

First Release

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Coverage: Great Britain

Theme: People and Places

This Statistical Summary aims to give a structured overview of Work Programme Official Statistics produced by the Department for Work and Pensions (DWP).

Introduction

Launched throughout Great Britain in June 2011, Work Programme is part of a number of welfare to work reforms aiming to fight poverty, support the most vulnerable and help people break the cycle of benefit dependency. Annex 2.1 provides a schematic overview of Work Programme. For more information on the full range of schemes see <https://www.gov.uk/government/publications/employment-programme-official-statistics>

Work Programme provides personalised work-focused support for people who are long-term unemployed or who are at risk of becoming so. Claimants are referred to the Work Programme by Jobcentre Plus then attached to a work service provider. Individuals remain on the Work Programme for two years and can only be referred and attached once during this period. Some Claimants will be mandated, others have the option to volunteer. The nature of a Claimant's participation, entry point to the Work Programme, and Payment Group will be determined by their circumstances^{1,2}.

Providers are paid primarily for getting participants into sustained employment. There are no payments for job entry. When a claimant has spent at least three, or usually six months of continuous or cumulative spells in employment, the Provider will receive a Job Outcome payment. During the two years on the programme, only one Job Outcome payment can be paid. Following this the Providers will then receive separate Sustainment payments for every subsequent four week period the claimant spends in continuous employment, for up to two years¹.

In this Summary

This Summary contains the latest Work Programme Official Statistics on Referrals, Attachments and validated² Job Outcome and Sustainment payments to March 31st 2013. The Official Statistics are developed in accordance with the Code of Practice and supporting Principles and aim to reflect the Work Programme payment model and contractual agreements which are primarily based on sustained employment.

All statistics are for Great Britain and are primarily sourced from data originally collected via administrative systems. To allow sufficient time for the relevant data to be recorded, extracted and compiled, statistics are published approximately three months after the reference date. The full historical statistical series is refreshed with each release and so previous figures may be updated based on new data².

Alongside the Statistical Summary, a large number of tables and interactive charts enabling users to drill down into the detail on Work Programme Referrals, Attachments, Job Outcome Payments and Sustainment payments are provided via the DWP tabulation tool and data visualisation tool. The full suite of Work Programme Official Statistics plus further detailed background, contextual and technical information can be accessed via the following link: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2>

New in this release

This release is presented in a revised format developed to support interpretation of the emerging statistical series. Additional data and commentary have now been incorporated into the summary reflecting the further maturation of the Work Programme and also user views; including those of UK Statistics Authority and Work Programme Select Committee. The publication will continue to develop as the Work Programme advances. DWP welcome feedback and views on the content and format of the release.



Department
for Work &
Pensions

Issued by:
Information, Governance and
Security Directorate
Department for Work and
Pensions

Telephone:
Press Office: 0203 267 5129

Website:
www.dwp.gov.uk

Statistician:

Judith Correia
Information, Governance and
Security Directorate
Department for Work and Pensions
Room BP5201
Benton Park Road
Longbenton
Newcastle-upon-Tyne
NE98 1YX

Telephone: 0191 216 2939
Email:
judith.correia@dwp.gsi.gov.uk

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If you have any comments or suggestions regarding this publication, please contact DWP via stats-consultation@dwp.gsi.gov.uk.

¹ For more detail see Work Programme Provider guidance: <http://www.dwp.gov.uk/supplying-dwp/what-we-buy/welfare-to-work-services/provider-guidance/work-programme-provider.shtml>

² For further information see Work Programme Official Statistics background information note accessed via: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2>

Statistics describing the benefit circumstances of those referred to the Work Programme are introduced as a regular series in this release. Having previously been published via ad-hoc analyses, the methodology for producing cohort break in benefit statistics for those on the Work Programme, based on DWP working age benefit data has been aligned with other Work Programme cohort statistics and incorporated into both in the Statistical Summary and the data visualisation tool.

Future Releases

The next Work Programme Official Statistics publication in September will contain data to the end of June 2013 and will therefore include information on the the first monthly intake of Work Programme Participants to complete the maximum two years on the Programme.

As some current data series are still emerging; in particular information on Sustainment payments; and the September release will contain only limited information on those completing the Programme, the publication will necessarily continue to develop in both content and structure also taking into account the outcome of Paul Lester Work Programme review³.

DWP intend to open a consultation in July 2013 on plans for Work Programme Official Statistics beyond June 2013. The consultation would close following the September release. The September publication will include existing commitments such as release of the 24 month Departmental Business Plan transparency indicator and initial limited statistics on those completing the Work Programme. Proposals resulting from the consultation will begin to be implemented from the December 2013 release.

³ Study conducted to review how the Department reports Work Programme performance. For more information on relevance to Official Statistics see background information note². The review can be found via the following link: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-guidance-for-employers-and-providers>

Key findings from June 1 2011 to March 31 2013

Once referred, individuals remain on the Work Programme for two years and during this time only one Job Outcome payment can be paid to a provider for each Participant. These payments will be made after either three or six months, of cumulative employment. The time it takes to achieve a Job Outcome is dependant on the Payment Group the Claimant is referred to. The Payment Group allocated depends on the individuals circumstances (such as age, benefit type and availability to seek work). For a summary of the Payment Groups and Participants' entry points see section 2.6.4. Following a Job Outcome payment, Sustainment payments are paid to the Providers for every subsequent four week period that the Participant is in continuous employment. The maximum number of Sustainment payments also differs between groups; the overall maximum across groups is 26 Sustainment payments.

The next release in September 2013 will cover the period to the end of June 2013 and will therefore include information on those who complete the maximum two years and leave the Work Programme.

Work Programme providers are required to meet Minimum Performance Levels (MPLs) for three Payment Groups; Jobseekers Allowance (JSA) Claimants aged 18 to 24 (Payment Group 1), JSA Claimants aged 25 and over (Payment Group 2) and Employment Support Allowance (ESA) new customers (Payment Group 6). These groups are amongst those with the highest volumes and so are the most important for driving overall programme performance. MPLs were set for these particular Payment Groups based on the most reliable, available data and calculated as ten per cent above the level of Job Outcomes that would have been achieved if Claimants had only undertaken fortnightly signing at Jobcentre Plus (non-intervention), derived from historical job entry rates

The Department also has a Business Plan transparency indicator which takes into account the full duration of support received on the Work Programme. Departmental expectations for this indicator will be set based on historic data taking into account the recommendations of the Paul Lester Work Programme review³.

The Departmental Business Plan transparency indicators for the Work Programme; endorsed by the UK Statistics Authority as the most relevant measures; examine the proportion of those referred to the Work Programme each month for whom providers were paid a Job Outcome payment within the following 12 and 24 months⁴.

More recent monthly intakes (cohorts) of Referrals are attaining a higher proportion of Job Outcome payments, at 12 months on the programme, than earlier months, however, early monthly intakes are still continuing to attain Job Outcome payments the longer they spend on the Programme. (See section 1.1 for more detailed statistics and charts)

- For the most recent monthly intakes of Referrals to complete twelve months on the Programme – those referred in January 2012, February 2012 and March 2012 – 11.7%, 13.0% and 13.4% had achieved a Job Outcome payment during their first 12 months on the Programme.
- This compares to 8.5% for those referred in June 2011 – the first monthly intake of people to join the Work Programme⁵.

Statistics on the 24 month measure will be published for the first time in September 2013 for June 2011 Referrals.

From June 1 2011 to March 31 2013

Of those who had spent sufficient time on the programme to do so (three, or usually six months), 13% achieved a Job Outcome and most of these are staying in work. (See section 1.2 for more detailed statistics and charts)

- There were 1.20 million referred to the Work Programme and 1.16 million attached to a provider;
- Of the Referrals, 1.02 million had the minimum sufficient time on the Programme (three, or usually six months) to attain a Job Outcome payment.
- 132 thousand Job Outcome payments were made to providers, which represents 13.0% of eligible Referrals.

⁴ The business plan transparency indicator can be viewed via: <https://www.gov.uk/government/publications/dwp-business-plan-transparency-measures>

⁵ The full historical statistical series is refreshed with each release. The equivalent figure in the previous release was 8.6%, please see Work Programme Official Statistics background information note accessed via: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2> for more information

- 605 thousand Sustainment payments were made to providers with 110 thousand individual Participants attaining at least one Sustainment payment and 80 thousand attaining at least three to date.
- For all Referrals, with sufficient time following a Job Outcome payment, 65.2% of individuals attained the maximum possible number of Sustainment payments they could by 31st March 2013.

The proportion of individuals attaining the maximum number of Sustainment payments in the time available, following a Job Outcome payment, provides a more appropriate indication of sustained employment than the average number of Sustainment payments per Job Outcome. In isolation a high/low average may not represent a high/low level of sustainment as many individuals may have only had a short amount of time between achieving a Job Outcome and the end of the period covered by the statistics. This percentage will reduce in subsequent releases as the maximum possible number of Sustainment payments, in the time available, increases. Sustainment payments still represent an early series; the associated statistics will continue to develop as the Work Programme advances.

Work Programme contracts are assessed in financial years and include Minimum Performance Levels (targets) for three groups of Participants, Jobseekers Allowance (JSA) Claimants aged 18 to 24, JSA Claimants aged 25 and over and Employment Support Allowance (ESA) new customers. These are calculated by comparing the number of Job Outcome payments with the number of Referrals in the same period for that group.

In the first financial year the performance level for the JSA 18 to 24, JSA 25 and over and ESA new customers Payment Groups were 1.0%, 1.0% and 0.6% respectively. This was against a Minimum Performance Level of 5.5% for each group.

Many commentators on the previous statistical release looked to compare total Job Outcome payments with total Referrals in the period covered by that publication (June 2011 to July 2012) and assess this against a minimum benchmark. Incorrectly the media calculated 3.5% (using data covered by full release period) and 2.3% (using data from June 2011 to May 2012) as the relevant figure to compare against the 5.5% benchmark. The contractual benchmark is measured each financial year for three specific groups of Participants only.

In the first financial year of the Programme, Minimum Performance Levels were not met. However many providers are now exceeding or hitting the levels set out in their contracts for getting jobseekers into long-term work after substantial improvements in performance. 18 out of 40 contracts have met or exceeded their target for helping JSA Claimants aged 25 and over, and 18 have met the target for helping JSA Claimants aged 18 to 24. Performance for the ESA new customers group remained well below Minimum Performance Levels in year 2. **For more information see section 1.3.**

- From June 1, 2011, to March 31, 2012, there were 687 thousand Referrals and 9 thousand Job Outcome payments.
- In that first financial year the performance level for the JSA 18 to 24, JSA 25 and over and ESA new customers Payment Groups were 1.0%, 1.0% and 0.6% respectively. This was against a Minimum Performance Level of 5.5% for each group.
- From April 1, 2012, to March 31, 2013, there were 516 thousand Referrals and 123 thousand Job Outcome payments.
- In this second financial year (April 2012 – March 2013) the contractual performance level for the JSA 18 to 24, JSA 25 and over and ESA new customers Payment Groups were 31.9%, 27.3% and 5.3% respectively. This was against a Minimum Performance Level of 33%, 27.5% and 16.5% for each group respectively.
- Performance of individual Providers varies significantly for each of the three Payment Groups. In the second financial year, across the 40 contracts, Providers hit or exceeded the minimum contracted performance level for the JSA 18 to 24 group, JSA 25 and over group and ESA new customer group in 18, 18 and 0 contracts respectively.

Work Programme Official Statistics: Table of Contents

1. Official Statistics	7
1.1 Statistics on monthly intakes of Referrals	7
1.1.1 Tracking and comparing monthly intakes of Referrals achieving a Job Outcome payment over time	7
1.1.2 Comparing monthly intakes of Referrals that have achieved a Job Outcome payment within 12 months (Business Plan Transparency indicator)	8
1.1.3 Monthly intakes of Referrals and Attachments over time: comparison by Payment Group	9
1.1.4 Comparing monthly intakes of Referrals, by Payment Group achieving a Job Outcome payment within 12 months	10
1.1.5 Comparing monthly intakes of Referrals, by Payment Group achieving Sustainment payment	11
1.1.6 Comparing monthly intakes of Referrals that have had a break in benefit	12
1.2 Statistics on Referrals, Attachments, Job Outcome payments and Sustainment payments	14
1.2.1 Contractual Minimum Performance Measures	16
1.3 Personal Characteristics and Geography	19
2. Annex	21
2.1 Work Programme: overview of how the scheme works	21
2.2 Official Statistics: overview	22
2.3 Tables on monthly intake (cohort) of Referrals analysis	23
Table 2.1: Percentage of monthly intakes of Referrals to the Work Programme that achieved a Job Outcome payment in the subsequent months following referral	23
Table 2.2: Proportion of monthly intakes (cohorts) of Referrals to the Work Programme who spent time off benefit by the end of March 2013	23
Table 2.3: Proportion of monthly intakes (cohorts) of Referrals to the Work Programme who spent time off benefit in the 12 months following referral	24
Table 2.4: Proportion of Participants that did achieve a Job Outcome payment by the number of Participants that could have achieved a Job Outcome payment (up to the end of March 2013)	24
Table 2.5: Numbers of Sustainment payments achieved by Participants on the Work Programme up to the end of March 2013, by monthly intake (cohort) of referral	24
Table 2.6: Proportion of each monthly intake (cohort) of Referrals to the Work Programme (who had enough time to achieve at least one Sustainment payment) that achieved the maximum number of Sustainment payments possible in the period up to the end of March 2013, broken down by number of Sustainment payments achieved	25
2.4 Tables showing volumes of Work Programme Referrals, Attachments, Job Outcome payments and Sustainment payments and the total number of Sustainment payments paid	26
Table 2.7: Time series showing number of Referrals, Attachments, Job Outcome payments and Sustainment payments paid to providers and achieved by individuals: June 2011 to March 2013	26
Table 2.8: Number of Sustainment payments achieved by Participants on the Work Programme: June 2011 to March 2013	26

Table 2.9: Number of Referrals to the Work Programme with sufficient time following a Job Outcome payment to achieve at least one Sustainment payment, by the number they achieved and whether it was the maximum possible in the period covered by the statistics (end of March 2013).....	27
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2.5 Tables of characteristics 28

Table 2.10: The cumulative number of Referrals, Attachments, Job Outcome payments and Sustainment payments to the Work Programme, by Payment Group to end of March 2013	28
Table 2.11: Percentage of monthly intakes (cohorts) of Referrals to the Work Programme achieving a Job Outcome within 12 months following referral.....	29
Table 2.12a: Time Series showing number of Referrals, Attachments, Job Outcome payments and Sustainment payments for the 18-24 and JSA 25 and over Payment Groups (with a 26 week Job Outcome qualifying period): June 2011 to March 2013	30
Table 2.12b: Time Series showing number of Referrals, Attachments, Job Outcome payments and Sustainment payments for the other JSA Payment Group (with a 13 week Job Outcome qualifying period): June 2011 to March 2013	31
Table 2.12c: Time Series showing number of Referrals, Attachments, Job Outcome payments and Sustainment payments for the new ESA customer and other ESA/IB Payment Groups (with a 13 week Job Outcome qualifying period): June 2011 to March 2013.....	32
Table 2.13: Number of Referrals and Attachments to the Work Programme, the number of Claimants who have qualified for a Job Outcome payment and the number of Claimants who have qualified for at least one Sustainment payment – Age by gender: June 2011 to March 2013	33
Table 2.14: Number of Referrals to the Work Programme - Region by Ethnicity Summary: June 2011 to March 2013	33
Table 2.15: Number of Referrals, Attachments, Job Outcome payments and Sustainment payments to the Work Programme – by Region: June 2011 to March 2013	34
Table 2.16: Number of Claimants of JSA/ESA/IB in Great Britain broken down by region - November 2012.	34
Table 2.17: Number of Referrals, Attachments, Job Outcome payments and Sustainment payments to the Work Programme – by Contract: June 2011 to March 2013	35
Table 2.18: In year (financial year) proportion of Referrals to the Work Programme who have achieved a Job Outcome payment, by contract- for the Payment Groups which have a Minimum Performance Level (MPL): June 2011 to March 2013	36
Table 2.19: Proportion of Referrals to the Work Programme to end of March 2013 that have received at least a year of support on the Work Programme and achieved a Job Outcome payment within 12 months.....	37

2.6 Notes 39

2.6.1. Employment Programme Statistics	39
2.6.2. Work Programme Statistics	39
2.6.3. Definitions	39
2.6.4. Work Programme referral points and Payment Groups.	39
2.6.5. Code of Practice for Official Statistics	41
2.6.6. Other National and Official Statistics issued by the Department for Work and Pensions.....	41
2.6.7. Revisions	41
2.6.8. Profiles.....	41

Latest statistical data available from:
<https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2>

1. Official Statistics

1.1 Statistics on monthly intakes of Referrals

Since Job Outcome payments are paid when Participants have been in work for at least three, or usually six, months of continuous or cumulative spells of employment, any comparison of the total number of Job Outcome payments and Referrals in the same period includes those who have not been on the programme long enough to achieve a Job Outcome payment. As such, measures based on tracking monthly intakes of Referrals facilitate comparison between groups that have had the same duration of support and provide a more suitable measure.

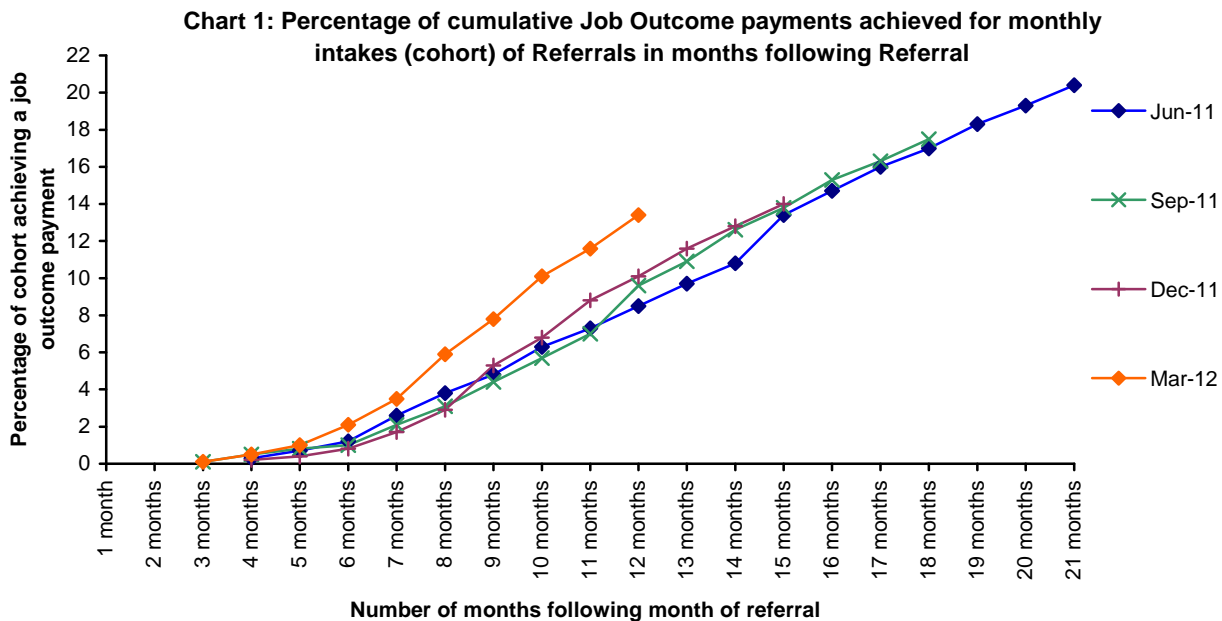
This approach has been endorsed by the UK Statistics Authority and is the basis for the Departmental Business Plan Transparency Indicators for the Work Programme. See section 1.1.2.

1.1.1 Tracking and comparing monthly intakes (cohorts) of Referrals achieving a Job Outcome payment over time

Chart 1 (see also Table 2.1, Annex) tracks monthly intakes (cohorts) of Referrals. Table 2.1 presents figures for each monthly intake of Referrals. For ease of interpretation Chart 1 presents every fourth cohort, however the conclusions drawn below remain valid. Each cohort is represented by a line tracking the cumulative proportion achieving a Job Outcome payment in each month following referral. This allows comparison of cohorts with the same duration of support as well as examination of individual cohorts over time.

Overall the chart below shows that early cohorts of Referrals continue to show an increasing proportion attaining Job Outcome payments as the duration of support on the Programme increases whilst more recent cohorts of Referrals attain a higher proportion of Job Outcome payments than earlier cohorts with the same duration of support.

For the first monthly cohort of Work Programme Referrals, June 2011, data is available for the first 21 months of support to end of March 2013. The proportion attaining a Job Outcome payment has continued to increase throughout this time. After 12 months support, 8.5% of the June 2011 intake attained a Job Outcome payment, by 15 months this was 13.4%. For the March 2012 cohort, the same proportion (13.4%) achieved a Job Outcome payment within 12 months. After 21 months of support, 20.4% of the June 2011 intake had attained a Job Outcome payment (see table 2.1 in annex).



Tracking and comparing monthly cohorts of Referrals over time shows that;

More recent monthly intakes of Referrals

- are generally attaining a higher proportion of Job Outcome payments than earlier cohorts with the same duration of support for example for those referred in January, February and March 2012 - 8.4%,

9.6% and 10.1% achieved a Job Outcome after 10 months on the programme compared with 6.3% of those referred in June 2011 (see table 2.1 in annex).

Earlier cohorts of Referrals

- continue to show an increasing proportion attaining Job Outcome payments as the duration on the Programme increases. For example the June 2011 intake of Referrals achieved 13.4%, 17.0% and 20.4% Job Outcomes at 15, 18 and 21 months on the programme. (see table 2.1 in annex)

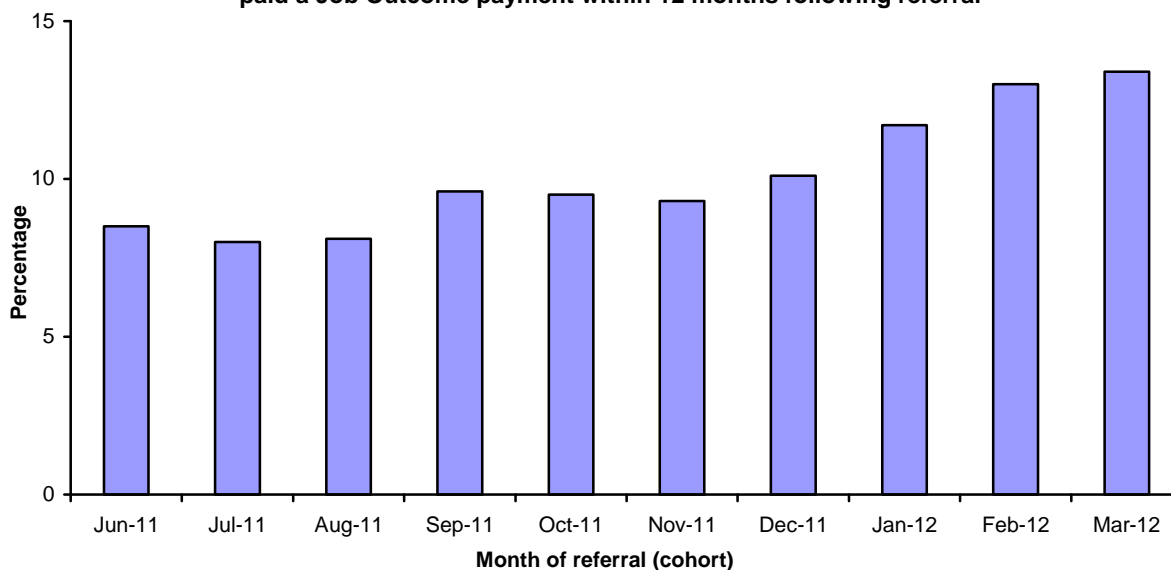
1.1.2 Comparing monthly intakes (cohorts) of Referrals that have achieved a Job Outcome payment within 12 months (Business Plan Transparency Indicator).

There are three DWP Business Plan Transparency Indicators associated with the Work Programme. Two are related to this release; one is the proportion of each monthly cohort of Referrals for whom providers were paid a Job Outcome payment within 12 months following referral⁴. The other is the proportion of each monthly cohort of Referrals for whom providers were paid a Job Outcome payment within 24 months following referral. Both of these facilitate comparison between cohorts once Claimants have had time to receive a reasonable duration of support. Statistics on the 24 month measure will be published for the first time in September 2013 for June 2011 Referrals.

Chart 2 (see also Table 2.1 in Annex) presents the DWP business plan transparency indicator for each cohort that has received 12 months support on the Work Programme. Each bar represents a monthly cohort of Referrals with the height of the bar showing the proportion for whom providers were paid a Job Outcome payment within that 12 months.

Overall the chart shows that generally, more recent cohorts of Referrals that have received 12 months support on the Work Programme, have a higher proportion attaining a Job Outcome payment within this time than earlier cohorts.

Chart 2: Proportion of monthly intakes (cohort) of referrals for whom providers were paid a Job Outcome payment within 12 months following referral



The proportion attaining a Job Outcome payment within 12 months has generally been increasing steadily with each successive monthly intake of Referrals. For example for the January, February and March 2013 monthly intake of Referrals – 11.7%, 13.0% and 13.4% achieved a Job Outcome within 12 months of being referred to the Programme compared with 8.5% of those referred in June 2011^{4,5} (see table 2.1 in annex). Statistics on the 24 month measure will be published for the first time in September 2013 for June 2011 Referrals. Further time will be needed to develop a clear understanding of trends.

1.1.3 Monthly intakes (cohorts) of Referrals and Attachments over time: comparison by Payment Group

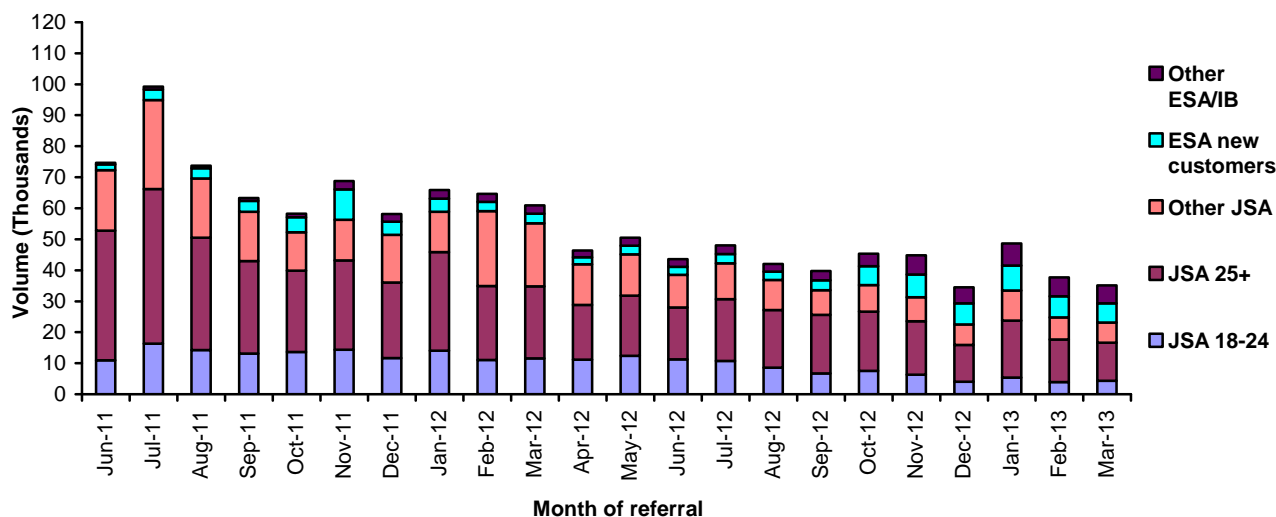
The Work Programme supports a wide range of different Participants, in receipt of different benefits. Some customers need more help to get into work than others and Work Programme providers are paid more for helping those customers. This differential pricing, aims to ensure that providers have strong incentives to help all their customers, rather than focusing on easier to help customers. Customers are referred to the Work Programme by Jobcentre Plus and allocated to one of nine Payment Groups according to the benefit their circumstances and the benefit they are receiving. See notes section in annex for details on Payment Groups.

Chart 3 (see also Table 2.7 and Tables 2.12 in Annex) shows the volumes of Referrals each month since the beginning of the scheme. Attachments follow a similar pattern to Referrals since attachment to a provider occurs on average just over 15 days after referral by Jobcentre Plus with only approximately 2.0% of Referrals which don't attach². The chart also shows the composition of each monthly cohort of Referrals by Payment Group.

To aid presentation, Chart 3, and subsequent Payment Group charts, present Payment Group 1 (JSA Claimants aged 18 to 24), Payment Group 2 (JSA Claimants aged 25 and over) and Payment Group 6 (ESA new customers) individually whereas Payment Groups 3, 4 and 9 have been grouped and presented as "other JSA" and Payment Group 5, 7 and 8 grouped and presented as "Other ESA/IB". The conclusions drawn remain valid.

Overall chart 3 shows that volumes of monthly intake of Referrals to the Work Programme has generally decreased following the roll out activity during June/July 2011 since individuals remain on the Work Programme for two years and can only be referred and attached once during this period. There were 74,640 Referrals in June 2011, compared to 60,960 in March 2012 and 35,120 in March 2013 (see Table 2.7). The Payment Group composition of those being referred to the Work Programme has also changed since the scheme commenced. The earlier cohorts had a higher proportion of cases in Payment Groups that are expected to reach a Job Outcome more quickly whereas the later cohorts include an increasing proportion of Participants who are expected to require more support and assistance to find work and remain in work long enough to qualify for a Job Outcome. For example 55.9% of the June 2011 Referrals were JSA Claimants aged 25 and over, with 2.4% new ESA Claimants. This compares to 35.0% and 17.5% respectively for the March 2013 intake (see Tables 2.12)

Chart 3: Volume of referrals to the Work Programme by month and Payment Group: June 2011 to March 2013



The early peaks in volumes of Referrals reflects the staggered roll out activity, referral of ex Flexible New Deal Participants during June/July 2011 and the clearance of these cases in October 2011. The series is also affected by the number of working days in each month. For example, the reduction in monthly Referrals in December 2011 and 2012 as well as April 2012 and June 2012 are a result of the public holidays in these months.

Claimants are referred to the Work Programme and allocated a Payment Group by Jobcentre Plus depending on their circumstances. The Participant remains in the same Payment Group throughout their time on the Programme.

From Chart 3, later cohorts have a higher proportion of individuals that are expected to require more support and assistance to find a job compared to earlier cohorts. For example 3% of the June 2011 monthly intake of

referrals were from an ESA group compared to 34% of the March 2013 intake. This reflects changes in access to the Programme. There was a significant rise in the proportion of ESA Referrals in each monthly cohort towards the end of 2011, compared to earlier months, reflecting a Jobcentre Plus exercise to identify eligible ESA Claimants who had not been referred to the Work Programme, the introduction of information sessions¹ for potential ESA volunteers in October 2011 and the immediate referral of people expected to be fit for work within 6 months.

The increase in the proportion of the 'other JSA' Payment Group from February 2012 can partly be attributed to the introduction of Referrals to the JSA Prison Leavers group which commenced in February 2012. JSA Prison Leavers form around 9% of the total for the other JSA group (see table 2.10).

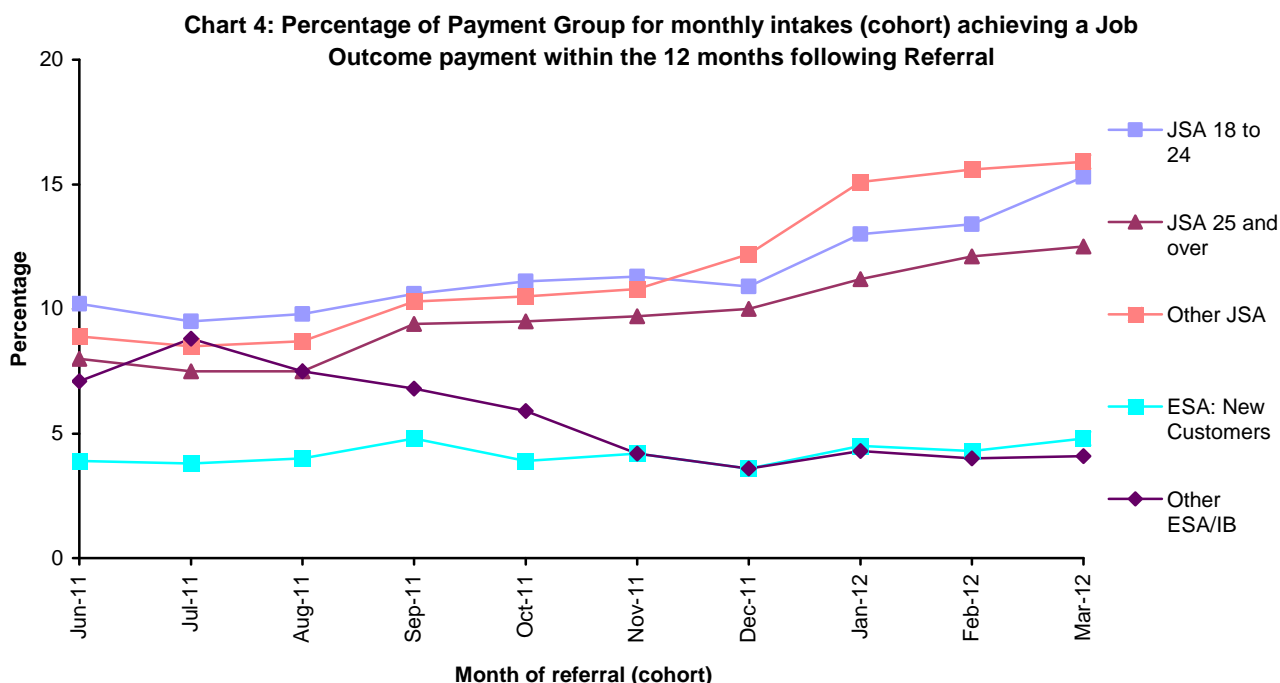
1.1.4 Comparing monthly intakes (cohorts) of Referrals, by Payment Group achieving a Job Outcome payment within 12 months

Chart 4 (see also table 2.11 in Annex A) shows, for each monthly intake of Referrals, the percentage of each Payment Group for whom providers were paid a Job Outcome payment within 12 months following referral.

Overall the chart shows the proportion of Payment Groups for whom providers were paid a Job Outcome payment within 12 months following referral varies within and across cohorts.

The proportion of those from JSA groups attaining a Job Outcome payment within 12 months has generally been increasing steadily with each successive monthly intake of Referrals. For the June 2011 intake 10.2% of the JSA 18-24 year old Participants achieved a Job Outcome payment within 12 months. This was 8.0% for JSA Participants aged 25 and over and 8.9% for the other JSA group. For the March 2012 intake, these were 15.3%, 12.5% and 15.9% respectively. (see Table 2.11)

The proportion of those from ESA groups attaining a Job Outcome payment within 12 months has remained fairly constant from November 2011 intake onwards. For the November 2011 intake 4.2% of both the ESA new Claimant and other ESA/IB groups respectively achieved a Job Outcome payment within 12 months. These were 4.8% and 4.1% respectively for the March 2012 intake.



For the earlier cohorts, i.e. October 2011 intake and earlier, whilst the proportion of ESA new Claimant intake achieving a Job Outcome payment within 12 months is still around the same level (3.9% for the June 2011 cohort) the proportion of ESA other group in each intake who attain a Job Outcome payment within 12 months is higher (7.1% of the June intake - see Table 2.11).

This is likely to be influenced by the comparatively smaller size of the early cohorts of ESA intake compared to those from November onwards, in particular for the other ESA/IB group. For example in June 2011 1,800 ESA new Claimants were referred to the Work Programme, in March 2012 there were 3,130. This compares to the other ESA/IB intake which was 560 in June 2011 and around five times that level in March 2012 at 2,670.

This increase coincides with introduction of ESA information sessions in October 2011 and the immediate referral of people expected to be fit for work within 6 months.

1.1.5 Comparing monthly intakes (cohorts) of Referrals achieving Sustainment payments

Following the payment of a Job Outcome, providers can claim Sustainment payments for every subsequent four week period in continuous employment, for up to two years. The timescales for achieving a Job Outcome payment and Sustainment payment differ according to the Payment Group to which the Participant is assigned by Jobcentre Plus when they are referred to the programme^{1,2}.

The preferred approach for Sustainment payment statistics would be to track the monthly intakes for a standard amount of time in a similar way to the Business Plan transparency indicators which relate to Job Outcomes. However since Sustainment payments must follow a Job Outcome which can only be attained after a minimum of three or usually six months on the Programme, presenting the 12 month picture for Sustainment payments would provide only a very limited picture for a small number of cohorts of sustainment beyond a Job Outcome Payment. A more appropriate tracking period for comparison is 24 months. Statistics on the the first monthly intake of Work Programme Participants to complete 24 months on the Programme will be available in September 2013.

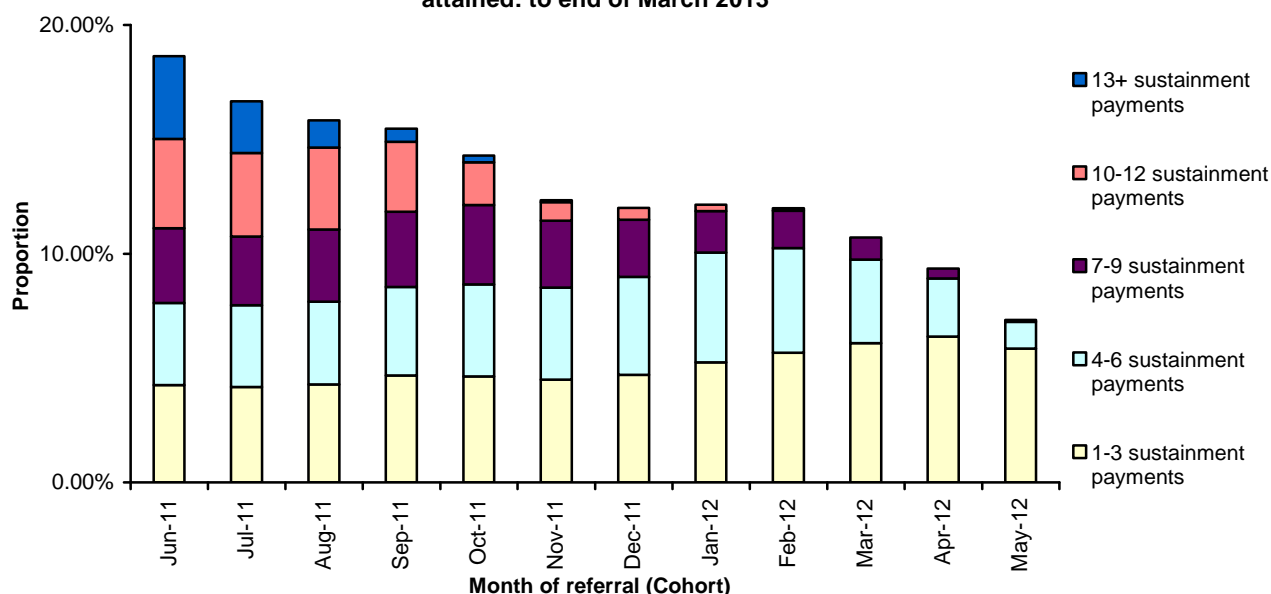
Ahead of a suitable standard duration for comparison of cohorts, the statistics below present proportions up to the end of March 2013, the full duration of available data. As such earlier monthly intakes will have had a longer duration of support and more opportunity to attain a Job Outcome payment and subsequent Sustainment payments.

As mentioned earlier, the statistics on Sustainment payments will continue to develop. Unlike Referrals and Attachments, Sustainment payments still represent an early data series. DWP intend to open a consultation in July 2013 on plans for Work Programme Official Statistics beyond June 2013 which will include proposals on the presentation and content of Sustainment payment statistics.

Chart 5 (see also Table 2.5 in Annex) shows for each monthly cohort of Referrals, the proportion of Participants that have achieved at least one Sustainment payment up to the end of March 2013. The breakdowns within the bars represent the numbers of Sustainment payments achieved by individuals within each monthly cohort.

Overall the chart shows that earlier monthly cohorts of Referrals have a higher proportion attaining Sustainment payments when compared to more recent cohorts; with a higher proportion also attaining larger numbers of Sustainment payments. This is intuitive since earlier cohorts have had a longer period of support on the Work Programme and later cohorts less time and opportunity to attain a Job Outcome payment and subsequent Sustainment payments.

Chart 5: Proportion of monthly Referrals attaining Sustainment payments by number attained: to end of March 2013



For example those referred to Payment Group 1 or 2 in January 2012, who attained a Job Outcome payment at the earliest opportunity could only have attained a maximum of **9** Sustainment payments which compares to a potential maximum of **17** for the first cohort of Referrals in June 2011. As such, for the most recent cohorts,

the proportion attaining a Sustainment payment is similar to the proportion attaining a Job Outcome for the latest available data (See Table 2.1).

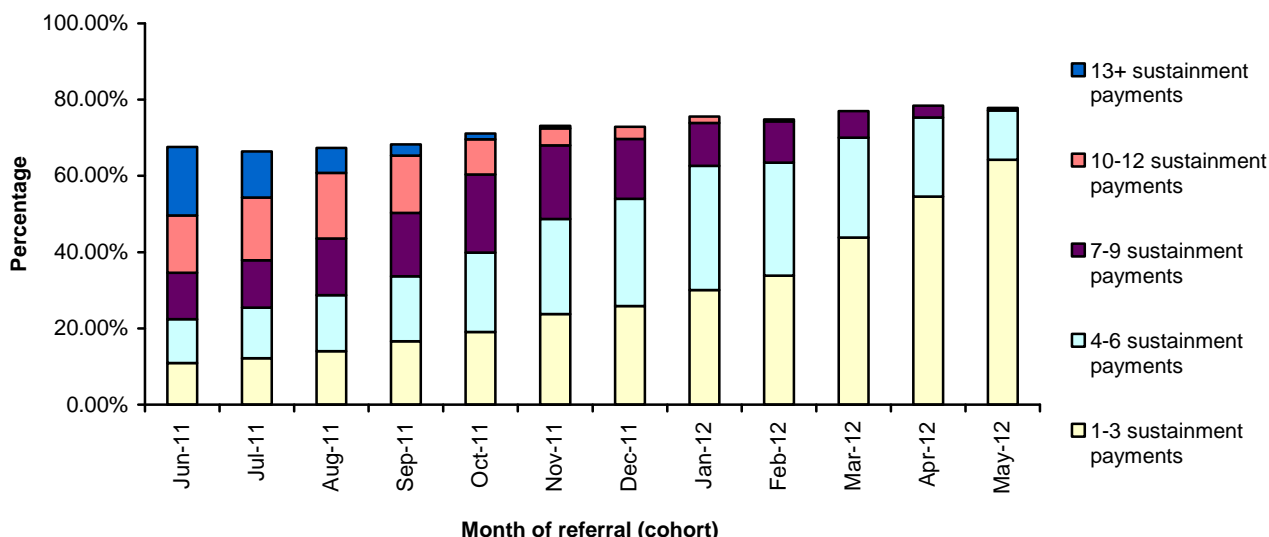
Ahead of a suitable standard tracking period **Chart 6 (see also Table 2.6 in Annex)** aims to add to the picture of the current level of sustainment of employment by considering the proportion of Participants that have achieved the maximum number of Sustainment payments possible following their Job Outcome payment up to the end of March 2013⁶. This is broken down by the number of Sustainment payments attained.

Overall the chart shows that for all cohorts of Referrals, the bulk of individuals, over 60% in all cases, attain the maximum possible number of Sustainment payments they could following a Job Outcome payment, to the end of March 2013 and that the maximum achieved is generally higher for earlier cohorts.

Again this is expected since earlier cohorts have had a longer period of support on the Work Programme and later cohorts less time and opportunity to attain a Job Outcome payment and subsequent Sustainment payments.

It should be noted that a Sustainment payment can be claimed following each four continuous weeks in employment after a Job Outcome payment has been paid. If an individual has a break in employment, but then goes back into work following further Work Programme support, Sustainment payments will be attained for every subsequent four week period the Claimant spends in continuous employment, following the break. Therefore whilst the individual may go on to achieve the Programme maximum number of Sustainment payments for their Payment Group, they would not appear in Chart 6.

Chart 6: Proportion of each monthly cohort of referrals that achieved the maximum number of Sustainment payments possible up to end of March 2013, broken down by number of Sustainment payments achieved



The chart also shows that earlier cohorts have a lower overall proportion achieving the maximum number of Sustainment payments than more recent cohorts. It is intuitive that the longer the time after attaining a Job Outcome, the more likely it is that some individuals will have breaks in employment and no longer attain their maximum number of Sustainment payments.

Note that this is still an early data series. Each cohort of Referrals continues to show an increasing proportion attaining Job Outcome payments. Further time will be needed to develop a clear understanding of trends as the Programme matures. The publication will continue to develop as the Work Programme advances to support interpretation of the emerging series. DWP intend to open a consultation in July 2013 on plans for Work Programme Official Statistics beyond the June 2013 release and welcome feedback and views on the content and format of this release.

1.1.6 Comparing monthly intakes (cohorts) of Referrals that have had a break in benefit.

⁶ Note that the maximum in Chart 6 is distinct from the Programme maximum number of Sustainment payments. For further information see Work Programme Official Statistics Background Information Note accessed via: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2>

Analysis of the benefit status of Participants on the Work Programme shows that for those who have received 12 months support, the later monthly intakes show a greater proportion with a break in benefit than earlier months. The proportion with longer breaks of 13 and 26 weeks off benefit is also greater for later monthly intakes of Referrals.

Table 2.2 and Table 2.3 in Annex also show that for each monthly intake of Referrals that has received 12 months support on the Programme, the most recent cohorts have larger proportions with a break in benefit within those 12 months. For example for the January, February, March 2012 intake of Referrals – 56.5% 57.7% and 60.7% had a break in benefit compared with 52.4% of those referred in June 2011.

The proportion with a continuous break in benefit of 13 and 26 weeks within the 12 months is also higher for later cohorts. For example for the March 2012 intake of Referrals 35.4% and 22.1% had a continuous break in benefit of 13 and 26 weeks compared with 29.2% and 18.2% for the June 2011 intake. Whilst these figures represent evidence of movement off benefit, they do not, in isolation, provide direct evidence of movement into sustained employment or link with Job Outcome payments. For example Tables 2.2 and 2.3 track continuous spells off benefit whereas providers can claim a Job Outcome payment based on the total time employed, irrespective of the number of spells.

1.2 Statistics on Referrals, Attachments, Job Outcome payments and Sustainment payments

Following roll out during June/July 2011 the number of monthly Referrals and Attachments to the Work Programme has generally been decreasing as once referred, individuals remain on the Programme for two years, however the overall number receiving support has continued to increase and the volume of Job Outcome and Sustainment payments have steadily risen since the first months in which they could have been attained. From June 2013 Work Programme Participants will begin to complete the maximum two years on the Programme.

Referrals/Attachments

Participants referred to the Work Programme receive up to 104 weeks of support from providers and cannot be re-referred during this period. Therefore since the scheme only began in June 2011 and the statistics cover to the end of March 2013, Referrals, Attachments and Job Outcomes payments within this release represent individuals on the scheme whilst more than one Sustainment payment can be claimed for each Participant.

The next release in September 2013 will cover to the end of June 2013 and will therefore contain information on those who complete and leave the Work Programme.

In total up to 31st March 2013 there have been 1,203,820 Referrals and 1,160,800 Attachments to the Work Programme.

Chart 3 (in section 1.13) shows the volumes of Referrals since the beginning of the scheme (data for Referrals and Attachments also in Table 2.7). In general the number of Referrals has been gradually falling because once someone is referred they remain on the Work Programme until their support from their provider is complete, or they leave².

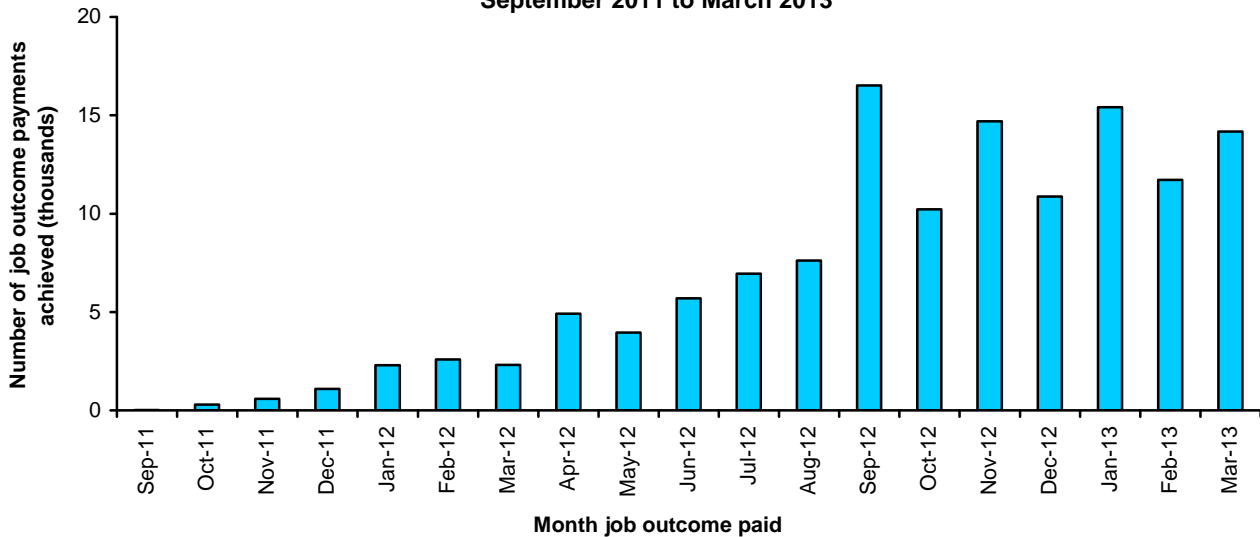
Job Outcome payments/Sustainment payments

Job Outcome payments can be achieved following three or six months spent in continuous or cumulative employment (dependant on Payment Group) and Sustainment payments for each subsequent 4 week period the Participant stays in employment² following the payment of a Job Outcome.

Chart 7 (Figures in Table 2.7 in Annex) shows the number of Job Outcome payments made to Work Programme providers each month. Overall the chart shows that the number of Job Outcome payments steadily increased from September 2011 onwards with another rise at December 2011 i.e. three and six months after the Work Programme launched in June 2011. There were 14,180 Job Outcome payments made to providers in the month of March 2013.

As the series reflects the month of payment it is affected by the number of working days in each month. This is likely to explain the reduction in monthly Job Outcomes payments in December (and corresponding increase in January) as a result of the public holidays.

**Chart 7: Volumes of Job Outcomes payments paid to providers by month:
September 2011 to March 2013**



The data series for Job Outcome payments (and Sustainment payments) during March 2012 to May 2012 was subject to fluctuations as the new IT payment system and processes bedded in following their introduction. Additionally fluctuations in the later monthly series can also be attributed to operational and validation issues as the Programme settles down, for example in September 2012 around 8,000 Job Outcomes were released for payment having initially failed automated checks and been subject to further validation. Validation processes were refined from October 2012 to reduce the number of valid claims failing automated checks.

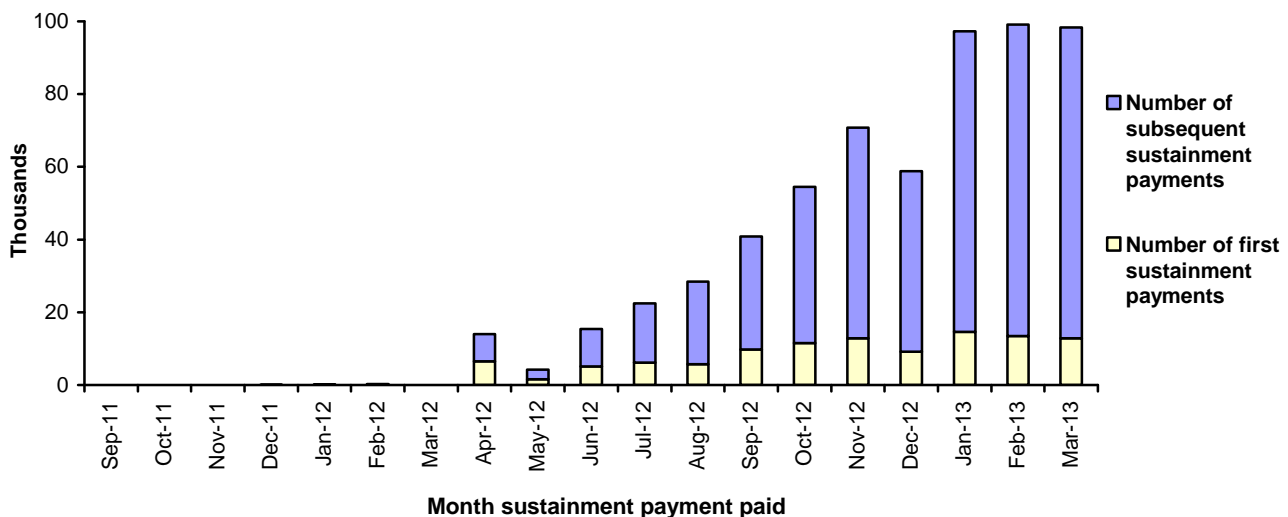
In total up to 31st March 2013 providers have received 131,920 Job Outcome payments, representing 13.0% of individuals, who had the minimum sufficient time on the Programme to achieve a Job Outcome payment (ie. three or six months in employment). 93.0% of these Job Outcome payments were attained in the second financial year of the Programme (see table 2.7).

Following a Job Outcome payment, providers can claim Sustainment payments for each and every subsequent four week period the Participant spends in continuous employment, for up to two years.

Chart 8 (Figures shown in table 2.7 in annex) shows the number of Sustainment payments paid to providers each month, broken down by whether or not this was a first Sustainment payment attained by an individual.

Overall the chart shows that the number of Sustainment payments paid has continued to increase steadily since they could first be paid in September 2011. As well as the volume of first Sustainment payments attained by individuals continuing to increase following Job Outcome payments, the volume of subsequent Sustainment payments also continues to rise as individuals achieve subsequent four week periods in continuous employment.

**Chart 8: Volumes of Sustainment payments paid to providers by month:
September 2011 to March 2013**



Sustainment payments can only be paid to the provider once a Job Outcome payment has been paid therefore the first Sustainment payments were only possible in September 2011. The earliest point a Sustainment payment can be made and the maximum number payable is based on the Payment Group which the customer is referred in².

The volumes of Sustainment payments have been steadily rising. By March 2013 there had been 604,700 Sustainment payments made to providers, with 109,770 individual Participants attaining at least one Sustainment payment. The pattern of first Sustainment payments, as would be expected, follows closely that of Job Outcome payments in Chart 7, however particularly from June 2012, the number of subsequent Sustainment payments achieved each month continues to increase

Table 2.8 shows the breakdown by numbers achieved by individuals with over half (56,710) of the individuals that achieve at least one Sustainment payment attaining five or more.

Table 2.9 shows the number of individual Referrals who achieve the maximum number of Sustainment payments that they could up to the end of March 2013, broken down by number of Sustainment payments. Overall, for all Referrals with sufficient time following a Job Outcome payment, 65.2% of individuals attained the maximum possible number of Sustainment payments they could by 31 March 2013. Of those 11,930 Referrals who had the opportunity to attain 13 or more Sustainment payments following a Job Outcome payment, approaching half (47.4%) did so.

1.2.1 Contractual Minimum Performance Measures

The Work Programme is delivered through 40 contracts held by 18 Private, Public and Voluntary and Community Sector organisations. Work Programme contracts are assessed in financial years. Provider performance is measured on an annual basis as the ratio of in year Job Outcomes to Referrals for three groups of Participants. This measure is assessed against Minimum Performance Levels which are set out in contracts². These contractual measures include people referred in the period who would not have been on the programme long enough to achieve a Job Outcome but allow a timely assessment of performance; the levels set were necessarily based on historic data.

In the first financial year from June 1, 2011, to March 31, 2012, the contractual performance level for the JSA 18 to 24, JSA 25 and over and ESA new customer Payment Groups were 1.0%, 1.0% and 0.6% respectively. This was against a Minimum Performance Level of 5.5% for each group.

In the second financial year from April 1, 2012, to March 31, 2013, the contractual performance level for the JSA 18 to 24, JSA 25 and over and ESA new customers Payment Groups were 31.9%, 27.3% and 5.3% respectively. This was against a Minimum Performance Level of 33.0%, 27.5% and 16.5% for each group respectively

Since provider performance is the ratio of Job Outcome payments to Referrals, changes in referral patterns can impact on the comparison with Minimum Performance Levels. The measures above should be considered against a pattern of declining Referrals.

Chart 9 to Chart 11 (see also Table 2.18 in Annex and page 18 for legend to Charts) show the performance levels for JSA 18 to 24, JSA 25 or over and ESA new customers broken down by contract for the first 2 financial years of the Work Programme. The bars in the chart represent the proportion of Job Outcomes to Referrals achieved by each Contract in year 1 and year 2 of the Work Programme. A year is defined as beginning of April to the end of March. The yellow and red lines indicate the Minimum Performance Levels for year 1 (5.5%) and year 2 (33.0%, 27.5 and 16.5%) respectively.

Overall charts 9-11 show that there is a lot of variation between providers and across the three Payment Groups. In (financial) year one, performance was well below the Minimum Performance Levels across all three groups. In year 2 however a number of providers are exceeding Minimum Performance Levels for the JSA 18 to 24 and JSA 25 and over groups. Performance for the ESA new customers group remained well below Minimum Performance Levels. It should be noted that ESA is a relatively new benefit hence less historic data was available with which to set Minimum Performance Levels when compared with JSA groups.

Chart 9: In the first financial year of the Programme, Minimum Performance Levels were not met for the JSA 18-24 year old Participant group, In the second financial year, out of the 40 Work Programme contracts, providers hit or exceeded the minimum contracted performance level in 18 contracts, with the "Surrey, Sussex, Kent: G4S" contract achieving the best performance measure of 42.0% and the "Wales: Working Links (Emp) Ltd" contract the lowest at 24.9% (although "NE Yorks, The Humber: Corp. of Newc. College", "West Yorkshire: Interserve Working Futures" and "Glouc, Wilts, Swindon, West of England: JHP Group Ltd" all have performance measures within 0.5 percentage points of Wales: Working Links (Emp) Ltd).

Chart 9: In year proportion of referrals achieving a Job Outcome payment by contract: JSA 18 to 24

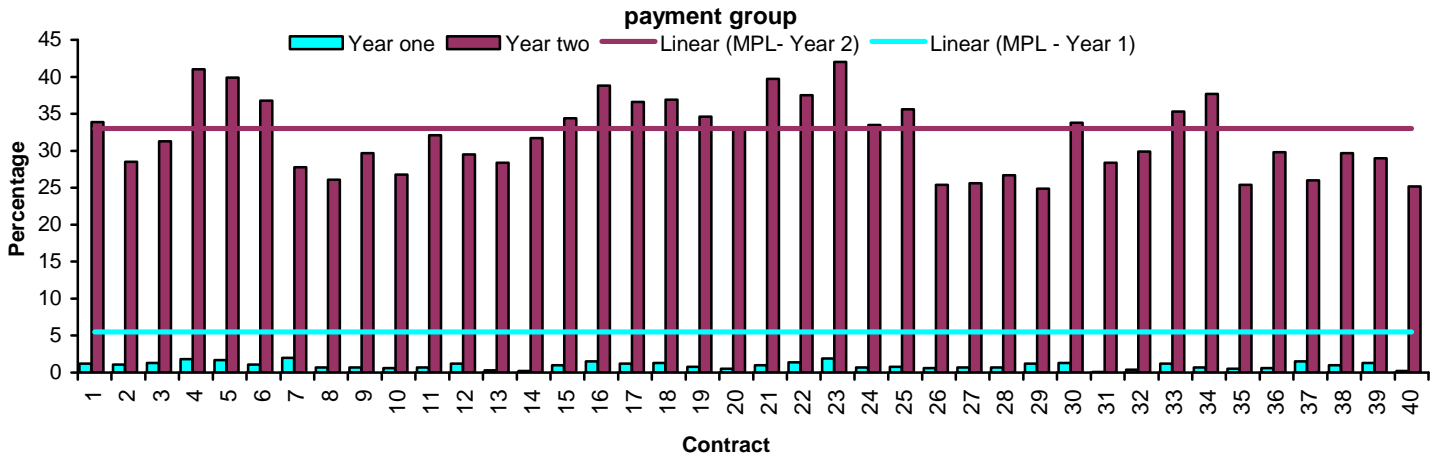


Chart 10: In the first financial year of the Programme, Minimum Performance Levels were not met for the JSA 25 years and older Participant group. In the second financial year, out of the 40 Work Programme contracts, providers hit or exceeded the minimum contracted performance level in 18 contracts, with the “Thames Valley, Hamps, Isle of Wight: Maximus Emp UK Ltd” contract achieving the best performance measure of 45.1% and the “South Yorkshire: A4e Ltd” contract the lowest at 15.5% (although “NE Yorks, The Humber: Corp. of Newc College” and “Wales: Working Links (Emp) Ltd” have performance measures within 0.5 percentage points of “South Yorkshire: A4e Ltd”).

Chart 10: In year proportion of referrals achieving a Job Outcome payment by contract: JSA 25 and over payment group

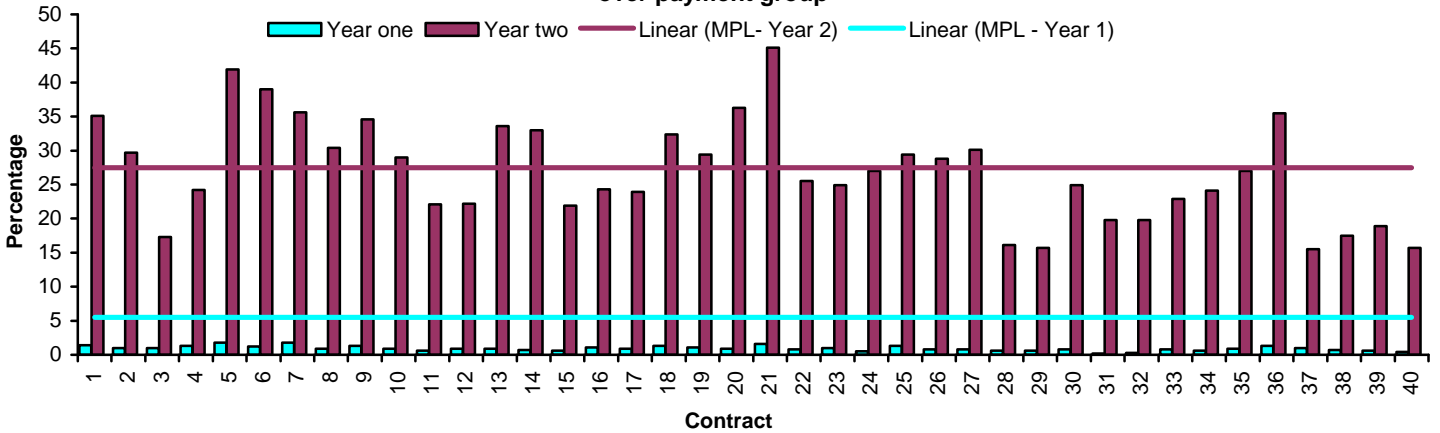
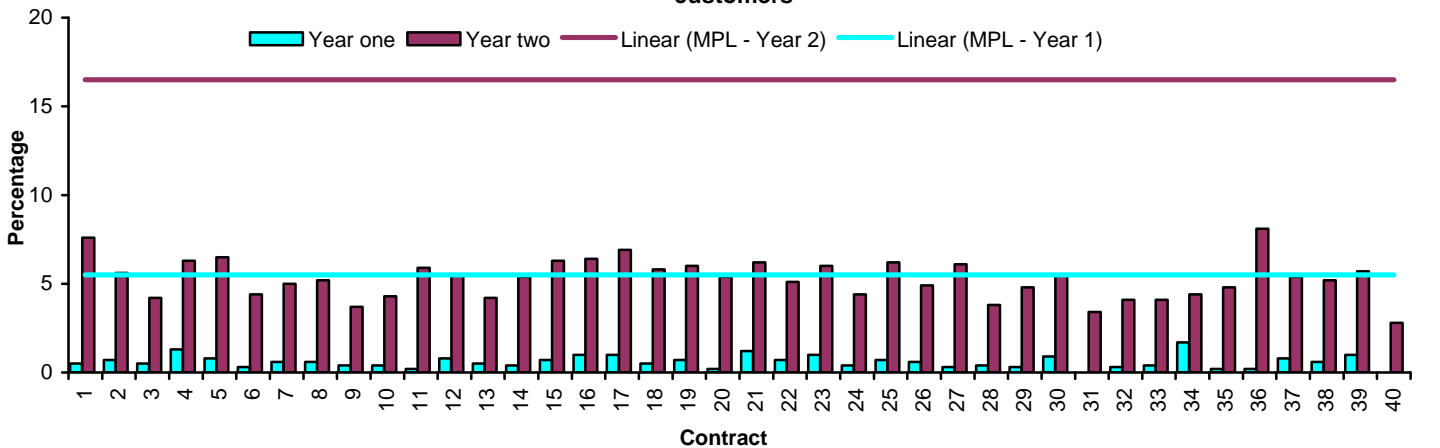


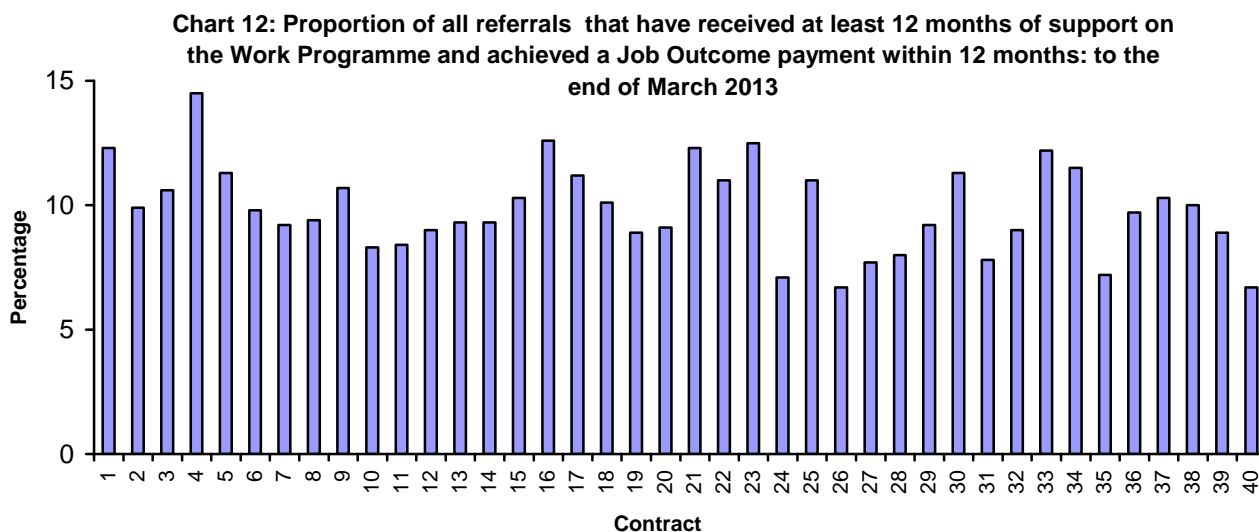
Chart 11: Minimum Performance Levels were not met in either financial year for the ESA new Claimant group. In the second financial year, the “West Yorkshire: Ingeus UK LTD” contract achieved the best performance measure of 8.1% and the “NE Yorks, The Humber: Corp. of Newc. College” contract the lowest at 2.8%.

Chart 11: In year proportion of referrals achieving a Job Outcome payment by contract: ESA new customers



There is also distinct variation across contracts when examining the proportion of all Referrals to date who have received at least 12 months support on the Work Programme and attained a Job Outcome payment within that year.

Chart 12 (see also Table 2.19 in Annex) shows the proportion of all Referrals who have received at least 12 months of support on the Work Programme and have achieved a Job Outcome payment within 12 months.



The proportion of Referrals receiving at least a year of support on the Work Programme and achieving a Job Outcome ranges from 6.7% to 14.5% across providers. “East Midlands: Ingeus UK Ltd” has the highest proportion and both “NE Yorks, The Humber: Corp. of Newc. College” and “Glouc, Wilts, Swindon, West of England: JHP Group Ltd” had the lowest proportion.

For all monthly intakes of Referrals who have received at least 12 months support on the Work Programme, 9.9% have achieved a Job Outcome payment within a year of referral.

Legend for charts 9, 10, 11 and 12

- | | |
|---|---|
| <ul style="list-style-type: none"> 1: East of England: Ingeus UK LTD 2: East of England: Seetec 3: East Midlands: A4e Ltd 4: East Midlands: Ingeus UK Ltd 5: West London: Ingeus UK Ltd 6: West London: Maximus Emp UK Ltd 7: West London: Reed in Partnership Ltd 8: East London: A4e Ltd 9: East London: Careers Development Group Ltd 10: East London: Seetec 11: North East: Avanta Enterprise Ltd 12: North East: Ingeus UK Ltd 13: Merseyside, Halton, Cumbria, Lancs: A4e Ltd 14: Merseyside, Halton, Cumbria, Lancs: Ingeus UK LTD 15: Manchester, Cheshire, Warrington: Avanta Enterprise Ltd 16: Manchester, Cheshire, Warrington: G4S 17: Manchester, Cheshire, Warrington: Seetec 18: Scotland: Ingeus UK LTD 19: Scotland: Working Links (Emp) Ltd 20: Thames Valley, Hamps, Isle of Wight: A4e Ltd 21: Thames Valley, Hamps, Isle of Wight: Maximus Emp UK Ltd 22: Surrey, Sussex, Kent: Avanta Enterprise Ltd 23: Surrey, Sussex, Kent: G4S | <ul style="list-style-type: none"> 24: Devon, Cornwall, Dorset, Somerset: Prospects Serv Ltd 25: Devon, Cornwall, Dorset, Somerset: Working Links (Emp) Ltd 26: Glouc, Wilts, Swindon, West of England: JHP Group Ltd 27: Glouc, Wilts, Swindon, West of England: Rehab jobfit LLP 28: Wales: Rehab jobfit LLP 29: Wales: Working Links (Emp) Ltd 30: Birmingham, Solihull, Black Country: EOS-Works Ltd 31: Birmingham, Solihull, Black Country: Corp. of Newc. College 32: Birmingham, Solihull, Black Country: Pertemps 33: Coventry, Warwicks, Staffs, the Marches: esg. Holdings Ltd 34: Coventry, Warwicks, Staffs, the Marches: Serco Ltd 35: West Yorkshire: Interserve Working Futures 36: West Yorkshire: Ingeus UK LTD 37: South Yorkshire: A4e Ltd 38: South Yorkshire: Serco Ltd 39: NE Yorks, The Humber: G4S 40: NE Yorks, The Humber: Corp. of Newc. College |
|---|---|

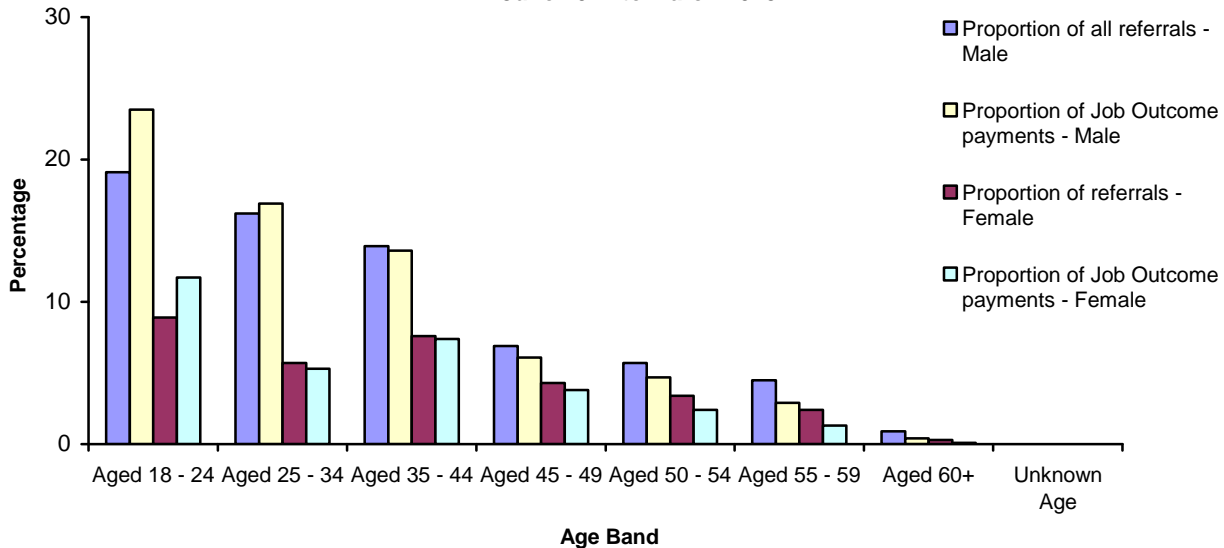
1.3 Personal Characteristics and Geography

This section gives an overview of individual characteristics of those referred to the Work Programme and gives comparisons with those claiming the individual benefits for at least three months.

Chart 13 (see also table 2.13 in Annex) represents all Referrals and Job Outcome payments achieved since the scheme commenced in June 2011 until March 2013 with proportions by gender and age.

Overall the chart shows that the most Work Programme Referrals and Job Outcome payments were for males aged 18-24 with numbers decreasing gradually for the older age bands. There is a similar pattern for females but with a slight increase for the 35-44 age group.

Chart 13: Proportion of referrals and Job Outcome payments by gender and age band: June 2011 to March 2013



67.3% of Work Programme Referrals are male Claimants, which is a similar male/female split for those claiming JSA with 67.2% of JSA Claimants being male. 53.6% of ESA Claimants are male . (Source for JSA: nomis.co.uk, dataset: Claimant count - age and duration, data for June 2011-March 2013). (Source for ESA: nomis.co.uk, dataset: benefit Claimants - employment and support allowance, data for May 2011-November 2012).

The proportion of Job Outcome payments achieved for males and females is consistent with 67.9% of all male Referrals and 32.1% of female Referrals achieving a Job Outcome payment (67.3% of Referrals are male, 32.7% are female).

A large proportion of Referrals are from the younger age groups with 50.0% of total Referrals being under the age of 34. This is comparable with proportions of those claiming JSA and ESA, with 49.1% and 26.9% being under the age of 34.

(Source for JSA: nomis.co.uk, dataset: Claimant count - age and duration, data for June 2011-March 2013). (Source for ESA: nomis.co.uk, dataset: benefit Claimants - employment and support allowance, data for May 2011-November 2012).

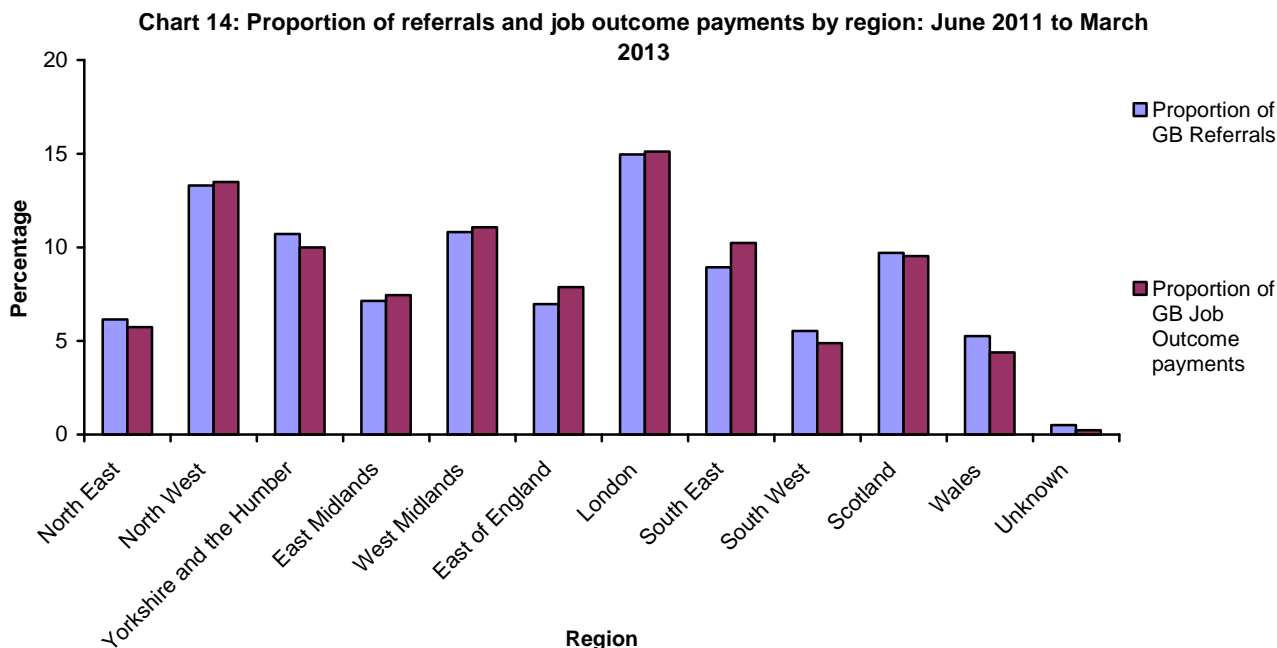
Table 2.14 in Annex shows the ethnicity summary breakdown for Claimants referred to the Work Programme and achieving Job Outcome payments. From this table it can be seen that the highest percentage of Referrals to the Work Programme are from Participants who view their ethnicity as “white” (78.8%) followed by “Black/Black British” (7.1%) and “Asian/Asian British” (5.4%). These proportions can be compared to those claiming JSA/ESA with proportions being 77.8%, 6.7% and 5.7% for JSA and 67.4%, 2.8% and 3.6% for ESA. (Source for JSA: nomis.co.uk, dataset: Claimant stocks and flows - ethnicity, age and duration, data for June 2011-March 2013).

(Source for ESA: nomis.co.uk, dataset: benefit Claimants - employment and support allowance, data for May 2011-November 2012).

The proportion of Job Outcome payments achieved across the ethnicity groups is consistent with the proportion of referrals from each of these groups. For example the largest proportion of Job Outcomes payments was achieved by participants who viewed their ethnicity as ‘White’ (78.2%) which was comparable with the proportion of referrals in this group (78.8%). The group who achieved the lowest proportion of Job

Outcomes were from the group who viewed their ethnicity as 'Mixed' (1.9%) and this was comparable with the proportion of referrals from this ethnicity group (2.0%).

Chart 14 (see also table 2.15 in Annex) shows the proportion of the total Referrals to the Work Programme since the start of the scheme by region.



The highest proportion of Referrals to the Work Programme was in the London region at 15.0% followed by North West (13.3%) and the West Midlands (10.8%). This is comparable with the proportions claiming JSA and ESA with percentages for JSA in these regions being 15.6%, 12.9% and 11.3% and for ESA 12.8%, 15.1% and 9.2%..

(Source for JSA: nomis.co.uk, dataset: Claimant count - age and duration, data for June 2011-March 2013).
 (Source for ESA: nomis.co.uk, dataset: benefit Claimants - employment and support allowance, data for May 2011-November 2012).

The proportion of Job Outcome payments achieved across all regions is relatively consistent with the proportion of referrals across all regions with the highest proportion being 15.1% for London and the lowest 4.4% for Wales (minus unknown regions).⁷

⁷ This re-issue contains a correction to Chart 14 and Table 2.15 in which Wales and Scotland were incorrectly labelled

2. Annex

2.1 Work Programme: overview of how the scheme works

Jobcentre Plus refer Jobseekers Allowance (JSA) and Employment Support Allowance (ESA) Claimants to the Work Programme at specified points in their claims (Incapacity Benefit and Income Support Claimants are voluntary), randomly allocating them to a provider in their area. Providers then contact the person to begin planning the steps needed to support them into sustained employment and register an **attachment** to the Work Programme.

The Work Programme is delivered through 40 contracts held by 18 Private, Public and Voluntary and Community Sector organisations.

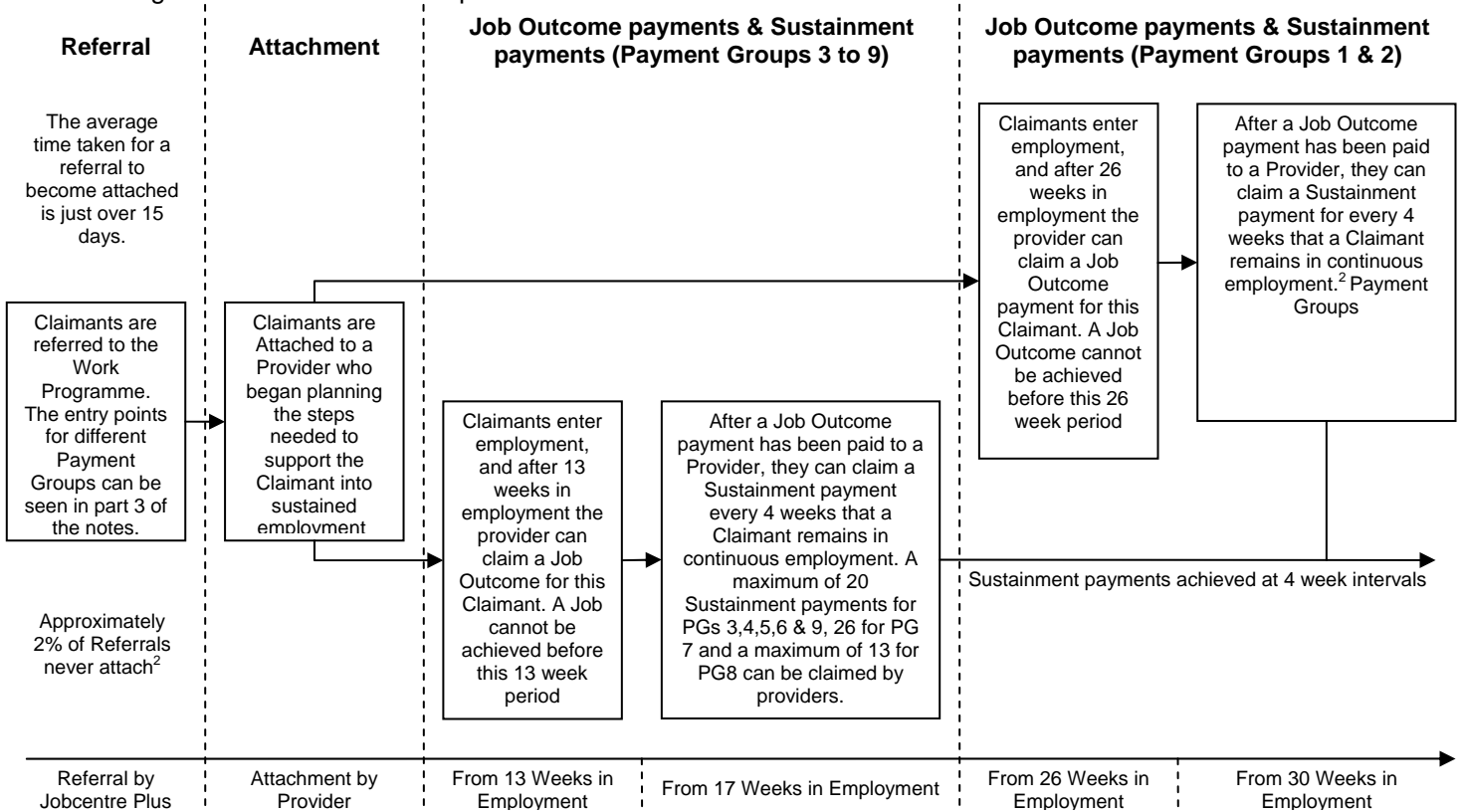
Providers are paid primarily for getting Participants into sustained employment and remain responsible for ensuring that Participants get the right support for the whole 104 week period. During the two years Providers are only able to claim one attachment fee and one Job Outcome payment, for each individual. There are currently no re-Referrals in the figures because Participants cannot be re-referred within their 104 week support period.

Providers can only claim a **Job Outcome** payment after a Participant has been in a job for three or six months depending on their Payment Group. The accumulation of employment weeks does not have to be continuous and can be achieved with multiple employers. Following the Job Outcome payment **Sustainment payments** can be claimed every four weeks for up to one year, eighteen months or two years when a Participant stays in work longer¹. Breaks in employment (of up to 2 calendar days) will be accepted as long as the individual does not return to benefit.

The maximum number of Sustainment payments also differs between groups; the overall maximum across groups is 26 Sustainment payments.

Job outcome and Sustainment payments can be claimed for weeks beyond the 104 maximum (up to the Payment Group maximum number of weeks) so long as the Claimant began the employment during; and does not have a break in employment outside of the 104 weeks maximum Work Programme period. Following a break in employment (2 calendar days or more) after the 104 weeks Allotted Time a Provider will no longer be eligible to receive further Sustainment payments

The diagram below illustrates the process and timescales.



Job Outcome and Sustainment payments are subject to validation procedures including sampling Job Outcomes and conducting a series of checks; including confirming employment with either the employer or the individual. Positively invalidated Job Outcomes are used to calculate an error rate which is extrapolated and used to recover payments of all non-valid Job Outcomes from providers, rather than for the sampled claims alone.

For further information on the maximum number of sustainment payable for each Payment Group and the validation procedures see Background Information note via this link:

<https://www.gov.uk/government/publications/work-programme-official-statistics-background-information-note>

2.2 Official Statistics: Overview

Official statistics are sourced from data originally collected via systems which administer the Work Programme and reflect the information recorded both manually and automatically on these systems. Information on Referrals to the scheme plus Claimants' individual characteristics are extracted from the Jobcentre Plus Labour Market System (LMS), information on Attachments, Job Outcome and Sustainment payments are obtained from Provider Referral and Payment (PRaP) system data. Data taken from validation procedures is used to rate the official statistics on Job Outcome and Sustainment payments to reflect final payments to providers.

To allow sufficient time for the relevant data to be recorded and extracted and compiled, statistics are published approximately 3 months after the reference date. Diligence is taken to ensure the published figures represent the Work Programme as accurately as possible. To reflect any updates to the figures the full historic statistical series is refreshed each time the figures are released.

This statistical summary provides a précis of the full release of Work Programme statistics which can be viewed by using the DWP tabulation tool; providing users with an interactive tool to produce their own bespoke breakdowns of the figures or by using the data visualisation tool; allowing the user to view the figures via various animated charts and track monthly cohort information on Job Outcomes.

The full release plus further detailed background, contextual and technical information relating to the Work Programme and the official statistics can be accessed via the following link: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2>

2.3 Tables on monthly intake (cohort) of Referrals analysis

Table 2.1: Percentage of monthly intakes (cohort) of Referrals to the Work Programme that achieved a Job Outcome payment in the subsequent months following referral

Number of months after cohort	Percentage											
	June 2011 cohort	July 2011 cohort	August 2011 cohort	Sept 2011 cohort	Oct 2011 cohort	Nov 2011 cohort	Dec 2011 cohort	Jan 2012 cohort	Feb 2012 cohort	Mar 2012 cohort	Apr 2012 cohort	May 2012 cohort
Size of cohort (Thousands)	74.64	99.23	73.68	63.30	58.28	68.79	58.10	65.91	64.59	60.96	46.40	50.52
1 month
2 months
3 months	-	0.1	0.1	0.1	0.1	0.1	-	-	-	0.1	0.1	0.1
4 months	0.3	0.4	0.4	0.5	0.3	0.1	0.2	0.2	0.4	0.5	0.5	0.5
5 months	0.7	0.8	0.8	0.8	0.4	0.3	0.4	0.5	1.1	1.0	1.2	0.9
6 months	1.2	1.4	1.2	1.0	0.8	0.6	0.8	1.0	1.9	2.1	1.9	1.8
7 months	2.6	2.4	1.9	2.1	1.6	1.3	1.7	2.1	3.8	3.5	4.1	3.4
8 months	3.8	3.3	3.3	3.1	2.9	2.4	2.9	4.4	5.5	5.9	6.1	5.9
9 months	4.8	4.8	4.4	4.4	4.2	3.6	5.3	6.1	7.9	7.8	8.6	7.7
10 months	6.3	5.8	5.6	5.7	5.6	6.0	6.8	8.4	9.6	10.1	10.3	9.9
11 months	7.3	6.8	7.0	7.0	8.2	7.4	8.8	9.8	11.6	11.6	12.3	.
12 months ⁸	8.5	8.0	8.1	9.6	9.5	9.3	10.1	11.7	13.0	13.4	.	.
13 months	9.7	9.1	10.6	10.9	11.2	10.4	11.6	12.9	14.6	.	.	.
14 months	10.8	11.6	11.8	12.6	12.4	12.0	12.8	14.5
15 months	13.4	12.8	13.4	13.8	13.9	13.1	14.0
16 months	14.7	14.3	14.4	15.3	15.0	14.4
17 months	16.0	15.3	15.8	16.3	16.2
18 months	17.0	16.6	16.7	17.5
19 months	18.3	17.6	17.9
20 months	19.3	18.6
21 months	20.4

Table 2.2: Proportion of monthly intakes (cohort) of Referrals to the Work Programme who spent time off benefit by the end of March 2013

	Percentage											
	June 2011 cohort	July 2011 cohort	August 2011 cohort	Sept 2011 cohort	Oct 2011 cohort	Nov 2011 cohort	Dec 2011 cohort	Jan 2012 cohort	Feb 2012 cohort	Mar 2012 cohort	Apr 2012 cohort	May 2012 cohort
Percentage of people with a break in benefit	66.8	64.8	65.1	64.0	63.3	59.0	59.0	60.1	59.7	60.7	62.0	59.6
Percentage of people with a 13 week spell off benefit	44.9	42.4	42.0	40.8	40.0	36.4	35.5	36.6	35.4	35.4	35.9	32.9
Percentage of people with a 26 week spell off benefit	35.2	32.3	31.1	29.9	28.6	25.3	24.0	24.6	23.0	22.1	21.6	18.6
Percentage of people who are off benefit at the end of March 2013	39.8	37.7	37.5	37.3	37.2	35.2	35.1	36.3	35.9	36.8	38.1	36.6

⁸ For further information see the background information note available on the WP landing page: <https://www.gov.uk/government/organisations/departments-for-work-pensions/series/work-programme-statistics--2>.

Table 2.3: Proportion of monthly intakes (cohorts) of Referrals to the Work Programme who spent time off benefit in the 12 months following referral

	<i>Percentage</i>									
	June 2011 cohort	July 2011 cohort	August 2011 cohort	Sept 2011 cohort	Oct 2011 cohort	Nov 2011 cohort	Dec 2011 cohort	Jan 2012 cohort	Feb 2012 cohort	Mar 2012 cohort
Percentage of people with a break in benefit	52.4	51.9	53.5	54.1	54.9	52.2	53.4	56.5	57.7	60.7
Percentage of people with a 13 week spell off benefit	29.2	28.1	28.7	28.7	29.4	27.8	29.2	32.9	33.8	35.4
Percentage of people with a 26 week spell off benefit	18.2	17.2	17.3	17.1	17.3	16.2	16.9	19.3	19.8	22.1
Percentage of people who are off benefit at the end of the 12 month period	31.5	30.4	31.5	32.4	33.3	31.9	32.4	34.0	34.3	36.8

Table 2.4: Proportion of Participants achieving a Job Outcome payment by the number of Participants that could have achieved a Job Outcome payment (up to the end of March 2013).

	<i>Thousands</i>			
	Referrals	Referrals able to attain a Job Outcome payment	Referrals achieving a Job Outcome payment	Percentage of the Referrals that could achieve a Job Outcome payment that did (%)
Great Britain	1,203.82	1,015.74	131.92	13.0

Table 2.5: Numbers of Sustainment payments achieved by Participants on the Work Programme up to the end of March 2013 by monthly intake (cohort) of referral

	<i>Thousands</i>					
Monthly Intake (Cohort)	No Sustainment payments	1-3 Sustainment payments	4-6 Sustainment payments	7-9 Sustainment payments	10-12 Sustainment payments	13+ Sustainment payments
Jun-11	60.15	3.18	2.67	2.44	2.92	2.70
Jul-11	81.95	4.14	3.55	2.97	3.63	2.24
Aug-11	61.39	3.16	2.66	2.32	2.65	0.87
Sep-11	52.99	2.96	2.45	2.08	1.94	0.36
Oct-11	49.43	2.70	2.34	2.03	1.09	0.17
Nov-11	59.66	3.09	2.77	2.01	0.56	0.06
Dec-11	50.62	2.73	2.49	1.45	0.30	-
Jan-12	57.22	3.46	3.16	1.20	0.18	-
Feb-12	56.06	3.66	2.96	1.05	0.07	.
Mar-12	53.70	3.71	2.23	0.59	-	.
Apr-12	41.42	2.96	1.18	0.20	.	.
May-12	46.34	2.81	0.57	0.04	.	.

Table 2.6: Proportion of each monthly intake (cohort) of Referrals to the Work Programme (who had enough time to achieve at least one Sustainment payment) that achieved the maximum number of Sustainment payments possible in the period up to the end of March 2013, broken down by number of Sustainment payments achieved.

Monthly cohort	Total proportion for each cohort	1-3 Sustainment payments	4-6 Sustainment payments	7-9 Sustainment payments	10-12 Sustainment payments	13+ Sustainment payments
Jun-11	67.6	10.9	11.5	12.2	15.0	18.0
Jul-11	66.4	12.2	13.2	12.5	16.4	12.1
Aug-11	67.3	14.0	14.7	14.9	17.2	6.5
Sep-11	68.3	16.6	17.1	16.6	15.0	3.0
Oct-11	71.1	19.1	20.8	20.5	9.2	1.5
Nov-11	73.1	23.8	24.9	19.3	4.5	0.6
Dec-11	72.9	25.9	28.1	15.7	3.2	-
Jan-12	75.6	30.1	32.5	11.3	1.7	.
Feb-12	74.8	33.8	29.7	10.8	0.5	.
Mar-12	77.0	43.8	26.2	7.0	.	.
Feb-12	78.4	54.6	20.7	3.1	.	.
Mar-12	77.8	64.2	13.0	0.6	.	.

Percentage

2.4 Tables showing volumes of Work Programme Referrals, Attachments, Job Outcome payments and Sustainment payments

Table 2.7: Time series showing number of Referrals, Attachments, Job Outcome payments and Sustainment payments paid to providers and achieved by individuals: June 2011 to March 2013

Thousands

Month	Referrals	Attachments	Job Outcome payments	Number of Sustainment payments paid to providers	Number of people who have achieved their first Sustainment payment
Jun-11	74.64	28.57	.	.	.
Jul-11	99.23	97.65	.	.	.
Aug-11	73.68	79.27	.	.	.
Sep-11	63.30	68.46	0.02	.	.
Oct-11	58.28	58.16	0.30	-	-
Nov-11	68.79	64.98	0.59	0.02	0.01
Dec-11	58.10	55.49	1.09	0.06	0.04
Jan-12	65.91	65.97	2.30	0.17	0.10
Feb-12	64.59	65.19	2.59	0.27	0.16
Mar-12	60.96	61.11	2.31	-	-
Year 1 total	687.48	644.80	9.19	0.50	0.31
Apr-12	46.40	47.51	4.92	14.02	6.54
May-12	50.52	51.20	3.95	4.21	1.61
Jun-12	43.58	44.44	5.69	15.42	5.14
Jul-12	48.01	48.55	6.95	22.43	6.16
Aug-12	42.00	42.90	7.61	28.44	5.76
Sep-12	39.71	40.15	16.51	40.85	9.75
Oct-12	45.32	40.79	10.22	54.51	11.52
Nov-12	44.84	46.73	14.70	70.75	12.86
Dec-12	34.53	32.77	10.87	58.78	9.16
Jan-13	48.59	46.29	15.41	97.27	14.62
Feb-13	37.72	39.12	11.72	99.15	13.44
Mar-13	35.12	35.46	14.18	98.36	12.87
Year 2 total	516.34	515.90	122.72	604.20	109.46
Overall Total	1,203.82	1,160.80	131.92	604.70	109.77

Table 2.8: Number of Sustainment payments achieved by Participants on the Work Programme: June 2011 to March 2013

Thousands

Length of Job Outcome	Number of Sustainment payments paid to providers	Number of Participants	Numbers of Participants with Sustainment payments by the number of Sustainment payments paid									
			1	2	3	4	5	6	7	8	9	10+
All	604.70	109.77	15.60	14.09	12.51	10.85	9.75	8.86	7.34	6.29	4.72	19.75
3 month	397.68	73.74	10.56	9.53	8.31	7.40	6.76	6.09	4.94	4.16	2.83	13.16
6 month	206.68	36.03	5.05	4.56	4.20	3.45	2.98	2.77	2.40	2.13	1.89	6.59

Table 2.9: Number of Referrals to the Work Programme with sufficient time following a Job Outcome payment to achieve at least one Sustainment payment, by the number they achieved and whether it was the maximum possible in the period covered by the statistics (end of March 2013)

Thousands

Maximum number of Sustainment payments achieved	Number of Referrals who could have achieved maximum number of Sustainment payments	Number of Referrals that did achieve the maximum number of Sustainment payments	Proportion of Referrals, who could have achieved the maximum number of sustainment payments, that did achieve the maximum number
Total	117.86	76.84	65.2%
1	10.79	9.35	86.7%
2	11.35	9.12	80.4%
3	11.25	8.26	73.4%
4	10.78	7.63	70.8%
5	10.13	6.84	67.5%
6	10.11	6.44	63.7%
7	9.14	5.40	59.1%
8	7.87	4.53	57.6%
9	6.75	3.85	57.0%
10	6.84	4.19	61.3%
11	5.99	3.20	53.4%
12	4.92	2.36	48.0%
13+	11.93	5.65	47.4%

2.5 Tables of characteristics

Table 2.10: The cumulative number of Referrals, Attachments, Job Outcome payments and Sustainment payments to the Work Programme, by Payment Group to end of March 2013

Thousands

	Referrals	Attachments	Job Outcome payments	Number of Sustainment payments paid to providers
Total	1,203.82	1,160.80	131.92	604.70
PG 1: JSA 18 to 24	223.43	216.86	30.77	124.25
PG 2: JSA 25 and over	519.83	507.65	58.90	273.44
PG 3: JSA Early Entrants	253.57	246.84	36.24	180.72
PG 4: JSA Ex-Incapacity Benefits	14.82	14.28	0.81	3.06
PG 5: ESA Volunteers	38.73	35.44	1.05	4.97
PG 6: New ESA Customers	99.26	94.57	3.33	15.62
PG 7: ESA Ex-Incapacity Benefits	25.82	24.18	0.21	0.75
PG 8: IB/IS Volunteers	2.63	2.50	0.28	1.65
PG 9: JSA Prison Leavers	25.73	18.44	0.32	0.24

Table 2.11: Percentage of monthly intakes (cohorts) of Referrals to the Work Programme achieving a Job Outcome within 12 months following referral

Percentage

Monthly Cohort	All	PG1	PG2	PG6	PG3	PG4	PG9 ⁹	PG5	PG7	PG8
Jun-11	8.5	10.2	8.0	3.9	8.9	11.1	.	6.7	-	5.9
Jul-11	8	9.5	7.5	3.8	8.5	8.1	.	10.0	8.3	6.9
Aug-11	8.1	9.8	7.5	4.0	8.8	7.1	.	8.7	-	4.8
Sep-11	9.6	10.6	9.4	4.8	10.4	8.3	.	8.5	-	4.5
Oct-11	9.5	11.1	9.5	3.9	10.5	9.5	.	6.8	2.4	11.1
Nov-11	9.3	11.3	9.7	4.2	10.8	7.4	.	5.1	1.2	8.3
Dec-11	10.1	10.9	10.0	3.6	12.2	10.0	.	4.2	1.5	6.3
Jan-12	11.7	13.0	11.2	4.5	15.2	11.8	.	4.9	2.5	13.3
Feb-12	13	13.4	12.1	4.3	15.8	11.5	7.1	5.0	2.5	9.1
Mar-12	13.4	15.3	12.5	4.8	16.8	11.3	4.1	5.1	2.0	11.1
					Other JSA			Other ESA/IB		
Jun-11							8.9			7.1
Jul-11							8.5			8.8
Aug-11							8.7			7.5
Sep-11							10.3			6.8
Oct-11							10.5			5.9
Nov-11							10.8			4.2
Dec-11							12.2			3.6
Jan-12							15.1			4.3
Feb-12							15.6			4.0
Mar-12							15.9			4.1

Payment Group Legend:

- Payment Group 1: JSA 18 to 24
- Payment Group 2: JSA 25 and over
- Payment Group 3: JSA Early Entrants
- Payment Group 4: JSA Ex-Incapacity Benefits
- Payment Group 5: ESA Volunteers
- Payment Group 6: New ESA Customers
- Payment Group 7: ESA Ex-Incapacity Benefits
- Payment Group 8: IB/IS Volunteers
- Payment Group 9: JSA Prison Leavers

⁹ Payment Group 9: JSA Prison Leavers started in February 2012

Table 2.12a: Time Series showing number of Referrals, Attachments, Job Outcome payments and Sustainment payments for the 18-24 and JSA 25 and over Payment Groups (with a 26 week Job Outcome qualifying period): June 2011 to March 2013

Thousands

	Payment Group									
	26-Week Job Outcome payments									
	JSA 18 to 24					JSA 25 and over				
Referrals	Attachments	Job Outcome payment	Number of Sustainment payments paid to providers	%	Referrals	Attachments	Job Outcome payment	Number of Sustainment payments paid to providers	%	
Jun-11	10.93	4.16	.	.	.	41.80	16.81	.	.	.
Jul-11	16.35	15.26	.	.	.	49.87	50.46	.	.	.
Aug-11	14.30	13.85	.	.	.	36.17	39.52	.	.	.
Sep-11	13.15	13.71	.	.	.	29.85	33.25	.	.	.
Oct-11	13.62	12.78	.	.	.	26.22	27.05	.	.	.
Nov-11	14.34	13.75	.	.	.	28.81	28.21	.	.	.
Dec-11	11.65	11.19	0.01	.	.	24.36	23.70	0.07	.	.
Jan-12	14.04	13.97	0.24	0.00	.	31.85	31.58	0.73	0.02	.
Feb-12	11.05	11.91	0.45	0.02	.	23.86	26.13	1.13	0.07	.
Mar-12	11.60	11.36	0.55	-	.	23.25	23.65	1.27	-	.
Year total¹	131.03	121.94	1.25	0.02	1.0	316.04	300.36	3.19	0.09	1.0
Apr-12	11.18	10.82	1.14	1.38	.	17.59	18.38	2.55	3.59	.
May-12	12.37	12.53	0.91	0.77	.	19.48	19.95	2.09	1.90	.
Jun-12	11.30	11.61	1.25	2.97	.	16.69	17.10	2.40	6.47	.
Jul-12	10.74	11.25	1.25	4.56	.	19.93	20.26	3.00	9.88	.
Aug-12	8.58	9.06	1.58	5.49	.	18.58	18.68	3.33	12.76	.
Sep-12	6.75	7.40	3.40	8.17	.	18.81	19.19	7.46	17.40	.
Oct-12	7.50	6.98	2.30	10.18	.	19.17	17.99	4.69	24.86	.
Nov-12	6.30	7.12	3.60	14.26	.	17.26	19.06	6.68	32.93	.
Dec-12	4.02	4.08	2.61	12.40	.	11.93	11.81	4.59	26.65	.
Jan-13	5.39	5.41	4.10	21.02	.	18.34	17.46	6.73	44.69	.
Feb-13	3.95	4.24	3.12	20.89	.	13.71	14.53	5.19	46.68	.
Mar-13	4.32	4.41	4.26	22.15	.	12.29	12.86	6.99	45.52	.
Year total²	92.40	94.91	29.52	124.23	31.9	203.79	207.29	55.71	272.35	27.3
Total	223.43	216.86	30.77	124.25	13.8	519.83	507.65	58.90	273.44	11.3

Table 2.12b: Time Series showing number of Referrals, Attachments, Job Outcome payments and Sustainment payments for the other JSA Payment Group (with a 13 week Job Outcome qualifying period): June 2011 to March 2013

Thousands

Payment Group					
13-Week Job Outcome payments					
Other JSA					
	Referrals	Attachments	Job Outcome payment	Number of Sustainment payments paid to providers	%
Jun-11	19.57	6.79	.	.	.
Jul-11	28.70	28.29	.	.	.
Aug-11	19.13	21.92	.	.	.
Sep-11	15.86	17.18	0.02	.	.
Oct-11	12.43	13.32	0.29	-	.
Nov-11	13.09	12.57	0.55	0.02	.
Dec-11	15.45	14.18	0.92	0.05	.
Jan-12	13.01	13.45	1.24	0.13	.
Feb-12	24.14	21.29	0.91	0.17	.
Mar-12	20.31	20.30	0.44	-	.
Year 1 total	181.69	169.30	4.36	0.37	2.4
Apr-12	13.15	13.54	1.10	8.35	.
May-12	13.25	13.10	0.82	1.40	.
Jun-12	10.51	10.60	1.82	5.46	.
Jul-12	11.61	11.31	2.40	7.29	.
Aug-12	9.74	9.79	2.44	9.17	.
Sep-12	8.02	7.89	4.97	13.70	.
Oct-12	8.50	7.37	2.88	17.27	.
Nov-12	7.69	8.02	3.92	20.92	.
Dec-12	6.61	5.82	3.23	17.47	.
Jan-13	9.69	9.13	3.98	27.93	.
Feb-13	7.13	7.22	2.90	27.79	.
Mar-13	6.52	6.48	2.54	26.93	.
Year 2 total	112.43	110.27	33.01	183.66	29.4
Total	294.12	279.56	37.37	184.03	12.7

Table 2.12c: Time Series showing number of Referrals, Attachments, Job Outcome payments and Sustainment payments for the new ESA customer and other ESA/IB Payment Groups (with a 13 week Job Outcome qualifying period): June 2011 to March 2013

Thousands

	Payment Group									
	13-Week Job Outcome payments									
	New ESA customers					Other ESA/IB				
Referrals	Attachments	Job Outcome payment	Number of Sustainment payments paid to providers	%	Referrals	Attachments	Job Outcome payment	Number of Sustainment payments paid to providers	%	
Jun-11	1.80	0.60	.	.	.	0.56	0.20	.	.	.
Jul-11	3.39	2.91	.	.	.	0.91	0.73	.	.	.
Aug-11	3.29	3.11	.	.	.	0.80	0.86	.	.	.
Sep-11	3.55	3.43	-	.	.	0.88	0.89	0.00	.	.
Oct-11	4.82	4.04	0.01	-	.	1.19	0.97	0.00	-	.
Nov-11	9.90	8.59	0.03	-	.	2.65	1.85	0.01	-	.
Dec-11	4.16	4.65	0.05	-	.	2.47	1.77	0.03	-	.
Jan-12	4.23	4.62	0.06	0.01	.	2.78	2.34	0.04	0.01	.
Feb-12	3.03	3.42	0.07	0.01	.	2.52	2.44	0.04	0.01	.
Mar-12	3.13	3.15	0.04	-	.	2.67	2.65	0.01	-	.
Year 1 total	41.29	38.54	0.25	0.03	0.6	17.43	14.71	0.14	0.02	0.8
Apr-12	2.27	2.48	0.09	0.46	.	2.22	2.29	0.04	0.25	.
May-12	2.85	2.80	0.09	0.10	.	2.57	2.83	0.03	0.05	.
Jun-12	2.65	2.69	0.17	0.34	.	2.42	2.44	0.05	0.17	.
Jul-12	2.94	3.00	0.20	0.51	.	2.78	2.73	0.10	0.20	.
Aug-12	2.66	2.78	0.16	0.73	.	2.44	2.59	0.09	0.29	.
Sep-12	3.23	2.93	0.47	1.07	.	2.90	2.73	0.21	0.50	.
Oct-12	6.14	5.08	0.23	1.49	.	4.01	3.37	0.12	0.72	.
Nov-12	7.42	7.05	0.34	1.71	.	6.16	5.48	0.16	0.92	.
Dec-12	6.74	6.24	0.31	1.53	.	5.23	4.81	0.13	0.73	.
Jan-13	8.11	7.85	0.42	2.50	.	7.06	6.43	0.19	1.14	.
Feb-13	6.78	6.91	0.34	2.61	.	6.14	6.21	0.17	1.19	.
Mar-13	6.17	6.21	0.27	2.56	.	5.82	5.51	0.13	1.20	.
Year 2 total	57.97	56.03	3.08	15.59	5.3	49.75	47.41	1.40	7.35	2.8
Total	99.26	94.57	3.33	15.62	3.4	67.18	62.12	1.54	7.37	2.3

Table 2.13: Number of Referrals and Attachments to the Work Programme, the number of Participants who have qualified for a Job Outcome payment and the number of Participants who have qualified for at least one Sustainment payment – Age by gender: June 2011 to March 2013

		<i>Thousands</i>			
		Referrals	Attachments	Job Outcome payments	Number of individuals who achieved at least 1 Sustainment payment
Male	Aged 18 - 24	230.52	220.11	30.97	25.08
	Aged 25 – 34	195.50	186.60	22.24	18.39
	Aged 35 – 44	167.17	161.30	17.90	15.26
	Aged 45 – 49	82.93	80.50	8.04	6.79
	Aged 50 – 54	68.64	66.90	6.17	5.27
	Aged 55 – 59	54.62	53.37	3.81	3.24
	Aged 60+	10.98	10.59	0.48	0.41
	Unknown Age	0.01	0.01	-	-
Female	Aged 18 - 24	107.37	104.00	15.49	12.73
	Aged 25 – 34	68.47	66.09	7.03	5.84
	Aged 35 – 44	91.90	89.20	9.72	8.20
	Aged 45 – 49	51.95	50.47	4.97	4.25
	Aged 50 – 54	40.5	39.34	3.23	2.74
	Aged 55 – 59	29.28	28.45	1.78	1.53
	Aged 60+	3.97	3.81	0.08	0.06
	Unknown Age	0.02	0.01	-	-

Table 2.14: Number of Referrals and Attachments to the Work Programme, the number of Participants who have qualified for a Job Outcome payment and the number of Participants who have qualified for at least one Sustainment payment - Region by Ethnicity Summary: June 2011 to March 2013

		<i>Thousands</i>			
		Referrals	Attachments	Job Outcome payments	Number of individuals who achieved at least 1 Sustainment payment
Total		1,203.82	1,160.80	131.92	109.77
White		948.53	914.29	103.14	85.44
Mixed		23.56	22.48	2.46	2.03
Asian or Asian British		64.99	62.93	7.43	6.27
Black or Black British		84.88	81.96	9.45	8.03
Chinese or Other Ethnic Group		26.45	25.48	2.85	2.42
Prefer Not to Say		55.21	53.43	6.58	5.57
Unknown		0.20	0.20	0.01	0.01

Table 2.15: Number of Referrals and Attachments to the Work Programme, the number of Participants who have qualified for a Job Outcome payment and the number of Sustainment payments paid to providers – by Region: June 2011 to March 2013⁷

	<i>Thousands</i>			
	Referrals	Attachments	Job Outcome payments	Number of Sustainment payments paid to providers
Total	1,203.82	1,160.80	131.92	604.70
North East	74.08	71.94	7.56	33.09
North West	160.25	154.60	17.81	80.79
Yorkshire and the Humber	129.01	125.20	13.19	56.00
East Midlands	85.91	82.01	9.82	44.44
West Midlands	130.14	125.52	14.61	65.23
East of England	83.91	81.45	10.38	46.71
London	180.03	173.19	19.93	99.43
South East	107.49	104.32	13.49	65.82
South West	66.69	64.17	6.45	27.15
Scotland	116.81	112.17	12.58	58.31
Wales	63.33	61.18	5.79	26.44
Unknown	6.16	5.02	0.31	1.30

Table 2.16: Number of Claimants in receipt of JSA/ESA/IB in Great Britain, by region - November 2012 snapshot.

	<i>Thousands</i>	
	Number of Individuals in the Population Claiming JSA/ESA/IB (Caseload - thousands)	Claimants claiming JSA/ESA/IB in each Region (%) as a proportion of the GB total
GB	2,369.95	
North East	140.58	5.9%
North West	327.56	13.8%
Yorkshire and The Humber	240.25	10.1%
East Midlands	162.80	6.9%
West Midlands	239.86	10.1%
East of England	176.50	7.5%
London	343.56	14.5%
South East	220.92	9.3%
South West	151.59	6.4%
Scotland	229.79	9.7%
Wales	136.53	5.8%
Unknown	-	-

Source: www.nomis.co.uk

Table 2.17: Number of Referrals, Attachments, Job Outcome payments and Sustainment payments to the Work Programme – by Contract: June 2011 to March 2013

Contract	<i>Thousands</i>			
	Referrals	Attachments	Job Outcome payments	Number of Sustainment payments paid to providers
East of England: Ingeus UK LTD	42.88	41.47	5.65	26.54
East of England: Seetec	41.88	40.76	4.82	20.54
East Midlands: A4e Ltd	42.75	40.24	4.20	18.44
East Midlands: Ingeus UK Ltd	43.20	41.61	5.57	25.83
West London: Ingeus UK Ltd	25.37	24.32	3.16	16.73
West London: Maximus Emp UK Ltd	25.02	23.94	2.85	14.86
West London: Reed in Partnership Ltd	25.01	24.01	2.65	15.09
East London: A4e Ltd	35.15	33.51	3.66	15.94
East London: Careers Development Group	35.15	34.14	4.13	20.55
East London: Seetec	34.82	33.66	3.48	16.25
North East: Avanta Enterprise Ltd	37.41	36.13	3.87	16.36
North East: Ingeus UK Ltd	37.34	36.37	3.72	16.80
Merseyside, Halton, Cumbria, Lancs: A4e Ltd	39.69	37.38	3.98	17.19
Merseyside, Halton, Cumbria, Lancs: Ingeus UK LTD	39.66	38.33	4.08	18.87
Manchester, Cheshire, Warrington: Avanta Enterprise Ltd	27.39	26.45	3.04	13.89
Manchester, Cheshire, Warrington: G4S	27.22	26.74	3.45	17.06
Manchester, Cheshire, Warrington: Seetec	26.92	26.22	3.31	13.96
Scotland: Ingeus UK LTD	58.98	56.62	6.64	31.45
Scotland: Working Links (Emp) Ltd	58.23	55.87	5.97	26.95
Thames Valley, Hamps, Isle of Wight: A4e Ltd	24.47	23.49	2.61	11.13
Thames Valley, Hamps, Isle of Wight: Maximus Emp UK Ltd	24.63	24.26	3.26	16.79
Surrey, Sussex, Kent: Avanta Enterprise Ltd	29.49	28.50	3.67	18.73
Surrey, Sussex, Kent: G4S	29.85	28.90	4.02	19.62
Devon, Cornwall, Dorset, Somerset: Prospects Serv Ltd	17.12	16.42	1.60	5.62
Devon, Cornwall, Dorset, Somerset: Working Links (Emp) Ltd	17.23	16.76	1.83	8.82
Glouc, Wilts, Swindon, West of England: JHP Group Ltd	16.32	15.70	1.46	6.04
Glouc, Wilts, Swindon, West of England: Rehab jobfit LLP	16.31	15.45	1.54	6.53
Wales: Rehab jobfit LLP	31.61	30.23	2.83	12.33
Wales: Working Links (Emp) Ltd	31.90	31.07	2.96	14.04
Birmingham, Solihull, Black Country: EOS-Works Ltd	28.43	27.82	3.57	15.88
Birmingham, Solihull, Black Country: Corp of Newc. College	28.38	27.10	2.77	11.94
Birmingham, Solihull, Black Country: Pertemps	28.41	27.14	2.85	14.07
Coventry, Warwicks, Staffs, the Marches: esg. Holdings Ltd	22.82	21.66	2.74	11.96
Coventry, Warwicks, Staffs, the Marches: Serco Ltd	23.00	22.59	2.73	11.70
West Yorkshire: Interserve Working Futures	28.52	27.79	2.63	9.88
West Yorkshire: Ingeus UK LTD	28.73	27.77	3.34	14.72
South Yorkshire: A4e Ltd	18.67	17.75	1.91	7.82
South Yorkshire: Serco Ltd	18.68	18.37	2.04	8.31
NE Yorks, The Humber: G4S	17.62	17.25	1.86	8.93
NE Yorks, The Humber: Corp of Newc College	17.54	16.94	1.46	6.57

Table 2.18: In year (financial year) proportion of Referrals to the Work Programme who have achieved a Job Outcome payment, by contract- for the Payment Groups which have a Minimum Performance Level (MPL): June 2011 to March 2013

Percentage

Contract	June 2011 – March 2012 (Year 1)			April 2012 – March 2013 (Year 2)		
	JSA 18 to 24	JSA 25 or more	ESA new customers	JSA 18 to 24	JSA 25 or more	ESA new customers
East of England: Ingeus UK LTD	1.2	1.4	0.5	33.9	35.1	7.6
East of England: Seetec	1.1	1.0	0.7	28.5	29.7	5.6
East Midlands: A4e Ltd	1.3	1.0	0.5	31.3	17.3	4.2
East Midlands: Ingeus UK Ltd	1.8	1.3	1.3	41.0	24.2	6.3
West London: Ingeus UK Ltd	1.7	1.8	0.8	39.9	41.9	6.5
West London: Maximus Emp UK Ltd	1.1	1.2	0.3	36.8	39.0	4.4
West London: Reed in Partnership Ltd	2.0	1.8	0.6	27.8	35.6	5.0
East London: A4e Ltd	0.7	0.9	0.6	26.1	30.4	5.2
East London: Careers Development Group	0.7	1.3	0.4	29.7	34.6	3.7
East London: Seetec	0.6	0.9	0.4	26.8	29.0	4.3
North East: Avanta Enterprise Ltd	0.7	0.6	0.2	32.1	22.1	5.9
North East: Ingeus UK Ltd	1.2	0.9	0.8	29.5	22.2	5.5
Merseyside, Halton, Cumbria, Lancs: A4e Ltd	0.3	0.9	0.5	28.4	33.6	4.2
Merseyside, Halton, Cumbria, Lancs: Ingeus UK LTD	0.2	0.7	0.4	31.7	33.0	5.4
Manchester, Cheshire, Warrington: Avanta Enterprise Ltd	1.0	0.6	0.7	34.4	21.9	6.3
Manchester, Cheshire, Warrington: G4S	1.5	1.1	1.0	38.8	24.3	6.4
Manchester, Cheshire, Warrington: Seetec	1.2	0.9	1.0	36.6	23.9	6.9
Scotland: Ingeus UK LTD	1.3	1.3	0.5	36.9	32.4	5.8
Scotland: Working Links (Emp) Ltd	0.8	1.1	0.7	34.6	29.4	6.0
Thames Valley, Hamps, Isle of Wight: A4e Ltd	0.5	0.9	0.2	33.1	36.3	5.4
Thames Valley, Hamps, Isle of Wight: Maximus Emp UK Ltd	1.0	1.6	1.2	39.7	45.1	6.2
Surrey, Sussex, Kent: Avanta Enterprise Ltd	1.4	0.8	0.7	37.5	25.5	5.1
Surrey, Sussex, Kent: G4S	1.9	1.0	1.0	42.0	24.9	6.0
Devon, Cornwall, Dorset, Somerset: Prospects Serv Ltd	0.7	0.5	0.4	33.5	27.0	4.4
Devon, Cornwall, Dorset, Somerset: Working Links (Emp) Ltd	0.8	1.3	0.7	35.6	29.4	6.2
Glouc, Wilts, Swindon, West of England: JHP Group Ltd	0.6	0.8	0.6	25.4	28.8	4.9
Glouc, Wilts, Swindon, West of England: Rehab jobfit LLP	0.7	0.8	0.3	25.6	30.1	6.1
Wales: Rehab jobfit LLP	0.7	0.6	0.4	26.7	16.1	3.8
Wales: Working Links (Emp) Ltd	1.2	0.6	0.3	24.9	15.7	4.8
Birmingham, Solihull, Black Country: EOS-Works Ltd	1.3	0.8	0.9	33.8	24.9	5.5
Birmingham, Solihull, Black Country: Corp. of Newc. College	0.1	0.2	-	28.4	19.8	3.4
Birmingham, Solihull, Black Country: Pertemps	0.4	0.3	0.3	29.9	19.8	4.1
Coventry, Warwicks, Staffs, the Marches: esg. Holdings Ltd	1.2	0.8	0.4	35.3	22.9	4.1
Coventry, Warwicks, Staffs, the Marches: Serco Ltd	0.7	0.6	1.7	37.7	24.1	4.4
West Yorkshire: Interserve Working Futures	0.5	0.9	0.2	25.4	27.0	4.8
West Yorkshire: Ingeus UK LTD	0.6	1.3	0.2	29.8	35.5	8.1
South Yorkshire: A4e Ltd	1.5	1.0	0.8	26.0	15.5	5.4
South Yorkshire: Serco Ltd	1.0	0.7	0.6	29.7	17.5	5.2
NE Yorks, The Humber: G4S	1.3	0.6	1.0	29.0	18.9	5.7
NE Yorks, The Humber: Corp of Newc. College	0.2	0.4	-	25.2	15.7	2.8

Table 2.19: Proportion of Referrals to the Work Programme that have received at least a year of support on the Work Programme and achieved a Job Outcome payment within 12 months: to the end of March 2013.

Contract	Number of Referrals (Thousands)	Number of Job Outcomes (Thousands)	Proportion of Referrals Achieving a Job Outcome at 12 months (Percentage)
All	687.48	68.29	9.9
East of England: Ingeus UK LTD	23.56	2.89	12.3
East of England: Seetec	22.94	2.28	9.9
East Midlands: A4e Ltd	20.75	2.19	10.6
East Midlands: Ingeus UK Ltd	21.06	3.05	14.5
West London: Ingeus UK Ltd	15.60	1.76	11.3
West London: Maximus Emp UK Ltd	15.33	1.50	9.8
West London: Reed in Partnership Ltd	15.25	1.41	9.2
East London: A4e Ltd	21.23	2.00	9.4
East London: Careers Development Group	21.19	2.26	10.7
East London: Seetec	21.12	1.75	8.3
North East: Avanta Enterprise Ltd	21.94	1.85	8.4
North East: Ingeus UK Ltd	21.74	1.95	9.0
Merseyside, Halton, Cumbria, Lancs: A4e Ltd	21.99	2.05	9.3
Merseyside, Halton, Cumbria, Lancs: Ingeus UK LTD	22.12	2.06	9.3
Manchester, Cheshire, Warrington: Avanta Enterprise Ltd	14.90	1.53	10.3
Manchester, Cheshire, Warrington: G4S	14.84	1.87	12.6
Manchester, Cheshire, Warrington: Seetec	14.78	1.65	11.2
Scotland: Ingeus UK LTD	35.04	3.53	10.1
Scotland: Working Links (Emp) Ltd	34.76	3.11	8.9
Thames Valley, Hamps, Isle of Wight: A4e Ltd	13.91	1.27	9.1
Thames Valley, Hamps, Isle of Wight: Maximus Emp UK Ltd	13.93	1.72	12.3
Surrey, Sussex, Kent: Avanta Enterprise Ltd	16.67	1.84	11.0
Surrey, Sussex, Kent: G4S	16.85	2.10	12.5
Devon, Cornwall, Dorset, Somerset: Prospects Serv Ltd	9.41	0.67	7.1
Devon, Cornwall, Dorset, Somerset: Working Links (Emp) Ltd	9.45	1.04	11.0
Glouc, Wilts, Swindon, West of England: JHP Group Ltd	9.12	0.61	6.7
Glouc, Wilts, Swindon, West of England: Rehab jobfit LLP	9.05	0.70	7.7
Wales: Rehab jobfit LLP	17.16	1.37	8.0
Wales: Working Links (Emp) Ltd	17.15	1.58	9.2
Birmingham, Solihull, Black Country: EOS-Works Ltd	17.60	1.98	11.3
Birmingham, Solihull, Black Country: Corp. of Newc. College	17.58	1.38	7.9
Birmingham, Solihull, Black Country: Pertemps	17.54	1.58	9.0
Coventry, Warwicks, Staffs, the Marches: esg. Holdings Ltd	12.84	1.57	12.2
Coventry, Warwicks, Staffs, the Marches: Serco Ltd	13.03	1.50	11.5
West Yorkshire: Interserve Working Futures	16.86	1.21	7.2
West Yorkshire: Ingeus UK LTD	16.93	1.65	9.7
South Yorkshire: A4e Ltd	10.49	1.08	10.3
South Yorkshire: Serco Ltd	10.45	1.05	10.0
NE Yorks, The Humber: G4S	10.68	0.95	8.9
NE Yorks, The Humber: Corp. of Newc. College	10.67	0.71	6.7

DEFINITIONS AND CONVENTIONS: "-" Nil or Negligible; "." Not applicable; Figures are rounded to the nearest ten; some additional disclosure control has also been applied. Totals may not sum due to rounding. Figures are refreshed each time they are published and are subject to change. Months are calendar months. Volumes displayed are in thousands.

SOURCE: DWP: Information, Governance and Security Directorate (IGS)

Notes:

Referrals (Thousands) Referrals shown are 'net' Referrals which do not include rejections, cancellations or Referrals to ESA information sessions.

Attachments (Thousands) The date of the first engagement activity between the provider and the Participant as recorded on the payment administrative system.

Job Outcomes (Thousands) The Work Programme IT payment system was updated on the 26th March 2012 and validation processes introduced in April 2012. The early data series following this was subject to fluctuations as the new system and processes bedded in. For further details please see section 4.1 of the information note available on the WP landing page: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2>

Sustainment payments (Thousands) Tables shows the number of Sustainment payments paid to providers in each calendar month. The Work Programme IT payment system update went live in April 2012. All Sustainment payments prior to this were recorded clerically and uploaded to the system during April and May 2012. The payment date for these is based on the date the information was uploaded to the system. For Sustainment payments recorded after this, payment dates are based on the date that payments were made to providers. For further details see the information note available on the WP landing page: <http://research.dwp.gov.uk/asd/index.php?page=wp>.

Payment Group Payment Groups are assigned by Jobcentre Plus, on the basis of a Claimant's circumstances, and benefit they receive. For more information on the Payment Groups, when they commenced and inconsistencies please see the information note available on the WP landing page: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2>

Job Outcome length The length of time before a Claimant qualifies for a Job Outcome is dependent on their assigned Payment Group. For more information please see the information note available on the WP landing page: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2>

Primary Health Condition Primary Health Condition is for Employment and Support Allowance/Incapacity Benefit Claimants only. Causes of incapacity are based on the International Classification of Diseases, 10th Revision, published by the World Health Organisation. Medical condition is based on evidence provided and this in itself does not confer entitlement to Employment Support Allowance/Incapacity Benefit.

Age Age is fixed at the time of referral.

Ethnicity Summary Ethnic Group is self assessed and recorded on the Jobcentre Plus administrative system.

Region The Claimant's Region (formerly Government Office Region) at the time of referral.

Contract The Prime Provider and their contract area where they are responsible for delivering the Work Programme. Prime Providers can be responsible for delivering a number of contracts across Great Britain.

2.6 Notes

2.6.1. Employment Programme Statistics

The release strategy for statistics on Pre-Work Programme support and the Work Programme has been replaced with a table containing an overview of the schemes and a timetable of when the statistics will be released. Users can click on links within the table to view details about the scheme and the latest official statistics. Details are available here: <https://www.gov.uk/government/publications/employment-programme-official-statistics>

The Work Programme and Pre-Work Programme statistics can be accessed via the link above or alternatively Work Programme statistics can be accessed via: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2> and Pre-Work Programme support schemes via: <https://www.gov.uk/government/publications/pre-work-programme-support>

2.6.2. Work Programme Statistics

The Department for Work and Pensions (DWP) publish a regular Work Programme Statistical Release or the Work Programme official statistics on Referrals, Attachments, Job Outcome payments and Sustainment payments.

Alongside this, there are a large number of tables which enable the user to delve into the detail. These are provided to the user as:

- The DWP Tabulation Tool – this provides the user with an interactive tool to select one of thousands of possible tabulations.
- A data visualisation tool - this allows the user to view the figures as various animated charts.

Both tools can be found on the Work Programme Statistics web page:

<https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2>

The following characteristic breakdowns are available on those being referred to the Work Programme, attached by a provider and on those for whom a provider has claimed a Job Outcome payment or Sustainment payments: age, gender, disability indicator, ethnicity, primary health condition (for IB and ESA Claimants) and lone parent status (for JSA and IS Claimants).

Lower level geography information is available for the Participant by local authority, parliamentary constituency and Jobcentre Plus district. Tables also contain information broken down by contract, contract package area and Payment Group.

From June 2013 the official statistics will be released quarterly in September, December, March and June.

Achieving this improvement on the previously announced six monthly cycle; which involves aligning more frequent quarterly releases to financial year reporting with more timely publication, within three rather than four months of the reporting period.

Future release dates will be announced via the Employment Support Official Statistics homepage:

<https://www.gov.uk/government/publications/employment-programme-official-statistics> and ONS release calendar found via this link: <http://www.statistics.gov.uk/hub/release-calendar/index.html>

2.6.3. Definitions

For full definitions see background information note available via this link

<https://www.gov.uk/government/publications/work-programme-official-statistics-background-information-note>

2.6.4. Work Programme referral points and Payment Groups.

Claimants have different referral points to the Work Programme depending on their circumstances, such as age and benefit type. See table below for a summary of the different Payment Groups and referral points.

Mandatory Payment Groups

Participant	Entry/Access Point	PG	Participation
JSA Claimants aged 18 to 24.	Required from 9 months	PG 1	Mandatory
JSA Claimants aged 25 and over.	Required from 12 months	PG 2	Mandatory
JSA 18 year old NEET Participants.	Required from 3 months	PG 3	Mandatory
JSA Repeaters.	Required from 3 months	PG 3	Mandatory
JSA Ex-IB Participants.	Required from 3 months	PG 4	Mandatory
JSA Early Access Participants.	Optional from 3 months	PG 3	Mandatory
JSA Prison Leaver	Required from Day One of release from prison or the first date of claim if made within 13 weeks	PG 9	Mandatory
ESA (IR) WRAG with 3 Month Prognosis.	Required from WCA Outcome	PG 6	Mandatory
ESA (IR) WRAG with 6 Month Prognosis.	Required from WCA Outcome	PG 6	Mandatory
ESA (IR) Ex-IB WRAG with 3 Month Prognosis.	Required from WCA Outcome	PG 7	Mandatory
ESA (IR) Ex-IB WRAG with 6 Month Prognosis.	Required from WCA Outcome	PG 7	Mandatory
Existing ESA (IR) WRAG with 3 or 6 Month Prognosis.	Mandatory from 10/9/12	PG 6	Mandatory
ESA (IR) WRAG with 12 Month Prognosis.	Mandatory from 12 Nov 2012	PG 6	Mandatory
ESA (c) WRAG Participants.	Optional from WCA outcome	PG 5	Mandatory

Voluntary Payment Groups

Participant	Entry/Access Point	PG	Participation
IS Participants.	Optional from benefit entitlement	PG8	Voluntary
IB Participants.	Optional	PG 8	Voluntary
ESA (IR) WRAG (with Youngest Child Under 5 OR Full-Time Carer) with 3 or 6 Month Prognosis.	Optional from WCA outcome	PG 6	Voluntary
ESA (IR) Ex-IB WRAG (with Youngest Child Under 5 OR Full-Time Carer) with 3 or 6 Month Prognosis.	Optional from WCA outcome	PG 7	Voluntary
ESA (IR) WRAG (with Youngest Child Under 5 OR Full-Time Carer) with 12 Month +.	Optional from WCA outcome	PG 5	Voluntary
ESA (c) WRAG (with Youngest Child Under 5 OR Full-Time Carer).	Optional from WCA outcome	PG 5	Voluntary
ESA (IR) Support Group.	Optional from WCA outcome	PG 6	Voluntary
ESA (IR) Ex-IB Support Group.	Optional from WCA outcome	PG 7	Voluntary
ESA (c) Support Group.	Optional from WCA outcome	PG 6	Voluntary
ESA (c) Ex-IB Support Group.	Optional from WCA outcome	PG 7	Voluntary
ESA Credit Only.	Optional from WCA outcome	PG 5	Voluntary
Pension Credit Claimants.	Optional from 12 months (claiming benefits)	PG 2	Voluntary
Pension Credit Claimants with Health Conditions.	Optional from benefit entitlement	PG 5	Voluntary

WCA - Work Capability Assessment.

Existing ESA Claimants - Where the date of a Claimant's initial WCA decision was prior to the end date for Referrals to Pathways to Work.

Notes:

(1) An exception to mandatory participation are those Claimants in receipt of JSA Credits Only. These Claimants will be given the option of accessing the Work Programme and taking part on an entirely voluntary basis from their eligible entry point. They do not have a separate Opportunity/Claimant Group or Payment Group (PG) on PRaP.

(2) Referrals to the JSA Prison Leavers Payment Group started in February 2012. Attachments to the JSA Prison Leavers Payment Group started on the 1st March 2012.

Note: Full details can be seen in Annex A at <http://www.dwp.gov.uk/docs/wp-pg-chapter-2.pdf>

2.6.5. Code of Practice for Official Statistics

In developing The Work Programme Official Statistics, DWP has acted in accordance with the Code of Practice and supporting Principles. Detailed policy statements and statement of compliance with the pre-release access to official statistics order 2008 are given below:

The Work Programme Official Statistics will undergo the formal assessment process by the Statistic Authority to determine compliance with the Code and designation with the quality mark 'National Statistics'.

DWP policy statements

DWP would like to hear your views on our statistical publications. If you use any of our statistics publications, we would be interested in hearing what you use them for and how well they meet your requirements. Please email DWP at stats-consultation@dwp.gsi.gov.uk. If you would like to receive occasional e-mails from DWP to directly inform you of documents seeking the views of users, please email general.statistics@dwp.gsi.gov.uk giving details of the DWP publications you use.

2.6.6. Other National and Official Statistics issued by the Department for Work and Pensions

Details of other National and Official Statistics produced by the Department for Work and Pensions can be found on the DWP website at the following links:

- A list of Tabulation Tools: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/dwp-statistics-tabulation-tool>;
- A schedule of statistical releases over the next 12 months and a list of the most recent releases: <https://www.gov.uk/government/organisations/department-for-work-pensions/about/statistics> ;
- In accordance with the Code of Practice for Official Statistics, all DWP National Statistics are also announced via the UK Statistics Authority publication hub at: http://www.statistics.gov.uk/hub/statistics-producers/publications/index.html?newquery=*%&source-agency=Work+and+Pensions&pagetype=release-landing-page

In addition, users can find links to DWP additional statistical analyses that have not been included in our standard publications at <https://www.gov.uk/government/organisations/department-for-work-pensions/series/ad-hoc-statistical-publications-list>

2.6.7. Revisions

Each scheduled release of Work Programme Official Statistics is subject to a complete historical revision to previous figures as well as entirely new records relating to the latest time period i.e. they are fully retrospective

The Department's policy statement describes more generally how DWP will handle revisions <https://www.gov.uk/government/publications/policy-statement-on-the-revision-of-dwp-statistics>

2.6.8. Profiles

The Office of Budget Responsibility produces an independent aggregate Claimant count projection that is the basis of the Department's forecasting of Jobseeker's Allowance. The Department produces inflow and off-flow projections consistent with this overall projection, including splits into over and under 25 age groups, using assumptions based on trends in historical data.

Indicative Claimant volumes attaching to the Work Programme from the jobseeker's allowance (JSA) 18-24 group are profiled by applying an assumption about the rate of attachment of eligible Claimants to the Department's forecast volumes of JSA 18-24 year olds that reach the 9 month threshold stage of their claims.