



Home Office

## Identity & Passport Service

Headquarters  
Identity and Passport Service  
Parliamentary & Correspondence  
Management Team  
4th Floor, Peel Building, SE  
2 Marsham Street  
London  
SW1P 4DF

Xxxxx Xxxxxx

Reference: FOICR 18139/11

18 April 2011

Dear Xxxxx

Tel (020) 7035 8889  
Fax (0870) 336 9175  
Email [hqenquiries@ips.gsi.gov.uk](mailto:hqenquiries@ips.gsi.gov.uk)  
Web [www.homeoffice.gov.uk/ips](http://www.homeoffice.gov.uk/ips)

### FREEDOM OF INFORMATION REQUEST

Thank you for your e-mail of 18 March, in which you ask for information about Identity Cards. Your request has been handled as a request for information under the Freedom of Information Act 2000.

I am able to disclose the information set out in the enclosed Annex.

I hope that this information meets your requirements. I would like to assure you that we have provided you with all relevant information that the Identity and Passport Service holds.

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to the address below, quoting reference FOI 18139/11. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

Information Access Team  
Home Office  
Ground Floor, Seacole Building  
2 Marsham Street  
London SW1P 4DF

E-mail: [FOIRequests@homeoffice.gsi.gov.uk](mailto:FOIRequests@homeoffice.gsi.gov.uk)

As part of any internal review the Department's handling of your information request will be reassessed by members of staff who were not involved in providing you with this response. If you remain dissatisfied after this internal review, you would have a

right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

Yours sincerely

**X Xxxxxx**  
**Parliamentary & Correspondence Management Team**

**Information requested**

**1. How many people have applied for and received an ID card?**

14,592

**2. How much revenue was raised from people buying ID cards?**

£349,920

**3. How many of these people have subsequently returned their ID card and requested a refund?**

No ID cards have been returned since the cards were scrapped in January 2011. Since 6 May 2010 to 18 March 2011, IPS has received 408 items of correspondence in which there is mention of refunds and/ or the scrapping of ID cards.

**4. How many of these requests have been granted?**

£nil

**5. How much money in total has the Home Office returned to people in refunds on their ID cards?**

£nil

**6. How much money was paid to 3M Security Printing and Systems to manufacture the ID cards?**

The total IPS paid 3M Security Printing and Systems was **£1.2m**.

**7. How much money was paid to Thales to manage the ID card database?**

The total IPS paid to Thales was £2.402m.

**8. How much money is being paid to 3M Security Printing and Systems to buy the equipment to destroy the database?**

IPS did not engage 3M Security Printing and Systems to buy equipment to destroy the database.

**9. If the Home Office is contracting 3M Security Printing and Systems to destroy the database, how much will they be paid for this?**

IPS did not engage 3M Security Printing and Systems to destroy the database.