



Vehicle & Operator Services Agency

From: **Information Access**
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Our Ref: **F0002959**

Dear

Date: 1st November 2010

FREEDOM OF INFORMATION ACT 2000

I refer to your e-mail of 31st October 2010 relating to vehicles presented for testing under the MOT scheme.

Part of the function of the Vehicle and Operator Services Agency (VOSA) is to monitor the garages authorised to carry out the testing of vehicles under the MOT scheme on behalf of the Secretary of State for Transport.

When a vehicle is presented for an MOT its details are entered into the MOT Computerisation Device which links to the DVLA database holding the details of the vehicle. It is this record which is used as the criterion for testing the vehicle. There is no requirement for VOSA or the garage to examine the V5C. Should any vehicle be presented for MOT test which, in the opinion of the tester does not meet the minimum requirements for the issue of a pass certificate (which would include excessively lowered suspension), one would not be issued.

There is no requirement for a garage to notify VOSA of an altered vehicle. This is solely a matter for the Driver and Vehicle Licencing Agency (DVLA) in Swansea.

If you have any queries about this letter, please contact us, quoting reference **F0002959**.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Yours sincerely

VOSA Information Access