

## Terms of Reference: Department of Health Review



**What the Department of Health is doing about Winterbourne View hospital**



The Department of Health wants to find out what happened at **Winterbourne View** from all the people and organisations that had something to do with the patients at the hospital.

**Report  
To  
Ministers**

The Department wants to tell Ministers what they find.

This will make a difference to what Ministers decide to do in the future.



## What reports will the Department look at?

- The **Care Quality Commission** report
- The **South Gloucestershire Council Serious Case Review**
- The **NHS Serious Untoward Incident Investigations**
- Other cases where things have gone wrong before.

## Why is the Department doing a Review?

So that everyone is clear about what happened. The Review will:

- Find out the facts about Winterbourne View;
- Find out how people came to be placed in Winterbourne View;
- Find out what needs to be changed in the system;
- Learn lessons for the future; and
- Look at what the Government needs to do.



## What will the Review do?

The review will:

- Look at all the information in the reports and:
  - What the Government already says should happen in its policy
  - What help is already there for people with learning disabilities and other related conditions like autistic spectrum conditions, mental health conditions and behaviours that challenge
- Think about what the reports say about what needs to change for everyone involved in services like Winterbourne. This includes people buying places in the hospital, people who run hospitals, people who check that they are being run properly and the Government.





- Decide what can be learnt from places where things have gone wrong before
- Look at how to make sure people do things properly in the future
- Find examples of where things have gone well for people so that this can happen for everyone
- Make sure each organisation does things better in the future; and
- Anything else the Review finds out that Government needs to know to make things better for people with learning disabilities.



## How will you do the Review?

The Department of Health is leading the Review with help from people outside.

It is very important that people with learning disabilities and family carers are asked what they think.

The National Forum of People with Learning Difficulties and the National Valuing Families Forum will be asked to help this Review.



## How long will it take?

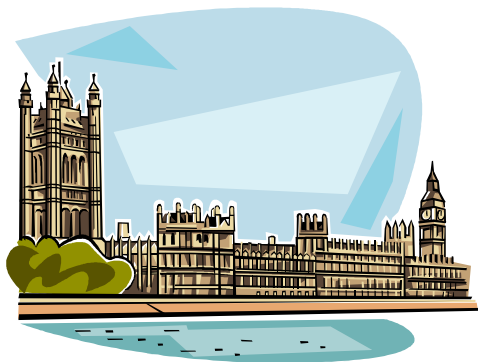
The Department's Review will have to wait until it has reports from all the other people who are looking at what happened at Winterbourne. This will take several months.

The Department will look at all the reports to find out what happened.



### **What will happen after the Review?**

The Review Team in the Department will write a report using all the reports from the other people looking into Winterbourne.



They will tell Ministers what they have found. Then there will be a report to Parliament that gives all the results and says what Ministers have decided to do.

## **Difficult words**

### **Winterbourne View**

This is a hospital run by a company called Castlebeck Care. The hospital is for people with learning disabilities, people with autism and people who may need support with their behaviour.

### **Department of Health Review**

The Department of Health sets out what should happen for people with learning disabilities. The Review is a way of looking at all the reports about Winterbourne View to see if anything needs to change and, if it does, what needs to happen next.

### **Terms of Reference**

These say what the Review will be doing.

### **Care Quality Commission**

The Care Quality Commission make sure there are good health services, and good social care for adults in England. They check up on services run by the NHS, local councils, private companies and voluntary organisations.

### **South Gloucestershire Council**

This is the local council for Winterbourne View.

### **Serious Case Review**

The things that happened at Winterbourne View look very bad so South Gloucestershire Council are looking at what went wrong. They will ask for reports from everyone like the NHS, the Care Quality Commission and Castlebeck Care.

### **NHS Serious Untoward Incident Investigations**

The NHS in the South West (the Strategic Health Authority) is also carrying out a special review of what happened at Winterbourne. This will look at what happened to the patients there.