

The Work Programme National Partnership Forum – Wednesday 5 June 2013

Chair – Richard Aitken-Davies

Attendees:

Please see attached list.

Formal Opening of the Work Programme National Partnership Forum

Richard Aitken-Davies formally opened the Work Programme Partnership Forum and thanked everyone for their attendance.

Director of Contracted Customer services Directorate

Richard introduced the new Director for Contracted Customer Services Directorate, Simon Tse. Simon joined the directorate in April 2013.

Work Programme Performance Update

Department for Work and Pensions (DWP) and providers confirmed performance meetings have now been completed which focused on year 2. The forward look at performance is clearly set for the year ahead.

It was agreed that DWP and providers continue to work together, developing improvement ideas and sharing good practice in order to ensure processes remain robust in driving up the performance of The Work Programme, and should any issues arise, respond quickly with effective improvement plans.

It was agreed that work continues between DWP and providers to ensure the media has a full a picture as possible of the programme to ensure clarity of understanding the statistics when released. Next statistical release date 27 June 2013.

Best Practice Group

The meeting received an overview of the remit of the above group. Further details can be found at <https://www.gov.uk/government/news/helping-more-of-the-hardest-to-help-into-work>

Universal Credit

The forum was updated on the latest available information on the development of Universal Credit.

AOB

The focus of the Work Programme National Partnership Forum and Terms of Reference was reviewed. Further information will be issued before the next meeting.

Formal closing of the Work Programme Partnership Forum

Richard Aitken-Davies thanked everyone for their attendance and closed the Forum.

Future Partnership Forum Meeting Dates for 2012/2013

Wednesday, 4 September 2013, 11.00 to 13.30, Bentley Room Five Ways House, Birmingham.

Wednesday, 4 December 2013, 11.00 to 13.30, Room GC07, Quarry House, Leeds.

Membership of the Work Programme National Partnership Forum

A4E	Rehab Group
Avanta	Seetec
Interserve Working Futures	Serco
CDG	Working Links
EOS	Employment Related Services Association (ERSA)
ESG Group	DWP Contracted Customer Services Directorate (CCSD)
G4S	DWP Work Programmes Division
Ingeus UK Ltd	DWP Labour Market and Conditionality Directorate
JHP Group Ltd	DWP Work Programme Provision Group Management
MAXIMUS	DWP Account Management
Newcastle College (Intraining)	DWP Provision Performance and Controls Division (PPCD)
Pertemps People Development Group	DWP National Partnerships
Prospects Services Ltd	
Reed in Partnership	

Note: names of some DWP and Provider representatives have been removed as disclosure would breach one or more of the data protection principles.