
ImmForm Helpsheet 14 – Why ImmForm logins have changed

This helpsheet explains why ImmForm logins have changed.

Background

ImmForm customers were able to log in to ImmForm using a login that was based on their NHS Organisational Code. Typically, this type of login was shared by all the customers at the organisation represented by the NHS code.

What changed?

Shared organisational logins were withdrawn and were replaced by individual logins.

When did this happen?

Shared logins were be phased out from 17 January 2011 and were no longer valid after the 21 October 2011.

Why did this change?

Individual logins are more secure than shared logins. Benefits include:

- There is no need for customers to share a password.
- If a customer forgets their password, they will be able to request a password reset email. This allows them to reset their own secure password online without affecting other customers at the same organisation.
- Individuals placing orders or submitting data can be identified, helping us deal with queries and for audit purposes.
- Individual logins will enable ImmForm to offer customers more tailored information.
- Customers that work for more than one organisation can have those organisations linked to their individual login.

ImmForm Helpsheet 14 – Why my ImmForm login is changing

How do I get my new personal login?

If you are already a known contact to ImmForm you can use the '*Forgotten password*' procedure described in ImmForm Helpsheet 10 – Passwords.

Tip: Please see the ImmForm Helpsheet 10 – Passwords.

If you are not an existing contact on ImmForm, you can register for an account online at www.immform.dh.gov.uk/registration

Tip: Please see ImmForm Helpsheet 8 – How to Register.

Can I share my new login?

No. The new individual login is personal to you. If you have colleagues that need to use ImmForm, they should register in their own right.

Tip: Please remember that the ImmForm website is secure and password protected, so you need to keep your password safe and secure to prevent unauthorised access.