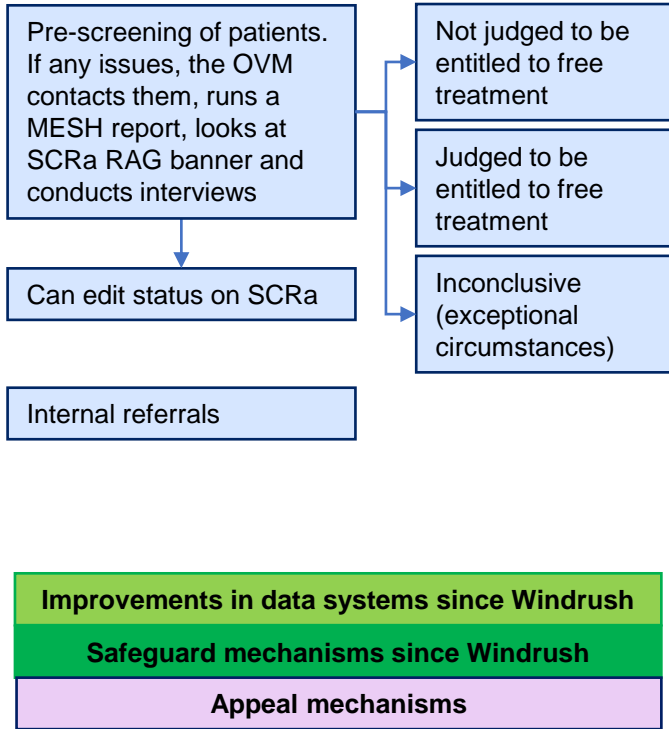


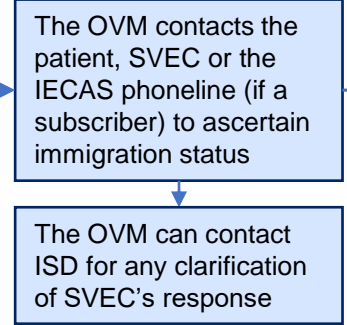
Eligibility for NHS-funded treatment is the same for irregular migrants and other non residents. Only secondary healthcare is charged for; charging in England and Wales should be upfront if treatment is non-urgent. If a patient cannot pay for non urgent treatment upfront, it should be refused. This process applies to debts of over £500 that have been outstanding for over two months



Safety Valve Mechanism

Data on positive/negative checks of immigration status (2015-2018)

Digital checking



The OVM decides patient is not ordinarily resident and they are invoiced. If they are charged more than £500 and they do not pay, enter into a repayment plan or appeal in two months, a debt is incurred. The charge, invoice, payment and debt are recorded on internal systems

A copy of the remaining records is also sent to other Home Office systems

Eligible for free treatment

PALS and NHS complaint system available if complaint not resolved

Potential Windrush cases are rejected based on age, nationality and date of arrival

Debt and repayment data is sent by the OVM to ISD, via DHSC, NHS Northern Ireland, NHS Scotland and NHS Wales. ISD sends any rejected debt cases back to individual trusts who can edit and resubmit them

ISD processes data, adding, updating and removing the remaining records

Data system improvements

Data on NHS debtors (2014-2018/19)

When data is sent by the OVM, a nationality must be provided in each record to prevent discrimination and assumptions of immigration status

Data on value of debt and debt repaid (2016-2018/19)

Patient pays- in England and Wales, non-urgent treatment should be paid for before it starts or be denied. Taxpayer's money saved

Patient loses contact with the Home Office

Debt written off by NHS body

Data on people's outcomes using Home Office systems (2021)

CID- Case Information Database
 DHSC- Department of Health and Social Care
 IECAS: Immigration Enforcement Checking and Advice Service
 ISD- Interventions and Sanctions Directorate
 OVM: Overseas Visitor Manager

PALS- Patient Advice and Liaison Service
 RAG: Red, Amber, Green
 SCRa- Summary Care Record application
 SVEC- Status Verification Enquiries and Checking Team
 UKVI: UK Visas and Immigration

Data Points