10. Appendices

- Appendix A: Community Life Online Survey Questionnaire 2021-22
- Appendix B: Community Life Paper Questionnaire 2021-22
- Appendix C: Initial Invite Letter, 1st Reminder Letter and 2nd Reminder Letter Including Paper Questionnaire (2021-22)
- Appendix D: List of derived variables created for the Community Life Survey 2021-22
- Appendix E: Experiments in the 2021-22 Community Life Survey

Appendix A: Community Life Online Questionnaire
Community Life Survey
2021/22 Online Questionnaire

Department for
Digital, Culture
Media & Sport

Contents

Section 1: Demographics

TIMING POINT 1

ScreenReader   **[ASK ALL]**

A screen reader is a software programme that helps people who are blind or visually impaired to use their computer or smartphone by reading out the content. Do you intend to complete this survey using a screen reader?

1. Yes
2. No

INTRO   **[ASK ALL]**

Thank you for choosing to take part in the Community Life Survey.

Please click the forward button to start the survey.

INTRO2   **[ASK ALL]**

In this first section we would like to find out a little about your household.

By 'your household' we mean the group of people (not necessarily related) living at your address who share cooking facilities with you and also share a living room or sitting room or dining area.

The information is used to understand the experiences of different groups and will not identify you or anyone in your household.

NUMADULTS [ASK ALL]

Including you, how many adults aged 16 or over are currently living in your household?

1...10

NAMADULT   **[ASK IF SCREENREADER=2]**

We would like to gather some information about the people you live with so that we can understand the experiences of different types of households.

Please enter the first name or initials of each adult currently aged 16 or over in your household.

If you do not wish to enter names, please give an initial or other title for each person which you will recognise at later questions (for example, 'wife', 'eldest son').

ENTER NAMES

SEX   [ASK IF SCREENREADER=2]

[Names from NAMADULT pulled through]

What is the gender of each adult in your household?

1. Male
2. Female
3. Identify in some other way
-8. Don't know
-9. Prefer not to say

What is your gender?
1. Male
2. Female
3. Identify in some other way
-9. Prefer not to say

AGEIF   [ASK IF SCREENREADER=2]

[Names from NAMADULT pulled through]

How old are each of the adults in your household?

16..99

-8 Don't know

-9 Prefer not to say

How old are you? Please type in.

16..99

-8 Don't know

-9 Prefer not to say

AGEIF3   [ASK IF SCREENREADER=2 AND AGEIF=-8,-9]

[Names from NAMADULT pulled through]

Which of the following age bands does each adult in the household come under?

1. 16 to 17
2. 18 to 19
3. 20 to 24
4. 25 to 29
5. 30 to 34
6. 35 to 39

7. 40 to 44

8. 45 to 49

9. 50 to 54

10. 55 to 59

11. 60 to 64

12. 65 to 69

13. 70 to 74

14. 75 to 79

15. 80 to 84

16. 85 or over

-8 Don't know

-9 Prefer not to say

AGEIF3SR   [ASK IF SCREENREADER=1 AND AGEIFSR=-8,-9]

Which of the following age bands do you come under?

1. 16 to 17

2. 18 to 19

3. 20 to 24

4. 25 to 29

5. 30 to 34

6. 35 to 39

7. 40 to 44

8. 45 to 49

9. 50 to 54

10. 55 to 59

11. 60 to 64

12. 65 to 69

13. 70 to 74

14. 75 to 79

15. 80 to 84

16. 85 or over

-8 Don't know

-9 Prefer not to say

MARS   [ASK ALL]

What is your marital status?

1. Never married and never registered in a civil partnership

2. Married

6. In a registered civil partnership

3. Separated, but still legally married

7. Separated, but still legally in a civil partnership

4. Divorced

8. Formerly in a civil partnership which is now legally dissolved

5. Widowed

9. Surviving partner from a registered civil partnership

-9. Prefer not to say

LIVE   [ASK IF MORE THAN ONE ADULT IN HOUSEHOLD (NUMADULTS>1) AND MARS = 1, 3, 4, 5, 7, 8, 9 OR REF]

Are you living with someone in this household as a couple?

1. Yes

2. No

-9. Prefer not to say

NCHIL [ASK ALL]

How many children aged under 16 currently live in your household?

0..10

-9. Prefer not to say

NCHIL2 [ASK IF NCHIL >0]

And how many of your own children aged under 16 currently live in your household, including any children that you have formally adopted or fostered?

0..10

CHECK: NCHIL2 SHOULD BE EQUAL TO OR LESS THAN NCHIL

BCAGE3   [ASK IF NCHIL2>0]

(IF NCHIL2=1)

How old is your child?

(IF NCHIL2>1)

You said that you currently live with (x) of your own or formally adopted or fostered children in this household. Please select the age band which applies to each child, starting with the oldest child.

[Set up as separate questions (each on their own screen), age in the sequence dependent on how many children live in the household.]

Oldest child

Second oldest child

Third oldest child

1. 0 to 4
2. 5 to 10
3. 11 to 15

-8. Don't know

-9. Prefer not to say

REL   [ASK IF MORE THAN ONE PERSON IN THE HOUSEHOLD (NUMADULTS + Nchil>1)]

Using the list below, please select all of the people you live with. Please include everyone you live with including adults and children.

Please select all that apply.

1. A husband, wife, civil partner or other cohabiting partner
2. Son or daughter(s) – including adopted/step/foster
3. Brother or sister(s) – including adopted/step/foster
4. Another relative(s)
5. Non-relative(s)

-9 Prefer not to say

[CHECK ON AGAINST NUMBER OF PEOPLE IN THE HOUSEHOLD AFTER THIS QUESTION if REL > (NUMADULTS - 1) + Nchil]

DIntro1   **[ASK ALL]**

Next are some questions about your employment.

DWorkA   **[ASK ALL]**

Do you currently have a paid job?

    1. Yes

    2. No

-9. Prefer not to say

DWorkA1   **[ASK IF DWORKA=1]**

Are you working as an employee or are you self-employed?

    1. Employee

    2. Self-employed

-9. Prefer not to say

DWorkA2   **[ASK IF SELF-EMPLOYED AT DWORKA1 (DWorka1=2)]**

Have you become self-employed in the last 12 months?

(If you were previously self-employed and have returned to self-employment in the last 12 months, please select Yes.)

    1. Yes

    2. No

IntIntro   **[ASK ALL]**

The following questions are about using the internet.

IntUseB   **[ASK ALL]**

In what ways do you use the internet, if at all?

    1. For work only

    2. For personal reasons only

    3. For both

    4. Not at all

IntOft   [ASK IF INTUSEB=1, 2, 3]

How often do you access the internet?

Please include internet access from any device, including mobile/tablet only internet access. This can be for any purpose ranging from checking your emails to online shopping.

1. More than once a day

2. Once a day

3. 2 to 3 times per week

4. About once a week

5. About once a fortnight

6. About once a month

7. About once every 2 to 3 months

8. About once every six months

9. Less often

Section 2: Identity and social networks

TIMING POINT 2

[SIntro6B only shown in Q2 and Q3 2022]

SIntro6B   **[ASK ALL]** 'Some of the following questions may seem quite similar, do not worry about this we are interested in all of your responses.'

SIntro6   **[ASK ALL]**

Now some questions about your friends.

SRace   **[ASK ALL]**

What proportion of your friends are of the same **ethnic group** as you?

1.   All the same as me

2.   More than a half

3.   About a half

4.   Less than a half

5.   Don't have any friends

-8. Don't know

-9. Prefer not to say

SFaith   **[ASK IF SRACE<>5]**

What proportion of your friends are of the same **religious group** as you?

1.   All the same as me

2.   More than a half

3.   About a half

4.   Or less than a half

5.   Not part of any faith group

-8. Don't know

-9. Prefer not to say

Sage   **[ASK IF SRACE<>5]**

What proportion of your friends are of the same **age group** as you?

1.   All the same as me

2.   More than a half

3.   About a half

4.   Or less than a half

-8. Don't know

-9. Prefer not to say

SEduc   **[ASK IF SRACE<>5]**

What proportion of your friends have a similar **level of education** to you?

1. All the same as me
2. More than a half
3. About a half
4. Or less than a half

-8. Don't know

-9. Prefer not to say

RelMix   **[ASK ALL]**

In the **last 12 months**, have you mixed socially with people from different religious groups in any of the following places?

By 'mixed socially', we mean interacting with someone more than just to say hello.

Please choose all that apply.

1. At your home or their home
2. At work, school or college
3. At your child's crèche, nursery or school
4. At a pub, café or restaurant
5. At a group, club or organisation you belong to (for example, a sports club or social club)
6. At the shops
7. At a place of worship
8. In public parks
9. In public buildings (for example, community centres or libraries)
10. I haven't mixed socially with people from different religious groups [EXCLUSIVE]
11. Other (type in)

-8. Don't know

EthMix   **[ASK ALL]**

In the **last 12 months**, have you mixed socially with people from different ethnic groups in any of the following places?

By 'mixed socially', we mean interacting with someone more than just to say hello.

Please choose all that apply.

1. At your home or their home
2. At work, school or college
3. At your child's crèche, nursery or school
4. At a pub, café or restaurant

5.   At a group, club or organisation you belong to (for example, a sports club or social club)

6.   At the shops

7.   At a place of worship

8.   In public parks

9.   In public buildings (for example, community centres or libraries)

10. I haven't mixed socially with people from different ethnic groups [EXCLUSIVE]

11. Other (type in)

-8. Don't know

FamIntro   [ASK ALL]

The next few questions are about how often you personally contact your family members and friends. Please do not include any people you live with.

FrndRel1-4   [ASK IF SCREENREADER=2]

Please do not include any people you live with.

On average, how often do you…? *Scripting note: This is to be set up as a matrix grid.*

	More than once a day	Once a day	2 to 3 times per week	About once a week	About once a fortnight	About once a month	Less often than once a month	Never	Don't know
Meet up in person with family members or friends									
Speak on the phone or video or audio call via the internet with family members or friends									
Email or write to family members or friends									
Exchange text messages or instant messages with family members or friends									

FrndRel1SR   [ASK IF SCREENREADER=1]

On average, how often do you meet up in person with family members or friends?

1.   More than once a day

2.   Once a day

3.   2 to 3 times per week

4.   About once a week

5.   About once a fortnight

6.   About once a month

7.   Less often than once a month

8.   Never

-8. Don't know

FrndRel2SR   [ASK IF SCREENREADER=1]

On average, how often do you speak on the phone or video or audio call via the internet with family members or friends?

1.   More than once a day

2.   Once a day

3.   2 to 3 times per week

4.   About once a week

5.   About once a fortnight

6.   About once a month

7.   Less often than once a month

8.   Never

-8. Don't know

FrndRel3SR   [ASK IF SCREENREADER=1]

On average, how often do you email or write to family members or friends?

1.   More than once a day

2.   Once a day

3.   2 to 3 times per week

4.   About once a week

5.   About once a fortnight

6.   About once a month

7.   Less often than once a month

8.   Never

-8. Don't know

FrndRel4SR   [ASK IF SCREENREADER=1]

On average, how often do you exchange text messages or instant messages with family members or friends?

1. More than once a day

2. Once a day

3. 2 to 3 times per week

4. About once a week

5. About once a fornight

6. About once a month

7. Less often than once a month

8. Never

-8. Don't know

FrndSat1-2   [ASK IF SCREENREADER=2]

How much do you agree or disagree with the following statements?

	Definitely agree	Tend to agree	Tend to disagree	Definitely disagree	Prefer not to say
If I needed help, there are people who would be there for me					
If I wanted company or to socialise, there are people I can call on					

Scripting note: This is to be set up as a matrix grid.

FrndSat1SR   [ASK IF SCREENREADER=1]

How much do you agree or disagree with the following statement?

If I needed help, there are people who would be there for me.

1. Definitely agree

2. Tend to agree

3. Tend to disagree

4. Definitely disagree

-9. Prefer not to say

FrndSat2SR   [ASK IF SCREENREADER=1]

How much do you agree or disagree with the following statement?

If I wanted company or to socialise, there are people I can call on.

1. Definitely agree

2. Tend to agree

3. Tend to disagree

4. Definitely disagree

-9. Prefer not to say

[FrndSatB only asked in Q2 and Q3 2022]

FrndSatB   [ASK ALL]

To what extent do you agree or disagree with the statement 'I can rely on the people in my life if I have a serious problem'?

1. Strongly agree,
2. Agree,
3. Neither agree or disagree,
4. Disagree
5. Strongly disagree

Counton1   [ASK ALL]

Is there anyone who you can really count on to listen to you when you need to talk?

1. Yes, one person

2. Yes, more than one person

3. No one

-9. Prefer not to say

Section 3: Your community

TIMING POINT 3

SIntro2   **[ASK ALL]**

The next questions are about your neighbourhood.

SBeNeigh   [ASK ALL]

First, how strongly do you feel you belong to your **immediate neighbourhood?**

Please think of the area within a few minutes walking distance from your home.

1. Very strongly
2. Fairly strongly
3. Not very strongly
4. Not at all strongly

-8. Don't know

SLive   [ASK ALL]

Roughly how many years have you lived in your current neighbourhood?

Answer must be in the range from 0 up to 120: ___

-8. Don't know

HARD CHECK IF SLIVE>AGE: You said that your age is [age] but that you have lived in this area for [slive] years. Please select the answer that needs amending.

1. How long you have lived in this neighbourhood [loop back to SLive]
2. Your age [loop to AgeGrid]

SchatN   **[ASK ALL]**

How often do you chat to your neighbours, more than to just say hello?

1. On most days
2. Once or twice a week
3. Once or twice a month
4. Less than once a month
5. Never
6. Don't have any neighbours

-8. Don't know

NBarr   **[ASK IF SChatN=3/4/5]**

Why don't you chat to your neighbours more often?

Please select all that apply.

A. Prefer to keep myself to myself
B. Don't have time
C. Prefer to choose my friends/have enough friends already
D. Neighbours speak different language/have different culture
E. Neighbours have a different religion/faith to my own
F. Don't trust/get on with my neighbours
G. Have no need to speak to neighbours
H. Don't feel I know my neighbours well enough
I. Nothing in common with my neighbours
J. I'm new to the area
K. Don't see neighbours very often
L. Have an illness/disability that prevents me from going out much
M. People just don't speak to each other round here
N. Other (type in)

-8. Don't know

SFavN   [ASK IF SChatN <> 6]

How strongly do you agree or disagree with the following statement:

Generally, I borrow things and exchange favours with my neighbours.

1. Definitely agree
2. Tend to agree
3. Tend to disagree
4. Definitely disagree

NComfort1   [ASK IF SChatN <> 6]

How comfortable would you be asking a neighbour to keep a set of keys to your home for emergencies, for example if you were locked out?

1. Very comfortable
2. Fairly comfortable
3. Fairly uncomfortable
4. Very uncomfortable

NComfort2   [ASK IF HAVE CHILDREN AGED < 11 (BCAGE3=1,2) AND SChatN <> 6]

How comfortable would you be asking a neighbour to mind your child(ren) for half an hour?

1. Very comfortable
2. Fairly comfortable
3. Fairly uncomfortable
4. Very uncomfortable

NComfort3   [ASK IF SChatN <> 6]

If you were ill and at home on your own, and needed someone to collect a few shopping essentials, how comfortable would you feel asking a neighbour to do this for you?

1. Very comfortable
2. Fairly comfortable
3. Fairly uncomfortable
4. Very uncomfortable

SPull [ASK ALL]

To what extent would you agree or disagree that people in your neighbourhood pull together to improve the neighbourhood?

1. Definitely agree

2. Tend to agree

3. Tend to disagree

4. Definitely disagree

5. Nothing needs improving

[SBeNeighB only asked in Q2 and Q3 2022]

SBeNeighB [ASK ALL]
To what extent do you agree or disagree with the statement 'I feel like I belong to this neighbourhood'?
1. Strongly agree,
2. Agree,
3. Neither agree or disagree,
4. Disagree
5. Strongly disagree

STrust [ASK ALL]

Thinking about the people who live in this neighbourhood, to what extent do you believe they can be trusted?

1. **Many** of the people can be trusted

2. **Some** of the people can be trusted

3. **A few** of the people can be trusted

4. **None** of the people can be trusted

5. Just moved here

-8. Don't know

STrustGen2 [ASK ALL]

On a scale where 0 (zero) is not at all and 10 (ten) is completely, in general how much do you think people can be trusted?

(Scale: 0 not at all, 10 completely)

-9. Prefer not to say

SIntro5   **[ASK ALL]**

The next questions refer to your wider local area. Please think of the area within 15 to 20 minutes walking distance from your home.

Slocsat   **[ASK ALL]**

Overall, how satisfied or dissatisfied are you with your local area as a place to live?

1. Very satisfied
2. Fairly satisfied
3. Neither satisfied nor dissatisfied
4. Fairly dissatisfied
5. Very dissatisfied

STogeth   **[ASK ALL]**

To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?

1. Definitely agree
2. Tend to agree
3. Tend to disagree
4. Definitely disagree
5. There are too few people in the local area
6. People in this area are all of the same background

BetWors2 (QB5)   **[ASK ALL]**

Do you think that over the **past two years** your area has …?

1. got better to live in
2. got worse to live in
3. not changed much (hasn't got better or worse)
4. Have not lived here long enough to say

Assets2 (QB1)   **[ASK ALL]**

Which of these are located within a 15 to 20-minute walk from your home?

1. General/grocery shop
2. Pub
3. Park
4. Library
5. Community centre/hall
6. Sports centre/club
7. Youth centre/club

8. Health centre/GP

9. Chemist

10. Post Office

11. Primary school

12. Secondary school

13. Place of worship such as a church, mosque, temple

14. Public transport links

15. None of the above [EXCLUSIVE]

SatAsset   [ASK ALL]

Generally, how satisfied are you with the local services and amenities in your local area?

1. Very satisfied

2. Fairly satisfied

3. Neither satisfied nor dissatisfied

4. Fairly dissatisfied

5. Very dissatisfied

Vnbv   [ASK ALL]

How important is it for you personally that you have opportunities to mix with people from different backgrounds?

1. Very important

2. Important

3. Neither important nor unimportant

4. Not very important

5. Not at all important

[STrustGen2B only asked in Q2 and Q3 2022]

STrustGen2B [ASK ALL]

On a scale of 0-10, where 0 is not at all, and 10 is completely, in general how much do you trust most people?
[0-10 scale]

Section 4: Civic engagement

TIMING POINT 4

PIntro1 [ASK ALL]

Due to the COVID-19 pandemic it may have been difficult to carry out your usual activities. Despite this, we are still interested in the activities you have been able to do. The next questions are about influencing political decisions and local affairs.

CivPart [ASK ALL]

In the **last 12 months**, that is since [DATE ONE YEAR AGO], have you…?

Please select all that apply.

1. Contacted a local official such as a local councillor, MP, government official, mayor, or public official working for the local council (Please do not include any contact for personal reasons, for example housing repairs or contact through work)

2. Attended a public meeting, rally, or taken part in a public demonstration or protest

3. Signed a paper petition or an online/e-petition

4. None of these [EXCLUSIVE]

Partoft [ASK IF NOT ((NONE/DK/REF IN CIVPART)

And over the **last 12 months**, how often have you done [this kind of thing/**all** of the things you've just mentioned]?
This includes:

[LIST THINGS MENTIONED]

1. At least once a week

2. Less than once a week but at least once a month

3. Less often than once a month

CivConsult [ASK ALL]

In the **last 12 months**, that is since [DATE ONE YEAR AGO], have you taken part in a **consultation** about local services or issues in your local area through any of these ways?

Please select all that apply.

1. Completing a paper or online questionnaire

2. Attending a public meeting

3. Being involved in a face-to-face or online group

4. None of these [EXCLUSIVE]

Conoft   **[ASK IF CIVCONSULT=1-3]**

And over the **last 12 months**, how often have you done [this kind of thing/**all** of the things you've just mentioned]?

This includes:

[LIST THINGS MENTIONED]

1. At least once a week

2. Less than once a week but at least once a month

3. Less often than once a month

CivActIntro   [ASK ALL]

The following questions are about activities in your local community.

CivAct1   [ASK ALL AGED 18 OR OVER (IF AGEIF>17 OR AGEIF3>1)]

In the **last 12 months**, that is since [DATE ONE YEAR AGO] have you done any of these things? Please include any activities you have already mentioned but not any related to your job.

Please select all that apply.

1. Been a local councillor (for local authority, town or parish)

2. Been a school governor

1. Been a volunteer special constable or volunteer at a higher rank

3. Been a magistrate

4. None of the above [EXCLUSIVE]

CivAct2   [ASK ALL]

And again, in the **last 12 months**, that is since [DATE ONE YEAR AGO], have you been a member of any of the following decision making groups in your local area? Please include online groups and any activities you have already mentioned. Please do not include any activities related to your job.

Please select all that apply.

1. A group making decisions on local health services

2. A decision making group set up to regenerate the local area

3. A decision making group set up to tackle local crime problems

4. A tenants' group decision making committee

5. A group making decisions on local education services

6. A group making decisions on local services for young people

7. Another group making decisions on services in the local community

8. None of these [EXCLUSIVE]

PAffLoc   **[ASK ALL]**

To what extent do you agree or disagree that you **personally** can influence decisions affecting your local area?

1. Definitely agree
2. Tend to agree
3. Tend to disagree
4. Definitely disagree

PInfl   **[ASK ALL]**

How important is it for you **personally** to feel that **you** can influence decisions in your local area?

1. Very important
2. Quite important
3. Not very important
4. Not at all important

PCSat   **[ASK ALL]**

Generally speaking, would you like to be more involved in the decisions your local council makes which affect your local area?

1. Yes
2. No
3. Depends on the issue

PIfHow   **[ASK ALL]**

If you wanted to influence decisions in your local area **how** would you go about it?

Please select all that apply.

    A.   Contact the local council /a council official

    B.   Contact my local councillor

    A.   Contact my MP

    B.   Contact my assembly member (for London)

    C.   Sign a paper petition

    D.   Sign an e-petition/online petition

    E.   Organise a paper petition

    F.   Organise an e-petition/online petition

    G.   Attend a local council meeting

    H.   Attend a public meeting

    I.   Contact local media or journalists

    J.   Organise a group (for example, campaign/action group)

    K.   Other (type in)

-8. Don't know

PIfEas   **[ASK ALL]**

Which, if any, of these might make it easier for **you** to influence decisions in your local area?

Please select all that apply.

1. If I had more time

2. If the local council got in touch with me and asked me

3. If I could give my opinion online /by email

4. If I knew what issues were being considered

5. If it was easy to contact my local councillor

6. If I knew who my local councillor was

7. If I could get involved in a group (not online) making decisions about issues affecting my local area/neighbourhood

8. If I could get involved in an online group making decisions about issues affecting my local area/neighbourhood

9. Something else (type in)

10. None of these [EXCLUSIVE]

[PAffLocB only asked in Q2 and Q3 2022]

PAffLocB [ASK ALL]

To what extent do you agree or disagree with the statement 'I don't have any say in what the government does'?
1. Strongly agree,
2. Agree,
3. Neither agree or disagree,
4. Disagree
5. Strongly disagree

Section 5: Volunteering

TIMING POINT 5

CharServ   **[ASK IF SCREENREADER=2]**

Excluding any paid or unpaid work or help, have you **used** any of these charity services within the **last 12 months**?

Please select all that apply.

	Yes	No
Food banks (for example, The Trussell Trust)		
Mental health charities (for example, Samaritans, Mind, support helplines)		
Physical health, wellbeing support and disability groups (for example, Macmillan Cancer Support, St John Ambulance, Great Ormand Street Hospital, Scope)		
Housing charities (for example, Joseph Rowntree Housing Trust, Centre Point, Shelter)		
Loneliness and befriending charities (for example, Age UK)		
Youth clubs and groups, either for yourself or for a child (for example, Scouts, youth centres, play groups)		
Victim support and rehabilitation services (for example, women's shelters, social justice, victim arbitration)		
Training and skills provided by charities (for example, employability skills such as interview preparation, work placements, mentoring)		
Arts, culture, leisure, or sport supported by charities (for example, public museums, National Trust, Parkrun)		
Advocacy and Legal services charities (for example, Citizen's Advice Bureau, Legal Aid)		
Other charity service		

Scripting note: This is to be set up as a matrix grid.

CharServSR   **[ASK IF SCREENREADER=1]**

Excluding any paid or unpaid work or help, have you **used** any of the below charity services within the **last 12 months**?

Please select all that apply.

1. Food banks
2. Mental health charities
3. Physical health, wellbeing support and disability groups
4. Housing charities
5. Loneliness and befriending charities
6. Youth clubs and groups, either for yourself or for a child
7. Victim support and rehabilitation services
8. Training and skills provided by charities
9. Arts, culture, leisure, or sport supported by charities

10. Advocacy and legal services charities

11. Other charity services

12. None of the above [excl.]

CharServ_other   [ASK IF CharServ=11 (Other charity service) OR CharServSR=11]

What other charity service have you used within the **last 12 months**?

[open]

-9. Prefer not to say

FIntro1   [ASK ALL]

Due to the COVID-19 pandemic it may have been difficult to carry out your usual activities. Despite this, we are still interested in the activities that you have been able to do. The next questions are about your involvement with groups, clubs or organisations.

FGroupIntro [ASK ALL]

For each of the following types of groups, clubs or organisations, please state whether you have been involved with any of these during the **last 12 months**, that is since [DATE ONE YEAR AGO].

That's anything you've taken part in, supported, or that you've helped in any way, either on your own or with others. Please **exclude** giving money or anything that was a requirement of your job or organised through your employer.

FGroupA-FGroupP   [ASK IF SCREENREADER=2]/[RANDOMISE]

Have you been involved with any of the following groups, clubs or organisations during the **last 12 months**?

	Yes	No
Children's education/schools (for example, Parent Teacher Associations, School governor, supporting fairs and fundraising, helping in school, running pupils' clubs)		
Youth/children's activities (outside school) (for example, youth clubs, sports clubs, hobby or cultural groups for children)		
Education for adults (for example, attending or teaching classes, mentoring, cultural groups, Students Union, College governor)		
Sport/exercise (taking part, coaching or going to watch) (for example, sports clubs or groups (such as football, swimming, fishing, golf, keep-fit, hiking), Supporter clubs)		
Religion (for example, attending a place of worship (church, chapel, mosque, temple, synagogue), attending faith-based groups, Saturday/Sunday school)		

	Yes	No
Politics (for example, membership of, or involvement with, political groups, serving as local councillor)		
Older people (for example, involved with groups, clubs or organisations for older people, such as Age UK, pensioner's clubs, visiting, transporting or representing older people)		
Health, Disability and Social welfare (for example, medical research charities, hospital visiting, disability groups, social welfare (such as Oxfam, NSPCC, Samaritans, Citizens Advice Bureau), offering respite care, self-help groups (such as Alcoholics Anonymous))		
Safety, First Aid (for example, Red Cross, St. John Ambulance, Life Saving, RNLI, Mountain Rescue, helping after a disaster)		
The environment, animals (for example, national organisations (such as Greenpeace, National Trust, RSPCA), local conservation groups, preservation societies)		
Justice and Human Rights (for example, special constable, magistrate, legal advice centre, victim Support, prison visiting or aftercare, justice and peace groups, community or race relations, LGBT groups, national organisations (such as Amnesty International))		
Local community or neighbourhood groups (for example, Tenants' / Residents' Association, Neighbourhood Watch, community group, local pressure group)		
Citizens' Groups (for example, Rotary Club, Lion's Club, Women's Institute (WI), Freemasons)		
Hobbies, Recreation/Arts/Social clubs (for example, clubs or groups for the Arts (such as theatres, museums, amateur dramatics, orchestras), hobby or cultural groups (such as local history club, social club)		
Trade union activity (for example, membership of, or involvement with, a trade union.)		

Scripting note: This is to be set up as a matrix grid.

FGroupSR   [ASK IF SCREENREADER=1]

Have you been involved with any of the following groups, clubs, or organisations during the **last 12 months**?

Please select all that apply.

1.   Children's education/schools

2.   Youth/children's activities (outside school)

3.   Education for adults

4.   Sports/exercise (taking part, coaching or going to watch)

5.   Religion

6.   Politics

7. Older people

8. Health, disability and social welfare

9. Safety, first aid

10. The environment, animals

11. Justice and human rights

12. Local community or neighbourhood groups

13. Citizens' groups

14. Hobbies, recreation/arts/social clubs

15. Trade union activity

16. None of the above [excl.]

Scripting note: if any of these are selected, please compute the equivalent at FGroupA-P as follows for routing purposes.

If FGroupSR=1, compute FGroupA=1

If FGroupSR=2, compute FGroupB=1

If FGroupSR=3, compute FGroupC=1

If FGroupSR=4, compute FGroupD=1

If FGroupSR=5, compute FGroupE=1

If FGroupSR=6, compute FGroupF=1

If FGroupSR=7, compute FGroupG=1

If FGroupSR=8, compute FGroupH=1

If FGroupSR=9, compute FGroupI=1

If FGroupSR=10, compute FGroupJ=1

If FGroupSR=11, compute FGroupK=1

If FGroupSR=12, compute FGroupL=1

If FGroupSR=13, compute FGroupM=1

If FGroupSR=14, compute FGroupN=1

If FGroupSR=15, compute FGroupP=1.

Other_P   [ASK ALL]

Have you been involved with any other groups, clubs or organisations in the **last 12 months**?

1. Yes

2. No

P_Oth   [ASK IF Other_P=1]

Please enter the other activities you have been involved with in the **last 12 months** into the box below.

FInfo   **[ASK IF YES AT ANY OF FGROUPA-P]**

The next questions are about your involvement with the groups, clubs and organisations you've just selected.

These are: [List groups selected at FGROUP – main titles only]

FUnPd   **[ASK IF YES AT ANY OF FGROUPA-P]**

In the last 12 months, that is, since [DATE ONE YEAR AGO], have you given **unpaid** help to **[the group, club or organisation/any of the groups, clubs or organisations]** you've just selected in any of the following ways?

Please select all that apply.

- A. Raising or handling money/taking part in sponsored events
- B. Leading a group/member of a committee
- C. Getting other people involved
- D. Organising or helping to run an activity or event
- E. Visiting people
- F. Befriending or mentoring people
- G. Giving advice/information/counselling
- H. Secretarial, admin or clerical work
- I. Providing transport/driving
- J. Representing
- K. Campaigning
- L. Other practical help (for example, helping out at school, shopping)
- M. Any other help
- N. None of the above [EXCLUSIVE]

FUnOft   **[ASK IF YES AT ANY OF FGROUPA-P AND AT LEAST ONE OF CODES A-M SELECTED AT FUnPd)]**

Over the last 12 months, how often have you helped [this/these] group(s), club(s) or organisation(s)?

1. At least once a week
2. Less than once a week but at least once a month
3. Less often than once a month

FUnHrs [ASK IF YES AT ANY OF FGROUPA-P AND AT LEAST ONE OF CODES
A-M SELECTED AT FUnPd]

Now just thinking about the last **4 weeks**. Approximately how many **hours** have you spent helping this/these] group(s), club(s) or organisation(s) in the last 4 weeks?

If you are not sure please provide your best estimate.

SOFT CHECK IF HIGHER THAN 36: You have entered a high number of hours volunteering over the past 4 weeks. If this is not correct please go back and change your answers. Otherwise, please continue to the next question.

Don't know

FIndGpA [ASK IF YES AT ANY OF FGROUPA-P AND AT LEAST ONE OF CODES
A-M SELECTED AT FUnPd]

How did you find out about opportunities to give unpaid help to [this/these groups(s), club(s) or organisation(s)?

Please select all that apply.

A. Through previously using services provided by the group
B. From someone else already involved in the group
C. From a friend not involved in the group/by word of mouth
D. From a member of my family
E. Place of worship
F. School, college, university
G. Doctor's surgery / Community Centre / Library
H. Promotional events/volunteer fair
I. Local events
J. Local newspaper
K. National newspaper
L. TV or radio (local or national)
M. Volunteer bureau or centre
N. Employer's volunteering scheme
O. Social Media
P.
Q. Other internet/organisational website
R. Some other way (type in)

MxFVol2 **[ASK IF YES AT ANY OF FGROUPA-P AND AT LEAST ONE OF CODES A-M SELECTED AT FUnPd]**

Thinking about the unpaid help you've given in the **last 12 months**, have you mixed with....?

Please select all that apply.

1. People of different age groups
2. People of different ethnic groups or religions
3. People with a different social or educational background
4. People who live in different neighbourhoods
5. None of these [EXCLUSIVE]

MxFVol3 **[ASK IF MXFVOL2=1-4]**

Still thinking about the unpaid help you've given in the **last 12 months**, how often have you mixed with the people you have just mentioned?

Please think about all of the people you mix with as part of this activity.

1. Daily
2. Weekly
3. Monthly
4. At least once a year
5. Less often than once a year

-8. Don't know

VolBen **[ASK IF YES AT ANY OF FGROUPA-P AND AT LEAST ONE OF CODES A-M SELECTED AT FUnPd]**

Did you start helping [this/these] groups, clubs or organisations for any of the following reasons?

Please select all that apply.

1. I wanted to improve things/help people
2. I wanted to meet people/make friends
3. The cause was really important to me
4. My friends did it
5. My family did it
6. It was connected with the needs of my family/friends
7. I felt there was a need in my community
8. I thought it would give me a chance to learn new skills
9. I thought it would give me a chance to use my existing skills
10. It helps me get on in my career

11. It's part of my religious belief to help people

12. It's part of my philosophy of life to help people

13. It gave me a chance to get a recognised qualification

14. I had spare time to do it

15. I felt there was no one else to do it

16. None of these [EXCLUSIVE]

VolUnPd   **[ASK IF FUnPd= A-M]**

In the **last 12 months**, have you done any voluntary or unpaid work connected to any of the following areas?

Please select all that apply.

1. Arts (for example, theatre, visual arts and crafts, music, festivals, dance, literature)

2. Museum or gallery (for example, stewarding at a museum or gallery, data analysis and research, museum guide)

3. Heritage (for example, stewarding at a heritage site, trustee or committee member in a heritage or history group, conservation/restoration of sites, supporting conservation of historic objects)

4. Libraries (for example, supporting library staff, management of libraries, library events and groups)

5. Sport (for example, providing transport, coaching or instructing, refereeing, umpiring, officiating, stewarding, administrative or committee role for a sports organisation, activity or event)

6. Other charitable area (type in)

7. None of these [EXCLUSIVE]

EIntro   **[ASK IF DWORKA1 = 1 (EMPLOYEE)]**

Now some questions about Employer Supported Volunteering.

GEmpVol2   **[ASK IF DWORKA1 = 1 (EMPLOYEE)]**

Some employers have schemes for employees to help with community projects, voluntary or charity organisations, or to give money. Have **you** participated in any activities of this sort that were encouraged by your employer, in the **last 12 months, that is since DATE**?

1. Yes - helping only

2. Yes – giving money only

3. Yes - BOTH helping AND giving money

4. No

-8. Don't know

GOften   **[ASK IF GEmpVol2 = 1 OR 3]**

Approximately how many days have you spent giving this kind of help in the last 12 months?

1. Less than a day
2. One day
3. Two days
4. Three days
5. Four days
6. Five or more days

-8. Don't know

BVLon [ASK IF (FGROUPA-P ALL = NO) OR (FUNPD = NONE (N))]

If yes at least one of FGroupA-P AND none at funpd use this text:

(1) You've said that during the last 12 months you have not done any of the following things for any groups, clubs or organisations. Have you done any of these things – **unpaid –** for a group, club or organisation' **in the last five years (that is since YEAR)**? Please select all that apply.

IF no at ALL OF FGROUPA-P use this text:

(2) You said earlier that you have not been involved with any groups, clubs or organisations in the last 12 months. Have you done any of the following things – **unpaid – for a group, club or organisation in the last five years (that is since YEAR)**? Please select all that apply.

(A) Raising or handling money/taking part in sponsored events

(B) Leading the group/member of a committee

(C) Organising or helping to run an activity or event

(D) Visiting people

(E) Befriending or mentoring people

(F) Giving advice/information/counselling

(G) Secretarial, admin or clerical work

(H) Providing transport/driving

(I) Representing

(J) Campaigning

(K) Helping someone who is self-isolating due to coronavirus

(L) Other practical help (for example, helping out at school, shopping)

(M) Any other help

(N) None of the above [EXCLUSIVE]

VYFreq   **[ASK IF ANY OF CODES A-M SELECTED AT BVLon]**

Thinking about the unpaid help you have given to any group, club or organisation in the past, on average how frequently did you do this?

1. At least once a week
2. Less than once a week but at least once a month
3. Less frequently than once a month
4. It was a one-off occasion

VYStop   **[ASK IF ANY OF CODES A-M SELECTED AT BVLon]**

What were the main reasons you stopped giving unpaid help to any groups, clubs or organisations?

Please select all that apply.

A. Not enough time - due to changing home/work circumstances
B. Not enough time – getting involved took up too much time
C. Group/club/organisation finished/closed
D. Moved away from area
E. Due to health problems or old age
F. Group/club/organisation wasn't relevant to me anymore
G. Lost interest
H. It was a one-off activity or event
I. Felt I had done my bit/ someone else's turn to get involved
J. Got involved in another activity instead
K. Didn't get asked to do the things I'd like to
L. Felt the group/club/organisation was badly organised
M. Felt my efforts weren't always appreciated
N. It was too bureaucratic/ too much concern about risk and liability
O. Activity linked to my school/college/university/job I have now left
Q. I didn't feel my contribution made a difference
S. Due to COVID-19 restrictions or concerns
P. Some other reason (type in)

BVHelp [ASK IF (FGROUPA-P ALL = NO) OR (FUNPD = NONE(N)) OR (FUNOFT = LESS OFTEN]

If FUnoFT=Less often use this text:

1) You said earlier that you help group(s), club(s), or organisation(s) occasionally, that is less than once a month. Would you like to spend any more time helping groups, clubs or organisations?

Otherwise, use this text:

(3) Would you like to spend any time helping groups, clubs or organisations?

1. Yes
2. No

VBarr [ASK IF (FGROUPA-P ALL = NO) OR (FUNPD = NONE) OR (FUNOFT = LESS OFTEN]

If never volunteered formally ((FGroup A-P ALL = NO OR FunPd= None) AND BVLON = NONE) use this text:

(1) Which, if any, of these are reasons why you don't give unpaid help to groups, clubs or organisations?

If former formal volunteer (BVLon= A-M) use this text:

(2) Which, if any, of these are reasons why you have not given unpaid help to groups, clubs or organisations in the last 12 months?

If irregular formal volunteer (FunOft= Less than once a month) use this text:

(3) Which, if any, of these are reasons why you don't give unpaid help to groups, clubs or organisations more regularly?

Please select all that apply.

A. I have work commitments
B. I have to look after children/the home
C. I have to look after someone who is elderly or ill
D. I have to study
E. I do other things with my spare time
F. I'm not the right age
G. I don't know any groups that need help
H. I haven't heard about opportunities to give help/ I couldn't find opportunities

I. I'm new to the area

J. I have never thought about it

K. I have an illness or disability that I feel prevents me from getting involved

P. Due to COVID-19 restrictions or concerns

N. It is not my responsibility

O. Some other reason (type in)

IIntro1   [ASK ALL]

The next section asks about any unpaid help you **as an individual** may have given to other people, that is apart from any help given through a group, club or organisation. This could be help for a friend, neighbour or someone else **but not a relative.**

IHlp   [ASK ALL]

In the **last 12 months**, that is, since [DATE ONE YEAR AGO], have you done any of these things, **unpaid**, for someone who was **not a relative**?

Please select all that apply.

1. Keeping in touch with someone who has difficulty getting out and about (visiting in person, telephoning or e-mailing)
2. Doing shopping, collecting pension or paying bills
3. Cooking, cleaning, laundry, gardening or other routine household jobs
4. Decorating, or doing any kind of home or car repairs
5. Babysitting or caring for children
6. Sitting with or providing personal care (for example, washing, dressing) for someone who is sick or frail
7. Looking after a property or a pet for someone who is away
8. Giving advice
9. Writing letters or filling in forms
10. Representing someone (for example, talking to a council department or to a doctor)
11. Transporting or escorting someone (for example, to a hospital or on an outing)
12. Anything else
13. None of these [EXCLUSIVE]

IHlpOft   [ASK IF IHLP=1-12]

Over the **last 12 months**, that is, since [DATE ONE YEAR AGO], about how often have you done [this/these things?]?

This includes:

(LIST RESPONSES GIVEN AT IHLP)

1. At least once a week

2. Less than once a week but at least once a month

3. Less often than once a month

IHlpHrs **[ASK IF IHLP=1-12]**

In the **last 4 weeks,** approximately how many **hours** have you spent doing [this/these things?? If you are not sure please provide your best estimate.

Answer must be in the range from 0 up to 999: _____

SOFT CHECK IF HIGHER THAN 36: You have entered a high number of hours over the past 4 weeks. If this is not correct please go back and change your answers. Otherwise, please continue to the next question.

Don't know

GIntro1 **[ASK ALL]**

Next are some questions about giving to charity.

GGroup **[ASK ALL]**

In the **last 4 weeks**, have you given money to charity in any of the following ways? Please **exclude** donating goods or prizes.

Please select all that apply.

Donations

A. Money to collecting tins (for example, door-to-door, in the street, in a pub, at work, on a shop counter)

B. Collection at church, mosque or other place of worship

C. Collections using a charity envelope/cheque in the post

D. Covenant or debit from salary, payroll giving

E. Donation – via direct debit, standing order

F. Giving to people begging on the street

G. Donation – in person or on phone (excluding online or via text message)

H. Donation – online/via website

I. Donation – by text message

J. Donation – via an ATM/cash machine

K. Donation – made through contactless technology

Purchases/fundraising

L. Buying raffle tickets (NOT national or health lottery)

M. Buying goods from a charity shop, catalogue or online

N. Making a purchase where the price includes a charitable donation/or where you can add a charitable donation to the purchase

O. Buying tickets or spending money at fundraising events (for example, charity dinners, fetes, jumble sales)

Sponsorship

P. Sponsorship (not online)

Q. Sponsorship (online)

Other

R. Other method of giving (excluding donating goods or prizes) (type in)

S. Did not give money to charity [EXCLUSIVE]

GivMon   [ASK IF GGROUP=A-R]

In the **last 12 months**, have you given any money to any of the following charity sectors?

Please select all that apply.

1. Arts (for example, theatre, visual arts and crafts, music, festivals, dance, literature)

2. Museums and/or galleries

3. Heritage (for example, heritage sites, conservation/restoration, supporting conservation of historic objects)

4. Libraries (for example, library donation boxes, membership of library friends schemes)

5. Sports (for example, sports organisations, local sports clubs or facilities, sports development charities)

6. Other charitable area (type in)

7. None of these [EXCLUSIVE]

GivAmt   [ASK IF GGROUP= A-R]

Approximately how much have you given to charity in the **last 4 weeks?**

Please enter the amount to the nearest pound.

Please exclude buying goods.

If you are not sure please provide your best estimate.

-9. Prefer not to say

Caus4w   [ASK IF GGROUP= A-R]

To which of these causes have you given money in the **last 4 weeks**?

Please select all that apply.

A. Schools, colleges, universities or other education

B. Children or young people (outside school)

C. Sports/exercise

D. Religion/Place of Worship

E. Older people

F. Overseas Aid / Disaster Relief

G. Medical Research

H. Hospitals and Hospices

I. Physical/ Mental Healthcare/Disabled people (including blind or deaf people)

J. Social Welfare

K. Conservation, the environment and heritage

L. Animal Welfare

M. The arts and museums

N. Hobbies/Recreation/Social clubs

O. Some other cause (type in)

P. None of these [EXCLUSIVE]

CausLN   [ASK IF GGROUP= A-R]

Were these donations for ...?

1. Local charities

2. National or international charities

3. Both local charities and national or international charities

-8. Don't know

TEUse2 (QB2)   [ASK ALL]

Would any of these things encourage you to start giving to charity or to increase the amount you currently give?

Please select all that apply.

1. More information about charities I could support

2. Knowing that my money will be spent locally

3. Receiving letter/email of thanks from the charity

4. Receiving information on what has been done with my donation

5. Being asked to increase my donation

6. Confidence that the money will be used efficiently

7. More tax efficient methods (for example, Gift Aid, giving via self-assessment)

8. More generous tax relief

9. Being asked by someone I know

10. Having more money

11. If payroll giving were available

12. If the charity helped me/someone close to me

13. None of these [EXCLUSIVE]

Section 6: Social action
TIMNG POINT 6

SAIntro **[ASK ALL]**

Due to the COVID-19 pandemic it may have been difficult to carry out your usual activities. Despite this, we are still interested in the activities that you have been able to do. The next questions are about getting involved in your local area.

LocAtt **[ASK ALL]**

To what extent do you agree or disagree with the following statement?

When people in this area get involved in their local community, they really can change the way that their area is run.

1. Definitely agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Definitely disagree

LocInvNew2 **[ASK ALL]**

Have you been involved in any of the following activities, in the **last 12 months, that is since DATE**? Please only include those activities that were **unpaid.**

Please don't include anything where you signed a petition but took no further action.

Please select all that apply.

1. Trying to set up a new service/amenity for local residents
2. Trying to stop the closure of a service/amenity
3. Trying to stop something else happening in my local area
4. Running local services on a **voluntary** basis (for example, childcare, youth services, parks, community centres)
5. Organising a community event (for example, a street party)
6. Another local issue (type in)
7. None of these [EXCLUSIVE]

LocPeopNew   **[ASK IF LocInvNew2 <> (1 AND 2 AND 3 AND 4 AND 5 AND 6)]**

Have you been aware of **other** local people being involved in any of these activities over the **last 12 months**?

[LIST FILTERED TO EXCLUDES ANY RESPONSES SELECTED AT LOCINVNEW]

[DISPLAY ON SCREEN]: In the **last 12 months**, I have been aware of other local people getting involved in...

1. Trying to set up a new service/amenity for local residents
2. Trying to stop the closure of a service/amenity
3. Trying to stop something else happening in my local area
4. Running local services on a **voluntary** basis (for example, childcare, youth services, parks, community centres)
5. Organising a community event (for example, a street party)
6. Another local issue (type in)
7. None of these [EXCLUSIVE]

LocAct   **[ASK IF LocInvNew2 = 1-6]**

In the **last 12 months**, in what ways have you been involved in [this activity or issue / these activities or issues]?

[DISPLAY CODES SELECTED AT LocInvNew2]

Please select all that apply.

A. I started up the activity (solely or jointly)
B. I managed the activity (solely or jointly)
C. I participated in a discussion on this issue/event (online or in person)
D. I helped fundraise
E. I got more people involved
F. I contributed specialist skills
G. I donated money
H. I offered non-monetary donations or contributions
I. I campaigned
J. I helped raise awareness locally
K. I helped organise a petition
L. I signed a petition

M. I offered other practical support

N. Some other way (type in)

LocOft   [ASK IF LocInvNew2 = 1-6]

On how many occasions in the **last 12 months** have you spent time helping with [this activity or issue / all of these activities or issues]?

[DISPLAY CODES SELECTED AT LocInvNew2]

1. On one occasion only

2. On 2 or 3 occasions

3. On four or five occasions

4. Or more frequently

LocHow   [ASK IF LocInvNew2 = 1-6]

How did you find out how to get involved with [this activity or issue / these activities or issues]?

[DISPLAY CODES SELECTED AT LocInvNew2]

Please select all that apply.

A. I was the person/one of the people who started the action

B. I was asked to get involved by someone I already knew

C. I was asked to get involved by someone I hadn't previously known

D. I saw a leaflet/poster/flyer

E. I read about it in the local newspaper

F. Via a local community/neighbourhood/residents group

G. Via an online forum or social network site

H. Some other way (type in)

LocMot2 (QB4)   [ASK IF LocInvNew2 = 1-6]

Why did you get involved in [the local issue or activity/all of the local issues or activities]?

[DISPLAY CODES SELECTED AT LocInvNew2]

Please select all that apply.

1. To serve my community/felt it was my responsibility
2. To improve local services/not happy with existing provision
3. To resolve an issue
4. My political beliefs
5. My religious beliefs
6. An earlier positive experience of getting involved
7. I was asked to get involved
8. To have my say
9. To meet people/make friends
10. It was connected to the needs of family/friends
11. To give me a chance to learn new skills/use my existing skills
12. To help my career
13. I had spare time to do it
14. I wanted an interest outside of work
15. Some other reason (type in)

LocWant   **[ASK IF LocPeopNew=1-6]**

You said you had been aware of **other** local people in your area getting involved with:

[ONLY DISPLAY ANSWERS SELECTED AT LocPeopNew]

Trying to set up a new service or amenity

Trying to stop the closure of a service or amenity

Trying to stop something happening in your local area

Running local services on a **voluntary** basis

Organising a community event such as a street party

Another issue affecting your local area

Would you **like** to have been involved in [this local issue / any of these local issues]?
1. Yes
2. No

LocBarr1   [ASK IF LocWant = 1 or 2]

IF YES AT LocWant: Why didn't you get involved in this [this local issue or activity / any of these local issues or activities]?

IF NO At LocWant: Why didn't you want to get involved in [this local issue or activity / any of these local issues or activities]?

[ONLY DISPLAY ANSWERS SELECTED AT LocPeopNew]

Please select all that apply.

1. I don't have time
2. I do other voluntary activities
3. Was not asked to get involved
4. Have never thought about it
5. Did not know how to get involved
6. Due to illness or disability
7. Don't feel it's my responsibility
8. Did not feel I could make a difference
9. Don't have the right skills
10. Not confident enough
11. Don't know people in my area well enough
12. I don't get on with people in my local area
13. Didn't agree with the issue or feel strongly enough about it
14. Red tape/ bureaucracy/legal barriers
15. Just not interested
16. Some other reason (type in)

Section 7: Subjective wellbeing

TIMING POINT 7

WellIntro   **[ASK ALL]**

The next questions ask about your feelings on aspects of your life. They are included to help measure people's wellbeing and the information produced will not identify you or anyone in your household.

There are no right or wrong answers. For each of these questions please give an answer on a scale of 0 to ten, where 0 is 'not at all' and 10 is 'completely'.

WellB1   **[ASK ALL]**

Overall, how satisfied are you with your life nowadays?

(SCALE: 0 (Not at all satisfied) to 10 (Completely satisfied))

-9. Prefer not to say

WellB4   **[ASK ALL]**

Overall, to what extent do you feel the things you do in your life are worthwhile?

(SCALE: 0 (Not at all worthwhile) to 10 (Completely worthwhile))

-9. Prefer not to say

WellB2   **[ASK ALL]**

Overall, how happy did you feel yesterday?

(SCALE: 0 (Not at all happy) to 10 (Completely happy))

-9. Prefer not to say

WellB3   **[ASK ALL]**

Overall, how anxious did you feel yesterday?

(SCALE: 0 (Not at all anxious) to 10 (Completely anxious))

-9. Prefer not to say

Lon1   **[ASK ALL]**

How often do you feel that you lack companionship?

1. Often
2. Some of the time
3. Hardly ever or Never

-9. Prefer not to say

Lon2   [ASK ALL]

How often do you feel left out?

1. Often
2. Some of the time
3. Hardly ever or never

-9. Prefer not to say

Lon3   [ASK ALL]

How often do you feel isolated from others?

1. Often
2. Some of the time
3. Hardly ever or never

-9. Prefer not to say

SCRIPTING NOTE: LON1-3 SET UP AS A MATRIX GRID IF SCREENREADER=2. IF SCREENREADER=1, PLEASE SHOW ON SEPARATE SCREENS.

LonOft   [ASK ALL]

How often do you feel lonely?

1. Often/always
2. Some of the time
3. Occasionally
4. Hardly ever
5. Never

-9. Prefer not to say

Section 8: Demographics Part 2

TIMING POINT 8

IntroHTen2   [ASK ALL]

The following questions are about you and your circumstances.

HTen1   [ASK ALL]

Do you (or your household) own or rent this accommodation?

1. Own it outright
2. Buying it with the help of a mortgage/loan
3. Part own and part rent (shared ownership)
4. Rent it (includes all those who are on Housing Benefit or Local Housing Allowance)
5. Live here rent-free (including rent-free in relative's/friend's property but excluding squatters)
6. Squatting

-8. Don't know

HLLord   [ASK IF (HTEN1 = 3, 4 OR 5)]

Who is your landlord?

Please select the first one that applies.

1. The local authority/council/ALMO
2. A housing association, RSL, charitable trust or Local Housing Company
3. Employer (organisation) of a household member
4. Another organisation
5. Relative/acquaintance of any current household member from before this tenancy started
6. Employer (individual) of a household member
7. *Another individual private landlord*

-8. Don't know

Ethnic   [ASK ALL]

Which one of the following best describes your ethnic group or background?
Please select one option.

WHITE

1. English/Welsh/Scottish/Northern Irish/British
2. Irish
3. Gypsy or Irish Traveller
4. Any other White background (type in)

   MIXED

5. White and Black Caribbean
6. White and Black African
7. White and Asian
8. Any other mixed/multiple ethnic background (type in)

ASIAN OR ASIAN BRITISH

9. Indian
10. Pakistani
11. Bangladeshi
12. Chinese
13. Any other Asian background (type in)

BLACK OR BLACK BRITISH

14. African
15. Caribbean
16. Any other Black/African/Caribbean background (type in)

OTHER ETHNIC GROUP

17. Arab
18. Any other ethnic group (type in)
19. Prefer not to say

Citzen   [ASK ALL]

Are you a citizen of any of the following?

Citizenship means you are entitled to a passport issued by that country.

Please select all that apply

1. The United Kingdom (Great Britain and Northern Ireland)

2. Republic of Ireland

3. Any other member state of the European Union

4. Any other country elsewhere in the world

-8. Don't know

-9. Prefer not to say

SMain   [ASK ALL]

Which language do you speak most often at home? Please choose your **main** language.
If you speak English and another language equally please select both of these codes.

1. English

2. Other language

SGood   [ASK IF SMain =2]

In day-to-day life, how good are you at speaking English when you need to? For example,
to have a conversation on the telephone or talk to a professional such as a teacher or a
doctor?

1. Very good

2. Fairly good

3. Not very good

4. Not at all good

Relig   [ASK ALL]

What is your religion?

1. No religion

2. Christian (including Church of England, Catholic, Protestant and all other Christian
    denominations)

3. Buddhist

4. Hindu

5. Jewish

6. Muslim

7. Sikh

8. Any other religion (type in)

-9. Prefer not to say

RelAct [ASK IF RELIG<>1]

Do you consider that you are actively practising your religion?

1. Yes
2. No

-9. Prefer not to say

GHealth [ASK ALL]

How is your health in general?

1. Very good
2. Good
3. Fair
4. Bad
5. Very bad

-9. Prefer not to say

DIll [ASK ALL]

Do you have any physical or mental health conditions or illnesses lasting or expected to last for 12 months or more?

1. Yes
2. No

-9. Prefer not to say

DIll2 [ASK IF DILL=1]

Does your condition or illness/do any of your conditions or illnesses] reduce your ability to carry out day-to-day activities?

1. Yes, a lot
2. Yes, a little
3. Not at all

-9. Prefer not to say

QHealthM [ASK ALL]

Do you currently have any kind of mental health conditions or illness, even if it hasn't been formally diagnosed?

1. Yes
2. No

-9. Prefer not to say

QHealthW   [ASK IF QHEALTHM=1]

Which of the following mental health conditions or illnesses do you have?

Please select all that apply.

1. Stress
2. Depression (including postnatal)
3. Anxiety or panic attacks
4. Obsessive or compulsive disorder
5. Manic depression or bipolar disorder
6. Schizophrenia
7. Schizo-affective disorder
8. Personality disorder
9. Eating disorder such as anorexia or bulimia
10. Post-traumatic stress syndrome
11. Psychotic illness/psychosis
12. Some other mental health condition or illness (type in)
-9. Prefer not to say

QHealthD   [ASK IF QHEALTHM=1 AND QHEALTHW=1-12]

And for which, if any, of these mental health conditions or illnesses have you received a formal diagnosis from a doctor or other relevant professional?

Please select all that apply.

Scripting note: only display codes selected at QHealthW.

1. Stress
2. Depression (including postnatal)
3. Anxiety or panic attacks
4. Obsessive or compulsive disorder
5. Manic depression or bipolar disorder
6. Schizophrenia
7. Schizo-affective disorder
8. Personality disorder
9. Eating disorder such as anorexia or bulimia
10. Post-traumatic stress syndrome
11. Psychotic illness/psychosis
12. Some other mental health condition or illness (type in)
13. None of the above
-9. Prefer not to say

RCare   [ASK ALL]

Do you have any caring responsibilities for a member of your immediate family or a close relative outside of your household who has any long-standing illness, disability or infirmity?

1.   Yes

2. No

-9. Prefer not to say

RCareHrs   [ASK IF RCARE=1]

Including travelling time, approximately how long do you spend caring for this person/these people in an average week?

1.   0 to 2 hours

2.   3 to 4 hours

3.   5 to 9 hours

4.   10 to 19 hours

5.   20 to 29 hours

6.   30 hours or more

-8. Don't know

SId   [ASK ALL]

Which of the following best describes your sexual orientation?

We are asking this question so that we can compare the experiences of different groups in society.

1.   Straight or Heterosexual

2.   Gay or Lesbian

3.   Bisexual

4.   Other sexual orientation (type in)

5.   Prefer not to say

Employment status

TIMING POINT 9

EIntro1   **[ASK ALL]**

The next questions about your work and employment.

Wrking   **[ASK ALL]**

Did you do any paid work in the seven days ending Sunday the [date last Sunday], either as an employee or as self-employed?

1. Yes
2. No

HARD CHECK IF WRKING <> DWORKA: You gave a different answer earlier when asked if you had a paid job. Please select the answer that needs amending.

1.   Earlier question about whether you currently have a paid job [loop to DWorkA]

Whether you have done any paid work in the last seven days [loop back to Wrking]

SchemeT   **[ASK IF WRKING = NO]**

Were you on a government scheme for employment training?

1. Yes
2. No

-8. Don't know

JbAway   **[ASK IF WRKING = NO AND (SCHEMET = NO OR DK)]**

Did you have a job or business you were away from?

1. Yes
2. No
3. I'm waiting to take up a new job/business already obtained

OwnBus   **[ASK IF JBAWAY = 2, 3]**

Did you do any **unpaid** work in that week for any business that you own?

1. Yes
2. No

RelBus   **[ASK IF OWNBUS = 2]**

Did you do any unpaid work in that week for a business that a relative owns?

1. Yes
2. No
3.

Looked   **[ASK IF (RELBUS = NO AND JBAWAY = 2,3)]**

Thinking of the four weeks ending Sunday the [date last Sunday]. were you looking for any kind of paid work or a place on a government training scheme at any time in those four weeks?

1. Yes
2. No

StartJ   **[ASK IF ((LOOKED = YES (1)) OR (JBAWAY = WAITING (3))]**

If a job or a place on a government training scheme had been available in the week ending Sunday the [date last Sunday], would you have been able to start within 2 weeks?

1. Yes
2. No

LKTime   **[ASK IF ((LOOKED = YES (1)) OR (JBAWAY = WAITING (3))]**

How long [IF LOOKED=1: have you been looking/IF JBAWAY=3: were you looking] for paid work/a place on a government scheme?

1. Not yet started
2. Less than 1 month
3. 1 month but less than 3 months
4. 3 months but less than 6 months
5. 6 months but less than 12 months
6. 12 months or more

-8. Don't know

-9. Prefer not to say

Whynlk   **[ASK IF LOOKED = NO (2)]**

What was the main reason you did not seek any work in the last 4 weeks?

1. Student
2. Looking after the family/home
3. Temporarily sick or injured
4. Long-term sick or disabled
5. Retired from paid work
6. Other reason

-9. Prefer not to say

Whynsrt   [ASK IF STARTJ = NO (2)]

What was the main reason you would not have been able to start work within two weeks?

1. Student
2. Looking after the family/home
3. Temporarily sick or injured
4. Long-term sick or disabled
5. Retired from paid work
6. Some other reason

-9. Prefer not to say

Infstud   [ASK ALL]

Are you at present [IF (AGEIF>15 AND <20) OR AGEIF3=1,2:at school or 6th form college or] enrolled on any full-time or part-time education course excluding leisure classes?

Please include correspondence courses and open learning as well as other forms of full-time and part-time education course.

1. Yes – full time student
2. Yes – part-time student
3. No

EverWk   [ASK IF (WRKING=2) AND (SCHEMET=2,-8) AND (JBAWAY=2,3) AND(OWNBUS=2) AND (RELBUS=2)]

Have you **ever** had a paid job, apart from casual or holiday work [if jbaway=3: or the job you are waiting to begin)?

1. Yes
2. No

LeavWk   [ASK IF EVERWK=1]

When did you leave your last **paid** job?

 Please enter the month and year below.

SCRIPTING NOTE: Month should be a drop-down list while year is a numeric box with range 00-99. To appear on same screen with drop-down list above the numeric box.

OcOrg   [ASK IF (WRKING = YES) OR (SCHEMET = YES) OR (JBAWAY = YES) OR (OWNBUS = YES) OR (RELBUS = YES) OR (EVERWK = YES)]

Which of the following types of organisation [(IF WRKING=1 OR SCHEMET=1 OR JBAWAY=1 OR OWNBUS=1 OR RELBUS=1): do/ (IF EVERWK=1): did] you work for?

1. Private sector firm or company, including for example limited companies and PLCs
2. Nationalised industry or public corporation, including for example the Post Office and the BBC
3. Other public sector employer, including for example Central Government/Civil Service/Government Agencies, Local Authority/Local Educational Authority, Universities, Health Authority/NHS Hospitals/NHS Trusts/GP surgeries, Police/Armed Forces
4. Charity/Voluntary sector, including for example charitable companies, churches, trade unions
5. Other (type in)

-8. Don't know

OccT   [ASK IF (WRKING = YES) OR (SCHEMET = YES) OR (JBAWAY = YES) OR (OWNBUS = YES) OR (RELBUS = YES) OR (EVERWK = YES)]

[(IF WRKING=1 OR SCHEMET=1 OR JBAWAY=1 OR OWNBUS=1 OR RELBUS=1): What was your main job in the week ending Sunday the [DATE]?

IF EVERWK=1: What was your last main job?]

Please enter your full job title.

OccD   [ASK IF (WRKING = YES) OR (SCHEMET = YES) OR (JBAWAY = YES) OR (OWNBUS = YES) OR (RELBUS = YES) OR (EVERWK = YES)]

[(IF WRKING=1 OR SCHEMET=1 OR JBAWAY=1 OR OWNBUS=1 OR RELBUS=1): What do you mainly do in your job?

IF EVERWK=1: What did you mainly do in your job?]

Please give as much detail as possible, and include any special qualifications and training needed to do the job.

Soft check.Occd   [If less than 40 characters entered at OccD]

That is a short answer. Please record as much detail as possible.

Stat **[ASK IF (WRKING = YES) OR (SCHEMET = YES) OR (JBAWAY = YES) OR (OWNBUS = YES) OR (RELBUS = YES) OR (EVERWK = YES)]**

[(IF WRKING=1 OR SCHEMET=1 OR JBAWAY=1 OR OWNBUS=1 OR RELBUS=1): Are you working as an employee or are you self-employed?

IF EVERWK=1: Were you working as an employee or were you self-employed?]

1. Employee
2. Self-employed

SVise **[ASK IF STAT = 1]**

[(IF WRKING=1 OR SCHEMET=1 OR JBAWAY=1 OR OWNBUS=1 OR RELBUS=1): In your job, do you have formal responsibility for supervising the work of other employees?

IF EVERWK=1: In your job, did you have formal responsibility for supervising the work of other employees?]

1. Yes
2. No

EmpNo **[ASK IF STAT = 1]**

[(IF WRKING=1 OR SCHEMET=1 OR JBAWAY=1 OR OWNBUS=1 OR RELBUS=1): How many people work for your employer at the place where you work?

IF EVERWK=1: How many people worked for your employer at the place where you worked?]

1. 1 to 24
2. 25 to 249
3. 250 to 499
4. 500 or more

-8. Don't know

Solo   **[ASK IF STAT = 2]**

[(IF WRKING=1 OR SCHEMET=1 OR JBAWAY=1 OR OWNBUS=1 OR RELBUS=1): Are you working on your own or do you have employees?

IF EVERWK=1: Were you working on your own or did you have employees?]

1. On own/with partner(s) but no employees
2. With employees

SENo   **[ASK IF SOLO = 2]**

[(IF WRKING=1 OR SCHEMET=1 OR JBAWAY=1 OR OWNBUS=1 OR RELBUS=1): How many people do you employ at the place where you work?

IF EVERWK=1: How many people did you employ at the place where you worked?

1. 1 to 24
2. 25 to 249
3. 250 to 499
4. 500 or more

-8. Don't know

FtPtWk   **[ASK IF (WRKING = YES) OR (SCHEMET = YES) OR (JBAWAY = YES) OR (OWNBUS = YES) OR (RELBUS = YES) OR (EVERWK = YES)]**

[(IF WRKING=1 OR SCHEMET=1 OR JBAWAY=1 OR OWNBUS=1 OR RELBUS=1): In your (main) job are you working:

IF EVERWK: In your (main) job were you working:]

1. Full time (30+ hours a week)
2. Part time (less than 30 hours per week)

Ifpqual   **[ASK IF AGEIF < 70 OR AGEIF3<13]**

Do you have any qualifications from each of the following....

Please select all that apply.

1. From school, college or university
2. Connected with work
3. From government schemes
4. No qualifications [excl.]

-8. Don't know

-9. Prefer not to say

Edqual ASK IF IFPQUAL = 1/2/3/DK/PREFER NOT TO SAY]

Starting from the top of this list, please look down the list of qualifications and select the first one you come to that you have passed.

1. Higher degree/postgraduate qualifications

2. First degree (including BEd) Postgraduate Diplomas/Certificates (including PGCE) Professional qualifications at Degree level (such as chartered accountant/ surveyor) NVQ/SVQ Level 4 or 5

3. Diplomas in higher education/ other HE qualification HNC/HND/BTEC higher Teaching qualifications for schools/further education (below degree level) Nursing/ other medical qualifications (below degree level) RSA Higher Diploma

4. A/AS levels/SCE higher/Scottish Certificate 6th Year Studies NVQ/SVQ/GSVQ level 3/GNVQ Advanced ONC/OND/BTEC National City and Guilds Advanced Craft/Final level/Part III RSA Advanced Diploma

5. Trade Apprenticeships

6. O level/GCSE Grades A*-C/SCE Standard/Ordinary Grades 1-3 NVQ/SVQ/GSVQ level 2/GNVQ intermediate BTEC/SCOTVEC First/General diploma City and Guilds Craft/Ordinary level/Part II/RSA Diploma

7. O level/GCSE grade D-G/SCE Standard/Ordinary grades below 3 NVQ/SVQ/GSVQ level 1/GNVQ foundation BTEC/SCOTVEC First/General certificate City and Guilds Part I/RSA Stage I-III SCOTVEC modules/Junior Certificate

8. Other qualifications including overseas

[IncIntro] **[ASK ALL]**

The next questions are about income. It is important for us to know so we can understand how it influences people's behaviours and attitudes. Please remember that all the information collected is completely confidential and will only be used for the purposes of producing statistics.

INCOMEPERIOD [ASK ALL]

Over what period would you find it easiest to provide an estimate of your [IF MARS=2,6 OR LIVE=1: and your partner's combined] total income **before** any deductions such as income tax or National Insurance?

1. Annually

2. Monthly or every four weeks

3. Weekly

-9. Prefer not to say

INCOMEA   [ASK IF INCOMEPERIOD=1]

Please select the income group which represents [your personal/[IF MARS=2,6 OR LIVE=1: you and your partner's combined] total annual income before any deductions such as income tax or National Insurance?

1. Up to £2,599
2. £2,600 up to £5,199
3. £5,200 up to £10,399
4. £10,400 up to £15,599
5. £15,600 up to £20,799
6. £20,800 up to £25,999
7. £26,000 up to £31,199
8. £31,200 up to £36,399
9. £36,400 up to £41,599
10. £41,600 up to £46,799
11. £46,800 up to £51,999
12. £52,000 up to £74,999
13. £75,000 up to £99,999
14. £100,000 up to £149,999
15. £150,000 or more
-8. Don't know
-9. Prefer not to say

INCOMEM   [ASK IF INCOMEPERIOD=2]

Please select the income group which represents [your personal/[IF MARS=2,6 OR LIVE=1: you and your partner's combined] total monthly income before any deductions such as income tax or National Insurance?

1. Up to £216
2. £317 up to £432
3. £433 up to 866
4. £867 up to £1,299
5. £1,300 up to £1,732
6. £1,733 up to £2,166
7. £2.167 up to £2,599
8. £2,600 up to £3,032
9. £3,033 up to £3,466
10. £3,467 up to £3,899
11. £3,900 up to £4,332
12. £4,333 up to £6,249
13. £6,250 up to £8,349

14. £8,350 up to £12,499

15. £12,500 or more

-8. Don't know

-9. Prefer not to say

INCOMEW   [ASK IF INCOMEPERIOD=3]

Please select the income group which represents [your personal/[IF MARS=2,6 OR LIVE=1: you and your partner's combined] total weekly income before any deductions such as income tax or National Insurance?

1. Up to £49

2. £50 up to £99

3. £100 up to £199

4. £200 up to £299

5. £300 up to £399

6. £400 up to £499

7. £500 up to £599

8. £600 up to £699

9. £700 up to £799

10. £800 up to £899

11. £900 up to £999

12. £1,000 up to £1,449

13. £1,450 up to £1,929

14. £1,930 up to £2,879

15. £2,880 or more

-8. Don't know

-9. Prefer not to say

INCOMEXPERIOD   [ASK IF (MARS= 2 OR 6) OR LIVE =1]

Over what period would you find it easiest to provide an estimate of your **personal** total income **before** any deductions such as income tax or National Insurance?

1. Annually

2. Monthly or every four weeks

3. Weekly

-9. Prefer not to say

IncomeXA   [ASK IF INCOMEXPERIOD=1]

Please select the income group which represents your **personal** total annual income before any deductions for tax. Please include income from earnings, self-employment, benefits, pensions, and interest from savings.

1. Up to £2,599
2. £2,600 up to £5,199
3. £5,200 up to £10,399
4. £10,400 up to £15,599
5. £15,600 up to £20,799
6. £20,800 up to £25,999
7. £26,000 up to £31,199
8. £31,200 up to £36,399
9. £36,400 up to £41,599
10. £41,600 up to £46,799
11. £46,800 up to £51,999
12. £52,000 up to £74,999
13. £75,000 up to £99,999
14. £100,000 up to £149,999
15. £150,000 or more

-8. Don't know

-9. Prefer not to say

INCOMEXM   [ASK IF INCOMEXPERIOD=2]

Please select the income group which represents your **personal** total monthly income before any deductions such as income tax or National Insurance? Please include income from earnings, self-employment, benefits, pensions, and interest from savings.

1. Up to £216
2. £317 up to £432
3. £433 up to 866
4. £867 up to £1,299
5. £1,300 up to £1,732
6. £1,733 up to £2,166
7. £2,167 up to £2,599
8. £2,600 up to £3,032
9. £3,033 up to £3,466
10. £3,467 up to £3,899
11. £3,900 up to £4,332
12. £4,333 up to £6,249
13. £6,250 up to £8,349

14. £8,350 up to £12,499

15. £12,500 or more

-8. Don't know

-9. Prefer not to say

INCOMEXW   [ASK IF INCOMEXPERIOD=3]

Please select the income group which represents your **personal** total weekly income before any deductions such as income tax or National Insurance? Please include income from earnings, self-employment, benefits, pensions, and interest from savings.

1. Up to £49

2. £50 up to £99

3. £100 up to £199

4. £200 up to £299

5. £300 up to £399

6. £400 up to £499

7. £500 up to £599

8. £600 up to £699

9. £700 up to £799

10. £800 up to £899

11. £900 up to £999

12. £1,000 up to £1,449

13. £1,450 up to £1,929

14. £1,930 up to £2,879

15. £2,880 or more

-8. Don't know

-9. Prefer not to say

FOLLOWUP   [ASK ALL]

This survey is conducted by Kantar Public, an independent social research organisation. We may like to contact you again, with questions relating to this survey or to help with other connected research for the Government or a charity. Would it be okay for us to contact you within the next two years?

This will involve us keeping a secure record of your name, email address and/or telephone number for two years. Your contact details will not be used for any other purposes and will be destroyed after two years. If you answer 'yes', you are giving your permission for us to re-contact you within the next two years to discuss taking part in follow-up research. You are not agreeing to take part in any research.

1. Yes

2. No

FOLLOWUP2 [ASK ALL]

If follow up research related to this survey was being conducted on behalf of the government or a charity would you be willing for Kantar Public to securely pass your name, contact details and information from this survey to another research organisation, so they could contact you within the next two years?

This will involve us keeping a secure record of your name, email address and/or telephone number for two years. Your contact details will only be shared for valid research purposes and will be destroyed after two years.

If you answer 'yes', you are giving your permission to be re-contacted to discuss taking part in follow-up research within the next two years by another research organisation. You are not agreeing to take part in any research.

1. Yes

2. No

RecontactName   [ASK IF FOLLOWUP=1 OR FOLLOWUP2=1]

So we can invite you to take part in future research please enter your title, first name and surname below.

[DROP-DOWN]:

1. Mr

2. Mrs

3. Miss

4. Ms

5. Mx

6. Dr

[First Name box]

[Surname box]

-9. Prefer not to say

GiveTel   [ASK IF FOLLOWUP = 1 OR FOLLOWUP2 = 1]

Please enter your telephone number in case we want to contact you for any follow up research.

ENTER TELEPHONE NUMBER: _____

Prefer not to give my telephone number

PEREMAIL   **[ASK IF FOLLOWUP = 1 OR FOLLOWUP2 = 1]**

Do you have a home or work email address that you access at least once a month?

1. Yes
2. No

EMAIL   **[ASK IF ((FOLLOWUP = 1 OR FOLLOWUP2 = 1) AND PEREMAIL = 1)]**

Please enter your email address in case we want to contact you for any follow up research.

ENTER EMAIL ADDRESS

Prefer not to give my email address

QFraud   **[ASK ALL]**

The Community Life Survey is conducted on behalf of HM Government. The quality of the data is very important so please read the statement below and select the box to confirm you are ready to submit.

I confirm that all of my answers were given honestly and represent my own personal views

⬜ TIMING POINT 10

Perks1   **[ASK ALL]**

As an appreciation for completing the Community Life Survey we would like to give you a £10 voucher. You can claim your e-voucher straight away by following the instructions on the next screen.

We would also like to send you a copy of your voucher and these instructions via email, for confirmation.

Please confirm your email address below and we will send you an email within the next 24 hours, containing your unique voucher code, and instructions for redeeming it, so you can claim it later if you prefer.

Your email address will be kept confidential and will not be used for any marketing purposes.

1. I would like to provide my email address
2. I do not wish to provide an email address
3. I do not have an email address
4. I do not wish to claim a voucher

Perks2   **[ASK IF Perks1=1]**

Please confirm your email address below.

Perks3   **[ASK IF Perks1=1,2,3]**

Your unique voucher code is [code]

[IF Perks1=2,3: To redeem your voucher immediately, please make a note of your voucher code and follow the instructions below.]

[IF Perks1=1: We will send an email confirming your voucher code, and instructions for redeeming it, within 24 hours. However, you are still able to redeem your voucher immediately by following the instructions below.]

Please click [link] to claim your voucher.

Click 'Redeem Your Code' to go to the registration page.

On the registration page, please complete all fields to register your account. In the 'Username' field, please enter your email address. You will need to create your own unique password.

Click 'Register and Redeem Code' once the form is completed.

Once your account is registered you will receive a welcome email with login instructions. You can begin redeeming your incentive by following the steps below:

1.   Choose the item(s) from any of the voucher options available in your online catalogue.

2.   Add the item(s) you would like to redeem to your cart by selecting "Add to Cart".

3.   Once you've added the item(s) you wish to redeem to your cart, please select "Checkout".

4.   Enter in the required delivery information, so we know where to deliver your voucher.

5.   Review your order and delivery details for accuracy.

6.   Select "Place Order".

Closing screen   **[ASK ALL]**

Thank you for participating in the Community Life Survey.

You can now close this window.

Appendix B: Community Life Paper Questionnaire

HM Government

The Community Life Survey
2021-22

Who should complete the questionnaire?
We are interested in the views of everyone aged 16 or over in your household.

How do I fill in the questionnaire?

1. Most questions can be answered by putting a cross in the box next to the answer that applies to you, like this: ☒

   Or by writing in a number like this: **1 0**

2. Some questions will ask you to **"cross all that apply"** Please cross as many boxes that apply to you when you see this instruction.

3. Depending on your answers, you may be directed to skip some questions. If you see an instruction like this **"⤵ Go to Q8"** please move directly to the question indicated.

4. Please try to answer every question. If you cannot remember, do not know, or the question does not apply to you then please cross the relevant box where shown or leave the question blank.

5. If you change your mind about an answer you have given, completely block out the box you have crossed like this, ▨ and then put a cross in your preferred box.

6. Please use black or blue ink to complete the questionnaire.

Where can I get more information?
✉: communitylifesurvey@kantarpublic.com

☎: 0800 158 2952 (9am-5pm)

Information about how your data is processed and information about your rights in relation to the data we collect is available on the back of the accompanying letter. You can also access our privacy policy at:

www.commlife.co.uk/privacypolicy.html or by calling **0800 158 2952**

KANTAR

Section 1: About you

Thank you for choosing to take part in the Community Life Survey. In this first section we would like to find out a little about your household.

By 'your household' we mean the group of people (not necessarily related) living at your address who share cooking facilities with you and also share a living room or sitting room or dining area. The information is used to understand the experiences of different groups and will not identify you or anyone in your household.

Q1 Including you, how many adults aged 16 or over are currently living in your household?

➲ **Please cross one box only** ☒

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9
- ☐ 10+

Q2 How many children aged under 16 currently live in your household?

➲ **Please cross one box only** ☒

- ☐ 0
- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9
- ☐ 10+
- ☐ Prefer not to say

Q3 What is your gender?

- ☐ Male
- ☐ Female
- ☐ Identify in some other way
- ☐ Don't know
- ☐ Prefer not to say

Q4 What is your age?

Please write in your age below.

☐☐☐ ➲ **If age provided go to Q6**

- ☐ Don't know
- ☐ Prefer not to say

Q5 What age band are you in?

- ☐ 16 to 17
- ☐ 18 to 19
- ☐ 20 to 24
- ☐ 25 to 29
- ☐ 30 to 34
- ☐ 35 to 39
- ☐ 40 to 44
- ☐ 45 to 49
- ☐ 50 to 54
- ☐ 55 to 59
- ☐ 60 to 64
- ☐ 65 to 69
- ☐ 70 to 74
- ☐ 75 to 79
- ☐ 80 to 84
- ☐ 85 or over
- ☐ Don't know
- ☐ Prefer not to say

Q6 What is your marital status?

➲ **Please cross one box only** ☒

- ☐ Never married and never registered in a civil partnership
- ☐ Married
- ☐ In a registered civil partnership
- ☐ Separated, but still legally married
- ☐ Separated, but still legally in a civil partnership
- ☐ Divorced
- ☐ Formerly in a civil partnership which is now legally dissolved
- ☐ Widowed
- ☐ Surviving partner from a registered civil partnership
- ☐ Prefer not to say

Section 2: About your employment

Next are some questions about your employment.

Q7   Do you currently have a paid job?

☐ Yes

☐ No ➲ **Go to Q9**

☐ Prefer not to say

Q8   Are you working as an employee or are you self-employed?
➲ **Please cross one box only** ☒

☐ Employee

☐ Self-employed

☐ Prefer not to say

Section 3: Using the internet

The following questions are about using the internet.

Q9   In what ways do you use the internet, if at all?

☐ For work only

☐ For personal reasons only

☐ For both

☐ Not at all ➲ **Go to Q11**

Q10   How often do you access the internet?
Please include internet access from any device, including mobile/tablet only internet access. This can be for any purpose ranging from checking your emails to online shopping.
➲ **Please cross one box only** ☒

☐ More than once a day

☐ Once a day

☐ 2 to 3 times per week

☐ About once a week

☐ About once a fortnight

☐ About once a month

☐ About once every 2 to 3 months

☐ About once every six months

☐ Less often

Section 4: Identity and social networks

The next few questions are about how often you personally contact your family members and friends. Please do not include any people you live with.

Q11 On average, how often do you…?
➲ Please cross <u>one</u> box only for each statement ⊠

	More than once a day	Once a day	2 to 3 times per week	About once a week	About once a fortnight	About once a month	Less often than once a month	Never	Don't know
Meet up in person with family members or friends	☐	☐	☐	☐	☐	☐	☐	☐	☐
Speak on the phone or video or audio call via the internet with family members or friends	☐	☐	☐	☐	☐	☐	☐	☐	☐
Email or write to family members or friends	☐	☐	☐	☐	☐	☐	☐	☐	☐
Exchange text messages or instant messages with family members or friends	☐	☐	☐	☐	☐	☐	☐	☐	☐

Q12 How much do you agree or disagree with the following statements?
➲ Please cross <u>one</u> box only for each statement ⊠

	Definitely agree	Tend to agree	Tend to disagree	Definitely disagree	Prefer not to say
If I needed help, there are people who would be there for me	☐	☐	☐	☐	☐
If I wanted company or to socialise, there are people I can call on	☐	☐	☐	☐	☐

Q13 Is there anyone who you can really count on to listen to you when you need to talk?
➲ Please cross <u>one</u> box only ⊠

☐ Yes, one person

☐ Yes, more than one person

☐ No

☐ Prefer not to say

Section 5: Your community

The next questions are about your neighbourhood. Please think of the area within a few minutes walking distance from your home.

Q14 How strongly do you feel you belong to your immediate neighbourhood?

➲ **Please cross one box only** ☒

☐ Very strongly
☐ Fairly strongly
☐ Not very strongly
☐ Not at all strongly
☐ Don't know

Q15 Roughly how many years have you lived in your current neighbourhood?

☐☐☐

☐ Don't know

Q16 How often do you chat to your neighbours, more than to just say hello?

➲ **Please cross one box only** ☒

☐ On most days
☐ Once or twice a week
☐ Once or twice a month
☐ Less than once a month
☐ Never
☐ Don't have any neighbours
    ➲ **Go to Q20**
☐ Don't know

Q17 How strongly do you agree or disagree with the following statement:

Generally, I borrow things and exchange favours with my neighbours.

➲ **Please cross one box only** ☒

☐ Definitely agree
☐ Tend to agree
☐ Tend to disagree
☐ Definitely disagree

Q18 How comfortable would you be asking a neighbour to keep a set of keys to your home for emergencies, for example if you were locked out?

➲ **Please cross one box only** ☒

☐ Very comfortable
☐ Fairly comfortable
☐ Fairly uncomfortable
☐ Very uncomfortable

Q19 If you were ill and at home on your own, and needed someone to collect a few shopping essentials, how comfortable would you feel asking a neighbour to do this for you?

➲ **Please cross one box only** ☒

☐ Very comfortable
☐ Fairly comfortable
☐ Fairly uncomfortable
☐ Very uncomfortable

Q20 To what extent would you agree or disagree that people in your neighbourhood pull together to improve the neighbourhood?

➲ **Please cross one box only** ☒

☐ Definitely agree
☐ Tend to agree
☐ Tend to disagree
☐ Definitely disagree
☐ Nothing needs improving

Q21 Thinking about the people who live in this neighbourhood, to what extent do you believe they can be trusted?

➲ **Please cross one box only** ☒

☐ **Many** of the people can be trusted
☐ **Some** of the people can be trusted
☐ **A few** of the people can be trusted
☐ **None** of the people can be trusted
☐ Just moved here
☐ Don't know

Q22 On a scale where 0 (zero) is not at all and 10 (ten) is completely, in general how much do you think people can be trusted?

➲ **Please cross** <u>one</u> **box only** ☒

Not at all										Completely	
☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
0	1	2	3	4	5	6	7	8	9	10	Prefer not to say

Section 6: Your local area

The next questions refer to your wider area. Please think of the area within 15 to 20 minutes walking distance from your home.

Q23 Overall, how satisfied or dissatisfied are you with your local area as a place to live?

➲ **Please cross** <u>one</u> **box only** ☒

- ☐ Very satisfied
- ☐ Fairly satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Fairly dissatisfied
- ☐ Very dissatisfied

Q24 To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?

➲ **Please cross** <u>one</u> **box only** ☒

- ☐ Definitely agree
- ☐ Tend to agree
- ☐ Tend to disagree
- ☐ Definitely disagree
- ☐ There are too few people in the local area
- ☐ People in this area are all of the same background

Q25 Do you think that over the past two years your area has…?

➲ **Please cross** <u>one</u> **box only** ☒

- ☐ Got better to live in
- ☐ Got worse to live in
- ☐ Not changed much (hasn't got better or worse)
- ☐ Have not lived here long enough to say

Q26 **Generally, how satisfied are you with the local services and amenities in your local area?**

➲ **Please cross <u>one</u> box only** ☒

☐ Very satisfied

☐ Fairly satisfied

☐ Neither satisfied nor dissatisfied

☐ Fairly dissatisfied

☐ Very dissatisfied

Q27 **How important is it for you personally that you have opportunities to mix with people from different backgrounds?**

➲ **Please cross <u>one</u> box only** ☒

☐ Very important

☐ Important

☐ Neither important nor unimportant

☐ Not very important

☐ Not at all important

Section 7: Civic engagement

Due to the COVID-19 pandemic it may have been difficult to carry out your usual activities. Despite this, we are still interested in the activities you have been able to do. The next questions are about influencing political decisions and local affairs.

Q28 **In the last 12 months, have you…?**

➲ **Please cross <u>all</u> that apply** ☒

☐ Contacted a local official such as a local councillor, MP, government official, mayor, or public official working for the local council (Please do not include any contact for personal reasons, for example housing repairs or contact through work)

☐ Attended a public meeting, rally, or taken part in a public demonstration or protest

☐ Signed a paper petition or an online/e-petition

☐ None of these

Q29 **In the last 12 months, have you taken part in a consultation about local services or issues in your local area through any of these ways?**

➲ **Please cross <u>all</u> that apply** ☒

☐ Completing a paper or online questionnaire

☐ Attending a public meeting

☐ Being involved in a face-to-face or online group

☐ None of these

Section 8: Activities in your local community

The following questions are about activities in your local community.

Q30 In the last 12 months, have you done any of these things?

Please include any activities you have already mentioned, but not any related to your job.

⮑ **Please cross all that apply** ☒

☐ Been a local councillor (for local authority, town, or parish)

☐ Been a school governor

☐ Been a volunteer special constable or volunteer at a higher rank

☐ Been a magistrate

☐ None of these

Q31 And again in the last 12 months, have you been a member of any of the following decision making groups in your local area?

Please include online groups and any activities you have already mentioned, but not any related to your job.

⮑ **Please cross all that apply** ☒

☐ A group making decisions on local health services

☐ A decision making group set up to regenerate the local area

☐ A decision making group set up to tackle local crime problems

☐ A tenants' group decision making committee

☐ A group making decisions on local education services

☐ A group making decisions on local services for young people

☐ Another group making decisions on services in the local community

☐ None of these

Q32 To what extent do you agree or disagree that you personally can influence decisions affecting your local area?

⮑ **Please cross one box only** ☒

☐ Definitely agree

☐ Tend to agree

☐ Tend to disagree

☐ Definitely disagree

Q33 How important is it for you personally to feel that you can influence decisions in your local area?

⮑ **Please cross one box only** ☒

☐ Very important

☐ Quite important

☐ Not very important

☐ Not at all important

Section 9: Volunteering

Due to the COVID-19 pandemic it may have been difficult to carry out your usual activities. Despite this, we are still interested in the activities that you have been able to do. The next questions are about your involvement with groups, clubs or organisations.

Q34 **Have you been involved with any of the following groups, clubs or organisations during the last 12 months?**

That's anything you've taken part in, supported, or that you've helped in any way, either on your own or with others. Please **exclude** giving money or anything that was a requirement of your job or organised through your employer.

➲ **Please cross all that apply** ⊠

☐ **Children's education/schools** (for example, Parent Teacher Associations, School governor, supporting fairs and fundraising, helping in school, running pupils' clubs)

☐ **Youth/children's activities** (outside school) (for example, youth clubs, sports clubs, hobby or cultural groups for children)

☐ **Education for adults** (for example, attending or teaching classes, mentoring, cultural groups, Students Union, College governor)

☐ **Sport/exercise** (taking part, coaching or going to watch) (for example, sports clubs or groups (such as football, swimming, fishing, golf, keep-fit, hiking), Supporter clubs)

☐ **Religion** (for example, attending a place of worship (church, chapel, mosque, temple, synagogue), attending faith-based groups, Saturday/Sunday school)

☐ **Politics** (for example, membership of, or involvement with, political groups, serving as local councillor)

☐ **Older people** (for example, involved with groups, clubs or organisations for older people, such as Age UK, pensioner's clubs, visiting, transporting or representing older people)

☐ **Health, Disability and Social welfare** (for example, medical research charities, hospital visiting, disability groups, social welfare (such as Oxfam, NSPCC, Samaritans, Citizens Advice Bureau), offering respite care, self-help groups (such as Alcoholics Anonymous))

☐ **Safety, First Aid** (for example, Red Cross, St. John Ambulance, Life Saving, RNLI, Mountain Rescue, helping after a disaster)

☐ **The environment**, **animals** (for example, national organisations (such as Greenpeace, National Trust, RSPCA), local conservation groups, preservation societies)

☐ **Justice and Human Rights** (for example, special constable, magistrate, legal advice centre, victim Support, prison visiting or aftercare, justice and peace groups, community or race relations, LGBT groups, national organisations (such as Amnesty International))

☐ **Local community or neighbourhood groups** (for example, Tenants' / Residents' Association, Neighbourhood Watch, community group, local pressure group)

☐ **Citizens' Groups** (for example, Rotary Club, Lion's Club, Women's Institute (WI), Freemasons)

☐ **Hobbies, Recreation/Arts/Social clubs** (for example, clubs or groups for the Arts (such as theatres, museums, amateur dramatics, orchestras), hobby or cultural groups (such as local history club, social club))

☐ **Trade union activity** (for example, membership of, or involvement with, a trade union)

☐ **Other:** Please cross the box and write in the space provided

☐ None of these ➲ **Please go to Q38**

Q35 In the last 12 months, have you given unpaid help to any of the groups, clubs or organisations you've just selected in any of the following ways?

➲ **Please cross all that apply** ☒

☐ Raising or handling money/taking part in sponsored events

☐ Leading a group/member of a committee

☐ Getting other people involved

☐ Organising or helping to run an activity or event

☐ Visiting people

☐ Befriending or mentoring people

☐ Giving advice/information/counselling

☐ Secretarial, admin or clerical work

☐ Providing transport/driving

☐ Representing

☐ Campaigning

☐ Other practical help (for example, helping out at school, shopping)

☐ Any other help

☐ None of these ➲ **Go to Q38**

Q36 Over the last 12 months, how often have you helped these groups, clubs or organisations?

➲ **Please cross one box only** ☒

☐ At least once a week

☐ Less than once a week but at least once a month

☐ Less than once a month

Q37 Did you start helping these groups, clubs or organisations for any of the following reasons?

➲ **Please cross all that apply** ☒

☐ I wanted to improve things/help people

☐ I wanted to meet people/make friends

☐ The cause was really important to me

☐ My friends did it

☐ My family did it

☐ It was connected with the needs of my family/friends

☐ I felt there was a need in my community

☐ I thought it would give me a chance to learn new skills

☐ I thought it would give me a chance to use my existing skills

☐ It helps me get on in my career

☐ It's part of my religious belief to help people

☐ It's part of my philosophy of life to help people

☐ It gave me a chance to get a recognised qualification

☐ I had spare time to do it

☐ I felt there was no one else to do it

☐ None of these

Go to Q39

Q38 Which, if any, of these are reasons why you don't give unpaid help to groups, clubs or organisations?

⮑ **Please cross all that apply** ☒

☐ I have work commitments

☐ I have to look after children/the home

☐ I have to look after someone who is elderly or ill

☐ I have to study

☐ I do other things with my spare time

☐ I'm not the right age

☐ I don't know any groups that need help

☐ I haven't heard about opportunities to give help/ I couldn't find opportunities

☐ I'm new to the area

☐ I have never thought about it

☐ I have an illness or disability that I feel prevents me from getting involved

☐ Due to COVID-19 restrictions or concerns

☐ It is not my responsibility

☐ Some other reason: Please cross the box and write in the space provided

---

Section 10: Unpaid help to other people

The next section asks about any unpaid help you **as an individual** may have given to other people, that is apart from any help given through a group, club or organisation. This could be help for a friend, neighbour or someone else **but not a relative**.

Q39 In the last 12 months, have you done any of these things, unpaid, for someone who was not a relative?

⮑ **Please cross all that apply** ☒

☐ Keeping in touch with someone who has difficulty getting out and about (visiting in person, telephoning or e-mailing)

☐ Doing shopping, collecting pension or paying bills

☐ Cooking, cleaning, laundry, gardening or other routine household jobs

☐ Decorating, or doing any kind of home or car repairs

☐ Babysitting or caring for children

☐ Sitting with or providing personal care (for example, washing, dressing) for someone who is sick or frail

☐ Looking after a property or a pet for someone who is away

☐ Giving advice

☐ Writing letters or filling in forms

☐ Representing someone (for example, talking to a council department or to a doctor)

☐ Transporting or escorting someone (for example, to a hospital or on an outing)

☐ Anything else

☐ None of these ⮑ **Go to Q41**

Q40 Over the last 12 months, about how often have you done any of these things?

➲ **Please cross one box only** ☒

☐ At least once a week

☐ Less than once a week but at least once a month

☐ Less than once a month

Section 11: Giving to charity

Next are some questions about giving to charity.

Q41 In the last 4 weeks, have you given money to charity in any of the following ways?

Please exclude donating goods or prizes.

➲ **Please cross all that apply** ☒

Donations

☐ Money to collecting tins (for example, door-to-door, in the street, in a pub, at work, on a shop counter)

☐ Collection at church, mosque or other place of worship

☐ Collections using a charity envelope/cheque in the post

☐ Covenant or debit from salary, payroll giving

☐ Donation – via direct debit, standing order

☐ Giving to people begging on the street

☐ Donation – in person or on phone (excluding online or via text message)

☐ Donation – online/via website

☐ Donation – by text message

☐ Donation – via an ATM/cash machine

☐ Donation – made through contactless technology

Purchases/fundraising

☐ Buying raffle tickets (NOT national or health lottery)

☐ Buying goods from a charity shop, catalogue or online

☐ Making a purchase where the price includes a charitable donation/or where you can add a charitable donation to the purchase

☐ Buying tickets or spending money at fundraising events (for example, charity dinners, fetes, jumble sales)

Sponsorship

☐ Sponsorship (not online)

☐ Sponsorship (online)

Other

☐ Other method of giving (excluding donating goods or prizes): Please cross the box and write in the space provided

```




```

☐ Did not give money to charity ➲ **Go to Q44**

Q42 In the last 12 months, have you given any money to any of the following charity sectors?

➲ **Please cross all that apply** ☒

☐ Arts (for example, theatre, visual arts and crafts, music, festivals, dance, literature)

☐ Museums and/or galleries

☐ Heritage (for example, heritage sites, conservation/restoration, supporting conservation of historic objects)

☐ Libraries (for example, library donation boxes, membership of library friends schemes)

☐ Sports (for example, sports organisations, local sports clubs or facilities, sports development charities)

☐ Other charitable area: Please cross the box and write in the space provided

☐ None of these

Q43 Approximately how much have you given to charity in the last 4 weeks?

Please exclude buying goods

£ ☐☐☐☐ . ☐☐

☐ Don't know

☐ Prefer not to say

Q44 Would any of these things encourage you to start giving to charity or to increase the amount you currently give?

➲ **Please cross all that apply** ☒

☐ More information about charities I could support

☐ Knowing that my money will be spent locally

☐ Receiving letter/email of thanks from the charity

☐ Receiving information on what has been done with my donation

☐ Being asked to increase my donation

☐ Confidence that the money will be used efficiently

☐ More tax efficient methods (for example, Gift Aid, giving via self-assessment)

☐ More generous tax relief

☐ Being asked by someone I know

☐ Having more money

☐ If payroll giving were available

☐ If the charity helped me/someone close to me

☐ None of these

Section 12: Social Action

Due to the COVID-19 pandemic it may have been difficult to carry out your usual activities. Despite this, we are still interested in the activities that you have been able to do. The next questions are about getting involved in your local area.

Q45 How strongly do you agree or disagree with the following statement:

When people in this area get involved in their local community, they really can change the way that their area is run.

➲ **Please cross <u>one</u> box only** ⊠

☐ Definitely agree

☐ Tend to agree

☐ Neither agree nor disagree

☐ Tend to disagree

☐ Definitely disagree

Q46 Have you been involved in any of the following activities in the last 12 months?

Please only include those activities that were unpaid. Please don't include anything where you signed a petition but took no further action.

➲ **Please cross <u>all</u> that apply** ⊠

☐ Trying to set up a new service/amenity for local residents

☐ Trying to stop the closure of a service/amenity

☐ Trying to stop something else happening in my local area

☐ Running local services on a voluntary basis (for example, childcare, youth services, parks, community centres)

☐ Organising a community event (for example, a street party)

☐ Another local issue: Please cross the box and write in the space provided

☐ None of these ➲ **Go to Q48**

Q47 On how many occasions in the last 12 months have you spent time helping with any of these activities?

➲ **Please cross <u>one</u> box only** ⊠

☐ On one occasion only

☐ On two or three occasions

☐ On four or five occasions

☐ More frequently

Section 13: Wellbeing

The next questions ask about your feelings on aspects of your life. They are included to help measure people's wellbeing and the information produced will not identify you or anyone in your household.

There are no right or wrong answers. For each of these questions please give an answer on a scale of 0 to ten, where 0 is 'not at all' and 10 is 'completely'.

Q48 Overall, how satisfied are you with your life nowadays?
➲ Please cross one box only ☒

Not at all satisfied										Completely satisfied	
☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
0	1	2	3	4	5	6	7	8	9	10	Prefer not to say

Q49 Overall, to what extent do you feel the things you do in your life are worthwhile?
➲ Please cross one box only ☒

Not at all worthwhile										Completely worthwhile	
☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
0	1	2	3	4	5	6	7	8	9	10	Prefer not to say

Q50 Overall, how happy did you feel yesterday?
➲ Please cross one box only ☒

Not at all happy										Completely happy	
☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
0	1	2	3	4	5	6	7	8	9	10	Prefer not to say

Q51 Overall, how anxious did you feel yesterday?
➲ Please cross one box only ☒

Not at all anxious										Completely anxious	
☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
0	1	2	3	4	5	6	7	8	9	10	Prefer not to say

Q52 How often do you feel that you lack companionship?

➲ **Please cross one box only** ☒

☐ Often

☐ Some of the time

☐ Hardly ever or never

☐ Prefer not to say

Q53 How often do you feel left out?

➲ **Please cross one box only** ☒

☐ Often

☐ Some of the time

☐ Hardly ever or never

☐ Prefer not to say

Q54 How often do you feel isolated from others?

➲ **Please cross one box only** ☒

☐ Often

☐ Some of the time

☐ Hardly ever or never

☐ Prefer not to say

Q55 How often do you feel lonely?

➲ **Please cross one box only** ☒

☐ Often/always

☐ Some of the time

☐ Occasionally

☐ Hardly ever

☐ Never

☐ Prefer not to say

Section 14: About you

The following questions are about you and your circumstances.

Q56 Do you (or your household) own or rent this accommodation?

➲ **Please cross one box only** ☒

☐ Own it outright

☐ Buying it with the help of a mortgage/loan

Go to Q58

☐ Part own and part rent (shared ownership)

☐ Rent it (includes all those who are on Housing Benefit or Local Housing Allowance)

☐ Live here rent-free (including rent-free in relative's/friend's property but excluding squatters)

Go to Q57

☐ Squatting

☐ Don't know

Go to Q58

Q57 Who is your landlord?

➲ **Please cross one box only** ☒

☐ The local authority/council /ALMO

☐ A housing association, RSL, charitable trust or Local Housing Company

☐ Employer (organisation) of a household member

☐ Another organisation

☐ Relative/acquaintance of any current household member from before this tenancy started

☐ Employer (individual) of a household member

☐ Another individual private landlord

☐ Don't know

Q58 What is your ethnic group?

➲ **Please cross <u>one</u> box only** ⊠

White

☐ English or Welsh or Scottish or Northern Irish or British

☐ Irish

☐ Gypsy or Irish Traveller

☐ Any other White background

Mixed

☐ White and Black Caribbean

☐ White and Black African

☐ White and Asian

☐ Any other mixed or multiple ethnic background

Asian or Asian British

☐ Indian

☐ Pakistani

☐ Bangladeshi

☐ Chinese

☐ Any other Asian background

Black or Black British

☐ African

☐ Caribbean

☐ Any other Black or African or Caribbean background

Other Ethnic Group

☐ Arab

☐ Any other ethnic group

☐ Prefer not to say

Q59 Are you a citizen of any of the following?

Citizenship means you are entitled to a passport issued by that country

➲ **Please cross <u>all</u> that apply** ⊠

☐ The United Kingdom (Great Britain and Northern Ireland)

☐ Republic of Ireland

☐ Any other member state of the European Union

☐ Any other country elsewhere in the world

☐ Don't know

☐ Prefer not to say

Q60 What is your religion?

➲ **Please cross <u>one</u> box only** ⊠

☐ No religion

☐ Christian (including Church of England, Catholic, Protestant and all other Christian denominations)

☐ Buddhist

☐ Hindu

☐ Jewish

☐ Muslim

☐ Sikh

☐ Any other religion

☐ Prefer not to say

Q61 Do you have any physical or mental health conditions or illnesses lasting or expected to last for 12 months or more?

☐ Yes

☐ No ➲ **Go to Q63**

☐ Prefer not to say

Q62 Does your condition or illness reduce your ability to carry out day-to-day activities?

☐ Yes, a lot

☐ Yes, a little

☐ Not at all

☐ Prefer not to say

Q63 **Starting from the top of this list, please look down the list of qualifications and select the first one you come to that you have passed.**

➲ **Please cross one box only** ☒

☐ Higher degree/postgraduate qualifications

☐ First degree (including BEd) Postgraduate Diplomas/Certificates (including PGCE) Professional qualifications at Degree level (such as chartered accountant/ surveyor) NVQ/ SVQ Level 4 or 5

☐ Diplomas in higher education/ other HE qualification HNC/HND/BTEC higher Teaching qualifications for schools/further education below degree level) Nursing/ other medical qualifications (below degree level) RSA Higher Diploma

☐ A/AS levels/SCE higher/Scottish Certificate 6th Year Studies NVQ/SVQ/GSVQ level 3/ GNVQ Advanced ONC/OND/BTEC National City and Guilds Advanced Craft/Final level/ Part III RSA Advanced Diploma

☐ Trade Apprenticeships

☐ O level/GCSE Grades A*-C/SCE Standard/Ordinary Grades 1-3 NVQ/SVQ/GSVQ level 2/ GNVQ intermediate BTEC/SCOTVEC First/General diploma City and Guilds Craft/Ordinary level/Part II/RSA Diploma

☐ O level/GCSE grade D-G/SCE Standard/Ordinary grades below 3 NVQ/SVQ/GSVQ level 1/GNVQ foundation BTEC/SCOTVEC First/General certificate City and Guilds Part I/RSA Stage I-III SCOTVEC modules/Junior Certificate

☐ Other qualifications including overseas

☐ I do not have any qualifications

Q64 **As a thank you for returning a completed version of this questionnaire, a £10 shopping voucher will be posted to your address within 10 working days.**
In order for us to address the voucher to you personally, please enter your full name in the boxes below.

First name

Last name

Section 15: Future research

Q65 **This survey is conducted by Kantar Public, an independent social research organisation. We may like to contact you again, with questions relating to this survey or to help with other connected research for the Government or a charity. Would it be okay for us to contact you within the next two years?**

This will involve us keeping a secure record of your name, email address and/or telephone number for two years. Your contact details will not be used for any other purposes and will be destroyed after two years. If you answer 'yes', you are giving your permission for us to re-contact you within the next two years to discuss taking part in follow-up research. You are not agreeing to take part in any research.

☐ Yes

☐ No

Q66 **If follow up research related to this survey was being conducted on behalf of the government or a charity would you be willing for Kantar Public to securely pass your name, contact details and information from this survey to another research organisation, so they could contact you within the next two years?**

This will involve us keeping a secure record of your name, email address and/or telephone number for two years. Your contact details will only be shared for valid research purposes and will be destroyed after two years.

If you answer 'yes', you are giving your permission to be re-contacted to discuss taking part in follow-up research within the next two years by another research organisation. You are not agreeing to take part in any research.

☐ Yes ➲ **Go to Q67**

☐ No ➲ **Go to Q69**

Q67 **Please enter your telephone number in case we want to contact you for any follow up research.**

Telephone number:

Q68 **Please enter your email address in case we want to contact you for any follow up research.**

Email address:

Q69 **Finally, before submitting your response to this survey, please sign your name to confirm that you answered the questions as accurately as possible and that the answers reflect your own personal views.**

I confirm that I answered the questions as accurately as possible and that the answers reflect my own personal views.

	D D M M Y Y
Signature	Date

Thank you for completing the questionnaire.

Please return it to us in the envelope provided.

Appendix C: Initial Invite Letter (Front)

HM Government

Department for Digital, Culture, Media and Sport
100 Parliament Street
London, SW1A 2BQ

Counter
WebNo

The Resident(s)
Address1
Address2
Address3
Address4
Address5
Postcode_A

00 March 2022
Reference Number: HHSerial
Job Number: 40321340

Dear Resident,

Your household has been chosen to be part of the **Community Life Survey**. This is an official government study that allows your views to be heard on a range of issues affecting your local area.

Up to Number of logins People_Person in your household aged 16 or over can take part, but each set of log-in details can only be used once.

Your contribution will help local communities to be understood by the Government, charities and other public sector organisations through tracking important changes over time.

How to take part

① Go to **www.commlife.co.uk** or scan the QR code on a smartphone and select 'Click here to complete the survey'.

② Enter your **log-in details** (shown below) in the boxes provided.

Person 1	**Person 2**
Serial: IndividualSerial1	Serial: IndividualSerial2
Password: Password1	Password: Password2

③ Click **"START NOW"** to complete the survey and submit when done.

Each person who completes the survey will receive a **£10 shopping voucher** to thank them for their time. The survey should take around 30 minutes to complete.

If you are unable to complete the survey online, you can request a **paper version** of the questionnaire via the contact details below.

This study is being carried out on behalf of the government by Kantar Public, an independent social research organisation. If you would like to talk to someone about the study, please contact Kantar Public on 0800 158 2952 or at communitylifesurvey@kantar.com.

I hope you enjoy the questionnaire and the opportunity to express your thoughts and opinions about your local area.

Yours faithfully,

Sarah Lasher
Head of Profession for Statistics, DCMS
HM Government

Initial Invite Letter (Back)

Why did we choose your address?
As it is not possible to ask everyone to take part in the survey, we select a sample of addresses to represent the entire country. Your address was selected at random from a list of private addresses held by the Royal Mail.

Who is conducting the survey?
The survey is being conducted on behalf of the Department for Digital, Culture, Media and Sport (DCMS) by **Kantar Public**, an independent research agency.

More information about the survey is available online at **www.gov.uk/government/collections/community-life-survey--2**

Is this survey confidential?
Yes. The information that is collected will only be used for research and statistical purposes. Your contact details are kept separate from your answers and will not be passed on to any other organisation outside of Kantar Public or supplier organisations who assist in running the survey.

Data from the survey will be shared with DCMS for the purpose of producing and publishing statistics. The data shared with DCMS won't contain your name or contact details, and no individual or household will be identifiable from the results. Your answers will be combined with others that take part in the survey. You will not receive any 'junk mail' as a result of taking part. For more information about how we keep your data safe, you can visit **www.commlife.co.uk**

Why are my views important?
We need people from all age groups and backgrounds to take part. Your views are important to us as without them we may not have a representative picture of the communities that people live in.

Data Protection
All information will be processed in compliance with the Data Protection Act 2018 and General Data Protection Regulation for the performance of official authority and public interest and will only be held for as long as it is being used to produce statistics.

Further information about the way we handle your personal data can be found at

commlife.co.uk/surveypolicy

Should you have any specific concerns or queries please contact: **dcmsdataprotection@dcms.gov.uk** and quote 'Community Life Survey' or call **0800 158 2952**

What do you need to do?
Up to Number of logins People_Person aged 16 or over in your household simply need to go to www.commlife.co.uk, or scan the QR code on a smartphone and select 'Click here to complete the survey'. Enter one of the reference numbers and associated password provided and complete the questionnaire **by the date shown on the front of the letter**.

If you would like to take part but are unable to complete the survey online please contact the Kantar Public Information Line and a paper version of the questionnaire will be sent to you along with a pre-paid envelope.

How do I collect the voucher?
Once you have completed the survey you will be directed to Perks our voucher website, where you can choose from a range of different £10 shopping vouchers. If you complete the survey using a paper questionnaire, we will post a £10 shopping voucher to you once we have received the completed questionnaire.

How will the information be used?
The information will be used to produce and publish statistics on areas such as volunteering and communities. The information also helps government departments create policies aimed at building stronger communities and enabling people to play a more active role in their communities and society.

The information will also be used by local decision-makers, voluntary groups, local government and councils to understand and drive improvements in local communities.

What are my rights?
Completion of this survey is voluntary. We will ask for details such as your views on the community. We will also ask you for sensitive information such as your ethnicity and religion but you don't have to answer these questions. For more information see

https://ico.org.uk/for-the-public/

If you are not happy with the way we are processing your data, you have the right to lodge a complaint to the Information Commissioner's Office about our practices at: **https://ico.org.uk/concerns/**

1st Reminder Letter (Front)

HM Government

Department for Digital, Culture, Media and Sport
100 Parliament Street
London, SW1A 2BQ

Counter
WebNo

The Resident(s)
Address1
Address2
Address3
Address4
Address5
Postcode_A

00 March 2022
Reference Number: HHSerial
Job Number: 40321340

Dear Resident,

We recently invited your household to take part in the **Community Life Survey**, an official government study. Our records suggest that the survey has not been completed by all adults in your household. We are writing again due to the importance of your household in helping us to gather accurate information.

Up to Number of logins People_Person in your household aged 16 or over can take part, but each set of log-in details can only be used once.

This is your opportunity to make your views heard on a range of issues that affect your local area.

How to take part

① Go to **www.commlife.co.uk** or scan the QR code on a smartphone and select 'Click here to complete the survey'.

② Enter your **log-in details** (shown below) in the boxes provided.

Person 1	**Person 2**	**Person 3**
Serial: IndividualSerial1	Serial: IndividualSerial2	Serial: IndividualSerial3
Password: Password1	Password: Password2	Password: Password3

③ Click **"START NOW"** to complete the survey and submit when done.

Each person who completes the survey will receive a **£10 shopping voucher** to thank them for their time.

If you are unable to complete the survey online, you can request a **paper version** of the questionnaire via the contact details below.

If you would like to talk to someone about the study, please contact independent research agency Kantar Public on 0800 158 2952 or at communitylifesurvey@kantar.com.

I hope you will be able to take part and thank you in advance for your help.

Yours faithfully,

Sarah Lasher

Sarah Lasher
Head of Profession for Statistics, DCMS
HM Government

2nd Reminder Letter Including Paper Questionnaire (Front)

HM Government

Department for Digital, Culture, Media and Sport
100 Parliament Street
London, SW1A 2BQ

Counter WebNo

The Resident(s)
Address1
Address2
Address3
Address4
Address5
Address6
Postcode_A

1 September 2022
Reference Number: HHSerial
Job Number: 262321340

Dear Resident,

We recently invited your household to take part in the **Community Life Survey**, an official government study. Our records suggest that the survey has not been completed by all adults in your household. We are writing again due to the importance of your household in helping us to gather accurate information.

Up to Number of logins People_Person in your household aged 16 or over can take part, but each set of log-in details can only be used once.

Each person who completes the survey will receive a £10 shopping voucher to thank them for their time.

How to take part

① Go to **www.commlife.co.uk** or scan the QR code on a smartphone and select 'Click here to complete the survey'.

② Enter your **log-in details** (shown below) in the boxes provided.

Person 1	**Person 2**
Serial: IndividualSerial1	Serial: IndividualSerial2
Password: Password1	Password: Password2

③ Click **"START NOW"** to complete the survey and submit when done.

The closing date for the survey is Friday 30th September.

Adults in your household who have already completed the survey do **NOT** need to take part again.

If your household would prefer to respond on paper, we have enclosed Amount of Questionnaires which you can complete and return using the pre-paid envelope provided.

If you would like to talk to someone about the study, please contact independent research agency Kantar Public on 0800 158 2952 or at communitylifesurvey@kantar.com.

I hope you will be able to take part and thank you in advance for your help.

Yours faithfully,

Sarah Lasher

Sarah Lasher
Head of Profession for Statistics, DCMS
HM Government

Appendix D: List of derived variables created for the Community Life Survey

Variable name	Description
Rnssec	Respondent Socio-Economic Classification (NS-SEC based on SOC2010): Operational Categories
Rnssec8	Respondent Socio-Economic Classification (NS-SEC based on SOC2010): Analytic Categories - 8 groups
Rnssec5	Respondent Socio-Economic Classification (NS-SEC based on SOC2010): Analytic Categories - 5 groups
Rnssec3	Respondent Socio-Economic Classification (NS-SEC based on SOC2010): Analytic Categories - 3 groups
Rage3	Respondent age: 3 categories
Rage3E	Respondent age: 3 categories for Ethnicity categories
Rage4	Respondent age: 4 categories
R2age3	Respondent age2: 3 categories
Rage5	Respondent age: 5 categories
Rage6	Respondent age: 6 categories
R2age6	Respondent age2: 6 categories
R3age6	Respondent age3: 6 categories (inc.16-25)
Ragecat	Respondent age: 7 categories
Age2564	Respondent age binary grouping (25-64)
Nadlt60X	Number of adults under 60 in household
Nadgt59	Number of adults 60 or over in household
Livharm1	Respondent marital status

Nslivarr	Respondent living arrangements
Ethnic2	Ethnic group: 2 categories
Ethnic4a	Ethnic group: 4 categories
Ethnic5a	Ethnic group: 5 categories
Ethnic6	Ethnic group: 6 categories
Ethnic11a	Ethnic group: 11 categories
RSxage12	Respondent sex and age: 12 categories
RSexeth9a	Respondent sex and ethnic group: excludes Mixed or Other: 9 categories
RSexeth6a	Respondent sex and ethnic group: excludes Mixed or Other: 6 categories
E5sex1	Sex within ethnicity: 10 categories
Xsmain1	English one of main languages
Relprac	Whether actively practising Religion
Actrel	Whether practicing for each Religion
Actrel3	Whether practicing Religion (3 groups)
RelBl	Respondent Religion Christian and no Religion compared to all minority Religions
Relig7	Respondent Religion: 7 categories Jewish included in other
Relstat	Practice status for each religion
E11Relig1	Ethno-religious groups: 11 categories
ZSBeNeigh	How strongly do you belong to your neighbourhood
SLive5	How long lived in neighbourhood: 5 categories
SLive7	How long lived in neighbourhood: 7 categories

Zstogeth	Agree ('definitely' or 'tend to') that local area is place where people from different backgrounds get on well together
Zslocsat	How satisfied or dissatisfied with this local area as a place to live
Zcivpar1	Civic participation in last 12 months
Zcivpar3	Civic participation in last 12 months with missing values
Zcivmon1	Civic participation at least once a month
Zpconsul1	Any Civic consultation in past 12 months
Zcivcon1	Civic consultation at least once a month
ZPAffLoc	Can you influence decisions affecting area
ZPInfl	How important is it personally for you to be able to influence decisions in your local area
Zformon	Formal volunteering at least once a month
Zforvol2	Formal volunteering in last 12 months with missing values
Zmxfvol1	Mixed at least once in the last month with people from different ethnic groups, religious groups, age groups, social or educational backgrounds and those living in different neighbourhoods: formal volunteering
Zforvol	Formal volunteering in last 12 months
Funhrs2	Formal volunteering hours – excluding large values
Zempvol1	Volunteered through work in last 12 months – all
Gemppar1	Volunteered through work in last 12 months – current employees
Zlhlpmon	Informal help at least once a month

Zinfvol	Informal help in last 12 months
Zinfvol2	Informal help in last 12 months with missing values
Ihlphrs2	Informal volunteering hours – excluding large values
Zinffor	Formal or informal volunteering in the last 12 months
Zinfform	Formal or informal volunteering at least once a month
Zanyvol	Formal or informal or employer volunteering in the last 12 months
GivAmtX	About how much (altogether) have you given to charity in the last 4 weeks
Givech1	Given money to charity in past 4 weeks (missing values coded as no)
Givech3	Given money to charity in past 4 weeks
GivAmtB	Amount given to charity (Banded)
GivAmtB2	Amount given to charity (Banded)
GivAmt2	Amount given to charity excluding over £300+
ZSPull	To what extent would you agree or disagree that people in this neighbourhood pull together, SPull collapsed
N13	Whether been a councillor or been a member of a group making decisions in the last 12 months
ZCivact1	Any civic activism activities in past 12 months (CivAct1)
ZCivact2	Any civic activism activities in past 12 months (CivAct2)
ZCivren	Any civic activism in the past 12 months

Zcivren3	Any civic activism or consultation in the past 12 months
Zciveng1	Whether taken part in any civic engagement
ZEngFv1	Any civic engagement or formal volunteering in the last 12 months
Zdill	Limiting long-term illness/disability
Sid2	Respondent sexual identity 3 categories
Student	Full-time student
Zquals	Respondents (aged 16-69) Highest Qualification
Zquals1	Respondents Highest qualification all ages
Zqual2	No Formal Qualifications/ Formal Qualifications (web respondents only)
Zqual3	No Formal Qualifications/ Formal Qualifications
Zvolgps	BME or no qualifications or limiting long term illness
ZIncomHH	Respondent and partners (if applicable) gross income: 8 categories
ZIncomer	Respondents gross income (for those with a partner): 8 categories
DVILO3a	Respondent economic status: 3 categories
DVILO4a	Respondent economic status: 4 categories
Zschatny	Whether chat to neighbours more than to just say hello
Zschatnf	Frequency of chatting to neighbours more than to just say hello
Zvyfreq	Frequency of previous unpaid help given to a group, club or organisation

ZSFavN	Agree ('definitely' or 'tend to') that they borrow things and exchange favours with neighbours
ZLocAtt	Whether agree or disagree that when people get involved in their local community they can really change the way an area is run
ZLocPeop1	Whether aware of local people getting involved in a local issue/activity
ZLocInv1	Whether been personally involved in helping out with local issue/activity
ZLocOft	Number of occasions in the last 12 months, have spent time helping with activity/issue in local area
Pethdec	Percentage of minority ethnic households in ward

Appendix E: Experiments in the Community Life Survey 2021-22

Social capital questions: comparing the GSS harmonised versions with those previously asked on the Community Life Survey

Background and data collection

This note describes an analysis comparing alternative formulations of two questions from the Community Life Survey (CLS) 2021-22. The analysis aims to identify whether revising the historic formulation to align with GSS harmonised versions would disrupt reported trends. The questions explored here are STrustGen2 and SBeNeigh. Other question changes were considered for inclusion in this analysis (FrndSat1-2 and PaffLoc), but an initial assessment deemed the historic and harmonised versions to be too different to merit comparisons.

All web respondents to the 2021-22 CLS answered both versions of STrustGen2 and SBeNeigh. Respondents (N = 5,423) were randomly allocated to two groups to determine the order in which the questions were asked; 50.2% answered the historic CLS questions first and the other 49.8% answered the GSS harmonised questions first. There were no major differences between the   groups in headline demographic measures (Appendix 1, table B).

Limitations

The analyses reported in this note were carried out using early data from Q2-Q3, prior to cleaning and weighting. The results will give an indication of differential measurement between the historic and harmonised questions in the unweighted sample but should not be taken as a robust projection of weighted trends or likely changes in future years. Furthermore, the experiment was only run on the web version of the script and not the paper questionnaire, so the scope of inference should be limited to online respondents.

STrustGen2

Key changes between versions
Table 1 shows the differences between the historic and harmonised versions of STrustGen2. Both employ similar question stem and response code wording, and both use an 11-point (0-10) scale. The historic version included the option for respondents to answer "Prefer not to say"; the harmonised version did not.

Table 1. A comparison of the historic and harmonised versions of STrustGen2

STrustGen2	
Historic CLS question	**GSS harmonised question**
On a scale where 0 (zero) is not at all and 10 (ten) is completely, in general how much do you think people can be trusted? (Scale: 0 not at all, 10 completely) Prefer not to say	On a scale of 0-10, where 0 is not at all, and 10 is completely, in general how much do you trust most people? (Scale: 0-10 scale)

Analysis methods

The primary analysis compares responses to whichever version of STrustGen2 respondents saw first, by group. Restricting the scope of the analysis to a respondent's first answer

eliminates the risk of order effects confounding the results. To account for sources of covariance within households, we randomly selected one web respondent within each responding household (excluding those with no web respondents) for the main analysis. This gave us an overall sample size of 3,679 (see Appendix 1, table A for a demographic summary of the analysed sample).

We report two generalized linear models (GLMs)[1] with responses to STrustGen2 as a continuous dependent variable: (i) a naïve model with experimental group as the only factor, and (ii) a sophisticated model including demographic covariates to account for underlying sources of variation between respondents. Multiple specifications were trialled for the sophisticated model. Starting with all candidate demographic covariates included[2], we iteratively excluded those that did not have a significant effect on responses to STrustGen2 as long as doing so improved goodness-of-fit (how well the model explained variation in responses to STrustGen2). Non-substantive responses (N = 108) to STrustGen2 (i.e., "Prefer not to say") were excluded from all regression analyses.

We then carried out secondary analysis *within individuals*, that is comparing the responses each respondent gave to *both* versions of the question. These comparisons are intended to explore the mechanisms underpinning the sample-level differences tested in the main analysis - how do individuals change their answers when asked a different version of the same question? The within-individual analyses do not account for the possibility that respondents answer the second version of the question differently because they have already seen an earlier version, so the results should be considered less robust than those of the primary analysis. The within-individual analyses are strictly descriptive (i.e., we do not report estimates of error or tests of statistical significance) so it was not necessary to prohibit multiple responses within households. Therefore, the full sample was used.

Results

First looking *across* individuals, responses to the two versions of STrustGen2 are summarised in Table 2, below. The mean response to the historic version of STrustGen2 in Group 1 (who answered the historic question first) was 6.04 (on a scale of 0-10), compared with 5.79 for the harmonised version in Group 2. For every item in the bottom half of the scale (0-4), the proportion of respondents choosing that item was higher for the harmonised question than the historic version. Conversely, for every item in the *top* half of the scale and the mid-point (5-10), the proportion of respondents choosing that item was *lower* for the harmonised question.

The small mean difference observed between the groups was statistically significant ($p = .001$)[3] and robust to inclusion of demographic covariates (Appendix 2).

Comparing responses to the two versions of STrustGen2 *within individuals*, 62.5% gave identical answers, with 90.3% giving answers within two points of one another. Of the remaining respondents, approximately half (4.5%) chose "Prefer not to say" on the historic version and so were unable to select the same answer on the harmonised question. Excluding these respondents from the primary analysis reported above did not affect the results.

---

[1] Generalized linear models (GLM) express a dependent variable (answers to STrustGen2 or SBeNeigh) as a function of one or more predictor variables (e.g., version – historic vs. harmonised). GLM is an umbrella term encompassing different models allowing for different relationships between predictors and dependent variables through the use of a link function. For example, we treated SBeNeigh as a binary dependent variable, so we used a logit link function to link responses to SBeNeigh to an orthodox linear model.

[2] the initial candidate demographic factors were: age group, gender, ethnicity, household size (1 vs 2+), tenure, education level (degree vs no degree), and having a disability/limiting long-term impairment

[3] p-values represent the percentage chance of falsely rejecting the null hypothesis - that a given variable has no effect on our outcome of interest. Any p-values less than or equal to 0.05 are typically classed as "statistically significant", meaning that we can confidently reject the null hypothesis that a predictor variable had no effect on the outcome variable.

Table 2. Responses to the version of STrustGen2 encountered first, by group (N = 3,571[4]).

Answer	Historic StrustGen2 (Group A)		Harmonised StrustGen2 (Group B)	
0	41	2.4%	59	3.2%
1	21	1.2%	35	1.9%
2	42	2.4%	68	3.7%
3	71	4.1%	112	6.1%
4	104	6.0%	136	7.4%
5	372	21.6%	364	19.7%
6	272	15.8%	259	14.0%
7	400	23.2%	414	22.4%
8	269	15.6%	275	14.9%
9	80	4.6%	84	4.5%
10	52	3.0%	41	2.2%
total	1,724		1,847	

Interpretation/recommendations

Our analysis indicates a small systematic difference between the two versions of STrustGen2, with the harmonised version producing slightly lower levels of trust. The response distributions appear similar with few large shifts in response within individuals. These findings are consistent with small differences in measurement error between the two versions of STrustGen2. We recommend publishing the weighted figures for both versions alongside each other for the 2021-22 survey. If trends are reported using the harmonised version in future years of the survey, then a footnote should highlight the change in methodology and refer users to the 2021-22 report.

SBeNeigh

Key changes between versions

The historic and harmonised versions of SBeNeigh are shown in Table 3, below. They differ in three key respects:

i.   The question stem in the harmonised question asks about the respondent's neighbourhood rather than their *immediate* neighbourhood (as in the historic version) and does not define it in terms of walking distance. The questions may be seen as asking something substantively different, since the former is more open to interpretation than the latter.

ii. The response scale in the historic version is a unipolar 4-point scale while the harmonised question uses a 5-point bipolar scale with a midpoint ("Neither agree nor disagree"). The change from a unipolar scale to a bipolar one changes how one interprets responses to the bottom two items on the scale. This is because the

---

[4] 108 "Prefer not to answer" responses excluded

harmonised version discriminates between feeling that one does *not* belong ("Disagree" or "Strongly disagree") and not feeling strongly on the topic of belonging in any direction ("Neither agree or disagree"). Conversely, the historic version of SBeNeigh does not discriminate, covering both in the final two options.

iii. The historic version of the question included a "Don't know" option, where the harmonised version does not. This may lead to expression of "non-attitudes" among those respondents who genuinely do not know how to answer.

Table 3. A comparison of the historic and harmonised versions of SBeNeigh

SBeNeigh	
Historic CLS question	**GSS harmonised question**
First, how strongly do you feel you belong to your immediate neighbourhood? Please think of the area within a few minutes walking distance from your home. Very strongly Fairly strongly Not very strongly Not at all strongly Don't know	To what extent do you agree or disagree with the statement 'I feel like I belong to this neighbourhood'? Strongly agree, Agree, Neither agree or disagree, Disagree Strongly disagree

Analysis methods

As for STrustGen2, the primary analysis compares responses to the version of SBeNeigh answered first by group, using the same single-response-per-household sample. We report two generalized linear models (GLMs) with responses to SBeNeigh as a binary dependent variable – 1 = the top two responses[5]; 0 = any other substantive answer – as this is how the question has traditionally been reported. The process for model selection was exactly as described for STrustGen2, and non-substantive responses (i.e., "Don't know") were excluded.

Results

Responses to the two versions of SBeNeigh are summarised in Table 4, below. In Group A, 61.2% of respondents answering the historic question felt fairly or very strongly that they belong to their immediate neighbourhood (excluding "Don't know"), compared with 55.0% in Group B agreeing or strongly agreeing that they belong to their neighbourhood.

Table 4. Responses to the version of SBeNeigh encountered first, by group (N = 3,573[6]).

Answer	Historic SBeNeigh (Group A)		Harmonised SBeNeigh (Group B)	
Strongly agree/very strongly	322	18.7%	312	16.9%
Agree/fairly strongly	735	42.6%	704	38.1%
Neither	-	-	657	35.6%
Disagree/Not very strongly	456	26.4%	131	7.1%
Strongly disagree/Not at all strongly	213	12.3%	43	2.3%

---

[5] For the historic version of SBeNeigh: "Very strongly" or "Fairly strongly"; for the harmonised version, "Strongly agree" or "Agree".

[6] 106 "Don't know" responses excluded

total	1,726		1,847	

The GLM analysis found a significant effect of Group on the likelihood respondents giving a top-two answer to whichever version they encountered first; respondents answering the historic question first were 21% more likely to do so after relevant demographic variables were statistically controlled for (Appendix 3).

The breakdown in Table 4 gives some insight as to what is happening. The inclusion of a mid-point response in the harmonised version – selected by more than a third (35.6%) of respondents – causes a reduction in the proportion selecting every other answer. This change is particularly marked for the bottom-two answers of the scale, perhaps reflecting the inability of the historic unipolar scale to distinguish between not feeling strongly that one belongs to one's immediate neighbourhood and strongly feeling that one does *not* belong to it.

We might also expect the removal of the "Don't know" option from the historic version of the question to result in use of the harmonised version's mid-point as a proxy[7]. Within-individual comparisons bear this out; 67.0% of respondents who chose "Don't know" at the historic version of SBeNeigh selected the mid-point response ("Neither agree or disagree") at the harmonised version.

Interpretation/recommendations
Our analysis indicates significant measurement differences in the headline figures produced by the two versions of SBeNeigh. Respondents were less likely to say they strongly agreed or agreed that they belonged to their neighbourhood than they were to say they felt fairly/very strongly that they belonged to their immediate neighbourhood.

Beneath the headline figures, the harmonised version of SBeNeigh produced a starkly different distribution of responses to the historic version. This may plausibly be attributed to changes in the response scale (see "Key changes between versions", above). However, we cannot rule out the possibility that some of the differences observed arise from the question stems asking something meaningfully different of respondents. This is a particular risk because the harmonised version of SBeNeigh uses a different (and looser) definition of "neighbourhood" than the historic version.

On the basis of these findings, we do not recommend treating answers to the historic and harmonised versions of SBeNeigh as comparable measures for trend analysis, even when only reporting on top-two responses. If reporting is limited to the top-two answers, the historic version may be a more easily interpretable measure because it offers a clear definition of the respondent's immediate neighbourhood. It will also have the additional advantage of comparability with CLS estimates from previous years. Weighed against that, the harmonised version offers easier interpretation of "disagree" and "strongly disagree" responses and may allow for comparisons across studies using the same measure.

---

[7] Hanson et al. (2021). How should we present 'don't know' options in self-completion surveys? Lessons from three experiments. Social Research Practice, 10, 4-20.

Social Capital Harmonisation Appendices

Appendix 1

Table A1(a). Demographic breakdown of the sample available for primary analysis. To arrive at this sample, we randomly selected one respondent from each responding household in the full sample.

	Group A (historic questions first)		Group B (harmonised questions first)		Total	
	N	%	N	%	N	%
Age group						
missing	249	14%	280	15%	529	14%
16-19	36	2%	38	2%	74	2%
20-24	83	5%	63	3%	146	4%
25-29	112	6%	130	7%	242	7%
30-34	154	8%	170	9%	324	9%
35-39	154	8%	128	7%	282	8%
40-44	121	7%	135	7%	256	7%
45-49	132	7%	154	8%	286	8%
50-54	128	7%	131	7%	259	7%
55-59	147	8%	137	7%	284	8%
60-64	141	8%	122	7%	263	7%
65-69	137	7%	121	7%	258	7%
70-74	90	5%	106	6%	196	5%
75+	148	8%	132	7%	280	8%
gender						
missing/other	89	5%	77	4%	166	5%
male	737	40%	744	40%	1481	40%
female	1006	55%	1026	56%	2032	55%
ethnicity						
missing	67	4%	90	5%	157	4%
white	1475	81%	1472	80%	2947	80%
asian	160	9%	163	9%	323	9%
black	58	3%	56	3%	114	3%
mixed	41	2%	46	2%	87	2%
other	31	2%	20	1%	51	1%
household size						
1	430	23%	448	24%	878	24%
2+	1402	77%	1399	76%	2801	76%
tenure						

	Group A (historic questions first)		Group B (harmonised questions first)		Total	
own outright	604	33%	611	33%	1215	33%
own with mortgage	534	29%	537	29%	1071	29%
other/missing	694	38%	699	38%	1393	38%
education						
missing	435	24%	438	24%	873	24%
degree+	595	32%	643	35%	1238	34%
no degree	802	44%	766	41%	1568	43%
disabilities/LLTI						
missing	182	10%	201	11%	383	10%
no LLTI/disability	1189	65%	1187	64%	2376	65%
LLTI/disability	461	25%	459	25%	920	25%
total	1832		1847		3679	

Table A1(b). Demographic breakdown of the full responding sample used for within-individual analyses.

	Group A (historic questions first		Group B (harmonised questions first)		Total	
	N	%	N	%	N	%
Age group						
missing	411	15%	441	16%	852	16%
16-19	86	3%	85	3%	171	3%
20-24	148	5%	112	4%	260	5%
25-29	188	7%	200	7%	388	7%
30-34	222	8%	248	9%	470	9%
35-39	233	9%	205	8%	438	8%
40-44	186	7%	195	7%	381	7%
45-49	197	7%	220	8%	417	8%
50-54	178	7%	187	7%	365	7%
55-59	197	7%	185	7%	382	7%
60-64	182	7%	171	6%	353	7%
65-69	195	7%	157	6%	352	6%
70-74	114	4%	131	5%	245	5%
75+	185	7%	164	6%	349	6%
gender						
missing/other	143	5%	119	4%	262	5%
male	1153	42%	1113	41%	2266	42%
female	1426	52%	1469	54%	2895	53%

	Group A (historic questions first		Group B (harmonised questions first)		Total	
ethnicity						
missing	130	5%	138	5%	268	5%
white	2103	77%	2107	78%	4210	78%
asian	292	11%	287	11%	579	11%
black	90	3%	78	3%	168	3%
mixed	66	2%	64	2%	130	2%
other	41	2%	27	1%	68	1%
household size						
1	470	17%	476	18%	946	17%
2+	2252	83%	2225	82%	4477	83%
tenure						
own outright	849	31%	852	32%	1701	31%
own with mortgage	807	30%	778	29%	1585	29%
other/missing	1066	39%	1071	40%	2137	39%
education						
missing	579	21%	571	21%	1150	21%
degree+	906	33%	933	35%	1839	34%
no degree	1237	45%	1197	44%	2434	45%
disabilities/LLTI						
missing	296	11%	298	11%	594	11%
no LLTI/disability	1808	66%	1776	66%	3584	66%
LLTI/disability	618	23%	627	23%	1245	23%
total	2722		2701		5423	

Appendix 2

Output table for the naïve (N = 3,571) and sophisticated (N = 2,143) models of STrustGen2. The sophisticated model has a smaller sample size because respondents with missing responses to any model parameter were excluded from the analysis. Large numbers of missing values for educational qualification led to exclusion of all respondents aged 75+ from the sophisticated model. As a robustness check, we re-ran this analysis without education as a parameter to confirm that the effect of Group remained, which it did.

All independent variables are categorical, so each observed value is tested against a single reference value (see note below the table for details). Model coefficients (β) indicate the strength and direction of the relationship between the independent variables and responses to STrustGen2. For example, the naïve model shows that the historic version of STrustGen2 is associated with a mean increase of 0.26, relative to the harmonised version.

All parameters included meet the conventional threshold for statistical significance (p < .05). Parameters dropped from the sophisticated model are not shown.

Parameters	Naïve model			Sophisticated model		
	β	Standard error	p	β	Standard error	p
Historic version (Group A)[1]	**0.26**	**0.08**	**<.001**	**0.26**	**0.08**	**.001**
Aged 16-24[2]	-	-	-	-0.76	0.21	< .001
Aged 25-34[2]	-	-	-	-0.80	0.18	< .001
Aged 35-49[2]	-	-	-	-0.51	0.17	.003
Aged 50-64[2]	-	-	-	-0.33	0.16	.036
Gender = male[3]	-	-	-	-0.17	0.08	.040
Household size = 1[4]	-	-	-	-0.27	0.10	.010
Tenure = own outright[5]	-	-	-	0.44	0.12	< .001
Tenure = own with mortgage[5]	-	-	-	0.47	0.10	< .001
Has a degree or higher qualification[6]	-	-	-	0.44	0.08	< .001
No disability/LLTI[7]	-	-	-	0.58	0.10	< .001
White ethnicity[8]	-	-	-	0.53	0.12	< .001

Parameter reference values: [1]harmonised version (Group B); [2]Aged 75+ (naïve model) or Aged 65-74 (sophisticated model); [3]Female; [4]2+ people in household; [5]Other tenure; [6]No degree-level qualification; [7]Reported disability/LLTI; [7]Other ethnicity

Appendix 3

Output table for the naïve (N = 3,573) and sophisticated (N = 2,871) models of SBeNeigh. The sophisticated model has a smaller sample size because respondents with missing responses to any model parameter were excluded from the analysis.

All independent variables are categorical, so each observed value is tested against a single reference value (see note below the table for details). Model coefficients (β) indicate the association between the independent variables and the likelihood of a top-two response (Strongly agree/Very strongly or Agree/Fairly strongly), with values above zero indicating an increase in likelihood and values below zero indicating a decrease.

All parameters included meet the conventional threshold for statistical significance (p < .05). Parameters dropped from the sophisticated model are not shown.

Parameters	Naïve model			Sophisticated model		
	β	Standard error	p	β	Standard error	p
Historic version (Group A)[1]	**0.26**	**0.07**	**< .001**	**0.19**	**0.08**	**.014**
Aged 16-24[2]	-	-	-	-0.89	0.22	< .001
Aged 25-34[2]	-	-	-	-0.60	0.18	.001
Aged 35-49[2]	-	-	-	-0.41	0.17	.020
Aged 50-64[2]	-	-	-	-0.37	0.16	.023
Aged 65-74[2]	-	-	-	0.03	0.18	.851
Tenure = own outright[3]	-	-	-	0.63	0.11	< .001
Tenure = own with mortgage[3]	-	-	-	0.47	0.10	< .001
Household size = 1[4]	-	-	-	-0.36	0.10	< .001
No disability/LLTI[5]	-	-	-	0.23	0.09	.010

Parameter reference values: [1]harmonised version (Group B); [2]Aged 75+; [3]Other tenure; [4]2+ people in household; [5]Reported disability/LLTI