

## Business views of organised crime

Second Edition

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This report describes research that examined the impact of organised crime against businesses located in three high crime residential neighbourhoods. It is based on a survey of businesses in the three areas (420 interviews with owners and/or managers between November 2006 and January 2007), police intelligence and local community contacts.

- Businesses in the three high crime neighbourhoods were found to suffer high rates of crime. Many were repeatedly victimised. While a small proportion of the offences were attributed to organised crime the vast majority were not. To have a significant impact on overall levels of commercial victimisation, prevention would, therefore, need to focus on routine, relatively disorganised criminal activities as well as organised crime.
- The social processes through which organised crime is produced and conducted were found to vary by area. Specific disruption tactics would, therefore, need to be tailored to the specific circumstances of organised crime in different places.

- Businesses in the sample neighbourhoods were found very frequently to be invited by organised and non-organised criminals to dispose of illicit goods of various kinds. Offenders appeared to be able to offer the goods, with negligible risks to themselves that their actions would be reported to the authorities. Businesses in high crime neighbourhoods could comprise important potential sources of intelligence and sites for the disruption of crime involving the distribution of illicit goods.
- The three sample areas used in the research were not typical. They were picked in conjunction with the police because there were thought to be organised crime problems there. Further research is recommended, to look at a wider range of neighbourhoods. That research could also usefully use ethnographic alongside survey methods to obtain a richer picture of the ways in which organised crime is undertaken and its impacts on local businesses as well as others within the neighbourhood.

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### Keywords

Organised crime  
Business crime  
Victimisation  
Counterfeiting  
Minority groups  
Extortion

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