### We have many ways we can communicate with you

If you would like braille, British Sign Language, a hearing loop, translations, large print, audio or something else please call us on **0800 99 1234** or textphone **0800 169 0133** and tell us which you need.

If you live in Wales and want this form in Welsh call **0800 99 1234**.

Calls to 0800 numbers are free from personal mobiles and landlines.

# Treating people fairly

We are committed to the Equality Act 2010 and treating people fairly. To find out more about this law, search 'Equality' on **<u>www.gov.uk</u>** 

# **Applying for Pension Credit**

The quickest way to apply for Pension Credit is by phone. A friend or family member can call for you. You must be with them when they call.

### Pension Credit claim line

Telephone: **0800 99 1234**. Textphone: **0800 169 0133**.

Relay UK (if you cannot hear or speak on the phone): **18001** then **0800 99 1234**. Lines are open Monday to Friday, 8am to 6pm except public holidays.

### If you need help with this form

Before you fill in this form, **please read the booklet notes to help you**. After you have read the notes and if you still need help to fill in the form, you can ask a friend or phone the Department for Work and Pensions on the number above.

### About your application

Please make sure you:

- answer all the questions on the form that apply to you and your partner, if you have one, and any child or young person you wish to claim for
- sign and date the form and send it back to us with all the documents we have asked for.

If we get your form back after this date, it may affect the date we can pay you from.

**Do not forget** to send us any documents we have asked for. We will return them to you as soon as we can. **This is usually within 5 working days of us getting them but sometimes can take longer**.

Please complete this form carefully. If you fill in this form using a pen, use black ink and CAPITAL LETTERS.



# About you



About your partner	22 All other surnames or family names
15 Do you have a partner?	your partner has used or has been known by
We use 'partner' to mean a person you are married to or a person you live with as if you are married to them, or a civil partner or a person you live with as if you are civil partners.	<b>23</b> Your partner's date of birth DD/MM/YYYY
No Go to question 26	
Yes	24 Your partner's NI number
16 Does your partner live permanently in a care home?	
No	25 Is your partner registered blind or
Yes Go to question 26	severely sight impaired?
17 Are you separated from your partner?	No
If you are separated only because someone is temporarily in a hospital or care home, tick <b>No</b> .	Yes
No	About any child/children and
Yes Go to question 26	qualifying young people you want to claim for
18 Does your partner agree to you making this application?	26 Do you want to claim Pension Credit for any children or qualifying
No	young people?
Yes	No Go to question 102
19 Your partner's title	Yes
For example, Mr, Mrs, Miss, Ms or other.	27 How many children do you want to claim for? If you want to claim for more than
20 Your partner's surname or family name	2 children or qualifying young people, please provide more details in the <b>Other information</b> section.
21 All your partner's other names in full	

Child 1	36 Where else does the child live?
28 First name	
29 Surname or family name	Postcode <b>37</b> Who do you share caring responsibilities with?
30 Sex of child	
Female Male <b>31 Child's date of birth</b>	38 If you have only just taken over responsibility for the child, who was responsible for them before you?
DD/MM/YYYY 32 What date do you want to claim for the child from? DD/MM/YYYY	<ul> <li>39 Do you get Child Benefit for this child?</li> <li>No</li> <li>Yes <u>Go to question 42</u></li> <li>40 Who claims Child Benefit for this child?</li> </ul>
33 What date did you become responsible for the child? DD/MM/YYYY	41 What is the NI number of the person who claims Child Benefit?
34 Does the child live with you all the time?	42 Is the child aged between 16 and 19?
No	No Go to question 45
Yes <u>Go to question 38</u>	Yes
<b>35</b> How often do they live with you? For example, 3 days a week.	43 Is the child in full time education, non-advanced education or an approved training course?
	No Go to question 45
	Yes

44 When did the non-advanced education or approved training start? DD/MM/YYYY	51 How long in total are they expected to be absent for?
45 Is the child looked after by the local authority, not including respite care? No Yes	52 If more than 4 weeks, why is the child absent from Great Britain?
46 Is the child in prison or custody pending trial or sentence?	
No Yes	53 Is the child entitled to Disability Living Allowance?
47 Is the child currently away from home, but in Great Britain?	No <u>Go to question 55</u> Yes
No <u>Go to question 50</u>	
Yes	54 What rate of Disability Living Allowance is the child entitled to?
48 How long in total are they expected to be absent for?	Care Component highest rate
	Care Component middle rate
	Care Component lowest rate
49 If more than 52 weeks, why is the	Mobility Component higher rate
child away from home?	Mobility Component lower rate
	55 Is the child entitled to Child Disability Payment?
	No Go to question 57
	Yes
50 Is the child currently outside	56 What rate of Child Disability Payment is the child entitled to?
Great Britain?	Care Component highest rate
No <u>Go to question 53</u>	Care Component middle rate
Yes	Care Component lowest rate
	Mobility Component higher rate
	Mobility Component lower rate

57 Is the child entitled to Personal Independence Payment?	64 When did the Tax Credit claim come to an end?
No Go to question 61	DD/MM/YYYY
Yes	
58 What rate of Personal Independence Payment is the child entitled to?	If you want to claim for a second child or qualifying young person, go to
Daily living enhanced rate	<b>question 65</b> . If not, go to <b>question 102</b> .
Daily living standard rate	Child 2
Mobility enhanced rate	65 First name
Mobility standard rate	
59 Is the child entitled to Adult Disability Payment?	66 Surname or family name
No	
Yes	
60 What rate of Adult Disability Payment is the child entitled to?	67 Sex of child Female
Daily living enhanced rate	Male
Daily living standard rate	68 Child's date of birth
Mobility enhanced rate	DD/MM/YYYY
Mobility standard rate	
61 Is the child certified as severely sight impaired or blind by a consultant ophthalmologist?	69 What date do you want to claim for the child from? DD/MM/YYYY
No	
Yes	
62 Have you claimed Tax Credits in the last 12 months?	70 What date did you become responsible for the child? DD/MM/YYYY
No Go to question 65	
Yes	
63 Are you still claiming Tax Credits?	71 Does the child live with you all the time?
No	No
Yes <u>Go to question 65</u>	Yes Go to question 75

<ul> <li>72 How often do they live with you?</li> <li>For example, 3 days a week.</li> <li>73 Where else does the child live?</li> </ul>	80Is the child in full time education, non-advanced education or an approved training course?NoGo to question 82 Yes
	81 When did the non-advanced education or approved training start? DD/MM/YYYY
Postcode	
74 Who do you share caring responsibilities with?	82 Is the child looked after by the local authority, not including respite care?
	No Yes
75 If you have only just taken over responsibility for the child, who was responsible for them before you?	83 Is the child in prison or custody pending trial or sentence?
	No Yes
<b>76 Do you get Child Benefit for this child?</b> No	84 Is the child currently away from home, but in Great Britain?
Yes Go to question 79	No Go to question 87
77 Who claims Child Benefit for this child?	Yes
	85 How long in total are they expected to be absent for?
78 What is the NI number of the person who claims Child Benefit?	
	86 If more than 52 weeks, why is the child away from home?
79 Is the child aged between 16 and 19?	
No <u>Go to question 82</u>	
Yes	

87 Is the child currently outside Great Britain?	93 What rate of Child Disability Payment is the child entitled to?
No Go to question 90	Care Component highest rate
Yes	Care Component middle rate
88 How long in total are they expected to	Care Component lowest rate
be absent for?	Mobility Component higher rate
	Mobility Component lower rate
89 If more than 4 weeks, why is the child absent from Great Britain?	94 Is the child entitled to Personal Independence Payment?
	No <u>Go to question 98</u>
	Yes
	95 What rate of Personal Independence Payment is the child entitled to?
	Daily living enhanced rate
	Daily living standard rate
90 Is the child entitled to Disability	Mobility enhanced rate
Living Allowance? No Go to question 92	Mobility standard rate
No <u>Go to question 92</u> Yes	96 Is the child entitled to Adult Disability Payment?
91 What rate of Disability Living	No
Allowance is the child entitled to?	Yes
Care Component highest rate	97 What rate of Adult Disability Payment
Care Component middle rate	is the child entitled to?
Care Component lowest rate	Daily living enhanced rate
Mobility Component higher rate	Daily living standard rate
Mobility Component lower rate	Mobility enhanced rate
92 Is the child entitled to Child Disability Payment?	Mobility standard rate
No Go to question 94	98 Is the child certified as severely sight impaired or blind by a
Yes	consultant ophthalmologist?
	No
	Yes

99 Have you claimed Tax Credits in the last 12 months?	104 What is their name and relationship to you?
No Go to question 102	
Yes	
100 Are you still claiming Tax Credits?	
No	105 Are you or your partner responsible for
Yes Go to question 102	paying the rent, Council Tax or both for the place where you live?
101 When did the Tax Credit claim come to an end?	If they are paid through Housing Benefit or Council Tax reduction, still tick <b>Yes</b> .
DD/MM/YYYY	No Go to question 107
	Yes
If you want to claim for more than 2 children or qualifying young people, please provide more details in <b>Other information</b> on <b>page 19</b> .	<b>106</b> What is the name of your council?
About where you live	107 Have you claimed or are you about to claim Housing Benefit?
102 Do you live permanently in a	No
care home?	Yes
No <u>Go to question 103</u> Yes	108 Have you applied or are you about to apply for a reduction in Council Tax?
Do you own the property you used	No
to live in?	Yes
No Go to question 115	
Yes Go to question 115	109 Do you or your partner pay service charges for the place where you live?
103 Does anyone live in your household apart from you and your partner?	For example, money for upkeep of the building (in Scotland, called 'factoring').
No <u>Go to question 105</u>	No
Yes	Yes Please send us proof
	<b>110</b> Do you rent your property or own it?
	Rent it
	Own it





117 Apart from the place where you live, do you or your partner own any other property or land in this country or abroad? If it is on a mortgage or loan, tick Yes Go to question 119 No Yes 118 Tell us about the property or land If you need to tell us more, go to Other information on page 19. About benefits - You 119 Have you claimed any benefits that you are waiting to hear about? No Go to question 121 Yes

120 Which benefits are you waiting to hear about?

<ul> <li>121 Does anyone get Carer's Allowance, Carer Support Payment or an extra amount of Universal Credit for looking after you?</li> <li>Tick Yes if they have claimed it and are waiting to hear about it. Also tick Yes if they could not be paid it because they receive another benefit.</li> </ul>	<ul> <li>127 Does anyone get Carer's Allowance, Carer Support Payment or an extra amount of Universal Credit for looking after your partner?</li> <li>Tick Yes if they have claimed it and are waiting to hear about it. Also tick Yes if they could not be paid it because they receive another benefit.</li> </ul>
No Go to question 124	No Go to question 130
Yes	Yes
122 Your carer's full name	<b>128</b> Full name of your partner's carer
<ul> <li>123 Your carer's NI number</li> <li>124 Do you spend 35 hours a week or more looking after someone who is getting or waiting to hear about: Attendance Allowance, Constant Attendance Allowance, Disability Living Allowance, Child Disability Payment, Personal Independence Payment or Adult</li> </ul>	<ul> <li>129 NI number of your partner's carer</li> <li>130 Does your partner spend 35 hours a week or more looking after someone who is getting or waiting to hear about: Attendance Allowance, Constant Attendance Allowance, Disability Living Allowance, Child Disability Payment, Personal Independence Payment or</li> </ul>
<b>Disability Payment?</b> No	Adult Disability Payment?
Yes	Yes
Not known	Not known

# About benefits - Your partner

 125 Has your partner claimed any benefits that you are waiting to hear about? No <u>Go to question 127</u> Yes
 126 Which benefits is your partner waiting to hear about?

# About pensions

131Have you or your partner paid into a<br/>private pension scheme from which<br/>you expect to get money in the next<br/>12 months?

No

Yes

<ul> <li>138 When did you receive your latest payment? DD/MM/YYYY</li> <li>139 Does the pension increase each year? No Yes</li> <li>140 Who gets the pension? You</li> </ul>
Your partner
141If you or your partner expect to get a pension in the next 12 months, when do you expect to get the first payment?DD/MM/YYYY
Pension 2
142 Who pays the pension?
<b>143</b> What type of pension is it?
144How much is paid?£145How often is it paid?

<b>146</b> When is the pension normally received? For example, the last day of the month.	<b>152 Date you left work</b> DD/MM/YYYY
<b>147</b> When did you receive your latest payment? DD/MM/YYYY	<b>153 Are you doing any paid work now?</b> No <u>Go to question 155</u> Yes
<b>148 Does the pension increase each year?</b> No Yes	154Is this self-employed work?NoYesIf you have a partner, go to question 155.If not, go to question 159.
<ul> <li>149 Who gets the pension? You Your partner</li> <li>150 If you or your partner expect to get a pension in the next 12 months, when do you expect to get the first payment? DD/MM/YYY</li> </ul>	<ul> <li>155 Has your partner left self-employed work in the last 3 months?</li> <li>No <u>Go to question 157</u> Yes</li> <li>156 Date your partner left work DD/MM/YYYY</li> </ul>
Please send us your latest pension payslip or anything else that shows what you will get. Do not send form P60. We will return all documents you send - this can take 5 working days but sometimes may take longer.	<ul> <li>157 Is your partner doing any paid work now?</li> <li>No <u>Go to question 159</u> Yes</li> <li>158 Is this self-employed work?</li> <li>No Yes</li> </ul>
151Have you left self-employed work in the last 3 months?NoGo to question 153 Yes	



<b>175 Who is paid the money?</b> You Your partner	181When do you or your partner expect to start getting this money?DD/MM/YYYY
Please send us proof of the money coming in. If we do not receive proof, it may affect the date we can pay you from. Any documents you send must be originals, not photocopies. We will return all documents you send - this can take 5 working days but sometimes may take longer.	Other things we need to know          182       Are you in hospital as an inpatient?         No       Go to question 185         Yes
<ul> <li>176 Do you or your partner expect to start getting any money in the next</li> <li>12 months?</li> <li>If you expect to get a lump sum</li> </ul>	<b>183</b> What date did you go into hospital? DD/MM/YYYY
payment, please tell us about this in Other information on page 19. By lump-sum, we mean something like money coming in from the sale of a house you used to live in, or a one-off payment you will get instead of a private pension.	184 Name of the hospital
No <u>Go to question 182</u> Yes	185 Are you staying temporarily in a
177 Who will pay this money?	care home? No Yes
178 How much will be paid?	186 Do you have the right to reside in the UK?
£ 179 How often will it be paid?	For example, you have the right to reside in the UK if you are a British citizen. No Yes
190 Who will be paid the manage?	
180 Who will be paid the money?	
You Your partner	

<ul> <li>187 At any time, have you come to live or returned to live in the UK from abroad? No <u>Go to question 206</u> Yes</li> <li>188 What is your nationality?</li> <li>189 Which country have you come from?</li> </ul>	<ul> <li>195 Have you come to the UK under the Family Reunion Scheme?         <ul> <li>No</li> <li>Yes</li> </ul> </li> <li>196 Have you come to the UK under a sponsorship undertaking?         <ul> <li>This is a form that a relative must sign to say they will pay for your living expenses if you settle in the UK.</li> </ul> </li> </ul>
	No <u>Go to question 201</u>
	Yes
<b>190</b> What date did you last come to the UK? DD/MM/YYYY	197 Name of the sponsor
	<b>198</b> Address of the sponsor
<b>191</b> Was this to work in the UK?	
No	
Yes	
<b>192</b> Has the Home Office put a limit on how long you can stay in the UK?	Postcode 199 Home Office reference number
No	
Yes	
<b>193</b> Does your passport or biometric residence permit say no recourse to public funds? The passport will have a stamp in it or	200 What date did the sponsor sign the sponsorship undertaking? DD/MM/YYYY
you will have a Home Office letter.	
No	201 Are you an asylum seeker?
Yes	No
194 If you have lived in the UK before, when did you last leave the UK?	Yes
DD/MM/YYYY	202 Did you first apply for asylum before 3 April 2000?
	No
	Yes

203 Have you recently had a successful decision on your asylum application?	210 Does your partner have the right to reside in the UK?
No	For example, you have the right to reside in the UK if you are a British citizen.
Yes	No
204 What was the date when you got the successful decision of your asylum application? DD/MM/YYYY	Yes <b>211</b> At any time, has your partner come to live or returned to live in the UK
	from abroad?
	No Go to question 230
205 Have you been supported by the Home Office while waiting for a decision on	Yes
your asylum application?	<b>212</b> What is your partner's nationality?
No	
Yes	213 Which country has your partner
206 Is your partner in hospital as an inpatient?	come from?
If you do not have a partner, go to <b>question 230</b>	
No Go to question 209	214 What date did your partner last come
Yes	to the UK?
207 What date did your partner go into hospital?	DD/MM/YYYY
DD/MM/YYYY	215 Was this to work in the UK?
	No
208 Name of the hospital	Yes
	216 Has the Home Office put a limit on how long your partner can stay in the UK?
	No
209 Is your partner staying temporarily in a care home?	Yes
No	
Yes	

<ul> <li>217 Does your partner's passport or biometric residence permit say no recourse to public funds?</li> <li>The passport will have a stamp in it or you will have a letter from the Home Office.</li> <li>No</li> <li>Yes</li> </ul>	<ul> <li>223 Home Office reference number</li> <li>224 What date did the sponsor sign the sponsorship undertaking? DD/MM/YYYY</li> </ul>
<ul> <li>218 If your partner has lived in the UK before, when did they last leave the UK? DD/MM/YYYY</li> <li>219 Has your partner come to the UK under the Family Reunion Scheme? No</li> </ul>	<ul> <li>225 Is your partner an asylum seeker?         <ul> <li>No</li> <li>Yes</li> </ul> </li> <li>226 Did your partner first apply for asylum before 3 April 2000?             <ul> <li>No</li> <li>Yes</li> </ul> </li> </ul>
Yes 220 Has your partner come to the UK under a sponsorship undertaking? This is a form that a relative must sign to say they will pay for your living expenses if you settle in the UK. No <u>Go to question 225</u> Yes 221 Name of the sponsor	<ul> <li>227 Has your partner recently had a successful decision on their asylum application?         <ul> <li>No</li> <li>Yes</li> </ul> </li> <li>228 What was the date when your partner got the successful decision of their asylum application?         <ul> <li>DD/MM/YYYY</li> </ul> </li> </ul>
<b>222</b> Address of the sponsor Postcode	229 Has your partner been supported by the Home Office while waiting for a decision on their asylum application? No Yes

When you want to apply from	
<b>230</b> When do you want to apply from? We will consider your application from the date you choose.	232 Please tell us why you think you qualify from this date
The qualifying age <u>Go to Other Information</u>	
Another date	
<b>231</b> What date do you want to apply from? DD/MM/YYYY	
If this date is in the past, please tell us about how your circumstances have changed since then.	

# Other information

233 Please use this space to tell us anything else you think we might need to know	v.
--	----

# Other information (continued)

### How we pay you

#### We normally pay Pension Credit into an account

Please tell us your account details below. By doing this, you agree to be paid by direct payment. It is very important you fill in all the boxes correctly. If you are going to open an account, please complete the rest of the form and tell us your account details as soon as you get them.

If you do not give us details of a bank account you can use, we cannot pay Pension Credit even if you are entitled to it.

234 How often do you want to be paid?
4-weekly
Fortnightly
Weekly
About the account you want to use
235 Name of the account holder
This should be exactly as shown on the chequebook or statement.
236 Full name of bank or building society
<b>237</b> Sort code Please tell us all 6 numbers, for example 12-34-56.
238 Account number
Most account numbers are 8 characters long, some can have up to 10 characters.
239 Building society roll or reference number
If you are using a building society account, you may need to tell us a roll or reference number. This may be made up of letters and numbers and is up to 18 characters long. If you are not sure if the account has a roll or reference number, ask the building society.

## Your declaration

# I agree that the information I have given is complete and correct

While I am receiving Pension Credit I will report changes to my circumstances straight away by calling the Department for Work and Pensions.

If I give wrong or incomplete information, or I do not report changes straight away, I may:

- be prosecuted
- need to pay a financial penalty
- have my Pension credit reduced or stopped
- be paid too much Pension Credit and have to pay the money back.

### Please sign the form here

#### Your signature

Please make sure you have read and understand the declaration.

**Date** DD/MM/YYYY

## For people filling in this form for someone else

240 Have you signed this form for someone else?	242 Your phone number
No Go to What to do now	
Yes	243 Your National Insurance number
Tell us about yourself below	
241 Your contact address	
Postcode	

## What to do now

# Please make sure you have signed and dated the declaration

Please check:

- that you are sending us all the original documents we have requested – for example, pension payslips
- that you have answered all the questions on this form that apply to you and your partner, if you have one, and
- that you have filled in form **MI12**, if we included one with this application form.

# Please tick which original documents you are sending to us

We will return all the documents to you. We will do our best to return them to you within 5 working days of receiving them

Proof of service charges

Proof of ground rent or ground annual

Proof of a private or works pension or any other pension - except a State Pension paid by the Department for Work and Pensions

Proof of money coming in

#### Then send your forms and documents to us

Print out your completed form and sign and date it. Use the envelope that came with this form, if provided, which does not need a stamp. The form should then be sent to:

The Pension Service 8 Post Handling Site B Wolverhampton WV99 1AN

# Please tell us about any changes to your personal circumstances

You must tell the Department for Work and Pensions straight away by using the number on **page 1** of this form if there is a change in your circumstances or those of your partner (if you have one).

If you give wrong or incomplete information, or do not report changes straight away, you may:

- not receive the full amount of Pension Credit you are entitled to
- be paid too much and have to pay the money back
- have your Pension Credit reduced or stopped
- need to pay a financial penalty.

## How DWP collects and uses information

When we collect information about you we may use it for any of our purposes.

These include:

- benefits and allowances
- child maintenance
- employment and training
- investigating and prosecuting tax credits offences
- private pensions policy and
- retirement planning.

We may get information about you from other parties for any of our purposes as the law allows to check the information you provide and improve our services. We may give information about you to other organisations as the law allows, for example to protect against crime. To find out more about our purposes, how we use personal information for those purposes and your information rights, including how to request a copy of your information, please visit **www.gov.uk/dwp/personal-information-charter** 

## Please return the form to this address

Put the form in the envelope that came with the form and make sure the address shows through the envelope window. The envelope does not need a stamp.

> The Pension Service 8 Post Handling Site B Wolverhampton WV99 1AN

### For office use only

I have read back to the customer the entries I made on this form, based on the information they gave me. The customer agreed these were correct

Interviewing officer's signature

Customer's signature

Date of signature

/ /

Date of issue



Initial date of contact DD/MM/YYYY

1

/

Date of application DD/MM/YYYY

/ /

Date of entitlement DD/MM/YYYY