Oliver McGowan draft code of practice

What do you think?

This is an Easy Read version of the survey for the Oliver McGowan draft code of practice on statutory learning disability and autism training.
Easy Read

This is an Easy Read version of some information. It may not include all of the information but it will tell you about the important parts.

This Easy Read survey uses easier words and pictures. You may still want help to read it.

Some words are in **bold** - this means the writing is thicker and darker.

These are words that some people will find hard. When you see a bold word, we will explain it in the next sentence.

**Blue and underlined** words show links to websites and email addresses. You can click on these links on a computer.
What is in this booklet

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About this survey

The law says that all health and care staff in services that are registered with the Care Quality Commission (CQC):

- Must get training on learning disability and autism, and

- The training should be right for the job they do.

The Care Quality Commission (CQC) is an organisation that checks the standard of health and social care services in England.

Registered means the health and care services agree to be checked by the CQC.
The Government recommends that staff get training called The Oliver McGowan Mandatory Training on Learning Disability and Autism.

We have written new guidance called a code of practice. It explains:

- What training staff need to get to follow the law.
- What standards the training should follow.
- Why training is important.

Until we decide on the final version of the guidance, it is called a ‘draft’.

We want to know what you think about the draft guidance to help us decide on the final version.

Please read the separate Easy Read version of the draft guidance and then answer the questions in this survey.
About you

We follow the law about how to keep information private and safe.

You do not have to answer these questions if you do not want to.

**Question 1:** Are you answering this survey for yourself, or for an organisation? *Please tick only 1 box.*

- [ ] For myself. I am a patient, carer, or member of the public.
- [ ] For myself. I work for a health or care organisation.
- [ ] For an organisation.
Question 2: If you are answering for yourself as a patient, carer or member of the public, are you...

*Please tick only 1 box.*

- [ ] A person with a learning disability
- [ ] An autistic person who does not have a learning disability
- [ ] An autistic person who has a learning disability
- [ ] A parent or carer of a person with a learning disability or an autistic person
- [ ] Other
- [ ] I prefer not to say
If you are answering for yourself

Please only answer these questions if you are answering for yourself.

Question 3: What is your age group?

- Under 18
- 18 to 25
- 26 to 30
- 31 to 34
- 35 to 44
- 45 to 54
- 55 to 64
- 65 to 74
- 75 or above
- I prefer not to say
Question 4: What is your sex? Please tick only 1 box.

- Male
- Female
- I prefer not to say

Question 5: Is your gender different to the sex you were born with? Please tick only 1 box.

- Yes
- No
- I prefer not to say

- [ ] North East England
- [ ] North West England
- [ ] Yorkshire and the Humber
- [ ] East of England
- [ ] East Midlands
- [ ] West Midlands
- [ ] South East England
- [ ] South West England
- [ ] London
- [ ] I do not live in England
- [ ] I prefer not to say
Question 7: What is your ethnic group? Please tick only 1 box.

☐ White

☐ Mixed or more than 1 ethnic group

☐ Asian or British Asian

☐ Black, Black British, Caribbean or African

☐ Other

☐ I prefer not to say
If you work for a health or care organisation

Please only answer these questions if you are answering:

• For an organisation.

• Because you work for a health or care organisation.
Question 8: What type of organisation do you work for? Please tick only 1 box.

☐ An organisation that provides a public or government service, like the NHS

☐ A company

☐ A company that does not make money for itself. This is called 'Not for profit'

☐ Other (please say)
Question 9: What does your organisation do? Please tick all that apply.

- Local doctor
- Hospital
- Dentist
- Community health care - this is health care that people get in their homes
- Private health care - this is health care that people pay for
- Community adult social care - this is support that people get in their home, to help them do daily tasks
- Care home
- Other (please say)
Question 10: Where does your organisation work? Please tick all that apply.

☐ North East England
☐ Yorkshire and the Humber
☐ East Midlands
☐ West Midlands
☐ South West England
☐ North West England
☐ East of England
☐ South East England
☐ London
☐ Not in England
☐ I prefer not to say
Question 11: Is your organisation registered with the CQC? Please tick only 1 box.

☐ Yes

☐ No

☐ Not sure

Question 12: What is the name of your organisation?
The code of practice

The rest of the questions are about the guidance for training on learning disability and autism, called the code of practice.

You will need to read the separate Easy Read version of the guidance before you answer these questions.

Question 13: Do you agree or disagree that it is clear why we have a code of practice? Please tick only 1 box.

- [ ] Agree
- [ ] Disagree
- [ ] Not sure
Question 14: Is there anything else you would like to say about why we have a code of practice?
Standards

Standards are ways of checking that something, like training, is good enough.

There are 4 standards in the code of practice.
Standard 1

Standard 1 says that:

• All staff must get training about the most important things when caring for autistic people and people with a learning disability.
  This is called Tier 1.

• Some staff must get more training, if they give care and support to autistic people and people with a learning disability.
  This is called Tier 2.

• Some staff must also get extra training, if they make a lot of choices that affect the care that autistic people and people with a learning disability get.
  This is called Tier 3.
Question 15: Do you agree or disagree that Standard 1 is clear that all staff should get training on the most important things about learning disability and autism?

*Please tick only 1 box.*

- [ ] Agree
- [ ] Disagree
- [ ] Not sure
Question 16: Do you agree or disagree that the standard is clear that some staff need more training that is right for their jobs? Please tick only 1 box.

☐ Agree

☐ Disagree

☐ Not sure

Question 17: Do you agree or disagree that the standard is clear that if staff need more training, this should follow Tiers, like Tier 1, Tier 2 and Tier 3? Please tick only 1 box.

☐ Agree

☐ Disagree

☐ Not sure
Question 18: Is there anything else you would like to tell us about Standard 1?
Standard 2

Standard 2 says that staff should think about how they will use the information they have learned from the training.

Question 19: Do you agree or disagree that Standard 2 is clear that training should help staff in their jobs? Please tick only 1 box.

☐ Agree

☐ Disagree

☐ Not sure
Question 20: Do you agree or disagree that Standard 2 is clear how training should be different for staff in different jobs? Please tick only 1 box.

- Agree
- Disagree
- Not sure

Question 21: Is there anything else you would like to tell us about Standard 2?
Standard 3

Standard 3 says that people with a learning disability and autistic people must be involved in giving staff training.

Question 22: Do you agree or disagree that Standard 3 is clear how long Tier 1 should be? Please tick only 1 box.

☐ Agree

☐ Disagree

☐ Not sure
Question 23: Do you agree or disagree that Standard 3 is clear how long Tier 2 should be? Please tick only 1 box.

☐ Agree

☐ Disagree

☐ Not sure
**Question 24:** Do you agree or disagree that the standard is clear that training should always include at least:

- 1 person with a learning disability, and
- 1 autistic person?

*Please tick only 1 box.*

- [ ] Agree
- [ ] Disagree
- [ ] Not sure

**Question 25:** Is there anything else you would like to tell us about Standard 3?
Standard 4 says that all staff must get training that is good quality. This means the training is based on good information and has been tested and checked.

**Question 26:** Do you agree or disagree that training should be based on good information? *Please tick only 1 box.*

- [ ] Agree
- [ ] Disagree
- [ ] Not sure
**Question 27:** Do you agree or disagree that Standard 4 is clear that training should be checked by another organisation, not the one giving the training? *Please tick only 1 box.*

☐ Agree

☐ Disagree

☐ Not sure

**Question 28:** Do you agree or disagree that all parts of the training should be checked, including how the training is given? *Please tick only 1 box.*

☐ Agree

☐ Disagree

☐ Not sure
**Question 29:** Do you give your staff training on learning disability and autism that has been checked? *Please tick only 1 box.*

Only answer this if you are answering for an organisation.

- [ ] Yes
- [ ] No
- [ ] Not sure

**Question 30:** If you said yes, please tell us about how it is checked.
Question 31: Do you agree or disagree that Standard 4 is clear that staff should have training that keeps being checked? Please tick only 1 box.

☐ Agree

☐ Disagree

☐ Not sure

Question 32: Is there anything else you would like to tell us about Standard 4?
Other questions

The code of practice says that services registered with the CQC should make sure their staff get training at least every 3 years.

**Question 33:** Do you agree or disagree with this? *Please tick only 1 box.*

- [ ] Agree
- [ ] Disagree
- [ ] Not sure
The code of practice also has guidance about:

- Working with people with a learning disability and autistic people who help to give the training.

- What services must do.

- Writing down information.

**Question 34:** Is there anything else you would like to tell us about this?
The Government says that The Oliver McGowan Mandatory Training on Learning Disability and Autism is the best training for health and care staff.

**Question 35:** Do you agree or disagree that it is clear which staff should get which Tier of The Oliver McGowan Mandatory Training on Learning Disability and Autism? *Please tick only 1 box.*

- [ ] Agree
- [ ] Disagree
- [ ] Not sure
Question 36: Do you agree or disagree that it is clear that The Oliver McGowan Mandatory Training on Learning Disability and Autism follows the standards in the code of practice? Please tick only 1 box.

☐ Agree

☐ Disagree

☐ Not sure

Question 37: Is there anything else you would like to tell us about this?
How to use the code of practice

These questions are about how services registered with the CQC should use the information in the code of practice.

**Question 38:** Do you agree or disagree that it is clear how services can make sure they are following the law by properly training their staff?

*Please tick only 1 box.*

- Agree
- Disagree
- Not sure
**Question 39:** Please tell us why you agreed or disagreed about how clear the code of practice is that services can make sure they are following the law by properly training their staff.
How services will change

Please only answer these questions if you are answering for an organisation.

Question 40: How many of your staff would need Tier 1 training? Please tick only 1 box.

☐ Less than and up to 25%. This means 1 in every 4 members of staff.

☐ Between 26% and 50%. This means between 1 in every 4 and 1 in every 2 members of staff.

☐ Between 51% and 75%. This means between 1 in every 2 and 3 in every 4 members of staff.

☐ Over 75%. This means more than 3 in every 4 members of staff.

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Question 41: How many of your staff would need Tier 2 training? Please tick only 1 box.

☐ Less than and up to 25%. This means 1 in every 4 members of staff.

☐ Between 26% and 50%. This means between 1 in every 4 and 1 in every 2 members of staff.

☐ Between 51% and 75%. This means between 1 in every 2 and 3 in every 4 members of staff.

☐ Over 75%. This means more than 3 in every 4 members of staff.
**Question 42:** How many of your staff would need Tier 3 training? *Please tick only 1 box.*

- [ ] Less than and up to 25%. This means 1 in every 4 members of staff.

- [ ] Between 26% and 50%. This means between 1 in every 4 and 1 in every 2 members of staff.

- [ ] Between 51% and 75%. This means between 1 in every 2 and 3 in every 4 members of staff.

- [ ] Over 75%. This means more than 3 in every 4 members of staff.
Question 43: Do you have any ideas on how to check this training improves care for patients?

We do this by...

Question 44: Do you check how good the training that your staff gets is?

Question 45: Please tell us how you do this.
Question 46: If you are checking how the training your staff gets improves care for patients, please tell us how you do this.