



**Home Office**

# **A feasibility study for a survey of migrants: questionnaire**

**January 2011**

This report was commissioned in January 2009

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## Note to the questionnaire

This questionnaire is designed for all types of migrant (economic migrants, students, family joiners, asylum seekers and refugees). Not all questions will be relevant for all respondents and respondents will be routed appropriately through the questionnaire by the interviewer. Interviewer instructions and routing are not included in this publication, but are available upon request. Please note, specific questions for asylum seekers only are outlined on page 82 onwards.

### Questionnaire recommendations

Prior to use in a survey of migrants, the authors recommend that the following questions be re-evaluated following a full pilot of the survey. The reason for reviewing each question is given after each one.

**Q2.5 What in particular made you want to come and live in the UK instead of another country?**

Open question – following pilot consider creating codes to form a showcard for respondents to choose from, or a pre-code list for interviewers.

**Q2.6 What in particular made you seek refuge in the UK rather than another country?**

Open question – following pilot consider creating codes to form a showcard for respondents to choose from, or a pre-code list for interviewers.

**Q2.12 Why did you not claim asylum straight away?**

Open question – following pilot consider whether to create codes, or whether the question should be kept. Some indication in the testing that respondents may not be willing to answer this honestly.

**Q3.3 Why are you applying for UK Citizenship/Permanent Residence**

Open question – following pilot consider creating codes to form a showcard for respondents to choose from, or a pre-code list for interviewers.

**Q3.6 Why do you say that? (follow up to 3.5 How likely or unlikely are you to apply for UK Citizenship/Permanent Residence?)**

Open question – following pilot consider creating codes to form a showcard for respondents to choose from, or a pre-code list for interviewers.

**Q3.7 The Government has recently announced its proposals for Earned Citizenship, which will require non-UK citizens to earn the right to apply for UK Citizenship or Permanent Residency. Before today, had you heard about the Earned Citizenship proposals?**

Questions on Earned Citizenship may need to be reassessed in light of any new policy developments.

**Q3.8 Where did you hear about Earned Citizenship?**

Q3.9 To get UK Citizenship/Permanent Residency faster, Earned Citizenship asks you to do voluntary work, for example for a charity or community group. Would you do this if it meant getting UK Citizenship/Permanent Residency faster?

**Q3.10 Why do you say that?**

Review whether these questions should be included in the questionnaire. There was little knowledge of Earned Citizenship in testing, although it is a new initiative so this may change. If the decision is made to keep the questions, a code frame could be created for Q3.10.

**Q3.12 Why did you apply for UK Citizenship?**

Open question – following pilot consider creating codes to form a showcard for respondents to choose from, or a pre-code list for interviewers.

**Q4.5 Why do you say that? (follow up to 4.4 On balance, how would you rate your experience of the UK immigration system?)**

Open question – following pilot consider creating codes to form a showcard for respondents to choose from, or a pre-code list for interviewers.

**Q4.8 Why do you say that? (follow up to 4.7 Overall, would you say the service you received from the National Asylum Support Service/NASS was:)**

Open question – following pilot consider creating codes to form a showcard for respondents to choose from, or a pre-code list for interviewers.

**Q8.5 Which of the following types of benefits (or tax credits) were you claiming?**

Review after pilot to establish if participants are answering this question accurately and levels of those answering 'don't know'. Consider whether to keep the question based on this.

**Q8.12 Why do you send money to friends and family in your home country?**

Open question – following pilot consider creating codes to form a showcard for respondents to choose from, or a pre-code list for interviewers.

**Q8.22 What is your religion?**

Check if any religion not specified is mentioned regularly and may require inserting into the list.

**Q9.7 Have you ever been homeless whilst in the UK? That is not having a fixed address or sleeping on the streets?**

This could not be fully tested during cognitive interviewing due to small numbers. Review answers in pilot and make judgement on its future inclusion.

**Q9.8 Looking at this card, which of these options best describes where you would usually stay the night when you were homeless?**

This could not be fully tested during cognitive interviewing due to small numbers. Review answers in pilot and make judgement on its future inclusion. Check if options on showcard capture the most common scenarios and whether it causes problems for shift-workers.

**Q9.9 Have you ever received Local Authority homelessness assistance?**

This could not be fully tested during cognitive interviewing due to small numbers. Review answers in pilot and make judgement on its future inclusion. Check levels of 'don't knows' to ascertain understanding.

**Q9.12 Why did you choose to live in Scotland rather than somewhere else in the UK?**

Open question – following pilot consider creating codes to form a showcard for respondents to choose from, or a pre-code list for interviewers.

**Q9.13 Why do you live here?**

Open question – following pilot consider creating codes to form a showcard for respondents to choose from, or a pre-code list for interviewers.

**Q9.16 Why have you considered moving?**

Open question – following pilot consider creating codes to form a showcard for respondents to choose from, or a pre-code list for interviewers.

**Q9.17 Why have you not moved already?**

Open question – following pilot consider creating codes to form a showcard for respondents to choose from, or a pre-code list for interviewers.

**Q9.18 What would encourage you to stay where you are currently living?**

Open question – following pilot consider creating codes to form a showcard for respondents to choose from, or a pre-code list for interviewers.

**Q11.3 Did you experience any of the following difficulties registering your child at the local school?**

Review options on showcard and adjust if required.

**Q11.6 Why do they not go to school?**

Open question – following pilot consider creating codes to form a showcard for respondents to choose from, or a pre-code list for interviewers.

# 1. Calendar

I'm going to start by asking you some questions about the country you're from and the different countries you've lived in.

## 1.1 What country were you born in?

	1
None/No answer	X
Don't know	Y (-)

## 1.2 What is your nationality?

	1
None/No answer	X
Don't know	Y (-)

## 1.3 What other nationalities have you had?

	1
None/No answer	X
Don't know	Y (-)

**1.4 And what do you consider your home country to be?**

	1
None/No answer	X
Don't know	Y (-)

**1.5 Looking at this calendar, can you tell me the country where you were living in December 1989?**

	1
None/No answer	X
Don't know	Y (-)

**1.6 When did you leave XXXX?**

Year (please specify)		1
Month (please specify)		2
Didn't leave/still here		7

**1.7 When you left XXXX what country did you go to next?**

	1
None/No answer	X
Don't know	Y (-)



**1.8 And when you moved to [COUNTRY AT Q1.7] which of these was your main reason for moving?**

Work		1
Study		2
To join a family member		3
To get married		4
To seek asylum/refuge/protection		5
Other		6 ( )

**1.9 What was the title of your job in [COUNTRY AT Q1.7]? (If you had more than one job please give details of your main job)?**

	( )
--	-----

**1.10 You said you moved to join a family member; from this card can you tell me what your family member's citizenship was when you came to join him/her?**

A	My family member was a UK citizen		1
B	My family member was an EU citizen and working here		2
C	My family member was an EU citizen and studying here		3
D	My family member was here as a refugee		4
E	My family member was not an EU citizen and working here		5
F	My family member was not an EU citizen and studying here		6
	Other (please specify)		( )

**1.11 When you moved to the UK on ... XXX ... were you ...**

...a citizen of the UK only?		1
...a citizen of both the UK and another country?		2
...a citizen of one or more non-UK countries?		3 ( )

And now I want to ask about countries you've spent at least one month in during the last five years. You can use the calendar to help remind you.

**1.12 Can you tell me what other countries you've spent at least a month in during the last five years?**

		1
None/No answer		X
Don't know		Y (-)

**1.13 And how long did you spend there?**

1 month		1
2-3 months		2
Longer than this		3
Don't know		4 ( )

**1.14 And what did you do there?**

Worked		1
Studied		2
Visited family		3
Visited friends		4
Went on pilgrimage		5
Holiday		6
Other (please specify)		7 ( )

**1.15 Have you claimed asylum at any time during your stay in the UK?**

Yes		1
No		2 ( )

**1.16 You said you were living in [LAST COUNTRY BEFORE UK] before you came to the UK. Is that the country you were seeking asylum from?**

Yes		1
No		2
Don't know		3 ( )

**1.17 What country were you seeking asylum from?**

Write in		( )
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## 2. COMING TO THE UK

I'm now going to ask you some questions about how you feel right now, and your life before you moved to the UK.

### 2.1 How satisfied or dissatisfied with your life in the UK are you right now?

Very satisfied		1
Fairly satisfied		2
Neither satisfied nor dissatisfied		3
Fairly dissatisfied		4
Very dissatisfied		5
Don't know		6
Refused		7 ( )

### 2.2 How satisfied or dissatisfied with your life in XXX were you *before* you came to the UK in ...?

Very satisfied		1
Fairly satisfied		2
Neither satisfied nor dissatisfied		3
Fairly dissatisfied		4
Very dissatisfied		5
Don't know		6
Refused		7 ( )

**2.3 Using this card, can you tell me how strongly you agreed or disagreed with these statements before coming to the UK?**

		Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know	
A	The UK is a place where human rights and the law are respected	1	2	3	4	5	6	( )
B	The UK welcomes people from other countries	1	2	3	4	5	6	( )
C	The UK has good job opportunities	1	2	3	4	5	6	( )
D	The UK offers a good quality of life	1	2	3	4	5	6	( )
E	It is easy for people from other countries to get a visa to come and live in the UK	1	2	3	4	5	6	( )
F	It is easy to obtain welfare benefits in the UK	1	2	3	4	5	6	( )

**2.4 And how strongly do you agree or disagree with these statements now?**

		Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know	
A	The UK is a place where human rights and the law are respected	1	2	3	4	5	6	( )
B	The UK welcomes people from other countries	1	2	3	4	5	6	( )
C	The UK has good job opportunities	1	2	3	4	5	6	( )
D	The UK offers a good quality of life	1	2	3	4	5	6	( )
E	It is easy for people from other countries to get a visa to come and live in the UK	1	2	3	4	5	6	( )
F	It is easy to obtain welfare benefits in the UK	1	2	3	4	5	6	( )

Now I'd like to ask you some questions about your reasons for coming to the UK instead of another country.

**2.5 What in particular made you want to come and live in the UK instead of another country?**

	1 ( )
None/No answer	X
Don't know	Y (-)

**2.6 What in particular made you seek refuge in the UK rather than another country?**

Interviewer write in		1
Don't know/don't remember		2 ( )

**2.7 And of those reasons, which one would you say was the main reason you came to the UK instead of another country?**

	( )
--	-----

**2.8 Do you currently have a visa which gives you permission to be in the UK?**

Yes		1
No		2
Don't know		3 ( )

**2.9 From these cards, can you tell me what type of visa do you currently hold?  
(If needed: your visa type should be marked in your passport)**

<b>Work Visa</b>	
Pre-Points-Based System Work Visa	1
Points-Based System Work Visa	2
<i>Tier 1 Highly Skilled:</i>	
general	3
entrepreneur	4
investor	5
post-study	6
<i>Tier 2 Skilled migrant:</i>	
general	7
minister of religion	8
sports person	9
intra-company transfer (ICT)	0
<i>Tier 5 Temporary workers</i>	
creative and sporting	X
charity workers	Y ( )
religious workers	1
government authorised exchange	2
international agreement	3
youth mobility	4
Visitor Visa (up to 6 months) with work rights	5
Other non-Points-Based System Work Visa	6
Romanian/Bulgarian with work authorisation	7
<b>Student Visa</b>	
Points-Based System Student Visa (Tier 4)	1
Visitor Visa (up to 6 months) with study rights	2
Other non-Points-Based System Student Visa	3
<b>Marriage Visa</b>	
as a fiancé(e) or intended civil partner	1
as a husband/wife/civil partner of a settled non-EEA national in the UK	2
as a husband/wife/civil partner of a settled EEA national in the UK	3
as a husband/wife/civil partner of a UK national in the UK	4
<b>Citizenship/Leave to Remain</b>	
I have UK citizenship	1
I have permanent residence	2
I have indefinite leave to remain	3 ( )



**2.10 Why do you not currently have a visa?**

I am a UK citizen		1
I am an EU national		2
Other (please specify)		3 ( )

**2.11 How long had you been in the UK before claiming asylum?**

I claimed asylum immediately upon entry/at port		1
I claimed asylum within the first week		2
I claimed asylum within two weeks		3
I claimed asylum within one month		4
I claimed asylum after one month		5
Don't know		6 ( )

**2.12 Why did you not claim asylum straight away?**

		1 ( )
None/No answer		X
Don't know		Y (-)

**2.13 Have you received a decision on your claim?**

Yes		1
No		2 ( )

**2.14 Was your claim successful or unsuccessful?**

Successful		1
Unsuccessful		2 ( )

**2.15 When did you receive this decision?**

Month	Year	( )
-------	------	-----

**2.16 What is your immigration status?**

A	Refugee		1
B	Humanitarian Protection		2
C	Discretionary Leave		3
D	Gateway Refugee		4
E	UK Citizen		5
Spontaneous only: I haven't received a decision yet/I am still in the asylum process/I am appealing my decision – switch to asylum questionnaire			6 ( )

**2.17 When you arrived in the UK on XXXX, how long did you intend to stay?**

0 to 3 months		1
4 to 6 months		2
7 to 11 months		3
1–2 years		4
3–4 years		5
5 years and over		6
Permanently		7
I did not know how long I would stay		8
Until my home country is safe to return to		9
Can't remember/Don't know		0 ( )

**2.18 Do you [still] hope to live in UK for the rest of your life?**

Yes		1
No		2
Don't know		3 ( )

**2.19 Why not?**

		1 ( )
None/No answer		X
Don't know		Y (-)

**2.20 How much longer do you now intend to stay in the UK?**

0 to 3 months		1
4 to 6 months		2
7 to 11 months		3
1-2 years		4
3-4 years		5
5 years or more		6
Don't know		7 ( )

**2.21 Do you have any dependants living in the UK? By dependants I mean people who depend on you for financial support**

Yes		1
No		2
Refused		3 ( )

**2.22 From the options on this card, what is their relationship to you?**

A	Husband, wife or civil partner		1
B	Unmarried partner		2
C	Children aged under 18 years old		3
	Other (please state)		4 ( )

**2.23 And did they come to the UK:**

	Husband/ wife/civil partner	Unmarried partner	Children
	( )	( )	( )
on a dependant visa?	1	1	1
on their own visa?	2	2	2
or were they born in the UK?	3	3	3
Other (please specify)	4	4	4 ( )

**2.24 And did they come to the UK:**

	Husband/ wife/civil partner	Unmarried partner	Children
	( )	( )	( )
Before you?	1	1	1
At the same time as you?	2	2	2
Within six months of you?	3	3	3
More than six months after you?	4	4	4
Don't know	5	5	5 ( )

**2.25 Using this card, which of these descriptions applies to what your [XXXX] has been doing for the last seven days?**

A	Attending nursery/crèche/toddler group	1
B	In paid work (or away temporarily) – employee, self-employed	3
C	Unpaid work for your family business	4
D	Unpaid work in kind e.g. in return for accommodation	5
E	Unpaid or voluntary work e.g. for a charity, community group	6
F	In education even if on vacation	7
G	Unemployed and actively looking for a job	8
H	Unemployed, wanting a job but not actively looking for a job	9
I	Unemployed, not eligible to work	0
J	Permanently sick or disabled	X
K	Retired	Y ( )
L	In community or military service	1
M	Doing housework	2
N	Looking after children or other persons	3
O	Attending formal English language courses	4
P	Informally learning English	5
	Other (please write in and code)	6
	Don't know	7

**2.26 Do you have any dependants living outside the UK? [IF NECESSARY] By dependants I mean people who depend on you for financial support**

Yes		1
No		2
Refused		3 ( )

**2.27 From this card, what is their relationship to you?**

A	Husband, wife or civil partner		1
B	Unmarried partner		2
C	Children aged under 18 years old		3
D	Other		4
	Don't know		5 ( )

**2.28 Do you intend to bring them to live in the UK with you?**

	Husband/ wife/civil partner	Unmarried partner	Children
	( )	( )	( )
Yes	1	1	1
No	2	2	2
Don't know	3	3	3

( )

**2.29 Will they apply to come to the UK on a dependant visa, or on their own visa? For example a work or study visa**

	Husband/ wife/civil partner	Unmarried partner	Children
	( )	( )	( )
Dependant visa	1	1	1
Own visa	2	2	2
Don't know	3	3	3

( )

### 3. Citizenship

I'm now going to ask you some questions about applying for UK Citizenship.

#### 3.1 Are you currently applying for UK Citizenship or for Permanent Residence?

Yes		1
No		2
Don't know		3 ( )

#### 3.2 Which are you applying for?

UK Citizenship		1
Permanent Residence		2
Don't know		3 ( )

#### 3.3 Why are you applying for UK Citizenship/Permanent Residence?

	( )
--	-----

#### 3.4 How likely or unlikely are you to apply for UK Citizenship?

Very likely		1
Fairly likely		2
Neither likely nor unlikely		3
Fairly unlikely		4
Very unlikely		5
Don't know		6 ( )



**3.5 How likely or unlikely are you to apply for Permanent Residence?**

Very likely		1
Fairly likely		2
Neither likely nor unlikely		3
Fairly unlikely		4
Very unlikely		5
Don't know		6 ( )

**3.6 Why do you say that?**

Interviewer write in	( )
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**3.7 The Government has recently announced its proposals for Earned Citizenship, which will require non-UK citizens to 'earn' the right to apply for UK Citizenship or Permanent Residency. Before today, had you heard about the Earned Citizenship proposals?**

Yes		1
No		2
Don't know		3 ( )

**3.8 Where did you hear about Earned Citizenship?**

UK Border Agency website		1
Other internet websites		2
TV/Radio		3
Newspapers		4
Public consultation		5
Friends/Relatives		6
Other (please specify)		7 ( )

**3.9 To get UK Citizenship/Permanent Residency faster, Earned Citizenship asks you to do voluntary work, for example for a charity or community group. Would you do this if it meant getting UK Citizenship/Permanent Residency faster?**

Yes		1
No		2
Don't know		3 ( )

**3.10 Why do you say that?**

		1 ( )
None/No answer		X
Don't know		Y (-)

**3.11 When did you become a UK Citizen?**

Month	Year	( )
-------	------	-----

**3.12 Why did you apply for UK Citizenship?**

	1 ( )
None/No answer	X
Don't know	Y (-)

## 4. The immigration system

I'm now going to ask you some questions about the immigration system, how easy it is to understand and follow the rules, and your overall experience with the system.

### 4.1 How well do you feel you understand the following?

		Very well	Fairly well	Not very well	Not at all well	Don't know/not sure	Not applicable
		( )	( )	( )	( )	( )	( )
A	The application process	1	1	1	1	1	1
B	The rules regarding the hours you are allowed to work	2	2	2	2	2	2
C	The rules regarding who you are allowed to work for	3	3	3	3	3	3
D	The rules about reapplying to extend or change your visa	6	6	6	6	6	6

( )

### 4.2 How well do you feel you understand the following?

		Very well	Fairly well	Not very well	Not at all well	Don't know/not sure	Not applicable
		( )	( )	( )	( )	( )	( )
A	The asylum process	1	1	1	1	1	1
C	Your rights to appeal a decision	3	3	3	3	3	3
D	The outcome of your asylum application	4	4	4	4	4	4
E	How long you're allowed to stay in the UK	5	5	5	5	5	5
F	When you need to report to the reporting office	6	6	6	6	6	6

( )

**4.3 What improvements might the UK Border Agency make to help people with understanding the Immigration Rules and restrictions?**

Offer more translations		1
Offer better translations		2
Better signposting on website		3
Provide community support		4
Provide simpler and clearer information		5
More detailed information		6
Other write in		7
Don't know		8
Not applicable		9 ( )

**4.4 On balance, how would you rate your experience of the UK immigration system?**

Very good		1
Fairly good		2
Neither good nor poor		3
Fairly poor		4
Very poor		5
Don't know		6 ( )

**4.5 Why do you say that?**

	1 ( )
None/No answer	X
Don't know	Y (-)

**4.6 Have you ever received any of the following benefits?**

National Asylum Support Service/NASS support	1
Refugee Integration and Employment Service/RIES support	2 ( )

**4.7 Overall, would you say the service you received from the National Asylum Support Service/NASS was:**

Very good?	1
Fairly good?	2
Neither good nor poor?	3
Fairly poor?	4
Very poor?	5
Don't know	6
Not applicable	7 ( )

**4.8 Why do you say that?**

	1 ( )
None/No answer	X
Don't know	Y (-)

## 5. Education

I'm now going to ask you some questions about your qualifications and the education you have.

### 5.1 Which phrase on this card comes closest to describing what sort of qualification your highest is?

A	School exams – below university entrance level (e.g. overseas equivalent to GCSE/O Level/Standard Grade)	1
B	School exams – university entrance level (e.g. overseas equivalent to A Level or Higher Grade)	2
C	Undergraduate degree from university or comparable institution (e.g. Bachelor degree)	3
D	Postgraduate degree (e.g. Masters, Doctorate)	4
E	Trade apprenticeship	5
F	Commercial qualifications (e.g. typing, shorthand, book-keeping, commerce)	6
G	Other vocational qualification (apart from above)	7
H	Some other sort of qualification	8 ( )

### 5.2 Did you get this qualification in the UK?

Yes	1
No	2
Don't know	3
Not applicable	4 ( )

**5.3 Have employers in the UK recognised the qualifications you gained outside the UK?**

Yes		1
No		2
Spontaneous only: my qualifications are not necessary for my job		3
Don't know		4
Not applicable		5 ( )

**5.4 Have you obtained a certificate from NARIC or another organisation in order to translate any of your overseas qualifications into the UK equivalent?**

Yes – NARIC		1
Yes – from another organisation		
No		2
I am waiting for a response from NARIC		3
Don't know		4 ( )

**5.5 Is English your first language [IF NOT UNDERSTOOD] Is English the language you'd speak at home with your family?**

Yes		1
No		2 ( )

**5.6 Did you take part in any formal English language training e.g. ESOL, before coming to the UK?**

Yes		1
No		2 ( )



**5.7 Have you taken part in any formal English language training e.g. ESOL, in the UK?**

Yes – I am currently taking formal english language training		1
Yes – I completed the course		2
Yes – but I did not complete the course		3
No		4 ( )

**5.8 Why have you not taken or completed any formal English language training?**

English is already my first language		1
English is not my first language, but I already speak it		2
I'm not allowed to access training		3
Unable to attend because of work or family commitments		4
Unable to attend because of location/ability to travel		5
Unable to pay for lessons		6
Don't know how to access training		7
The classes are full and I am on a waiting list		8
I am being taught informally/ learning from family or friends		9 ( )
I did not enjoy the lessons		0
Don't need to/don't want to		X
Other		Y
None		1 ( )

**5.9 Can I just check, in day-to-day life, how good are you at speaking English when you need to? For example, to have a conversation on the telephone or talk to a professional such as a teacher or a doctor? Would you say you are...**

Very good?		1
Fairly good?		2
Below average?		3
Poor?		4
Spontaneous only: no opinion		6 ( )

**5.10 And, can I just check, in day-to-day life, how good are you at reading English when you need to? For example reading newspapers and magazines or instructions for medicines or recipes? Would you say you are...**

Very good?		1
Fairly good?		2
Below average?		3
Poor?		4 ( )
Spontaneous only: cannot read english		5
Spontaneous only: no opinion		6

**5.11 And, can I just check, in day-to-day life, how good are you at writing in English when you need to? For example writing letters or notes or filling in official forms? Would you say you are...**

Very good?		1
Fairly good?		2
Below average?		3
Poor?		4 ( )
Spontaneous only: cannot write english		5
Spontaneous only: no opinion		6

**5.12 Apart from ESOL or other English language courses, are you currently undertaking any studies in the UK?**

Yes		1
No		2
Don't know		3
Not applicable		4 ( )

**5.13 Which phrase on this card comes closest to describing what sort of qualification you're currently studying for?**

A	School leaving certificate, National Qualification Access Unit	1
B	O Grade, Standard Grade, GCSE, GCE O Level, CSE, National Qualification Access 3 Cluster, Intermediate 1 or 2, Senior Certificate or equivalent	2
C	GNVQ/GSVQ Foundation or Intermediate, SVQ Level 1 or 2, SCOTVEC/National Certificate Module, City and Guilds Craft, RSA Diploma or equivalent	3
D	Higher Grade, Advanced Higher, CSYS, A Level, AS Level, Advanced Senior Certificate or equivalent	4 ( )
E	GNVQ/GSVQ Advanced, SVQ Level 3, ONC, OND, SCOTVEC National Diploma, City and Guilds Advanced Craft, RSA Advanced Diploma or equivalent	5
F	HNC, HND, SVQ Level 4, RSA Higher Diploma or equivalent	6
G	First Degree, Higher Degree, SVQ Level 5 or equivalent	7
H	Professional qualifications e.g. teaching, accountancy	8
I	Other school examinations not already mentioned	9
J	Other post-school but pre-higher education examinations not already mentioned	0
K	Other higher education qualifications not already mentioned	X
	Other (please specify)	Y
	Don't know	1 ( )

**5.14 From this card, can you tell me which subject you are studying?**

Arts and humanities		1
Business and management		2
Computing and ict		3
Education		4
Engineering and technology		5
Health and social care		6
Languages		7
Law		8
Medicine		9
Science and mathematics		0
Social sciences		X
Other		Y ( )

**5.15 Where are you studying?**

School		1
Sixth Form College		2
General Further Education College		3
Specialist College		4
University		5
Other Higher Education Institution		6
Other		7 ( )

**5.16 Are you studying...**

	Yes	No	
	( )	( )	
Full time?			1
Part time?			2 ( )

## 6. Employment

I'm now going to ask you some questions about your current and past employment in the UK.

### 6.1 Did you do any paid work when you arrived in the UK on XXXX?

Yes		1
No		2 ( )

### 6.2 Was this job arranged before you came to the UK?

Yes		1
No		2 ( )

### 6.3 Are you still doing the same paid work you did at XXXX?

Yes		1
No		2 ( )

### 6.4 For the paid work you did at XXXX, were you:

An employee?		1
Self-employed?		3 ( )

### 6.5 Were you employed:

Directly by the company you worked for?		1
Through an agency?		2 ( )

**6.6 What was the title of your job? (If you had more than one job please give details of your main job)**

	1 ( )
None/No answer	X
Don't know	Y (-)

**6.7 Was your job:**

Permanent?		1
Temporary/casual?		2
Don't know		3 ( )

**6.8 How many hours per week did you usually work? Please exclude meal breaks**

Write in number		1
Don't know		2 ( )

**6.9 And how much were you paid (in GBP)?**

Write in number		1
Per – hour/week/month/year		2 ( )

**6.10 What did the firm/organisation you worked for mainly make or do?**

	1 ( )
None/No answer	X
Don't know	Y (-)



**6.11 Are you doing any paid work at the moment?**

Yes		1
No		2 ( )

**6.12 Using this card, which of these descriptions applies to what you have been doing for the last seven days?**

A	In paid work (or away temporarily) – employee, self-employed		1
B	Unpaid work for your family business		2
C	Unpaid work in kind e.g. in return for accommodation		3
D	Unpaid or voluntary work e.g. for a charity, community group		4
E	In education even if on vacation		5
F	Unemployed and actively looking for a job		6
G	Unemployed, wanting a job but not actively looking for a job		7
H	Unemployed, not eligible to work		8
I	Permanently sick or disabled		9
J	Retired		0
K	In community or military service		X
L	Doing housework		Y ( )
M	Looking after children or other persons		1
N	Attending formal English language courses		2
O	Informally learning English		3 ( )

**6.13 Are you?**

An employee?		1
Self-employed?		2 ( )

**6.14 Are you employed:**

Directly by the company you work for?		1
Through an agency?		2 ( )

**6.15 What is the title of your job? (If you have more than one job please give details of your main job)**

		1 ( )
None/No answer		X
Don't know		Y (–)

**6.16 Is your job:**

Permanent?		1
Temporary/casual?		2
Don't know		3 ( )

**6.17 How many hours per week do you usually work? Please exclude meal breaks**

Write in number		1 ( )
-----------------	--	-------

**6.18 And how much are you currently paid?**

Write in number		1
Per week		2
Per month		3
Per year		4
Refused		5 ( )

**6.19 What does the firm/organisation you work for mainly make or do?**

		1 ( )
None/No answer		X
Don't know		Y (-)

**6.20 In your job, do you have any formal responsibility for supervising the work of other employees?**

Yes		1
No		2
Don't know		3
Not applicable		4 ( )

**6.21 How many people work for your employer at the place where you work? If you don't know the exact number, please give an estimate**

Write in		
Don't know		1
Refused		2 ( )

**6.22 How many people do you employ at the place where you work? If you don't know the exact number, please give an estimate**

Write in	
Don't know	1
Refused	2 ( )

**6.23 Thinking about your current employment would you say that your job...**

Fully uses your qualifications?		1
Partly uses your qualifications?		2
Does not use your qualifications?		3
Don't know		4 ( )

**6.24 Why is this?**

I did not mind what job I did/I took any available job		1
I deliberately chose to do a different job		2
Employers do not recognise my qualifications		3
I do not understand/speak/write/read english well enough		4
My qualifications/skills are not valid in the uk. I need to do a conversion course before my qualifications/skills can be used		5
There are not enough jobs for people with my qualifications/skills		6
Jobs using my qualifications/skills are not available in the area I live (or for the hours I can work)		7
Other [please specify]		8
Don't know		9 ( )

**6.25 You said that your job [only partly uses/does not use] your qualifications. Is this out of choice, or would you prefer to find a job which more fully uses your qualifications?**

Out of choice		1
Prefer to find a job that more fully uses qualifications		2
Don't know		3 ( )

Now I would like you to think about the people you work with who are from the UK.

**6.26 Does your employer treat you better or worse than people from the UK, or about the same?**

Better		1
Worse		2
Same		3
Spontaneous only: don't work with any people from the UK		4
Don't know		5 ( )

**6.27 And does your employer pay you more or less than people from the UK, or about the same?**

More		1
Less		2
Same		3
Spontaneous only: don't work with any people from the UK		4
Don't know		5 ( )

**6.28 How did you find your job?**

A	Temping agency		1
B	Social contact (e.g. friend or family)		2
C	Advert in paper		3
D	JobCentre Plus		4
E	Internet advert		5
F	Recruitment agency in another country		6
G	RIES/ Refugee Integration and Employment Service		7
H	NASS/Government assistance		8
I	Other		9
J	Don't know		0 ( )

**6.29 Since you came to the UK/in the last three years [WHICHEVER SHORTEST] have you been unsuccessful or turned down for a job you applied for?**

Yes		1
No		2
Don't know		3
Not applicable		4 ( )

**6.29 Why have you not taken or completed any formal English language training?**

A	Your gender		1
B	Your age		2
C	Your race/ethnicity		3
D	Your nationality		4
E	Your immigration status		5
F	Your religion or beliefs		6
G	Your disability or long-lasting illness		7
H	Your sexual orientation		8
I	Your English language skills		9
J	Because employers have not recognised your qualifications		0
K	Family reasons e.g. childcare arrangements		X
	Other (specify)		Y
	None of the above		1
	Don't know		2 ( )



## 7. Volunteering

I'd like you to think about any groups, clubs or organisations that you've been involved with in the UK during the last 12 months/since you arrived in the UK. That's anything you've taken part in, supported, or that you've helped in any way, either on your own or with others.

Please exclude giving money and anything that was a requirement of your job.

**7.1 In a moment I'll give you some cards. Please pick out the ones which best describe any groups, clubs or organisations you've taken part in, supported or helped over the last 12 months. On each card are some examples although what you do may not be on the cards**

Has selected card(s)		1
No cards selected		2 ( )

**7.2 Now I'd like you to look at this card. In the last 12 months/since you arrived in the UK (whichever is shorter), have you given unpaid help to any groups, clubs or organisations in any of the ways shown on this card?**

A	Raising or handling money/ taking part in sponsored events		1
B	Leading a group/member of a committee		2
C	Organising or helping to run an activity or event		3
D	Visiting people		4
E	Befriending or mentoring people		5
F	Giving advice/information/ counselling		6
G	Secretarial, admin or clerical work		7
H	Providing transport/driving		8
I	Representing		9
J	Campaigning		0
K	Other practical help (e.g. helping out at school, shopping)		X
	Any other help		Y
	None of the above		1 ( )

**7.3 In the last 12 months/since you arrived in the UK (whichever is shorter), how often have you done something to help [this/these] group(s), club(s) or organisation(s)?**

At least once a week		1
Less than once a week but at least once a month		2
Less often		3
Other		4
Don't know		5 ( )

**7.4 Why did you start taking part in these activities?**

To help my local community		1
To gain experience		2
To meet new people		3
Because of my religious beliefs		4
To support people		5
To practise my English		6
Because I cannot do paid work		7
To help meet Earned Citizenship requirements for earning UK Citizenship		8
Other (please specify)		9 ( )

## 8. Integration

I'd now like to talk to you about the public services you use in your local area. By local area I mean the area within 15–20 minutes' walking distance from your home.

### 8.1 Please indicate how often you or your family have used the following public services in your local area

	Police force	GP (Family doctor)	Hospital	Dentist	Libraries	Public transport (e.g. buses, trains)	
Almost every day							1 ( )
2–3 times a week							2 ( )
About once a week							3 ( )
About once a month							4 ( )
About once every six months							5 ( )
Less often							6 ( )
Never used							7 ( )
Don't know							8 ( )
Not applicable							9 ( )

**8.2 Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area**

	Police force	GP (Family doctor)	Hospital	Dentist	Libraries	Public transport (e.g. buses, trains)	
Very satisfied							1 ( )
Fairly satisfied							2 ( )
Neither satisfied nor dissatisfied							3 ( )
Fairly dissatisfied							4 ( )
Very dissatisfied							5 ( )
Don't know							6 ( )
Not applicable							7 ( )

**8.3 Why do you not use?**

	Police force	GP (Family doctor)	Hospital	Dentist	Libraries	Public transport (e.g. buses, trains)	
You believe there is a charge to use the services							1 ( )
You have been told by friends/family that the services are not very good							2 ( )
You believe you are not entitled to use the services							3 ( )
You have not needed to access the service							4 ( )
You were not aware of the service							5 ( )
You do not speak/read English well enough to use the service							6 ( )
Other							7 ( )

**8.4 In the week ending Sunday the [XXXX], were you claiming any state benefits or tax credits (including State Pension, Allowances, Child Benefit or National Insurance Credits)?**

Yes		1
No		2 ( )

**8.5 Which of the following types of benefit (or tax credits) were you claiming**

A	Unemployment-related benefits or National Insurance Credits?		1
B	Income Support (not as an unemployed person)?		2
C	Sickness or Disability benefits (including Employment and Support Allowance; not including tax credits)?		3
D	State Pension?		4
E	Family-related benefits (excluding Child Benefit and tax credits)?		5
F	Child Benefit?		6
G	Housing, or Council Tax Benefit (GB only), Rent or rate rebate (NI only)?		7
H	Tax credits?		8
	Other		9
	None of these		0 ( )

**8.6 Do you currently have a bank account or post office account in the UK?**

Yes		1
No		2
Don't know		3 ( )

**8.7 Which of the following things do you do at least once a month?**

A	Attend a place of worship, such as a church or a mosque		1
B	Visit a community centre		2
C	Visit an internet cafe		3
D	Attend cultural events		4
E	Attend music events		5
F	Attend parent and baby/toddler groups		6
G	Attend youth club [ask only to under 25-year-olds]		7
H	Go to bars/pubs/clubs		8
I	Go to cafes/eat out		9
J	Go to the gym/play sports		0
	Other		X
	None of these		Y ( )



**8.8 How often do you communicate with friends and relatives who live in [XXXXXX]?**

Every day		1
2–3 Times a week		2
Once a week		3
2–3 Times a month		4
Once a month or less		5
Never		6
Don't know		7 ( )

**8.9 And what method do you use to keep in touch?**

Email		1
Instant messaging (e.g. msn messenger)		2
Internet forum/chatroom		3
Social networking site (e.g. Facebook, MySpace, Bebo)		4
Telephone calls from a landline (e.g. a house phone)		5
Mobile phone calls		6
Internet phone calls (e.g. Skype)		7
Text message from personal mobile phone		8
Letters		9
Other		0 ( )

**8.10 Excluding birthday or other gifts, how often, if at all, in the last year have you sent money to friends and/or family in your home country?**

Every week		1
Every month		2
Less often		3
Never		4
Don't know		5 ( )

**8.11 How much money in total have you sent in the last year, i.e. since XXXX (or since you have been in the UK if less than a year)? Please read out the letter from this card that applies**

Less than £500		1
£501 – £1,000		2
£1,001 – £3,000		3
£3,001 – £5,000		4
£5,001 – £7,000		5
£7,001 – £10,000		6
£10,000+		7
Refused		8 ( )

**8.12 Why do you send money to friends and family in your home country?**

	1 ( )
None/No answer	X
Don't know	Y (-)

I would now like to ask you some questions about your community and identity.

**8.13 To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?**

Strongly agree	1
Tend to agree	2
Neither agree nor disagree	3
Tend to disagree	4
Strongly disagree	5
Spontaneous only – too few people in the local area	6
Spontaneous only	7
All same backgrounds	8
Spontaneous only – don't know	9 ( )

**8.14 What sorts of things, if any, stop people from different backgrounds from getting on well together in this local area?**

	1 ( )
None/No answer	X
Don't know	Y (-)

**8.15 Would you say that your friends in the UK are...**

Mostly from the UK?		1
Mostly from your home country?		2
Mostly from other countries?		3
A mixture?		4
Don't know		5
Not applicable		6 ( )

**8.16 Did you have family or friends in the UK before you arrived on XXXXX?**

Yes		1
No		2 ( )

**8.17 Do any of the family or friends you knew before you arrived live in your local area? [IF NEEDED] That is the area within a 15- to 20-minute walk from where you live**

Yes		1
No		2 ( )

And now the UK as a whole. How strongly do you feel a part of the UK?’

**8.18 First your local area? [IF NEEDED] That is the area within a 15- to 20-minute walk from where you live. How strongly do you feel a part of your local area?**

Very strongly		1
Fairly strongly		2
Not very strongly		3
Not at all strongly		4
Don't know		5 ( )

**8.19 And now England/Scotland/Wales/Northern Ireland. [ASK BASED ON LOCATION] How strongly do you feel a part of England/Scotland/Wales/Northern Ireland?**

Very strongly		1
Fairly strongly		2
Not very strongly		3
Not at all strongly		4
Don't know		5 ( )

**8.20 And now the UK as a whole. How strongly do you feel you a part of the UK?**

Very strongly		1
Fairly strongly		2
Not very strongly		3
Not at all strongly		4
Don't know		5 ( )

**8.21 And finally how strongly do you feel a part of HOME COUNTRY?**

Very strongly		1
Fairly strongly		2
Not very strongly		3
Not at all strongly		4
Don't know		5 ( )

I'd now like to ask you some questions about your beliefs.

**8.22 What is your religion?**

Roman Catholic		1
Church of Scotland		2
Other Christian		3
Buddhist		4
Hindu		5
Jewish		6
Muslim		7
Sikh		9
Any other religion (write in)		0
No religion		X ( )

**8.23 What religious activities have you undertaken in the last month?**

Praying		1
Attending religious meetings and study groups		2
Speaking at religious events		3
Participating in religious discussions and debates		4
Reading religious texts		5
Handing out leaflets/putting up posters to advertise religious groups		6
Other		7
Don't know		8 ( )

**8.24 How important is religion to the way you live your life? Is it...**

Very important?		1
Fairly important?		2
Neither important nor unimportant?		3
Fairly unimportant?		4
Very unimportant?		5
Don't know		6 ( )

## 9. Feelings about your home and your local area

I'd now like to ask you some questions about where you live.

### 9.1 Is your accommodation provided by NASS, the UK Border Agency or the Government?

Yes		1
No		2 ( )

### 9.2 In which of these ways do you occupy this accommodation?

Own it outright		1
Buying it with the help of a mortgage or loan		2
Pay part rent and part mortgage (shared ownership)		3
Rent it		4
Live here rent-free (including rent-free in relative's/friend's property; excluding squatting)		5
Squatting		6
Other – specify		7
Not stated/refused		8 ( )



**9.3 Who is this property rented from?**

A	Local Authority or council		1
B	Housing association		2
C	Private landlord		3
D	Employer of household member		4
E	Other		5
	Don't know		6
	Not stated/refused		7 ( )

**9.4 How many people live in this property? IF IN FLATS, PROPERTY IS PEOPLE LIVING IN THEIR FLAT NUMBER, NOT WHOLE BUILDING**

		1
Don't know		2 ( )

**9.5 Of the people who live in this property how many of them are...**

Related to you?		1
Friends known to you before you moved in to the property?		2
Friends unknown to you before you moved in to the property?		3
Unknown to you?		4
Other (please specify)		5
Don't know		6 ( )

**9.6 How many bedrooms are there in this property? Please include rooms which are mainly used as a bedroom. RECORD NUMBER**

		1
Don't know		2
Not applicable		3 ( )

**9.7 Have you ever been homeless whilst in the UK? That is not having a fixed address or sleeping on the streets?**

Yes		1
No		2 ( )

**9.8 Looking at this card, which of these options best describes where you would usually stay the night when you were homeless?**

A	Outside/on the street		1
B	In supported accommodation such as sheltered housing, refuge or foyer		2
C	In any other temporary accommodation such as B&B, night shelter		3
D	With friends or family		4
	Other		5
	Don't know		6 ( )

**9.9 Have you ever received Local Authority homelessness assistance?**

Yes		1
No		2 ( )

**9.10 Roughly how long have you lived in this area?**

Years		1
Months		2 ( )

**9.11 Did you choose to live in Scotland rather than somewhere else in the UK?**

Yes		1
No		2 ( )

**9.12 Why did you choose to live in Scotland rather than somewhere else in the UK?**

		1
None/No answer		X
Don't know		Y (-)

**9.13 Why do you live here?**

		1
None/No answer		X
Don't know		Y (-)

**9.14 Have you considered moving to other parts of the UK?**

Yes		1
No		2
Don't know		3
Not applicable		4 ( )

**9.15 In which of these areas is the place you have considered moving to?**

London		1
Anywhere else in England		2
Scotland		3
Wales		4
Northern Ireland		5
Outside the UK?		6 ( )

**9.16 Why have you considered moving?**

	1
None/No answer	X
Don't know	Y (-)

**9.17 Why have you not moved already?**

	1
None/No answer	X
Don't know	Y (-)

**9.18 What would encourage you to stay where you are currently living?**

	1	( )
--	---	-----

**9.19 How satisfied or dissatisfied are you with your local area as a place to live?**

Very satisfied		1
Fairly satisfied		2
Neither satisfied nor dissatisfied		3
Fairly dissatisfied		4
Very dissatisfied		5
Don't know		6 ( )

**9.20 Since you came to the UK/in the last three years (whichever is shorter), have you or a family member that lives with you ever been a victim of...**

	You ( )	Family member ( )	
Verbal harassment?			1
Physical attack?			2
Damage to property?			3
Threats?			4
Any other crime?			5
Refused			6 ( )

**9.21 Did you report this to the police?**

Yes		1
No		2
Don't know		3
Not applicable		4 ( )

**9.22 Why did you not report it to the police?**

		1 ( )
None/No answer		X
Don't know		Y (-)

**9.20 Looking at this card, do you think the crime you or your family member experienced was a result of any of these reasons?**

	You	Family member	
	( )	( )	
A Your gender			1
B Your age			2
C Your race/ethnicity			3
D Your nationality			4
E Your immigration status			5
F Your religion or beliefs			6
G Your disability or long-lasting illness			7
H Your sexual orientation			8
Other (specify)			9
None of the above			0
Don't know			X ( )

## 10. Feelings about yourself and others

I'm going to ask you some questions about how you think about yourself and others.

### 10.1 Looking at the options on this card, which three are most important in shaping your sense of who you are?

A	The country in which you were born		1
B	Your home country		2
C	Your ethnic or racial background		3
D	Your nationality		4
E	Your occupation		5
F	Your religion		6
G	Your family		7
H	Your social class		8
I	The country your family came from originally		9
J	Your gender		0
K	Your age and lifestage		X
L	Your level of income		Y ( )
M	Your level of education		1
	(None of these)		2
	(Don't know)		3



**10.2 And which of these would you say is the most important?**

A	The country in which you were born		1
B	Your home country		2
C	Your ethnic or racial background		3
D	Your nationality		4
E	Your occupation		5
F	Your religion		6
G	Your family		7
H	Your social class		8
I	The country your family came from originally		9
J	Your gender		0
K	Your age and lifestage		X
L	Your level of income		Y ( )
M	Your level of education		1
	(None of these)		2
	(Don't know)		3

The following questions are about violent extremism; that is taking actions to cause injury or death to people in order to make a political protest. IF RESPONDENT REQUIRES EXPLANATION OF VIOLENT EXTREMISM: Some examples of violent extremism you may have heard about include letter bomb attacks by animal rights activists or the tube bombings by Islamic fundamentalists in London in 2005. It's when people use extreme violence as a way of getting what they want.

**10.3 How right or wrong do you think it is for people to use violent extremism in the UK to protest against things they think are very unfair or unjust?**

A	Always right		1
B	Often right		2
C	Sometimes right, sometimes wrong		3
D	Often wrong		4
E	Always wrong		5
	Don't know		6
	Spontaneous only: I don't understand the statement/I'm unfamiliar with the concept		7 ( )

**10.4 And how right or wrong do you think people in the UK using violent extremism, in the name of religion, to protest or achieve a goal is?**

A	Always right		1
B	Often right		2
C	Sometimes right, sometimes wrong		3
D	Often wrong		4
E	Always wrong		5
	Don't know		6
	Spontaneous only: I don't understand the statement/I'm unfamiliar with the concept		7 ( )

**10.5 In what circumstances do you feel that it would be right for people in the UK to use violent extremism in the name of religion to protest or achieve a goal?**

	1 ( )
Don't know	X
Refused	Y (-)

The following questions ask your opinions on terrorism, which is often associated with violent extremism. How strongly do you agree or disagree with the following statements. You can strongly agree, tend to agree, neither agree nor disagree, tend to disagree or strongly disagree. There is no right or wrong answer – please just tell me your opinion. How strongly do you agree or disagree that...

**10.6 And how strongly do you agree or disagree with these statements now?**

		Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Not applicable	Don't know	( )
A	My life has been affected by terrorism and the response to it?	1	2	3	4	5	6	7	( )
B	Terrorism is more of a problem in the UK than in my home country?	1	2	3	4	5	6	7	( )
C	I would like to help make the UK a safer place?	1	2	3	4	5	6	7	( )
D	Terrorists are criminals?	1	2	3	4	5	6	7	( )
E	We must continue to fight terrorists who threaten our security and lives?	1	2	3	4	5	6	7	( )
F	Muslims are unfairly treated because of recent terrorist acts?	1	2	3	4	5	6	7	( )

**10.7 From the options on this card, can you tell me where you get your information about news and current affairs, for example politics, from?**

UK Government		1
Governments in other countries		2
UK-based media (e.g. newspapers, TV, websites)		3
International-based media (e.g. newspapers, TV, websites)		4
Friends and/or family in the UK		5
Friends and/or family in other countries		6
Nobody		7
Other (please specify)		8
(Don't know)		9 ( )

## 11. Dependants

We would now like to ask you some questions about your children's education in the UK.

### 11.1 Do you have any children under the age of 18 currently being educated in UK schools?

Yes		1
No		2 ( )

### 11.2 What level of school does your child attend?

Primary/lower/infant school		1
Middle/junior school		2
Secondary/upper/senior school		3
Sixth form college		4
Other (please specify)		5
Don't know		6 ( )

**11.3 Did you experience any of the following difficulties registering your child at the local school? Please read out the letter which corresponds to the problems you had**

I didn't know if my children were allowed to go to school		1
I didn't know if I had to pay for education		2
I was told there was no space at the local school		3
The school did not recognise my papers/know that my child could attend		4
Language barriers prevented me registering my child		5
I was discriminated against because of my nationality/ because I was a migrant/ because I am a refugee		6
Arrived mid-year (after school had started)		7
None of these		8
Don't know		9 ( )

**11.4 Does your child receive any English language support in school?**

Yes		1
No		2
Don't know		3
Not applicable		4 ( )

**11.5 Do you have any children of school age, that is aged 5 to 16, who are not currently in school?**

Yes		1
No		2 ( )

**11.6 Why do they not go to school?**

	1 ( )
None/No answer	X
Don't know	Y (-)



## 12. Health

I'm now going to ask you some questions about your health.

### 12.1 How is your health in general? Would you say it is...

Very good?		1
Good?		2
Fair?		3
Poor?		4
Very poor?		5
Don't know		6 ( )

### 12.2 Do you have any long-standing physical or mental impairment, illness or disability? By 'long-standing' I mean anything that has troubled you over a period of at least 12 months or that is likely to affect you over a period of at least 12 months

Yes		1
No		2
Don't know		3 ( )

**12.3 Do these health problems or disabilities mean that you have substantial difficulties with any of these areas of your life? Please read out the letter which corresponds to the difficulties you have**

A	Mobility (moving around)		1
B	Lifting, carrying or moving objects		2
C	Manual dexterity (using your hands to carry out everyday tasks)		3
D	Continence (bladder and bowel control)		4
E	Communication (speech, hearing or eyesight)		5
F	Memory or ability to concentrate, learn or understand		6
G	Recognising when you are in physical danger		7
H	Your physical co-ordination (e.g. balance)		8
I	Other health problem or disability		9 ( )

**12.4 Have you ever personally experienced an emotional or mental health problem?**

Yes		1
No		2
Don't know		3 ( )

**12.5 Are you currently experiencing that problem?**

Yes		1
No		2
Don't know		3 ( )

**12.6 Looking at the options on this card, which three are most important in shaping your sense of who you are?**

A	Alzheimer's Disease/ Dementia		1
B	Anxiety disorder		2
C	Depression		3
D	Eating disorder (anorexia, bulimia)		4
E	Manic depression (bipolar affective disorder)		5
F	Nervous breakdown		6
G	Obsessive/Compulsive/ behaviour/disorder		7
H	Panic attacks		8
I	Personality disorder		9
J	Phobias (e.g. agoraphobia)		0
K	Post-natal depression		X
L	Schizophrenia		Y ( )
M	Self-harm		1
N	Severe stress		2
O	Post-traumatic stress disorder		3
P	Yes, been told had problem but don't know what it was called		4
	Other [please write in and code 2]		5
	None of these		6
	Don't know		7
	Refused		8

## 13. Demographics

### 13.1 Gender

Male		1
Female		2 ( )

### 13.2 What age were you on your last birthday?

		1 ( )
--	--	-------

### 13.3 Including yourself and any children, how many people are there in this household, that is people who normally live here and either share one meal a day with you or share the use of the living room with you?

		1
		2 ( )

### 13.4 CODE RELATIONSHIP OF OTHER HOUSEHOLD MEMBERS TO THE RESPONDENT

[Husband/wife]		1
Cohabitee/partner		2
Son/daughter (incl. adopted)		3
Step-son/daughter		4
Foster child		5
Son-in-law/daughter-in-law		6
Parent/guardian		7
Step-parent		8
Foster-parent		9
Parent-in-law		0
Brother/sister (incl. adopted)		X
Step-brother/sister		Y
Foster-brother/sister		1
Brother/sister-in-law		2
Grandchild		3
Grandparent		4
Other relative		5
Other non-relative		6
Friend		7
Work colleague		8
Employer		9 ( )

**13.5 Are you currently...**

A	Single, that is never married?		1
B	Married and living with [husband/wife]?		2
C	A civil partner in a legally recognised civil partnership?		3
D	Living as if married (but not necessarily in a legally recognised civil partnership)?		4
E	Married and separated from your husband/wife?		5
F	Divorced?		6
G	Widowed?		7
H	Spontaneous only – In a legally recognised Civil Partnership and separated from his/her civil partner?		8
I	Spontaneous only – Formerly a civil partner; the civil partnership now legally dissolved?		9
J	Spontaneous only – A surviving civil partner; his/her partner having since died?		0
K	Spontaneous only – Married or in civil partnership and husband/wife/civil partner living elsewhere in the UK?		X
L	Single, living with partner?		Y ( )

**13.6 SHOWCARD AS**

**What is your ethnic group?**

<b>White</b>	
Any White backgrounds	1
<b>Mixed/multiple ethnic groups</b>	
White and Black Caribbean	2
White and Black African	3
White and Asian	4
Any other Mixed/multiple ethnic background (specify)	5
<b>Asian</b>	
Indian	6
Pakistani	7
Bangladeshi	8
Chinese	9
Any other Asian background (please specify)	0
<b>Black African/Caribbean</b>	
African	X
Caribbean	Y ( )
Any other Black African/Caribbean background (please specify)	1
<b>Other ethnic group</b>	
Arab	1
Any other ethnic group (please specify)	2

## Asylum seeker only questions

**01AS Before applying for asylum in the UK did you ever apply for asylum in any other countries?**

Yes		1
No		2 ( )

**02AS Which country/countries did you apply for asylum in before?  
(FOR EACH – And was your application successful or not?)**

	1 ( )
None/No answer	X
Don't know	Y (–)

**03AS Is/are your [ASK FOR EACH IDENTIFIED AT 2.22] also claiming asylum?**

	Husband/ wife/civil partner	Unmarried partner	Children	
	( )	( )	( )	
Yes				1
No				2
Don't know				3
				4 ( )

**04AS Have you already submitted an application to bring them to the UK?**

	Husband/ wife/civil partner ( )	Unmarried partner ( )	Children ( )	
Yes				1
No				2
Don't know				3 ( )

**05AS Are you eligible to work in the UK?**

Yes		1
No		2 ( )
Don't know		3

**06AS Are you aware of the assisted voluntary return programme?**

Yes		1
No		2 ( )

**07AS If your asylum claim is not successful, would you take up assisted voluntary return?**

Yes		1
No		2 ( )

**08AS Why would you not take up assisted voluntary return?**

	1 ( )
None/No answer	X



**09AS On balance, how would you rate your contact with the UK Border Agency?**

Very good		1
Fairly good		2
Neither good nor poor		3
Fairly poor		4
Very poor		5
Don't know		6 ( )

**10AS Why do you say that?**

	1 ( )
None/No answer	X
Don't know	Y (-)

**14AS When you arrived in the UK, how easy or difficult was it for you to make your asylum claim?**

Very easy		1
Fairly easy		2
Neither easy nor difficult		3
Fairly difficult		4
Very difficult		5
Don't know		6 ( )

**15AS Would you say UK Border Agency staff treat you with respect and consideration...**

All of the time?		1
Most of the time?		2
Some of the time?		3
Rarely?		4
Never?		5
Don't know		6 ( )

**16AS How satisfied or dissatisfied are you with how quickly your asylum claim is being processed?**

Very satisfied		1
Fairly satisfied		2
Neither satisfied nor dissatisfied		3
Fairly dissatisfied		4
Very dissatisfied		5
Don't know		6 ( )

**17AS How easy or difficult was it for you to get legal advice and representation?**

Very easy		1
Fairly easy		2
Neither easy nor difficult		3
Fairly difficult		4
Very difficult		5
Don't know		6 ( )

**18AS How helpful or unhelpful did you find the legal advice and representation you were given?**

Very helpful		1
Fairly helpful		2
Neither helpful nor unhelpful		3
Fairly unhelpful		4
Very unhelpful		5
Don't know		6 ( )

**19AS Do you know who your case worker is?**

Yes		1
No		2
Don't know		3 ( )

**20AS How would you describe your relationship with your case worker?**

Very good		1
Fairly good		2
Neither/nor		3
Fairly poor		4
Very poor		5
Don't know		6 ( )

**21AS Why do you say your relationship with your case worker is very/fairly good/poor?**

	1 ( )
None/No answer	X
Don't know	Y (-)