyll & Bute, Coatbridge, Chryston & Bellshill, Cumbernauld, E Dunbartonshire, E Kilbride, Strathaven & Lesmahagow, Glasgow C/E/N/NE/NW/S/SW Inverclyde, Kilmarnock & Loudoun, Lanark & Hamilton E, Motherwell & Wishaw, Kilsyth & Kirkintilloch E, N Ayrshire & Arran, E Renfrewshire, Paisley and Renfrewshire N/S, Rutherglen & Hamilton West, Stirling, W Dunbartonshire                                      | 162,800                           | 0               | 0                      | 0.00                  |
| Boscombe Down          | Devizes, E Hampshire, Eastleigh, Meon Valley, New Forest E/W, North Dorset, NW Hampshire, Salisbury, Romsey and Southampton North, Somerton & Frome, SW Wiltshire, Winchester  | 13,400                            | 2               | 26,800                 | 0.67                  |
| Boulmer                | Berwick-upon-Tweed, Blyth Valley, Hexham, Wansbeck   | 13,400                            | 0               | 0                      | 0.00                  |
| Braemar                | Angus, Perth & N Perthshire, W Aberdeenshire & Kincardine  | 1,200                             | 4               | 4,800                  | 0.12                  |

| Weather station    | Parliamentary Constituencies covered by each weather station   | No. eligible for a payment | Triggers | No. of payments | Expenditure £m |
|--------------------|--|----------------------------|----------|-----------------|----------------|
| Brize Norton       | Banbury, Buckingham, Henley, Newbury, Oxford E, Oxford W & Abingdon, The Cotswolds, Wantage, Witney, Wycombe, S Northamptonshire   | 19,500                     | 2        | 39,000          | 0.98           |
| Capel Curig        | Aberconwy, Clwyd W, Dwyfor Meirionnydd   | 700                        | 1        | 700             | 0.02           |
| Cardinham (Bodmin) | North Cornwall, SE Cornwall, St Austell & Newquay, Torridge & W Devon, Truro & Falmouth  | 14,700                     | 0        | 0               | 0.00           |
| Carlisle           | Carlisle, Dumfriesshire, Clydesdale & Tweeddale, Hexham, Penrith & The Border, Workington  | 10,000                     | 0        | 0               | 0.00           |
| Cassley            | Caithness, Sutherland and Easter Ross  | 300                        | 1        | 300             | 0.01           |
| Charlwood          | Arundel and South Downs, Ashford, Bexhill & Battle, Brighton Kemptown, Chatham & Aylesford, Chichester, Dartford, E Surrey, E Worthing & Shoreham, Faversham & M Kent, Crawley Gravesham, Guildford, Reigate, Sevenoaks, Horsham, Lewes, Maidstone & The Weald, M Sussex, Mole Valley, Orpington, South West Surrey, Tonbridge & Malling, Tunbridge Wells, Wealden   | 46,500                     | 2        | 93,000          | 2.33           |
| Charterhall        | Berwickshire, Roxburgh & Selkirk, Berwick-upon-Tweed, Dumfriesshire, East Lothian, Clydesdale & Tweeddale  | 6,300                      | 1        | 6,300           | 0.16           |
| Chivenor           | N Cornwall, N Devon, Torridge & W Devon  | 9,600                      | 0        | 0               | 0.00           |
| Coleshill          | Birmingham Edgbaston/Erdington/Hall Green/Hodge Hill/Ladywood/Northfield, Birmingham, Perry Barr/Selly Oak/Yardley, Bosworth, Bromsgrove, Cannock Chase, Aldridge-Brownhills, Nuneaton, Rugby, Solihull, Sutton Coldfield, Tamworth, Coventry NE/NW/S, Daventry, Dudley N/S, Ludlow, Meriden, Halesowen & Rowley Regis, Kenilworth & Southam, Lichfield, M/N Worcestershire, NW Leicestershire, Redditch, S Leicestershire, S Staffordshire, Stafford, Stourbridge, Stratford-on-Avon, The Wrekin, Walsall N/S, Warley, Warrick & Leamington, W Bromwich E/W, West Worcestershire, Wolverhampton NE/SE/SW, Wyre Forest | 318,900                    | 2        | 637,800         | 15.95          |

| Weather station      | Parliamentary Constituencies covered by each weather station   | No. eligible for a payment | Triggers | No. of payments | Expenditure £m |
|----------------------|--|----------------------------|----------|-----------------|----------------|
| Crosby               | Birkenhead, Blackburn, Blackpool S/N & Cleveleys, Bootle, Chorley, City of Chester, Ellesmere Port and Neston, Fylde, Garston & Halewood, Liverpool Riverside/ Halton, Knowsley, Lancaster & Fleetwood, Southport, Wyre & Preston N, Wirral S/W, Walton/Wavertree/West Derby, Preston, Ribble Valley, Sefton C, Selby & Ainsty, S Ribble, St Helens South & Whiston, Wallasey, W Lancashire, | 187,200                    | 0        | 0               | 0.00           |
| Culdrose             | Camborne and Redruth, N Cornwall, St Austell & Newquay, St Lives, Truro & Falmouth   | 23,100                     | 0        | 0               | 0.00           |
| Dunkeswell Aerodrome | C/E Devon, Exeter, Tauton Deane, Tiverton & Honiton, W Dorset, Yeovil  | 18,900                     | 2        | 37,800          | 0.95           |
| Dunstaffnage         | Argyll and Bute, Na h-Eileanan an Iar, Ross, Skye & Lochaber   | 1,500                      | 0        | 0               | 0.00           |
| Dyce                 | Aberdeen N/S, Banff & Buchan, Gordon, W Aberdeenshire & Kincardine   | 17,900                     | 0        | 0               | 0.00           |
| Edinburgh Gogarbank  | Airdrie & Shotts, Berwickshire, Roxburgh & Selkirk, Cumbernauld, Kilsyth & Kirkintilloch E, Dumfriesshire, Clydesdale & Tweeddale, Dunfermline & W Fife, Midlothian, E Lothian, Edinburgh E/N & Leith/S/SW/W Falkirk, Kirkcaldy & Cowdenbeath, Lanark & Hamilton E, Linlithgow & E Falkirk, Livingston, NE Fife, Ochil & S Perthshire, Stirling  | 77,400                     | 0        | 0               | 0.00           |
| Eskdalemuir          | Berwickshire, Roxburgh & Selkirk, Dumfries & Galloway, Dumfriesshire, Penrith and The Border, Clydesdale & Teeddale  | 5,200                      | 2        | 10,400          | 0.26           |
| Filton               | Bristol E/NW/S/W, Filton & Bradley Stoke, Forest of Dean, Kingswood, Ludlow, Monmouth. Newport E NE/N Somerset, Stroud, The Cotswolds, Thornbury & Yate, Wells, West-Super-Mare  | 60,800                     | 1        | 60,800          | 1.52           |

| <b>Weather station</b> | <b>Parliamentary Constituencies covered by each weather station</b>  | <b>No. eligible for a payment</b> | <b>Triggers</b> | <b>No. of payments</b> | <b>Expenditure £m</b> |
|------------------------|--|-----------------------------------|-----------------|------------------------|-----------------------|
| Fylingdales            | Richmond (Yorks), Scarborough & Whitby, Thirsk & Malton, York Central  | 3,400                             | 2               | 6,800                  | 0.17                  |
| Gravesend              | Basildon & Billericay, Beckenham, Bexleyheath & Crayford, Brentwood & Ongar, Dartford<br>Bromley & Chislehurst, Castle Point, Chatham & Aylesford, Dagenham & Rainham, Barking, Eltham, Erith & Thamesmead, Rochester & Strood, Rochford & Southend, Faversham & M Kent, Gillingham & Rainham, Gravesham, Ilford N/S, Maldon, Hornchurch and Upminster, Old Bexley & Sidcup, Orpington, Rayleigh & Wickford, E, Romford, Sevenoaks, Sittingbourne & Sheppey, S Basildon & E Thurrock, Southend W, Thurrock | 120,400                           | 1               | 120,400                | 3.01                  |
| Hawarden Airport       | Alyn and Deeside, City of Chester, Clwyd S/W, Delyn, Eddisbury, Ellesmere Port & Neston, North Shropshire, Vale of Clwyd, Wrexham  | 27,700                            | 1               | 27,700                 | 0.69                  |



| Weather station     | Parliamentary Constituencies covered by each weather station  | No. eligible for a payment | Triggers | No. of payments | Expenditure £m |
|---------------------|---|----------------------------|----------|-----------------|----------------|
| Heathrow            | Barking, Battersea, Beaconsfield, Beckenham, Bermondsey & Old Southwark, Brent C/N, Brentford & Isleworth, Brentwood & Ongar, Bromley & Chislehurst, Broxbourne, Camberwell and Peckham, Carshalton & Wallington, Chelsea & Fulham, Bethnal Green & Bow, Chingford & Woodford Green, East Ham, Epping Forest Chipping Barnet, Cities of London & Westminster, Croydon C/N/S, Dulwich & W Norwood, Ealing Central & Acton/N/Souhall, East Surrey, Edmonton, Eltham, Enfield N/Southgate, Epsom & Ewell, Erith & Thamesmead, Esher & Walton, Feltham & Heston, Finchley & Harlow E/W, Golders Green, Holborn & St Pancras, Kingston & Surbiton, Newbury, Greenwich & Woolwich, Hackney N & Stock Newington/S & Shoreditch, Hammersmith, Hampstead and Kilburn, Hayes & Harlington, Hendon, Hertford & Stortford, Hersmere, Hornsey and Wood Green, Ilford N/S, Islington N/S & Finsbury, Kensington, Lewisham E/W & Penge/Deptford, Leyton & Wanstead, Mitcham & Morden, Mole Valley, Old Bexley & Sidcup, Orpington, Poplar & Limehouse, Putney, Reigate, Richmond Park, Ruislip, Slough, St Albans, Vauxhall Northwood & Pinner, Runnymede & Weybridge, SW Hertfordshire, Spelthome, Streatham, Sutton & Cheam, Tooting, Tottenham, Twickenham, Uxbridge & S Ruislip, Walthamstow, Watford, West Ham, Westminster N, Wimbledon, Windsor, Woking | 535,000                    | 1        | 535,000         | 13.38          |
| Hereford-Credenhill | Cheltenham, Forest of Dean, Goulcester, Hereford & S Herefordshire, M Ludlow, Mid Worcestershire, Monmouth, N Herefordshire, Redditch, Stratford-on-Avon, Brecon & Radnorshire, Stroud, Tewkesbury, The Cotswolds, W Worcestershire, Worcester, Wyre Forest   | 57,300                     | 2        | 114,600         | 2.87           |

| Weather station            | Parliamentary Constituencies covered by each weather station   | No. eligible for a payment | Triggers | No. of payments | Expenditure £m |
|----------------------------|--|----------------------------|----------|-----------------|----------------|
| Herstmonceux West End      | Bexhill and Battle, Brighton, Kemptown, E Worthing & Shoreham, Eastbourne, Hastings & Rye, M Sussex, Wealden, Folkestone & Hythe, Lewes  | 28,100                     | 2        | 56,200          | 1.41           |
| High Wycombe               | Aylesbury, Banbury, Beaconsfield, Buckingham, Chesham & Amersham, Henley, South West Hertfordshire, Maidenhead Wycombe   | 16,800                     | 2        | 33,600          | 0.84           |
| Hurn (Bournemouth Airport) | Bournemouth E/W, Christchurch, Mid Dorset & N Poole, New Forest E/W, N Dorset, Poole, S/W Dorset, Salisbury  | 39,800                     | 1        | 39,800          | 1.00           |
| Isle of Portland           | S/W Dorset   | 5,400                      | 0        | 0               | 0.00           |
| Keele                      | Burton, Congleton, Crewe & Nantwich, Derbyshire Dales, Eddisbury, Lichfield, Newcastle-under-Lyme, The Wrekin, N/S Shropshire, Stafford, Staffordshire Moorlands, Stoke-on-Trent C/N/S, Stone, | 47,900                     | 2        | 95,800          | 2.40           |
| Kinloss                    | Caithness, Sutherland & Easter Ross, Inverness, Nairn, Baenoch & Strathspey, Moray, Ross, Skye & Lochaber, Banff & Buchan,   | 14,000                     | 0        | 0               | 0.00           |
| Kirkwall                   | Orkney and Shetland  | 1,200                      | 0        | 0               | 0.00           |
| Lake Vyrnwy                | Clwyd S/W, Dwyfor Meirionnydd, Ludlow, Montgomeryshire, N Shropshire, Shrewsbury & Atcham  | 5,500                      | 2        | 11,000          | 0.28           |
| Leconfield                 | Beverley & Holderness, Brigg & Goole, Doncaster N, E Yorkshire, Haltemprice & Howden, Kingston upon Hull E/N/W Hessele, Scarborough & Whitby, Selby & Ainsty, Thirsk & Malton                  | 54,300                     | 2        | 108,600         | 2.72           |
| Leek                       | Burton, Derbyshire Dales, Hazel Grove, High Peak, Macclesfield, NE Derbyshire, Stockport, Stoke-on-Trent C/N Stone, Staffordshire Moorlands  | 9,100                      | 2        | 18,200          | 0.46           |
| Lerwick                    | Orkney and Shetland  | 1,100                      | 0        | 0               | 0.00           |

| Weather station   | Parliamentary Constituencies covered by each weather station  | No. eligible for a payment | Triggers | No. of payments | Expenditure £m |
|-------------------|---|----------------------------|----------|-----------------|----------------|
| Leuchars          | Angus, Dundee E/W, Dunfermline & W Fife, Glenrothes, Kirkcaldy & Cowdenbeath, Ochil and S Perthshire, Perth & N Perthshire, W Aberdeenshire & Kincardine, NE Fife,  | 40,300                     | 0        | 0               | 0.00           |
| Linton on Ouse    | Beverley & Holderness, Bishop Auckland, Bradford E, Darlington, E Yorkshire, Haltemprice & Howden, Harrogate & Knaresborough, Keighley, Leeds C/E/NE/NW/W, Pudsey, Shipley, Selby & Ainsty, Middlesbrough S & E Cleveland, Morley & Outwood, Richmond (Yorks), Sedgefield, Skipton & Ripon, Stockton N/S, Thirsk & Malton, York C/Outer, Elmet & Rothwell | 85,000                     | 2        | 170,000         | 4.25           |
| Liscombe          | Bridgwater & W Somerset, C/N Devon, Tiverton & Honiton  | 4,300                      | 2        | 8,600           | 0.22           |
| Little Rissington | Banbury, Cheltenham, Henley, Kenilworth & Southam, Mid Worcestershire, Witney, Oxford W & Abingdon, S Northamptonshire, Stratford-on-Avon, Tewkesbury, The Cotswolds, W Worcestershire  | 7,200                      | 2        | 14,400          | 0.36           |
| Loch Glascarnoch  | Caithness, Sutherland & Easter Ross, Inverness, Nairn, Badenoch & Stathspey, Ross, Skye & Lochaber  | 900                        | 4        | 3,600           | 0.09           |
| Loftus            | Easington, Hartlepool, Middlesbrough, Middlesbrough S & E Cleveland, Redcar, Scarborough & Whitby, Sedgefield, Stockton N/S, Richmond (Yorks)   | 56,100                     | 0        | 0               | 0.00           |
| Lusa              | Ross, Skye and Lochaber   | 1,200                      | 0        | 0               | 0.00           |
| Lyneham           | Bath, Chippenham, Kingswood, Newbury, NE Somerset, N Swindon, Somerton & Frome, S Swindon, Stroud, The Cotswolds, Thornbury & Yate, Devizes, N/SW Wiltshire, Wantage, Wells, Witney   | 38,700                     | 2        | 77,400          | 1.94           |
| Machrihanish      | Argyll and Bute, N Ayrshire & Arran   | 1,600                      | 0        | 0               | 0.00           |
| Manston           | Ashford, Canterbury, Dover, Faversham & Mid Kent, Folkestone & Hythe, Sittingbourne & Sheppey, N/S Thanet, Gillingham & Rainham   | 53,900                     | 2        | 107,800         | 2.70           |

| Weather station      | Parliamentary Constituencies covered by each weather station   | No. eligible for a payment | Triggers | No. of payments | Expenditure £m |
|----------------------|--|----------------------------|----------|-----------------|----------------|
| Marham               | Boston & Skegness, Broadland, M/NW/SW Norfolk, NE/S/SE Cambridgeshire, Peterborough, Sffron Walden, S Holland & The Deepings, W Suffolk, Bury St Edmunds,  | 26,800                     | 2        | 53,600          | 1.34           |
| Mona                 | Aberconwy, Arfon, Dwyfor Meirionnydd, Ynys Mon   | 13,400                     | 0        | 0               | 0.00           |
| North Wyke           | C/N/SW Devon, Exeter, Newton Abbot, N Cornwall, Torbay, Torrridge & W Devon, Totnes  | 30,000                     | 1        | 30,000          | 0.75           |
| Norwich Airport      | Broadland, Great Yarmouth, M/N/NW/S/SW Norfolk, Suffolk Coastal, Waveney   | 52,100                     | 2        | 104,200         | 2.61           |
| Nottingham (Watnall) | Amber Valley, Ashfield, Bassetlaw, Bolsover, Bosworth, Broxtowe, Burton, Chamwood, Derby N/S, Derbyshire Dales, Gedling, Grantham & Stamford, Harborough, Kettering, Lichfield, Loughborough, Mansfield, Mid/NE Derbyshire, Newark, NW/S Leicestershire, Nottingham E/N/S, Nuneaton, Rugby, Rushcliffe, Rutland & Melton, Sherwood, Sleaford & N Hykeham, Staffordshire Moorlands, Erewash, Leicester E/S/W, Corby, Daventry, S Derbyshire | 178,800                    | 2        | 357,600         | 8.94           |
| Pembrey Sands        | Aberavon, Carmarthen E & Dinefwr, Carmarthen W & S Pembrokeshire, Gower, Llanelli, Preseli Pembrokeshire, Swansea E/W, Neath   | 43,600                     | 0        | 0               | 0.00           |
| Plymouth             | Plymouth, Moor View/Sutton & Devonport, SS Cornwall, SW Devon, Torridget & W Devon, Totnes   | 23,800                     | 0        | 0               | 0.00           |
| Redesdale            | Berwick-upon-Tweed, Carlisle, City of Durham, Hexham, NW Durham, Penrith & The Border  | 4,500                      | 2        | 9,000           | 0.23           |
| Rhyl                 | Aberconwy, Clwyd W, Delybn, Vale of Clwyd  | 17,300                     | 0        | 0               | 0.00           |

| Weather station | Parliamentary Constituencies covered by each weather station  | No. eligible for a payment | Triggers | No. of payments | Expenditure £m |
|-----------------|---|----------------------------|----------|-----------------|----------------|
| Rothamsted      | Broxbourne, Buckingham, Chesham & Amersham, Chipping Barnet, Enfield N/Southgate, Hemel Hempstead, Hertford & Stortford, Hemsmere, Hitchin & Harpenden, Luton N/S, Harrow E, Ruislip, St Albans, Mid/SW Bedfordshire, NE/SW Hertfordshire, Northwood & Pinner, Stevenage, Watford, Welwyn Hatfield  | 57,500                     | 2        | 115,000         | 2.88           |
| Salsburgh       | Airdrie & Shotts, Berwickshire, Roxburgh & Selkirk, Coatbridge, Chryston & Bellshill, Cumbernauld, Kilsyth and Kirkintilloch E, Dumfriesshire, Clydesdale & Tweeddale, Falkirk, Midlothian, Lanark & Hamilton E, Linlithgow & E Falkirk, Dumfriesshire, Clydesdale and Tweeddale, E Kilbride, Strathaven & Lesmahagow   | 20,400                     | 1        | 20,400          | 0.51           |
| Scilly St Marys | St Ives   | 100                        | 0        | 0               | 0.00           |
| Sennybridge     | Brecon & Radnorshire, Carmarthen E & Dinefwr, Ludlow, Montgomeryshire, N Herefordshire  | 4,900                      | 2        | 9,800           | 0.25           |
| Shap            | Copeland, Penrith & The Border, Richmond (Yorks), Westmorland & Lonsdale, Workington  | 5,000                      | 2        | 10,000          | 0.25           |
| Shawbury        | Clwyd S, Eddisbury, Ludlow, Montgomeryshire, N Shropshire, Shrewsbury & Atcham, The Wrekin, Stone, Telford, Stafford  | 26,200                     | 2        | 52,400          | 1.31           |
| Sheffield       | Barnsley C/E, Bassetlaw, Batley & Spen, Bolsover, Brigg & Goole, Calder Valley, Derbyshire Dales, Dewsbury, Don Valley, Doncaster C/N, Elmet & Rothwell, Hemsworth, Chesterfield, Huddersfield, Wakefield, Morley & Outwood, Selby & Ainsty, Newark, Normanton, Pontefract & Castleford, NE Derbyshire, Penistone & Stocksbridge, Rother Valley, Rotherham, Sheffield C/SE/ Brightside & Hillsborough/Hallam/Heeley, Wentworth & Dearne, Colne Valley | 183,300                    | 0        | 0               | 0.00           |

| Weather station   | Parliamentary Constituencies covered by each weather station   | No. eligible for a payment | Triggers | No. of payments | Expenditure £m |
|-------------------|--|----------------------------|----------|-----------------|----------------|
| S Farnborough     | Aldershot, Arundel & S Downs, Basingstoke, Beaconsfield, Bracknell, Chichester, Henley, Maidenhead, Meon Valley, Mole Valley, Newbury, NE/NW Hampshire, Wantage, Reading E/W, Runnymede and Weybridge, SW Surrey, Woking, E Hampshire, Guildford, Slough, Windsor, Surrey Heath, Winchester, Wokingham                                   | 65,300                     | 2        | 130,600         | 3.27           |
| St. Athan         | Aberavon, Brecon & Radnorshire, Bridgend, Caerphilly, Cardiff C/N/S & Penarth/W, Cynon Valley, Islwyn, Monmouth, Neath, Newport E/W, Ogmore, Pontypridd, Swansea W, Vale of Glamorgan  | 72,900                     | 0        | 0               | 0.00           |
| St. Bees Head     | Copeland, Workington   | 9,200                      | 0        | 0               | 0.00           |
| Stonyhurst        | Blackburn, Chorley, Hyndburn, Lancaster & Fleetwood, Morecambe & Lunesdale, Pendle, Rossendale & Darwen, Skipton & Ripon, Westmorland & Lonsdale, Ribble Valley  | 25,400                     | 1        | 25,400          | 0.64           |
| Stornoway Airport | Na h-Eileanan an Iar   | 2,600                      | 0        | 0               | 0.00           |
| Strathallan       | Argyll & Bute, Dunfermline & West Fife, NE Fife, Ochil & S Perthshire, Perth & N West Dunbartonshire, Perthshire, Stirling   | 10,000                     | 1        | 10,000          | 0.25           |
| Thorney Island    | Arundel & S Downs, Bognor Regis & Littlehampton, Brighton Kemptown/Pavilion, Gosport E Worthing & Shoreham, Fareham, Havant, Hove, Isle of Wight, Lewes, Meon Valley, New Forest E/W, Portsmouth N/S, Romsey & Southampton N, Salisbury, Winchester, E/NW Hampshire, Southampton Itchen/Test, Wealden, Chichester, Worthing W, Eastleigh | 122,700                    | 1        | 122,700         | 3.07           |
| Threave           | Ayr, Carrick & Cumnock, Dumfries & Galloway, Dumfriesshire, Clydesdale & Tweeddale   | 6,600                      | 1        | 6,600           | 0.17           |
| Tiree             | Argyll & Bute, Ross, Skye & Lochaber   | 100                        | 0        | 0               | 0.00           |
| Trawsgoed         | Brecon & Radnorshire, Ceredigion, Dwyfor Meirionnydd, Montgomeryshire  | 3,400                      | 0        | 0               | 0.00           |

| <b>Weather station</b> | <b>Parliamentary Constituencies covered by each weather station</b>  | <b>No. eligible for a payment</b> | <b>Triggers</b> | <b>No. of payments</b> | <b>Expenditure £m</b> |
|------------------------|--|-----------------------------------|-----------------|------------------------|-----------------------|
| Tredegar               | Blaenau Gwent, Brecon & Radnorshire, Caerphilly, Carmarthen E & Dinefwr, Cynon Valley, Islwyn, Merthyr Tydfil & Rhymney, Monmouth, Neath, Ogmore, Pontypridd, Rhondda, Torfaen, Cardiff N  | 61,700                            | 2               | 123,400                | 3.09                  |
| Tulloch Bridge         | Argyll & Bute, Inverness, Nairn, Badenoch & Strathspey, Perth & N Perthshire, Ross, Stirling, Skye & Lochaber,   | 1,900                             | 1               | 1,900                  | 0.05                  |
| Waddington             | Bassetlaw, Boston & Skegness, Brigg & Goole, Cleethorpes, Don Valley, Doncaster C, Grantham & Stamford, Great Grimsby, Lincoln, Louth & Horncastle, Newark, Scunthorpe, Sleaford & N Hykeham, S Holland & The Deepings, Gainsborough, Selby & Ainsty | 71,000                            | 2               | 142,000                | 3.55                  |
| Walney Island          | Barrow & Furness, Copeland, Lancaster & Fleetwood, Morecambe & Lunesdale, Westmorland & Lonsdale   | 17,700                            | 0               | 0                      | 0.00                  |
| Wattisham              | Braintree, Bury St Edmunds, C Suffolk & N Ipswich, Clacton, Colchester, Harwich & N Essex, Ipswich, SE Cambridgeshire, S/SW Norfolk, S/W Suffolk, Suffolk Coastal, Waveney, Witham   | 57,500                            | 2               | 115,000                | 2.88                  |
| Wick Airport           | Caithness, Sutherland & Easter Ross  | 2,600                             | 0               | 0                      | 0.00                  |
| Wittering              | Boston & Skegness, Corby, Grantham & Stamford, Huntingdon, Kettering, NE Bedfordshire, Peterborough, NW/NE/SE Cambridgeshire, Rutland & Melton, S Holland and The Deepings   | 30,400                            | 2               | 60,800                 | 1.52                  |

| Weather station      | Parliamentary Constituencies covered by each weather station  | No. eligible for a payment | Triggers   | No. of payments  | Expenditure £m |
|----------------------|---|----------------------------|------------|------------------|----------------|
| Woodford             | Altrincham & Sale W, Ashton-under-Lyne, Blackley & Broughton, Bury N/S, Cheadle, Crewe & Nantwich, Denton & Reddish, Eddisbury, Ellesmere Port & Newton, Chorley, Garston & Halewood, Makerfield, Congleton, Stockport, S Ribble, Halton, Hazel Grove, Heywood & Middleton, High Peak, Knowsley, Leigh, Macclesfield, Manchester C/Gorton/Withington, Oldham E & Saddleworth, , Rossendale & Darwen, Salford & Eccles, St Helens N/S & Whiston, Staffordshire Moorlands, Stalybridge & Hyde, Stretford & Urmston, Tatton, Warrington N/S, W Weaver Vale, W Lancashire, Wigan, Worsley & Eccles S, Wythenshawe & Sale E, Bolton NE/SE/W, Oldham W & Royton | 267,000                    | 2          | 534,000          | 13.35          |
| Yeovilton            | Bridgwater & W Somerset, N/W Dorset, Somerton & Frome, Taunton Deane, Weston-Super-Mare, Yeovil, Tiverton & Honiton, Wells  | 29,000                     | 1          | 29,000           | 0.73           |
| <b>Great Britain</b> |   | <b>4,240,200</b>           | <b>105</b> | <b>5,166,900</b> | <b>129.17</b>  |

#### Notes

1. *There is no requirement to claim Cold Weather Payments.*
2. *A Cold Weather Payments is made to an eligible customer when the average temperature has been recorded as, or is forecast to be, 0°C or below over seven consecutive days at the weather station linked to the customer's postcode (When the temperature criterion is met, the weather station is said to trigger).*
3. *Cold Weather Payments are made to benefit units. A benefit unit can be a single person or a couple and can include children.*
4. *Cold Weather Payment figures are taken from Departmental records.*
5. *The number of eligible benefit units linked to each weather station are estimates.*
6. *The number of payments and expenditure are estimates and do not include payments made clerically.*
7. *The number of eligible benefit units and payments made are rounded to the nearest 100.*
8. *The weather stations are mapped to Parliamentary Constituency by postcode.*
9. *Each weather station will cover areas outside of the Parliamentary Constituency.*
10. *Figures may not sum due to rounding.*



**DISCRETIONARY GRANTS AND LOANS**  
**STATISTICS BY JOBCENTRE PLUS SOCIAL FUND BUDGET AREA**

| Jobcentre Plus Social Fund budget area by region | Community Care Grants |        |                      | Budgeting Loans       |         |                      | Crisis Loans          |         |                      |
|--|-----------------------|--------|----------------------|-----------------------|---------|----------------------|-----------------------|---------|----------------------|
|  | Applications received | Awards | Gross Expenditure £m | Applications received | Awards  | Gross Expenditure £m | Applications received | Awards  | Gross Expenditure £m |
| <b>East of England</b>                           |                       |        |                      |                       |         |                      |                       |         |                      |
| Essex  | 12,000                | 3,900  | 2.4                  | 34,700                | 24,800  | 10.0                 | 57,600                | 45,800  | 3.3                  |
| Norwich BDC                                      | 25,700                | 9,600  | 5.9                  | 64,000                | 45,300  | 19.1                 | 117,600               | 94,800  | 5.9                  |
| <b>East Midlands</b>                             |                       |        |                      |                       |         |                      |                       |         |                      |
| East Midlands North                              | 16,700                | 5,600  | 3.6                  | 56,300                | 41,200  | 16.4                 | 71,100                | 56,500  | 3.5                  |
| South East Midlands                              | 20,200                | 7,500  | 5.0                  | 59,900                | 42,600  | 16.8                 | 85,900                | 67,300  | 4.4                  |
| <b>London</b>                                    |                       |        |                      |                       |         |                      |                       |         |                      |
| Central and East London                          | 20,600                | 7,300  | 7.0                  | 42,500                | 29,500  | 12.7                 | 57,300                | 44,700  | 3.3                  |
| London South                                     | 29,300                | 9,700  | 8.7                  | 69,400                | 48,900  | 21.3                 | 98,100                | 77,300  | 6.0                  |
| North and North East London                      | 15,800                | 5,100  | 4.3                  | 47,700                | 33,200  | 14.8                 | 58,800                | 45,700  | 3.4                  |
| West London                                      | 12,000                | 4,100  | 3.6                  | 27,900                | 19,000  | 8.6                  | 48,200                | 38,700  | 2.5                  |
| <b>North East</b>                                |                       |        |                      |                       |         |                      |                       |         |                      |
| Northumbria                                      | 14,300                | 5,400  | 2.7                  | 42,400                | 30,200  | 10.8                 | 56,900                | 45,600  | 2.8                  |
| South Tyne and Wear Valley                       | 12,800                | 4,400  | 2.5                  | 42,000                | 31,400  | 11.7                 | 65,700                | 51,100  | 3.3                  |
| Tees Valley                                      | 12,000                | 4,500  | 2.5                  | 36,100                | 27,400  | 10.1                 | 49,300                | 37,900  | 2.4                  |
| <b>North West</b>                                |                       |        |                      |                       |         |                      |                       |         |                      |
| Chorlton BDC                                     | 54,200                | 22,700 | 12.2                 | 146,200               | 100,700 | 39.2                 | 277,200               | 225,500 | 13.9                 |
| Greater Liverpool and Cheshire                   | 32,300                | 14,800 | 8.1                  | 94,800                | 69,300  | 26.1                 | 164,400               | 129,000 | 8.3                  |

| Jobcentre Plus Social Fund budget area by region                | Community Care Grants |        |                      | Budgeting Loans       |         |                      | Crisis Loans          |         |                      |
|---|-----------------------|--------|----------------------|-----------------------|---------|----------------------|-----------------------|---------|----------------------|
|   | Applications received | Awards | Gross Expenditure £m | Applications received | Awards  | Gross Expenditure £m | Applications received | Awards  | Gross Expenditure £m |
| <b>Scotland</b>   |                       |        |                      |                       |         |                      |                       |         |                      |
| Inverness BDC   | 23,000                | 7,800  | 5.4                  | 51,800                | 36,700  | 13.4                 | 103,600               | 84,800  | 5.0                  |
| Springburn BDC  | 57,500                | 20,900 | 15.0                 | 127,700               | 91,300  | 35.0                 | 229,500               | 186,600 | 11.2                 |
| <b>South East</b>   |                       |        |                      |                       |         |                      |                       |         |                      |
| South East – Berkshire, Oxfordshire, Buckinghamshire and Surrey | 12,700                | 5,400  | 2.7                  | 32,700                | 23,500  | 10.6                 | 82,100                | 70,900  | 4.6                  |
| South East – Hampshire, Kent and Sussex                         | 30,500                | 12,900 | 6.1                  | 87,900                | 62,100  | 26.5                 | 181,800               | 151,800 | 10.1                 |
| <b>South West</b>   |                       |        |                      |                       |         |                      |                       |         |                      |
| South West Central  | 34,700                | 10,100 | 7.9                  | 82,900                | 58,200  | 23.5                 | 150,200               | 122,800 | 7.9                  |
| <b>Wales</b>  |                       |        |                      |                       |         |                      |                       |         |                      |
| Llanelli BDC  | 11,300                | 3,300  | 2.4                  | 28,900                | 20,700  | 8.1                  | 44,200                | 35,100  | 2.3                  |
| South East Wales  | 25,200                | 7,400  | 5.6                  | 70,900                | 50,300  | 19.7                 | 94,400                | 74,500  | 4.9                  |
| <b>West Midlands</b>  |                       |        |                      |                       |         |                      |                       |         |                      |
| West Midlands SF  | 57,400                | 20,700 | 13.2                 | 168,300               | 120,100 | 48.5                 | 244,000               | 192,500 | 12.5                 |
| <b>Yorkshire and the Humber</b>                                 |                       |        |                      |                       |         |                      |                       |         |                      |
| Y & H Bradford  | 17,200                | 6,100  | 3.3                  | 46,900                | 32,600  | 12.7                 | 77,300                | 59,500  | 3.8                  |
| Y & H Sheffield   | 40,600                | 17,100 | 9.1                  | 120,200               | 83,200  | 31.8                 | 170,500               | 132,600 | 7.9                  |

## NOTES:

1. The number of discretionary awards made after review is not included in the table. However, gross expenditure does include awards made after review, reconsideration or appeal.
2. The difference between applications received, initial decisions, awards and initial refusals, is due to: applications being withdrawn; applicants rejecting or not responding to loan offers; and, not decided at the time the count was made.
3. Figures are rounded to the nearest 100 and expenditure is shown in £ million.

## DISCRETIONARY GRANTS AND LOANS GROSS EXPENDITURE BY APPLICANT GROUP

| Applicant Group | Community Care Grants |                   | Budgeting Loans |                   | Crisis Loans |                   |
|-----------------|-----------------------|-------------------|-----------------|-------------------|--------------|-------------------|
|                 | Amount £m             | % of Total Amount | Amount £m       | % of Total Amount | Amount £m    | % of Total Amount |
| Pensioners      | 9.7                   | 7.0               | 36.3            | 8.1               | 0.6          | 0.5               |
| Unemployed      | 29.8                  | 21.4              | 80.5            | 18.0              | 82.3         | 61.7              |
| Disabled        | 43.4                  | 31.2              | 118.8           | 26.5              | 21.2         | 15.9              |
| Lone Parents    | 41.3                  | 29.6              | 181.5           | 40.6              | 17.0         | 12.8              |
| Others          | 15.1                  | 10.8              | 30.4            | 6.8               | 12.1         | 9.1               |
| <b>Total</b>    | <b>139.2</b>          | <b>100.0</b>      | <b>447.5</b>    | <b>100.0</b>      | <b>133.3</b> | <b>100.0</b>      |

## NOTES:

1. Applicant group definitions are in Annex 14.
2. This table includes awards on review.
3. Figures and percentages may not sum due to rounding.

## COMMUNITY CARE GRANTS EXPENDITURE BY DIRECTION 4

| Direction 4 Condition Satisfied  | Amount £m    | % of Total Amount |
|--|--------------|-------------------|
| Direction 4(a)(i)<br>People moving out of institutional or residential care        | 10.3         | 7.4               |
| Direction 4(a)(ii)<br>Helping people stay in the community                         | 41.9         | 30.1              |
| Direction 4(a)(iii)<br>Families under exceptional pressure                         | 77.2         | 55.5              |
| Direction 4(a)(iv)<br>Prisoner or young offender on release on temporary licence   | 0.2          | 0.1               |
| Direction 4(a)(v)<br>People setting up home as a planned programme of resettlement | 8.3          | 5.9               |
| Direction 4(b)<br>Travelling expenses  | 1.3          | 0.9               |
| <b>Total</b>   | <b>139.2</b> | <b>100.0</b>      |

## NOTES:

1. If more than one condition is satisfied by an application it will be recorded under the first condition, in the order set out in the table.
2. This table includes awards on review.
3. Figures are estimated as the Management Information System does not split expenditure made after a review by the part of direction 4 satisfied.
4. Figures and percentages may not sum due to rounding.

## COMMUNITY CARE GRANTS

### REASONS FOR INITIAL REFUSAL BY APPLICANT GROUP

#### Counts

| Reason for Refusal                                      | Pensioners    | Unemployed     | Disabled      | Lone Parents  | Others        | Total          |
|---|---------------|----------------|---------------|---------------|---------------|----------------|
| Savings sufficient to meet cost                         | 100           | ~              | 100           | ~             | ~             | 300            |
| Not in receipt of a qualifying benefit & unlikely to be | 1,100         | 21,400         | 16,800        | 3,800         | 25,600        | 68,600         |
| Excluded items  | 1,100         | 8,100          | 5,000         | 6,500         | 2,500         | 23,300         |
| Amount less than £30, not travelling expenses           | ~             | 100            | 200           | 100           | 100           | 500            |
| Direction 4 not satisfied                               | 10,000        | 96,100         | 42,900        | 55,600        | 23,700        | 228,300        |
| Previous application and decision                       | 1,100         | 8,100          | 6,900         | 5,700         | 2,600         | 24,300         |
| Insufficient priority                                   | 2,100         | 4,100          | 8,400         | 4,500         | 2,800         | 21,800         |
| Other   | 300           | 300            | 800           | 400           | 300           | 2,100          |
| <b>Total</b>  | <b>15,800</b> | <b>138,200</b> | <b>80,900</b> | <b>76,500</b> | <b>57,700</b> | <b>369,100</b> |

## Percentages

| Reason for Refusal                                      | Pensioners    | Unemployed    | Disabled      | Lone Parents  | Others        | Total         |
|---|---------------|---------------|---------------|---------------|---------------|---------------|
| Savings sufficient to meet costs                        | 0.8%          | #             | #             | #             | #             | #             |
| Not in receipt of a qualifying benefit & unlikely to be | 7.1%          | 15.5%         | 20.7%         | 4.9%          | 44.4%         | 18.6%         |
| Excluded items  | 7.0%          | 5.9%          | 6.1%          | 8.5%          | 4.4%          | 6.3%          |
| Amount less than £30, not travelling expenses           | #             | #             | #             | #             | #             | #             |
| Direction 4 not satisfied                               | 63.2%         | 69.5%         | 53.0%         | 72.7%         | 41.0%         | 61.8%         |
| Previous application and decision                       | 6.8%          | 5.8%          | 8.5%          | 7.4%          | 4.6%          | 6.6%          |
| Insufficient priority                                   | 13.0%         | 3.0%          | 10.3%         | 5.8%          | 4.9%          | 5.9%          |
| Other   | 2.0%          | #             | 1.0%          | #             | #             | 0.6%          |
| <b>Total</b>  | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> |

### NOTES:

1. The qualifying benefits are: INCOME SUPPORT; INCOME-RELATED EMPLOYMENT AND SUPPORT ALLOWANCE; INCOME-BASED JOBSEEKERS ALLOWANCE; PENSION CREDIT.
2. Applicant group definitions are in Annex 14.
3. Refusals are rounded to the nearest 100.
4. Percentages are rounded to the nearest 0.1 percent.
5. ~ represents less than 50.
6. # represents less than 0.5 percent.
7. Figures and percentages may not sum due to rounding.

**BUDGETING LOANS**  
**INITIAL AWARDS BY FAMILY COMPOSITION**  
**(INCLUDING COMPARISON WITH 2010/11)**

|                                       | Number of Awards (000) | Gross Expenditure £m | Average Award £ | % of Total Number of Awards |         | % of Total Gross Expenditure |         |
|---------------------------------------|------------------------|----------------------|-----------------|-----------------------------|---------|------------------------------|---------|
|                                       |                        |                      |                 | 2010/11                     | 2011/12 | 2010/11                      | 2011/12 |
| Single person, no children            | 460                    | 129.3                | 281             | 40.1                        | 41.2    | 28.4                         | 29.4    |
| Couple, no children                   | 67                     | 24.4                 | 362             | 5.9                         | 6.0     | 5.4                          | 5.5     |
| Single person or couple with children | 589                    | 286.1                | 486             | 54.0                        | 52.8    | 66.1                         | 65.1    |

**NOTES:**

1. *This table does not include awards and gross expenditure on review.*
2. *This table does not include 6,500 awards for which no partner flag was recorded. This accounts for less than 1% of the total number of initial awards. This means that the total gross expenditure or total number of awards in this Annex will not match Annex 1.*
3. *Figures and percentages may not sum due to rounding.*
4. *These figures were obtained from scans of the Social Fund Computer System.*

## BUDGETING LOANS

### REASONS FOR INITIAL REFUSAL BY APPLICANT GROUP

#### Counts

|   | Pensioners   | Disabled      | Lone Parents  | Unemployed     | Others        | Total          |
|---|--------------|---------------|---------------|----------------|---------------|----------------|
| Outstanding Social Fund debt                        | 6,000        | 49,100        | 30,600        | 73,900         | 18,500        | 178,100        |
| Not in receipt of a qualifying benefit              | 600          | 15,300        | 1,700         | 27,700         | 40,800        | 86,100         |
| Not in receipt of a qualifying benefit for 26 weeks | 1,000        | 11,800        | 20,900        | 81,600         | 14,400        | 129,600        |
| Other   | 700          | 3,400         | 4,000         | 7,800          | 1,500         | 17,400         |
| <b>Total</b>  | <b>8,200</b> | <b>79,600</b> | <b>57,200</b> | <b>191,000</b> | <b>75,200</b> | <b>411,200</b> |

#### Percentages

|   | Pensioners   | Disabled     | Lone Parents | Unemployed   | Others       | Total        |
|---|--------------|--------------|--------------|--------------|--------------|--------------|
| Outstanding Social Fund debt                        | 73.3         | 61.6         | 53.6         | 38.7         | 24.6         | 43.3         |
| Not in receipt of a qualifying benefit              | 7.1          | 19.3         | 2.9          | 14.5         | 54.3         | 20.9         |
| Not in receipt of a qualifying benefit for 26 weeks | 11.6         | 14.8         | 36.6         | 42.7         | 19.1         | 31.5         |
| Other   | 8.0          | 4.3          | 6.9          | 4.1          | 2.0          | 4.2          |
| <b>Total</b>  | <b>100.0</b> | <b>100.0</b> | <b>100.0</b> | <b>100.0</b> | <b>100.0</b> | <b>100.0</b> |

#### NOTES:

1. The qualifying benefits are: INCOME SUPPORT; INCOME-RELATED EMPLOYMENT AND SUPPORT ALLOWANCE; INCOME-BASED JOBSEEKERS ALLOWANCE; PENSION CREDIT.
2. Numbers are rounded to the nearest 100 and percentages are rounded to the nearest 0.1 percent.

3. *Figures and percentages may not sum due to rounding.*

## CRISIS LOANS

### GROSS EXPENDITURE BY APPLICATION PURPOSE

| Purpose                                    | Amount<br>£m | % of<br>Total Amount |
|--|--------------|----------------------|
| Items or services                          | 9.4          | 7.1                  |
| Rent in advance                            | 10.4         | 7.8                  |
| Living expenses (general)                  | 54.1         | 40.7                 |
| Living expenses (alignment) <sup>(2)</sup> | 59.0         | 44.4                 |

**NOTES:**

1. *This table includes awards on review.*
2. *An alignment payment is to cover living expenses up to the first payment of benefit or wages.*
3. *Figures and percentages may not sum due to rounding.*



## CRISIS LOANS

### REASONS FOR INITIAL REFUSAL BY APPLICANT GROUP

*Counts*

|                                    | Pensioners   | Unemployed     | Disabled      | Lone Parents  | Others        | Total          |
|------------------------------------|--------------|----------------|---------------|---------------|---------------|----------------|
| No serious risk to health & safety | 1,500        | 227,700        | 52,800        | 35,900        | 29,300        | 347,300        |
| Help available from another source | ~            | ~              | ~             | ~             | ~             | 100            |
| Excluded items                     | 200          | 6,300          | 1,900         | 1,800         | 2,600         | 12,800         |
| Inability to repay                 | ~            | 12,200         | 3,000         | 1,400         | 1,500         | 18,000         |
| Suitable alternative               | ~            | ~              | ~             | ~             | ~             | 100            |
| Enough money to pay for crisis     | ~            | ~              | ~             | ~             | ~             | ~              |
| Previous application and decision  | 100          | 13,900         | 2,300         | 700           | 1,500         | 18,500         |
| Insufficient priority              | ~            | 200            | 100           | ~             | ~             | 500            |
| Benefit sanction/disallowance      | ~            | 31,400         | 500           | 300           | 700           | 32,800         |
| Other                              | 100          | 11,800         | 3,200         | 2,000         | 2,000         | 19,000         |
| <b>Total</b>                       | <b>1,800</b> | <b>303,600</b> | <b>63,900</b> | <b>42,200</b> | <b>37,700</b> | <b>449,100</b> |

**Percentages**

|   | <b>Pensioners</b> | <b>Unemployed</b> | <b>Disabled</b> | <b>Lone Parents</b> | <b>Others</b> | <b>Total</b> |
|---|-------------------|-------------------|-----------------|---------------------|---------------|--------------|
| <b>No serious risk to health &amp; safety</b> | 83.4%             | 75.0%             | 82.7%           | 85.1%               | 77.9%         | 77.3%        |
| <b>Help available from another source</b>     | #                 | #                 | #               | #                   | #             | #            |
| <b>Excluded items</b>                         | 8.8%              | 2.1%              | 3.0%            | 4.3%                | 6.9%          | 2.9%         |
| <b>Inability to repay</b>                     | 1.1%              | 4.0%              | 4.7%            | 3.2%                | 3.9%          | 4.0%         |
| <b>Suitable alternative</b>                   | #                 | #                 | #               | #                   | #             | #            |
| <b>Enough money to pay for crisis</b>         | #                 | #                 | #               | #                   | #             | #            |
| <b>Previous application and decision</b>      | 3.1%              | 4.6%              | 3.7%            | 1.8%                | 3.9%          | 4.1%         |
| <b>Insufficient priority</b>                  | #                 | #                 | #               | #                   | #             | #            |
| <b>Benefit sanction/disallowance</b>          | #                 | 10.3%             | 0.7%            | 0.7%                | 1.8%          | 7.3%         |
| <b>Other</b>                                  | 3.1%              | 3.9%              | 4.9%            | 4.7%                | 5.2%          | 4.2%         |
| <b>Total</b>                                  | 100.0%            | 100.0%            | 100.0%          | 100.0%              | 100.0%        | 100.0%       |

**NOTES:**

1. Applicant group definitions are in Annex 13.
2. Figures are rounded to the nearest 100 and percentages are rounded to the nearest 0.1 percent.
3. ~ represents less than 50.
4. # represents less than 0.5 percent.
5. Figures and percentages may not sum due to rounding.
6. The 'Other' reasons category includes initial refusals where Direction 14c has not been satisfied.

## LOAN RECOVERY

### AVERAGE WEEKLY REPAYMENT DEDUCTIONS FROM INCOME SUPPORT, JOBSEEKERS ALLOWANCE AND PENSION CREDIT

|                      |     | Feb 2011 | May 2011 | Aug 2011 | Nov 2011 |
|----------------------|-----|----------|----------|----------|----------|
| Average deduction    | IS  | £12.20   | £12.23   | £12.34   | £12.73   |
|                      | JSA | £8.49    | £8.52    | £8.65    | £8.75    |
|                      | PC  | £12.29   | £12.53   | £12.88   | £12.62   |
| Number of deductions | IS  | 518,500  | 542,900  | 524,100  | 521,700  |
|                      | JSA | 160,800  | 176,500  | 245,600  | 268,200  |
|                      | PC  | 61,500   | 61,200   | 63,500   | 62,100   |

**NOTES:**

1. Data from Income Support, Jobseekers Allowance and Pension Credit Quarterly Statistical Enquiries.
2. The numbers of deductions are rounded to the nearest 100.
3. Data for February 2012 (Quarter 1 2012) has not yet been released.

### REPAYMENT SOURCE 2011/12

|                                  | Crisis Loans |                   | Budgeting Loans |                   |
|----------------------------------|--------------|-------------------|-----------------|-------------------|
|                                  | Amount £m    | % of Total Amount | Amount £m       | % of Total Amount |
| Income Support & Pension Credit  | 53.0         | 35.7              | 328.8           | 71.7              |
| Jobseekers Allowance             | 58.0         | 39.1              | 77.6            | 16.9              |
| Employment and Support Allowance | 18.7         | 12.6              | 28.9            | 6.3               |
| Incapacity Benefit               | 7.5          | 5.1               | 3.2             | 0.7               |
| Other benefits                   | 1.8          | 1.2               | 5.2             | 1.1               |
| Cash                             | 9.5          | 6.4               | 15.0            | 3.3               |

**NOTES:**

1. Social Fund loans are recoverable from most Social Security benefits.
2. Figures and percentages may not sum due to rounding.

## SUMMARY OF SOCIAL FUND REVIEW APPLICATIONS

| First Reviews                               | CCG     | BL     | CL     | Total   |
|---|---------|--------|--------|---------|
| Number of applications for first review     | 120,200 | 26,700 | 57,000 | 203,900 |
| Number of decisions revised at first review | 38,400  | 4,400  | 18,300 | 61,100  |
| Percentage                                  | 31.9    | 16.7   | 32.1   | 30.0    |

| IRS Reviews  | CCG    | BL    | CL    | Total  |
|--|--------|-------|-------|--------|
| Number of applications for Social Fund Inspector(SFI) review | 36,660 | 5,140 | 9,620 | 51,420 |
| IRS Decisions  | 36,560 | 5,120 | 9,630 | 51,310 |
| Number of reviewing officer decisions reviewed               | 35,200 | 4,700 | 9,010 | 48,910 |
| Number of reviewing officer decisions confirmed              | 20,330 | 4,510 | 6,390 | 31,230 |
| Percentage confirmed   | 57.7   | 96.0  | 71.0  | 63.8   |
| Number of reviewing officer decisions substituted by SFI     | 14,870 | 190   | 2,620 | 17,680 |
| Percentage substituted                                       | 42.2   | 4.0   | 29.0  | 36.1   |
| Number of reviewing officer decisions referred back          | 6      | 0     | 0     | 6      |
| Percentage referred back                                     | 0.02   | ~     | ~     | 0.01   |

### NOTES:

1. This does not include 800 decisions made under section 38(5) of the Act. In these cases the Social Fund Inspector is reviewing a Social Fund Inspector's decision not a decision made at Jobcentre Plus. The law does not give the Social Fund Inspector the power to confirm, substitute or refer back; an Inspector can only change or not change the decision.
2. The number of reviewing officer decisions reviewed excludes applications for Social Fund Inspector review that were outside the Inspector's jurisdiction or withdrawn.
3. Figures are rounded to the nearest 10.
4. Percentages have been calculated using non-rounded figures.
5. ~ represents less than 5.
6. # represents less than 0.5 percent.
7. Totals may not sum due to rounding.

## APPEALS

### SOCIAL FUND APPEALS DEALT WITH AT THE FIRST-TIER TRIBUNAL

2011/12

| Type of Payment             | Number of appeals | Number heard and decided at hearing | Number decided in appellant's favour | Percentage decided in appellant's favour |
|-----------------------------|-------------------|-------------------------------------|--------------------------------------|--|
| Funeral Payments            | 3,880             | 3,080                               | 330                                  | 11%                                      |
| Sure Start Maternity Grants | 3,470             | 2,220                               | 50                                   | 2%                                       |

**SOURCE:**

*Figures are provided by the First-tier Tribunal.*

**NOTES:**

1. *The number of appeals is the number received by the Social Security and Child Support Appeals Tribunal.*
2. *Figures are rounded to the nearest 10.*
3. *Percentages have been calculated using non-rounded figures.*

## Client Groups

Social Fund payments are wide ranging from payments to help with intermittent unexpected expenses (mainly to those in receipt of qualifying benefits), to payments aimed at certain groups to help with particular events. The fund does not therefore fall exclusively into any one of the Departmental client groups of **Children, Working Age and Older People**, although Social Fund payments are either paid to, or benefit, all of these groups. Some statistics in this report are shown by applicant or claimant groups that fall into one or more of the wider client groups.

### APPLICANT OR CLAIMANT GROUP DEFINITIONS

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#### PENSIONERS

Includes:

- applicant or partner at minimum state pension age or over with Pension Credit
- applicant or partner at minimum state pension age or over in receipt of state retirement pension

Includes also where applicant is under minimum state pension age and partner is:

- minimum state pension age or over with Income Support (IS) pensioner premium
  - 80 or over with IS higher pensioner premium
  - minimum state pension age to 79, disabled with IS higher pensioner premium
- 

#### UNEMPLOYED

Includes:

- unemployed or with training allowance
- 

#### DISABLED

Includes:

- in receipt of Employment and Support Allowance
  - applicant or partner aged under minimum state pension age with IS disability premium
  - lone parent with IS disability premium
  - family with IS disability premium
  - others with IS disability premium
  - in receipt of other benefit for incapacity or disablement
- 

#### LONE PARENT

Includes:

- person who has no partner and in receipt of Income Support because they are responsible for a child
- 

#### OTHERS

Includes:

- others
- involved in a trade dispute
- in paid employment
- not known or unallocated

NOTE: It is possible that an applicant who is unemployed may receive a disability or pensioner premium. Such an applicant would be counted as Unemployed.



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ISBN 978-0-10-851157-8



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