

















The 39 Steps

Most of people's learning is done at work, through doing a job or task. Why not try some of these 39 examples of workplace learning:



Use this guide to see what professional training looks like from entry to experienced practitioner

Read about a new subject to increase knowledge

Watch a video of an inspiring speaker to give life to the subject, e.g. **TED Talks**

Browse the internet to update yourself on current research on learning



Share ideas
on working
practices with a
colleague & ask
their opinion

Let a colleague bounce ideas off you and provide your input



Become a coach/ mentor or be coached/mentored

Take a short term secondment to stretch yourself or embed new

learning

1

Have regular "stand up" meetings with your team, to share new information or to identify issues for the day

Volunteer or do community work and reflect on how it is different/similar to your job







Work on a project with colleagues from other disciplines/ departments

Shadow someone whose role interests you



Learn from each others' experiences and mistakes



Rotate jobs within your team

Organise
a business
team event to
encourage team
working



Give and receive feedback effectively

Lead or become part of a focus group

Observe meetings: those who look θ listen well.

Volunteer to chair a meeting

Visit other organisations in the public and private sector



Make use of quizzes to refresh people's knowledge or to impart new knowledge

Hold a team meeting to discuss learning in the workplace

Write an article for your staff newsletter, intranet or internal blog



Reflect on a working experience – what worked well, even better if...

Problem solve with your team to reach a collective solution



Refresh your Civil Service knowledge by joining the Induction to the Civil Service online course

Invite guest speakers to talk about a topic



Subscribe to Civil

Service newsletters to help you to see the big picture: **Civil Service** Weekly News, **Inclusion Collective** Newsletter, Inside Leadership, **Parliamentary** Despatch, Campus News

Join/set up an Action Learning Set

Keep a learning journal – "What did I learn? What was my experience? What has been learned? What is the impact of the learning? What will I do differently as a result of my learning?"

Follow educational Twitter accounts for the ultimate microlearning tool, when used right!

Take opportunities to deputise

Have "lunch and learn" sessions for colleagues to share knowledge or provide updates



Ask colleagues to share a skill or tip

Take the minutes at a meeting

Scroll through blogs from fellow civil servants on Civil Service blogs

Check out the full range of training and services available through the **Government Campus curriculum**, you can also view the Government Campus offer from the Learning Frameworks in **Prospectus Online**.