

**National Fraud Authority Directorate Structure & Staff Capabilities**

**1 CEO  
1 PA to the CEO**

**Engagement**

1 Director of Engagement  
1 PA to Director of Engagement  
1 Head of Marketing and Media  
1 Head of Stakeholder Engagement and Comms  
1 Head of Operational Delivery – Action Fraud  
1 PR Officer  
1 Digital Media Officer  
1 Stakeholder Engagement Officer  
1 Stakeholder Engagement Manager  
1 FOI Officer  
2 Action Fraud Project Support  
1 Action Fraud Engagement Officer  
1 Action Fraud National Coordinator  
1 Action Fraud Project Officer

**Interventions**

1 Director of Interventions  
1 Mass Marketing Fraud  
4 ID Crime  
3 Fraud in the Public Sector  
1 Mortgage Fraud & Fraud in the Public Sector  
1 Accommodation Addresses & Fraud in the Public Sector  
1 Action Fraud – Support for Victims  
1 Support for Victims & ID Crime

**Enforcement**

1 Director of Enforcement  
1 Project Support Officer  
1 Fraud Investigation – Funding  
1 Counter Fraud Strategy Forum  
1 Counter Fraud Strategy Forum & Representing the NFA within Strategic Centre on OC  
1 Fraud Investigation – training standards & accreditation  
1 Narrowing the Fraud Justice Gap  
2 NFIB, Lead Force & Enforcement Liaison

**Knowledge**

1 Director of Knowledge  
1 PA to the Director of Knowledge (shared with Director of Programme Delivery)  
1 Head of Measurement and Analysis Unit  
3 Measurement and Analysis  
4 Information Sharing  
1 Information Sharing / Intelligence

**Programmes and Corporate Services**

1 Director of Programme Delivery  
1 PA to the Director of Programme Delivery (shared with Director of Knowledge)  
1 Finance Manager  
1 Finance Officer  
1 Head of HR  
1 HR Officer  
1 Corporate Services Manager  
3 Business Support Officers  
1 PMO Manager