Guidance for people who want to make a lasting power of attorney for property and financial affairs

Read this guidance book first!
If after reading this guidance, you have further questions, please make a list, then give us a call.

Helpline
0300 456 0300
gov.uk/power-of-attorney
What’s in this creation pack along with this guidance:

- Information sheet
- LPA form
- Continuation sheets
- How to register your LPA
- LPA 001 (5 copies)
- LPA 002 Registration form and related guidance

How to use this guidance:

If you are a person making a lasting power of attorney:

- To understand lasting powers of attorney fully, read this guidance throughout.
- If you know nothing about lasting powers of attorney, read Chapter 1.
- If you already know that you want a lasting power of attorney, but don’t know the process involved, go straight to Chapter 2.
- If you just want to get started making your lasting power of attorney, go straight to Chapter 3.
- If you just want to get a quick overview, look at the diagram on page 8, and start filling in the LPA form in this creation pack. Refer back to this guidance document if you get stuck or need more background/examples.
- If you’ve already completed a lasting power of attorney, and now want to register it, go to the separate guidance on ‘How to register your LPA’.

If you have been asked to act as an attorney – the key chapters for you are 1, 3, and specifically Chapter 5.

If you have been asked to be a certificate provider – the key chapters for you are 1, and specifically Chapter 4 (see page 30).

Naming

Throughout this guidance:

**You** = the person making the lasting power of attorney, the donor; in this document ‘you’ is also used when discussing registration, to refer to the person making the application (the donor or the attorney(s)).

**People to be told** = this is our new term for ‘named persons’. In the new LPA form, these people are referred to as ‘people to be told’. Old LPA forms use the old term ‘named persons’.

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Chapter 1
Lasting power of attorney: do you want one?

Do you want a lasting power of attorney?
The Mental Capacity Act and its Code of Practice

The Mental Capacity Act (2005) protects people who may not be able to make some decisions for themselves because of, for example:

- Dementia
- Learning disabilities
- Mental health problems
- Stroke or head injuries.

It covers people in England and Wales.

It provides a legal basis for how other people can make decisions on their behalf.

And it allows them to plan in advance for other people to make decisions on their behalf at a point in time when they might lose the capacity to make decisions themselves.

The Act covers decision making about a person's

- Property and financial affairs
- Health and welfare.

The Code of Practice supports the Act. It gives guidance on people's roles and responsibilities when making decisions on someone's behalf. (Some key aspects of the Code are listed on page 36.)

You can find the Code at www.direct.gov.uk/codeofpractice

Printed copies of the Code can be purchased from The Stationery Office:

- 0870 600 5522
- customerservices@tso.co.uk
- tsoshop.co.uk/

What is a lasting power of attorney?

A lasting power of attorney is a legal document that allows someone to choose other people who they want to make decisions on their behalf including when they lack mental capacity to make the decision themselves.

It is 'completed' while the person still has capacity. It cannot be used before it has been registered with the Office of the Public Guardian. It can be used immediately after registration unless the person making the LPA has included a restriction that means that it cannot be used until they have lost capacity.

The person making the lasting power of attorney is legally referred to as the 'donor'. (Throughout this guidance, we use 'you' or 'the donor'. In the lasting power of attorney form we use 'you', and 'the person giving this lasting power of attorney'.)

The people (or trust corporation) chosen to make decisions on your behalf are your 'attorneys'.

The lasting power of attorney is generally referred to as an LPA throughout the rest of this guidance.

There are two types of LPA:

- Property and financial affairs (allowing an attorney to make decisions about paying bills, dealing with the bank, collecting benefits, selling your house, etc.)
- Health and welfare (allowing decisions on treatment, care, medication, where you live, etc.)

This guidance covers property and financial affairs LPAs only.

Many people make two LPAs. If you want to make a health and welfare LPA you need to obtain a separate creation pack from direct.gov.uk/lparegistration or by contacting the Office of the Public Guardian. (The two types of LPA, and the process in which they are made and registered, are identical in most respects – but there are some fundamental differences between the LPA forms.)

An LPA can only be made by filling in the special 'lasting power of attorney form' (included in your LPA creation pack, downloadable from www.direct.gov.uk/lparegistration, or available from legal stationers).

The form is designed so that anyone can fill it in. Once completed it becomes a powerful legal document so you might want to obtain legal advice.

The role of the Office of the Public Guardian

The Office of the Public Guardian (OPG) is part of the Ministry of Justice. The OPG manages the registration process of LPAs and they maintain a register of them all.

The OPG produces all the guidance and supporting materials to help people make and register an LPA. It also deals with any complaints, and concerns raised if, for example, someone feels that an attorney is acting wrongly.
Who can make a lasting power of attorney

Anyone aged 18 or over can make an LPA. You must make it as an individual – two or more people cannot make a joint LPA. You can have help in writing it, but another person cannot make an LPA for you. Anyone making an LPA needs to have mental capacity when they make it.

From a legal perspective a property and financial affairs LPA covers people with assets in England and Wales. An LPA made here may not be usable in any other country (including Scotland and Northern Ireland). If you have property abroad, or you move abroad, you should obtain legal advice.

If you are habitually resident outside of England and Wales but you would like the law of England and Wales to apply, you should state this in the conditions box on Page 6 of the LPA form. You may wish to seek legal advice if you think residence may be an issue.

The benefits of making a lasting power of attorney

An LPA allows you to plan in advance

• the decisions you want to be made on your behalf if/ when you lose capacity to make them yourself
• the people you want to make these decisions
• how you want the people to make these decisions.

Having an LPA is a safe way of maintaining control over decisions made for you because:

• It has to be registered with the OPG before it can be used (if someone else tries to register it you and your attorney(s) will be able to make an objection).
• You choose someone to provide a ‘certificate’ confirming that you understand the significance and purpose of it.
• You can choose ‘people to be told’ about your LPA when it is registered (so that they have an opportunity to raise concerns).
• Your signature, and the signatures of your chosen attorneys must be witnessed.
• From a legal perspective, your attorney(s) must follow the Code of Practice of the Mental Capacity Act 2005 – if they don’t always act in your best interests the OPG can step in, and your attorney(s) may be held accountable.
• The OPG provides helpful support and advice.

Deciding if you want to make and register a lasting power of attorney

If you lose mental capacity at some point – for whatever reason – if you haven’t completed an LPA, other people may need to apply to the Court of Protection to be able to make any decision on your behalf. This can be costly, and can be demanding and stressful for your relatives, friends and carers.

A registered property and financial affairs LPA lets the people you choose make decisions about, for example:

• Buying and selling your property
• Opening, closing, and operating bank/building society accounts
• Claiming, receiving and using your benefits, pensions, and allowances.

(For further information about the decisions, and how you can make restrictions on the decisions, see pages 37 and 22-23.)

By choosing who you want to make decisions for you, having an LPA puts you in control of decisions eventually being made on your behalf.

Once a property and financial affairs LPA has been registered, your attorneys can start to make decisions for you – both when you have mental capacity and when you lack mental capacity. If you don’t want your attorney(s) to act until you lack capacity, you can put a restriction in your LPA (see page 22).
Chapter 2
The LPA process

The process of making a lasting power of attorney
**The LPA process**

**In summary**

There are 4 key steps to the LPA process, in this order:

1. **Choose** your attorney(s) and all the other people you need to be involved in your LPA, and think about how you want your attorney(s) to make decisions on your behalf.

2. **Complete** your LPA form.

3. **Keep** your LPA until you (or your attorney) need to use it. During this period it cannot be used – and you continue to make decisions yourself.

4. **Register** your LPA with the OPG so that people can raise any concerns, and so that it can then be used.

Your LPA is only usable – and your attorney(s) able to make decisions on your behalf – once it has been registered. It is usually best to register your LPA as soon as you have completed the LPA form.

It costs nothing to decide, complete and keep an LPA (unless you seek legal advice). You only have to pay a fee to register it.

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**We recommend that you register your LPA early**

We recommend you register your LPA early so that any problems can be resolved and your LPA can be used as soon as it is required. Your attorneys can act on your behalf as soon as it is registered if you want them to be able to make decisions even whilst you have mental capacity.

**If you keep your LPA and delay registration ...**

If you keep your LPA until you lose capacity, it may by that time contain errors that could prevent it being registered, or the information in it may have become out of date. If your LPA is rejected, you will not be able to make another one.

There are also occasions when errors cannot be corrected even where you have not yet lost capacity. For example, where there is an error in either Part B or Part C of the LPA form we would normally send out a new Part B or Part C for completion. The legislation does not allow a significant delay between completion of each part of the form and therefore we may have to reject the whole form if there has been a significant delay since the original was signed.

Registration takes at least four weeks. If you need your LPA to be used urgently, it can not be used during the four week period. If your attorney needs to make decisions urgently, they will have to apply for a Court order.

You do not need to pay a fee until you make an application to register your LPA.

After registration you do not need to inform the OPG every time there is a change of address (or name) of any of the people in your LPA.
The documents required – all in your creation pack

To complete your LPA, use
• the information sheet
• the LPA form and
• the LPA form continuation sheets.
Guidance on using these is covered in Chapters 3 to 5.

To register your LPA, use
• Form LPA001 ‘Notice of intention to apply for registration’ Form
• LPA002 ‘Application to register a Lasting Power of Attorney’.
See ‘Guidance on registering an LPA’ in the creation pack.

Read the information sheet

You complete LPA form part A

Your certificate provider(s) complete LPA form part B

Each attorney completes a copy of LPA form part C

You or your attorney(s) register, to make your LPA usable.
You are advised to include all the pages from your competed LPA form. This includes the cover sheet which asks you about how many attorneys and replacement attorneys you are appointing and the second page which starts with ‘Information you must read’.
If you change your mind about the contents of your LPA after it has been registered, you can revoke it if you have the capacity to do so. You should also contact the OPG for information on how to get the LPA removed from the register.
Chapter 3
How to make your lasting power of attorney – the person who is giving the lasting power of attorney, the donor / part A
Chapter 3: How to make your lasting power of attorney: the donor/part A

Information sheet

In summary
Your lasting power of attorney creation pack includes this information sheet. You do not need to include this information sheet when you submit your application.

It summarises all the people involved in the creation of your lasting power of attorney. It explains what each person’s role is, and how many people you need.

It also explains the three parts of the lasting power of attorney form (A – the blue pages, B – the green pages, and C – the yellow page), and who completes each part. (The OPG will accept completed LPA forms printed from a pdf on a black and white printer.)

Use this sheet as a reference:
• When you are choosing your attorneys, people to be told, certificate provider(s) etc.
• When you are filling in your lasting power of attorney.

Each role in detail
For detailed information about each role, and how to choose people for each role, see the following pages within this guidance:
• Attorneys: see page 13
• Replacement attorneys: see page 16-18
• People to be told: see page 25
• Certificate providers: see page 30
• Witnesses: see page 27

The detail: continuation sheets
The lasting power of attorney form comes with continuation sheets which allow you to provide additional information in a way that will help the registration process.

Your completed lasting power of attorney must be made up of your completed form and any completed continuation sheets – you should not provide additional information on any pieces of paper other than the sheets provided (or copies of them).

Continuation sheet A1 allows you to nominate more attorneys, replacement attorneys, or people to be told.

You can
• fill in any number of people on this sheet (bearing in mind that you cannot have more than five people to be told)
• attach as many sheets as you need.

Continuation sheet A2 allows you to provide more information about how you want your attorneys to make decisions on your behalf. You can
• provide as much additional information as you like on this sheet
• attach as many sheets as you need.

Continuation sheet A3/PAF should only be used if you cannot sign or make a mark. If needed, only one copy of this sheet should be attached.

Continuation sheet B should only be used if you have no people to be told, and therefore need to nominate a second certificate provider. If needed, only one copy of this sheet should be attached.

Continuation sheet C should only be used if you are appointing a trust corporation as an attorney or replacement attorney. If needed, only one copy of this sheet should be attached.
Chapter 3: How to make your lasting power of attorney: the donor/part A

Guidance for people who want to make a lasting power of attorney for property and financial affairs

Need help? 0300 456 0300  gov.uk/power-of-attorney  page 11 of 43

About page 1

In summary
This is page one of the three part form you use to make your LPA.
This guidance document is the ‘relevant guidance’ referred to here.

Completion tips
Don’t fill in the checklist until you have finished filling in the form and completed your LPA. It summarises all the people involved in your LPA and allows you to note how many continuation sheets (if any) your LPA has.

Registration is not dependent on completion of this checklist, but it is a useful check that you have filled in your LPA form correctly. It also reduces potential fraud (by making it harder for someone to amend any pages of your LPA).

Lasting power of attorney – property and financial affairs

About this lasting power of attorney
This lasting power of attorney allows you to choose people to act on your behalf as an attorney and make decisions about your property and financial affairs, when you are unable to make decisions for yourself.

You also want someone to make decisions about your health and welfare, you will need a separate form (downloadable from our website or call 0300 456 0300).

Who can do it? 
Anyone aged 18 or over, who has the mental capacity to do so.

Before you fill in the lasting power of attorney:
1. Please read the guidance available at gov.uk/power-of-attorney or by calling 0300 456 0300. See, for example, the Guidance for people who want to make a lasting power of attorney for property and financial affairs or other relevant guidance documents which are all available online of by post.
2. Make sure you understand the purpose of this lasting power of attorney and the extent of the authority you are giving your attorneys.

Part A: about you, the attorneys you are appointing, and people to be told

How many attorneys are you appointing? Write in words.

How many replacement attorneys are you appointing? Write in words or write 'None' if this does not apply.

How many people to be told are you choosing? Write in words from ‘None’ to ‘five’. If ‘None’ you must have two certificate providers in part B.

Part B: about your certificate providers

How many certificate providers do you have? (Tick one box)

One         OR

Two

If you have used any continuation sheets each one must be signed and dated.

Attached to the back of this lasting power of attorney are:

continuation sheet A 1
continuation sheet A 2
continuation sheet A 3
continuation sheet A 4
continuation sheet B
continuation sheet C
Total number of continuation sheets

This lasting power of attorney could be rejected at registration if it contains any errors.

Helpline
0300 456 0300
gov.uk/power-of-attorney

Valid only with Office of the Public Guardian stamp
Chapter 3: How to make your lasting power of attorney: the donor/part A

In summary

Because the LPA form is a powerful legal document, some key aspects of the Mental Capacity Act 2005 must be read by everyone involved in making an LPA. (Alternatively the information can be read to you.)

After reading this page, if you feel unsure about any aspect of making your LPA, you are advised to read this guidance booklet throughout — it should provide answers to most questions you may have. If you still feel unsure,

- obtain legal advice
- contact the OPG on 0300 456 0300.

Help line

0300 456 0300
gov.uk/power-of-attorney

Valid only with Office of the Public Guardian stamp
Chapter 3: How to make your lasting power of attorney: the donor/part A

Guidance for people who want to make a lasting power of attorney for property and financial affairs

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About page 3

In summary
In section 1, fill in details about you (i.e. the person who is giving the lasting power of attorney, the ‘donor’), making sure you provide your usual address.
In section 2, fill in details of the person(s) you have chosen to make decisions for you (i.e. your attorney(s)) about your property and financial affairs.

To avoid rejection of your LPA when applying to register …
Make sure that you provide details of named individuals (i.e. not a title, like ‘Director of Social Services’, or the name of a firm of solicitors).

To avoid problems with your LPA when applying to register …
If you have only one attorney, make sure you cross through the second attorney.
You can have as many attorneys as you like. Supply their details on continuation sheet A1 if you are appointing more than two.
If you are appointing a trust corporation to be your only attorney cross through the whole of section 2.
Make sure you have completed the date of birth field for each attorney or the appointment may be invalid.

The detail: choosing your attorney(s)
Being your attorney is an important role. You need to be sure that the person you choose knows you well enough to make decisions on your behalf that are in your best interests. You must be able to trust them.
You also need to make sure that the person is happy to take on the role. Get them to read Chapter 5 of this guide. They sign part C of your LPA form to confirm that they understand their role and responsibilities.
Once your LPA has been registered, the person will be able to make all decisions about your property and financial affairs on your behalf – unless you specify otherwise in your LPA form (see page 22 for how to make restrictions and conditions).
Your attorney(s) could be anyone aged 18 or over, for example:
• a family member
• a friend
• a professional (e.g. a solicitor)
• your spouse, partner, or civil partner.

If you choose your spouse or civil partner, bear in mind that if the relationship is legally ended, your LPA will become unusable unless you:
• include a condition in your LPA that they can continue to act as your attorney (see page 22)
• appoint a replacement attorney (see page 16)
• have appointed more than one attorney, and have indicated in section 4 that you would like them to act jointly and severally (see page 20).

Who you cannot choose to be your attorney
You cannot choose anyone who:
• is under the age of 18
• lacks mental capacity
• is an undischarged bankrupt.
If an attorney becomes bankrupt after your LPA has been registered, they will not be able to act and your LPA may be cancelled.
Chapter 3: How to make your lasting power of attorney: the donor/part A

Guidance for people who want to make a lasting power of attorney for property and financial affairs

Need help? 0300 456 0300  gov.uk/power-of-attorney  page 15 of 43

About page 4

In summary – trust corporations

In section 2A, if you are appointing a trust corporation as an attorney or replacement attorney, fill in its details. If you are not appointing a trust corporation, cross through this section.

Completion tips

Trust corporation

Only tick one box to indicate if you are appointing a trust corporation as attorney or replacement attorney. If you are appointing a trust corporation they need to complete continuation sheet C when your other attorney(s) complete part C (see page 35). If you are appointing a trust corporation to be your replacement attorney cross through the whole of section 3.

The detail: a trust corporation

A trust corporation is an organisation – usually run by a commercial bank – that manages your funds (savings, pensions, investments, etc.) based on a set of objectives and criteria you approve with it.

You do not have to appoint a trust corporation as an attorney. However, if you decide to appoint a trust corporation do not appoint more than one, and you can only appoint them as either your attorney or replacement attorney (not both).

If you are appointing a trust corporation make sure you ask them for the exact name that they operate under.

In section 2A, if you are appointing a trust corporation as an attorney or replacement attorney, fill in its details. If you are not appointing a trust corporation, cross through this section.

About appointing a trust corporation as attorney or replacement attorney

About the trust corporation you are appointing

Company name

Address

Are you appointing this trust corporation to act as an attorney or replacement attorney?

About appointing replacements if an attorney can no longer act

If you are appointing a trust corporation as replacement attorney, cross through this section.

Your trust corporation should then fill in continuation sheet C.

Thinking about replacement attorneys

• Replacement attorneys will only act once your attorney can no longer act for you.

• You can appoint replacements to replace an attorney who does not want to act for you or who is permanently no longer able to act because they are dead, bankrupt, have disclaimed, lack mental capacity or if they were married to you or your civil partner, and have now had the marriage or civil partnership annulled or dissolved.

• You do not have to appoint any replacements.

• If you appoint only one attorney and no replacements, this lasting power of attorney will end when your attorney can no longer act.

Your first or only replacement attorney

Please cross through this section if it does not apply.

Mr Mrs Ms Miss Other title

First names of your first or only replacement

Last name of your first or only replacement

Date of birth of your first or only replacement

Address and postcode of your first or only replacement

If you are appointing more than one replacement, use continuation sheet A1 to tell us about your other replacement attorneys.

Other replacement attorneys you are appointing

Number of replacement attorneys named in continuation sheet A1 attached to this lasting power of attorney

Close through this box if this does not apply.

In summary – trust corporations

A trust corporation is an organisation – usually run by a commercial bank – that manages your funds (savings, pensions, investments, etc.) based on a set of objectives and criteria you approve with it.

You do not have to appoint a trust corporation as an attorney. However, if you decide to appoint a trust corporation do not appoint more than one, and you can only appoint them as either your attorney or replacement attorney (not both).

If you are appointing a trust corporation make sure you ask them for the exact name that they operate under.
About page 4 (continued)

In summary – replacement attorneys

In section 3, fill in details of the person(s) you have chosen to make decisions for you when your attorney(s) cannot act for you any more.

Completion tips

If you have no replacement attorneys, make sure you cross through the whole of section 3 You can have as many replacement attorneys as you like (but this may impact on the effective operation of your LPA). Supply their details on continuation sheet A1 if you are appointing more than one.

If you have appointed a sole attorney and more than one replacement attorney you should state in section 4 (see page 19-20) whether you want them to act
- jointly
- jointly and severally
- jointly for some decisions, and jointly and severally for others.

If you don’t, they will act jointly in the event of the sole attorney’s appointment ending.

If you have appointed more than one original attorney and more than one replacement attorney, you should set out the order in which the replacements should act. For example, if you appoint your spouse and child as your original attorneys and your grandchildren as the replacements, you could say that your grandchildren are to replace the first original attorney who is unable to act or they are to step in only when both original attorneys are unable to act.

In the event that one of your attorneys becomes unable to act and in the absence of any direction from you on the order in which your replacement attorneys should act, they will all be able to start acting. The order in which you list the replacements is not a sufficient indication that you intend them to act in that order.

The detail: choosing your replacement attorney(s)

At some point, your attorney(s) might not be able to make decisions for you. There are a lot of reasons why this could happen: for example, they could die, they could lack mental capacity themselves, or could just decide that they do not want to act for you any more.

Having at least one replacement attorney means that when this happens, your LPA will continue to be usable, because you have a replacement person to make decisions for you instead.

For example, if you choose your spouse to be your attorney, you might choose a son or daughter as your replacement attorney if your spouse dies.

When choosing replacement attorney(s), the same issues apply as for choosing your attorneys (see page 13). (So, in summary, you can choose anyone who is 18 or over and not bankrupt, and you need to be sure they understand their role and responsibilities, that they agree to being appointed, and get them to sign part C of your forms).

If you decide to appoint a replacement attorney, they will not make any decisions for you until they are needed to replace your attorney(s).

You cannot appoint a replacement attorney:
- to make decisions for you when your attorney is still able to act (for example, when on holiday, or unavailable for some reason)
- to take over from another replacement attorney.

Once you have signed and dated your LPA you cannot make any amendments – this includes adding or changing replacement attorneys.

Once your LPA has been registered, someone will need to inform the OPG if a replacement is to act. They will ask you to return the LPA, attach a note, update the LPA register, and send it back to you.
### Example: appointing one replacement attorney

<table>
<thead>
<tr>
<th>Your first or only replacement attorney</th>
<th>Address and postcode of your first or only replacement</th>
</tr>
</thead>
<tbody>
<tr>
<td>ANDREW</td>
<td>45 LANDIBROOKE ROAD, AVON</td>
</tr>
</tbody>
</table>

#### Thinking about replacement attorneys

- Replacement attorneys will only act once your attorney can no longer act for you.
- You can appoint replacements to replace an attorney who does not want to act for you or who is permanently no longer able to act because they are dead, bankrupt, have disclaimed, lack mental capacity or if they were married to you or were your civil partner, and have now had the marriage or civil partnership annulled or dissolved.
- You do not have to appoint any replacements.
- If you appoint only one attorney and no replacements, this lasting power of attorney will end when your attorney can no longer act.

- **Replacement attorneys will only act once your attorney can no longer act for you.**
- **If you appoint only one attorney and no replacements, your lasting power of attorney will end when your attorney can no longer act.**

### Example: appointing two replacement attorneys

<table>
<thead>
<tr>
<th>Your first or only replacement attorney</th>
<th>Address and postcode of your first or only replacement</th>
</tr>
</thead>
<tbody>
<tr>
<td>ANDREW</td>
<td>45 LANDIBROOKE ROAD, AVON</td>
</tr>
<tr>
<td>JOHN</td>
<td>38 LONDON STREET, POSTFORD, PO4 5EZ</td>
</tr>
<tr>
<td>PAUL</td>
<td>27 GEORGES MEWS, NEWCASTLE, NE12 9ZZ</td>
</tr>
</tbody>
</table>

#### About appointing a trust corporation as attorney or replacement attorney

- If you are appointing a trust corporation as replacement attorney, cross through this section.
- Your trust corporation should then fill in continuation sheet C.

#### About appointing replacements if an attorney can no longer act

- Replacement attorneys will only act once your attorney can no longer act for you.
- You can appoint replacements to replace an attorney who does not want to act for you or who is permanently no longer able to act because they are dead, bankrupt, have disclaimed, lack mental capacity or if they were married to you or were your civil partner, and have now had the marriage or civil partnership annulled or dissolved.
- You do not have to appoint any replacements.
- If you appoint only one attorney and no replacements, this lasting power of attorney will end when your attorney can no longer act.

- **Replacement attorneys will only act once your attorney can no longer act for you.**
- **If you appoint only one attorney and no replacements, your lasting power of attorney will end when your attorney can no longer act.**

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**Chapter 3: How to make your lasting power of attorney: the donor/part A**

Need help? 0300 456 0300  gov.uk/power-of-attorney
To avoid rejection of your LPA when applying to register …

Continuation sheets can only be used for one LPA. If you are making two LPAs you must use separate copies of the continuation sheet(s).

Make sure each continuation sheet clearly states the person whose LPA it belongs with. Your signature and date on all your A1 continuation sheets must be the same as your signature and date at the end of part A.

If the form is not signed or not dated it will be treated as invalid.

Completion tips

About filling in completion sheets

Fill in as many additional people as you like on continuation sheet A1 – you don’t need a fresh sheet for each one.

Make sure it is clear what role you have chosen each person for.

Example: specific instructions for how two replacement attorneys replace two attorneys

For each additional person, provide the following details:

- Name of person who is giving this lasting power of attorney
- Address and postcode
- Date of birth
- Their title, full name, address (including postcode)
- Whether you want them to act as an attorney, replacement attorney or person to be told
- If you don’t make your requirements for each person clear this lasting power of attorney could be rejected at registration
- Their date of birth (including post-code)
- Make copies of this sheet before filling it in if you need more than one sheet.

For example:

**MY SECOND REPLACEMENT ATTORNEY IS:**

**MR. TREVOR WINSTON**

39 CARTER CRESCENT

LEEDS, LS6 7BG

D.O.B: 10-OCTOBER-1957

**My two replacement attorneys are to replace both original attorneys only when they are both unable to act. (I do not want either of my replacement attorneys to replace a single attorney who is unable to act.)**

Example: appointing a trust corporation as replacement attorneys

About appointing a trust corporation as attorney or replacement attorney

Are you appointing this trust corporation to act as an attorney, or replacement attorney, or both?

Company name

LLOYDS TSB BANK PLC

Address

224 CHESTER ROAD

SUNDERLAND

Postcode

SR4 7HZ

If you are appointing more than one replacement, use continuation sheet A1 attached to this lasting power of attorney.

If you are appointing a trust corporation as replacement attorney, cross through this section.

Your trust corporation should then fill in continuation sheet C >

Thinking about replacement attorneys

- Replacement attorneys will only act once your attorney can no longer act for you.
- You can appoint replacements to replace an attorney who does not want to act for you or who is permanently no longer able to act because they are dead, bankrupt, have disclaimed, lack mental capacity or if they were married to you or your civil partner, and have now had the marriage or civil partnership annulled or dissolved.
- You do not have to appoint any replacements.
- You can appoint replacements to replace an attorney who does not want to act for you or who is permanently no longer able to act.

Your first or only replacement attorney:

Please cross through this section if it does not apply.

Mr

Mrs

Miss

Other title

Date of birth of your first or only replacement attorney

Not applicable

First names of your first or only replacement attorney

Not applicable

Surname of your first or only replacement attorney

Not applicable

Last name of your first or only replacement attorney

Not applicable

Postcode

Not applicable

About appointing replacements if an attorney can no longer act

Replacement attorneys will only act when your attorney can no longer act.

Other replacement attorneys you are appointing:

Number of replacement attorneys named on continuation sheet A1 attached to this lasting power of attorney

Not applicable

Date of birth of your other replacement attorneys

Not applicable

First names of your other replacement attorneys

Not applicable

Surname of your other replacement attorneys

Not applicable

Postcode

Not applicable
In summary

If you are appointing only one attorney and no replacements, you can cross through page 5 – the whole of section 4.

If you have appointed more than one attorney, you indicate in section 4 how you want them to act together when making decisions for you. This also applies if you have one attorney and more than one replacement attorney.

To avoid rejection of your LPA when applying to register …

Choose only one of the three options.

If you tick ‘Jointly and severally’ (the second tick-box) do not list any decisions that you want your attorneys to make jointly. If you do want them to make some decisions jointly and some on their own, you must tick ‘Jointly for some decisions, and jointly and severally for other decisions’ (the third tick-box).

Completion tips

If you only have one attorney and no replacements, make sure you cross through the whole of section 4. Only fill in the lower box if you ticked the third tick-box.

If you have more than one attorney, and
• you do not tick one of the boxes, or
• you cross through this section, your attorneys will make decisions jointly.

If you have appointed more than one original attorney and more than one replacement attorney, you should set out the order in which the replacements should act.

In the event that one of your attorneys becomes unable to act and in the absence of any direction from you on the order in which your replacement attorneys should act, they will all be able to start acting. The order in which you list the replacements is not a sufficient indication that you intend them to act in that order.

The detail: how you want your attorneys to make decisions on your behalf

This will depend on how many attorneys and replacement attorneys you are appointing, how happy you are for individuals to make decisions, the individuals themselves, and how quickly you might need them to make decisions, for example.

Jointly

Choosing this option means that all your attorneys must always make all decisions together. If one of your attorneys does not agree with something, that decision cannot be made on your behalf.

You might choose this option, for example, if you want to be sure that your attorneys are in agreement about every decision. However, bear in mind that:

• getting agreement of all your attorneys could take extra time, and delay otherwise straightforward decisions that could (or may need to) be taken very quickly even if there is no disagreement
• if your attorneys cannot work together, your LPA may be cancelled
• if one of your attorneys dies or can no longer act, your LPA will be cancelled unless a replacement attorney has been appointed. In such a case the surviving original attorney(s) can no longer act and the replacement attorney will step in and act alone.
Jointly and severally

Choosing this option means that all your attorneys can act together or independently for all decisions. So, any one of your attorneys can make any decision on your behalf.

You might choose this option if, for example:
• one of your attorneys is closely involved in your financial affairs, and you trust them to make your decisions on their own
• one of your attorneys is frequently unavailable (working abroad, for example)
• you want to ensure that your LPA continues to be workable if one of your attorneys dies.

Many people find this option works best for them.

Jointly for some decisions, and jointly and severally for other decisions

Choosing this option means that your attorneys can make some decisions independently. But for other decisions they must all be in agreement.

You might choose this option if, for example, you want your attorneys to
• make day-to-day decisions – like paying regular nursing home fees – on their own
• be in agreement when making more significant decisions – like selling your house.

If you choose this option, you need to list all the decisions that can be made
• jointly
• jointly and severally

Note that you cannot allocate a particular decision to a specific attorney. For example you cannot say that any decisions about selling your property must only be made by your first attorney.

Bear in mind that if one of your attorneys dies (or can no longer act on your behalf), the other attorney will not be able to make the decisions you have specified to be taken jointly. In this situation it is advisable to have a replacement attorney. The surviving original attorney(s) may act with the replacement attorney in making decisions which may be taken jointly and severally, but cannot continue to make decisions which were to be taken jointly. The replacement attorney will make those decisions.
Chapter 3: How to make your lasting power of attorney: the donor/part A

Page 5 completed examples

Example: choosing attorneys to act jointly for some decisions, and jointly and severally for other decisions

<table>
<thead>
<tr>
<th>How you want your attorneys to make decisions</th>
<th>Page 555</th>
<th>Lasting power of attorney for property and financial affairs</th>
</tr>
</thead>
<tbody>
<tr>
<td>My attorneys must act jointly in relation to decisions about selling my house, and may act jointly and severally for everything else.</td>
<td>6</td>
<td>If you need more space, use continuation sheet A2</td>
</tr>
<tr>
<td>My attorneys must act jointly in relation to decisions about investing, and may act jointly and severally for everything else.</td>
<td>6</td>
<td>If you need more space, use continuation sheet A2</td>
</tr>
<tr>
<td>My attorneys must act jointly when making gifts, and may act jointly and severally for everything else.</td>
<td>6</td>
<td>If you need more space, use continuation sheet A2</td>
</tr>
</tbody>
</table>

Guidance for people who want to make a lasting power of attorney for property and financial affairs

Need help? 0300 456 0300  gov.uk/power-of-attorney  page 21 of 43
Chapter 3: How to make your lasting power of attorney: the donor/part A

About page 6

In section 5, fill in details about any restrictions or conditions which your attorneys must follow when they make decisions for you, making sure they will work in practice.

In section 6, fill in details of any guidance you want your attorneys to take into account when they make decisions for you.

Restrictions and conditions are legally binding and must be followed. Guidance is not binding.

In section 7, fill in details about what payment you have agreed that should be made to your attorneys for the decision-making they do on your behalf.

To avoid rejection of your LPA when applying to register …

Make sure that you explain restrictions and conditions clearly and in such a way that banks and building societies for example can easily follow them without confusion.

If your LPA contains a restriction that will not work in practice, it may not be registered – and may result in a delay in the time taken for your LPA to be usable. (This can also lead to additional costs.)

If you are in any doubt about this, you are advised to seek professional advice.

Restrictions and conditions that will not work in practice include making gifts that are wider than the gifts allowed under the statutory gift making power. You can see many examples of invalid restrictions by looking at the ‘Orders made by the Court of Protection’ pages on the Justice.gov.uk website. The most common example is stating that a specific decision can only be made by all attorneys when you have appointed them to act Jointly and Severally.

The detail: restrictions and conditions

If you leave this box blank, or cross through it, once your LPA has been registered, your attorney(s) will be able to make all decisions about your property and financial affairs on your behalf.

Filling in this box gives you the opportunity to specify:
- procedures they must follow (keeping and submitting annual accounts to an accountant or friend, or continuing to make charitable donations, for example)
- advice they must seek (obtaining professional financial advice before making any investments, for example).

An example of a typical, useful, restriction, would be one which states that your LPA cannot be used after being registered until you lack mental capacity.

Bear in mind that any restrictions and conditions which you fill in here are binding – your attorneys must follow them.
Completion tips

If you do not want to impose any restrictions, provide guidance, or make payment to your attorneys, make sure you cross through each box.

A requirement that cannot be incorporated as a restriction can often be achieved as guidance. For example, if you have 3 attorneys acting jointly and severally, you cannot include a ‘restriction and condition’ that two of them must act jointly in relation to decisions about selling your house. It is possible, however, to state in the ‘guidance for your attorneys’ that you wish them to work together for transactions of this kind.

You can list as many restrictions, guidance notes, and payment notes as you like – if you run out of space use continuation sheet A2. (Bear in mind that making lots of restrictions and guidance could result in your LPA being impractical.)

The detail: guidance

Giving guidance about how you want your attorney(s) to act is not binding. Filling in this box gives you the opportunity to provide broader information that you would like your attorney(s) to consider when making decisions on your behalf. For example,

- your views on ethical investment
- minimum amounts you like to maintain in certain bank accounts
- your preferences for tax returns and tax claims
- how to deal with interest accrued
- who you would like your attorney(s) to consult.

Guidance is anything that you feel will help your attorney(s) when making decisions in your best interests. You cannot, however, give guidance about making gifts that would be outside of the attorney’s statutory powers.

The detail: payment

You should discuss and agree with your attorney(s) before completing your LPA, whether they are to be paid for acting on your behalf.

Your attorney(s) do not have to be paid. And you can, for example, decide to pay each of your attorneys differently.

All attorneys can claim reasonable out-of-pocket expenses that they incur whilst acting on your behalf.
### Example: restrictions, guidance, and payment

#### About restrictions and conditions

Putting restrictions and conditions into words

- You should give any restrictions and conditions that will apply to your lasting power of attorney.
- Your attorneys must follow any restrictions or conditions you put in place. But it may not be possible to register or use this lasting power of attorney if a condition is not workable.
- Either give any restrictions and conditions about property and financial affairs here, or:
  - Or if you would like your attorneys to make decisions with no restrictions or conditions, you should cross through this box.

Restrictions and conditions about property and financial affairs

- My attorneys must not make any investments without seeking professional advice
- My attorneys must not sell my home unless, in my doctor’s opinion, I can no longer live independently.
- My attorneys must not make any gifts.

- My further guidance is as follows:
  - My attorneys should consult my doctor if they believe I may lack mental capacity to make decisions about my house.

#### About guidance to your attorneys

Putting guidance into words

- You can provide any guidance about property and financial affairs here. It will help your attorneys understand your wishes when they make decisions for you.
- Either give any guidance about property and financial affairs here, or:
  - Or if you have no guidance to add, please cross through this box.

Guidance to your attorneys about property and financial affairs

- I like to maintain a minimum balance of £2000 in my current account
- I like to reinvest all interest from each year’s investments into next year’s ISA allowance

- My further guidance is as follows:
  - My attorneys should consult my doctor if they believe I may lack mental capacity to make decisions about my house.

#### About paying your attorneys

Professional charges

- Professional attorneys, such as solicitors and accountants, charge for their services. You can also choose to pay other non-professional attorneys for their services. You should discuss payment with your attorneys and record any agreement made to avoid any confusion later.
- You may choose to pay non-professional attorneys for their services, but if you do not record any agreement here they will not be able to recover reasonable out-of-pocket expenses.

Charges for services

- Each attorney should be paid a single fee of £1000 each year, the payment to be made on 20 December each year.

- For further information on paying attorneys, please see the separate guidance.

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For further information on paying attorneys, please see the separate guidance.
To avoid rejection of your LPA when applying to register …

If you do not want any people to be told when your LPA is registered, you must have two certificate providers – one to complete part B and the second to complete continuation sheet B (for guidance on certificate providers see page 30).

It’s not essential, but it’s a good idea to mention who you have appointed as attorney(s), and as certificate provider, when you discuss your LPA with your people to be told – so that they may raise any concerns.

Make sure that you provide details of named individuals (i.e. not a title, like ‘Director of Social Services’, or the name of a firm of solicitors).

Completion tips

If you have only one person to be told, make sure you cross through the second one.

You can choose up to five people to be told. Supply their details on continuation sheet A1 if you are appointing more than two.

If contact details change for any of your people to be told after you have completed your LPA and before it is registered, do not make any changes to your LPA. This would make it invalid. Instead, record any changes on a separate sheet of paper, and keep this with your LPA.

Your people to be told could die, or move away – this is a good reason to register your LPA straightaway.

The detail: choosing your people to be told

To make sure that someone hasn’t put you under pressure to make your LPA you can choose up to five people to be told about it when an application is made to register it. This is an important safety aspect of your LPA.

When an application is made to register your LPA each of your people to be told are contacted by you or your attorney(s) using form LPA001. They are given three weeks (from the day on which the notice is given) to raise any concerns (for detailed information on this see this guidance, Chapter 6).

Your people to be told do not have to do anything when they receive your LPA001 notice form – but they have the opportunity to raise any concerns. It is therefore advisable to ask the individual if they are happy to take on this role before naming them here. It is also advisable that your people to be told are over the age of 18.

You can choose anyone who knows you well enough to be able to raise any concerns that they might have about your LPA. Let them know that you would like them to perform this role. So that they understand what they are being asked to do, get them to read Chapter 1 of this guidance. And if they are not happy to do this for you, choose someone else.

Your people to be told could (and will often) be:
• family members
• friends.

You cannot choose:
• your chosen attorney(s)
• your chosen replacement attorney(s)
Example: appointing one person to be told

Thinking about people to be told

- About people to be told when the application to register this lasting power of attorney is made

The first or only person to be told

Name of first or only person to be told

Last name

First names

Mr Mrs Ms Miss Other title

Address and postcode

Postcode

Telephone

Other people to be told

- About the additional people

Other person to be told

Name of other person to be told

Last name

First names

Mr Mrs Ms Miss Other title

Address and postcode

Postcode

Telephone

Use this continuation sheet for details of all additional attorneys, replacement attorneys, or people to be told. Make copies of this sheet before filling it in if you need more than one sheet.

A1 Continuation sheet A1 – Additional people

About you

Name of person who is giving this lasting power of attorney

About the additional people

For each additional person, provide the following details

- Their date of birth
- Their title, full name, address (including postcode)
- Whether you want them to act as an attorney, replacement attorney or person to be told
- Their date of birth

For your protection you can choose up to five people to be told when your lasting power of attorney is being made. If you choose more than five people to be told, you will have an opportunity to wave any concerns or objections before this lasting power of attorney is registered and can be used.

If you choose the first or only person to be told, you must choose two people to sign this certificate to confirm understanding at part B.

Tell us about other people to be told on continuation sheet A1.

Please cross through this section if it does not apply.

If you leave this section blank, you must choose two people to sign the certificate to confirm understanding at part B.

About people to be told when the application to register this lasting power of attorney is made

Example:

The people to be told cannot be your attorney or replacement named at part A or in continuation sheets to part A.

The first or only person to be told

Name of first or only person to be told

Last name

First names

Mr Mrs Ms Miss Other title

Address and postcode

Postcode

Telephone

Other people to be told

- About the additional people

Other person to be told

Name of other person to be told

Last name

First names

Mr Mrs Ms Miss Other title

Address and postcode

Postcode

Telephone

Use this continuation sheet for details of all additional attorneys, replacement attorneys, or people to be told. Make copies of this sheet before filling it in if you need more than one sheet.

A1 Continuation sheet A1 – Additional people

About you

Name of person who is giving this lasting power of attorney

About the additional people

For each additional person, provide the following details

- Their date of birth
- Their title, full name, address (including postcode)
- Whether you want them to act as an attorney, replacement attorney or person to be told
- Their date of birth

For your protection you can choose up to five people to be told when your lasting power of attorney is being made. If you choose more than five people to be told, you will have an opportunity to wave any concerns or objections before this lasting power of attorney is registered and can be used.

If you choose the first or only person to be told, you must choose two people to sign this certificate to confirm understanding at part B.

Tell us about other people to be told on continuation sheet A1.

Please cross through this section if it does not apply.

If you leave this section blank, you must choose two people to sign the certificate to confirm understanding at part B.

About people to be told when the application to register this lasting power of attorney is made

Example:

The people to be told cannot be your attorney or replacement named at part A or in continuation sheets to part A.

The first or only person to be told

Name of first or only person to be told

Last name

First names

Mr Mrs Ms Miss Other title

Address and postcode

Postcode

Telephone

Other people to be told

- About the additional people

Other person to be told

Name of other person to be told

Last name

First names

Mr Mrs Ms Miss Other title

Address and postcode

Postcode

Telephone

Use this continuation sheet for details of all additional attorneys, replacement attorneys, or people to be told. Make copies of this sheet before filling it in if you need more than one sheet.

A1 Continuation sheet A1 – Additional people

About you

Name of person who is giving this lasting power of attorney

About the additional people

For each additional person, provide the following details

- Their date of birth
- Their title, full name, address (including postcode)
- Whether you want them to act as an attorney, replacement attorney or person to be told
- Their date of birth

For your protection you can choose up to five people to be told when your lasting power of attorney is being made. If you choose more than five people to be told, you will have an opportunity to wave any concerns or objections before this lasting power of attorney is registered and can be used.

If you choose the first or only person to be told, you must choose two people to sign this certificate to confirm understanding at part B.

Tell us about other people to be told on continuation sheet A1.

Please cross through this section if it does not apply.

If you leave this section blank, you must choose two people to sign the certificate to confirm understanding at part B.

About people to be told when the application to register this lasting power of attorney is made

Example:

The people to be told cannot be your attorney or replacement named at part A or in continuation sheets to part A.

The first or only person to be told

Name of first or only person to be told

Last name

First names

Mr Mrs Ms Miss Other title

Address and postcode

Postcode

Telephone

Other people to be told

- About the additional people

Other person to be told

Name of other person to be told

Last name

First names

Mr Mrs Ms Miss Other title

Address and postcode

Postcode

Telephone

Use this continuation sheet for details of all additional attorneys, replacement attorneys, or people to be told. Make copies of this sheet before filling it in if you need more than one sheet.

A1 Continuation sheet A1 – Additional people

About you

Name of person who is giving this lasting power of attorney

About the additional people

For each additional person, provide the following details

- Their date of birth
- Their title, full name, address (including postcode)
- Whether you want them to act as an attorney, replacement attorney or person to be told
- Their date of birth

For your protection you can choose up to five people to be told when your lasting power of attorney is being made. If you choose more than five people to be told, you will have an opportunity to wave any concerns or objections before this lasting power of attorney is registered and can be used.

If you choose the first or only person to be told, you must choose two people to sign this certificate to confirm understanding at part B.

Tell us about other people to be told on continuation sheet A1.

Please cross through this section if it does not apply.

If you leave this section blank, you must choose two people to sign the certificate to confirm understanding at part B.

About people to be told when the application to register this lasting power of attorney is made

Example:

The people to be told cannot be your attorney or replacement named at part A or in continuation sheets to part A.
### About page 8

#### In summary

After you have completed pages 3 to 7 (i.e. part A) of your LPA, read the declaration on page 8. If you are then happy with the contents of your LPA, choose someone to act as a witness.

You and your witness then sign and date section 9.

You must do this before your certificate provider signs part B and your attorneys sign part C.

#### Completion tips

If you are not able to sign or make a mark, choose another person to sign on your behalf, and use continuation sheet A3:PFA, crossing through the whole of page 8.

The phrase ‘signed (or marked) by the person giving this lasting power of attorney and delivered as a deed’ is a legal phrase that gives legal formality to your LPA.

#### To avoid rejection of your LPA when applying to register ...

Make sure your witnesses write their name and address clearly and legibly.

Your chosen attorney(s) or replacement attorney(s) cannot act as a witness to your signature.

#### Completion tips

You do not need to cross through anything here.

#### The detail: being a witness

Your witness is someone who signs your LPA to confirm that they witnessed you signing and dating it. This is an important safety aspect of your LPA.

The same person could witness both your signature to part A (here), and your attorney(s) signature(s) to part C (see page 35).

If you have two separate witnesses, one for part A and one for part C, each witness must see the relevant person sign and date that part of the form.

---

**Declaration by the person who is giving this lasting power of attorney**

**Before signing please check that you have:**
- Filled in every answer that applies to you
- Crossed through blank boxes that do not apply to you
- Filled in any continuation sheets
- Crossed through any notes you have made
- Initialled any changes you have made.

No changes may be made to this lasting power of attorney, and no continuation sheets may be added after part A has been filled in and signed. If any change appears to have been made, this lasting power of attorney will not be valid and will be rejected when an application is made to register it.

**By signing (or marking) on this page, or by delivering someone to sign continuation sheet A3:PFA, I confirm all of the following:**

- Statement of understanding
- I have read or had read to me:
  - the section called ‘Information you must read’ on page 2
  - all information contained in part A and any continuation sheets to part A of this lasting power of attorney.

- I appoint and give my attorneys authority to make decisions about my property and financial affairs, including when I cannot act for myself because I lack mental capacity, subject to the terms of this lasting power of attorney and to the provisions of the Mental Capacity Act 2005.

- People to be told when the application to register this lasting power of attorney is made
- I have chosen the people to be told, and have chosen one person to sign the certificate of understanding at part B.
- OR
  - I do not want anyone to be told, and have chosen two people to sign certificates of understanding at part B.

- If you cannot sign this lasting power of attorney you can make a mark instead.
- If you cannot sign or make a mark use continuation sheet A3:PFA.

- Signed (or marked) by the person giving this lasting power of attorney and delivered as a deed
- Sign with usual signature

- Date signed or marked

- Signed (or marked) and date each continuation sheet at the same time as you sign (or mark) part A.
- You must sign (or mark) and date part A here before parts B and C are signed and dated.

- The witness should be independent of you and:
  - Must be 18 or over.
  - Cannot be an attorney or replacement attorney named at part A or any continuation sheets to part A of this lasting power of attorney, or the employee of any trust corporation named as an attorney or replacement attorney.
  - Cannot be a certificate provider at part B.
  - Cannot be a person to be told when the application to register this lasting power of attorney is made.

- Witnessed by
- Signature of witness
- Full names of witness
- Address and postcode of witness

---

**Guidance for people who want to make a lasting power of attorney for property and financial affairs**

Need help? 0300 456 0300  gov.uk/power-of-attorney
Chapter 3: How to make your lasting power of attorney: the donor/part A

Guidance for people who want to make a lasting power of attorney for property and financial affairs

Example: part A signed, dated, and witnessed

The witness should be independent of you and :
- Must be 18 or over.
- Cannot be an attorney or replacement attorney named at part A or any continuation sheet.
- Cannot be any family member, including any partner or a close relative. You cannot be a friend, doctor, or a nurse. You cannot be an employee, agent, or a representative of any trust corporation named as an attorney or replacement attorney.
- Can be a certificate provider at part B.
- Cannot be a person to sign the certificate of understanding at part B.

Witnessed by:

Signature of witness

Full names of witness

Address and postcode of witness

Example: part A signed, dated and witnessed on behalf of someone who cannot sign or make a mark

The witness should be independent of you and :
- Must be 18 or over.
- Cannot be an attorney or replacement attorney named at part A or any continuation sheet.
- Cannot be any family member, including any partner or a close relative. You cannot be a friend, doctor, or a nurse. You cannot be an employee, agent, or a representative of any trust corporation named as an attorney or replacement attorney.
- Can be a certificate provider at part B.
- Cannot be a person to sign the certificate of understanding at part B.

Witnessed by:

Signature of witness

Full names of witness

Address and postcode of witness

Example: A3: PFA

Continuation sheet A3 (property and financial affairs) – if you cannot sign or mark

The section called ‘Information you must read’ I have read or had read to me:

Directing someone to sign continuation sheet

By signing (or marking) on this page, or by directing someone to sign continuation sheet

Must initial any changes made in Part A.

Must initial any changes you have made.

Cannot be a certificate provider at part B.

Must be 18 or over.

Cannot be an attorney or replacement attorney named at part A or any continuation sheet.

Cannot be any family member, including any partner or a close relative. You cannot be a friend, doctor, or a nurse. You cannot be an employee, agent, or a representative of any trust corporation named as an attorney or replacement attorney.

Must be a person to be told when the application to register this lasting power of attorney is made.

Signed (or marked) by the person giving this lasting power of attorney and delivered as a deed signed with usual signature.

Signed (or marked) and date each continuation sheet at the same time as you sign (or mark) part A.

See continuation sheet A3: PFA

Date signed or marked

Sign (or mark) and date each continuation sheet at the same time as you sign (or mark) part A.

Continuation sheet A3: PFA

Date signed or marked

Signed (or marked) and date each continuation sheet at the same time as you sign (or mark) part A.

Continuation sheet A3: PFA

Date signed or marked

Signed (or marked) and date each continuation sheet at the same time as you sign (or mark) part A.

Continuation sheet A3: PFA

Date signed or marked

Signed (or marked) and date each continuation sheet at the same time as you sign (or mark) part A.

Continuation sheet A3: PFA

Date signed or marked

Signed (or marked) and date each continuation sheet at the same time as you sign (or mark) part A.
Chapter 4
How to make your lasting power of attorney – certificate providers/part B

Guidance for certificate providers
In summary

All certificate providers should read and understand parts A and B of your LPA, fill in one of the boxes on page 8, and then fill in, sign, and date page 10. If in part A you decided not to have any people to be told, a second certificate provider does the same with continuation sheet B (which is two pages).

Your certificate provider(s) should complete part B as soon as possible after you sign part A. You could get your certificate provider to witness your part A signature, and then complete part B at the same time.

To avoid rejection of your LPA when applying to register …

Part B (and part C) must be kept with all the other pages of your LPA: without them your LPA cannot be registered. The LPA could also be rejected if there is a significant time delay between completion of Part A and completion of Part B.

You cannot choose anyone who is listed here to be your certificate provider. If your chosen certificate provider knows you personally, you need to ensure they tell us in what capacity they know you. It is not sufficient just to state how long they have known you.

Competition tips

Make sure you cross through the box that has not been completed on page 9.

Make sure your certificate provider completes both pages – 9 and 10.

The detail:

A certificate provider is someone who you choose, who can confirm that you

- understand your LPA
- have not been put under pressure to make it and that it has not been completed fraudulently.

This is an important safety aspect of your LPA.

Who can be a certificate provider

Either someone who

- has known you for at least two years, or
- has relevant skill or knowledge to be able to form a professional judgement about your understanding.

If you choose someone with relevant professional skills, they must be one of the following:

- a registered healthcare professional (your doctor for example)
- a solicitor, barrister, or advocate
- a registered social worker
- an Independent Mental Capacity Advocate (IMCA)
- someone who considers that they have the relevant professional skills and can specify what they are (in the second box on page 9 of your LPA).

Family members, who cannot be a certificate provider, include, for example:

- spouse, civil partner (or people living together as such)
- children, grandchildren
- parents, grandparents
- brothers, sisters (including half-brothers and half-sisters)
- aunts, uncles
- nieces, nephews.
- someone related by marriage (such as a son-in-law or daughter-in-law)
- Step-parents or Step-children

There are other relationships that the Public Guardian may consider ineligible. The Court may similarly rule on ineligible relationships. It is therefore advisable not to use anybody who has a family connection of any kind.
Chapter 4: How to make your lasting power of attorney: certificate providers/part B

About pages 9 and 10 (continued)

Guidance for certificate providers

Being a certificate provider is an important role. In carrying out the role in a professional capacity, you should have no doubt about the person’s identity.

You need to fully understand what the role involves before agreeing to take it on – and you can refuse to do it if you do not feel able to confirm everything that you are being asked to certify.

In completing part B of the donor’s LPA, you are confirming that in your opinion the donor understands:

- what an LPA is
- the contents of their LPA
- the powers they are giving to their attorney(s), and that
- the donor is not being put under pressure, being tricked, or being forced by someone else to make the LPA, or
- nothing else exists that would prevent the donor’s LPA being created.

To establish the donor’s capacity and understanding, here are some suggested topics to discuss:

- What is your understanding of what an LPA is?
- What are your reasons for making an LPA?
- Why have you chosen me to be your certificate provider?
- Who have you chosen to be your attorneys?
- Why them?
- What powers are you giving them?
- In what circumstances should the power be used by your attorneys?
- What types of decision would you like them to make, and what (if any) should they not take?
- If there are any restrictions in the LPA, what do you believe they achieve?
- What is the difference between any restrictions and any guidance made in the LPA?

Have the chosen attorneys provided you with answers to any of these questions?

Do you have any reason to think they could be untrustworthy?

Do you know when you could cancel the LPA?

Are there any other reasons why the LPA should not be created?

It is advisable to keep a record of the questions and answers in case someone challenges the donor’s capacity to make an LPA. You could be asked to explain to the Court of Protection how you formed your opinion.

If you have any concerns about the donor’s understanding, or feel that they may be being put under pressure, do not sign. You can discuss your concerns with the OPG.

If you are forming your opinion as someone who has known the donor personally, personal knowledge of the donor could include:

- ‘I have been a neighbour for 5 years, and I have frequently talked at length with the donor’
- ‘We attend the same congregation at church every week’
- ‘I am a close friend who meets the donor in the pub every fortnight. I’ve known him since 1932’.

If you are forming your opinion as someone with relevant professional skills, you should carefully consider whether you have the relevant professional skills to carry out the role.

You are asked to form your opinion at the point in time that the donor signs part A of their form. You will not subsequently be responsible if the donor loses their capacity.
Example: certificate provider with personal knowledge of the donor

Part B – Declaration by the person who is signing this certificate

How you formed your opinion:

Before signing this certificate you must establish that:

1. The donor understands the purpose of this lasting power of attorney and the scope of the authority conferred under it.
2. No fraud or undue pressure is being used to induce the donor to create this lasting power of attorney.
3. There is nothing else which would prevent this lasting power of attorney from being created by the completion of this form.

Your signature

Date signed

Email and postcode of certificate provider

Name and address of the person who is signing this certificate

Parts 8.10 completed examples

Guidance for people who want to make a lasting power of attorney for property and financial affairs

Need help? 0300 456 0300  gov.uk/power-of-attorney
Example: second certificate provider, a different person with relevant professional skills

Continuation sheet B – declaration by your second certificate provider:

My understanding of the role and responsibilities

How you formed your opinion

Statement of personal knowledge or relevant professional skills

Signature of certificate provider

Name and address of the person who is signing this certificate

Date signed

Number each page individually and attach both pages of continuation sheet B to the back of your lasting power of attorney after you sign and date the declaration in part A.

This is continuation sheet number

Total number of continuation sheets

Number each page individually and attach both continuation sheets to the back of your lasting power of attorney after you sign and date the declaration in part A.

Your signature

Address and postcode of certificate provider

Last name of certificate provider

First names of certificate provider

Mr Mrs Ms Miss Other title

Name and address of the person who is signing this certificate

Date signed

Total number of continuation sheets

This is continuation sheet number

Page 1 of 2

Continuation sheet B – declaration by your second certificate provider:

Your second certificate provider signs and dates this continuation sheet.

Declaration by the person who is signing this certificate

Please refer to separate guidance for certificate providers.

If the guidance is not followed, this lasting power of attorney will not be valid and will be rejected when an application is made to register it.

If you have completed examples

If you do not need to fill in this continuation sheet do not sign until part A of this lasting power of attorney has been signed.

If you sign and date this continuation sheet before part A of this lasting power of attorney is signed the application to register this lasting power of attorney will be rejected.

If you sign and date this continuation sheet after part A of this lasting power of attorney is signed this lasting power of attorney will be valid.

If you sign and date this continuation sheet after part A of this lasting power of attorney is signed, this lasting power of attorney will be rejected.

If you sign and date this continuation sheet after part A of this lasting power of attorney is signed, this lasting power of attorney will be rejected.

If you sign and date this continuation sheet after part A of this lasting power of attorney is signed, this lasting power of attorney will be rejected.

If you sign and date this continuation sheet after part A of this lasting power of attorney is signed, this lasting power of attorney will be rejected.

If you sign and date this continuation sheet after part A of this lasting power of attorney is signed, this lasting power of attorney will be rejected.

If you sign and date this continuation sheet after part A of this lasting power of attorney is signed, this lasting power of attorney will be rejected.

If you sign and date this continuation sheet after part A of this lasting power of attorney is signed, this lasting power of attorney will be rejected.

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If you sign and date this continuation sheet after part A of this lasting power of attorney is signed, this lasting power of attorney will be rejected.

If you sign and date this continuation sheet after part A of this lasting power of attorney is signed, this lasting power of attorney will be rejected.
Chapter 5
How to make your lasting power of attorney – attorneys/part C
Chapter 5: How to make your lasting power of attorney: attorneys/part C

About page 11

In summary
After reading the completed Part A your Attorney reads part C and then signs and dates it. If you have more than one attorney then every attorney must read part C and then each must sign and date an individual copy of Part C.

A witness then signs.

If you have appointed a trust corporation to act as either your attorney or replacement attorney, those who are authorised to sign on behalf of the trust corporation should fill in, sign, and date continuation sheet C.

To avoid rejection of your LPA when applying to register ...

If the date on any attorney declaration is earlier than the date of your signature in part A or your certificate provider’s in part B, your LPA will be rejected. It will also be rejected if there has been a significant delay between the completion of Part B and the completion of Part C. It is therefore advisable to complete Part C as soon as possible after completing Part B. Part C (and part B) must be kept with all the other pages of your LPA: without them your LPA cannot be registered.

Completion tips
Make sure you have a copy of part C (page 11) for each of your chosen attorneys and replacement attorneys.
Make sure you use the correct Part C if you need to include additional copies. The Health and Welfare Part C is different to the Property and Financial Affairs Part C. (These copies do not count as continuation sheets to your LPA.)
Make sure each attorney fills in their full name and makes it clear whether they are an attorney or replacement attorney.

The detail: being an attorney
Being an attorney is an important role. You need to fully understand what it involves before agreeing to take on the role – and you can refuse to do it if you feel uncomfortable about it. The donor should discuss their LPA with you.

Attorneys can not use the LPA and start making decisions until it has been registered. The donor or an attorney can apply to register the LPA any time after it has been made.

Even if the donor has the capacity to make decisions themselves, the LPA, once registered, allows you to make decisions on their behalf – unless the donor has included a condition stating that you can only act when they lack capacity (see restrictions and conditions, page 22) (also see page 36 for advice on assessing capacity).

In completing Part C you are declaring that you understand the role and the responsibilities associated with it.

The detail: being a witness
The witness is someone who signs the LPA to confirm that they witnessed your attorney(s) signing and dating it. This is an important safety aspect of your LPA.

The same person could witness both your attorney(s) signature(s) (here), and your signature to part A (see page 27).

If you have two witnesses, one for part A and one for part C, each witness must see the relevant person sign and date that part of the form.
Additional guidance for attorneys

For key aspects of the role and responsibilities of an attorney or replacement attorney read the declaration in Part C.

In addition:

The Mental Capacity Act 2005 and its Code of Practice set out other responsibilities of attorneys, including:

- a duty of care when making decisions on behalf of the donor
- to carry out instructions that the donor has made in their LPA
- a duty not to delegate the powers you have under the LPA unless the LPA says you can
- not to benefit yourself but to benefit the donor – meaning that you should avoid any potential conflicts of interest and not to profit or benefit personally from the position other than where specified within the LPA
- a duty of good faith – meaning that you should act with honesty and integrity
- keeping the donor’s affairs confidential unless the donor has specified otherwise
- to comply with directions of the Court of Protection
- not to give up your role without discussing it with the donor if possible
- to keep the donor’s money and property separate from your own
- to keep accurate accounts in all of your dealings as an attorney.

You should read/refer to the Mental Capacity Act Code of Practice (particularly when assessing the donor’s capacity). It can be found at direct.gov.uk/codeofpractice

You may be accountable if you fail to carry out your duties properly.

Make sure you use the correct Part C if you need to include additional copies. The Health and Welfare Part C is different to the Property and Financial Affairs Part C.

Having a good understanding of the donor’s past and recent wishes and decision-making will help you make decisions that are in their best interests. And any guidance the donor has to help you do this is included in section 6 of their LPA (see page 23 for further information on the donor’s guidance). You should bear the donor’s guidance in mind when making any decisions on their behalf.

The donor’s instructions in section 4 of their LPA define whether you, as an attorney, make decisions

- jointly
- jointly and severally
- jointly for some decisions and jointly and severally for others.

See page 19-20 for guidance on how the donor may want you to make decisions together with other attorneys.

If you are the only attorney, you will be able to make all the decisions about the donor’s property and financial affairs that they would have made themselves.

If the donor wants to restrict or limit the decisions you make, their instructions are given in section 5 of their LPA and you must follow them (see page 22 for guidance on restrictions and conditions).

If the donor has stated that you can only act when they lack capacity, you need to be able to assess their capacity. To do this, consider whether the donor:

- has a general understanding of the decision that needs to be made
- has understanding of the consequences of the decision
- can weigh up information in order to make the decision themselves
- could make the decision themselves if you were to help them
- needs help communicating their decision or thinking.

You can claim reasonable expenses for transport costs, telephone calls, postage etc. that you incur whilst acting on behalf of the donor.

Professional attorneys can charge fees. If you agree fees with the donor, they should record this in section 7 (see payment on page 23 for further information)

If you become bankrupt you cannot continue being an attorney, and must contact the OPG.

If you need to give up the role of attorney:

- before the LPA is registered, you should tell the donor
- after the LPA has been registered, you should give formal notice to the donor and the OPG (formally using form LPA005 available at direct.gov.uk/mentalcapacity).
**Additional guidance for attorneys**

A property and financial affairs LPA does not allow you to make decisions about the donor’s health and welfare. (A separate health a welfare LPA would allow an attorney to make such decisions.)

In making decisions with other attorneys, if you feel another attorney is not acting in accordance with their role and responsibilities you should:
- firstly, raise your concern with the attorney, then
- if you are not satisfied with the outcome, contact the OPG.

The same applies if your decision-making is disputed. Keep notes or records of discussions so that you can demonstrate why you made the decision, and:
- firstly, raise your concern with the person(s) making the dispute, then
- if you are not satisfied with the outcome, contact the OPG.

Always bear in mind that the key objective at all times is the best interests of the donor.

Even after registering the LPA, you should assume that the donor has capacity to make decisions themselves.

A person should not be treated as unable to make a decision just because they make a decision which, in your opinion, is unwise.

You should only be making decisions for the donor when they:
- are incapable of making them themselves
- may be capable, but have asked you to make them on their behalf.

The donor may have a gradually degenerating condition, or may have capacity on one day, but not on another. You should devise a strategy for dealing with this that allows you to:
- assess their capacity from time to time, and
- support them in making as many decisions as possible for themselves,
whilst allowing you to make everyday decisions like paying bills.

You might consider, for example,:
- whether the donor has all the relevant information they need to make a decision?
- could the information be presented or explained in ways that would make it easier for them to understand (e.g. by using pictures, photographs, sign language)?
- are there times of the day when the donor is most lucid?
- could the support of a third party (e.g. a relative or friend) help the donor decide?

If the donor disagrees with your decision, and they have capacity, you must go with the donor’s view. If they lack capacity you can make the decision, bearing in mind that donors can inform the OPG if they are unhappy about your decision-making (and the OPG can ask you to explain your decisions).

In deciding what is in the donor’s best interests, bear in mind:
- their past and recent wishes
- any views the donor has expressed in the past
- their beliefs and values
- the views of family members, parents, carers, etc.
- the possibility that the donor could regain capacity
- any other factors that may be specific to a donor’s circumstances
- any guidance in the LPA or other written statement.

There may be occasions when you need to obtain personal or confidential information about the donor from a doctor, bank, or solicitor, for example. Provided you are acting within the powers of the LPA this is appropriate, but you must only ask for information that is strictly relevant and maintain confidentiality where at all possible.

Under a property and affairs LPA provided the donor has not placed restrictions you can make decisions about:
- Selling a donor’s house – this may involve deciding where the donor should live, and if so you should consult with those involved in making welfare decisions. If a sale would be below the property’s market value, or if you want to buy the property yourself or sell it to a family member, you may need to ask the court for authorisation. You should seek legal advice in such circumstances.
- Selling the donor’s stocks and shares.
- Making gifts on the donor’s behalf (see page 40 in frequently asked questions for more on making gifts).

**But you cannot make decisions about:**
- making a will on the donor’s behalf
- voting on the donor’s behalf
- access the donor’s will unless the donor has included a condition that you can – however you can apply to the Court if you believe the will is essential in helping you carry out your role, and the person who holds the will refuses to show it to you.
Page 11 completed examples

Example: Part C signed, dated and witnessed

Part C Declaration by each attorney or replacement attorney

Date signed or marked

A Sample

Full name of attorney or replacement attorney

ANDREW SAMPLE

Date signed or marked

19 03 2010

By signing below, I confirm all of the following:

Understanding of role and responsibilities

I have read the section called ‘Information you must read’ on page 2 of this lasting power of attorney. It explains my role and responsibilities under this lasting power of attorney, in particular:

• I have a duty to keep accounts and financial records
• I can make decisions and act only when this lasting power of attorney has been registered
• I can spend money to make gifts but only to charities or on customary occasions and for reasonable amounts
• I have a duty to act based on the principles of the Mental Capacity Act Code of Practice
• I have a duty to act in the best interests of the person who is giving this lasting power of attorney
• I understand the role of any people who are appointed as a certificate provider at part B of this lasting power of attorney

The witness must be over 18 and can be:

• a person to be told when the application to register this lasting power of attorney has been accepted and/or to the Court of Protection on request
• a certificate provider at part B of this lasting power of attorney

The witness must see the attorney or replacement attorney sign or make a mark.

Address and postcode of witness

24 SAMPLE STREET

SAMPLE TOWN

O75 3XM

Signature of witness

C Smith

Signature of second authorised person (cross through if only one authorised person is required)

HELEN MURRAY

Signature of second authorised person

HELEN MURRAY

Full name of person signing

MARTIN SAMPLE

Date signed

19 03 2010

Full name of first person signing

ANDREW SAMPLE

Date signed or marked

19 03 2010

Statement by the trust corporation acting as attorney or replacement attorney – this section is to be completed by the trust corporation acting as attorney or replacement attorney.

By execution of this deed the trust corporation confirms all of the following:

Understanding of role and responsibilities

I have read the section called ‘Information you must read’ on page 2 of this lasting power of attorney. It explains my role and responsibilities under this lasting power of attorney, in particular:

• I have a duty to keep accounts and financial records
• I have a duty to act based on the principles of the Mental Capacity Act Code of Practice
• I can make decisions and act only when this lasting power of attorney has been registered
• I must make decisions and act in the best interests of the person who is giving this lasting power of attorney
• I must make decisions and act in the best interests of the person who is giving this lasting power of attorney
• I understand the role of any people who are appointed as a certificate provider at part B of this lasting power of attorney
• I am authorised to sign on behalf of the trust corporation acting as attorney whose details are given in this continuation sheet to this lasting power of attorney

Signed or marked by the attorney or replacement attorney as a deed and delivered (or if to be signed as a deed and delivered (or if to be signed

Signed as a deed and delivered by

Signature of first authorised person

MARTIN SAMPLE

Date signed

19 03 2010

Signature of second authorised person

HELEN MURRAY

Full name of person signing

MARTIN SAMPLE

Date signed

19 03 2010

Full name of first person signing

ANDREW SAMPLE

Date signed or marked

19 03 2010

For this lasting power of attorney to be valid and registered all the parts should be signed, signed and dated. Part C should be signed and dated as soon as Part A or Part B have been completed, signed and dated. Tick the option which applies:

I/We are authorised to sign on behalf of the trust corporation by

Statement by the trust corporation acting as attorney whose details are given in this continuation sheet to this lasting power of attorney

Signed as a deed and delivered by

Signature of first authorised person

MARTIN SAMPLE

Date signed

19 03 2010

Full name of first person signing

ANDREW SAMPLE

Date signed or marked

19 03 2010

At least one authorised person has signed and dated this statement before Part A or part B have been completed, signed and dated.

Total number of continuation sheets

3

This is continuation sheet number

2

Total number of continuation sheets

3

helpline 0300 456 0300
gov.uk/power-of-attorney

For help and advice call the Public Guardian's Helpline 0300 456 0300 or visit gov.uk/power-of-attorney

Need help? 0300 456 0300  gov.uk/power-of-attorney  page 38 of 43
Chapter 6
Frequently asked questions

FAQs
Frequently asked questions

Donor’s questions

What if my attorney dies?

After registration: if you have one attorney and no replacement attorneys your LPA becomes unusable. If you have a replacement, they take over.

Before registration: if you have capacity you can make a new LPA and choose a new attorney. Contact the OPG to discuss your options.

Can my attorney give gifts on my behalf?

Unless you make a restriction stating otherwise, your attorney(s) will be able to give (limited) gifts on your behalf:

- to charitable organisations
- to relatives, very close friends and any attorney named in your LPA who is a relative or very close friend
- on birthdays, weddings, anniversaries, etc. when you would usually give gifts
- of a value that is appropriate to your assets.

You cannot authorise any gifts which would exceed the attorney’s statutory power.

Can a property and financial affairs attorney make decisions about where I live?

No.

Attorney’s questions

Can I make decisions about the donor’s personal welfare or by someone with authority to do so under the general law?

Decisions about the donor’s personal welfare can only be made by an attorney acting under a health and welfare LPA or by someone given the authority to do so by the Court of Protection.

However, if you are also appointed to perform any of these roles for the donor then you will be able to take those decisions within the limits of the powers given to you.

Can I stop being a property and financial affairs attorney?

Yes, you can stop acting as the attorney at any time.

Before the LPA is registered you should formally notify the donor using form LPA005. If the LPA is registered you will need to complete form LPA005 Disclaiming Your Appointment and send this to the OPG and the donor.

Contact the OPG immediately if you need to discuss this.

You should also inform any other attorneys appointed on the LPA.

Will anyone replace me if so, who?

Possibly – if you decide to stop or cannot continue as attorney, a replacement attorney could act as a replacement if the donor has made arrangements for this in the LPA document.

Please note: The donor can appoint a replacement attorney either to act as a replacement for a specific attorney only or alternatively he/she can appoint a replacement to replace whoever first stops acting.

What if I am one of the attorneys appointed to act jointly?

If one attorney can no longer act, the remaining attorney(s) cannot carry on and the LPA will end unless there is a replacement attorney. In this situation the replacement attorney will act alone.

What if I am an attorney appointed to act jointly and severally?

If you are appointed to act jointly and severally and the donor has not appointed a replacement attorney the LPA will continue providing there is at least one remaining attorney acting on behalf of the donor.

Can another attorney be added after the LPA has been registered?

No. If the donor has capacity to cancel the existing LPA he/she can do so and make a new one appointing a new attorney.

I am acting as a replacement attorney, should I let the OPG know?

Yes, if you are a replacement attorney you are required to advise the OPG that you are now acting as attorney.

You must ensure that the LPA is returned to us to note the change on the LPA and to update the LPA register.

Please note: If the LPA does not have a note of the change the replacement attorney will not be able to act.

If the LPA is no longer valid can the donor make another?

Yes, but only if the donor still has the capacity to do so.

What happens when the donor dies?

The LPA will automatically come to an end. You should send the original LPA and a death certificate to the OPG as soon as possible. We cannot give advice on how to deal with the donor’s estate. You should contact a legal advisor or a District Probate Registry for this advice.

Can I make decisions about the donor’s will?

No you cannot. If the donor has capacity to make a will, they can do so if they wish. If the donor no longer has capacity to make such decisions and you think a will needs to be made or changed, you can apply to the Court of Protection for a 'statutory will' to be made for the donor.
Frequently asked questions (continued)

What if someone objects to me being appointed as an/the attorney?
The donor, the people to be told or other attorneys are able to object to the registration of an LPA.

Other persons (apart from people to be told and attorneys) can object to registration but they have to pay a court fee.

Objections by a person to be told or an attorney will have to be either:

- **On factual grounds** – the OPG can be asked to stop the registration if:
  - the donor is bankrupt or interim bankrupt (for property and financial affairs LPAs only)
  - the attorney is bankrupt or interim bankrupt (for property and financial affairs LPAs only)
  - the attorney is a trust corporation and is wound up or dissolved (for property and financial affairs LPAs only)
  - the donor is dead
  - the attorney is dead
  - there has been dissolution or annulment of a marriage or civil partnership between the donor and attorney (except if the LPA provided that such an event should not affect the instrument)
  - the attorney(s) lack the capacity to be an attorney under the LPA or
  - the attorney(s) have disclaimed their appointment.

- **On prescribed grounds** – objections to the Court of Protection against registration of the LPA can only be made on the following grounds:
  - that the power is not valid as an LPA for example, the person objecting does not believe the donor had capacity to make an LPA
  - that the power no longer exists – for example the donor revoked it at a time when he/she had capacity to do so
  - that fraud or undue pressure was used to induce the donor to make the power or
  - the attorney proposes to behave in a way that would contravene his/her authority or would not be in the donor’s best interests.

The OPG will require appropriate evidence to support any factual objection raised.

Objections by the donor do not need to be on any specific grounds.

If the OPG or the Court receive an objection to your application to register an LPA, they will contact you to advise what steps you need to take next.

Certificate provider’s questions
As a certificate provider can I discuss the LPA with the donor with the attorney present?
You should discuss the contents of the LPA with the donor – not in the presence of the chosen attorney(s) if at all possible – in order to form your opinion. Make sure the donor is able to communicate with you freely. However, there may be exceptional circumstances when this just may not be possible – a husband and wife meeting with their GP in the consulting room for example.

Questions about registration
What happens if the LPA cannot be registered?
If the donor does not have the capacity to make another LPA, someone such as the attorney or other relevant person should consider applying to the Court for an order covering the decisions that need to be made on the donor’s behalf.

Can the registered LPA be cancelled or revoked?
Yes, the OPG can cancel registration on factual grounds (such as bankruptcy of the attorney) and the Court of Protection can terminate an LPA for other reasons (such as where the attorney is not carrying out his or her duties correctly). Alternatively, if the donor still has the capacity, they can revoke the LPA. They will be required to advise their attorney(s) and the OPG of the revocation so that we can remove the LPA from the register.

What is the LPA register?
The LPA register is a searchable database containing the details of all registered LPAs. It is important to remember that once an LPA is registered, certain pieces of personal information will be available to **anyone who applies to search the register**.

Why does the OPG have a register?
The Mental Capacity Act 2005 sets out the functions of the OPG. One of these is to establish and maintain a register of LPAs.

One of the purposes of the register is to allow those with an interest, such as healthcare professionals, to search the register to see whether an LPA has been registered by the OPG for a particular person.

What information will be on the register?
The type of information available to an applicant will depend on the type of search that they apply for. There are two types of search: a **first tier** and a **second tier** search, with each providing different levels of information to the applicant.

The first tier search provides limited data about the donor and the LPA.

Anyone who has made a first tier search can undertake a **second tier** search. The applicant must explain in detail to the OPG why they require the information and show that the request is in the donor’s best interests. This second tier search relates to further information about the donor only.

There is not a defined list of the information disclosed in a second tier search because it will be different in every case, depending on what is required and what is in the donor’s best interests.
Frequently asked questions (continued)

What if I want to register my property and financial affairs LPA but don’t want my attorney to act until I lack capacity?
You can include a restriction stating how the attorney must demonstrate this – e.g. ‘my attorney(s) must not use my LPA until they have obtained medical evidence stating that I have lost mental capacity’ however this may cause problems in practice.

Who else should be notified of the application to register the LPA?
You must notify the people to be told listed in the LPA using form LPA001. Once you have decided to make an application to register, this should be the first thing you do.

If the donor requested that the LPA is only to be registered upon loss of capacity, does medical evidence need to be supplied to the OPG on loss of capacity?
No, we will not need medical evidence. But, as with all applications to register, we will notify the donor upon receipt to give them an opportunity to object to the registration.

Once I have served notices, what do I do next?
Once you have served the last notice you will need to send us the original LPA form, the completed registration form LPA002 and the appropriate fee.

Are two separate fees payable if I am registering both types of LPA at the same time?
Yes, a separate application to register fee must be paid for each separate LPA registered.

What if the donor or attorney cannot afford the application to register fee(s)?
The fee is normally paid from the donor’s assets, however, if you cannot afford it you can ask us to waive payment. See the OPG’s guidance on fees, exemptions and remissions for more information.

Where can I get information on applying for an order from the Court of Protection?
Information on how to make an application to the Court is available from HM Courts & Tribunals Service website under the Court of Protection heading or you can call the court enquiry line on 0300 456 4600.

Where do I get extra copies of the registered LPA?
The Donor can make certified copies of the registered LPA if they still have capacity. This can be done by copying the registered document and writing the following text at the bottom of each page of the document:

‘I certify this is a true and complete copy of the corresponding page of the original LPA’
The donor should then sign and date each page after this declaration.

If the Donor has lost capacity, the attorney should be able to get a certified copy made by a solicitor. The process for creating a certified copy is the same as it is for the Donor as detailed above.

In exceptional cases, the OPG may be able to provide an office copy of the registered instrument for a fee.

What if the original LPA is missing?
We will not usually accept an application to register without the original LPA form. However, we can register a ‘certified copy’. You can certify copies yourself as soon as you have made the LPA, in case the original gets lost before registration. If you have not done this, a solicitor can certify a copy (for a fee) if he prepared the LPA and has a copy on file.

You will also need to send a written statement explaining how the original was lost. If only an uncertified photocopy is available, it cannot be registered without an order of the court.
Chapter 6: Frequently asked questions

Checklist for sending your LPA for registration

- Have you filled in or crossed through all sections and boxes in part A of your LPA form?
- Has your certificate provider filled in (or crossed through) all the boxes on part B of your LPA form?
- Is your certificate provider aged 18 or over?
- If you have no people to be told, do you have two certificate providers?
- Have each of your attorneys filled in all the boxes in a copy of part C of your LPA form?
- If you are appointing a trust corporation as an attorney (or replacement) have they signed and dated continuation sheet C?
- Check that your people to be told do not include the people you have chosen as your attorney(s) or replacement attorney(s).
- Have you included parts A, B, and C of your LPA form, signed and dated in A, B, C, order?
- Have you signed, numbered and dated all part A continuation sheets to your LPA form?
- Have you filled in the ‘Checklist’ on the front of your LPA form?
- Have you sent to each of your people to be told, form LPA001 ‘Notice of intention to apply for registration’?
- Have you completed all parts of form LPA002 ‘Application to register a Lasting Power of Attorney’?
- Have you included in your envelope:
  - Parts A, B, and C of your LPA form
  - Your completed form LPA002
  - Your payment?

Contact details
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PO Box 16185, Birmingham  B2 2WH
Telephone: 0300 456 0300
(from outside the UK +44 300 456 0300)
Fax: 0870 739 5780
Email: customerservices@publicguardian.gsi.gov.uk
Online: direct.gov.uk/mentalcapacity
or www.justice.gov.uk/about/opg.htm
DX: 744240 Birmingham 79
Textphone: 0115 934 2778