GUIDANCE

Connecting to Ofqual's Data Portal and uploading data



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Introduction

Ofqual's Data Portal provides a facility for uploading data securely. It is accessed from the landing page of the AO Portal.

To view the data submissions dashboard and submit files, your Portal user account must be assigned the Data Portal Admin role. Please see the AO Portal guidance for how to do this.

https://theportal.ofgual.gov.uk/support/need-help

Shortly after you upload a file, you should receive an email, which will confirm whether or not the file has passed our validation checks, and if not will give details of the validation failure to help you correct your file. If you do not receive this confirmation email within an hour of submitting your file please email data.services@ofqual.gov.uk.

E-mails will only be sent to Portal user accounts with the Data Portal Admin role assigned. There is no limit on the number of user accounts that can be assigned this role.

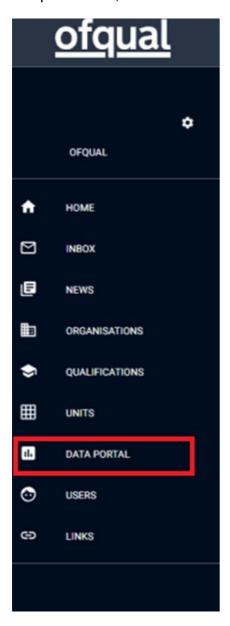
A copy of request and reminder e-mails will also be sent to users with the user role of Responsible Officer.

Accessing the Data Portal

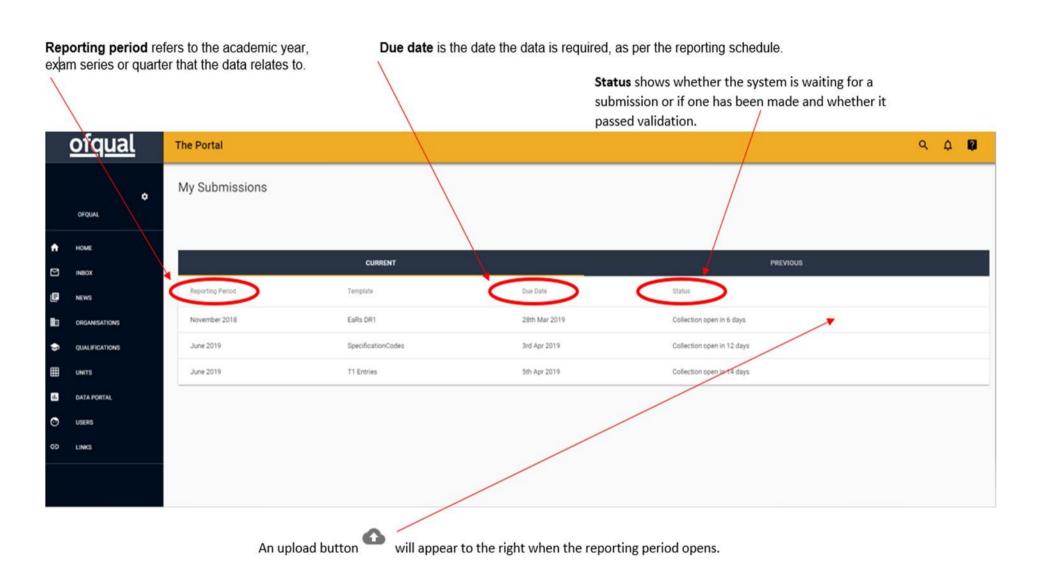
My Submissions

Once the user has the Data Portal Admin role, they will be able to access the Data Portal and submit files.

To upload data, click on 'Data Portal' link to the left of the screen.



This takes you to the Data Portal dashboard which shows upcoming data requests that are due in the near future, displayed in date order. To see recent submissions already made click on the 'Previous' tab. See the next page for a more detailed description of this dashboard.



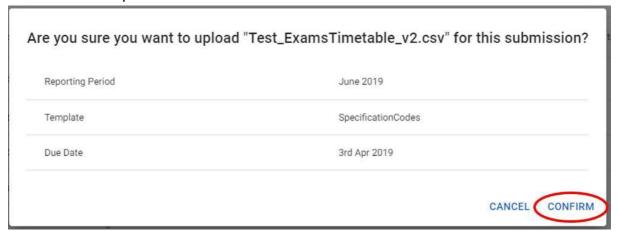
5

Uploading data

1. To upload data click on the upload button adjacent to the relevant template on the 'Current' tab, then click **Choose Files** and browse to the location of the csv file you want to upload – see below.

Upload an attachment Select file(s)... Choose Files No file chosen CANCEL UPLOAD

2. Then click upload and on the next screen click confirm.



3. You will then be returned to the dashboard and a green progress circle will indicate that the file has been loaded.



- 4. If an error occurs, the green circle will turn red and an error message will appear. This indicates there was an error during the upload, rather than the file has failed validation rules. Should this happen, refresh the page and try uploading the file again. If the error persists please contact Data.Services@ofqual.gov.uk
- 5. Once the file has uploaded the 'Status' will change to 'Upload pending verification'.
- 6. Refresh the web page and you will see the current status of your submission.

7. If the file passes the validation checks, it will disappear from the 'current' tab of the dashboard and be displayed under the 'Previous tab. You will receive an email confirming that your file has been accepted.

Alternatively, if it fails validation an error message will be displayed on the 'Current' tab. You will receive an email from <u>data.services@ofqual.gov.uk</u> with further details of the validation failure. Once you have amended your file to correct the issues, please upload the new version.

8. If you do not have any data to submit and want to record a nil return, click the 'No data to submit' button – see below.



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