



Home Office

# Identity & Passport Service

Xxxxxx Xxxxxx

Reference: FOICR 18939/11

28 June 2011

Dear Xxxxxx

## FREEDOM OF INFORMATION REQUEST

Thank you for your email of 30 May. Your request has been handled as a request for information under the Freedom of Information Act 2000.

We are now in a position to provide a full reply to your request.

### You asked:

**Please can you provide me with a copy of the report into the investigation of the breach of the Data Protection Act for losing the passport renewal applications of 21 individuals, which resulted in an undertaking being signed with the ICO?**

I am able to disclose the attached document.

In keeping with the Freedom of Information Act, we assume that all information can be released to the public unless it is exempt. In line with normal practice we are therefore releasing the information which you requested via the Identity and Passport Service (IPS) Disclosure Log on the Home Office website.

I hope that this information meets your requirements. I would like to assure you that we have provided you with all relevant information that the IPS holds.

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to the address below, quoting reference 18939/11. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

Headquarters  
Identity and Passport Service  
Parliamentary & Correspondence  
Management Team  
4th Floor, Peel Building, SE  
2 Marsham Street  
London  
SW1P 4DF

Tel (020) 7035 8889

Fax (0870) 336 9175

Email [hqenquiries@ips.gsi.gov.uk](mailto:hqenquiries@ips.gsi.gov.uk)

Web [www.homeoffice.gov.uk/ips](http://www.homeoffice.gov.uk/ips)

Information Access Team  
Home Office  
Ground Floor, Seacole Building  
2 Marsham Street  
London SW1P 4DF

E-mail: [FOIRequests@homeoffice.gsi.gov.uk](mailto:FOIRequests@homeoffice.gsi.gov.uk)

As part of any internal review, the Department's handling of your information request will be reassessed by members of staff who were not involved in providing you with this response. If you remain dissatisfied after this internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

Yours sincerely

**X Xxxxxx**

**Parliamentary and Correspondence Management Team**