

# NFA Annual Fraud Indicator 2011

Summary of fraud loss by sector



National Fraud Authority

Sector / total fraud loss	Area	Total fraud loss	Fraud type	Fraud loss
Public sector £21.2 billion	Tax	£15 billion	Tax fraud	£15 billion
			Vehicle excise fraud	£46 million
	Central government	£2.6 billion	Procurement fraud	£1.5 billion
			Grant fraud	£472 million
			Television licence fee evasion	£196 million
			Payroll and recruitment fraud	£177 million
			NHS patient charges fraud	£165 million
			Student finance fraud	£31 million
			Pension fraud*	£7 million
			National Savings and Investments fraud*	£0.39 million
	Local government	£2.1 billion	Housing tenancy fraud	£900 million
			Procurement fraud	£855 million
			Payroll and recruitment fraud	£152 million
			Council tax fraud	£90 million
			Blue Badge Scheme abuse	£46 million
			Grant fraud	£43 million
			Pension fraud*	£8 million
			Benefit and Tax Credits	£1.5 billion
			Tax Credits fraud	£460 million
Private sector £12 billion	Financial**	£3.6 billion	Insurance fraud	£2.1 billion
			Mortgage fraud	£1 billion
			Plastic card fraud	£440 million
			Online banking fraud	£60 million
			Cheque fraud	£30 million
			Motor finance fraud	£16 million
			Telephone banking fraud	£12 million
	Retail, wholesale and distribution	£2.7 billion	Small to medium sized business fraud	£169 million
	Travel, leisure and transportation	£1.9 billion	Corporate fraud against large businesses	£1.8 billion
			Small to medium sized business fraud	£97 million
	Manufacturing	£945 million	Corporate fraud against large businesses	£920 million
			Small to medium sized business fraud	£25 million
	Professional services	£832 million	Corporate fraud against large businesses	£624 million
			Small to medium sized business fraud	£208 million
	Telecommunications**	£730 million	Telecommunications fraud	£730 million
	Construction and engineering	£567 million	Corporate fraud against large businesses	£360 million
			Small to medium sized business fraud	£206 million
	Consumer goods	£294 million	Corporate fraud against large businesses	£294 million
			Small to medium sized business fraud***	-
Natural resources	£135 million	Corporate fraud against large businesses	£111 million	
		Small to medium sized business fraud	£24 million	
Healthcare	£132 million	Corporate fraud against large businesses	£132 million	
		Small to medium sized business fraud	£0.31 million	
Other	£50 million	Corporate fraud against large businesses	-	
		Small to medium sized business fraud	£50 million	
Third sector £1.3 billion	Charity	£1.3 billion	Charity fraud	£1.3 billion
Individuals £4 billion	N / A	£4 billion	Mass marketing fraud	£3.5 billion
			Rental fraud	£314 million
			Online ticket fraud	£168 million
<b>Total AFI 2011 fraud loss</b>		<b>£38.4 billion</b>		<b>£38.4 billion</b>



\* This figure only captures reported / detected fraud losses.

\*\* It is not possible to separate out losses suffered by small, medium and large businesses for these industries.

\*\*\* None of the respondents to the survey run by the Federation of Small Businesses, classified themselves in this category, therefore we were unable to calculate an estimate of fraud against small to medium sized businesses for this industry.

Due to rounding, the components of figure one may not sum to their respective totals.