



# Integrated Offender Management Probation Chiefs Association

Sally Lewis  
Chief Probation Officer Avon and Somerset  
Probation Trust / PCA IOM Portfolio Lead

# The Government Consultation - Punishment and Reform: Effective Probation Services

Payment by Results

Links with the Troubled Families Agenda

Developments in the application of IOM principles.

Probation Review asks how best to ensure that greater competition for probation services enhances local partnership arrangements, such as IOM

Strong response within the profession and trust boards that case management should not be fragmented across providers. Support for a plurality of providers of pathways interventions

Coherence in the commissioning of work undertaken by key partners is fundamental to IOM as a joint venture.

- Payment by Results models are developing in Department of Work and Pensions Work Programme and Communities and Local Government Troubled Families Programme
- Supply chains need to be developed that present clarity as to where payment is earned
- Outcome based delivery is welcomed.
- It will be important that government departments / commissioners align outcomes to facilitate effective joint ventures such as IOM

- The Troubled Families Programme seeks to ensure that 120,000 troubled families are turned around by end of this Parliament
- Programme intends to learn not only about changing the trajectory for families but also to change the way services are delivered to them.
- Important that IOM schemes make links with the programme

## IOM Principles can be extended

- Focus has been on work with High Risk of Reoffending. Examples of developments to apply IOM principles to Risk of Harm
- Pilot in Bristol to apply the principles to create integrated services to victims and witnesses
- Building Restorative Justice approaches more routinely into IOM

## Novas Scarman Offender Journey Mapping. Independent Research 2010

*“.... this Service is by far the most effective intervention that they have experienced when working with any criminal justice agency. They report real and measurable improvements in their lives as a result of the work and commitment shown by their Offender Managers and other staff”*