

Members of the survey team:



Department for Levelling Up,
Housing & Communities

The Department for Levelling Up, Housing and Communities (DLUHC) is the government department that sponsors the EHS to collect information on changing trends in housing, the condition of the housing stock and the characteristics of households living in different types of housing.

www.gov.uk/government/collections/english-housing-survey

National Centre for Social Research

NatCen Social Research are an independent, non-profit institute, working for government, educational bodies, charities and responsible businesses. NatCen Social Research are conducting the household interview part of the study.

www.natcen.ac.uk/taking-part/ehs



Housing
Surveys

CADS Housing Surveys will be conducting the visual inspection of the property using professional surveyors qualified to assess housing conditions and energy efficiency.

www.cadsonline.com

Your appointment with the surveyor is:

Date: _____

Time: _____

Name of surveyor: _____

EHS Helpline: 020 3131 3179



About the surveyor's visit



Thank you for taking part in the interview which was the first part of the English Housing Survey (EHS). We hope you will now agree to take part in the second phase which consists of a physical inspection of your property.

Just over half of all households where an interview has taken place are randomly selected for a follow-up physical inspection by a surveyor.

We would like to arrange a convenient time when a qualified surveyor can visit your home. The interviewer has details of when surveyors are working in your area.

? Who will conduct the physical inspection?

The EHS is conducted on behalf of the Department for Levelling Up, Housing and Communities (DLUHC). DLUHC have appointed CADS Housing Surveys to undertake the physical inspection. CADS employ professional surveyors qualified to conduct the EHS assessments.

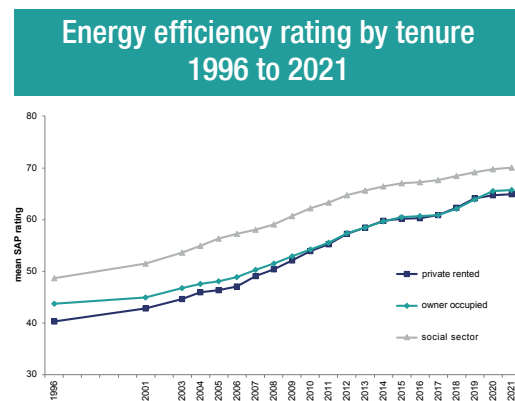
? What is the purpose of the physical inspection?

During the interview you kindly told us about your housing circumstances and aspirations, and your views on your home and neighbourhood.

To supplement this information we also need a professional assessment of your home to understand what types

of household live in the least energy efficient homes and how housing conditions vary between household groups. The information we collect helps the Government to develop policies to improve people's homes.

For example, energy efficiency of English homes has improved over the past 20 years.



Source: English Housing Survey, dwelling sample

The findings also help to highlight problem areas. For example, almost 1 in 26 homes have problems with damp.

? What will the surveyor do?

Our surveyor will call at an agreed time that is convenient to you. On arrival the surveyor will introduce themselves and show you their identity card.

The inspection is a visual one and will not involve any disruption to your home or belongings. The physical survey will take about an hour. Half of this will take place outside the home, and half will take place inside.

? Do I have to take part in the physical inspection?

As with the interview, we rely upon voluntary co-operation to make this study a success. Your home has been chosen at random to provide a balanced picture of all parts of the country and types of property and household. By taking part you help us to provide an accurate picture of housing in England.

? Should I let my landlord know I am taking part?

There is no reason to inform your landlord or freeholder of your participation unless you want to. All your responses at interview and the information collected at the physical inspection will remain confidential and will not be passed onto your landlord.

? Will I get any feedback after the physical inspection?

While the EHS is designed to provide government with a reliable assessment of the energy efficiency and condition of the housing stock it is not as detailed as a survey that you would pay to have

conducted yourself. We are not therefore able to provide any feedback on your home unless the surveyor identifies any issues which they consider to be an imminent risk to you or your family. In this situation they will alert you to the problem and advise you to take immediate action.

? Is the physical inspection confidential?

Yes. The information collected at both the interview and physical inspection stages of the study is handled in the strictest confidence by DLUHC, NatCen Social Research, and their appointed contractors as directed by the Code of Practice for Statistics, the Data Protection Act and General Data Protection Regulations. It will be used to produce statistics that will not identify you or anyone in your household. These anonymous statistics are analysed by researchers in government and other approved organisations such as universities and charities.

Thank you for agreeing to take part in this important national study.