



Department
of Health &
Social Care

CARE



Making support better for adults in England

What we plan to do next from 2023 to 2025



This is an easy read version of:
Next steps to put People at the Heart of Care. April 2023



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About this plan

We are the government.



This plan is about what we will do next to make support better for adults in England.



This is support that people can get to do important things like:

- Live at home
- Get washed and dressed
- Cook food
- Find a job or do things they enjoy

This support is called **adult social care**.



Many adults in England get this support.



We want people to get really good support at the time they need it.

The support should be right for them.

The support should be safe.

It should help people to have the life they want.



We also want support to work better for people who give support to others.

That means support staff who are paid for their work.

It also means carers.

Carers give support to others but do not get paid for it.

Carers might be family or friends of a person who needs support.

Carers are very important. We want all carers to get the information and support they need.





People at the Heart of Care

Adult Social Care Reform White Paper

We have already started on some big ideas to change support in the next 10 years.

We made a document about our ideas in 2021. It is called **People at the Heart of Care**.



We got help from many people to make the People at the Heart of Care document.

That includes people who get support, people who give support and carers.



This plan is about how we will carry on with the good work we have already started to make support better.

That includes some new things we want to do.



We are spending more money in the next 2 years to make our plans for support happen.

This plan tells you some of the main things we will work on.

Some of the main things we will work on



Making it easier to get good support

We are giving local councils more money over the next 2 years.

The money is for councils to make support in their local areas better.

That includes making it quicker and easier for people to get support.

It also means helping to get enough support staff with really good skills.

That includes some support staff from other countries.





In 2023 we will also help to get more volunteers for support services.

Volunteers do important work to help out organisations and the people they support.

All of this will make it easier for people to get the right support at the right time.

Better support for staff who give support to others



We are starting some big work in 2023 to help support staff to do well in their jobs.

We want to make it easier for staff to learn new skills and move to higher paid support jobs if they want to.



We will give money for more staff training later in 2023. That includes training for support workers called Personal Assistants.

Our work will help people to see that support staff are very important and can keep doing well.

Using technology more to give people better support

Technology is things like computers and the internet



We are helping to try out new ways to give people support using computers and technology.



There is lots of technology that can help.

For example, technology that can help to stop people falling over and hurting themselves.



That will make support better and safer.

For example, it will help to stop more people going into hospital.

We will work on that from 2023 to 2025.



We want more people to have information about their support on computer by 2025.

This is called a **digital care record**.



This will help health and support staff to share up to date information about people's support in a safe way.

Some carers might also be able to see the information.



We will also be making sure that staff have the right skills and training to work with this new technology.

We will have our plans for that ready by 2025.

Getting better information to help make support better

From April 2023 we are getting more information about the support that people get and how it works for them.

The information will come from councils and people who give support.

From 2025 we will also make it easier for people who get support and carers to tell us about their support.

The information will show us what works best.

It will also show us what happens when local organisations work together to give people health care and support.

We will have another plan about getting and sharing better information by the end of 2023.

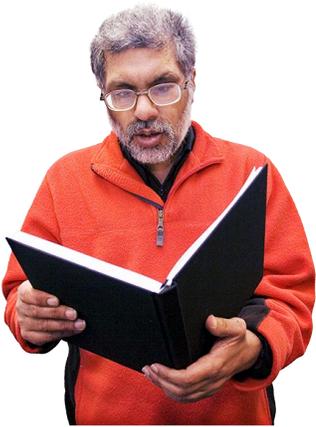
We are asking people who get support or who give support to help us with that plan.



Checking the support from local councils



There will be new checks to see how well local councils are doing to give people good support.



The checks will show people what the support in their local area is like.

It will help people to know if the support is good enough.



The checks will start from April 2023.

They will be done by a group called the **Care Quality Commission**.

They already check health and support places to make sure they are good and safe.



Supporting people to live the way they want to at home



We want older people to have more choice of housing that works for them.

We will set up a new group of people to look into that.

They will help us to know how to get more and better housing for older people.



Councils will have extra money to help people make changes to their homes if they need to.

For example, people might need to make their homes safer to move around in.

That will help people to stay at home for longer.

It will also help people to come back home from hospital more quickly.



Helping to test new ideas and projects

We will support local councils to find new and better ways to give people support.



We will give councils more money and support in the next 2 years to do that.

We will set up a new team of people to help with that.

Making sure that health and support services work well together to give people better health care and support



Many people need health care as well as support.

That might include support with housing and other things.



NHS CARE

It should be easy for people to get the health care and support they need all together.



Health and support organisations in local areas are already working more closely together.

That is to plan and give people better health and support services.



We will give local areas more support with that.

For example, we will help more managers to have the right skills to bring health and support services together.