Guidance Note E2: Absolute FOI exemptions most relevant to the MOD

See also the Ministry of Justice Website FOI Guidance


Absolute Exemptions

1. If an Absolute exemption applies then there is no obligation under the Freedom of Information Act to release the requested information (although there may be scope, or obligations, for other reasons outside the Act to do so). Absolute exemptions do not require a public interest test. However, a decision to withhold information under an absolute exemption must be justified and recorded as the Information Commissioner will require an explanation if the case is appealed.

The absolute exemptions are listed in section 2(3) of the Freedom of Information Act. Some make the freedom of information right of access subject to existing legal prohibitions on disclosure (for example under the law of confidence or under statute or by reason of European law).

Section.12 the Appropriate Cost Limit and Section.16 Duty to Advise and Assist

2. In accordance with section 12 of the FOI Act, the MOD is not obliged to comply with a request for information if the cost of doing so would exceed the appropriate limit (currently £600.00 for central government see guidance Note D9 Charging) This exemption is often applied to broad requests asking for a large amount of information, for example, copies of all e-mails, letters, minutes and notes relating to a particular subject over the past 5 years. This type of request can be difficult to even begin a search for information held, and you should carry out a cost estimate as soon as possible. The use of this exemption must be linked to the s.16 duty to advise and assist.

The range of activities that can be taken into consideration in determining the cost is very limited.

2.1 What you can count:

It is legitimate to count the time involved in:
- determining whether we hold the information requested
- locating the information or documents containing the information
- retrieving such information or documents
- extracting the information from the document containing it (including editing or redacting information)

(the latter point of including redaction costs is not approved by the ICO, but is supported by the Ministry of Justice, and MOD will continue to include this).

2.2 Estimating the Cost

If you plan to use s.12 you must prepare an estimate of the cost, this is required in the event of an appeal. You are not obliged to provide this estimate to the requester (a template response letter with example of wording is available).
You should not comply with part of the request up to the limit - you need to consult the requester.
You must attempt to help them refine the request- e.g. tell them what you could provide.

Section 12 makes it clear that a public authority does not have to make a precise calculation of the cost of complying with a request. Only an estimate is required; the costs estimates must be reasonable and only based on those activities described in regulation 4(3) listed above.

What you cannot count is:
- time spent on considering exemptions
- costs relating to data validation
the determination of a reasonable estimate can only be considered on a case by case basis and any estimate should be sensible, reasonable and supported by evidence.

2.3 **Section 16 Duty to advise and assist**
Where a request *has been refused* on grounds of excessive cost it may well be appropriate for the public authority to assist the applicant in making a subsequent request, for example by establishing a dialogue with the applicant so that the available options can be clearly spelt out and explored.

2.4 A public authority must advise the applicant how they might be able to bring the request under the cost limit by reducing the range of information requested. The ICO considers that the purpose of providing advice and assistance in relation to section 12 is to assist the complainants in refining requests to the information of most importance to them, without public authorities making assumptions about relative importance on their behalf. In light of this the Commissioner concludes that ‘providing an indication of what, if any, information could be provided within the cost’ would include advising the complainant of which fields could be omitted from the request in order to bring it under the cost limit.

**In summary, it is not appropriate to issue a s.12 refusal without giving any consideration to how you may assist the applicant to gain access to some information within the cost limit.**

3. **Section. 21 Information Accessible to Applicant by Other Means**
3.1 Section 21 exempts information from disclosure under FOI if it is reasonably accessible to the applicant by another means. However, some common sense is required: the duty to assist may make it as easy to supply information as to refer the applicant to another source. Nor if the request is for a small amount of information contained in a report would it be reasonable to require the applicant to purchase the whole report. It is good practice to direct the applicant to where the information can be found, and even when providing the information you should also say that section 21 applies, say where it can be found and explain that in this instance you are able to provide the information.

3.2 The types of information covered by this exemption are:

- Information available by virtue of other legislation. FOI does not subsume other legal access rights, nor to give alternative routes for access where existing regimes are already available. Such information is deemed to be reasonably accessible to the applicant and therefore exempt. This includes information which is available only for inspection, either voluntarily or under another enactment. If the applicant makes it clear that accessibility poses problems, then you should consider any requested arrangements e.g. in Braille or a minority language. The FOI does NOT place an obligation to do this, only to consider doing so where it is “reasonably practical”. See also Guidance Note D5: Requests other than in English.

- Information which is made available in accordance with the MOD Publication Scheme. Any payment required must be specified in, or determined in accordance with, the Publication Scheme. For further information on the Publications Scheme see Guidance Note C1.

- A request for information or particular documents which are already available in published sources, or in the National or other archives is also exempt. Just because MOD holds a copy of, or originated, the information, we do not have to supply a copy under FOI. It is sufficient to advise the applicant that what they seek is available in a public library or archive.

- If there is a charge for the information, for example for a copy of a report, this is still covered by s.21.
3.3 Even if information is exempt under s.21, you must confirm or deny whether the requested information is held. The FOI Act recognises that there is a right to be told about a public authority’s information holdings; this is separate from how an applicant can be expected to access the information itself.

4. **Section. 23 Information supplied by, or relating to, bodies dealing with security matters**

4.1 As the Security bodies are not public authorities for the purposes of the Act, they are not under any duty themselves to provide information under the Act. It is only information supplied by them to public authorities, or that relates to them and held by public authorities which needs to be addressed by s.23. A full list of bodies is at section 23(3) of the Act, but includes the Special Forces, Security Vetting Appeal Panel, Security Service, Secret Intelligence Service and GCHQ.

It should be noted that:

- Special Forces are defined as “those units of the armed forces of the Crown the maintenance of which is the responsibility of the Director of Special Forces or which are for the time being under the operational command of that Director.”
- GCHQ “includes any unit or part of a unit of the armed forces of the Crown which is for the time being required by the Secretary of State to assist the GCHQ in carrying out its functions”.
- Officials dealing with requests that relate in particular to equipment projects should be aware that the Communications and Electronic Security Group (CESG) is part of GCHQ and therefore any information held by MOD that was directly or indirectly supplied by, or relates to CESG is exempt information.
- FOI focal points and SMEs should not contact the security agencies (SyS, SIS or GCHQ) about FOI cases without contacting CIO CI Access SP first. All communication with the Agencies on FOI issues must be done through CIO CI Access SP. Should you have any queries about this procedure or if any of the agencies contact you directly then please refer them to CIO CI-Access SP. All potential use of s.23 should be notified to CIO CI Access for referral to MOJ and NSLG.
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  Each request that potentially involves sensitive information, has a national security element, or relates, even indirectly, to the Security bodies will need to be considered on a case by case basis.

- If you are unsure whether to withhold or release security information, you should consult your local security officer.
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4.3 A certificate signed by a Minister of the Crown (i.e. Cabinet Ministers, the Attorney General and Advocate General) is “conclusive evidence” that the information is of the type in question. A certificate is not required to claim the exemption but consideration should be given as to how the case for a certificate would be justified to Secretary of State were one needed later.

5. **S. 40 Personal information**

5.1 Any request for information defined as personal data by the Data Protection Act 1998 (DPA 98) must be considered under the terms of that Act. If an applicant seeks personal data about himself, this must therefore be handled as a “subject access request” under DPA 98 and this absolute exemption will apply.

5.2 The DPA 98 definitions of “personal data” are restricted to information relating to living individuals. Therefore, s.40 does not exempt personal information relating to a deceased individual (unless the information is also the personal data of a living individual). However it is possible that other exemptions might apply to such information. For example, s.44 - Prohibitions on Disclosure (see below) – could require information on deceased persons to be withheld if disclosure would be contrary to the Human Rights Act Article 8: The right to respect for private and family life. There is also a need to consider the effect of disclosure on other individuals. s.38 – Health and safety - exempts information the disclosure of which would, or would be likely to, endanger the physical or mental health or the safety of any individual.

6. **S. 41 Information provided in confidence**

6.1 Information supplied by third parties is considered to be exempt information ONLY if the MOD obtained it from any other person (including another public authority). Obligations of confidence may be explicit or implied and can be difficult to determine; the usual test is the vulnerability to a breach of confidence action. However, there is a strong public interest in maintaining the duty of confidence and careful consideration should be given before reaching any decision to disclose information. Consultation with the third party that may be affected by disclosure is therefore recommended. Third parties who have been so consulted should be notified of MOD’s decision before disclosure. This exemption is particularly likely to apply to commercial information. More detail is given in the Commercial Information Guidance.
7. **S. 44 Prohibitions on disclosure**

7.1 This exemption is intended to ensure that certain existing legal prohibitions on disclosure will override the general right of access (the EIRs differ from the FOI Act in that under r.5 (6) any enactment or rule of law that would prevent the disclosure of information in accordance with the EIRs does not apply the EIRs take precedence and the information is to be released unless another exception applies). Information is therefore exempt if its disclosure (otherwise than under the Act) by the public authority holding it is prohibited by or under any enactment; is incompatible with any Community obligation; or would constitute or be punishable as a contempt of court. If this is the case, not only is there no obligation to disclose, but there is no discretion to disclose either -the prohibition must be observed. For further information on this exemption see **MOJ Guidance on s.44**.

7.2 The release of personal data relating to deceased persons may contravene the Human Rights Act Article 8: The right to respect for private and family life.

7.3 The Official Secrets Act prohibits the unlawful disclosure of information. A disclosure made fully in accordance with MOD procedures for complying with the FOI Act and EIRs is a lawful disclosure. The two regimes are to that extent complementary: if FOI requires a disclosure then the Official Secrets Act will not prohibit it. Although this is an absolute exemption, the occasions on which it applies may vary from case to case. An authorised disclosure will not be prohibited by the Official Secrets Act but it is particularly important that decisions to release hitherto sensitive or classified information is authorised at an appropriate level. If in doubt you must refer to more senior staff.