



Home Office

# Identity & Passport Service

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XXXXXXXXXX  
XXXXXXXXXXXXXXXXXXXXXX

Reference: FOICR 24579/12

7 November 2012

Dear xxxxxxxxxx

## FREEDOM OF INFORMATION REQUEST

Thank you for your e-mail of 10 October, in which you ask for information on the Identity and Passport Service (IPS) Premium and Fast Track counter services. Your request has been handled as a request for information under the Freedom of Information Act 2000.

I am able to disclose the information set out in the enclosed Annex.

In keeping with the Freedom of Information Act, we assume that all information can be released to the public unless it is exempt. In line with normal practice we are therefore releasing the information which you requested via the Home Office website.

I hope that this information meets your requirements. I would like to assure you that we have provided you with all relevant information that IPS holds.

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to the address below, quoting reference FOI 24579/12. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

Information Access Team  
Home Office  
Ground Floor, Seacole Building  
2 Marsham Street  
London SW1P 4DF  
e-mail: [FOIRequests@homeoffice.gsi.gov.uk](mailto:FOIRequests@homeoffice.gsi.gov.uk)

As part of any internal review the Department's handling of your information request will be reassessed by staff who were not involved in providing you with this response. If you remain dissatisfied after this internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

Yours sincerely

**Xxxx XXXXXXXXX**  
**Parliamentary and Correspondence Management Centre**

## Freedom of Information request from Xxx Xxxxxx (reference 24579/12)

## Information requested:-

I would appreciate if you could outline the number of Passports obtained in 2012 at each of the 7 IPS Customer Service Centres in Great Britain and Northern Ireland using the i) Premium one-day service and ii) the Fast Track one-week service.

## IPS response

The figures below show the number of passports printed for each of the Customer Service Centres (CSCs) in 2012.

	Premium							Total
	London	North West & Central	East & Midlands	Wales & South West	Scotland	Northern Ireland	North East	
Jan-12	10,064	3,400	2,792	1,790	1,696	580	1,582	21,904
Feb-12	10,633	3,186	2,361	1,694	1,774	506	1,606	21,760
Mar-12	11,783	3,785	3,545	2,088	2,167	737	2,192	26,297
Apr-12	10,479	3,704	3,236	2,095	2,234	811	2,643	25,202
May-12	10,559	5,372	4,663	2,569	2,790	1,392	4,114	31,459
Jun-12	12,028	5,959	4,824	2,676	3,118	1,581	4,151	34,337
Jul-12	17,206	8,880	7,445	3,536	4,069	2,021	7,519	50,676
Aug-12	19,631	8,313	8,311	3,565	3,593	2,218	7,287	52,918
Sep-12	13,590	4,240	4,063	2,350	2,358	702	2,673	29,976
Oct-12	11,798	3,730	3,483	2,071	2,270	586	1,895	25,833
Y-T-D	127,771	50,569	44,723	24,434	26,069	11,134	35,662	320,362

	Fast Track							Total
	London	North West & Central	East & Midlands	Wales & South West	Scotland	Northern Ireland	North East	
Jan-12	5,257	2,295	1,621	1,284	1,211	496	956	13,120
Feb-12	5,138	1,870	1,178	1,094	1,150	378	813	11,621
Mar-12	5,759	2,742	1,759	1,515	1,487	491	1,079	14,832
Apr-12	5,132	2,703	1,566	1,668	1,848	615	1,170	14,702
May-12	6,890	4,119	2,201	2,490	2,835	957	2,051	21,543
Jun-12	5,958	5,238	2,295	2,384	2,942	1,560	2,544	22,921
Jul-12	5,674	7,960	2,864	2,860	3,031	1,665	3,089	27,143
Aug-12	4,009	7,805	3,068	3,093	3,272	1,461	3,550	26,258
Sep-12	4,274	4,194	2,371	2,848	3,047	751	2,728	20,213
Oct-12	3,586	3,451	2,690	2,530	1,689	531	1,458	15,935
Y-T-D	51,677	42,377	21,613	21,766	22,512	8,905	19,438	188,288